



FY 2024-25 FEES, RATES AND CHARGES SCHEDULE

Effective April 11, 2025, unless otherwise noted, or first applicable billing cycle for Utilities; Fees subject to change by Council.

City of Concord
35 Cabarrus Avenue West
Concord, NC 28026



Table of Contents

Click a section name below to navigate directly to that page of the Fees, Rates and Charges Schedule.

Administrative

Aviation

Cemeteries

Clearwater Artist Studios

Electric

Engineering

Fire

Parks & Recreation

Planning & Neighborhood Development

Police & Code Enforcement

Rocky River Golf Club

Solid Waste & Recycling

Stormwater Services

Tax

Transit System – Concord/Kannapolis Rider

Transportation

Utility Billing & Collections

Water & Wastewater Utilities

Administrative

City Code	\$ 100.00 Bound Copy
	\$ 75.00 Unbound Copy
	\$ 20.00 Renewal Subscription
Consideration of Utility, Solid Waste or Other Franchise Ordinance	\$ 500.00
Laser Printer Copies / Photocopies	
1st 10 Copies	Free
11 or more Copies	\$ 0.25 per photocopy or page printed

A special service charge may be required for extensive information technology or personnel required to respond to a public records request. Such charge shall be based on cost incurred by the City in generating the particular response in accordance with N.C.G.S. § 132-6.2(b).

Child Support Payroll Administrative Fee	\$ 2.00 each
Duplicate W-2s	\$ 5.00 each
Official Public Budget Document	\$ 50.00 per book
Attorney's Fee	\$ 250.00 per hour or reimbursement of contract actual cost
Paralegal Fee	\$ 95.00 per hour
Parking Deck Fee (Levels 2 - 4)	\$ 180.00 per fiscal year (July - June)
Late Fee on Past Due Payments	\$ 5.00
Parking Deck Permit (City Employees Only)	First parking permit free \$ 10.00 Replacement Parking Permit
Encroachment/Permit for Sidewalk Dining	\$ 175.00
Encroachment/Banner Attachment	\$ 15.00 per banner
Payment by Credit Card	May be assessed a convenience fee by a third-party vendor for using this service.

Civil Penalty for Violating City Code, "(a)(1) Unless otherwise specifically provided, violation of any provision of this Code or any other city ordinance shall subject the offender to a civil penalty in the amount of \$500.00 or as specified in the then current Fees, Rates and Charges Schedule adopted as part of the City of Concord Annual Operating Budget; except, that where the General Statutes of North Carolina provide specific remedies for violations of provisions of this Code adopted pursuant to such statutes, such remedies available to the city for enforcement of this Code shall be in addition to the remedies hereinafter stated. (4) Except as otherwise specifically provided, each day's continuing violation of any provision of this Code or any other city ordinance shall be a separate and distinct offense. (f)(3)(3) Any willful failure to pay any civil penalty imposed within this Code is a misdemeanor under N.C.G.S. § 14-4 and punishable by a fine of \$500.00 or 30 days in jail, or both."

Excerpts from Section 1.6, Code of Ordinances of the City of Concord.

Aviation

DAILY RATES

Category I: All Cessna 100/200 Series Models, Tripacer, Colt, Comanche, Cherokee, Pacer, Musketeer, Bonanza, Mooney, Rockwell Commander, Lance, Arrow, Cirrus, Saratoga, and Diamond Star.

Category I Rates

\$ 17.00 Single Engine RON
(Remain Over Night)
Fuel purchase of 10 gallons will waive the RON
\$ 13.00 Landing
\$ 38.00 Hangar in Common (HIC)
\$ 255.00 Monthly HIC

Category II: All 300's/400's, Aztec, Apache, Navajo, Twin Comanche, Duke, Baron, Duchess, Seminole, Seneca, Aerostar, Saratoga, Malibu, Diamond Twin Star, T-28, TBM, and DA62.

Category II Rates

\$ 22.00 Multi Engine Piston RON
Fuel purchase of 25 gallons will waive the RON
\$ 22.00 Landing
\$ 44.00 HIC
\$ 353.00 Monthly HIC

Category III: Kingair, Twin Beech (D-18), Queenair, Aero/Grand Commander, Cheyenne, Turbo-Commander, Conquest, MU-2, Metroliner, Merlin, Caravan, Jetstream, and Palatus.

Category III Rates

\$ 38.00 Twin Turbine RON
Fuel purchase of 50 gallons will waive the RON
\$ 55.00 Landing
\$ 83.00 HIC
\$ 636.00 Monthly HIC

Category IV: Lear, Citation Mustang, Excel, Encore, CJ1-4, Jet-Commander, Westwind, Falcon 10, Premier Beach 1900, Beachjet 400, Hawker 700, Hawker 800, Hawker 1000, Piaggio Avanti, Pilatus Jet, HondaJet, CirrusJet, and Phenom.

Category IV Rates

\$ 83.00 Light Jet RON
Fuel purchase of 100 gallons will waive the
RON/Ramp Fees
\$ 83.00 Landing
\$ 83.00 Ramp
\$ 132.00 HIC
\$ 755.00 Monthly HIC

Category V: Citation Sovereign, Latitude, Longitude, X, XLS, Embraer Lineage, Falcon 20, 50, 200, 900, G-1, II, III, IV, V, Jetstar, DC-3, DH-8, Shorts 360, SAAB 340, Challenger, Twin Otter Challenger 601, Challenger 604, Regional Jet, EMB 120, ERJ 135, 145, Galaxy, ATR 42, and Fokker 50.

Category V Rates

\$ 120.00 Medium Jet RON
Fuel purchase of 200 gallons will waive the
RON/Ramp Fees

\$ 126.00	Landing
\$ 120.00	Ramp
\$ 192.00	Hangar in Common (HIC)
\$1,395.00	Monthly HIC

Category VI: DC-8, DC-9, 727, 737, BAC1-11, Convair 440, 640, 580, MD80, Global Express, and SAAB 2000.

Category VI Rates

\$ 165.00	Large Jet RON
Fuel purchase of 300 gallons will waive the RON/Ramp Fees	
Landing: based on aircraft gross landing weight (\$2.50 per 1,000 LBS) minimum \$220.00	
\$ 165.00	Ramp
\$ 330.00	HIC
\$	Negotiated Monthly HIC

Helicopter Rates

\$ 27.00	RON
Fuel purchase of 10 gallons will waive the RON	
\$ 27.00	Landing
\$ 83.00	HIC
\$ 300.00	Monthly HIC (Jet Ranger, Hughes 500, Astar)
\$ 375.00	Monthly HIC (S-76, Bell 222)

Ground Handling Fee

A320/737-400/700/800	\$2,000.00
CRJ/Saab/Global	\$1,000.00

Aircraft Registered and paying tax in the City of Concord, but not based at CPRA, will receive based tenant landing/ramp fees and fuel discount.

T-Hangar

Single Engine	\$ 55.00/day
Twin Engine - piston	\$ 66.00/day
King Air 90 and 100 series	\$ 83.00/day

MONTHLY RATES

Open Tie-Down

Category I	\$ 80.00/month
Category II	\$ 105.00/month
Category III	\$ 175.00/month
Category IV	\$ 250.00/month
Category V	\$ 300.00/month
Category VI	Negotiated

T-Hangars

T-10	\$ 280.00/month
T-40	\$ 310.00/month
T-50	\$ 415.00/month

Other Monthly Rates

Terminal Office Space	\$ 1.60 month/sq. ft
-----------------------	----------------------

HIC Office Space	\$ 1.55 month/sq. ft
Modular Building Office Space	\$ 1.50 month/sq. ft
Terminal Counter Space	\$ 200.00/month plus % of gross
Terminal General Merchandise	Negotiated Rate plus % of gross
Mailbox Rental	\$ 22.00/month
Advertising Agency Fee	Negotiated
Lobby Advertising	Negotiated
Ground Lease	\$ 0.35 month/sq. ft

PRIVILEGE / OPERATING FEES

(ALL COMMERCIAL AERONAUTICAL OPERATORS MUST ALSO HAVE WRITTEN AGREEMENT WITH CITY)

Fixed Base Operation

Full Service (excluding fueling)	\$2,200.00/month
Aircraft Airframe / Engine Maintenance	\$ 385.00/month
Specialized Repair (i.e., Avionics)	\$ 385.00/month
Aircraft Charter & Air Taxi	\$ 385.00/month
Air Cargo	\$ 275.00/month
Flight Training	\$ 360.00/month
Ground Classroom or Sim. Training	\$ 360.00/month
Banner Tow / Aerial Advertising	\$ 55.00/day or \$27.00 per banner
Aircraft Management / Fractional	\$ 330.00/month
Pilot Check Ride	\$ 55.00/month
Aircraft Sales	\$ 330.00/month
Aircraft Cleaning	\$ 55.00/day or \$330.00/month or 10% Gross Revenue
Medical Services (Physicals)	\$ 110.00/month
Pilot Services	\$ 330.00/month
Aircraft Rental	\$ 330.00/month
Aircraft Ground Services	\$ 330.00/month
Aircraft Line Services	\$ 330.00/month
Aerial Photography	\$ 250.00/month
Sightseeing Flights	\$ 110.00/month
Other	Negotiated

Non-Based Operations (no based aircraft or office space lease) \$ 440.00/month minimum. Actual fee negotiated after review of proposed operations.

MISCELLANEOUS FEES

Commercial Aircraft Terminal Fee	\$ 330.00/operation
Commercial Aircraft Ramp Fee	\$ 385.00/aircraft arrival
Gate Management Program Policy Second Offense Penalty	\$2,000.00 per unapproved arrival or departure
Gate Management Program Policy Third Offense Penalty	\$3,500.00 per unapproved arrival or departure
Baggage Handling Fee	\$ 5.00/passenger (\$250.00 minimum charge)
Aircraft Tow	
Category I and Category II	\$ 11.00
Category III and IV	\$ 15.00
Category V	\$ 22.00
Exclusively Leased or Private Owned Hangar Aircraft Tow	
Category I and II	\$ 17.00
Category III and IV	\$ 22.00

Category V	\$ 27.00
Auxiliary Power Unit	\$ 17.00 Engine Start Only
	\$ 11.00 per 15 min. of Continuous Use
Wash Rack	\$ 11.00/single and \$17.00/twin
Self-Maintenance Hangar	\$ 6.00/hour (Reservations required - more than 24 continuous hours requires Aviation Director approval.)
Lavatory Service	\$ 70.00
De-icing Service	\$ 22.00/gallon
T-Hangar Cleaning	\$ 83.00
Corporate Hangar Stacking/Towing Fee	\$1,000.00/month
Defueling Cart	\$ 17.00/day (No charge for first day use)
Aircraft Defueling	\$ 275.00
Re-coring tenant locks on T-Hangars	\$ 83.00 (when tenant loses keys)
Extra keys	\$ 6.00 each for tenants
Helicopter Platforms	\$ 83.00/month or \$ 11.00/day
Blimp Mooring	\$ 110.00/day
Commercial Helicopter Shuttle	\$ 55.00/trip or \$110.00/day per helicopter
Terminal Admin Conference Room	
Full Room	\$ 250.00/day or \$125.00/half day; Includes coffee service (can accommodate 24)
Half Room	\$ 133.00/day or \$83.00/half day; Includes coffee service (can accommodate 12)
Terminal Small Conference Room	\$ 83.00/day or \$ 55.00/half day
Airline Terminal Overnight Fee	\$ 150.00/night
Catering Delivery	10% surcharge added to retail price of catering order
Catering Pick-Up	\$27.00
Escorting Fee	\$ 85.00/hour
Set Up Fee and Clean Up Fee	\$ 165.00(Set Up); \$165.00(Clean Up)
Hangar Rental Special Events	\$1,650.00/day
Special Event Site Fee	\$ 550.00/day
Video Conferencing	\$ 55.00/hour
Xerox Copies	\$ 0.30/page
Fax Service	\$ 1.10/page (Local)
	\$ 2.20/page (Long-Distance)
Notary Public	\$ 5.00
Audio/Visual	\$ 22.00/day
Off-Site Rent-a-Car Pick-Up / Drop-Off	Negotiated rate of at least \$500.00 550.00 per month and/or % of gross
Limousine	\$ 55.00/car/month
Shuttle Bus	\$ 55.00/car/month
Taxi Cab	\$ 55.00/car/month
Rideshare (Uber, Lyft, etc.)	\$ 1.65 for each trip
Annual operating decal fee for all limousine taxicab shuttle companies (fee is for unscheduled carrier)	\$ 55.00
City Assistance	\$ 27.00/hour minimum (includes administrative research and document preparation, site escorts, event help)
Aircraft Debris Removal (Accident)	\$ 300.00/hour
Loss Revenue (Accident)	TBD
Outside Vendor	Per event (% of gross or set fee)

Office Janitorial Service	\$ 110.00/month (vacuum, dust, and trash disposal)
Vacuum Rental	\$ 22.00
Fuel & Oil	Per fuel policy of minimum margin as set in budget
Self-Fueling Flowage Fees	Determined by an accounting study of Airport expenses
Terminal Lots Parking	One hour free for pickups/drop-offs only, if longer than 1 hr. daily rate applies of \$ 14.00 per day/per vehicle
Lost Parking Ticket Fee	\$ 100.00
Overflow Lot Parking Fee	\$ 12.00 per day
Remote Parking Shuttle	\$ 5.00 per passenger/round trip
Rental Vehicle Facility Fee	\$ 6.00 per day per transaction
Concessions	% of gross or set fee

BADGING / SECURITY PROCESSING FEES

Initial Airport ID Badge Fee and Renewal Fee	\$ 30.00
Airport Flight School Student ID Badge Fee	\$ 20.00
Lost or Damaged Badge Replacement	\$ 25.00
Expired Badge Renewal Fee	\$ 50.00
Badge Reactivation Fee	\$ 20.00 First Offense \$ 10.00 Subsequent Offense(s)
Airport Proximity Access Card Fee	\$ 10.00
CHRC Processing for SIDA Badges	\$ 50.00 initial/renewal
Digital Fingerprinting	\$ 10.00
AOA Vehicle Inspection / Decal Fee	\$ 12.00/annually
Penalties for Non-Return of ID Card	

i: A \$250.00 fee will be charged per badge against any Employer / Sponsor who fails to collect a Concord-Padgett Regional Airport SIDA card from an employee or contractor that is no longer employed or working in the airport.

ii: A \$250.00 fee will be charged per badge against any Employer / Sponsor who fails to collect a Concord-Padgett Regional Airport ID (Non-SIDA) card from an employee, aircraft owner, or contractor that is no longer employed or working at the airport.

OTHER

Late Charge

A late charge of 1 ½ percent is charged on all unpaid balances. A late fee applies if payment is not paid by the 26th day, in accordance with City of Concord Policy.

Security Deposits

All hangar rentals are required to deposit an amount equal to one month's rental.

On Account (Monthly Fuel Billing)

All Customers wishing to bill fuel on account must sign a "Guarantee of Payment" and complete a "City of Concord Padgett Regional Airport Credit Application." Only those customers having satisfactory credit rating are allowed to bill fuel on account.

Partial Payment Application

Partial payments are applied first to the oldest invoices or any delinquent charges first, unless otherwise specified. Customer is responsible for remaining past due amounts and is subject to any liens or lease termination per Aircraft Storage Permit.

Check Cashing

- i: Checks are not accepted for accounts terminated due to non-payment and/or returned checks
- ii: No third-party checks will be cashed.

Returned Check Charge

There is a \$ 25.00 service charge for returned checks. It is the City of Concord's Policy to process Non-sufficient Funds (NSF) checks twice before being returned from the bank. If the City receives two (2) NSF checks in a sixty-day (60) period, accounts are placed on and marked "CASH-ONLY" for a one (1) year period. "CASH-ONLY" status is reviewed after one year.

