



FY 2024-2025

CITY MANAGER
RECOMMENDED BUDGET



PROPOSED
FEES &
CHARGES
SCHEDULE



VISION

Concord will be a vibrant and sustainable community where innovation, inclusion, and partnerships provide opportunities for all to thrive.

MISSION

The City of Concord enhances the quality of life by providing excellent service, planning for the future, and collaborating with our community.

CORE VALUES (ACT)

Accountability: We take ownership of our actions.

Communication: We inform and engage coworkers and the community.

Teamwork: We work collaboratively to provide excellent service.

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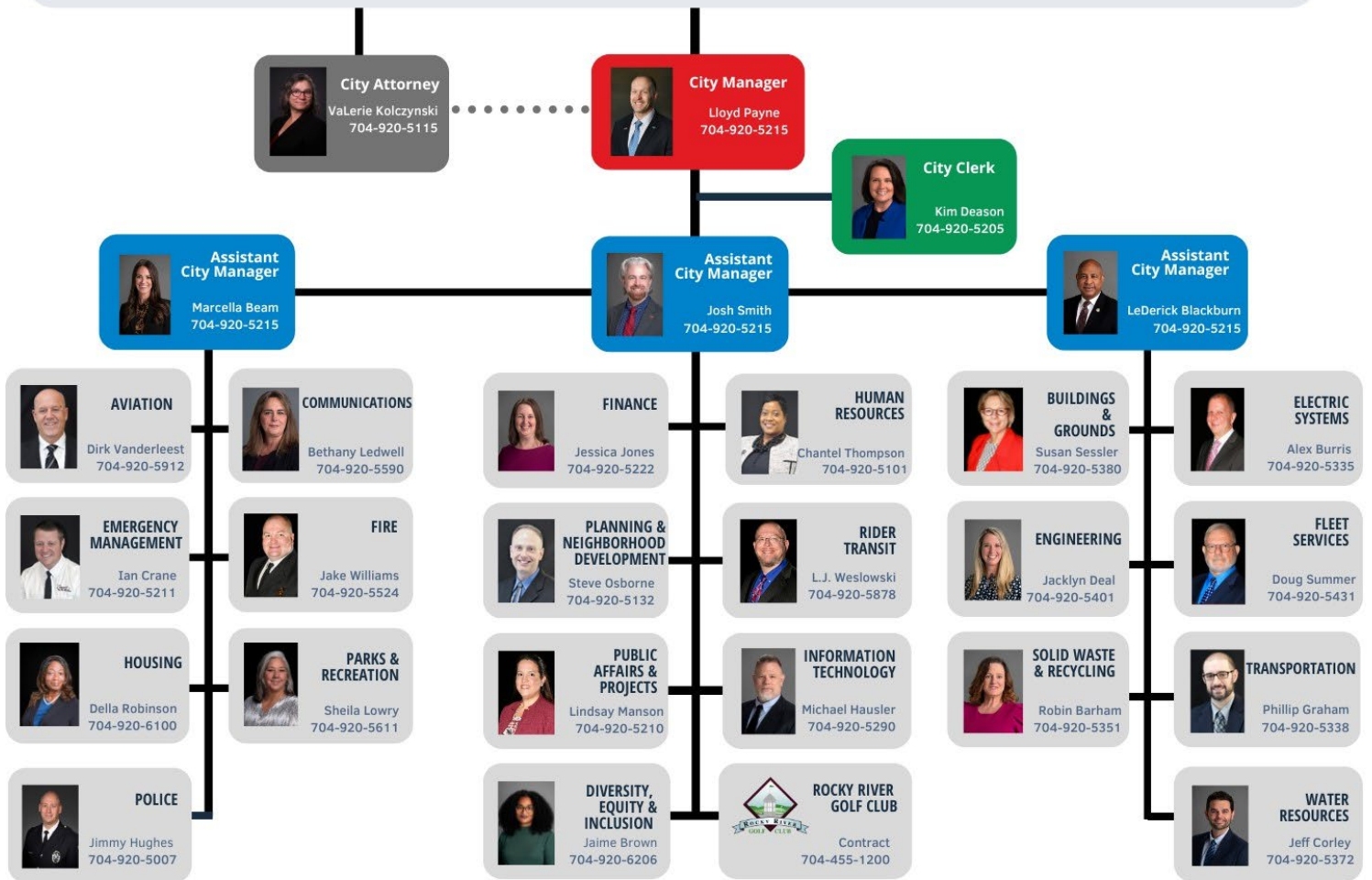
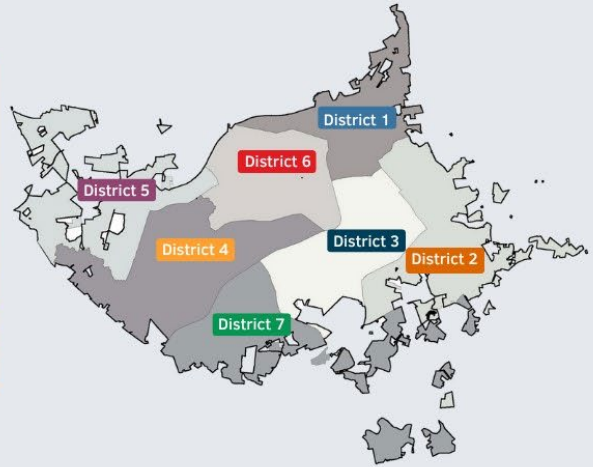
City Organizational Chart

The Mayor and City Council serve part-time and are elected at-large on a non-partisan basis to four-year terms. Under the council-manager form of government, City Council acts as the legislative body in establishing policy and drives the City's Mission. The Mayor serves as the presiding officer at City Council meetings and is the official head of the City for ceremonial purposes. City Council appoints the City Attorney and a professional City Manager who serves as the Council's chief advisor, handles day-to-day City operations, and is responsible for all City personnel, except for the City Attorney. The City Manager provides functional supervision of the Legal Department.

Citizens of Concord Represented by Mayor & City Council











Pictured left to right: **Andy Langford, District 1;** **Lori Clay, District 2;** **Betty Stocks, District 3;** **Mayor William "Bill" Dusch;** **JC McKenzie, District 4;** **Terry Crawford, District 5;** **Jennifer Hubbard, District 6;** **John Sweat, Jr., District 7**



BUDGET SUMMARY

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Budget Message

May 30, 2024

The Honorable William C. "Bill" Dusch, Mayor
Members of the City Council
Concord, North Carolina

Dear Mayor Dusch and Members of the City Council:

I am pleased to present the Fiscal Year (FY) 2024-2025 Annual Budget for your review and consideration. This proposed budget represents the goals and priorities expressed by you at our annual planning session and budget workshops. Staff have worked hard to align your goals with the recommended projects and operational items. Budgetary decisions were made with fiscal stewardship at the forefront.

The proposed annual budget was prepared in accordance with North Carolina General Statutes Chapter 159, Article 3, [The Local Government Budget and Fiscal Control Act](#). All funds within the proposed budget are balanced, and all revenues and expenditures are identified for FY 2025. I want to offer a special thanks to our Assistant City Managers, Finance Director, Budget & Performance Manager, Senior Budget Analysts, and Department Directors for their commitment to developing a budget that provides excellent service to our citizens.

North Carolina counties are required by law to reassess property values within their boundaries at least every eight years, though many choose to do this in four-year cycles. This process is commonly known as "revaluation". During revaluation, counties review all real estate parcels and determine their current market value. With that data in hand, counties and cities must then calculate a tax rate that would result in the same property tax revenues as the prior year. This tax rate is then adjusted to account for growth that has occurred since the previous revaluation. This calculation results in what is known as the "revenue-neutral rate".

Although the revenue-neutral rate generates the same amount of property tax revenue in total, it does not necessarily mean that an individual property owner's tax contribution will remain the same. The value of Concord's tax base is the sum of all the property values within the City. Properties may have remained the same, increased, or decreased in value. An individual's tax bill depends on a combination of the recommended tax rate and the property's new value.

Per the Cabarrus County tax collector's office, the City's updated assessed property values are \$23,171,790,000 which is a 46.28% increase over the previous year. One cent of the property tax rate equates to \$2,295,423 after the City's collection rate of 99% is applied.

The City-wide budget totals \$353,849,526 for all funds, including utilities and special revenue funds. This is an overall budget increase of 9.02% over the FY 2024 adopted budget. The recommended General Fund budget for FY 2025 is \$150,303,310 with a tax rate of 42¢ per \$100 of valuation, which is a decrease of 6¢ from the current tax rate. Reducing the rate to 42¢ returns the City to the property tax rate that was in place from 2008 to 2012. The revenue neutral tax rate, using the formula provided by G.S. 159-11(e) and accounting for normal growth is calculated at 34.41¢ for FY 2024-25.

I am recommending the use of \$387,288 from the City's General Capital Reserve Fund toward construction of the initial phase of the Clarke Creek Greenway: Cox Mill Loop. The anticipated General Fund Balance will continue to meet Council's goal of maintaining a Fund Balance target between 30% and 35% of expenditures.

No residential or commercial base rate increases are anticipated for Water, Stormwater, or Wastewater funds, despite an increase in our wastewater treatment cost from the Water and Sewer Authority of Cabarrus County (WSACC). The City has funded year one of debt service for WSACC plant improvements, totaling over \$2.4 million in additional costs to Wastewater. Both Water and Wastewater are in the process of reviewing rates and more information will be available in the coming fiscal year.

Concord Electric continues to follow the recommendations from their recent rates and charges analysis. Through this study and ongoing expert consultation, rates and charges will be adjusted to better match rates with the cost of providing service. Following these consultants' recommendations, the recommended fee changes will work together with a reduced purchase power adjustment (PPA) to build on a rate structure that can handle both the consistent and volatile needs within the Electric industry.

Per Council's direction, the FY 2025 budget focuses on providing essential services, funding vital infrastructure projects, and providing the quality of life for which our community is recognized. My recommended budget was developed with this in mind. What follows is a discussion of important considerations in the budget development process.

Honoring Our Commitments

My FY 2025 directive to departments was to create a plan that funded essential City operations and honored the commitments made by City Council to residents, the community, and our employees. Budget requests were constrained by the need to limit personnel additions, hold-the-line in operational costs, and reduce capital requests where possible. The goal of the annual budget development was to remain as close to a revenue neutral tax rate as possible while funding Council's priorities. These priorities included a commitment to competitive compensation, repayment of the Ronnie Long settlement, and continuing to provide dedicated funding for Parks & Recreation, Affordable Housing, and Transportation. The costs associated with meeting these commitments and funding essential operations drive the recommended tax rate.

Investments in Team Concord

The high level of excellent service Concord provides would not be possible without our dedicated staff. In Fall 2023, the City hired Guerrilla HR to conduct a comprehensive market pricing study to refine the City's compensation strategy and address internal equity as well as external competitiveness. Additionally, the study addressed pay compression by adding a fixed percentage increase based on the years of service that employees had in their current position. The adoption of a new salary grade structure study by Council in November 2023 was a significant investment in Team Concord, with an 18.2% overall increase in salary and benefits for City employees when compared to the FY 2024 Adopted Budget. This investment will help the City attract and retain employees at all levels, keeping Concord an employer of choice.

Rebuilding Fund Balance

Last year, the City reached a \$22 million settlement with Ronnie Long, following his wrongful conviction in 1976. The City recognized its responsibility to correct this injustice. Concord's portion of this settlement was \$9,350,000. The City used fund balance from the General Fund to cover the cost. The Local Government Commission (LGC), a division of the State Treasurer's Office, recommends a fund balance level of 44.63% for governments of our size. We are working towards meeting this goal and replenishing our fund balance with a dedicated contribution amount over the next four years. City staff will continue to monitor fund balance and adhere to strategies that encourage conservative usage. Concord strives to use fund balance only when absolutely necessary and does not use this funding source lightly.

Dedicated Funding

Since FY 2021, City Council has appropriated 2.5¢ of the property tax rate for the Transportation Improvement Fund, 1¢ for Parks & Recreation projects, and 1¢ for Affordable Housing construction, allowing the City to focus our efforts in these crucial areas. To build upon the progress that we have made and to demonstrate our continued commitment to these priorities, I am recommending an increase in funding for each priority. Furthermore, I am proposing to transition the funding for these priorities from amounts that are based on the value of 1¢ of the property tax rate to a fixed dollar figure. Providing a fixed amount of funding will ensure a stable source of revenue that will help the City plan and budget for projects in the years to come.

Dedicated Priority Funding

Transportation

Council continues to place a priority on dedicated funding for the maintenance of City-owned streets. The FY 2025 budget designates \$4,400,000 for projects within the Transportation Improvement Fund. The primary focus of these dedicated monies is to fund roadway projects and will be supplemented by dollars generated from local vehicle license fees. A portion of this funding is further set aside for the replacement of concrete streets. The proposed budget also includes \$3,000,248 million for street resurfacing.

Staff works closely with the North Carolina Department of Transportation to reduce traffic and congestion concerns. The City maintains over 300 miles of sidewalk and more than 350 center lane miles of roads. There are still areas throughout the City where sidewalks are needed to enhance the connectivity and walkability.

Our current motor vehicle tax is \$30, and State Statutes dictate how the revenue generated must be used. The \$30 tax is broken up as follows: \$5 to Transit, \$5 for sidewalk extensions, and \$20 to supplement the cost of road resurfacing. Major projects in this proposal include:

- Funding toward resurfacing of Lake Concord Road
- Bridge Repairs along Weddington Road and White Street
- Design funding for a roundabout at Weddington Road and Rock Hill Church Road

Parks & Recreation

Ensuring our Parks & Recreation department has the resources it needs to make progress towards the goal of 30 miles of greenway by 2030 remains an important Council priority. The FY 2025 budget sets aside \$1,800,000 for Parks & Recreation projects. This year, the City began work on Phase I of the \$60 million Parks & Recreation general obligation

bond projects that Concord residents voted to approve in November 2022. Work is well underway on the renovation of Dorton Park, with an expected reopening date of Fall 2024. The initial round of bonds was issued in September 2023 and the first set of debt service payments will begin with the FY 2025 budget. In the coming year, staff will continue to focus on the initial phase of bond projects, while also:

- Funding construction of the first phase of the Clarke Creek Greenway: Cox Mill Loop
- Completing parking improvements to address stormwater-related flooding in the parking lot of the Logan Multipurpose Center

Affordable Housing

The gap in housing affordability continues to grow and Council prioritizes the creation of affordable housing options. The FY 2025 budget will continue to dedicate funding for affordable housing and partner with WeBuild Concord and other private organizations. This year, I am proposing to appropriate \$1,800,000 to Affordable Housing, which is an increase of \$216,000 over the amount appropriated in the FY 2024 adopted budget. Concord will also continue to support the operations of our Public Housing department beyond their federal funding allotments to ensure the department has the necessary resources to provide quality housing. Through the Community Development Block Grant (CDBG) and HOME programs, the City was able to construct two affordable homes that were sold to qualified buyers in 2023. CDBG funds will also be used for the McGill Reuse project, which will assist low and middle-income entrepreneurs to build successful food and beverage-based business to help address the food desert needs within our Gibson Village Community.

Economic Challenges & Our Growing Community

Budget development for FY 2025 was driven by staffing needs associated with our continued growth, inflationary cost pressures, and a slowdown in sales tax revenues. Over the past year, local governments across the state have seen sales tax revenues normalize after several years of above average growth. Our organization is monitoring sales tax revenues to ensure our projections are reliable. For now, staff will continue to project minimal growth. Economic challenges, like continued higher interest rates, supply chain issues, and increased costs for goods continue to impact our community.

