COLLECTION GUIDELINES

- Place your loose leaves at the curb by 6 a.m. the FIRST day of your specified collection week.
- Collection crews are unable to return if you place leaves at the curb after they have worked your street.
- Leaves must be free of tree/shrub limbs or foreign objects and kept away from storm drains, mail boxes, and parked cars.
- Bagged leaves and labeled personal yard waste containers are collected WEEKLY on your regular collection day. Consider bagging your leaves or placing them inside your personal yard waste container if you cannot wait for loose leaf collection.
- Bagged leaves MUST be contained in biodegradable paper bags weighing less than 35 pounds each.
- The City will collect your Christmas trees too! Please leave trees at the curb with your regular household garbage. Remove all stands, lights, and ornaments.
- City crews work Monday Thursday, with exception to City-observed holidays. No loose leaf collection is scheduled on Thanksgiving Day (November 23), Christmas (entire week of December 25-29), New Year's Day (January 1), and Martin Luther King Jr.'s Birthday (January 15).
- You may track the progress of our crews each day via our website at concordnc.gov/looseleaves.

This schedule is subject to change due to weather delays and equipment breakdown. Contact the Customer Care center or check concordnc.gov for updates.

Customer Care Center

704-920-5555 Monday - Friday, 7:30 am - 5:30 pm **concordnc.gov**



2023·2024 LOOSE LOCKE

COLLECTION SCHEDULE

If Your Garbage Day Is	Your Loose Leaves Will Be Collected
Monday	November 6-9 December 4-7 January 8-11
Tuesday	October 30 - November 2 November 27 - 30 January 2-5
Wednesday	November 20-24 December 18-21 January 22-25
Thursday	November 13-16 December 11-14 January 16-19

Second Chance Fee: \$75

You may track the progess of our crews each day via our website at

concordnc.gov/looseleaves



SECOND CHANCE PROGRAM

You are required to bag all loose leaves placed at the curb after leaf crews work your street during the third collection cycle. A Second Chance Program is offered for anyone who misses the last collection and is willing to pay rather than bag their leaves and avoid the Code Enforcement penalties. For a fee of \$75, the City will schedule a special Last Chance loose leaf collection the weeks of January 29 - Feburary 1 and February 5-8.