Credit Card Processing Fee for customers will be 3% charge on total credit card receipts.

Cemeteries

BURIAL OPTIONS

Oakwood Cemetery

Traditional In-Ground Burial Lots	Sold Out
Columbarium Niche for Inurnment of Cremains	\$1,500.00 (Resident); \$1,800.00 (Non-Resident)

Rutherford Cemetery Single Lot 4' x 10'

Traditional In-Ground Burial Lots	\$ 350.00 (Resident); \$ 500.00 (Non-Resident)
In-Ground Burial Lots for Cremains	\$ 300.00 (Resident); \$ 400.00 (Non-Resident)

West Concord Cemetery Single Lot 5' x 10'

Traditional In-Ground Burial Lots	\$ 450.00 (Resident); \$ 600.00 (Non-Resident) Increased cost due to larger lot size
In-Ground Burial Lots for Cremains	\$ 300.00 (Resident); \$ 400.00 (Non-Resident)

OPENING & CLOSING FEES ALL CEMETERIES

Weekdays Before 3:00 pm

Traditional In-Ground Burial	\$ 525.00
In-Ground Burial of Cremains	\$ 350.00
In-Ground Burial of Infant (Site preparation of up to 3ft.)	\$ 300.00
Inurnment of Cremains in Columbarium	\$ 100.00

Weekdays After 3:00 pm

Traditional In-Ground Burial	\$ 625.00
In-Ground Burial of Cremains	\$ 450.00
In-Ground Burial of Infant (Site preparation of up to 3ft.)	\$ 400.00
Inurnment of Cremains in Columbarium	\$ 100.00

Weekends / Holidays

Traditional In-Ground Burial	\$1,400.00
------------------------------	------------

In-Ground Burial of Cremains	\$ 750.00
In-Ground Burial of Infant (Site preparation of up to 3ft.)	\$ 750.00
Inurnment of Cremains in Columbarium	\$ 150.00

ADDITIONAL INFORMATION

Oversized burial vaults containing oversized coffins require a minimum burial lot size of 5' x 10'. Burial lots measuring 4' x 10' will require the purchase of a second lot to accommodate an oversized vault containing an oversized coffin. An additional preparation fee of \$200.00 will also be required.

Burial or inurnment services are not available on Thanksgiving day, Christmas day, New Year's day or Easter Sunday as the Cemeteries will be closed in observance of the Holidays. Graveside services can be scheduled up to 3:00pm weekdays and 3:00pm on weekends and holidays. All lots must be marked within a year from the date of burial.

Clearwater Artist Studios

CLEARWATER GALLERY (2,249 SQ FT)

Hourly Event Rental Rates

1 - 3 Hours	\$ 95.00/hour (2-hour minimum)
4 - 6 Hours	\$ 90.00/hour
7 or more Hours	\$ 85.00/hour
Refundable Cleaning Deposit	\$ 250.00
Refundable Security Deposit	Half of calculated rental amount
Artwork Exhibit Takedown Fee (optional)	\$ 300.00

CLEARWATER MARKET AND/OR GREENSPACE

Half-Day (4-6 Hours)	\$ 250.00
Full Day (8-10 Hours)	\$ 500.00

Definitions

Market: covered, outdoor "market" space = all paved parking areas.

Greenspace: green space between greenway and buildings for events; plus green lot on Cedar/Kerr Street for parking (if needed) and all paved parking areas. No access to indoor spaces or restrooms.

Note: If using BOTH the Market Space and Greenspace(s), fees double.

Porta-Jon Rental Fee: \$ 100.00/per (1 minimum required).
Clearwater/City Arranges

GREENWAY GALLERY (LOWER LEVEL)

Hourly Event Rental Rates

1 - 3 Hours	\$ 95.00/hour (2-hour minimum)
4 - 6 Hours	\$ 90.00/hour
7 or more Hours	\$ 85.00/hour
Refundable Cleaning Deposit	\$ 250.00
Refundable Security Deposit	Half of calculated rental amount

CERAMIC CENTER

Services and Programs	\$ 30.00 to 500.00
-----------------------	--------------------

STUDIO LEASE RATES

Up to 250 sq ft	\$ 5.75/sq ft per year
251-600 sq ft	\$ 5.50/sq ft per year
601-1,499 sq ft	\$ 5.25/sq ft per year
1,500+ sq ft	\$ 3.75/sq ft per year

Note: Monthly Lease Rates will be rounded up to the nearest whole dollar amount. For example, the rent calculation for 225 sq ft studio at \$5.75/sq ft would equal \$1,293.75 or \$107.81 monthly. That amount would be rounded up to \$108.00. A 10% discount will be given to any tenant artist who pays for the full year in advance.

Electric

Please reference Chapter 59, Electric Systems and Services, Article II of the City's Code of Ordinances; Concord Technical Standards Manual, Chapter 6, and Customer Service Policies and Procedures for specific requirements, availability, and eligibility.

REBATES OFFERED

Residential High Efficiency Electric Heat Pump Rebate Program

The City offers a \$400.00 rebate to residential customers who install a new or replace an existing heating/air conditioning system with a high efficiency electric heat pump. For information on how to qualify for this rebate, contact the City's Electric Department at 704-920-5303.

RIDERS TO THE ELECTRIC RATES

The City Manager is authorized to approve periodic adjustments to the Purchase Power Adjustment, the Portfolio Standard Renewable Energy Rider, and the Renewable Energy Generation Rider when such adjustments are received from the City's wholesale energy provider(s).

Purchase Power Adjustment Rider

Availability: The City reserves the right to charge a Purchase Power Adjustment at such time as the average cost of purchased power to the City deviates from the base cost of purchased power used in the design of the City's rate schedules and/or rider. This rider applies across all rate categories.

Portfolio Standard Renewable Energy Rider (REPS)

Availability: Service supplies to the City's retail customers is subject to a REPS monthly charge applied to each customer agreement for service on a residential, general service, or industrial service rate schedule. This charge is adjusted annually, pursuant to N.C.G.S. § 62-133.8 and North Carolina Utilities Commission Rate R8-67. This Rider is applicable to all rate categories with exception to agreements for the City's outdoor lighting rate schedules OL, PL, or FL, and shall not apply to electric service(s) that are auxiliary to another contract between the City and the customer. An auxiliary service is defined as a non-demand metered non-residential service for the same customer at the same location.

The North Carolina Utilities Commission has ordered effective for service rendered on or after September 1, 2009 that a REPS Monthly charge be included in the customer's bill. The current rates are as follows:

REPS Monthly Charge

Residential Service Agreements	\$ 0.98
General Service Agreements	\$ 3.79
Industrial Service Agreements	\$ 15.21

Extra Facilities Charge Rider

Availability: This Rider is applicable to any electric service(s) requiring the installed cost of extra facilities necessary to provide electric services.

A monthly "Extra Facilities" charge equal to 1.7% of the installed cost of extra facilities necessary to provide electric service, but not less than \$ 25.00, shall be billed to the Customer in addition to the bill under the appropriate rate schedule and this Rider, when applicable.

Economic Development Rider

Availability: This Rider is available only at the option and approval by the City Manager to nonresidential establishments receiving service from the City under Schedules 5-G, 6-GA, 7-I, or TOU (as stated below). Customers must create a minimum new load of 300 kW with a load factor of 55% or greater at one delivery point.

Application of Credit: Beginning with the Operational Date, a credit based on the percentages below will be applied to the total bill for the New Load contracted for under this Rider, calculated on the applicable rate schedule, including the Basic Facilities, Demand Charge, Energy Charge, or Minimum Bill excluding other applicable Riders, and excluding extra Facilities Charges.

Months 01 - 12	20%
Months 13 - 24	15%
Months 25 - 36	10%
Months 37 - 48	5%
After Month 48	0%

Renewable Energy Generation Rider

Availability: Upon completion and the City's acceptance of an Interconnection Agreement and Purchase Power Agreement, this schedule is available for electrical energy supplied by Eligible Qualifying Facilities located in the City of Concord, North Carolina service territory which have non-hydroelectric qualifying facilities fueled by trash or methane derived from landfills, hog waste, poultry waste, solar, wind, and non-animal forms of biomass which are interconnected directly with the City's system and which are qualifying facilities as defined by the Federal Energy Regulatory Commission pursuant to Section 210 of the Public Utility Regulatory Policies Act of 1978.

Rate¹

Administrative Charge	
Residential Rate Classes	\$ 15.00 per month
Commercial Rate Classes	\$ 38.00 per month
All kWh production	6.01 ¢ per kWh

¹ Unless otherwise specified in the City's contract with the Customer, payment of credits under this Schedule do not convey to the City the right to renewable energy credits (RECs) associated with the energy delivered to the City by the Customer.

Renewable Energy Generator Application Fees

These fees are applicable for anyone who wishes to interconnect renewable energy generating facilities to the City of Concord's Electric System.

Small Inverter Process: a request to interconnect a certified inverter-based Generating Facility no larger than 20kW for residential and no larger than 100kW for non-residential.

Residential	\$100.00
Non-residential	\$250.00

Fast Track Process: a request to interconnect a certified Generating Facility no larger than 2 MW, which meets the Fast Track Process Criteria.

Generating Facilities larger than 20kW but no larger than 100kW \$250.00

Generating Facilities larger than 100kW but no larger than 2 MW \$500.00

Study Process: a request to interconnect a certified Generating Facility that does not meet the criteria for the Fast Track Process or is larger than 2 MW. The City will provide an estimate of the Study Process Fees once it receives and reviews a completed Interconnection Request form.

Study Deposit \$1,000.00

Change in Ownership of a Renewable Generator

Application Fee (non-refundable) \$ 50.00

RESIDENTIAL RATES

Residential Service (RS)

Availability: This schedule is available only to customers dwelling in residences, condominiums, mobile homes, or individually metered apartments which provide independent and permanent facilities complete for living, sleeping, eating, cooking, and sanitation.

This schedule is also applicable to detached garages, barns, or other structures that are separately metered (require an auxiliary/secondary meter) and are primarily used for residential purposes. These structures are located on the same premise as the separate residential dwelling unit and may be served under this applicable Residential Service Schedule as of July 01, 2024.

The auxiliary/secondary meter is limited to a kilowatt demand of 15 kW or less:

- a) If demand exceeds 15 kW at least twice in any twelve (12) consecutive month period, the customer (auxiliary/secondary meter) will be moved to the applicable General Service schedule.
- b) If demand exceeds 30 kW at least once in any twelve (12) consecutive month period, the customer (auxiliary/secondary meter) will be moved to the applicable General Service schedule.

Basic Charges \$ 15.00

Energy Charges per kWh

First 350* 10.0894¢

Over 350 10.0894¢

*For customers receiving Supplemental Security Income (SSI) and who are blind, disabled, or 65 years of age or over, the rate for the first 350 kWh used per month shall be 8.6608¢ per kWh. The present maximum discount to customers being served under this provision is \$5.00 per month.

Residential Service (RE) (Electric Water Heating and Space Conditioning)

Availability: This rate is available only to customers dwelling in residences, condominiums, mobile homes, or individually metered apartments that provide independent and permanent facilities for living, sleeping, eating, cooking, and sanitation. In addition, all energy required for water heating, cooking, clothes drying, and environmental space conditioning must be supplied electrically, and all electric energy used in such dwelling must be recorded through a single meter.

Basic Charges \$ 15.00

Energy Charges per kWh (July-October)

First 350* 10.0894¢

Over 350 10.0894¢

Energy Charges per kWh (November - June)	
First 350*	10.0894¢
Over 350	9.5243¢

*For customers receiving Supplemental Security Income (SSI) and who are blind, disabled, or 65 years of age or over, the rate for the first 350 kWh used per month shall be 8.6608¢ per kWh. The present maximum discount to customers being served under this provision is \$5.00 per month.

Residential Service Energy Star (ES)

Availability: Available only to customers dwelling in residences, condominiums, mobile homes, or individually metered apartments that provide independent and permanent facilities complete for living, sleeping, eating, cooking, and sanitation, and are certified to meet the standards of the Energy Star program of the United States Department of Energy and Environmental Protection Agency. To qualify for service under this Schedule, compliance with the Energy Star standards must be verified by a third-party independent Home Energy Rating System (HERS) rater working for an approved HERS provider. See Chapter 59, Section 48 of the City Code of Ordinance for qualification guidelines.

	Standard*	All-Electric**
Basic Facilities Charges per month	\$ 15.00	\$ 15.00
Energy Charges (July-October)		
First 350 kWh used	10.0894¢ per kWh	10.0894¢ per kWh
Over 350 kWh used	9.8965¢ per kWh	9.8965¢ per kWh
Energy Charges (November-June)		
First 350 kWh used	10.0894¢ per kWh	10.0894¢ per kWh
Over 350 kWh used	9.8965¢ per kWh	9.2815¢ per kWh

*Standard rate above is applicable to residences where the Energy Star standards are met, irrespective of the source of energy used for water heating or environmental space conditioning.

**All-Electric rate above is applicable to residences where the Energy Star standards are met and all energy required for all water heating, cooking, clothes drying, and environmental space conditioning is supplied electrically, except that which may be supplied by non-fossil sources such as solar.

OUTDOOR, STREET, AND TRAFFIC SIGNAL LIGHTING RATES

Outdoor Lighting Service (OL) - Rental

Availability: This monthly rental service is available to light outdoor areas, private streets, and private driveways by means of light emitting diode (LED) or other area lighting units only, as supplied by the City. This rental service is not available to light public, dedicated streets or highways.

LED Lumens	Rate Existing Wooden Pole	Rate New Wooden Pole	Rate New Wood Pole Served Underground
3,500 - 6,000	\$ 8.20	\$ 14.91	\$ 19.68
6,001 - 7,500	\$ 9.25	\$ 15.96	\$ 20.73
7,501 - 9,300	\$ 9.90	\$ 16.61	\$ 21.38
9,301 - 18,200	\$ 10.85	\$ 17.56	\$ 22.26
18,201 - 22,000	\$ 11.55	\$ 18.26	\$ 23.03
22,001 - 36,000	\$ 14.20	\$ 20.91	\$ 25.68
36,001 - 47,000	\$ 20.45	\$ 27.22	\$ 31.99
47,001 - 56,000	\$ 33.90	\$ 40.61	\$ 45.38

Flood Lighting (FL) Service

Availability: This monthly rental service is available to light outdoor areas, private streets, and private driveways by means of light emitting diode (LED) or other area lighting units only, as supplied by the City. This rental service is not available to light public, dedicated streets or highways.

LED Lumens	Rate Existing Wooden Pole	Rate New Wooden Pole	Rate New Wood Pole Served Underground
18,000 - 30,000	\$ 17.05	\$ 23.76	\$ 28.53
30,001 - 45,000	\$ 19.10	\$ 25.81	\$ 30.58

Special Conditions: Rental fees include a 30-foot-high Class 5 pole supplied by the City. Customers requesting a pole more than 30 feet high shall pay in advance the actual difference in cost between the 30-foot Class 5 pole and the pole requested. Luminaires installed remain the property of the City, which will maintain all Luminaires.

Additional monthly charges for underground conductors (OL/FL Rate) This fee will be added to the base rate.
150-250 feet \$1.50

Additional monthly charges pertaining to Outdoor Lighting Rates
Wooden Pole without Luminaire \$ 8.00

Public Lighting (PL) Service Rate Schedule

Availability: Available only for the purposes of lighting streets, highways, parks, and other public places for municipal, county, state, and federal governments at locations inside the municipal limits on the City's distribution system. This schedule is not available for service to non-governmental entities.