As a result, residents and local governments alike continue to pay much more for goods and services than before. Vehicle prices are an illustrative example of this issue. Two years ago, the City's average cost for a Ford Interceptor (Police car) was \$37,000. The cost of the same vehicle this year is \$49,000, an increase of 32%. Not only are prices increasing, but wait times continue to be extended. Fire trucks and specialized equipment that we used to get in 18 months continue to have 3-year wait times. The City is still learning to create a budgetary environment that allows departments to plan orders years in advance of receiving their equipment while also meeting current needs in the interim.

Our community is growing with new residents and as a corporate destination. Concord continues to receive national recognition for our excellent quality of life. USA Today HOMEFRONT ranked Concord as [the second-best city to move in N.C. based on our excellent public schools, nearby attractions, and low crime rate](#). [Smart Asset marks Concord as the 15th fastest growing city in the U.S.](#)

Eli Lilly broke ground on their new \$2 billion state-of-the-art manufacturing campus in June 2022 and construction work is being completed at record speed. Active solicitation continues at The Grounds, as we partner with Cabarrus EDC to attract valuable, job-creating projects to the site. Exciting things are happening in Downtown Concord as well! The Downtown branding has been updated to reflect the new residential developments in the NOVI projects, corporate offices, and retail tenants. The streetscape will be completed later this calendar year and the City is looking forward to hosting future events in our revitalized space. While the City continues to grow, we remain focused on keeping our community affordable with a well-maintained Water, Electric, and Transportation infrastructure.

Maintaining our Water Infrastructure

Funding is proposed in our CIP to continue implementing our utilities' Master Plans. The City will use a mix of funding sources to pay for these projects - including reserve and operating revenues. There are no other proposed changes to water, stormwater, and sewer rates for this year but rate studies are underway for all water groups. Below is a list of anticipated capital projects for Water and Stormwater.

Water Projects

- Begin funding an AMI (automated meter infrastructure) System replacement
- Fund construction of water infrastructure replacements due to the Union Cemetery Road realignment
- Fund easements and construction of the Old Charlotte Road Water Line replacement

Stormwater Projects

- Farmwood Boulevard Culvert Replacement

Reliable Electric System

Concord Electric Systems takes pride in being one of North Carolina's public power communities and has been in operation for 120 years. Concord Electric Systems recently earned the American Public Power Association's Safety Award for Excellence, Diamond level for safe operating practices in 2023. This award is the highest level of recognition for utilities with 110,000 - 249,000 worker-hours of annual worker exposure. As a City, we are committed to ensuring our team members are prepared for their demanding workload and can return home safely to their families. Work continues to ensure that rates and charges are adjusted to better match rates with the cost of providing service. The department currently has over 80 employees who operate more than 1,700 miles of distribution lines and 21 substations and deliveries - serving over 34,000 residential and commercial customers. To continue providing an exceptional level of service, we must invest in our electrical infrastructure. Electric capital projects funded for FY 2025 are:

- 100kV Interconnect Between Delivery #4 and Substation E
- Delivery #1 Replacement
- Begin funding an AMI (automated meter infrastructure) System replacement
- Construction of a new Electric Substation N
- Delivery #3 Replacement of Metering, Main, and Circuit Breakers
- 100kV Tie Line from George Liles Parkway to Substation O

Addressing Transit Needs

The Concord-Kannapolis Rider Transit System is primarily funded with federal dollars and provides a vital transportation option for many in our community. As the lead agency, Concord is the responsible party for federal transit funds in Cabarrus County, Rowan County, and Salisbury. City staff will continue discussions with partner agencies in Kannapolis and Cabarrus County on the future of the County's transit systems. In the coming year, Rider will work to improve passenger experience, operator satisfaction, and enhance safety. The FY 2025 budget includes funding to operate the Cabarrus County Reentry Program, which provides transportation to individuals transitioning from incarceration to employment. Rider will also update their ADA Transition Plan, continue a micro transit pilot, replace CCTV at the Transit Center, and complete Phase 1 of the bus stop amenity plan. This budget also includes funding to cover the cost of both the paratransit and fixed route service as a part of the TransDev contract.

Committed to Excellent Service

Optimization in Solid Waste and Recycling Services

With one year of full solid waste service provision under our belts, our Team is looking to improve processes and create efficiencies in the year to come. One way we are doing this is by right-sizing the City's limb collection process. Implementing yard waste collection limits will increase departmental productivity and allows customers who need more than 6 CY (cubic yards) a process to retain those additional services. The Solid Waste Department will also monitor collection routes for optimization opportunities throughout the year. As always, the City will report any route or service changes online and through the CARTology app. CARTology is an app that provides detail on recyclable items, personalized collections schedules, and push notifications for any service changes or updates. A small increase to the solid waste fee has been proposed to help cover costs associated with providing service.

Leveraging Technology

Last year, Concord brought Information Technology (IT) in-house after working with a contractor to provide this service since the 1990s. Throughout FY 2024, the IT department has worked diligently to modernize the City's technology and network infrastructure. In the coming year, IT staff will facilitate the transition of several key software programs to cloud-based servers. As more of the City's work shifts to the virtual world, we are continuing our investment in cyber security resources that will help protect our network from bad actors that can compromise our ability to provide essential services. These technological advancements and services will allow us to meet our citizens' expectations of what excellent customer service is. Information Technology projects include:

- Network Firewall Enhancements at City Facilities
- Fleet Management Software Enhancements
- Partnering with Government Finance Officers Association on a Finance/HR ERP System Replacement

Keeping our Community Safe

The safety of Concord residents is a priority for the City. In FY 2025, the City will begin the design process for a new Fire Station on Flowes Store Road. The new Station 13 will provide fire service to several areas that are outside of the response capabilities of existing fire stations. Improving response times will help us maintain our ISO 1 rating, keeping insurance rates for citizens and businesses low. The budget includes funds to further expand the residential Knox Box pilot program. A Knox Box is a reinforced steel key box registered with Concord Fire that allows firefighters to quickly unlock a home or business in the event of an emergency, eliminating property damage to doors and windows resulting from forcing entry. The Knox Box system has been used by Concord Fire in commercial settings since 1987 and was recently expanded to provide elderly and non-ambulatory residents with this service at no cost. The FY 2025 budget

also contains funding to order a new fire truck for Station 13 in addition to replacing two existing fire trucks and replacing 24 police cars.

Giving Back: External Agency Funding

Our non-profit partners in the community fill a crucial role in ensuring a safety net is available for those in need and provide services that help enhance the quality of life in our City. Funding provided to these agencies through tax dollars, utility revenues, or Community Development Block Grant funds (CDBG) allows us to focus on our core mission of providing municipal services. Requests for general and utility fund grants must meet a municipal public purpose to be considered for the award. CDBG grant recipients must meet federal eligibility guidelines, including 501(c)(3) status and 70% of funding must assist low/moderate-income citizens. All non-profits receiving funds from the City must sign an agreement and are accountable for how they spend these public monies. To comply with regulations provided by the state in N.C.G.S. § 14-234.3, the City updated the budget adoption process for external agencies. Grant funds comprising \$98,500 from the General Fund with \$32,000 being adopted separately for the Cabarrus Arts Council, are recommended by City Council. CDBG monies totaling \$75,000, and \$33,125 from utility funds are also included in this budget.

Updated Strategic Plan

Throughout FY 2024, City Council and the Staff Leadership Team worked closely with the Centralina Regional Council to develop a new Strategic Plan. The Strategic Plan identifies City Council's vision for Concord, updates our Mission Statement, outlines Goals, and specifies key actions to achieve those goals. The planning process included Council work sessions, meetings with department directors, staff engagement, and a community survey to gather input from residents. The Plan was adopted by Council in May 2024 and includes six Goals that will guide our capital planning processes and the development of future budgets over the next three to five years. In the coming year, staff will begin the work of implementing the Plan in our budget formulation and decision making. Our departments will create metrics to meaningfully report on our progress. This was a time-intensive process, and I am very appreciative of everyone who provided their insights.

Team Concord

Our employees are our most important resource, and they are vital to the City's successful delivery of the high level of service we are committed to providing for our citizens. In October, the City worked with ETC Institute, a national market research firm, to gather feedback from Concord residents about their experiences living in Concord and their perception of City services and employees. The results from the survey show that overall, Concord residents are highly satisfied with the quality of customer service and with the quality of City services. Eighty-four percent of survey respondents reported satisfaction with the overall quality of customer service they received from City employees and 82% were satisfied with the overall quality of City services. When compared to national benchmarks, Concord ranks significantly higher than other cities around the nation.

In addition to surveying our residents, the City also worked to gather feedback from our employees. This past fall, the City conducted an employee engagement survey in partnership with the University of North Carolina School of Government to hear from employees about their experience working for the City. The results of the survey were shared in March and will be reviewed by leaders, managers, and employees throughout the organization over the coming months to look for ways to implement employee feedback.

Employee compensation and benefits were some of the major themes that emerged in the responses to the employee engagement survey. In addition to the increases implemented with adoption of the compensation study, a 3% cost of living adjustment will be provided to all employees effective July 2024. In addition, I am proposing merit increases to range from 1% to 4%, depending upon performance. Through the career development program, employees are provided with an opportunity to enhance their skill sets in the coming year - benefiting themselves and the City. I am proposing employees receive a 1.5% salary increase upon completion of their annual career development requirements.

Concord is self-insured for the medical insurance available to employees and their dependents. Coworkers can select from three health insurance plans, and for the fourth year in a row, no premium increases are recommended for employees. Wellness efforts are a priority, both for the benefit of our coworkers and as a cost reduction measure. Employees can receive a reduction in insurance premiums if they visit their dentist for an annual cleaning appointment, complete a Health Risk Assessment, and certify they do not use tobacco or attend a tobacco cessation program. The City offers a Wellness Center for basic, routine medical services for those enrolled in a City insurance plan. It provides a convenient, no-cost access point for basic medical care. In addition, coworkers can select from multiple health/wellness-oriented training courses offered throughout the year.

The City's required contribution levels to the North Carolina Local Government Employees Retirement System will increase again in FY 2025. The contribution rate for general employees is now 13.6%, while the rate for law enforcement officers is 15.1%. By State mandate, the City contributes 5% to 401(k) accounts for sworn law enforcement officers. This year, the City will complete a 3-year commitment by increasing the 401(k) contribution by 0.5% once again to bring the total 401(k) contribution for non-sworn coworkers to 5%. This contribution increase is effective on July 1, 2024.

This budget includes funding for 3 additional full-time staff positions and 8 position reclassifications for FY 2025. Start dates are noted below. A total of 1,221 full-time and 42 part-time positions are recommended for funding.

General Fund (2 full-time)

- IT: Server Engineer (October 2024)
- Planning & Neighborhood Development: Community Development Technician (July 2024)

Other Funds (1)

- Electric: Electric Systems Technician I (October 2024)

Reclasses & Moves

- Human Resources:
 - HR Technician to HR Generalist
 - HR Analyst I to HR Analyst II
 - HR Analyst I to HR Analyst (Learning & Development) from City Manager's Office to HR
- Emergency Management:
 - Emergency Management Coordinator to Fire Division Chief from City Manager's Office to Fire
- Billing: Utility Billing Specialist I to Utility Billing Specialist II
- Engineering: CAD Technician to CAD Supervisor
- Buildings & Grounds:
 - Administrative Assistant to Executive Assistant
 - Grounds Maintenance Worker to Tree Specialist

Conclusion

In the coming year, the City will work to ensure our programmatic and fiscal decisions meet the goals set forth by City Council. My proposed budget continues to balance the exceptional quality of life in our City while meeting the needs of our departments to provide excellent service for our residents. Staff worked closely with me to develop a budget that meets these goals. My aim is to ensure we are correctly positioned and have the resources available to handle our growth responsibly. It takes a team to provide the high level of service our residents deserve, and this budget provides Team Concord with the resources to do this each and every day.

Respectfully submitted,



Lloyd Wm. Payne, Jr., ICMA-CM
City Manager

Budget Process

The annual budget document outlines policy direction and serves citizens by providing an understanding of the City's operating fiscal programs. It reflects the City's commitment to maintaining necessary services, improving the quality of service, and keeping the impact of taxes to citizens at a minimum.

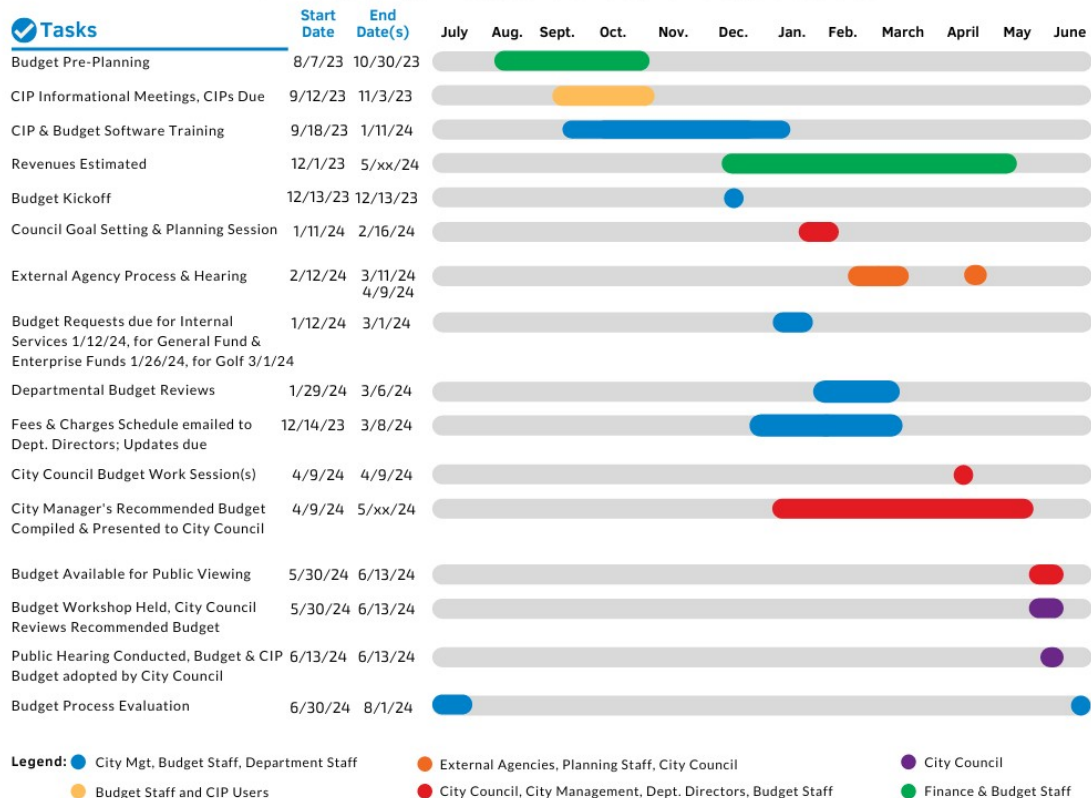
The City operates under an annual budget ordinance adopted by the City Council in accordance with the provisions of N.C.G.S. 159 – known as the Local Government Budget and Fiscal Control Act. The City Manager is required to submit a balanced budget by June 1, and the Council must adopt the budget by July 1. The fiscal year encompasses the period between July 1 and June 30.

Procedures: The City's budget process begins in the fall, at which time CIP instructions are explained and distributed to departments. All departments receive their operating budget forms and instructions in December. Department Directors are responsible for estimating departmental expenditures. The Finance Director in conjunction with appropriate Department Directors determines revenues. When budgeting expenditures, the basic requirements are to request sufficient funding to adequately operate the department and to request funding at the lowest reasonable level to achieve departmental goals and objectives. Departmental requests are submitted to Budget Staff, then organized and analyzed.

The budget reflects the service priorities of the City Council and Citizens of Concord. The service needs of the community are determined by public hearings and feedback through the Mayor and City Council. The Assistant City Managers and Budget Staff then conduct a comprehensive review of service needs versus departmental budget requests. After final service priorities are established and decided upon, a balanced funding plan is formulated with the City Manager. Through careful assessment of funding requirements and financing methods, a proposed budget document is organized into final format and submitted to the Mayor and City Council for their consideration at the April City Council work session.

