

here to download the [Solid Waste Resource Guide](#). Did you know that the City will supply a second black recycling cart to anyone who needs one at no cost.

Recyclables are collected every-other-week on the same day as your regularly scheduled garbage day. To find your collection day and recycling week, visit concordnc.gov/whatsmyday

For more information on residential curbside recycling, visit concordnc.gov/whatsmyday or call Customer Care Center at [704.920.5555](tel:704.920.5555).

Crime Prevention Tip:

Don't be a victim! IRS Telephone Scams: Don't Provide Critical Info, Don't Send Money!



Don't fall for



phone scams

It's not always easy to spot con artists. These

criminals will use any tactic to steal personal and financial information and con victims into giving them large amounts of money. As tax season enters its final weeks a nationwide phone scam targeting taxpayers has already hit thousands of individuals robbing them of large amounts of money. Concord Police Department advises citizens to beware of phone calls from individuals claiming to represent the Internal Revenue Service (IRS) and then asking you to make payments using pre-paid debit card or wire transfer. The scammers threaten those who refuse to pay with arrest, deportation or loss of a business or driver's license. These callers will often use common names and fake IRS badge numbers, know the last four digits of the victim's Social Security number and even use caller ID that appears as if the IRS is calling. If you receive a suspicious call from someone claiming to be with the IRS, hang up and call the IRS at 800-829-1040. If you suspect or experience fraud, call Concord Police at 704-920-5000. For more information about tax scams and to learn how to protect yourself, visit the IRS website at www.irs.gov.

For more information, contact the Concord Police Department at (704) 920-5000. Please remember that crime statistics and other information can be accessed from the City of Concord website concordnc.gov. You can also utilize the "Police to Citizen" website at www.concordp2c.com to view reports.

Fire Prevention Tip:

Spring Cleaning For A Fire Safe Home

With the arrival of the Spring season, many of us will be doing some cleaning around the house. Concord Fire Department Education Specialist Jeff Bostian has suggested that spring cleaning be given another meaning. "It's the ideal time to check our homes for dangerous materials and unsafe conditions and protect our families," said Bostian.

Take time this spring to hunt for home hazards while spring leaning this year. Here are some things to consider:

- **Check fire protection and safety equipment.** Test your smoke alarms. Make sure all doors and windows open easily and are accessible for fast escapes.
- **Remove all hazards.** Check and correct things such as frayed or damaged appliance cords, wiring, fuses or breakers. Address piles of trash and yard debris. Remove stacks of paper and magazines; take them to recycling centers.

- **Properly store flammable liquids and home chemicals.** Make sure that gasoline and cleaning fluids are well marked and are out of the reach of children and pets. Store those materials in a cool, dry place outside the house.
- **Clean-up work areas.** Put dangerous tools, adhesives, matches or other work items away and out of any child's reach. Make sure that all chemicals are kept under lock and key and out of reach of children and pets.
- **Make sure your street numbers are posted properly and are visible.**
- **Check and make sure you have a working flashlight and battery-powered radio for the approaching storm season.**
- **Plan your escape.** Sit down with your family and make sure that everyone knows what to do in the event of a fire by designing a home escape plan. Make sure you have two ways out of every room and that you have a meeting place outside the home for the whole family. & Practice the escape plan.

For more fire safety tips, visit www.nfpa.org/safetytips.

News Headlines

Customer Service Center adjust hours to better meet your needs

Effective March 10, the Customer Care Center is changing its hours to 7:30 a.m. until 5:30 p.m. The adjustment will result in more representatives available to help when customers need them, and shorter wait times. The Care Center is a team of professionals who have the training and ability to help customers resolve most City service questions or issues with the convenience of a phone call to 704-920-5555. After hours or weekend needs can be reported to the same number.

Speaker's Bureau available to educate public on City programs and services

The City of Concord is pleased to announce a new effort to enhance its communications and expand outreach to the community. The new Speakers' Bureau is a free educational tool created for citizens to receive information about City programs and services, and other topics of interest. Learn more at the link below or browse topics at concordnc.gov.

Concord advances in NCLM Hometown Showdown

With nearly 300 "likes," Concord's entry of the 2013 Tree Lighting Ceremony and fireworks by local photographer Michael Anderson advanced to the second round of the NC League of Municipalities Hometown Showdown contest! Visit [NCLM's Facebook page](#) for more information.

Affordable rabies vaccinations for dogs and cats on March 12

Cabarrus Health Alliance and Cabarrus County Animal Control sponsor affordable rabies vaccination clinics for dogs and cats each month in partnership with [Carolina Value Vet](#). The next opportunity will be Wednesday, March 12 at the Cabarrus Animal Shelter parking lot (244 Betsy Carpenter Place, Concord) from 4:30-6:30 p.m. The affordable \$10 fee will in part benefit the Cabarrus County Humane Society. Learn more at cabarrushealth.org.

Burrage Road bridge replacement to begin soon

The City of Concord is partnering with NCDOT to replace the aging bridge on Wilshire Avenue and Burrage Road, with the completed project better accommodating bicyclists and pedestrians. Beginning Monday, March 10, Burrage Road will be closed in the vicinity of the bridge over Three Mile Branch for up to twelve months. A temporary detour will re-route traffic along Lake Concord Road, Branchview Drive, and Bradley Street. Visit concordnc.gov for more information on this project.

SAVE THE DATE – 2014 Spring Litter Sweep (Apr. 26 - May 10)

Every spring and fall, the City employees together with recognized neighborhood organizations, collect litter along the City's roadsides. The City provides bags and trash pickup, as well as an opportunity for neighborhoods to receive cash awards. The Spring 2014 Litter Sweep is scheduled for April 26 through

May 10. Send email to jzarc@concordnc.gov if your organization would like more details. Roadside litter is a problem for all of us. It is unsafe as well as unsightly.

Lake Fisher Reservoir opens soon

Seasonal recreation activities will begin at Lake Fisher on Wednesday March 5. Lake Fisher is open Wednesdays through Saturdays from 7:00 a.m. until 3:00 p.m. and Sundays 1:00 until 6:00 p.m. For information about boat rental, fees, and fishing rules please visit concordparksandrec.org.

[Neighborhood Meeting Calendar](#)

Click the heading above to access the March 2014 Neighborhood Meeting Calendar. The calendar includes meeting dates, times and locations for neighborhood meetings, City Council Meetings, Planning and Zoning Commission Meetings and other city events. Please note that meetings date and times are subject to change without notice. This is a live calendar so changes are made immediately after they are reported. For a full schedule of all recognized organization meetings, visit the program's website concordnc.gov/neighborhoods.

Neighborhood News is published monthly and information from neighborhood associations and others are welcome.

Please share this newsletter by forwarding it to your neighbors - post an excerpt in your community's newsletter, post a copy on your community bulletin board, or on your Facebook Page.

[Partnership for Stronger Neighborhoods](#)

BUILDING relationships to
EMPOWER communities
and **CONNECT** citizens to resources.