LED Lumens	Rate Existing Wooden Pole	Rate New Wooden Pole	Rate New Wood Pole Served Underground
3,500 - 6,000	\$ 7.30	\$ 14.01	\$ 18.78
6,001 - 7,500	\$ 8.40	\$ 15.21	\$ 19.98
7,501 - 9,300	\$ 9.20	\$ 15.91	\$ 20.68
9,301 - 18,200	\$ 10.40	\$ 17.11	\$ 21.88
18,201 - 22,000	\$ 11.00	\$ 17.71	\$ 22.48
22,001 - 36,000	\$ 13.15	\$ 19.86	\$ 24.63
36,001 - 47,000	\$ 19.25	\$ 25.96	\$ 30.73
47,001 - 56,000	\$ 31.55	\$ 38.26	\$ 43.03

Flood Lighting (PL-FL) Service

Availability: This monthly rental service is available to light outdoor areas, private streets, and private driveways by means of light emitting diode (LED), as supplied by the City. This rental service is not available to light public, dedicated streets or highways.

LED Lumens	Rate Existing Wooden Pole	Rate New Wooden Pole	Rate New Wood Pole Served Underground
18,000 - 30,000	\$ 17.05	\$ 23.76	\$ 28.53
30,001 - 45,000	\$ 19.10	\$ 25.81	\$ 30.58

Special Conditions: Rental fees include a 30-foot-high Class 5 pole supplied by the City. Customers requesting a pole more than 30 feet high shall pay in advance the actual difference in cost between the 30-foot Class 5 pole and the pole requested. Luminaires installed remain the property of the City, which will maintain all Luminaires.

Additional monthly charges for underground conductors (PL/FL Rate) This fee will be added to the base rate.
 150-250 feet \$ 1.50

Additional monthly charges pertaining to Outdoor Lighting Rates

Wooden Pole without Luminaire \$ 8.00

Decorative Luminaires and/or Poles: The City has a defined selection of decorative luminaires and/or poles available. Decorative luminaires and/or poles can be installed upon customer request, at the City's option, at the basic rates plus an extra monthly decorative added charge equal to 1.4% of the installed cost difference between the luminaire and pole requested and the equivalent standard base rate luminaire and pole. The calculated monthly rate will be in effect for the life of the service.

Contract periods and terms for all luminaires/pole installations

- a) Three years for all luminaires designated as standard by the City and bracket mounted on standard poles.
- b) Ten years for all luminaires designated as decorative by the City and for all standard luminaires mounted on supports other than standard wooden poles.
- c) All luminaires, poles, apparatus, and associated wiring remain the property of the City during the lifetime of the contract and during any length of service after the contractual period. As defined in City ordinance, additional lights, cameras, wireless devices, and other customer owned apparatus are not permitted on City owned poles. If lighting service is terminated either by the City or the customer, the City will remove all its facilities from customer's property and return the items to City inventories. City installed luminaires and/or poles are not available for sale to any customer, either during or at the discontinuance of lighting service.

Personnel and Equipment Charges/Fees

Request for relocation of existing facilities or damage to existing facilities will be charged at the following rates:

- a) All personnel will be billed at salary cost including 32% benefits and overhead.
- b) All equipment will be billed at prevailing FEMA rates in effect at the time of work order completion.
- c) Engineering/Project Management costs for all jobs will be billed as a flat 10% of the project cost.
- d) Warehousing costs will be billed as a flat fee of 10% of all materials used in the project.

Traffic Signal Service

Availability: Available only to municipalities in which the City owns and operates the electric distribution system, and to county, state, and federal authorities in areas served by the City, for the energy requirements of traffic and safety signal systems.

Basic Facilities Charge	\$ 8.50
First 50 kWh	19.0716¢ per kWh
Over 50	8.7505¢ per kWh

NON-RESIDENTIAL RATES

Unless otherwise noted under each rate schedule, all categories under Non-Residential Rates are subject to a Billing Demand, a Minimum Bill requirement and a Power Factor Correction charge as outlined below:

Billing Demand: The Billing Demand each month shall be the largest of the following:

- The maximum integrated thirty-minute demand in the previous 12 months including the month for which the bill is rendered
- Fifty percent (50%) of the contract demand

Minimum Bill: The minimum bill shall be the bill calculated on the applicable rate including the Basic Facilities Charge, Demand Charge and Energy Charge, but the bill shall not be less than the amount determined as shown below according to the type of minimum selected by the City. Some rate schedules have different minimum bills, as noted below.

- Monthly - \$1.90 per kW per month of Contract Demand
If the customer's measured demand exceeds the contract demand, the City may, at any time establish the minimum based on the maximum integrated demand in the previous 12 months including the month for which the bill is rendered, instead of the contract demand.
- Annual - \$38.00 per kW per year of Contract Demand
The City may choose the Annual charge option if the customer's service is seasonal or erratic; or it may offer the customer a monthly minimum option. Unless otherwise specified in the contract, the billing procedure for annual minimums will be as follows:

For each month of the contract year when energy is used, a monthly bill will be calculated on the rate above.

For each month of the contract year when no energy is used, no monthly amount will be billed. The bill for the last month of the contract year will be determined as follows:

- If the total of the charges for 12 months exceeds the annual minimum, the last bill of the contract year will include only the charge for that month.
- If the total of the charges for 12 months is less than the annual minimum, the last bill of the contract year will include an amount necessary to satisfy the annual minimum.

Power Factor Correction: When the average monthly power factor of the Customer's power requirements is less than 85%, the City may correct the integrated demand in kilowatts for that month by multiplying by 85% and dividing by the average power factor percent for that month.

General Service 5-G

Availability: Available to contracting Customer(s) in a single enterprise, located entirely on a single, contiguous premise. This Schedule is not available to the individual customer that qualifies for a residential or industrial schedule, nor for auxiliary or breakdown service.

Basic Facilities Charge	\$ 38.00
Plus Demand Charge	
First 30 kW of billing demand	\$ 4.90 per kW
For all over 30 kW of billing demand	\$ 8.65 per kW
Plus Energy Charge	
First 125 kWh per kW billing demand per month	
First 3,000	11.1132¢ per kWh
Next 87,000	6.5514¢ per kWh
Over 90,000	6.3205¢ per kWh
Next 275 kWh per kW billing demand per month	
First 6,000	6.2395¢ per kWh
Next 134,000	5.5116¢ per kWh
Over 140,000	5.2806¢ per kWh

All order 400 kWh per kW billing demand All kWh	5.1651¢ per kWh
--	-----------------

Rates subject to Billing Demand, Minimum Bill requirement, and Power Factor Correct as outlined above.

General Service 5-GB (not available to new customers)

Basic Facilities Charge	\$ 39.00
Plus Energy Charge	
First 125 kWh per kW billing demand per month	General Service
First 3,000	13.2838¢ per kWh
Next 87,000	11.9290¢ per kWh
Over 90,000	10.8693¢ per kWh
Next 275 kWh per kW billing demand per month	
First 6,000	9.0988¢ per kWh
Next 134,000	7.6769¢ per kWh
Over 140,000	6.6844¢ per kWh
All over 400 kWh per kW billing demand All kWh	6.4295¢ per kWh

The Power Factor Correction applies as outlined above. The calculation of Minimum Bill for Service 5-GB shall be the bill calculated on the applicable rate including the Basic Facilities Charge, and Energy Charge, but the bill shall not be less than the Basic Facilities Charge.

General Service, All Electric 6-GA

Availability: Available only to establishments in which environmental space conditioning is required and all energy for all such conditioning (heat and cooling) is supplied electrically through the same meter as all other electric energy used in the establishment. However, if any such establishment contains residential housekeeping units, all energy for all water heating and cooking for such units is also supplied electrically.

Basic Facilities Charge	\$ 38.00	
Plus Demand Charge		
All kW of billing demand per month	\$7.93 per kW	
Plus Energy Charge		
First 125 kWh per kW billing demand per month	April - Nov	December - March
First 3,000	11.3165¢ per kWh	10.9933¢ per kWh
Next 87,000	6.7547¢ per kWh	6.5667¢ per kWh
Over 90,000	6.5238¢ per kWh	6.3428¢ per kWh
Next 275 kWh per kW billing demand per month		
First 6,000	6.4428¢ per kWh	6.2642¢ per kWh
Next 134,000	5.7149¢ per kWh	5.5579¢ per kWh
Over 140,000	5.4839¢ per kWh	5.3338¢ per kWh
All order 400 kWh per kW billing demand All kWh	5.3684¢ per kWh	5.2216¢ per kWh

This rate is subject to the Minimum Bill requirement and the Power Factor Correction as outlined above. The Billing Demand each month for this rate schedule shall be the largest of the following:

- The maximum integrated thirty-minute demand measured during the month for which the bill is rendered

Industrial Service 7-I

Availability: Available only to establishments classified as “Manufacturing Industries” by the North American Industrial Classification System (NAICS) Manual published by the Executive Office of the President, Office of Management and Budget, National Technical Information Service, and the U.S. Department of Commerce (most current edition).

Basic Facilities Charge	\$ 135.00
Plus Demand Charge	
All kW of billing demand per month	\$ 8.40 per kW
Plus Energy Charge	
First 125 kWh per kW billing demand per month	
First 3,000	11.1316¢ per kWh
Next 87,000	6.6976¢ per kWh
Over 90,000	6.5216¢ per kWh
Next 275 kWh per kW billing demand per month	
First 140,000	5.6536¢ per kWh
Over 140,000	5.4716¢ per kWh
Over 400 kWh per kW billing demand per month	
All kWh	5.2816¢ per kWh

This rate is subject to the Minimum Bill requirement and the Power Factor Correction as outlined above. The Billing Demand each month for this rate schedule shall be as follows:

The Billing Demand each month shall be the largest of the following:

- The maximum integrated thirty-minute demand in the previous 12 months including the month for which the bill is rendered
- Fifty percent (50%) of the Contract Demand

Building Construction Service 9-BC

Availability: Available only as temporary service to builders for use in construction of buildings or other establishments, which will receive, upon completion, permanent electric service from the City. This schedule is not available for permanent service to any building or other establishment, or for service to construction projects of types other than those described above. This Schedule is not available to owner-occupied dwellings. This Schedule is not available to rock crushers, asphalt plants, carnivals, fairs, or other non-permanent connections. Such service will be provided on the City's General Service Schedule.

Basic Facilities Charge	\$ 24.00
First 50 kWh per month	10.4782¢ per kWh
Over 50 kWh per month	8.5947¢ per kWh

This rate is not subject to Billing Demand or Power Factor Correction. The Minimum Bill requirement is \$24.00 per month.

Other Charges: There will be no charge for connection and disconnection of the temporary service if the builder accepts delivery at a point where the City deems such delivery feasible; otherwise, there will be a charge as follows: Overhead service conductors, transformers, and line extensions as necessary to serve such requirements will be erected and dismantled at actual cost subject to credit for facilities which may remain in permanent service. The actual cost shall include payroll, transportation, and miscellaneous expense for both the erection and dismantling of the temporary facilities, plus cost of material used, less the salvage value of the material removed.

TIME OF USE AND MISCELLANEOUS RATES

General Service TOU

Availability: This schedule is available only to non-residential customers requiring electrical loads having a demand greater than or equal to 100kW during at least three months of a twelve-month period and an average annual load factor of at least 55%. Service under this Schedule should be used for a customer with a single enterprise located entirely on a single, contiguous premise.

Basic Facilities Charge		\$ 104.00	
Demand Charge		June - September	October - May
On-Peak Demand Charge per month		\$ 16.30 per kW	\$ 11.65 per kW
Economy Demand Charge		\$ 4.15 per kW	\$ 4.15 per kW
Energy Charge			
All On-Peak Energy per month		8.5410¢ per kWh	8.2850¢ per kWh
All Off-Peak Energy per month		5.0770¢ per kWh	4.8210¢ per kWh
On-Peak and Off-Peak Hours		June - September	October - May
On-Peak Period Hours	Monday - Friday	1:00 p.m. - 7:00 p.m.	6:00 a.m.- 9:00 a.m.
Off-Peak Period Hours		All other weekday hours and all Sunday and Saturday hours.	

This rate is subject to Billing Demand, Minimum Bill and Power Factor Correction as outlined below. The Billing Demand each month for this rate schedule shall be calculated by combining the following two Billing Demands: Economy and On-Peak.

The On-Peak Billing Demand each month shall be the largest of the following:

- The maximum integrated thirty-minute demand measured during the on-peak period during the month for which the bill is rendered.

The monthly Economy Demand shall be defined as the difference between the monthly off-peak demand and the monthly on-peak demand. The monthly Economy Demand shall not be less than zero.

Minimum Bill: The Minimum Bill shall be the bill calculated on the rate above, including the Basic Facilities Charge, Demand Charge, and Energy Charge.

Power Factor Correction: When the average monthly power factor of the Customer's power requirements is less than 85%, the City may correct the integrated demand in kilowatts for that month by multiplying by 85% and dividing by the average power factor in percent for that month.

Industrial Service TOU

Availability: This schedule is available only to Industrial Customers requesting electric service having loads with a demand greater than or equal to 100kW during at least three months of a twelve-month period and an average annual load factor of at least 55%. Service under this Schedule should be used for a Customer with a single enterprise located entirely on a single, contiguous premise.

Basic Facilities Charge		\$ 105.00	
Demand Charge		June - September	October - May
On-Peak Demand Charge per month		\$ 16.00 per kW	\$ 11.25 per kW
Economy Demand Charge		\$ 4.20 per kW	\$ 4.20 per kW
Energy Charge			
All On-Peak Energy per month		8.822¢ per kWh	8.680¢ per kWh
All Off-Peak Energy per month		4.988¢ per kWh	4.845¢ per kWh
On-Peak and Off-Peak Hours		June - September	October - May
On-Peak Period Hours	Monday - Friday	1:00 p.m. - 7:00 p.m.	6:00 a.m.- 9:00 a.m.
Off-Peak Period Hours		All other weekday hours and all Sunday and Saturday hours.	

This rate is subject to Billing Demand, Minimum Bill, and Power Factor Correction as outlined below.

The Billing Demand each month for this rate schedule shall be calculated by combining the following two Billing Demands: Economy and On-Peak:

The On-Peak Billing Demand each month shall be the largest of the following:

- The maximum integrated thirty-minute demand measured during the on-peak period during the month for which the bill is rendered.

Minimum Bill: The minimum bill shall be the bill calculated on the rate above, including the Basic Facilities Charge, Demand Charge, and Energy Charge.

Power Factor Correction: When the average monthly power factor of the Customer's power requirements is less than 85 percent, the City may correct the integrated demand in kilowatts for that month by multiplying by 85 percent and dividing by the average power factor in percent for that month.

Large General Industrial Service TOU

Availability: Available only to non-residential loads with a demand greater than or equal to 2000kW during at least four months of a twelve-month period. Service under this Schedule should be used for a Customer with a single enterprise located on a single, contiguous premise.

Basic Facilities Charge		\$ 401.00
Plus Demand Charge		
On-Peak Demand Charge per month		\$ 12.50 per kW
Economy Demand Charge		\$ 4.00 per kW
Energy Charge		4.0899¢ per kWh per month
On-Peak Hours		April 1 - October 31 November 1 - March 30
Monday - Friday		2:00 p.m. to 6:00 p.m. 7:00 a.m. to 10:00 a.m.
Off-Peak Period Hours		All hours except the hours of:
Monday - Friday		1) 2 p.m. to 6 p.m. from April 1 - October 31
Monday - Friday		2) 7 a.m. to 10 a.m. from November 1 - March 30

The rate is subject to Billing Demand, Minimum Bill, Power Factor Correction, Annual Demand Surcharge, and Rate Adjustment as outlined below.