The Mayor and City Council review the proposed budget, including departmental performance objectives, thoroughly with the City Manager and Budget Staff. A copy of the proposed budget with recommended changes is filed with the City Clerk for public inspection in May. A public hearing is scheduled prior to the formal adoption of the budget in June. Adoption of the budget by the City Council establishes the legal authority to incur expenditures in the ensuing fiscal year. All annual appropriations lapse at fiscal year-end.

FY 2024-25 Operating/CIP Budget & Performance Plan Development Calendar



Budget Transfers & Amendments: The budget begins July 1, but changes to revenues and expenditures can occur throughout the fiscal year. Using a budget transfer, monies are transferred within the departmental budget, from one line-item revenue or expenditure to another line-item. This process requires the approval of the City Manager (or his/her designee if sum is under \$10,000). The City Manager may authorize any amount of money to be shifted within a budget unit. The City Manager is also authorized to effect interdepartmental transfers within the same fund, not to exceed 10% of the appropriated monies for the department whose allocation is reduced.

A budget amendment usually involves larger sums of money and results in a significant change to the department’s overall revenue and/or expenditure level. Budget amendments require City Council approval. Budget transfers and amendments must adhere to balanced budget requirements and impose no additional tax levy liability on citizens. Below is a chart that walks through the different levels of control in changing the budget throughout the year.

Type of Budget Change	Who has legal level of control?
Departmental changes for various expenditures less than \$10,000. May include changes between line-items within a departmental budget.	Approval from the City Manager or approved designee.
Departmental changes for various expenditures above \$10,000. May include changes between line-items within a departmental budget.	Approval from the City Manager.
Interdepartmental transfers within the same fund (moving monies from one department to another) less than 10% of appropriated monies from the transferring department.	Approval from the City Manager.
Interdepartmental transfers within the same fund above 10% of appropriated monies from the transferring department.	Approval from City Council.
Contingency Funds Transfer	The City Manager can appropriate and/or transfer up to \$50,000 in contingency funds. The transfer must be recorded by a budget amendment at the next regularly scheduled City Council meeting.
All Other Transfers	Approval from City Council.

Encumbrances: All monies at fiscal year-end lapse and spending authority ceases unless specific services or goods are encumbered. Encumbrances are a financial commitment or earmark for services, contracts, or goods that have not been delivered by the end of the fiscal year. Encumbered monies are carried over into the new fiscal year’s budget. Outstanding encumbrances at fiscal year-end do not constitute expenditures or liabilities.

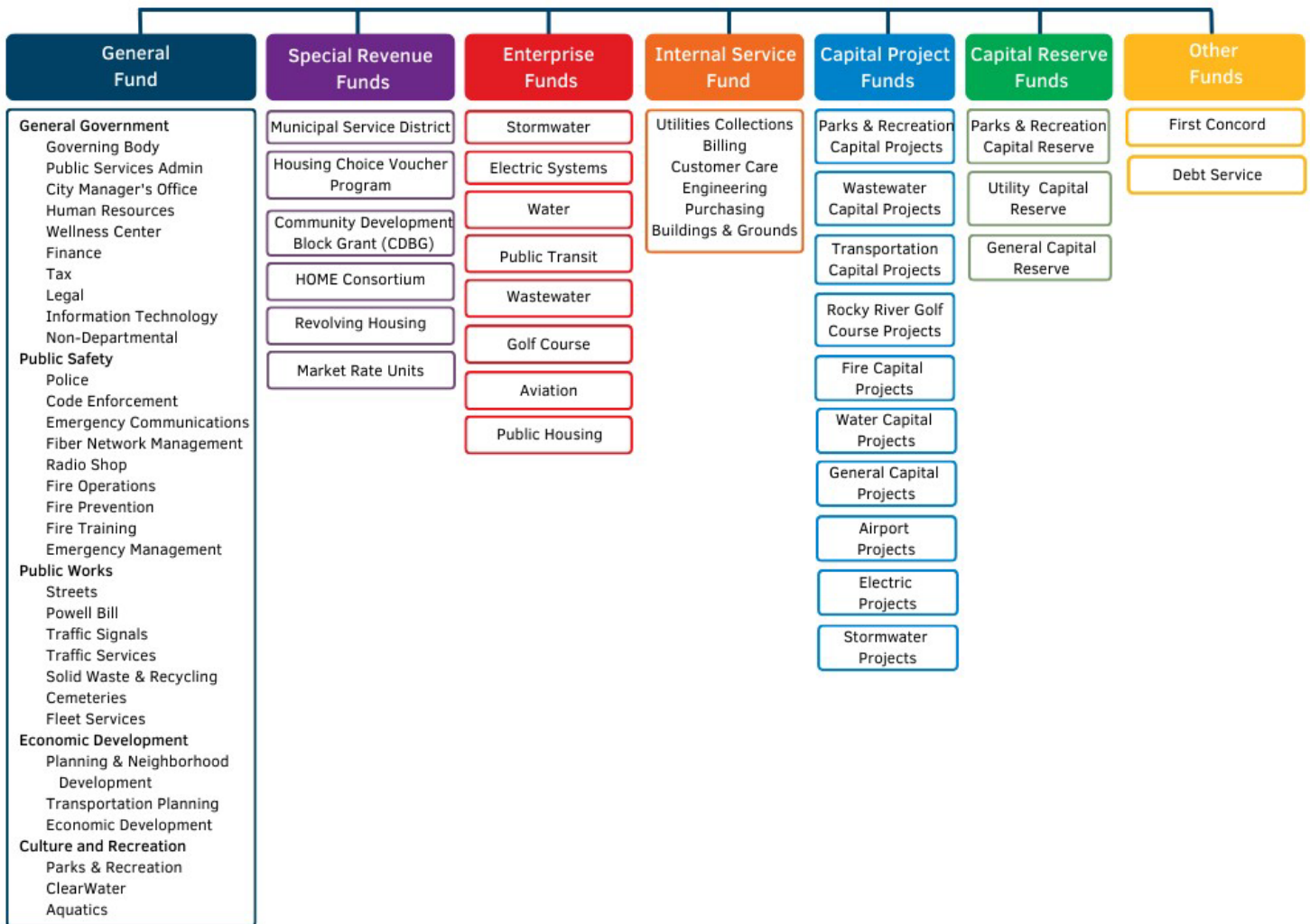
Basis of Budgeting and Accounting: In accordance with the North Carolina Budget and Fiscal Control Act, the budget is developed and adopted under the modified accrual basis of accounting. Under this format, revenues are recognized when measurable and available and obligations of the City are budgeted as expenditures. During the fiscal year, budgets are monitored and accounted for using the modified accrual basis. At fiscal year-end, the City’s Annual Comprehensive Financial Report (ACFR) is prepared using Generally Accepted Accounting Principles, or GAAP.

All governmental funds are reported using the modified accrual basis of accounting. Although the ACFR reports all proprietary funds using the full accrual basis of accounting, whereby revenues are recognized when earned and expenses recognized in the period incurred, for simplicity, the budget document reports all proprietary funds’ prior year actuals using the modified accrual method.

Appropriated Funds Matrix

The appropriated funds matrix shows the relationship between the City's funds and budget units. Differences between funds occur when funds have specific revenue sources (monies coming in) or expenditures (monies going out) that require individual reporting. Some funds must be self-sufficient while others are supported through grants, federal funding, or other revenues. For example, the General Fund is predominantly supported through property tax and sales tax dollars with services available for all citizens. Enterprise funds, such as the Electric Fund, are supported through rates and charges with services only available to users. All funds are required to be balanced.

The chart below shows all active budget units and funds. For more information about different fund types, please visit the City's Financial Archive: concordnc.gov/Departments/Finance/Financial-Archive



Fund & Budget Unit Structure

Below is the organizational structure the City uses to account for revenues and expenditures of City operations. Revenues are accounted at the fund level with a three-digit code (100: General Fund). Expenditures are accounted at the budget unit level with a four-digit code (e.g. Tax - 4140, Aquatics - 6121, Engineering - 4230, etc.).

100: General Fund

- Governing Body - 4110
- Public Services Admin. - 4115
- City Manager's Office - 4120
- Human Resources - 4125
- Wellness Center - 4126
- Finance - 4130
- Tax - 4140
- Legal - 4150
- Information Technology - 4160
- Non-Departmental - 4190
- Police - 4310
- Code Enforcement - 4312
- Emergency Communications - 4315
- Fiber Network Management - 4320
- Radio Shop - 4330
- Fire Operations - 4340
- Fire Prevention - 4341
- Fire Training - 4342
- Emergency Management - 4343
- Streets & Traffic - 4510
- Powell Bill - 4511
- Traffic Signals - 4513
- Traffic Services - 4514
- Solid Waste & Recycling - 4520
- Cemeteries - 4540
- Fleet Services - 4550
- Planning & Neighborhood Development - 4910
- Transportation Planning - 4915
- Economic Development - 4920
- Parks & Recreation - 6120
- Aquatics - 6121
- ClearWater - 6122

Special Revenue Funds

- 201:** Municipal Service District - 5000
- 210:** Section 8 Voucher Program
 - Admin. - 1500
 - Housing Assistance Payments - 1501
- 310:** Community Development Block Grant
 - Admin. - 3122
 - Projects - 3123
- 320:** Home Consortium
 - Admin. - 32119
 - Projects - 3220
- 350:** Market Rate Units - 3500
- 370:** Revolving Housing - 3700

First Concord/Debt Service Funds

- 552:** 2014 LOBS - 6990
- 554:** 2024 LOBS - 5540
- 560:** Debt Service GO Bonds - 5600

Enterprise Funds

- 600:** Stormwater - 7100
- 610:** Electric Systems
 - Electric Administration - 7200
 - Purchased Power - 7210
 - Powerlines Maintenance - 7220
 - Tree Trimming - 7230
 - Electric Construction - 7240
 - Electric Engineering Services - 7250
 - Utility Locate Services - 7260
- 620:** Water Resources
 - Hillgrove Water Treatment Plant - 7330
 - Coddle Creek Water Treatment Plant - 7331
 - Waterlines Operations & Maintenance - 7340
- 630:** Public Transit
 - Rider Transit Farebox/Local Expense - 7650
 - Transit Grant Expense - 7690
- 640:** Wastewater Resources - 7420
- 650:** Golf Course - 7501
- 680:** Aviation - 4530
- 690:** Public Housing - 1000

800: Internal Services Fund

- Utilities Collections - 4200
- Billing - 4215
- Customer Care - 4220
- Engineering - 4230
- Purchasing - 4250
- Buildings & Grounds - 4270

Capital Project Funds

- 420:** Parks & Recreation - 8300 P&R Project
- 421:** Wastewater - 8402)
- 423:** Transportation - 8600
- 426:** Fire - 8670
- 429:** Water - 8700
- 430:** General - 8800
 - BOC Admin. - 8800
 - General Projects - 8804
- 451:** Airport - 6300
- 473:** Electric - 6949
- 474:** Stormwater - 7103
- 475:** Rocky River Golf Course - 7550

Capital Reserve Funds

- 280:** Parks & Recreation - 8100
- 282:** Utility - 8120
- 285:** General Projects - 8150

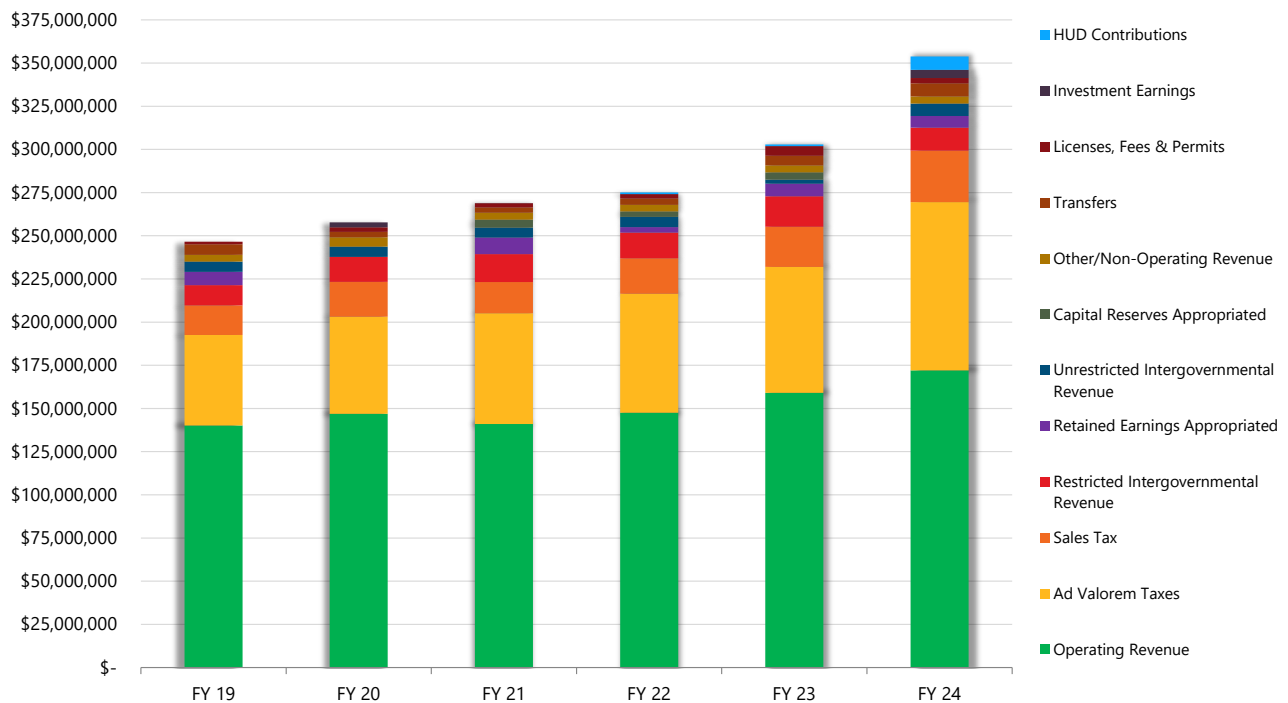
FY 2024-2025

Revenues:	General Fund			Special Revenue Funds				
	General Fund	Municipal Service District	Section 8 Voucher Program	HOME Consortium	CDBG	\$5 Vehicle Tax	Market Rate Units	Revolving Housing Fund
Ad Valorem Taxes	97,226,285	236,889	-	-	-	-	-	-
Sales Tax	29,778,739	-	-	-	-	-	-	-
Unrestricted Intergovernmental Revenue	7,195,810	-	-	-	-	-	-	-
Restricted Intergovernmental Revenue	5,769,222	-	-	1,091,698	528,389	-	-	-
Licenses, Fees & Permits	2,405,490	-	-	-	-	-	-	-
Operating Revenue	1,600,792	500	-	-	-	-	-	-
Other/Non-Operating Revenue	3,826,972	-	-	200,000	1,000	-	-	-
Investment Earnings	2,500,000	-	-	-	-	-	-	-
Retained Earnings Appropriated	-	-	-	-	-	-	-	-
Capital Reserves Appropriated	-	-	-	-	-	-	-	-
HUD Contributions	-	-	5,886,132	-	-	-	152,488	-
Transfers	-	50,007	5,123	31,006	-	-	-	1,800,000
TOTAL REVENUE	\$ 150,303,310	\$ 287,396	\$ 5,891,255	\$ 1,322,704	\$ 529,389	\$ -	\$ 152,488	\$ 1,800,000

