

## COLLECTION GUIDELINES

- Place your loose leaves at the curb by 6 a.m. the FIRST day of your specified collection period.
- Collection crews are unable to return if you place leaves at the curb after they have worked your street.
- Leaves must be free of tree/shrub limbs or foreign objects and kept away from storm drains, mail boxes, and parked cars.
- Bagged leaves and labeled personal yard waste containers are collected WEEKLY on your regular collection day. Consider bagging your leaves or placing them inside your personal yard waste container if you cannot wait for loose leaf collection.
- Bagged leaves MUST be contained in biodegradable paper bags weighing less than 35 pounds each.
- The City will collect your Christmas trees too! Please leave trees at the curb with your regular household garbage. Remove all stands, lights, and ornaments.
- City crews work Monday – Thursday, with exception to City-observed holidays. No loose leaf collection is scheduled for Thanksgiving Day (November 28), Christmas Day (December 24-26), New Year's Day (January 1), and Martin Luther King Jr.'s Birthday (January 20). Note that loose leaves will be collected on December 27.
- You may track the progress of our crews each day via our website at [concordnc.gov/looseleaves](http://concordnc.gov/looseleaves).

This schedule is subject to change due to weather delays and equipment breakdown. Contact the Customer Care center or check [concordnc.gov](http://concordnc.gov) for updates.

### CUSTOMER CARE CENTER

704-920-5555

Monday - Friday, 7:30 am - 5:30 pm

[concordnc.gov](http://concordnc.gov)



# 2024 - 2025 LOOSE LEAF COLLECTION SCHEDULE

IF YOUR GARBAGE COLLECTION DAY IS...	YOUR LOOSE LEAVES WILL BE COLLECTED IN 3 CYCLES...
MONDAY	October 28 - October 31 November 25 - December 5 January 21 - January 24
TUESDAY	November 4 - November 7 December 9 - December 19 January 27 - January 30
WEDNESDAY	November 12 - November 15 December 23 - January 3 February 3 - February 6
THURSDAY	November 18 - November 21 January 6 - January 16 February 10 - February 13
LAST CHANCE COLLECTION	February 17 - February 27

SECOND CHANCE FEE: \$75

YOU MAY TRACK THE PROGRESS  
OF OUR CREWS EACH DAY  
VIA OUR WEBSITE AT  
[CONCORDNC.GOV/LOOSELEAVES](http://CONCORDNC.GOV/LOOSELEAVES)



## SECOND CHANCE PROGRAM

You are required to bag all loose leaves placed at the curb after leaf crews work your street during the third collection cycle. A Second Chance Program is offered for anyone who misses the last collection and is willing to pay rather than bag their leaves and avoid the Code Enforcement penalties. For a fee of \$75, the City will schedule a special Last Chance loose leaf collection the weeks of **February 17 - February 27**.