

## COLLECTION GUIDELINES

- Place your loose leaves at the curb by 6 a.m. the FIRST day of your specified collection week.
- Collection crews are unable to return if you place leaves at the curb after they have worked your street.
- Leaves must be free of tree/shrub limbs or foreign objects and kept away from storm drains, mail boxes, and parked cars.
- Bagged leaves and labeled personal yard waste containers are collected WEEKLY on your regular garbage collection day. Consider bagging your leaves or placing them inside your personal yard waste container if you cannot wait for loose leaf collection.
- Bagged leaves MUST be contained in biodegradable paper bags weighing less than 35 pounds each.
- The City will collect your Christmas trees too! Please leave trees at the curb with your regular household garbage. Remove all stands, lights, and ornaments.
- No loose leaf collection is scheduled on City-observed holidays, including Veterans Day (November 11), Thanksgiving (entire week of November 21-25), Christmas (December 23 and the week of December 26-30), New Year's Day (January 2), and Martin Luther King Jr.'s Birthday (January 16).
- You may track the progress of our crews each day via our website at [concordnc.gov/looseleaftracker](http://concordnc.gov/looseleaftracker).

This schedule is subject to change due to weather delays and equipment breakdown. Contact the Customer Care center or check [concordnc.gov](http://concordnc.gov) for updates.

### Customer Care Center

704-920-5555  
Monday - Friday, 7:30 am - 5:30 pm  
[concordnc.gov](http://concordnc.gov)



# 2022 • 2023

# LOOSE LEAF

## COLLECTION SCHEDULE

If Your Garbage Day Is...	Your Loose Leaves Will Be Collected...
<b>Monday</b>	November 7–10 December 19–22 January 30–February 3
<b>Tuesday</b>	November 7–10 December 12–16 January 23–27
<b>Wednesday</b>	October 31–November 4 December 5–9 January 17–20
<b>Thursday</b>	October 31–November 4 November 28–December 2 January 9–13
<b>Friday</b>	November 14–18 January 3–6 February 6–10
Second Chance Fee: \$75	

## SECOND CHANCE PROGRAM

You are required to bag all loose leaves placed at the curb after leaf crews work your street during the third collection cycle. A Second Chance Program is offered for anyone who misses the last collection and is willing to pay rather than bag their leaves and avoid the Code Enforcement penalties. For a fee of \$75, the City will schedule a special loose leaf collection the weeks of February 13–17 and February 20–24.