Expenditures:								
Personnel Services*	88,139,005	219,349	482,091	43,760	97,685	-	-	-
Operations	33,138,144	39,039	5,339,832	1,278,944	431,704	-	35,500	-
Capital Outlay	8,509,155	-	-	-	-	-	-	1,800,000
Debt Service	3,385,293	-	-	-	-	-	-	-
Cost Allocations	(5,083,952)	29,008	44,730	-	-	-	-	-
Transfers	20,943,318	-	24,602	-	-	-	116,988	-
Non-Operating/Other	1,272,347	-	-	-	-	-	-	-
TOTAL EXPENDITURES	\$ 150,303,310	\$ 287,396	\$ 5,891,255	\$ 1,322,704	\$ 529,389	\$ -	\$ 152,488	\$ 1,800,000

*Note: Personnel Services costs for the Internal Service Fund (\$XXXX) are captured in the Cost Allocations line above

Budgeted Revenues



Budget by Fund

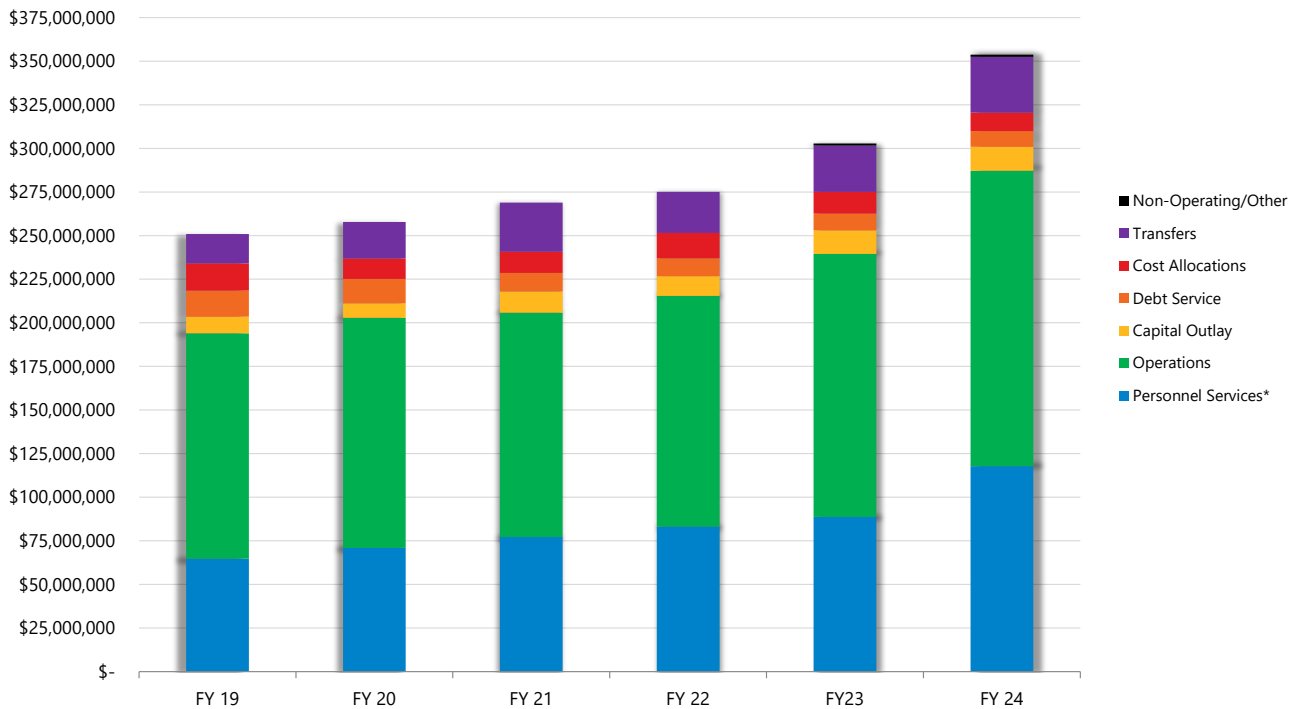
Enterprise Funds

Revenues:	Stormwater	Electric	Water Resources	Transit	Wastewater Resources	Golf Course	Aviation	Public Housing	All Funds
Ad Valorem Taxes	-	-	-	-	-	-	-	-	\$ 97,463,174
Sales Tax	-	-	-	-	-	-	-	-	\$ 29,778,739
Unrestricted Intergovernmental Revenue	-	-	-	-	-	-	-	-	\$ 7,195,810
Restricted Intergovernmental Revenue	-	-	-	5,988,236	-	-	-	-	\$ 13,377,545
Licenses, Fees & Permits	-	-	-	435,000	-	-	140,000	-	\$ 2,980,490
Operating Revenue	5,692,428	99,600,000	28,522,785	264,209	19,584,353	2,618,152	14,130,680	-	\$ 172,013,899
Other/Non-Operating Revenue	-	-	50,000	-	-	-	-	-	\$ 4,077,972
Investment Earnings	-	1,000,000	500,000	-	800,000	-	-	-	\$ 4,800,000
Retained Earnings Appropriated	-	6,648,939	-	-	-	-	81,566	-	\$ 6,730,505
Capital Reserves Appropriated	-	-	-	-	-	-	-	-	\$ -
HUD Contributions	-	-	-	-	-	-	-	1,658,224	\$ 7,696,844
Transfers	-	-	-	1,960,444	1,200,000	-	2,168,703	457,585	\$ 7,672,868
TOTAL REVENUE	\$ 5,692,428	\$ 107,248,939	\$ 29,072,785	\$ 8,647,889	\$ 21,584,353	\$ 2,618,152	\$ 16,520,949	\$ 2,115,809	\$ 353,787,846

Expenditures:

Personnel Services*	2,215,859	9,921,140	7,019,713	809,908	3,439,234	-	4,655,860	729,052	\$ 117,772,656
Operations	540,640	81,443,446	12,550,657	7,186,241	14,274,313	2,550,101	9,852,001	764,833	\$ 169,425,395
Capital Outlay	205,000	1,587,050	585,500	450,000	215,000	-	276,000	55,000	\$ 13,682,705
Debt Service	-	908,684	3,642,760	-	243,322	-	876,776	-	\$ 9,056,835
Cost Allocations	2,435,553	4,217,188	4,274,155	201,740	3,012,484	68,051	767,312	563,929	\$ 10,530,198
Transfers	295,376	9,171,431	1,000,000	-	400,000	-	93,000	-	\$ 32,044,715
Non-Operating/Other	-	-	-	-	-	-	-	2,995	\$ 1,275,342
TOTAL EXPENDITURES	\$ 5,692,428	\$ 107,248,939	\$ 29,072,785	\$ 8,647,889	\$ 21,584,353	\$ 2,618,152	\$ 16,520,949	\$ 2,115,809	\$ 353,787,846

Budgeted Expenses



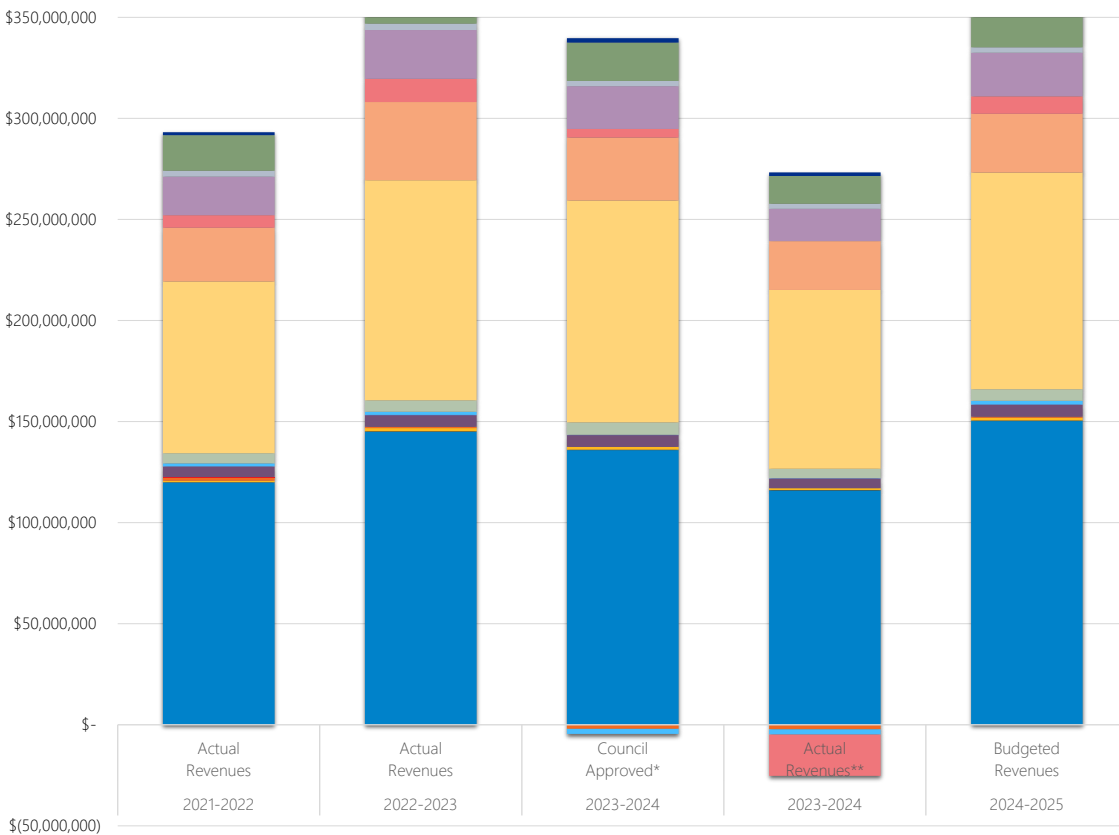
City Revenues

	2021-2022 Actual Revenues	2022-2023 Actual Revenues	2023-2024 Council Approved*	2023-2024 Actual Revenues**	2024-2025 Budgeted Revenues	2025-2026 Planning Year
By Fund						
General Fund	119,878,681	144,967,540	135,859,898	115,896,534	150,303,310	159,020,980
Municipal Service District	206,286	257,929	236,445	250,454	287,396	377,103
HOME Consortium Fund	665,955	1,593,734	1,390,525	930,912	1,322,704	1,322,704
Community Development Block Grant (CDBG) Fund	1,466,922	656,994	(2,030,077)	(2,276,503)	529,389	529,389
\$5 Vehicle Tax for Public Transit	422,276	-	-	-	-	-
Section 8 Voucher Program	5,163,668	5,735,534	5,808,779	4,767,758	5,891,255	5,891,255
Market Rate Units Fund	56,669	119,015	152,844	127,405	152,488	152,488
Revolving Housing Fund	1,445,543	1,574,670	(2,475,846)	(2,529,895)	1,800,000	2,346,180
Stormwater Fund	5,078,799	5,617,272	6,138,211	4,670,981	5,692,428	5,777,469
Electric Fund	84,986,670	108,863,032	109,781,059	88,450,176	107,248,939	102,060,000
Water Resources Fund	26,559,667	38,691,786	31,175,337	24,175,743	29,072,785	29,626,421
Transit Fund	6,179,265	11,500,624	4,248,745	(20,442,522)	8,647,889	6,965,790
Wastewater Resources Fund	19,052,114	24,128,127	21,192,728	16,013,331	21,584,353	21,225,308
Golf Course Fund	2,959,916	3,208,892	2,552,083	2,509,614	2,618,152	2,619,249
Aviation Fund	17,627,086	19,717,430	18,978,750	13,685,706	16,520,949	17,127,536
Public Housing	1,414,721	2,090,945	2,171,938	1,854,697	2,115,809	2,008,825
TOTAL CITY REVENUES	\$ 293,164,239	\$ 368,723,524	\$ 335,181,420	\$ 248,084,391	\$ 353,787,846	\$ 357,050,697

* as amended

**as of 5/23/2024

City Revenues by Fund



City Expenditures

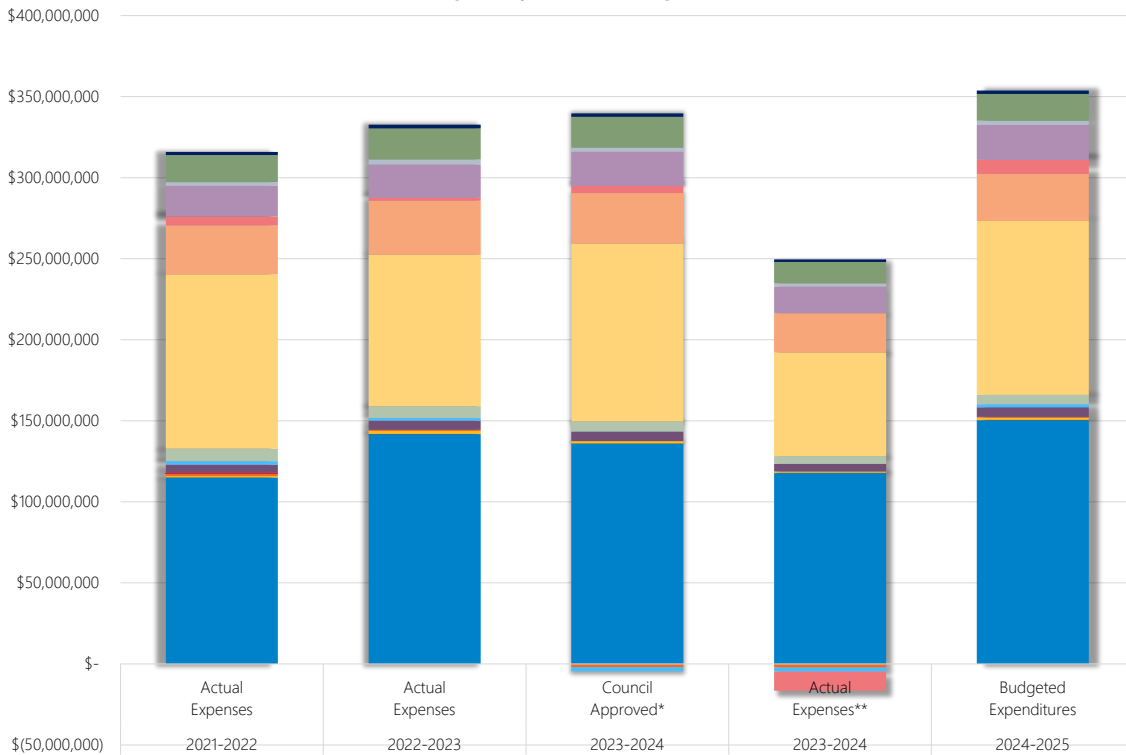
By Fund	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Budgeted Expenditures	2025-2026 Planning Year
General Fund	114,918,017	141,755,973	135,859,898	117,769,825	150,303,310	159,020,980
Municipal Service District	205,013	163,084	236,445	194,222	287,396	377,103
HOME Consortium Fund	814,434	1,822,455	1,390,525	742,943	1,322,704	1,322,704
Community Development Block Grant (CDBG) Fund	1,466,922	656,994	(2,030,077)	(2,256,406)	529,389	529,389
\$5 Vehicle Tax for Public Transit	422,275	-	-	-	-	-
Section 8 Voucher Program	5,124,011	5,673,964	5,808,779	4,666,228	5,891,255	5,891,255
Market Rate Units Fund	39,266	73,890	152,844	87,810	152,488	152,488
Revolving Housing Fund	2,067,715	1,650,251	(2,475,846)	(2,544,602)	1,800,000	2,346,180
Stormwater Fund	7,807,534	7,130,689	6,138,211	4,787,916	5,692,428	5,777,469
Electric Fund	107,515,606	93,489,447	109,781,059	63,955,996	107,248,939	102,060,000
Water Resources Fund	30,028,014	33,399,130	31,175,337	24,141,867	29,072,785	29,626,421
Transit Fund	5,733,094	1,812,072	4,248,745	(1,737,004)	8,647,889	6,965,790
Wastewater Resources Fund	18,816,843	20,510,641	21,192,728	16,439,993	21,584,353	21,225,308
Golf Course Fund	2,266,762	3,100,377	2,552,083	2,008,619	2,618,152	2,619,249
Aviation Fund	16,740,230	19,107,586	18,978,750	13,190,909	16,520,949	17,127,536
Public Housing	1,912,351	2,340,820	2,171,938	1,568,226	2,115,809	2,008,825
Internal Service Fund***	-	-	-	-	-	-
TOTAL CITY EXPENDITURES	\$ 315,878,088	\$ 332,687,373	\$ 335,181,420	\$ 233,016,543	\$ 353,787,846	\$ 357,050,697

* as amended

**as of 5/23/2024

*** All Internal Service Expenditures are allocated to other City departments.

City Expenses by Fund



Major Revenue Sources

General Fund

The current General Fund budget for the 2025 fiscal year totals \$150,303,310 compared to the original adopted budget of \$126,885,078 for FY 2024. Factoring out transfers, financing proceeds, and appropriations from fund balance (non-operating revenue); there is a revenue increase of \$23,418,232 (18.46%) when compared to the original adopted current budget. The increase in revenues for the City's General Fund budget proposal is a result of increasing revenues received from ad valorem taxes as well as increased fees. The City's current tax rate of 48¢ per \$100 will change with this budget proposal.