The Billing Demand each month for this rate schedule shall be calculated by combining the following two Billing Demands: Economy and On-Peak.

The On-Peak Billing Demand each month shall be the largest of the following:

- The maximum integrated one-hour demand measured during the on-peak period during the month for which the bill is rendered.

The monthly Economy Demand shall be defined as the difference between the monthly off-peak demand and the monthly on-peak demand. The monthly Economy Demand shall not be less than zero. In the winter months where there is no peak demand charge, the charge for demand during these months will be at the economy demand rate.

Minimum Bill: The Minimum Bill shall be the bill calculated on the rate above, including the Basic Facilities Charge, Demand Charge and Energy Charge.

Power Factor Correction: When the average monthly power factor of the Customer's power requirements is less than 85 percent, the City may correct the integrated demand in kilowatts for that month by multiplying by 85 percent and dividing by the average power factor in percent for that month.

Reserve Capacity Rate

Availability: Applicable for any Customer who wishes to sell energy produced by a qualifying renewable energy generator to a Utility other than the City of Concord. Customers who utilize any part of the City of Concord's delivery system to wheel the Customer's renewable energy must comply with the City of Concord's Interconnection Policy and shall pay this Rate for Reserved Capacity on the City's system. The Customer shall compensate the City of Concord each month for Reserved Capacity at the sum of the applicable charge set forth below.

Monthly Delivery	\$ 1.15/kW of Reserved Capacity per month
------------------	---

Underground Installation Fees

Secondary Services (Up to 480v)	
Service to Mobile Home	\$299.68
Underground Secondary installed to a second service on the same lot	\$26.30 per ft (100 ft minimum)

Change of Service from overhead to underground is \$26.30 per foot plus cost of early retirement of overhead facilities.

Primary Services (Up to 12,470v)	
Single phase primary service installed to a single residential customer	\$31.88 per ft
Three phase primary service installed to a single residential customer	\$48.85 per ft

Commercial and Industrial Energy Assessment Program

Through a partnership with ElectriCities, the City of Concord can provide an energy assessment program for our commercial and industrial customers. Fees for each assessment will vary depending on the scope of work. Please contact the Electric Systems Department at 704-920-5303 for more information.

Electric Meter Test

Test within 12-month period of any prior tests
and no abnormality detected \$ 50.00

Electric Meter Base Fee

The City of Concord will only connect to electric meter enclosures that are furnished by the City of Concord. All descriptions and fees that are affected are listed below. Payments for meter enclosure will be made at Alfred M. Brown Operations Center located at 635 Alfred Brown Jr Court SW (Purchasing Department). Payment must be made by credit or debit card.

200 amp single-phase overhead/underground	\$118.50
400 amp single-phase overhead/underground	\$297.20
200 amp poly-phase (3 phase) overhead/underground	\$230.29
400 amp poly-phase (3 phase) overhead/underground	\$402.22
200 amp single-phase underground mobile home pedestal	\$295.00

Downtown Event Power Service Fee

Organizations sponsoring events in the downtown area may use the electric service point(s) to power equipment. The fee covers the cost of power and labor to cut the service on and off. Payment should be submitted to the Chief of Police with the Parade/Demonstration/Assembly Permit Application.

Use fee for downtown event service point(s) \$ 40.00

For billing questions, contact Customer Care at 704-920-5555.

For questions about rates, contact the Electric Department at 704-920-5316.

Engineering

Water Permit Application Review	\$250.00
Wastewater Permit Application Review	\$550.00
Driveway Permit Application Fee (Commercial Applications and Residential Additional Driveway or Relocation)	\$ 50.00
PSA Application Extension Fee	\$500.00
Master Utility Permit Fee	\$500.00

Fire

REQUIRED CERTIFICATE OF COMPLIANCE**Certificate of Compliance**

1 - 20,000 sq ft	\$ 50.00
20,000 - 50,000 sq ft	\$100.00
50,000 - 70,000 sq ft	\$200.00
Greater than 70,000 sq ft	Calculated by Total sq ft multiplied by .0025 plus \$50.00

Certificate of Compliance Re-Inspections	\$ 50.00
Plans Review	\$ 50.00 + .025/ sq. ft
Upfit Review	\$ 50.00 + .025/ sq. ft
Site Plan	\$ 50.00
Re-Review Fee (applied on 3 rd submittal & each resubmittal thereafter)	\$ 50.00
Hydrant Flow Test (fee per hydrant)	\$150.00

Temporary Power Inspection	\$ 50.00
Load Merchandise Inspection	\$ 50.00

Notes

- (1) For multi-tenant building, fees are per tenant.
- (2) For multiple buildings owned by the same owner(s)/developer(s), fees are assessed per building.
- (3) Individuals or companies that have no secured permits or Certificates of Compliance prior to beginning work or occupying the structure shall be charged double the listed amount.
- (4) Re-Inspections of the Sprinkler System, Fire Alarm System, or building for Certificate of Compliance will result in an additional fee per inspection.

REQUIRED CONSTRUCTION PERMIT

	Permit Fee	Test Fee
Automatic Fire Extinguishing Systems (Ansul/Sprinkler)	\$ 150.00	\$ 150.00**
Compressed Gases	\$ 150.00	\$ 150.00
Fire Alarm & Detection Systems	\$ 150.00	\$ 150.00**
ERRCS / BDA SYSTEM	\$ 150.00	\$ 150.00**
Fire Pumps	\$ 150.00	\$ 150.00
Flammable & Combustible Liquids	\$ 150.00	\$ 150.00
Hazardous Materials	\$ 150.00	\$ 150.00
Industrial Ovens	\$ 150.00	\$ 150.00
Private Fire Hydrants	\$ 150.00	\$ 150.00
Spraying or Dipping Operations	\$ 150.00	\$ 150.00
Standpipe Systems	\$ 150.00	\$ 150.00

Note: Any system installation prior to plan review and/or permit being issued will incur a double fee.

** Any structure over 70,000 sq ft x .002 + \$150.00 (Does not include Hood System/Ansul)

REQUIRED OPERATIONAL PERMIT

Amusement Buildings	\$ 150.00
Carnivals, Fairs, and Outdoor Concerts	\$ 300.00
Covered Mall Buildings	\$ 150.00
Exhibits and Trade Shows	\$2,500.00/year or \$150.00/event
Explosives (Blasting)	\$ 100.00/1-day or \$300.00/90-days
Liquids Use, Dispensing, Storage, Transportation	\$ 150.00
UGST/AGST Install, Alter, Remove, Abandon	\$ 250.00/site
Change in Liquid in Tanks	\$ 150.00
Manufacture or Process Liquids	\$ 150.00
Liquid Dispensing - AGST/UGST to Vehicles	\$ 150.00
Liquid Dispensing - Tanker to Vehicles	\$ 150.00
Fumigation and Insecticidal Fogging	\$ 300.00
Vehicles in Assembly Buildings	\$ 150.00
Racking and Shelving (High Piled) Storage	\$ 50.00 plus Linear foot of Racking x .025
Private Fire Hydrants	\$ 150.00
Pyrotechnic Special Effects Material/Fireworks	\$ 300.00/day & site
Spraying or Dipping	\$ 150.00
Tents and Canopies	\$ 50.00 + .01/ sq. ft

REQUIRED OTHER CHARGES/FEEES

Emergency and Non-Emergency Services of Fire Personnel and Equipment: Appropriate personnel and apparatus necessary for a requested or required service will be determined by the Fire Chief.

Fire Personnel: Rank/Bank Required for Duty (Hourly rate or portion of any hour, two-hour minimum charge)

Firefighter	\$ 24.11/hour per person
Lieutenant	\$ 32.80/hour per person
Engineer	\$ 30.37/hour per person
Fire Captain	\$ 38.26/hour per person
Battalion Chief (Operations)	\$ 62.66/hour per person
Division Chief	\$ 67.67/hour per person
Assistant Fire Marshal	\$ 46.06/hour per person
Deputy Fire Marshal	\$ 49.74/hour per person
Deputy Chief	\$ 85.25/hour per person
Fire Chief	\$ 99.44/hour per person

Equipment*

Ladder Truck (Aerial or Platform)
 Engine (Pumper)
 Hazardous Material Unit
 Decon Unit
 ARFF Unit
 Heavy Rescue
 Mobile Command Unit/Bus
 USAR Unit
 Light Vehicles (Pick-ups)
 Trailers
 UTVs/ATVs

*All equipment rates in this section are determined by the most recent FEMA Schedule of Equipment Rates located here: <https://www.fema.gov/assistance/public/tools-resources/schedule-equipment-rates>

Other Services

Fire Flow Request/Special Request (fee per hydrant)	\$100.00 per hydrant
After Hours Inspection Review - Special Request	\$ 35.00 per hour (minimum of 2 hours)
Expedited Plan Review - Special Request	\$150.00 per submittal
Other Inspections by Request - Special Request	\$100.00
Re-Inspections (3 rd visit or additional inspections)	\$ 50.00
State License Inspection Fee	\$100.00
Daycare License Inspection Fee	\$ 75.00
Group Home License Inspection Fee	\$ 75.00 annually
Community Rooms (Fire Stations 8, 9, and 12) Rental Fee	\$ 35.00 per hour City Resident; \$ 70.00 per hour Non-City Resident
Community Rooms Refundable Deposit/Clean-Up Fee	\$ 50.00 - 500.00 deposit
Charitable, Non-Profit, Governmental - Exempt, Refundable Deposit/Clean-Up Fee	\$ 50.00 - 500.00 deposit
Extinguisher Recharge Use for Class	Current Market Rate per Extinguisher
Fire Extinguisher Program (Training Class)	\$ 50.00 On-Site Class at Fire Station #3
Fire Extinguisher Program (Training Class)	\$ 75.00 Off-Site Class at Requested Business

FINES BY VIOLATION

Knox Box	\$ 500.00 per day (may be issued after 75 days and 3 written notices)
Burning Without a Permit - Residential	
1 st Offense	\$ 50.00
2 nd Offense (may be issued after one written notice)	\$ 100.00
Burning Without a Permit - Commercial	
1 st Offense	\$ 500.00 per stack or pile
2 nd Offense (no notice required)	\$1,000.00 per stack or pile
Code of Ordinances - Chapter 10 Violation	\$ 500.00 per day (may be issued without notice, usual practice is after 75 days and 3 written notices)
Locked Exit / Exit Obstruction	
1 st Offense	\$ 500.00
2 nd Offense (may be issued without notice, in usual practice, verbal and written warnings precede citation)	\$1,000.00
Fire Detection / Protection	
1 st Offense	\$ 250.00
Any Recurring Violation (may be issued without notice, in usual practice, verbal and written warnings precede citation)	\$ 500.00 per day for any recurring violation
<p>Note: Assembly, Hazardous, Institutional Systems must be in service at all times or immediate fire watch provided or shut down and fine; all others a fire watch must be provided in a reasonable period of time and maintained.</p>	
Access During Construction	\$1,000.00 per day (May be issued without notice, in usual practice, verbal and written warnings precede citation.)
Occupancy without COC	\$1,000.00 per day (May be issued without notice, in usual practice, verbal and written warnings precede citation.) (Issued immediately for new structures and after 45 days for existing, disconnection of utility service may be used in lieu of fines.)
General Violation	\$ 100.00 (Issued after 45 days and 3 written notices. Notices issued per item and not violation)
False Alarm > 3 per 90 Days	\$ 250.00 (May be issued without notice, in usual practice issued on violation within 90 days after one written notice on the third violation. Alarms in rapid succession are considered an individual occurrence.)
Fire Lane Parking Violations	\$ 100.00 (May be issued without notice when vehicle is not occupied.)

Key Box Maintenance	\$ 100.00 (May be issued without notice when Knox Box is found to contain no key or incorrect key. In usual practice, one written warning precedes citation.)
Overcrowding	
1 st Offense	\$ 500.00
2 nd Offense (Issued at the time of violation after occupancy overcrowding conditions have been corrected. Third offense may constitute court proceedings. Offenses run calendar year.)	\$1,000.00
Permits	Double Permit Fee (Charged when any permit for which work has been done prior to permit being issued.)
Assault on a Fire Official	The subjection of any authorized fire inspector to physical abuse during an inspection shall be fined \$1,000.00 or a criminal offense of assault of \$1,000.00
Matters Not Provided For	Any other violation of the Fire Code not specifically codified in Ch. 34 shall be fined \$250.00 (The Bureau Chief shall be consulted prior to the levying of any fine using this as the reference.)

HAZARDOUS MATERIALS STORAGE FEES

Solids (lbs)	Liquids (gals)	Gases (SCF)	Fee
< 501	< 56	< 201	\$ 50.00
501 - 5,000	56 - 550	201 - 2,000	\$150.00
5,001 - 25,000	551 - 2,750	2,001 - 10,000	\$200.00
25,001 - 50,000	2,751 - 5,500	10,001 - 20,000	\$250.00
50,001 - 75,000	5,501 - 10,000	20,001 - 40,000	\$300.00
> 75,000	> 10,000	> 40,000	\$300.00 per lbs. + \$0.01 additional gal or SCF

Note: Excludes LPG / Medical Gases

LPG (Excluding LPG used only for heating and cooking)	\$150.00 per tank
Medical Gases	\$150.00 per tank
Radioactive Materials (any amount)	\$125.00

Hazardous Materials Reimbursement or Response fees are based on time and materials used per incident and as referenced in the rate table on page 24. Additional fees may be charged as recommended by the Emergency Management Coordinator.

FIRE INSPECTION PROGRAM: TIME PERIODS AND PENALTIES

1 st Inspection (Initial)	\$ 0.00
2 nd Visit (After 30 days)	Potential Civil Penalties
3 rd Visit (After 30 days)	Potential Civil Penalties
4 th Visit (After 10 days)	Civil Penalties and Fines Issued

5th Visit (After 10 days)

Civil Penalties, Fines Issued, plus Civil Action, Misdemeanor Charges

Note: Imminent danger or life safety violation citation will be issued at the time of inspection.

Parks and Recreation

Returned check charge based on City of Concord's Policy.

Credit Card Processing Fee for customers will be 3% charge on the total credit card receipts with a minimum processing fee of \$2.00.

RECREATION FEES

Recreation Fees for Adult

League Basketball (8 Games)	\$650.00 per team
League Softball (8 Games)	\$400.00 per team
Adult League Soccer (8 Games)	\$500.00 per team
Flag Football Co-Ed (8 Games)	\$450.00 per team
Volleyball (8 Games)	\$375.00 per team
Couch to 5K	\$ 15.00 per session
½ Marathon Training	\$ 75.00 per session
Road Races Registration - 5K	\$ 30.00 Early Registration \$20.00
Road Races Registration - 10K	\$ 40.00 Early Registration \$30.00
Road Race Sponsorship - Tiers ranging from \$100 to \$2,500	

Recreation Fees for Youth

Program	City Resident	All Others
3 & 4 Clinics	\$ 40.00 per child	\$ 40.00 per child
Basketball	\$ 50 per child	\$100 per child
Baseball / Softball (Spring / Fall)	\$ 50 per child	\$100 per child
Soccer (Spring / Fall)	\$ 50 per child	\$100 per child
Youth Sports Sponsorship	Tiers ranging from \$100 to \$2,500	

Program

Golf
Tennis

Fee(s) All Users

Contact Rocky River Golf Club for Pricing
\$ 20.00 - 310.00 per class

Various Programs

Program

Summer Playground (Camp Dates based on Cabarrus County School calendar)	
Summer Camp	up to \$550.00 (City Resident and All Others)
Summer Playground Deposit	\$ 100.00 (City Resident and All Others)

Program

Special Recreation Classes Various Levels - Youth to Adult	Free to \$ 40.00 per class
Youth to Adult Classes	Free to \$120.00 per class
Fitness - City Employees (Any Fitness Class \$45.00 or less)	\$ 15.00 per employee per session
Trips	Free - \$100.00 per person per trip

Identification Card

First Card
 Replacement Card for 18 Years and Older
 Replacement Card for 17 Years and Under

City Resident

Free
 \$ 3.00 each
 \$ 1.00 each

All Others

\$10.00
 \$10.00
 \$ 1.00

Note: Session equals a class period.

