



## 2024 CONCORD 101 COURSE SCHEDULE

### August 13

Council Chambers  
City Hall, 3<sup>rd</sup> Floor

#### High Performance Living

2:00-2:15	Welcome from City Council Members	
2:15-2:30	Introduction & Program Overview	Lindsay Manson
2:30-3:30	History of Concord & Cabarrus County	Ashley Sedlak-Propst
3:30-4:15	Explore Cabarrus/Tourism	Julie Hinson

Council Chambers  
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6:15-6:30	Welcome from City Council Members	
6:30-6:45	Introduction & Program Overview	Lindsay Manson
6:45-7:45	History of Concord & Cabarrus County	Ashley Sedlak-Propst
7:45-8:30	Explore Cabarrus/Tourism	Julie Hinson

### August 20

Training Room 444  
City Hall, 4<sup>th</sup> Floor

#### Our Culture of Excellence & Commitment to Service

2:00-2:15	Customer Service Advancement Team (CSAT)	
2:15-2:30	Communication & Community Engagement	Lindsay Manson
2:30-3:15	Human Resources	Chantel Thompson
3:15-3:45	Finance	Jessica Jones
3:45-4:15	Information Technology	Mike Hausler

Training Room 444  
City Hall, 4<sup>th</sup> Floor

6:15-6:30	Customer Service Advancement Team (CSAT)	
6:30-6:45	Communication & Community Engagement	Lindsay Manson
6:45-7:30	Human Resources	Chantel Thompson
7:30-8:00	Finance	Jessica Jones
8:00-8:30	Information Technology	Mike Hausler

### August 27

Council Chambers  
City Hall, 3<sup>rd</sup> Floor

#### City Organizational Overview & Budget Discussion

2:00-2:30	City Organization, Strategic Plan	City Manager Lloyd Payne
2:30-3:15	Interactive Budget Exercise	Lesley Reder
3:15-4:15	Budget Presentation and Q&A	City Manager Lloyd Payne

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6:15-6:45	City Structure, Strategic Plan	City Manager Lloyd Payne
6:45-7:30	Interactive Budget Exercise	Lesley Reder
7:30-8:30	Budget Presentation and Q&A	City Manager Lloyd Payne

### September 3

Cabarrus Center

#### Community and Economic Development

2:00-3:30	Downtown Tour & Development	Paige Grochoske
	Downtown Streetscape	Kaylee Caton
	Economic Development	Steve Osborne
3:30-4:15	Cabarrus EDC	Page Castrodale

Cabarrus Center

6:15-7:45	Downtown Tour & Development	Paige Grochoske
	Downtown Streetscape	Kaylee Caton
	Economic Development	Steve Osborne
7:45-8:30	Cabarrus EDC	Page Castrodale

<b>September 10</b>	<b>Community Recreation Opportunities</b>		
Hartsell Rec. Center	2:00-2:10	Rocky River Golf Club	
	2:10-2:20	Park Patrol	
	2:20-3:00	ClearWater Arts Center & Studios	Sarah Gay
	3:00-4:15	Parks and Recreation	Sheila Lowry
Hartsell Rec. Center	6:15-6:25	Rocky River Golf Club	
	6:25-6:35	Park Patrol	
	6:35-7:15	ClearWater Arts Center & Studios	Sarah Gay
	7:15-8:30	Parks and Recreation	Sheila Lowry
<b>September 17</b>	<b>Affordable Housing</b>		
Neighborhood Networks	2:00-2:45	Housing Department	Della Robinson
Technology Center	2:45-3:30	Planning & Neighborhood Development	Mary Carr
	3:30-4:15	WeBuild Concord	Patrick Graham
Neighborhood Networks	6:15-7:00	Housing Department	Della Robinson
Technology Center	7:00-7:45	Planning & Neighborhood Development	Mary Carr
	7:45-8:30	WeBuild Concord	Patrick Graham
<b>September 24</b>	<b>Transportation</b>		
Traffic Management Center	2:00-3:00	Transportation Overview	Phillip Graham
	3:00-4:15	Facility and Equipment Tour	
Traffic Management Center	6:15-7:15	Transportation Overview	Phillip Graham
	7:15-8:30	Facility and Equipment Tour	
<b>October 1</b>	<b>Public Services and Utilities I: Internal Services</b>		
Brown Center	2:00-2:15	Overview	LeDerick Blackburn
	2:15-2:55	Engineering	Jackie Deal
	2:55-3:25	Buildings and Grounds	Susan Sessler
	3:25-3:40	Purchasing/Warehouse	Ryan LeClear
	3:40-4:15	Fleet Services	Douglas Summer
Brown Center	6:15-6:30	Overview	LeDerick Blackburn
	6:30-7:10	Engineering	Jackie deal
	7:10-7:40	Buildings and Grounds	Susan Sessler
	7:40-7:55	Purchasing/Warehouse	Ryan LeClear
	7:55-8:30	Fleet Services	Douglas Summer
<b>October 8</b>	<b>Public Services and Utilities II: Energy and Environment</b>		
Electric Systems	2:00-3:15	Electric Systems Tour & Presentation	Alex Burris
Operations Center	3:15-3:45	Sustainability	Juliann Chavez
	3:45-4:15	Solid Waste Services	Robin Barham
Electric Systems	6:15-7:30	Electric Systems Tour & Presentation	Alex Burris
Operations Center	7:30-8:00	Sustainability	Juliann Chavez
	8:00-8:30	Solid Waste Services	Robin Barham

<b>October 15</b>	<b>Public Services and Utilities III: Water Resources</b>		
Coddle Creek WTP	2:00-2:45	Overview/Facility Equipment Tour	Jeff Corley
	2:45-3:15	Stormwater	
	3:15-3:45	Water	
	3:45-4:15	Wastewater	
Coddle Creek WTP	6:15-7:00	Overview/Facility Equipment Tour	Jeff Corley
	7:00-7:30	Stormwater	
	7:30-8:00	Water	
	8:00-8:30	Wastewater	
<b>October 22</b>	<b>Aviation</b>		
Concord-Padgett Regional Airport	2:00-4:15	Airport Tour & Presentation	Dirk Vanderleest
Concord-Padgett Regional Airport	6:15-8:30	Airport Tour & Presentation	Dirk Vanderleest
<b>October 29</b>	<b>Public Transportation</b>		
Transit Center	2:00-4:15	Rider Transit Presentation	L.J. Weslowski
Transit Center	6:15-8:30	Rider Transit Presentation	L.J. Weslowski
<b>November 5</b>	<b>Public Safety I: Police</b>		
Police Headquarters	2:00-3:30	Police and Code Enforcement	Jimmy Hughes
	3:30-4:15	CPD Headquarters Tour	
Police Headquarters	6:15-7:45	Police and Code Enforcement	Jimmy Hughes
	7:45-8:30	CPD Headquarters Tour	
<b>November 12</b>	<b>Public Safety II: Fire, Communications</b>		
Fire Station 3	2:00-2:45	Communications	Bethany Ledwell
	2:45-4:15	Fire Services Overview & Station Tour	Jake Williams
Fire Station 3	6:15-7:00	Communications	Bethany Ledwell
	7:00-8:30	Fire Services Overview & Station Tour	Jake Williams
<b>November 19</b>	<b>Graduation Banquet</b>		
Concord Room,	6:15	Class photo in City Hall lobby	
Police Headquarters	6:30	Graduation Banquet in the Concord Room	