The tax rate should produce approximately \$97.2 million in ad valorem revenue. The 2025 budgeted revenue from the Local Option sales tax source is flat when compared to current year budgeted collections. North Carolina has experienced a slowdown in the last year in sales tax revenue growth. The City continues to estimate all other revenue sources conservatively for FY 2025. Staff utilized information provided by the North Carolina League of Municipalities, historical and statistical trends, and other local factors. This budget was prepared under the assumption that the City of Concord will receive all its State shared revenues in the upcoming fiscal year.

Property Taxes: The budget is balanced with a property tax rate of 42¢ per \$100 valuation. This rate will yield \$97,226,285 in total current and prior year ad valorem tax revenue based on an average real and personal property collection rate of 99%. The City's updated assessed value used in this budget preparation represents a 46.28% increase in property values for a total valuation of \$23,171,790,000 (including motor vehicles). One cent on the City's tax rate produces \$2,295,423 in revenue, after the City's estimated collection rate is applied.

Sales Taxes: The State of North Carolina collects sales taxes and distributes them to the local units. Local sales taxes levied by the County comprise 2.25% of the total 7.0% sales tax paid on retail sales in North Carolina. The local sales tax portion consists of a 1¢ tax that was first levied in 1971, a ½¢ tax levied in 1983, a ½¢ tax levied in 1986 and a ½¢ that was levied in 2003. In 2009, the State also took control of the ½¢ of the Article 44 local option sales tax and now reimburses the City through hold-harmless payments.

Local option sales taxes, telecommunications sales taxes and video programming sales taxes are estimated to be \$29,778,739 for fiscal year 2025. Sales tax allocations for municipalities in Cabarrus County are based on proportional property tax levies. The City is projected to receive 20% of the County allocation. This total revenue source is expected to increase less than 1% when compared to the current year's budgeted collections. Sales tax distribution growth was strong throughout the COVID-19 pandemic and is now leveling out as revenues are coming in very close to the original budgeted amount for the current year. It is anticipated that sales tax distributions will remain flat in the upcoming fiscal year.

As State and local tax rates change, the net proceeds on which the municipal distribution is based also changes keeping municipality's revenue share neutral. The projected budget for the telecommunications sales tax included in FY 2025 is \$237,327 which represents a 23.1% increase when compared to FY 2024 estimated collections.

The N.C. Department of Revenue distributes part of the state sales tax collected on video programming and telecommunication services to counties and cities. Local governments receive 23.6% of the sales tax collections from video programming service, an additional 7.7% of the existing telecommunications sales tax and 37.1% of sales tax collections on satellite television service. The estimated video programming sales tax included in the FY 2025 budget proposal is \$543,781 which represents 2.5% decrease in this revenue source when compared to FY 2024 estimated collections.

Electric Sales Tax & Piped Natural Gas Sales Tax: The general sales tax rate is applied to the sales of electricity. Forty-four percent of the proceeds from the sales tax are returned to cities and towns. That percentage was chosen with the intent that it would be sufficient to hold municipalities harmless from the amount they were currently receiving in utility franchise tax distributions. The amount of electricity franchise tax municipalities received in Fiscal Year 2013-14 serves as a baseline for the amount received going forward. The City has projected Utility Franchise Tax in FY 2025 to be \$5,319,473 which is 10.4% higher when compared to estimated collections in FY 2024.

The general sales tax rate is applied to the sale of piped natural gas, and 20% of the proceeds from the sales tax are

returned to cities and towns. Like the electricity sales tax, that percentage was chosen with the intention that it would be sufficient to hold municipalities harmless from the amount they were currently receiving in piped natural gas distributions. The amount of piped natural gas excise tax municipalities received in Fiscal Year 2013-14 is intended to serve as a baseline for the amount they are to receive going forward. The FY 2024 proposed budget of \$539,185 is a 17.1% increase when compared to estimated collections for FY 2024.

Powell Bill Street Allocation: Current law states that Powell Bill revenues will be determined by an appropriation of funds by the General Assembly. There is no set formula that determines the total amount of Powell Bill funds received each year. Of the funds available each year, 25% is distributed to cities based on local street miles and 75% based on population. The use of these funds is restricted to maintaining, repairing, constructing, reconstructing, or widening any public street or thoroughfare within the City limits. Bridges, drainage, curb and gutter and other necessary appurtenances are also approved uses of these funds, but legislation passed in 2015 specifies that the funds should be primarily for resurfacing streets. These funds are expected to provide \$3,346,146 for FY 2025, which represents a 12.3% increase when compared to current year estimates. This revenue source will increase as the City's population increases and the miles of City streets grow. The State's allocation per street mile has currently remained consistent.

Fund Balance: The City's unassigned General Fund balance was \$61,254,521 as of June 30, 2023. It is anticipated that the City will meet our target goal of a 30-35% minimum General Fund unassigned fund balance at June 30, 2024. Our ability to maintain a healthy fund balance in previous fiscal years was attributable to the economic vibrancy present in the City of Concord and increases in available cash for investments, collection percentage of property taxes, and conservative estimates on revenues. The proposed budget for FY 2025 does not include an appropriation from fund balance.

The City maintains a General Fund Reserve to prepare for future projects. Each year, the City follows the Council's Reserve Funds financial policy to determine available resources to allocate to the Capital Reserve Fund. These funds are designated for use based on the City's Capital Improvement Plan that is presented to Council each year. The funds may also be applied to designated capital outlay in the City's operating budget.

The recommended budget appropriates \$387,288 from the General Capital Reserve fund balance for one-time capital projects. Although these reserves (approximately \$12 million on June 30, 2024) now reside in a separate fund from the General Fund and are no longer included in the City's General Fund Balance, the amounts are still available for projects and capital designated by the City Council.

Special Revenue Funds

The Municipal Service District tax rate will change to 16¢ per \$100 assessed valuation. Also included in the Special Revenue Fund is the budget request for Community Development Block Grant Funds, the HOME Consortium, Affordable Housing Revolving fund, the Market Rate Units fund, and the Section 8 Housing Vouchers program. The special revenue funds total is \$9,983,232.

Enterprise Funds

The Enterprise Funds will generate \$193,501,304 in revenues. Projections for FY 2025 were based on final collection estimates for FY 2024 and anticipated growth in the customer base.

Stormwater: The Stormwater Fund is comprised of \$5,692,428 in operating revenues. No fee increases are proposed for the Stormwater program. Rate revenue for FY 2025 is expected to increase 1.4% when compared to FY 2024 year-end estimates. Increases in rate revenue correlate with anticipated customer base growth in the City.

Electric Fund: The Electric Fund is comprised of \$99,600,000 in operating revenues, \$6,648,939 in retained earnings appropriated, and \$1,000,000 in investment earnings. Electric revenues are estimated using the City's rate model. Electric base rates are being adjusted based on a cost-of-service study. Rates & charges are projected to decrease 5.5% over FY 2024 estimates based on the planned decrease to the PPA. The budget is based on a planned decrease to the PPA and a base rate increase.

Water Fund: The Water Fund is comprised of \$28,522,785 in operating revenue, \$500,000 in investment earnings, and non-operating revenue of \$50,000. The FY 2025 budget proposal does not include a water rate increase. The rate revenue projections for FY 2025 are conservative with 1% growth when compared to FY 2024 year-end estimates.

Wastewater Funds: The Wastewater Fund is comprised of operating revenue of \$19,584,353, a transfer from Capital projects of \$1,200,000, and investment earnings of \$800,000. There are no wastewater rate increases in the FY 2025

budget. Wastewater revenues are expected to increase 1% when compared to FY 2024 year-end estimates.

Public Transit: The Public Transit budget is comprised of \$264,209 in operating revenue, \$5,988,236 in restricted intergovernmental revenue, \$435,000 from \$5 (of \$30) in motor vehicle taxes, and \$1,960,444 in transfers.

Golf Course: The Golf Course Fund anticipates earned revenue for FY 2025 to increase over FY 2024 due to a continued a dramatic increase in leisure activities as a legacy of COVID-19. Total revenues are estimated at \$2,618,152, which is an increase of 5.6% over what was budgeted in FY 2024.

Aviation: The Aviation budget is comprised of \$14,130,680 in operating revenue, \$140,000 in fees, a transfer of grant funds from their capital project fund of \$876,776, a transfer from retained earnings of \$81,566, and a transfer of \$1,291,927 from the General Fund, which represents payment in lieu of property tax for aircraft based at Concord-Padgett Regional Airport. Aviation revenues for the current fiscal year are expected to be lower due to the sole carrier decreasing the number of flights. Projections for FY 2025 were developed assuming the number of flights remains low in the coming year.

Public Housing: The Public Housing budget is comprised of \$1,658,224 in housing revenues and \$457,585 in transfers from the General Fund and Market Rate Units fund.

Internal Services Fund

The Internal Services Fund - comprised of Customer Care, Utilities Collections, Billing, Engineering, Buildings & Grounds, and Purchasing - totals \$16,344,944. All costs within this fund are allocated among the Electric, Water, Wastewater, Stormwater, Aviation, Downtown Development, Public Housing, and General Funds based on percentages derived from a cost allocation method.

Rates, Fees, and Other Charges

All rates, fees, and charges are listed in the Schedule of Fees and Charges.

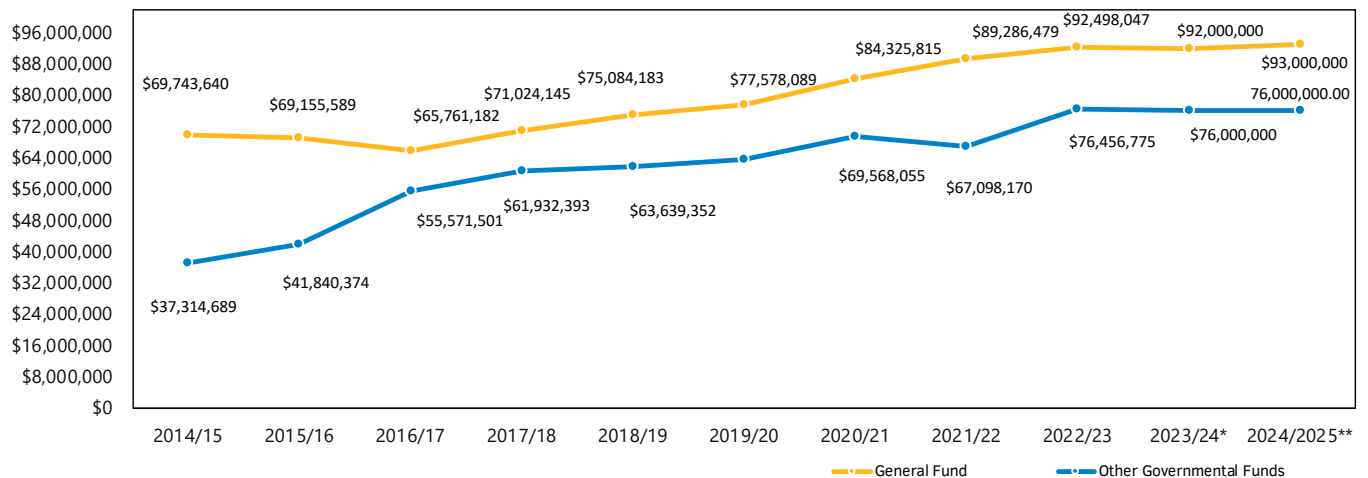
Fund Balance / Net Position

Fund Balance

One measure of a city's financial stability is the level of its unassigned fund balance. Amounts shown as fund balance for Governmental Funds represent a running total of monies over the years that remain unspent after all budgeted expenditures have been made. The North Carolina Local Government Commission recommends that units retain an amount of available fund balance in the general fund of at least 8% of the appropriations of the fund or one month of operating expenditures. City Council has a financial policy requiring a fund balance between 30%-35% of its General Fund operating budget to avoid cash flow interruptions, generate investment income, eliminate the need for short-term borrowing, and have a reserve available in case of sudden emergencies.

	2020/21	2021/22	2022/23	2023/24*	2024/2025**
General Fund	\$ 84,325,815	\$ 89,286,479	\$ 92,498,047	\$ 92,000,000	\$ 93,000,000
Other Governmental Funds	\$ 69,568,055	\$ 67,098,170	\$ 76,456,775	\$ 76,000,000	\$ 76,000,000
Total	\$ 153,893,870	\$ 156,384,649	\$ 168,954,822	\$ 168,000,000	\$ 169,000,000

Historical Fund Balance



Net Position

In accordance with GASB, Concord reports net position (total assets and deferred outflows of resources less total liabilities and deferred inflows of resources) in Proprietary Funds as opposed to retained earnings (accumulated earnings of funds after all budget business expenses have been made).

	2020/21	2021/22	2022/23	2023/24*	2024/2025**
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Business Type Activities - Enterprise Funds

Electric Fund	\$ 195,708,378	\$ 184,535,444	\$ 207,491,453	\$ 210,000,000	\$ 210,000,000
Water Fund	\$ 152,436,868	\$ 156,612,748	\$ 168,587,349	\$ 169,000,000	\$ 169,000,000
Wastewater Fund	\$ 110,833,142	\$ 115,368,189	\$ 120,558,697	\$ 121,000,000	\$ 121,000,000
Aviation Fund	\$ 92,078,318	\$ 94,901,605	\$ 94,968,109	\$ 95,000,000	\$ 95,000,000
Stormwater Fund	\$ 56,174,132	\$ 55,391,988	\$ 54,434,063	\$ 55,000,000	\$ 55,000,000
Other Enterprise Funds	\$ 11,275,820	\$ 13,029,877	\$ 23,156,635	\$ 23,000,000	\$ 23,000,000
Total	\$ 618,506,658	\$ 619,839,851	\$ 669,196,306	\$ 673,000,000	\$ 673,000,000

Personnel Summary

Personnel counts are calculated using the full-time-equivalent (FTE) method for all full-time and permanent part-time city employees. Seasonal and temporary positions are not included. To calculate FTE, the hours worked by a position are converted into a percentage of a full year's number of hours. For most city positions, 1 FTE equals 2,080 hours per year per position (based on a 40 hour work week and a 52 week work year). If a position works 1,040 hours per year, this translates into .5 FTE. In the case of Police Officer positions, 1 FTE equals 2,229.84 hours per year. A Firefighter FTE equals 2,920.96 hours per year.

The tables below show five years of summary data for FTE by Fund and Budget Unit.