McINNIS AQUATICS CENTER

Admissions Fee

Youth (17 and Under)
 Adults (18 and Older)

City Residents

\$2.00
 \$5.00

All Others

\$4.00
 \$10.00

Group Admission (1½ Hour of Use)

\$ 2.00 per person

Pool Passes

Season Pass Individual (Unlimited Visits)
 *Season Pass Family (Unlimited Visits)
 Season Senior Individual Pass 55+ (Unlimited Visits)
 * Maximum Family 6 per household

City Residents

\$60 per pass
 \$100 per pass
 \$ 30 per pass

All Others

\$120 per pass
 \$200 per pass
 \$60 per pass

Program

Parent and Child (2 years and Under)
 Water Aerobics (6 Weeks) Drop-In Available \$5.00 to \$10.00
 Swimming Lessons per Session

City Residents

\$ 15.00 per lesson
 \$ 25.00 - \$50.00
 \$ 35.00 to \$70.00 per session (All Users)

All Others

\$ 30 per lesson
 \$ 35.00 - \$70.00

Note: Payment must be made at time of registration.

The John F. McInnis Aquatic Center can be rented for private parties and special events.

Option #1: Private Rentals (during closed hours), Fee is \$100 for one hour (City Resident Rate) or \$150 for one hour (All Others) and includes two lifeguards, which safely covers up to 50 guests. Additional lifeguards for numbers over 50 are \$25.00 for each additional guard per hour; ratio of 1 guard to 25 patrons. Additional facility hours are \$50.00 (City Resident) or \$75 (All Others) per hour with a 2 hour maximum for private parties. In addition, a \$50.00 Refundable Deposit will be required.

RENTAL FEES

Deposits per Reservation Date and Facility

\$ 50.00 - \$500.00

Please reference the Rules and Regulations for additional information.

Facilities a maximum of 2 dates reserved at one time.

Note: Fees waived for 6 dates for 501 non-profit organizations, deposit required.

Rental Location

Meeting Room
 Gym
 Recreation Center
 Community Buildings / Rooms
 Fire Station Community Rooms
 Picnic Shelters and Amphitheaters

**City Residents
 Hourly Rate**

\$ 15.00
 \$ 75.00
 \$150.00
 \$ 35.00
 \$ 35.00
 \$ 15.00
 \$ 30.00

**All Others
 Hourly Rate**

\$ 30.00
 \$150.00
 \$300.00
 \$ 70.00
 \$ 70.00
 \$ 30.00
 \$ 60.00

Half Day (Time Periods are Park Opening to 2 p.m.
 OR 3 p.m. to Park Closing)

Full Day (Time Period is Park Opening to Park Closing)

Pickleball or Tennis Court Reservations* (with or without lights)	\$ 2.00	\$ 4.00
Outdoor Basketball Courts**	\$ 2.00	\$ 4.00

After Hours Staff Charge (All Facilities) \$25.00 per staff person per hour (All Users)

Note: Fees are due in full when making reservation. Rentals will require a refundable cleaning deposit of at least \$50.00 - \$500.00 (as stated in policy). Police security could be required at some functions.

*Tennis Courts are available on a first come, first serve basis. These are available at no charge. However, reservations are recommended. One Tennis Courts and Pickleball Court is always available to the public. Reservations for any league or tournament should be made through the Athletic Office.

**Outdoor Basketball Courts are available on a first come, first serve basis. These are available at no charge. However, reservations are recommended. Reservations for any league should be made through the Athletic Office.

ATHLETIC FIELD RENTAL

Outdoor Athletic Fields reservations are based on season and facility availability, not per individual date.

Deposits per Reservation Date and Field \$ 50.00 - 200.00

Diamond Ballfields included are: *Les Myers, McAllister, Gibson, WW Flowe, Hartsell, Caldwell and Webb

Soccer / Multi-Purpose Fields included are: *Dorton, *Caldwell, *WW Flowe, and Webb

* Denotes fields without lights

Note: Fees waived for 6 dates for 501 non-profit organizations, deposit required.

Please reference the Rules and Regulations for additional information.

	City Residents	All Others
	Hourly Rate	Hourly Rate
Reserve Field (No Line-Off / No Lights)	\$ 20.00 per hour	\$ 40.00 per hour
Reserve Field (with Lights)	\$ 40.00 per hour	\$ 80.00 per hour
Line Off Fee for Baseball / Softball	\$ 20.00 One-Time Charge (All Users)	
Line Off Fee for Soccer / Football	\$ 50.00 One-Time Charge (All Users)	
Reserve for Tournaments or Spectator Event**	\$200.00 per field (All Users)	

Note: Rates are the same regardless of weekday or weekend.

**To reserve a field for either a Tournament or a Spectator Event requires a Cleaning Deposit ranging from \$100.00 - \$500.00, depending on the nature of the event and recommendation of the Parks & Recreation Director, and a 20% commission paid to the City of Concord from any revenues from the event. To be considered a Tournament Reservation, you must have a minimum of two consecutive full day facility reservations. A single tournament will not exceed three consecutive days.

LAKE FISHER

Boat Rental Fees

	City Residents	All Others
	Per Person Rate	Per Person Rate
Children Under 12	Free with a licensed, paying fishermen (All Users)	
Youth Ages 12 - 16	\$ 4.00	\$ 8.00
Adults 17-59	\$ 5.00	\$ 10.00
Senior Citizens (Age 60+)	\$ 4.00	\$ 8.00

Planning and Neighborhood Development

APPLICATIONS FOR COMMISSIONS AND / OR COUNCIL REVIEW

Voluntary Annexation Petition	
Less than 3 Acres	\$300.00
3 - 5 Acres	\$400.00
Over 5 Acres and less than 10 Acres	\$500.00
10 Acres and Greater	\$1,000.00
Text Amendment Fee	\$400.00
Vested Rights Certification	\$400.00
Appeal from a Final Order, Decision, or Interpretation	\$500.00
Certificate of Appropriateness	\$40.00
Appeal from a Code Enforcement Decision	\$50.00
In House Trees	\$20.00
After-the-Fact Certificate of Appropriateness	\$120.00
Variance and Appeals	\$500.00
Rezoning / Amendments to Conditional District	\$800.00
Second Rezoning / Amendment in less than 12 months	\$800.00
Land Use Plan Amendment	\$400.00
Conditional District	\$1,000.00
Special Use Permit	\$600.00
Historic District Map Amendment	\$350.00
Street, Alley, or Right-of-Way Closing	\$500.00
Certification of Non-Conformity Adjustment	\$400.00
Re-Advertisement Fee	\$300.00
Small Cell Wireless Facility	\$100.00 application fee for first 5 + \$50.00 per application for each additional (up to 25 may be submitted as a bundled application)
Small Cell Attachment Fee	\$ 50.00 per pole per year
Eligible Facilities Request	\$100.00 Commercial Upfit
Substantial Modification	\$300.00 Commercial Zoning Compliance Permit
New Wireless Tower	\$600.00 Special Use Permit
Technical Consulting Fee	
Small Wireless Facilities	Up to \$500.00
Eligible Facilities Requests and Co-locations	Up to \$1,000.00

PUBLICATIONS

Historic Handbook & Guidelines	\$ 10.00
--------------------------------	----------

PERMITS

Note: a 5% technology fee is added to each of the following permit fees

New Construction (Zoning Clearance Approval/Permit)	
Single Family	\$100.00
Multi-Family (5 Units or Less)	\$100.00 + \$10.00 per unit
Multi-Family (More than 5 Units)	\$300.00 or \$0.04/ sq. ft whichever is greater
Commercial	\$300.00 or \$0.04/ sq. ft whichever is greater
Industrial	
1 st Acre Impervious	\$ 75.00
Every Additional Impervious Acre	\$500.00
Every Pervious Acre	\$100.00

Grading / Paving / Land Disturbing Approval Permit	
Less than 1 Acre	\$200.00
1 - 5 Acres	\$400.00
Over 5 Acres	\$600.00
Flood Study Review Permit	\$500.00
Additions, Accessory, Upfits (Zoning Clearance Approval / Permit)	
Residential	\$ 40.00
Commercial Addition / Accessory	\$100.00 or \$0.03/ sq ft whichever is greater
Commercial Upfit	\$100.00
Industrial Addition / Accessory	\$225.00 or \$0.03/ sq ft whichever is greater
Industrial Upfit	\$100.00
Certificate of Compliance (Final Approval / Acceptance for all Non-Residential Projects)	\$100.00
Temporary Permits	
Temporary Construction Trailer	\$100.00
Temporary Use Permit	\$100.00
Temporary Power Compliance	\$ 50.00 (Fire fee may apply)
Sign Permits	
Wall Mounted, Projecting, or Canopy	\$ 60.00
Temporary Sign or Banner	\$ 25.00
Ground Mounted	\$140.00
Outdoor Advertising	\$500.00
Change of Panel	\$ 40.00
Miscellaneous	
Home Occupation Permit	\$ 50.00
Change of Use Permit	\$ 50.00
Architectural Review Permit (Shopping Centers)	\$ 50.00
Re-Review (After 3 Submittals)	\$ 50.00 + \$0.01/ sq. ft of site
Zoning Verification Permit / ABC Letter	\$ 50.00
Certificate of Non-Conformity Permit	\$100.00
Fine for Construction Without a Permit	Double Permit Fee
Permit Renewal	\$ 40.00

PERMITS

Subdivisions

Preliminary Plat (New Submittals)	
Less than 2 Acres	\$100.00
2 - 10 Acres	\$200.00
10 - 25 Acres	\$300.00
Over 25 Acres	\$400.00
Preliminary Plat Extensions	\$100.00
Construction Plans	
Less than 2 Acres	\$175.00
2 - 10 Acres	\$400.00

10 - 25 Acres	\$500.00
Each Additional Acre Over 25 Acres	\$ 50.00
RTAP Fee (Revision to approved plans each time)	\$ 75.00

Final Plat Review	
Less than 2 Acres	\$ 80.00
2 - 10 Acres	\$125.00
10 - 25 Acres \$	\$200.00
Over 25 Acres	\$300.00

GIS FEES

Maps

GIS Map - 11" X 17" or 18" X 24"	\$ 1.00
GIS Map - 24" Wide	\$ 5.00
GIS Map - 30" Wide	\$ 10.00
GIS Map - 36" Wide	\$ 15.00
GIS Map - 42" Wide	\$ 20.00

GIS Miscellaneous

Custom Request	\$ 40.00 per hour
----------------	-------------------

Note: Prices include sales tax.

NON-PROFIT OFFICE RENTAL RATES - 66 UNION STREET SOUTH

Office #	Unit SF	Notes (if applicable)	Monthly Rental Rate
1	175		\$401.00
2	221		\$510.00
3	177		\$407.00
4	128		\$294.00
5	317	Two offices with one access	\$731.00
6	153		\$355.00
7	153		\$355.00
8	253		\$582.00
9	297	Small sink and closet	\$685.00
10	129		\$299.00

Note: Rates are subject to an annual 3% increase or a greater percentage based on the increase in the Consumer Price Index for all Urban Consumers.

MISCELLANEOUS

House Plans for Homes Constructed by the City	\$ 50.00 per set
Land Use Plans	\$ 30.00

Police and Code Enforcement

POLICE

Parking Fine	
Single Violation	\$ 10.00
1 - 5 Violations Annually	\$ 10.00 each
6 - 10 Violations Annually	\$ 20.00 each

Over 10 Violations Annually	\$ 40.00 each
Cruising Fine	\$ 25.00; please refer to City Ordinance for delinquency charges or subsequent violations
Copy Fee	\$ 1.00
Fingerprinting Fee (Includes 1 Card)	\$ 10.00
Additional Cards	\$ 5.00 each
Application processing Fee for City-Sponsored Festival, Private Alcohol Sales	\$ 50.00
Downtown Event Power Service Fee	Events requiring electric service are subject to fee as published in Electric Department Miscellaneous Rates. Fee collected by Chief of Police at time of permit for Parade/Demonstration/Assembly Permit.
Alarm Ordinance Fees	
Alarm Permit	\$ 10.00 per location
Penalty for Failure to Obtain Permit	\$200.00 for each False Alarm
Penalty for Prohibited Acts as defined by the Ordinance	\$200.00 per occurrence
Penalty for Operating an Alarm Without Permit	\$200.00
Civil Penalties for False Alarms within Permit Year	
Third, Fourth, and Fifth False Alarm	\$ 50.00 per occurrence
Sixth and Seventh False Alarm	\$100.00 per occurrence
Eighth and Ninth False Alarm	\$250.00 per occurrence
Tenth and Over False Alarm	\$500.00 per occurrence and revocation of Alarm Permit
Reinstatement of a Revoked Permit	\$100.00
Return Check Service Charge	\$ 25.00
HR218 Administrative Costs	\$ 50.00
Precious Metal Dealer Permit and Fees	
SBI Processing Prints	\$ 38.00
Concord Police Fingerprinting	\$ 10.00
Application/Permit Issuance	\$180.00
Employee Permit	\$ 3.00
Special Occasion Permit	\$180.00
Exemption Permit	\$ 5.00
CODE ENFORCEMENT	
Civil Penalties	
General Code Enforcement Penalty	\$500.00
Code Non-Compliance Penalty	\$175.00
Chronic Violator Penalty	\$275.00
Civil Penalty for Failure to Respond or Pay General Code Enforcement Penalty within 15 Days	\$100.00

CDO Violation First Offense after 7 Day	
Warning Period	\$100.00 per day
CDO Repeat Violation within 36 Months	\$300.00 per day
Livestock Violation	
	\$500.00
	\$175.00 administrative fee
30-161 Property Nuisance Violation	
	\$175.00 administrative fee plus removal cost 5 calendar days after notification
Noise Violation	
	\$500.00
Yard Sale Violation	
	\$25.00 first offense
	\$50.00 second offense
	\$250.00 third offense
Street Cleanliness	
	\$50.00
Parking and Storage of Certain Vehicles	
	\$100.00 first day
	\$100.00 a day thereafter
Graffiti Violation	
	\$100.00 per day after 5 calendar days or \$175.00 administrative fee plus cost of removal
Minimum Housing Standards Failure to Comply	
	\$200.00 per day
Debris Removal Fees	
½ Truck or Trailer Load Up to Two (2) Tons	\$200.00
One (1) Truck or Trailer Load Up to Four (4) Tons	\$400.00
Anything Over One Trailer or Over Four (4) Tons	Send out to bid request to approved contractors
Minimum Housing Fees	
Inspection Fees	
Each Inspection After First Inspection	\$100.00
Each Inspection Following Failure to Remedy a Violation After the Issuance of a Citation	\$325.00
Each Additional Inspection Disclosing Any Violations Within the Same 12-Month Period	\$625.00
Other Fees: Property owner shall be charged for any additional costs incurred in prosecuting an enforcement action on the property including but not limited to any publication for legal notices.	
Civil Penalty: Civil penalty, per violation per day, for each and every subsequent day that the dwelling unit remains in violation and until such time as the responsible party schedules an inspection resulting in a finding that the violations are corrected.	
Mowing, Trimming, and Collecting Misc. Loose Trash Fees	
Residential Lots One (1) Acre and Under	\$100.00

Residential Lots between One (1) and Two (2) Acres	\$200.00
Residential Lots Over Two (2) Acres	Send out bid request to approved contractors
Vacant Lots One (1) Acre and Under	\$ 90.00
Vacant Lots between One (1) and Two (2) Acres	\$180.00
Vacant Lots Over Two (2) Acres	Send out bid request to approved contractors

Taxicab Permit Fees

New Driver Permit	\$25.00
Driver Permit Renewal	\$15.00
Driver Permit Transfer	\$ 5.00

Taxicab Violation Civil Penalty

First Violation in 12-Month Period	\$ 50.00
Successive Penalties in 12-Month Period	\$100.00

Rocky River Golf Club at Concord

IN-SEASON RATES (MARCH 11 - DECEMBER 1)

Note: Increases not to exceed \$5.00 from published rates, as market conditions allow.