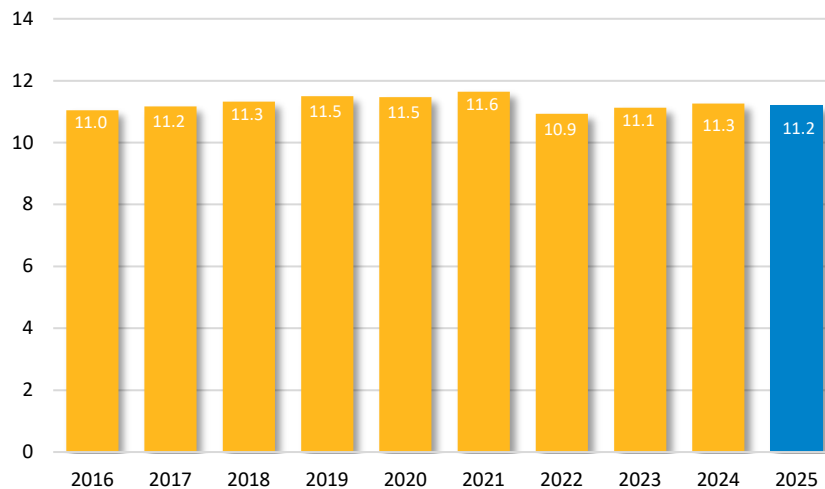
GENERAL FUND	FY2021	FY 2022	FY 2023	FY 2024	FY 2025
Public Services Administration	1	1	1	1	1
City Manager's Office	9	9	9	9.5	8.5
Human Resources	13	13	13	13	14
Finance	15	15	15	15	15
Tax	1	1	1	1	1
Legal	6	6	6	6	6
Information Technology	-	-	-	16	17
Police	217	226	227	227	227
Code Enforcement	9	9	9	9	9
Emergency Communications	25.5	25.5	25.5	26.5	26.5
Fiber Network Management	-	1.0	1	1	1
Radio Shop	4.5	5.5	5.5	5.5	5.5
Fire	238	240	257.9	272.8	272.8
Fire Prevention	10.2	10.2	10.2	12.2	12.5
Fire Training	4	5	6	6	6
Emergency Management	1	1	1	1	1
Streets & Traffic	36	36	36	36	36
Traffic Signals	8	8	8	9	9
Traffic Services	5	5	5	5	5
Solid Waste & Recycling	36.5	40.6	60.6	62.1	62.1
Cemeteries	9	9	9	9	9
Fleet Services	14	15	15	15	15
Planning & Neighborhood Development	19	19	19	18	18.4
Economic Development	1	1	1	1	1
Parks & Recreation	37.0	36.5	37.5	39.0	39.0
Total	719.7	738.2	779.2	816.7	818.4

SPECIAL REVENUE FUNDS	FY2021	FY 2022	FY 2023	FY 2024	FY 2025
Downtown Development	2	2	2	2	2
HOME Consortium Fund	1	1	0.7	1.0	1.6
CDBG Fund	1	1	1.3	1.0	1.0
Total	4.0	4.0	4.0	4.0	4.6

INTERNAL SERVICE FUND	FY2021	FY 2022	FY 2023	FY 2024	FY 2025
Utilities Collections	3.8	3.8	3.8	3.8	3.8
Data Services (contract)	1	-	-	-	-
Billing	16.25	16.25	16.25	16.25	16.25
Customer Care	25	25	24	24	24
Engineering	26	26	26	26	26
Purchasing	7	7	7	7	7
Buildings & Grounds	52.5	57.5	59.5	59.5	59.5
Total	131.5	135.5	136.5	136.5	136.5

ENTERPRISE FUNDS	FY2021	FY 2022	FY 2023	FY 2024	FY 2025
Stormwater Fund					
Stormwater Operations	20.26	21.59	21.59	21.26	21.26
Electric Systems Fund					
Electric Administration	3	4	5	5	5
Powerlines Maintenance	18	19	19	19	20
Tree Trimming	10	10	10	10	10
Electric Construction	37	37	37	37	37
Electric Engineering Services	8	8	8	8	8
Utility Locate Services	5	3	3	3	3
Water Resources Fund					
Hillgrove Water Treatment Plant	15.5	15.5	15.5	15.5	15.5
Coddle Creek Water Treatment Plant	15.5	15.5	15.5	15.5	15.5
Waterlines Operations & Maintenance	37.76	40.10	41.10	41.26	41.76
Public Transit Fund					
Rider Transit System	6.5	6.5	6.5	6.5	6.5
Wastewater Resources Fund					
Wastewaterlines Operations & Maintenance	31.48	31.81	31.81	32.98	32.48
Golf Course Fund					
Golf Course Operations (contract)	-	-	-	-	-
Aviation Fund					
Aviation Operations	45.5	47.5	51.5	51.5	51.5
Public Housing / Sec. 8 Vouchers Funds					
Public Housing Operations / Vouchers Progra	13	13	13	14	14
Total	266.5	272.5	278.5	280.5	281.5
Total FTE All City Funds	1,121.7	1,150.2	1,198.2	1,237.7	1,241.0

Employees Per Capita



Summary of External Agency Funding

The City of Concord grants funding to non-governmental, or "External Agencies," that contribute to the City's cultural, social, and economic vitality. External Agency funding requests are considered by the City Council under the auspices of the Public Purpose Clause of the North Carolina State Constitution (Article V, Sec. 2(7)). Further guidance by North Carolina Supreme Court case law allows the City Council to choose to fund activities that 1) are within the appropriate scope of governmental involvement and reasonably related to community needs and 2) benefit the public, as opposed to special interests or persons. Agencies with an * at the beginning of their names have been recommended separately from the budget ordinance in accordance with N.C.G.S. Section 14 article 234.

External Agency	Proposed Usage:	FY 2023 Budget	FY 2024 Budget	FY 2025 Budget
General Fund				
Academic Learning Center	Teacher Stipends	-	-	1,500
Bethpage United Presbyterian Church (AYA House)	Peer Support Specialist	500	1,250	-
Big Brothers, Big Sisters of Cabarrus County	Educational Match Activities	5,000	4,000	4,500
Boys & Girls Club of Cabarrus County	General Operations	-	6,000	6,000
*Cabarrus Arts Council, Inc	Programming & Grant Pass-through	28,000	36,000	32,000
Cabarrus County Education Foundation	Purchase of Books & Reading Materials	1,000	500	-
Cabarrus Victims Assistance Network (CVAN)	Utilities and Operational Costs	10,000	8,500	8,500
Coltrane LIFE Center	Adult day health services	3,000	4,250	6,000
Conflict Resolution Center - Teen Court	Salaries & Printer/Copier/Scanner	5,000	4,750	4,000
El Puente Hispano	Adult Programs (ESL and Civic Engagement)	3,500	4,500	5,000
Fulltime Funkytown		-	1,250	-
Habitat for Humanity - Cabarrus County	Critical Home Repair Coordinator Salary	14,500	12,000	12,000
Hellfighters Concord	Homelessness Services	-	-	500
Historic Cabarrus, Inc	Operational Costs	7,500	7,250	5,500
Midway's Opportunity House	Day Shelter Program	-	2,250	2,500
Multi-cultural Student Union	Children's Summer Programming	-	-	2,000
NC Firefighters Cancer Alliance	Firefighter Safety	-	-	1,000
Present Age Ministries	Operations	-	1,750	-
Prosperity Unlimited	Counseling and Education Services	-	1,500	5,000
Special Olympics - Cabarrus County	Spring Games	2,000	2,000	2,500
Sub-total		\$80,000	\$97,750	\$98,500
Utility Funds				
Cabarrus Cooperative Christian Ministries	Community Assistance	34,000	35,000	20,625
Salvation Army	Community Assistance	6,500	-	12,500
Sub-total		\$40,500	\$35,000	\$33,125
Community Development Block Grant				
Academic Learning Center	Teacher Stipends	2,500	3,000	2,500
Bethpage United Presbyterian Church (AYA House)	Transitional Housing	-	500	-
Big Brothers, Big Sisters of Cabarrus County	Match Activities	3,500	3,250	3,500
Boys & Girls Club of Cabarrus County	Meal Box Program	-	7,000	4,250
Cabarrus County Education Foundation		1,000	250	-
Cabarrus Cooperative Christian Ministries	Community Assistance	15,000	16,250	12,000
Cabarrus Health Alliance	School-based Dental Treatment Services	-	-	1,500
Cabarrus Meals on Wheels	Food	8,500	9,250	9,000
Coltrane LIFE Center	Adult Day Health Services	9,000	9,500	8,000
Community Free Clinic	Healthcare & Pharmacy Services	-	-	2,000
Conflict Resolution Center - Teen Court	Part-time Salaries	5,000	4,750	3,000
El Puente Hispano	After-School Program	8,500	8,250	5,500
Gibson Village Community Development Corporation		-	500	-
Habitat for Humanity - Cabarrus County	Critical Home Repairs	8,000	9,750	8,500
Hope Haven		6,000	-	-
Multicultural Community Student Union	Children's Summer Programming	-	-	1,000
Midway's Opportunity House	Utilities and Director Salary (Day Shelter)	-	4,500	3,500
Present Age Ministries		-	1,250	-
Prosperity Unlimited, Inc	Administration & Operations	6,500	6,500	5,000
Salvation Army	Emergency Shelter Operations	13,000	-	5,500
Sub-total		\$86,500	\$84,500	\$74,750
TOTAL FOR ALL FUNDS		\$207,000	\$217,250	\$206,375

NOTE: A dash (-) signifies that no request was made or granted.



GENERAL FUND

SECTION CONTENTS



General Government

The support functions for the City, assisting other departments in their daily operations



Public Safety

The safety and security functions within the City.



Public Works

The infrastructure function within the City, providing services residents and City departments.



Economic Development

The business and residential development function within the City.



Recreation & Culture

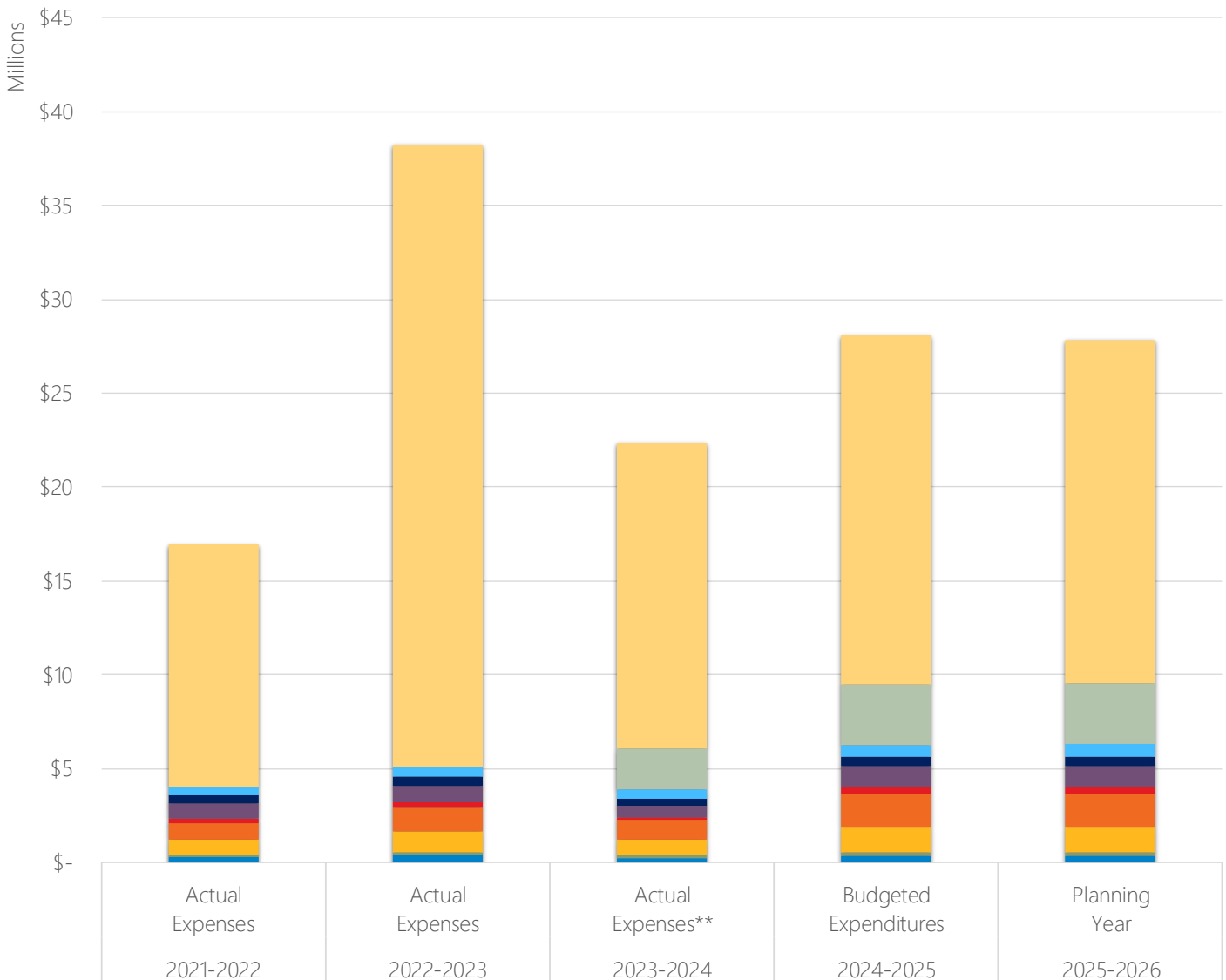
The recreational services and park facility functions in the City

General Government Expenditures

Budget Unit (General Fund)	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Budgeted Expenditures	2024-2025 Percentage by Budget Unit	2025-2026 Planning Year
Governing Body	279,513	381,421	384,234	209,272	321,370	1.1%	319,337
Public Services Administration	137,018	154,772	240,848	171,801	223,521	0.8%	209,722
City Manager's Office	795,696	1,086,196	1,237,205	821,765	1,346,583	4.8%	1,359,293
Human Resources	843,887	1,323,316	1,577,433	1,094,415	1,767,843	6.3%	1,752,020
Wellness Center	287,373	248,415	311,399	99,442	338,462	1.2%	352,919
Finance	778,410	887,477	988,651	625,422	1,142,857	4.1%	1,162,162
Tax	444,509	470,963	436,973	356,672	459,208	1.6%	461,675
Legal	468,391	546,127	568,972	528,194	668,140	2.4%	673,242
Information Technology	-	-	3,374,237	2,158,809	3,214,768	11.4%	3,252,411
Non-Departmental	12,902,092	33,079,658	8,785,897	16,286,687	18,605,140	66.2%	18,295,340
Total Expenditures	\$ 16,936,889	\$ 38,178,345	\$ 17,905,848	\$ 22,352,478	\$ 28,087,892	100.0%	\$ 27,838,121

* as amended

**as of 5/23/2024



Governing Body

Fund: 100 - General Fund Functional Area: General Government Budget Unit: 4110 - Governing Body

Mission

The City of Concord partners with our community to deliver excellent service, and plans for the future while preserving, protecting, and enhancing the quality of life.

Major Services Provided

- Legislative governance
- Set policy for government operations and establish goals and objectives guided by those policies
- Seek economic development through partnerships with other governments and private interests
- Set budget guidelines and adopt financial plans to provide services and retain financial stability of the City

FTE Summary

21-22	22-23	23-24	24-25	25-26
8.00	8.00	8.00	8.00	8.00

FY 23-24 Major Accomplishments

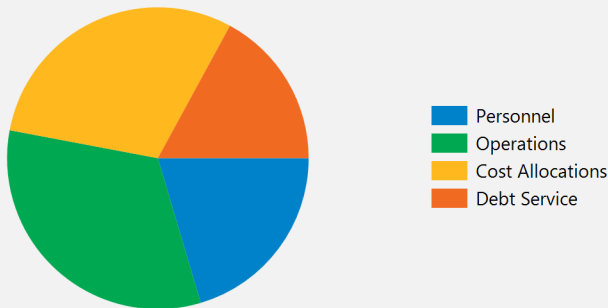
- Support the Concord United Committee to promote diversity, equity, and inclusion within the City.
- Worked with staff and the Centralina Regional Council to develop the City's Strategic Plan.

Program & Strategy Enhancements

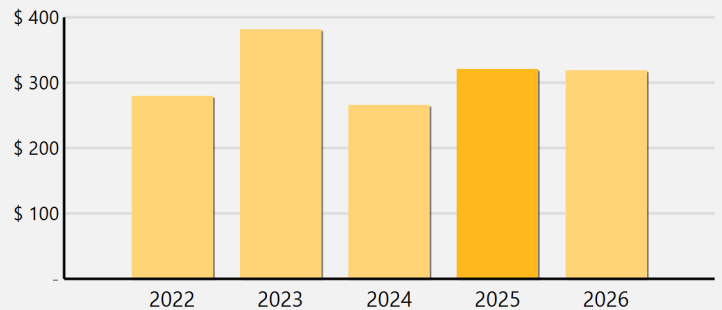
- Maintain a healthy fund balance and capital reserves while meeting necessary expenses on a pay-as-you-go basis.
- Provide funding and support for goals and objectives of the City of Concord 2020-2023 Strategic Plan.
- Support the Concord United Committee to promote diversity, equity, and inclusion within the City.
- Work with staff, and/or consultant, to develop and implement the City of Concord Strategic Plan.

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4110	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	185,401	192,532	175,546	176,745	163,677	170,529
Operations	305,263	382,771	351,128	323,376	261,265	250,890
Cost Allocations	(347,732)	(330,463)	(264,162)	(257,839)	(240,420)	(238,730)
Debt Service	136,581	136,581	121,722	24,135	136,848	136,648
Total Expenditures	\$279,513	\$381,421	\$384,234	\$266,418	\$321,370	\$319,337

*as amended

**as of 5/23/2024

Public Services Admin

Fund: 100 - General Fund Functional Area: General Government Budget Unit: 4115 - Public Services Admin

Mission
Provides effective leadership, coordinates services, and promotes new initiatives for the infrastructure/development departments with the desire to support and achieve the goals of the Mayor, City Council, and the City Manager.

- Major Services Provided**
- Support and direction for City utility, infrastructure, and engineering departments
 - Promote a safe work environment for all public works employees

FTE Summary

21-22	22-23	23-24	24-25	25-26
1.00	1.00	1.00	1.00	1.00

FY 23-24 Major Accomplishments

- Replaced the front gate at the Alfred M. Brown Operations Center (BOC) and installed a new hydraulic operator. Replaced HVAC units at the BOC Administration and Operations buildings.
- Completed renovations of an employee break area in the BOC Administration building. Completed parking lot repairs at the BOC and established an ongoing maintenance program for the parking lot.
- Began construction of a new shed and field restroom at the BOC. Began construction of a new Fleet facility and Solid Waste laydown yard.

FY 24-25 Budget Highlights

- Complete construction of the new Fleet facility.
- Complete construction of the new shed and a field restroom at the BOC.
- Replace HVAC units at the BOC Administration and Warehouse buildings.
- Begin precast panel re-caulking on all concrete buildings located at the BOC.
- Upgrade computers and kiosks available to employees at the BOC.

FY 25-26 Planning Year Goals

- Continue precast panel re-caulking on all concrete buildings located at the BOC.
- Replace HVAC units at the BOC Administration and Warehouse buildings.
- Continue the maintenance program for parking lots at the BOC.

Program & Strategy Enhancements

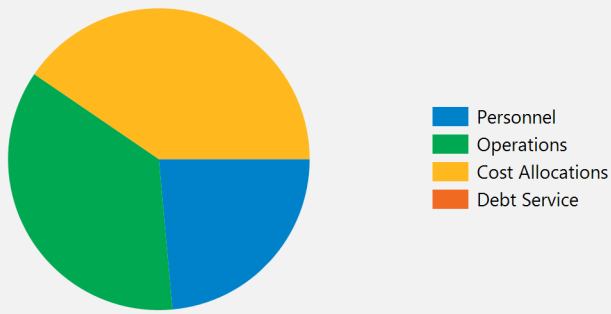
- Continue to implement personnel expansions to increase efficiency, improve operational safety, and bring supervisor to subordinate ratios into nationally recommended span of control.
- Focus on personnel development and mentorship to plan for future growth, succession planning, and employee development.

Performance Summary

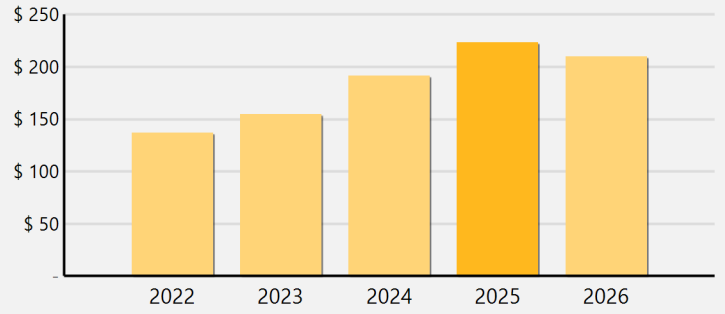
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Support & Direction	Provide quality customer service to City departments, citizens, and the development community a timely manner to expedite the delivery of infrastructure and planning services.	% of performance objectives achieved by infrastructure/development departments	100%	78.00%	85.00%	40.00%	80.00%
		% of constituent inquiries/complaints responded to within 24 hours	N/A	98.00%	100%	100%	100%
		Total number of recordable injuries for infrastructure/development coworkers	N/A	21.00	23.00	58.00	20.00

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4115	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	192,753	206,660	213,150	186,129	276,327	274,173
Operations	332,791	334,844	404,631	353,366	421,907	335,734
Cost Allocations	(537,917)	(536,064)	(376,933)	(348,130)	(474,713)	(400,185)
Debt Service	149,391	149,332	-	-	-	-
Total Expenditures	\$137,018	\$154,772	\$240,848	\$191,365	\$223,521	\$209,722

*as amended

**as of 5/23/2024

City Manager's Office

Fund: 100 - General Fund *Functional Area:* General Government *Budget Unit:* 4120 - City Manager's Office

Mission

Plan and deliver City services to all citizens in the most efficient, economical, and effective manner. Keep our citizens informed and aware of City government.

Major Services Provided

- Present reports and recommendations in assistance to the Mayor and City Council
- Manage the delivery of City services through coordination and direction of all City Departments
- Assure public notices and City Council meetings follow all procedures, statutes, and ordinances
- Maintain complete and accurate records of the proceedings of City Council meetings
- Provide a comprehensive public affairs program in support of Council action and departmental activities

FTE Summary

21-22	22-23	23-24	24-25	25-26
9.00	9.00	9.50	8.50	8.50

FY 23-24 Major Accomplishments

- Worked with the Centralina Council of Governments for the rewriting of the City's Strategic Plan.
- Continued social media efforts to inform citizens and business owners of downtown Streetscape updates.
- Provided monthly updates regarding the downtown Streetscape and Parks and Recreation Bond information to the Mayor and Council at public City Council meetings, which are live streamed on the City's YouTube channel.

FY 24-25 Budget Highlights

- Continue social media communication efforts for the public on all social media outlets.
- Continue DEI efforts for City staff.
- Expand the Partnership for Stronger Neighborhoods Program by engaging inactive neighborhoods and recruiting new neighborhoods into the program.

FY 25-26 Planning Year Goals

- Use the newly-developed Strategic Plan to inform capital planning processes and the development of future budgets.
- Continue DEI efforts within the workplace and community.
- Conduct a survey to gather feedback from residents on many areas related to living in Concord and their perceptions of many key City services.

Program & Strategy Enhancements

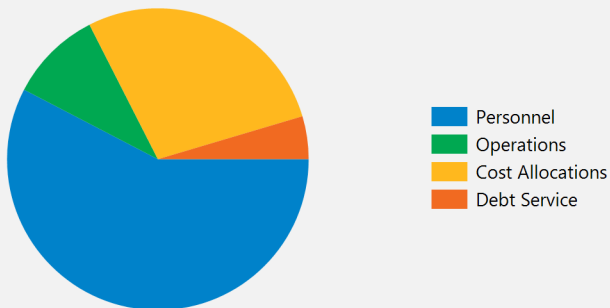
- Continue monthly staff and functional meetings to review progress with departmental goals and responsibilities.
- Partner with leadership and the Customer Service Advancement Team on best practices to increase customer satisfaction among citizens and customers.
- Work with City departments to foster more sustainable, environmentally friendly, and conservation-minded practices.
- Support the diversity, inclusion, and equity trainings/efforts within the City.

Performance Summary

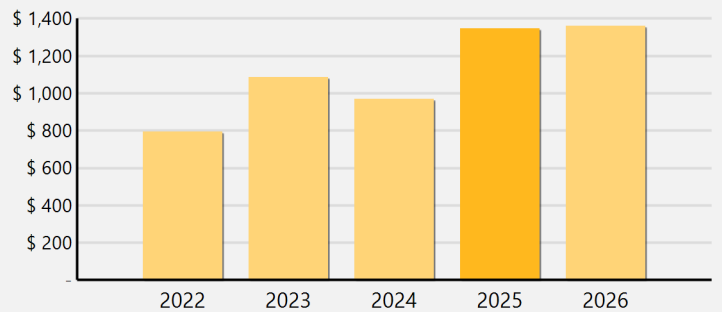
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Coordination of City Departments	Provide timely and accurate information to City departments for effective use of City resources.	% of citizens rating of overall satisfaction with City services positive or neutral	100%	N/A	N/A	N/A	95.00%
Public Affairs	Provide quality, comprehensive, and timely information to the public and City neighborhoods on major events/issues and projects in Concord; develop community outreach opportunities; create environmental stewardship within the community and organization; and foster clear communication and productive relationships between City government and citizens.	% of active recognized neighborhood organizations engaged in programs and activities	100%	100%	0%	100%	100%
		% of 3rd grade teachers rating overall satisfaction with Civic Education Program as "very" or "somew"	95%	0%	0%	100%	100%
		% of Concord 101 participants rating overall satisfaction with program as "very" or "somewhat" satis	98%	100%	N/A	100%	100%
		Growth in CityLink Newsletter subscriptions	50%	5.00%	0%	N/A	100%
Records	Provide accurate notification of public meetings, prepare and maintain all Statutes and Ordinances, and compile and disseminate City Council minutes in a timely manner.	% of draft regular meeting minutes ready for adoption by next month	100%	100%	0%	100%	100%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4120	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	1,240,242	1,353,178	1,479,621	1,318,666	1,755,637	1,759,935
Operations	228,630	311,150	399,964	348,834	301,137	317,190
Cost Allocations	(812,827)	(717,783)	(766,837)	(724,190)	(850,114)	(857,551)
Debt Service	139,650	139,650	124,457	24,678	139,923	139,719
Total Expenditures	\$795,696	\$1,086,196	\$1,237,205	\$967,987	\$1,346,583	\$1,359,293

*as amended

**as of 5/23/2024

Human Resources

Fund: 100 - General Fund Functional Area: General Government Budget Unit: 4125 - Human Resources

Mission

Perform with the highest level of confidentiality, professionalism, and integrity with a primary focus on decreasing liability and helping to make the City of Concord a preferred employer. Major areas of expertise include policy development, federal and state employment law compliance, employee relations, general liability insurance management, benefits administration, recruitment, worker's compensation, position management, compensation, safety and risk management, performance management, and occupational health and wellness.

Vision

The Human Resources Department will be a preferred partner to stakeholders by using automation to build a diverse talent pipeline and provide robust training and development—promoting an inclusive and engaging work environment.

Major Services Provided

- Federal and State Employment Law Compliance
- Benefits Administration
- Employee Relations
- Worker's Compensation
- Recruitment & Retention
- Safety & Training

FTE Summary

21-22	22-23	23-24	24-25	25-26
13.00	13.00	13.00	13.00	14.00

FY 23-24 Major Accomplishments

- Administered a comprehensive market study in partnership with Guerilla HR, which resulted in a complete overhaul to the City's compensation structure.
- Implemented a Paid Parental Bonding Leave Policy to enhance existing paid leave policies.
- Established a Teleworking Policy to create consistent guidelines for remote work arrangements across the organization. The Teleworking Policy provides employees with increased flexibility while maintaining efficient and effective delivery of services.

FY 24-25 Budget Highlights

- Created a Learning & Development Analyst position to address organizational training needs and to ensure adequate learning and development service delivery.
- Continue to provide a competitive compensation plan and a robust employee benefits package to attract and retain top talent.
- Continue to assess and identify risks that could impede the reputation, safety, security, or financial success of the organization.

FY 25-26 Planning Year Goals

- Continue to audit policies and practices from the lens of employment law compliancy and best practice methodology. Continue to manage and oversee the City-wide internship program.
- Enhance the exit interview process to better utilize exit interview information to reduce turnover and increase retention.
- Look for ways to improve interviewing and candidate selection processes to remain in alignment with the City's diversity and inclusion efforts.

Program & Strategy Enhancements

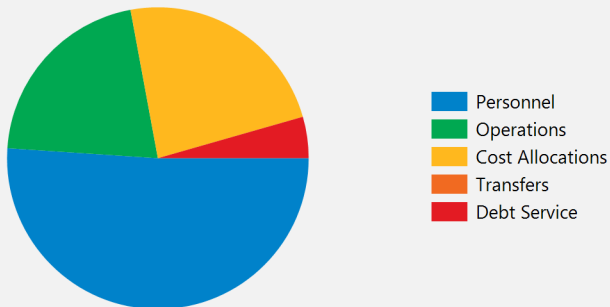
- Explore HRIS (Human Resource Information System) options to eliminate data duplication, streamline applicant tracking, onboarding and performance management data with a centralized system.
- Audit policies and practices from the lens of employment law compliancy and best practice methodology. Enhance the exit interview process.
- Look for ways to improve interviewing and candidate selection processes to remain in alignment with the City's diversity and inclusion efforts.
- Manage and oversee the City-wide internship program. Explore opportunities to attract and retain top talent.
- Implement a City-wide supervisor prep program to promote upward mobility within the City and enhance career development opportunities.