Fee	Monday - Thursday	Friday	Saturday - Sunday
Cart Fee, included in all rates (except Walking/Juniors)	\$18	\$18	\$18
Eighteen Hole (Includes Cart)	\$59	\$69	\$79
Nine Hole (A)	\$37	\$42	\$46
Eighteen Hole - Concord Resident (B)	\$42	\$52	\$62
Nine Hole (A) - Concord Resident	\$26	\$30	\$34
Twilight (B)	\$42	\$52	\$55
Senior (C)/College (D)/Public Service (E)	\$39	\$44	N/A
Juniors (F) (Cart Fees Extra)	\$27	\$30	\$32
Junior Nine Hole (Cart Fees Extra)	\$15	\$16	\$17
Walking (G)	\$40	\$50	\$60
Replay Round (on Availability)	\$29	\$34	\$39
Replay Round - Nine Hole (on Availability)	\$20	\$23	\$25

WINTER RATES (DECEMBER 1 - MARCH 9)

Note: Increases not to exceed 5.00 from published rates, as market conditions allow. Fees include cart unless noted for Walking and Juniors.

Fee	Monday - Thursday	Friday	Saturday - Sunday
Eighteen Hole (Includes Cart)	\$ 55	\$ 60	\$ 70
Nine Hole (A)	\$ 35	\$ 40	\$ 45
Eighteen Hole - Concord Resident (B)	\$ 42	\$ 50	\$ 60
Nine Hole (A) - Concord Resident	\$ 30	\$ 35	\$ 40
Twilight (B)	\$ 38	\$ 42	\$ 47
Senior (C)/College (D)/Public Service (E)	\$ 42	\$ 50	N/A
Juniors (F) (Cart Fees Extra)	\$ 27	\$ 30	\$ 32
Junior Nine Hole (Cart Fees Extra)	\$ 15	\$ 16	\$ 17
Walking (G)	\$ 35	\$ 40	\$ 50
Replay Round (on Availability)	\$ 29	\$ 34	\$ 39
Replay Round - Nine Hole (on Availability)	\$ 20	\$ 23	\$ 25

- (A) On availability, 9 Holes riding must be after 1 p.m. on weekends
- (B) City of Concord Residents receive a discount with a VALID GOVERNMENT ISSUED ID
- (C) Seniors (Age 60+)
- (D) College (with current valid ID)
- (E) Public Service (Active duty military, police, fire, and EMS personnel with proper ID)
- (F) Juniors (17 years and under with proper ID, Parent/Guardian required before 2 p.m.). Carts are not offered without a current license.
- (G) Walking is permitted any time Monday thru Sunday
- (H) UNC Charlotte Athletic Department and City of Concord Employees receive special pricing. Information for this rate is available directly through Rocky River Golf Club.

GROUP TOURNAMENT RATES

Group Tournament rate ranges from \$40 - \$95 applies to all seasons.

Golf Course staff will set rate dependent upon prime play times, tournament sponsor (e.g. Charity-501c, Non-Charity or Corporate) and contracted performance (e.g. food, beverages, and merchandise)

ANNUAL GOLF PLANS

Note: Annual Golf Plans expire one year from date of purchase and are non-refundable.

Annual Plan Unlimited Play Monday-Sunday	Cost
Resident	\$3,000
Non-Resident	\$4,500
Add Family Member (spouse or child in same household)	\$1,500 per person

Benefits of Annual Plan Include

- Unlimited green fees any time
- Range balls (up to 1 large basket per day).
- Priority accesses to tee-times. Plan participants may reserve tee times up to 10 days in advance.
- 10% discount on merchandise, except sale items.
- 10% discount on food purchases.
- Complimentary USGA Handicap Service.

Weekday Plan Monday-Friday excluding Federal Holidays	Cost
Resident	\$2,000
Senior (Age 60+) Concord Residents ONLY	\$1,650
Non-Resident	\$3,200
Add Family Member (spouse or child in same household)	\$1,100 per person

Benefits of Weekday Plan Include

- Unlimited green fees Monday - Friday.
- Range balls (up to 1 large basket per day) Monday - Friday.
- Priority accesses to tee-times. Plan participants may reserve tee times up to 10 days in advance.
- 10% discount on merchandise, except sale items.
- 10% discount on food purchases.
- Complementary USGA Handicap Service.

Legacy Cart Plan	
Individual	\$1,500.00

Requirements for Legacy Cart Plan

- Must have participated in unlimited cart plan continuously since June 30, 2018 or earlier to be eligible to continue under the Legacy Cart Plan.

Solid Waste and Recycling

RESIDENTIAL GARBAGE, RECYCLING, AND BULKY COLLECTION

Residential Solid Waste Fee	\$ 4.00 per residential unit per month
Residential Yard Waste Removal (Bagged Waste) (as allowed by Ordinance)	No charge
Yard Waste Limb Removal (Residential based on volume) (as allowed by Ordinance)	
< 6 Cubic Yards (CY)	No Charge
7-10 Cubic Yards (CY)	\$100.00 collection/disposal charge
11-20 Cubic Yards (CY)	\$150.00 collection/disposal charge
21+ Cubic Yards (CY)	\$200.00 per load collection/disposal charge
Yard Waste Removal (Vacant Lots Zoned Residential)	
< 2 Cubic Yards (CY)	No Charge
2 - 5 Cubic Yards	\$150.00 minimum
5+ Cubic Yards	\$150.00 + \$30.00 per Cubic Yard over 5 CY
Second Chance (Scheduled fee-based loose-leaf collection is available after loose-leaf season ends)	\$ 75.00 [See Note 1]
Bulky Waste Collection (Multi-family housing, business, and residential properties exceeding collection limits)	\$ 50.00 for up to 5 items, or any portion thereof
Residential Garbage Rollout Containers	
1 st Container	No Charge
2 nd and 3 rd container (Maximum of 3 containers per residence 1 Green and 2 Brown)	\$ 12.00 per month per additional container
Residential Recycling Rollout Containers	No Charge for 1 to 3 containers
Residential Rollout Container Left at Curb After Collection Day	\$ 25.00 per 95 gallon rollout cart [See Note 4]
Lost or Damaged Rollout Container Replacement (Beyond wear and tear)	\$ 70.00 per 95 gallon rollout cart

CODE ENFORCEMENT REMOVAL FEES

Yard Waste Removal/Code Enforcement Collection (Fee applies only when collection is not consistent with ordinance)	\$125 minimum (\leq 10 CY), plus \$ 15 per CY if > 10 CY [see Note 2]
Special Load Collection/Code Enforcement Cleanup (Fee applies only when collection is not consistent with ordinance)	\$125 minimum (< 10 CY), plus \$15 per CY if CY > 10 CY [See Note 3]
Basketball Goal Removal from Public Right-of-Way	\$150 each offense
Discarded TVs and Computer Equipment (Fee applies only when collection is not consistent with ordinance)	\$ 25.00 per item; \$100 minimum

White Goods & Scrap Metal Removal (Fee applies only when collection is not consistent with ordinance) \$ 25.00 per item, \$100 minimum

Auto or Truck Tire Removal (Fee applies only when collection is not consistent with ordinance) \$ 25.00 per tire, \$100 minimum

Note 1: Second Chance Loose-leaf Collection Program provides a limited number of scheduled appointments available to Customers for \$75.00 to collect loose leaves placed at the curb after the end of loose-leaf season. These appointments are available on a first-come, first-served basis. Everyone else who places loose leaves to the curb will be required to bag their leaves or be subject to Code Enforcement action with removal fees beginning at \$100.

Note 2: Yard Waste Removal (where fees apply)/Code Enforcement Collection Fee applies to yard waste placed at the curb un-bagged (grass clippings, leaves after loose-leaf season has ended, etc.), improperly bagged yard waste (plastic bags, clear or any color), or trees, tree limbs, brush and other materials that exceed established limits for curb placement or have been cut or deposited by a commercial tree service, arborist or forester that are not to be collected by the City. These situations are subject to Code Enforcement Actions.

Note 3: Special Load Collection/Code Enforcement Cleanup Fee applies to bulky waste/building materials/large trash piles placed at curb that do not follow City guidelines or that exceed established limits for curb placement and do not utilize a roll-off container. Examples are loose material (clothes, insulation, or other building material, etc.) dropped at curb, failure to place materials in brown compostable yard waste bags or individually-owned containers, debris piles in excess of 4 CY or total volume of materials exceeding 10 CY size limit (10 rollout cart sized-pile). These situations are subject to Code Enforcement Action.

Note 4: Residents who place or leave their garbage containers and recycling containers on the street in violation of this policy shall receive a violation notice for the first and second offense within a one-year period. Third or future violations within one year will result in a \$25.00 civil penalty.

COMMERCIAL WASTE

This ordinance applies to all business, commercial, office, multi-family housing, industrial and institutional segments including schools, churches, day care centers, and non-profit organizations.

CITY COMMERCIAL ROLLOUT CUSTOMERS

Commercial Rollout Service \$ 20.00 per cart per month

- A. Service performed by the City's contract collector
- B. City to bill for carts on utility bills per city policy
- C. Rollout must be approved by Solid Waste Director
- D. Only City carts may be used
- E. Residential recycling rollout cart service is available to customers subscribing to City-provided Commercial Garbage Rollout Service. Limit of three (3) recycling carts per rollout subscription. If the customer needs more than three (3) carts, then the customer shall obtain the Solid Waste Director's approval. Any business can sign up for Rollout Recycling Service.
- F. Rollout Container left at curb after Collection Day \$ 25.00 civil penalty per 95 gallon cart
[see Note 4 under Code Enforcement Fees]

Qualifications for Commercial Rollout Cart Service: Commercial generators operating out of houses or storefront buildings may request rollout container service where dumpster service is not available or practical as determined by the Solid Waste Director. Each building is limited to a minimum number of rollout containers required to meet the waste generated by the commercial occupants in the building(s). Commercial generators in "strip malls" are required to use dumpster service and are encouraged to partner with adjacent commercial generators for the service. Other dumpster exceptions granted by the Director shall receive the number of rollout containers necessary for the waste stream generated. The City-established fee for Commercial Rollout container service shall apply and commercial generators will be billed by the

City monthly as part of the City utility bill and will be billed for the number of carts in their possession, not the number collected. Billing shall be in accordance with the City utility billing and collection policy. Only City of Concord rollout containers are emptied. These containers remain the property of the City of Concord. City operated public-housing facilities may utilize rollout containers and per N.C.G.S. § 160A-314 (a2) a reduced Public Housing billed by the City for such low-income customers shall apply and is adjusted annually according to the Consumer Price Index (CPI).

DUMPSTER SERVICE

- Commercial generators may contract directly with any waste hauler for service.
- Except as otherwise provided herein, all commercial generators shall utilize dumpster service for their waste.

DUMPSTER SERVICE EXCEPTIONS

- In the event a commercial generator cannot comply with dumpster service policies due to logistical items including but not limited to space or access limitations or other service-related factors, the Solid Waste Director or his/her delegate has the authority to grant exceptions for good cause shown. Such exceptions are subject to the limited rollout container policies below.

MULTI-FAMILY HOUSING SERVICE

- Multi-family residence is defined by any apartment or group of apartments, townhomes, or condominiums, having seven dwelling units or more. Developments including duplexes and/or other multiple dwelling units that take indirect access from a public right-of-way and collectively exceed 6 dwelling units total are classified as a commercial multi-family development for waste disposal purposes regardless of the number of parcels occupied, the configuration of property or zoning lines, or the number of owners.
- Single-family residence is defined by any detached dwellings designed, permitted, and built as a single-family dwelling unit, mobile home, or duplex, triplex, or quadplex, apartment or group of apartments, or townhomes having 6 or less dwelling units, or any number of condominiums will be residentially served at no charge by the City and may use rollout carts.
- Developments with 7 or more units (e.g. apartment complexes) are required to utilize dumpsters (unless an exception is granted) and pay for container rental and waste disposal. Complexes are required to provide one 8 CY container per 25 units emptied twice per week. Alternatively, the owner may provide a recycling program equal to city residential curb-side recycling program with sufficient tenant participation to reduce waste production to justify once per week servicing of each dumpster.
- Multi-family housing owners/managers may use any hauling firm. The Solid Waste Director or his/her delegate may grant dumpster exceptions in the event that logistical problems prevent dumpster service from occurring at any given multi-family housing location. Such exemptions shall be subject to the limited rollout container policy above.
- The City will provide information regarding the location of recycling drop off centers to multi-family housing complexes as well as technical assistance in implementing a multi-family recycling program at the complex. The cost to implement and maintain a Multi-Family Housing recycling program will be entirely the expense of the Multi-Family Housing Complex's owner/manager.
- Multi-Family Housing Complexes are considered commercial operations for the purpose of waste disposal and are responsible to arrange for and pay for disposal of all waste generated from these facilities. The City of Concord does not provide yard waste, bulky waste, building materials, garbage collection or disposal, or recycling services to these facilities.
- Bulky item pick-up service may be requested at Multi-Family Housing who have large items, such as large household appliances (white goods) and old furniture that are too large to be placed in a commercial container. This service is provided for a fee for the collection of up to five items or any portion thereof. Collection of Bulky Items must be scheduled through the Customer Care Center and payment must be received in advance.

CONDOMINIUMS

- Condominium service shall be considered residential service and provided at no cost by the City.

- All new condominium complexes to be constructed in the City of Concord shall be designed and built to allow the use of dumpsters, providing one 8 CY container per the equivalent of 25 two-bedroom units.
- Existing condominium complexes shall utilize dumpsters wherever logistically practical as determined by the Solid Waste Director or his/her delegate. Complexes designed and built in a “townhouse” style with detached units may be serviced using rollout carts if deemed practical to do so by the Solid Waste Director.
- City of Concord will pay for residential rollout or dumpster waste removal at condominium complexes.

Stormwater Services

Equivalent Runoff Unit (ERU) Rate \$ 5.16 per month
 One Equivalent Runoff Unit (ERU) is 3,120 square feet (sq. ft.)

Single Family Residential - Including Mobile Homes

With < 1,890 sq. ft. impervious area	0.6 * ERU Rate	\$ 3.10 per month
With 1,890 to 5,507 sq. ft. impervious area	1.0 * ERU Rate	\$ 5.16 per month
With >5,507 sq. ft. impervious area	1.8 * ERU Rate	\$ 9.29 per month

Multi-Family Residential - Including Apartments, Condominiums, Townhomes

1.0 * ERU Rate per unit

Other Properties

1 ERU rate per month for each 3,120 sq. ft. of impervious surface

STORMWATER SERVICES

Construction of Stormwater Structure
 Other Stormwater Services

Time and Materials
 See Water and Wastewater labor and equipment schedule for pricing

Street Debris Removal

\$400.00 + \$150.00 per hour after first hour

Ditch Cleaning (applies to removal of yard waste or other waste debris obstructing drainage; not for routine ditch maintenance)

\$125.00 minimum + \$80.00 per hour after first hour or portion thereof

MAINTENANCE ASSESSMENTS

Assessments for maintenance of stormwater control facilities may periodically be made pursuant to the Code of Ordinances § 60-88 and Article 4 of the Concord Development Ordinance based on actual City costs.

Tax

TAX RATE

Ad Valorem Tax Rate	42¢ per \$100 valuation
Municipal Service District Tax Rate	16¢ per \$100 valuation

MOTOR VEHICLES

A \$25.00 General Municipal Vehicle Tax * is levied and a \$5.00 Municipal Vehicle Tax for Public Transportation** is levied for a total license tax of \$30.00 on every motor vehicle resident within the City of Concord and licensed or required to be

licensed by the State of North Carolina. Of the General Municipal Vehicle Tax, \$5.00 is dedicated exclusively to Sidewalk Construction.

* N.C.G.S. § 20-97(b) General Municipal Vehicle Tax \$25.00

** N.C.G.S. § 20-97(c) Municipal Vehicle Tax for Public Transportation \$5.00

Note: These Municipal Vehicles Taxes are billed and collected by Cabarrus County.

BEER AND WINE LICENSE

Businesses operating within the City of Concord that have obtained a North Carolina ABC permit to sell beer and/or wine are required to obtain a City Beer and Wine License annually. An annual Beer and Wine License is levied on each Business selling beer or wine for on-premises or off-premises consumption based on N.C.G.S. § 105-113.77 and N.C.G.S. § 105-133.79 and by the authority of N.C.G.S. § 160A-211. Licenses expire on April 30th and must be renewed.

ABC Permit	Tax
On-premises malt beverage	\$ 15.00
Off-premises malt beverage	\$ 5.00
On-premises wine, fortified, unfortified, or both	\$ 15.00
Off-premises wine, fortified, unfortified, or both	\$ 10.00
Wholesale malt beverage	\$ 37.50
Wholesale wine (fortified and unfortified)	\$ 37.50
Wholesale malt beverage and wine (fortified and unfortified)	\$ 62.50

Tax on additional licenses: The Tax stated above is the first license issued to a person. The tax for each additional license of the same type issued to that person for the same tax year is one hundred and ten percent (110%) of that base license tax; that increase will apply progressively for each additional license.

GARNISHMENT FEES

Fee	\$ 60.00
-----	----------

Source: N.C.G.S § 105-368 and 7A-311

Transit System – Concord/Kannapolis Rider

LOCAL SERVICE

Regular Fare ¹	\$ 1.25 per one-way trip
ADA Paratransit Fare	\$ 2.00 per one-way trip
Senior Citizen Fare ²	\$ 0.60 per one-way trip
Disabled Fare ²	\$ 0.60 per one-way trip
Medicare Card Holders ²	\$ 0.60 per one-way trip
Student Fare ²	\$ 0.60 per one-way trip
Veteran Fare ²	\$ 0.60 per one-way trip
Children (under 5)	Free
Transfers ³	Free
1-Day Unlimited Ride Pass	\$ 4.00
1-Day Unlimited Ride Pass (Senior, Disabled, Student, Medicare, Veteran) ²	\$ 2.00
7-Day Unlimited Ride Pass	\$ 12.00
7-Day Unlimited Ride Pass (Senior, Disabled, Student, Medicare, Veteran) ²	\$ 6.00
10-Ride Electronic Fare Media	\$ 10.00
10-Ride Electronic Fare (Senior, Disabled, Student, Medicare, Veteran) ²	\$ 5.00
31-Day Pass	\$ 40.00
31-Day Pass (Senior, Disabled, Student, Medicare, Veteran) ²	\$ 20.00
1-Ride Pass Bulk ³	\$ 1.00 (80% of Regular Fare rate per ride)

Rider Pass Umo Card (new or replacement)	\$ 2.00
Fare Capping (Digital Fare Payment System Users)	\$ 40.00 per calendar month

¹ All riders shall pay this fare unless the rider qualifies under the fare policy for one of the reduced fares as listed.

² Discounted fares require a reduced-Fare ID.

³ 1-Ride Pass - minimum purchase of 100 passes; if less than 100 passes purchased, passes will be sold at regular fare rate if applicable.

Transportation

SIGNAL DIVISION

Design, Review, and Inspection Fee	\$6,000.00
Emergency Mobilization	\$5,000.00
Fiber Optic Make Ready Fee	\$ 200.00
Fiber Optic Splice Fee	\$ 85.00 per fiber
Interference and Damage to City Property	All cases will be judged on an individual basis and cost recovery on Cityworks Work Order.

STREETS AND TRAFFIC

Blocking of City controlled parking spaces (by permit)	\$ 5.00 per each day or \$ 25.00 each per month
--	---

Schedule of Street Cut Repair Charges*

Size of Street Cut	Estimated Asphalt Required	Cost
4 sq. ft (minimum)	0.2 ton	\$ 152.00
8 sq. ft	0.4 ton	\$ 166.00
12 sq. ft	0.6 ton	\$ 180.00
16 sq. ft	0.8 ton	\$ 194.00
20 sq. ft	1.0 ton	\$ 345.00
24 sq. ft	1.2 tons	\$ 359.00
28 sq. ft	1.4 tons	\$ 373.00
32 sq. ft	1.6 tons	\$ 386.00
36 sq. ft	1.8 tons	\$ 400.00
40 sq. ft	2.0 tons	\$ 415.00
44 sq. ft	2.2 tons	\$ 428.00
48 sq. ft	2.4 tons	\$ 579.00
50 sq. ft	2.6 tons	\$ 593.00
> 50 sq. ft	N/A	Time and Materials
		\$ 300.00

*Crew Labor and Equipment rate is per hour

Schedule of Sidewalk and Concrete Street Repair Charges*

Size of Sidewalk or Street Cut	Estimated Concrete Required	Cost
16 sq. ft (minimum)	¼ Cubic Yard	\$ 249.00
20 sq. ft	¼ Cubic Yard	\$ 249.00
21 - 50 sq. ft	½ Cubic Yard	\$ 282.00
51 - 64 sq. ft	¾ Cubic Yard	\$ 310.00
65 - 80 sq. ft	1 Cubic Yard	\$ 341.00
> 80 sq. ft	1 ¼ Cubic Yards	\$ 695.00
	1 ½ Cubic Yards	\$ 759.00
	1 ¾ Cubic Yards	\$ 790.00
	2 Cubic Yards	\$ 790.00
	2 ¼ Cubic Yards	\$ 820.00
	2 ½ Cubic Yards	\$ 850.00

2 ¾ Cubic Yards	\$ 880.00
3 Cubic Yards	\$1,240.00
> 3 Cubic Yards	Time and Materials

*Crew Labor and Equipment Rate Per Hour \$ 300.00

Schedule of Curb and Gutter Charges - per linear ft
Installation of new curb and gutter including suitable base material \$ 30.00

Schedule of new 4-inch Thick Sidewalk - per linear ft
Installation charges including grading and suitable base material \$ 39.00

Schedule for seeding and mulching - per sq. ft
Installation charges including preparing and raking area to be seeded \$ 8.00

Note: Fees are based on normal costs and operational estimates. If the City's costs for materials increases by 33%, all repairs for private parties will be suspended until further action of the Council.

TRAFFIC SERVICES

Signs

10 ft Channel Post with anchor	\$ 55.00
Delineator Post with base	\$ 110.00
Stop Sign 30"	\$ 55.00
Yield Sign	\$ 55.00
No Parking Sign	\$ 25.00
Speed Limit Sign	\$ 55.00
Street Marker Assembly	\$ 225.00
Street Intersection Marker Blades	\$ 100.00
Crime Watch Signs including Installation and Maintenance on Private Roads	\$ 165.00
Crime Watch Signs including Installation and Maintenance on Public Roads	\$ 66.00
Regulatory Signs, exc. Stop & Yield	\$ 55.00
Warning Sign	\$ 55.00
Information Sign	\$ 30.00
Labor for each item above	\$ 45.00
Street Sign Toppers	\$ 45.00 per sign

Pavement Markings

4-inch line	\$ 2.50 per linear foot
8-inch line	\$ 5.00 per linear foot
24-inch stop bar	\$ 13.75 per linear foot
Cross Walk	\$ 13.75 per linear foot of 24" bar
8' Character	\$ 210.00 per letter
10' Character	Cost of Special Order
Symbol Railroad Crossing	\$ 685.00
Parking Space (Parking Lot)	\$ 2.50 per linear foot
Parking Space (Parallel Roadway)	\$ 2.50 per linear foot
Turn Arrow, Standard (Right or Left)	\$ 440.00
Straight Arrow, Standard	\$ 330.00

Combination Arrow, Standard

\$ 440.00

Traffic Control Services

Traffic control services for non-profit events, parades, emergency operations, etc.

All cases will be judged on an individual basis and cost recovery based on Cityworks Work Order.

Temporary Traffic Control (Rental) for parades, block parties and special events

Barricades	\$ 5.50 each per day
Detour Signs	\$ 5.50 each per day
Traffic Cones	\$ 1.00 each per day

Note: All City-owned vehicles and equipment used in a cost-reimbursement service not listed on this fee schedule will be charged to the customer at the current FEMA rate.

Utility Billing and Collections (including City Commercial Waste Collection Billing)

Late Fee

A Utility late fee of 1 ½ percent will be charged on all unpaid balances. A late fee will apply if payment is not paid by the 26th day. New payment arrangements are subject to late fee.

Same Day Connection Fee

A connection fee will be charged for the same day service as follows:

Monday - Friday 8:00am - 3:00pm	No Charge
Monday - Friday 3:01pm - 5:00pm	\$ 100.00

*No regular connection after hours, on weekends, or holidays.

Note: Same day service will only apply to residential customers applying for new service or transferring service. Same day service is not available for meter sets.

Non-Payment Administration Fee

An Administration fee will be charged as follows:

Monday - Friday 8:00am - 4:00pm	\$ 50.00
Monday - Friday after 4:00pm, Weekends, and Holidays	\$ 100.00

Note: Once a customer has been placed on the cutoff list, administrative fees apply regardless of whether the customer has been disconnected.

Security Deposits

Commercial and Industrial customers who provide a letter of credit at the initial application for service will not be required to pay a deposit. However, if a letter of credit is not provided, a deposit equal to two months' estimated average bill at the same address is required. Disconnection for non-payment will require a deposit equal to two months average bill for reconnection of services.

Residential customers who meet a satisfactory credit rating are not required to have a security deposit at time of initial service. Disconnection for non-payment, returned checks, or bankruptcy will subject customer to deposit schedule for reconnection of service.

Residential customers who fail to meet a satisfactory credit rating will be required to pay a deposit as follows:

Water service	\$ 75.00
---------------	----------

Electric service	\$ 200.00
Sewer service	\$ 75.00

Any combination of utility services, deposit fees will be added together for the total deposit amount as stated above.

Returned Payment Charge

There will be a \$25.00 service charge for returned payments. Services are subject to disconnection for returned payments.

Partial Payment Application

Partial payments will be applied to services in the order of Stormwater, Commercial waste collection, Sewer, Water, and Electricity. Customer is responsible for remaining past due amounts and is subject to disconnection without further notice.

Check Cashing

Checks are not accepted for accounts disconnected due to non-payment and/or returned payments. No third-party checks will be cashed.

Involuntary Discontinuance of Service - Water and Sewer

In order to protect the City's water distribution and wastewater collection systems, to protect the consuming public, to prevent the dangerous and destructive practice of tampering with any water distribution or wastewater collection facilities of the City, the following penalties are hereby established:

- (1) Penalty of \$500.00 for altering, tampering with, removing, or replacing a City water meter. A fee of \$500.00 for jumping or by-passing of water meter.
- (2) All cases not covered by the specific situations as noted above, will be judged on an individual basis and treated accordingly.
- (3) In addition to the fees set forth above, the offending party shall pay all costs incurred by the City by reason of damage to its equipment.
- (4) In addition to the fees and costs provided in the above, such conduct described shall be subject to immediate disconnection of City water and/or sewer service if the offending party is a City water and/or sewer customer.
- (5) The penalties and costs herein provided shall be imposed by the Customer Service Manager, department(s) involved, or their designated agents.
- (6) When it becomes necessary for the City to discontinue services for any reasons listed in Section 4, *Discontinuing Services* of the City's Customer Service Policies and Procedures Manual, service will be restored after payment of (1) all past due bills due to the City, (2) any deposit as required, and (3) any material and labor costs incurred by the City, according to the current Fee Schedule. No meters will set in subdivision until all penalties and charges are paid.
- (7) Any person upon whom penalty and/or cost is imposed shall have the right of appeal from the action taken by the Customer Service Manager directly to the Finance Director.
- (8) Any person upon whom any penalty and/or cost are imposed shall have the right of appeal from the action taken by the Finance Director to the City Manager.
- (9) If it is determined that a residential customer is a first-time offender, the tampering charge may be reduced to \$100.00 plus the damages, usage, and reconnection fee.

Involuntary Discontinuance of Service (Meter Tampering) - Electric

In order to protect the City's electric distribution systems, to protect the consuming public, to prevent the theft of electric energy, and to prevent the dangerous and destructive practice of tampering with electric facilities of the City, the following fees are hereby established:

- (1) A penalty of \$50.00 for breaking, removing, or replacing a City electric meter seal or disconnecting or reconnecting City electric service for the purpose of working on the service without notice to and approval by the Customer Care Department. Any consumer who fails to have said service inspected by the County Electrical Inspector within a period of five (5) working days, or upon said inspection, such work as was done should fail electrical inspection, shall be subject to immediate disconnection from the City electric system, and shall be liable to the City for all costs incurred during disconnection and reconnection of said service.
- (2) A penalty of \$500.00 for altering, tampering with, or removing or replacing a City electric meter for the purpose of obtaining service after service has been disconnected for non-payment of electric bills rendered.
- (3) A penalty of \$500.00 for straight wiring, jumping or by any other means obtaining electric service from an existing service pole or pedestal. A penalty of \$500.00 for altering the registration of an electric meter by use of any electronic or mechanical means or the obtaining of electric power by any means when said power is obtained by bypassing registration of the electric meter.
- (4) If metering equipment is damaged, it will be replaced or repaired according to the City's specifications. Any offending party whose electric service has been discontinued by the City pursuant to this section shall not be eligible for reconnection to the City's electric service either at the point of infringement or at any other locations on the City's electric system until the penalty imposed & all replacement/repair costs are paid in full.
- (5) If service has been disconnected from a power source for non-payment or meter tampering and the customer restores service on a non-protected circuit (i.e. mobile home pedestal, junction pedestal, transformer, etc), persons involved may face legal prosecution and penalties in the amount of \$500.00 will be required in addition to other tampering charges to reconnect service.
- (6) All cases not covered by the specific situations as noted above, will be judged on an individual basis and treated accordingly.
- (7) In addition to the penalties and cost provided in the above, such conduct described shall be subject to immediate disconnection of City electric service if the offending party is a City electric customer.
- (8) The penalties and costs herein provided shall be imposed by the Customer Service Manager or his/her designated agent.
- (9) Any person upon whom any penalties and/or costs are imposed shall have the right of appeal from the action taken by the Customer Service Manager directly to the Finance Director.
- (10) Any person upon whom any penalty and/or costs are imposed shall have the right of appeal from the action taken by the Finance Director to the City Manager.
- (11) If it is determined that a residential customer is a first-time offender, the tampering charge may be reduced to \$100 plus the damages, usage and reconnection fee.

Water and Wastewater Utilities

WATER CONNECTION CHARGES

(Applicable to Residential, Commercial, Institutional and Industrial Customers)

Residential Charges: Residential charges are comprised of a system development fee, installation fee, and meter fee. Residential charges do not apply to hotels, motels, resorts, and campgrounds; commercial charges shall apply to these facilities.

System Development Fee (SDF):	\$1,088.00 per ERU - Multi-Family
	\$1,632.00 per ERU - Single-Family

Note: A residential unit includes each dwelling separately owned, sold, or leased, regardless of if the unit is metered individually or if the residential development is master-metered. For example, a residential unit includes, and a residential system development fee applies to, each and every apartment unit, both units of a duplex, each single-family home, each mobile home, etc.

Notes:

- MULTI-FAMILY DWELLING - A structure arranged, designed, and intended to be the residence of more than one family, with each family having independent cooking and bathing facilities.
- SINGLE-FAMILY RESIDENTIAL DWELLING - A separately owned residence for use by one family as a housekeeping unit with space for eating, living, and permanent provisions for cooking and sanitation. (See NCGS § 87-15.5).

Installation and Meter Fee

Installed by Concord Utilities on existing City-owned water mains*

Meter Size	Charge
¾"	\$1,398.00 (\$1,134 installation plus \$264 meter)
1"	\$1,656.00 (\$1,261 installation plus \$395 meter)
2"	\$2,720.00 (\$1,865 installation plus \$855 meter)

Install by others on water main extensions not yet owned by the City of Concord

Meter Size	Charge
¾"	\$ 264.00 purchased from City of Concord
1"	\$ 395.00 purchased from City of Concord
2"	\$ 855.00 purchased from City of Concord
Greater than 2"	At cost - must be provided by applicant according to City Specifications

Irrigation Services: ALL Irrigation services and Meter Charges (residential, commercial, institutional, and industrial) shall be charged the same as listed under the non-residential charges below.

Non-Residential Charges

Installed by Concord Utilities on existing City-owned water mains*

Meter Size	Connection Charge
¾"	\$3,030.00 (\$1,632 SDF + \$1,134 installation + \$264 meter)
1"	\$4,375.00 (\$2,719 SDF + \$1,261 installation + \$395 meter)
2"	\$11,422.00 (\$8,702 SDF + \$1,865 installation + \$855 meter)

Install by others on water main extensions not yet owned by the City of Concord

Meter Size	Connection Charge (includes meter fee)
¾"	\$1,896.00 (\$1,632 SDF plus \$264 meter)
1"	\$3,114.00 (\$2,719 SDF plus \$395 meter)
2"	\$9,557.00 (\$8,702 SDF plus \$855 meter)

Install by others on existing City-owned water mains or on water main extensions not yet owned by the City of Concord

Meter Size	SDF Charge (excludes meter fee)
4"	\$ 27,195.00
6"	\$ 54,389.00
8"	\$ 87,023.00
10"	\$228,434.00
12"	\$288,262.00

***Notes**

- Connections installed by others must be licensed utility contractors approved by the Water Resources Director or designee.
- All meters greater than 2" must meet City of Concord specifications and should be approved by the applicant.

- Dedicated fire protection connections are exempt from water connection charges; however, potable service connections off the fire line are subject to connection charges.

WATER TREATMENT AND DISTRIBUTION FEES

Base Charge: *(Based on Water Meter Size)*

	Inside City Rate	Outside City Rate
¾"	\$ 4.04	\$ 4.54
1"	\$ 5.76	\$ 6.61
1 ½"	\$ 9.71	\$ 11.35
2"	\$ 14.66	\$ 17.29
3"	\$ 26.28	\$ 31.23
4"	\$ 42.85	\$ 51.11
6"	\$ 83.89	\$ 100.36
8"	\$ 133.34	\$ 159.70
10"	\$ 191.20	\$ 229.13
12"	\$ 355.86	\$ 426.73

Fire Service Availability

4"	\$ 52.01
6"	\$ 94.44
8"	\$ 145.09
10"	\$ 217.72
12"	\$ 334.30

Volume Charges

Residential volume charges inside city:

Block 1 (0-6,000 gallons per month)	\$ 5.47 per 1,000 gallons
Block 2 (6,001 - 8,999 gallons per month)	\$ 7.12 per 1,000 gallons
Block 3 (9,000+ gallons per month) and Irrigation Service	\$ 8.76 per 1,000 gallons

Residential volume charges outside city:

Block 1 (0-6,000 gallons per month)	\$ 6.57 per 1,000 gallons
Block 2 (6,001 - 8,999 gallons per month)	\$ 8.55 per 1,000 gallons
Block 3 (9,000+ gallons per month) and Irrigation Service	\$ 10.52 per 1,000 gallons

Commercial and institutional volume charges inside city:

Commercial/Institutional Service	\$ 5.52 per 1,000 gallons
Commercial/Institutional Irrigation Service	\$ 8.76 per 1,000 gallons

Commercial and institutional volume charges outside city:

Commercial/Institutional Service	\$ 6.63 per 1,000 gallons
Commercial/Institutional Irrigation Service	\$ 10.52 per 1,000 gallons

Industrial volume charges inside city:

Industrial Service	\$ 4.08 per 1,000 gallons
Industrial Irrigation Service	\$ 8.76 per 1,000 gallons

Industrial volume charges outside city:

Industrial Service	\$ 4.90 per 1,000 gallons
Industrial Irrigation Service	\$ 10.52 per 1,000 gallons

Other Industrial Rates set by contract:

Town of Harrisburg - Per Contract	
Monthly Reserved Capacity Charges	\$ 24,677.00
O&M Rate	\$ 3.97 per 1,000 gallons (Required base amount purchased month is set per contract)
City of Kannapolis	\$ 1.52 per 1,000 gallons (Base Charges N/A)
Fire Hydrant Volume Charges	\$ 8.36 per 1,000 gallons
Water Tanker	\$ 8.36 per 1,000 gallons
Water Use Permit for Tank or Tankers	\$ 50.00 annually

Other Volume Charges

Water Usage through Detector Meters on Fire Lines	\$ 4.44 per 1,000 gallons inside rate
	\$ 5.33 per 1,000 gallons outside rate

ECONOMIC DEVELOPMENT RIDER

Availability: This rider is available only at the option and approval of the City Manager to Industrial water users receiving service from the City who average greater than 500,000 gallons per day of water usage.

Application of Credit: Beginning with the Operational Date, a credit based on the percentages below will be applied to the total bill for water use, calculated on the applicable rate schedule.

Months 1 - 12	20%
Months 13 - 24	15%
Months 25 - 36	10%
Months 37 - 48	5%
After Month 48	0%

WASTEWATER CONNECTION CHARGES

(Applicable to Residential, Commercial, Institutional and Industrial Customers)

Residential Charges: Residential charges are comprised of a system development fee and installation fee. Residential charges do not apply to hotels, motel, resorts, and campgrounds; commercial charges shall apply to these facilities.

System Development Fee (SDF):	\$ 662.00 per ERU - Multi-Family (Starting August 2023)
	\$1,159.00 per ERU - Single-Family (Starting August 2023)

Note: A residential unit includes each dwelling separately owned, sold, or leased, regardless of if the unit is metered individually or if the residential development is master-metered. For example, a residential unit includes, and a residential system development fee applies to, each and every apartment unit, both units of a duplex, each single-family home, each mobile home, etc. For mixed use master metered developments, both the per unit residential fee and the meter size fee should be calculated. The larger of these fees will be charged.

Notes:

- MULTI-FAMILY DWELLING - A structure arranged, designed, and intended to be the residence of more than one family, with each family having independent cooking and bathing facilities.
- SINGLE-FAMILY RESIDENTIAL DWELLING - A separately owned residence for use by one family as a housekeeping unit with space for eating, living, and permanent provisions for cooking and sanitation. (See NCGS § 87-15.5).

Installation Fee:	
4-inch service	\$1,000.00
6-inch service	\$1,800.00

Non-Residential Charges

Installed by Concord Utilities on existing City-owned sewer mains

4 Inch Sewer Service

Meter Size*

¾"	Connection Fee \$ 2,159.00 (\$1,159 SDF plus \$1,000 installation)
1"	\$ 2,931.00 (\$1,931 SDF plus \$1,000 installation)
2"	\$ 7,180.00 (\$6,180 SDF plus \$1,000 installation)
4"	\$ 20,313.00 (\$19,313 SDF plus \$1,000 installation)
6"	\$ 39,625.00 (\$38,625 SDF plus \$1,000 installation)
8"	\$ 62,801.00 (\$61,801 SDF plus \$1,000 installation)
10"	\$163,227.00 (\$162,227 SDF plus \$1,000 installation)
12"	\$205,714.00 (\$204,714 SDF plus \$1,000 installation)

6 Inch Sewer Service

Meter Size*

¾"	Connection Fee \$ 2,959.00 (\$1,159 SDF plus \$1,800 installation)
1"	\$ 3,731.00 (\$1,931 SDF plus \$1,800 installation)
2"	\$ 7,980.00 (\$6,180 SDF plus \$1,800 installation)
4"	\$ 21,113.00 (\$19,313 SDF plus \$1,800 installation)
6"	\$ 40,425.00 (\$38,625 SDF plus \$1,800 installation)
8"	\$ 63,601.00 (\$61,801 SDF plus \$1,800 installation)
10"	\$164,027.00 (\$162,227 SDF plus \$1,800 installation)
12"	\$206,514.00 (\$204,714 SDF plus \$1,800 installation)

Installed by others on sewer mains not yet owned by the City of Concord

Meter Size*

¾"	Connection Fee (excludes installation fee) \$ 1,159.00
1"	\$ 1,931.00
2"	\$ 6,180.00
4"	\$ 19,313.00
6"	\$ 38,625.00
8"	\$ 61,801.00
10"	\$162,227.00
12"	\$204,714.00

WASTEWATER COLLECTION SYSTEM USE FEES

Base Charge: *(Based on Water Meter Size)*

	Inside City Rate	Outside City Rate
¾"	\$ 3.39	\$ 3.80
1"	\$ 4.80	\$ 5.49
1 ½"	\$ 8.02	\$ 9.35
2"	\$ 12.05	\$ 14.18
3"	\$ 21.51	\$ 25.53
4"	\$ 34.99	\$ 41.71
6"	\$ 68.40	\$ 81.80
8"	\$ 108.65	\$ 130.10
10"	\$ 155.74	\$ 186.61

Volume Charges**Inside City**

Water Customers of Concord Utilities \$ 5.62 per 1,000 gallons per month

Flat-Rate Customers \$ 27.56 per month

Outside City

Water Customers of Concord Utilities \$ 6.74 per 1,000 gallons per month

Flat-Rate Customers \$ 32.78 per month

OTHER CHARGES**Water Meter Protection Plan:** High bill assistance due to leaks. Opt Out is available.

Meter Size	Monthly Charge
¾"	\$.50
1"	\$ 1.25
1 ½"	\$ 2.50
2"	\$ 4.00
3"	\$ 8.75
4"	\$ 25.00
6"	\$ 40.00
8"	\$ 70.00
10"	\$ 110.00
12"	\$ 220.00

Note: Excludes Industrial meters. Irrigation meters are charged the same as regular meters.**Irrigation Services:** All Irrigation Services and Meter Charges (residential, commercial, institutional, and industrial) shall be charged the same as listed under the non-residential charges.**Drought Surcharge Policy:** During periods of extended and extreme drought when mandatory water usage restrictions are necessary, an additional 10% surcharge will be applied to Blocks 2 and 3 of the current residential service rates.**Fees for Violations of Mandatory Water Restrictions**

Residential - First Offense	\$ 100.00
Residential - Second and subsequent offense(s)	\$ 300.00
Commercial/Institutional - First Offense	\$ 500.00
Commercial/Institutional - Second and subsequent offense(s)	\$1,500.00
Industrial - First Offense	\$ 500.00
Industrial - Second and subsequent offense(s)	\$1,500.00

Water Sense Toilet Rebate/Credit (Residential Service): \$50.00 credit on Utility Bill per qualifying toilet replacement (limit 3 per single family residential service). For more information, contact Water Resources or visit their [website](#).

Non-Emergency, After Hours, Weekend/Holiday Cut Off/On	\$ 100.00 (For Customers requesting service cut off/on for non-emergency plumbing repairs)
Move Existing Service to Another Location on Same Property	At Cost (Labor plus Equipment and Materials)
Purchase of Replacement Well Water Usage and Signs	\$ 10.00 each (for signs in excess of annual replacement)

Water Meter Testing Fees

⅝" - 1"	\$ 50.00
1 ½" - 2"	\$ 125.00

Purchase of Rain Barrel for Water Conservation

Actual Cost (set by Purchasing), plus sales tax

Concrete Pipe

Current Market Value, plus sales tax

Concord Utilities Extension and Modification Permit Fees

Water Permit Application Review

(See "Engineering")

Wastewater Permit Application Review

(See "Engineering")

Labor and Equipment Charges

T.V. Truck	\$ 150.00/hr., 2 hr. min. charge (incl. Operator)
Jet-Vac Truck	\$ 225.00/hr., 2 hr. min. charge (incl. Operator)
Flusher/Sweeper	\$ 75.00/hr., 1 ½ hr. min. charge
Motor-Grader	\$ 40.00/hr.
Rapid Response Vehicle	\$ 100.00/hr., 2 hr. min. charge (incl. Operator)
Pick-up Truck	\$ 17.00/hr.
Crew Truck	\$ 20.00/hr.
Tandem Dump Truck	\$ 30.00/hr.
1-Ton Dump Truck	\$ 20.00/hr.
5-10 Ton Dump Truck	\$ 26.00/hr.
5-Ton Trailer	\$ 10.00/hr.
10-Ton Trailer	\$ 10.00/hr.
Landscape Trailer	\$ 10.00/hr.
Emergency Response Trailer	\$ 10.00/hr.
Shoring Trailer with Shore Material	\$ 20.00/hr.
30,000-Pound Class Track Hoe	\$ 45.00/hr.
50,000-Pound Class Track Hoe	\$ 88.00/hr.
Front End Loader	\$ 44.00/hr.
Rubber Tire Backhoe	\$ 29.00/hr.
Mini Excavator	\$ 25.00/hr.
Drum Roller Trench Compactor	\$ 27.00/hr.
185 Cubic Foot per Minute Air Compressor	\$ 60.00/hr.
Concrete Mixer	\$ 47.00/hr.
Argo All-Terrain Vehicle	\$ 12.00/hr., 2 hr. min. charge
Core Machine:	
4" to 6" core	\$ 175.00 each
8" to 10" core	\$ 250.00 each
Hand Whacker Tamp	\$ 5.00/hr.
Small Centrifugal and Diaphragm Pumps	\$ 5.00/hr.
Chainsaw	\$ 5.00/hr.
By-Pass Pump:	
4" pump	\$ 15.00, \$25.00/hr. 2 hr. min. charge
6" pump	\$ 19.00, \$33.00/hr. 2 hr. min. charge
8" pump	\$ 25.00, \$50.00/hr. 2 hr. min. charge
Small Generator (<7,000 watts)	\$ 20.00/hr.
Large Generator (>7,000 watts)	\$ 40.00/hr.
Trip Charge	\$ 30.00*
Smoke Machine	\$ 5.00/hr.
¾" Water Meter	\$ 264.00
1" Water Meter	\$ 395.00
2" Water Meter	\$ 855.00
Sewer Service Trailer	\$ 15.00/hr.

Low-boy Tractor & Trailer	\$ 32.00/hr.
Hydroseeder	\$ 10.00/hr.
Straw Blower	\$ 6.00/hr.
Skid Steer	\$ 18.00/hr.

*Applicable when more than two (2) trips are made to the same location to install water meters and applicable to all after hours calls for turning water services off or on to accommodate customer repairs.

All City-owned vehicles and equipment used in a cost - reimbursement service not listed on this schedule will be charged to the customer at the current FEMA rate.