Performance Summary

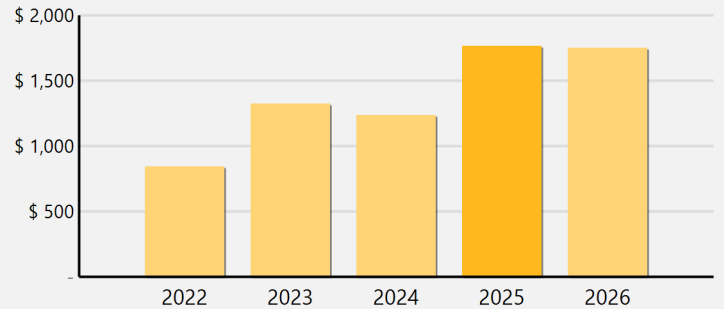
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Compliance	Ensure clear and objective development and administration of policies to ensure compliance with federal and state employment regulations, for the well-being of the City and its coworkers.	# of HR related trainings attended by staff	20	48.00	60.00	29.00	52.00
Customer Service	Provide promotion, leadership, and monitoring for the City's commitment to provide excellent and continuously improving customer service.	% of new hires completing Journey Through Concord training within 1 year	N/A	0%	15.00%	59.00%	100%
Employee Relations	Encourage and provide a thorough and streamlined grievance process to review issues fairly and expediently	% of grievances resolved at department level	80%	100%	75.00%	100.00%	85.00%
Retention & Recruitment	Provide strong position descriptions to attract qualified employees to ensure appropriate staffing levels	Average # of days from open-to-fill for full-time job vacancies	70	53.00	54.00	49.00	70.00
		Turnover Rate	10.20%	9.00%	16.00%	5.71%	10.00%
Safety & Training	Promote safe practices and awareness Citywide for the benefit of employee health and safety and insurance	# of departments receiving Department of Labor Safety Award (33 possible opportunities)	33	14.00	16.00	N/A	19.00
		% of employees receiving OSHA required annual training courses	90%	49.00%	29.00%	54.00%	90.00%
Worker's Compensation Program	Ensure a thorough review and correct processing of related claims	# of Worker's Comp Injuries	100	65.00	42.00	87.00	100.00

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4125	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	1,228,616	1,238,181	1,437,007	1,225,822	1,701,877	1,725,348
Operations	421,502	571,954	733,400	682,133	701,083	650,927
Cost Allocations	(953,555)	(634,143)	(724,269)	(696,757)	(782,728)	(771,650)
Transfers	-	-	-	-	-	-
Debt Service	147,323	147,323	131,295	26,034	147,611	147,395
Total Expenditures	\$843,887	\$1,323,316	\$1,577,433	\$1,237,231	\$1,767,843	\$1,752,020

*as amended

**as of 5/23/2024

Wellness Center

Fund: 100 - General Fund Functional Area: General Government Budget Unit: 4126 - Wellness Center

Mission

Create an environment dedicated to improving the health and wellness of our coworkers by diagnosing and treating illness/injuries and providing opportunities for employees to learn the skills they need in order to optimize their health and well-being. The Wellness Center is committed to providing easily accessible and confidential services and consistently providing all customers with professionalism, expertise, and high-quality customer service in the administration of services.

Major Services Provided

- Drug Testing
- Immunizations
- Workers' Compensation Services
- Illness prevention and risk-reduction counseling
- Treatment of chronic and acute episodic injuries, illnesses, and accidents
- Provide comprehensive physical examinations for to meet annual requirements for applicable positions and pre-employment for positions

FTE Summary

21-22	22-23	23-24	24-25	25-26
Contract	Contract	Contract	Contract	Contract

FY 23-24 Major Accomplishments

- Developed and promoted additional wellness initiatives to engage coworkers and potentially reduce health care costs through the following services: Nutrition, Weight Loss, Diabetes Management, Breast Cancer Awareness, Heart Health, Cancer Prevention, Stress Management, & Wellness Visits.

FY 24-25 Budget Highlights

- Continue to utilize medical plan data to customize wellness programing and training to improve employee health and wellbeing.

Program & Strategy Enhancements

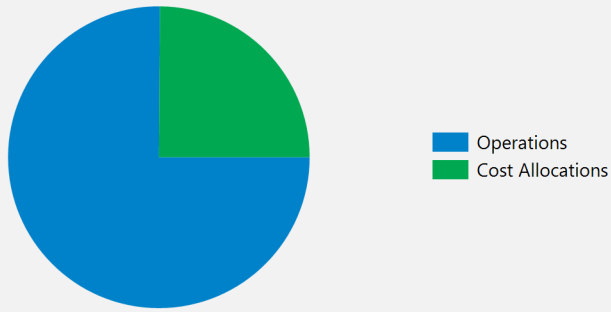
- Develop and promote additional wellness initiatives to engage coworkers and potentially reduce health care costs through the following services: Nutrition, Weight Loss, Diabetes Management, Breast Cancer Awareness, Heart Health, Cancer Prevention, Stress Management, & Wellness Visits.

Performance Summary

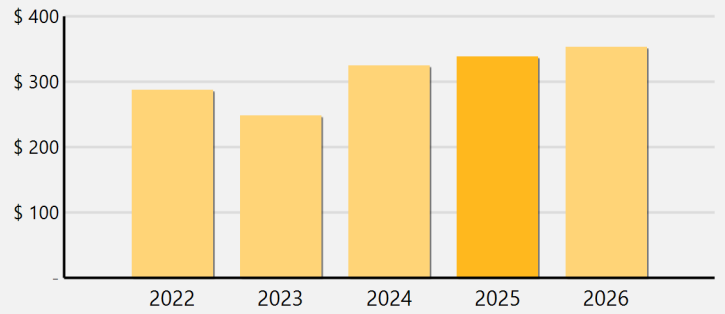
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Customer Service	Enhance the level of customer service provided to coworkers by providing cost saving alternatives.	# of Patient Visits	2,000	2,563.00	3,409.00	1,150.00	2,000.00
Education	Provide information and support for coworkers to change their behaviors and adopt a new wellness lifestyle by educating them regarding unhealthy habits and the benefits of healthy habits – for themselves and their families.	# of risk-reduction or patient education programs (i.e., smoking cessation, weight management)	20	90.00	82.00	55.00	20.00

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4126	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Operations	439,409	321,863	467,038	467,247	506,151	527,888
Cost Allocations	(152,035)	(73,448)	(155,639)	(142,392)	(167,689)	(174,969)
Total Expenditures	\$287,373	\$248,415	\$311,399	\$324,855	\$338,462	\$352,919

*as amended

**as of 5/23/2024

Finance

Fund: 100 - General Fund *Functional Area:* General Government *Budget Unit:* 4130 - Finance

Mission

Provide sound and innovative financial management in the areas of financial record keeping, accounting, payroll, accounts payable, and budgeting to the Mayor and City Council, City Management, City departments, regulatory agencies, vendors, and U.S. financial markets with the desire to conduct ourselves according to the highest professional standards of financial planning and reporting.

Core Values

Fairness | Honesty | Trust | Dedicated Service

Major Services Provided

- Accounts Payable
- Payroll
- Accounting & Grants
- Budgeting & Performance Measurement
- Investments & Debt Management
- Transparency

FTE Summary

21-22	22-23	23-24	24-25	25-26
15.00	15.00	15.00	15.00	15.00

FY 23-24 Major Accomplishments

- Completed the implementation of software for the Annual Financial Statements.
- Finalized a contract for banking services following a Request for Proposals (RFP).
- Awarded the Triple Crown by the Government Finance Officers Association for receiving the Certificate of Achievement in Financial Reporting, the Popular Annual Financial Report, and Excellence in Budgeting Awards.

FY 24-25 Budget Highlights

- Review responses from RFP for an Enterprise Resource Planning (ERP) system in conjunction with Human Resources and move forward with implementation.
- Update processes to comply with new requirements from the Governmental Accounting Standards Board (GASB) regarding compensated absences.
- Work to implement the Strategic Plan into the FY 2026 budget and capital planning processes.

FY 25-26 Planning Year Goals

- Practice good stewardship and accountability in managing the City of Concord's financial resources.
- Continue transparent financial reporting through the budget and audit process.
- Explore options for electronic refunds for Customer Care and Parks & Recreation.

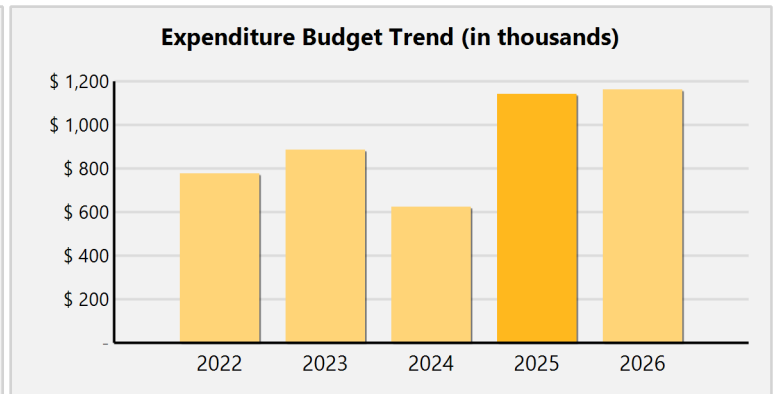
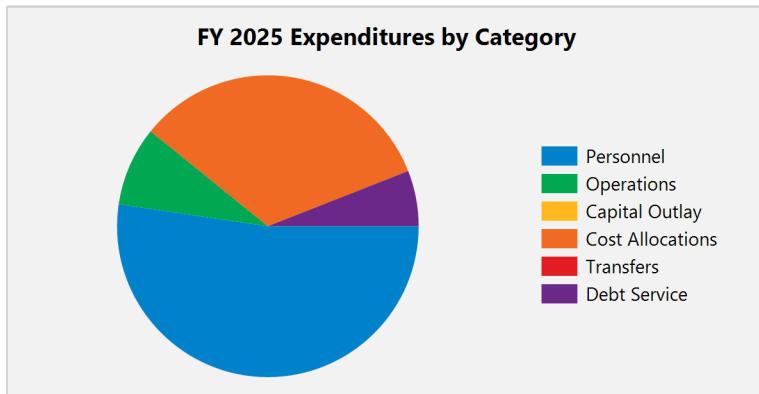
Program & Strategy Enhancements

- Grants continues to maintain compliance in monitoring and reporting.
- Budget seeks to innovate and streamline processes to make them more efficient and effective.
- Accounts Payable reviews monthly on-time payment reports to identify problems and causes for late payments.
- Payroll reviews monthly payroll accuracy reports to reduce or eliminate potential for error on future payroll processes.
- Accounting reviews Generally Accepted Accounting Principles & updates procedures to ensure the City is 100% in compliance with the highest standards.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Accounting	Provide accurate financial information in a timely manner to the City Council, department directors, and external agencies to comply with local, state, and federal laws, and governmental accounting and regulatory requirements.	% of journal entries made as corrections	8%	1.36%	2.01%	1.41%	5.00%
		% of external reporting deadlines met	100%	100%	100%	100%	100%
Accounts Payable	Provide accurate and timely issuance of payments to vendors to maximize the City's cash flow position.	% of vendors paid on-time	95%	94.00%	90.37%	87.99%	95.00%
		% of payments made electronically	75%	76.00%	64.85%	78.51%	75.00%
Budget & Performance	Provide timely and accurate budget and performance information to the Mayor/City Council, management, department directors, external agencies, and the public to maintain effective use of City resources.	# of views of Annual Budget Video	1,000	438.00	631.00	189.00	1,000.00
Payroll	Provide accurate and timely payments to City employees to comply with the City's compensation plan.	Payroll Accuracy Rate	99%	99.00%	100%	100%	99.00%

Budget Charts



Budget By Category

Budget Unit #: 4130	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	1,310,958	1,379,937	1,484,438	1,248,728	1,781,376	1,813,333
Operations	133,012	269,714	294,143	272,616	289,142	291,600
Capital Outlay	-	12,819	-	-	-	-
Cost Allocations	(868,129)	(977,563)	(970,462)	(930,869)	(1,130,627)	(1,145,440)
Transfers	-	-	-	-	-	-
Debt Service	202,570	202,570	180,532	35,796	202,966	202,669
Total Expenditures	\$778,410	\$887,477	\$988,651	\$626,272	\$1,142,857	\$1,162,162

*as amended

**as of 5/23/2024

Tax

Fund: 100 - General Fund *Functional Area:* General Government *Budget Unit:* 4140 - Tax

Mission

Provide accurate and timely vehicle, heavy equipment, and beer/wine tax and license billings; processing of payments; and enforcement of collections to provide the City with the resources for the delivery of quality public services and assist Council in ensuring a fair and equitable tax rate.

Major Services Provided

- Bill and Collect: Beer/Wine License Tax, Vehicle Rental Tax, and Heavy Equipment Rental Tax
- Cemetery Record Maintenance

FTE Summary

21-22	22-23	23-24	24-25	25-26
1.00	1.00	1.00	1.00	1.00

Major Accomplishments and Performance Goals

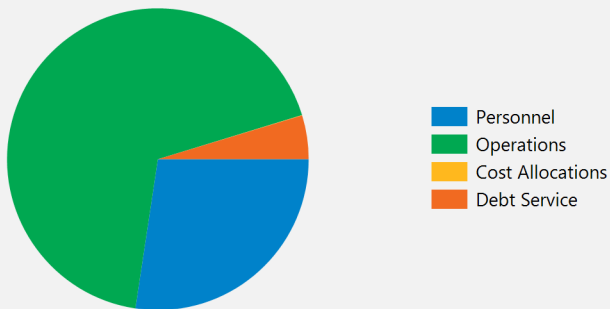
- Ensure communication is shared with funeral homes explaining the burial process and required documents.
- Provide an online cemetery portal for customer use.

Performance Summary

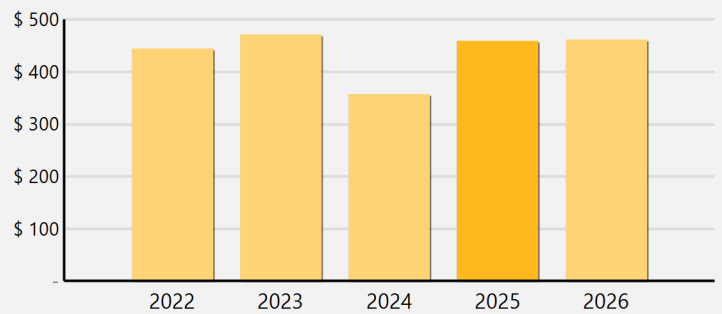
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Billing & Processing of Tax Bills	Provide low-cost Tax Division services to maximize use of resources required to service the City's taxpayers.	% of Malt Beverage/Wine Licenses Collected	N/A	96.00%	90.00%	N/A	95.00%
Revenue Collection	Provide accurate and timely reporting of revenue collections to management team.	Timely reporting & recording of Tax Revenue by Agenda deadline	N/A	100%	100%	100%	100%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4140	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	98,025	103,979	109,270	97,618	125,739	128,135
Operations	319,208	332,842	308,404	255,118	311,773	311,864
Cost Allocations	5,791	12,658	152	139	169	181
Debt Service	21,485	21,485	19,147	3,797	21,527	21,495
Total Expenditures	\$444,509	\$470,963	\$436,973	\$356,672	\$459,208	\$461,675

*as amended

**as of 5/23/2024

Mission

Provide efficient and effective in-house legal counsel to all City departments, the City Manager’s Office, the Mayor, City Council, Planning and Zoning Commission, Zoning Board of Adjustment, and the Historic Commission with the desire to reduce the City’s potential liabilities and damages.

Major Services Provided

- Real Property - Research and acquire real property; handle disposition of surplus properties
- Contracts - Research and write contracts, deeds, leases, releases, and other legal documents; review and certify as to form and legal acceptability of contracts prepared by others
- Litigation - Research and prepare documents necessary for the defense of lawsuits against the City or its employees brought against them for conduct while in the line of duty
- City Code/Ordinances - Research and draft new ordinances and changes to City Code
- Education - Review legal periodicals/recent court decisions to advise City Management and staff of legal implications and potential impact on policies and procedures. Train staff and elected officials in proper legal procedures and changing laws
- Advise Policy Makers - Provide legal counsel to Policy Makers, City Council, City Manager, Department Heads, City staff, Historic Preservation Commission, Planning & Zoning Commission, and Zoning Board of Adjustment

FTE Summary

21-22	22-23	23-24	24-25	25-26
6.00	6.00	6.00	6.00	6.00

FY 23-24 Major Accomplishments

- Represent the City in litigation matters, including code enforcement, personnel, workers compensation, civil rights cases, eminent domain, collections, contracts, and bankruptcies.
Negotiated and drafted contracts.
Researched and assembled responses to subpoenas and public records requests.
Searched titles for code enforcement, subdivision, and utility projects; negotiated and acquired properties for parks, utilities and infrastructures.
Drafted code amendments and new code sections.
Reviewed and drafted various City policy and technical documents.
- Demonstrate a strong commitment to providing quality, responsive services.
Identify the goals and objectives of City Council.
- Provide high quality, cost-effective legal advice and services to City Council, and City departments.
Seek justice and enhance public safety through the effective enforcement of law.

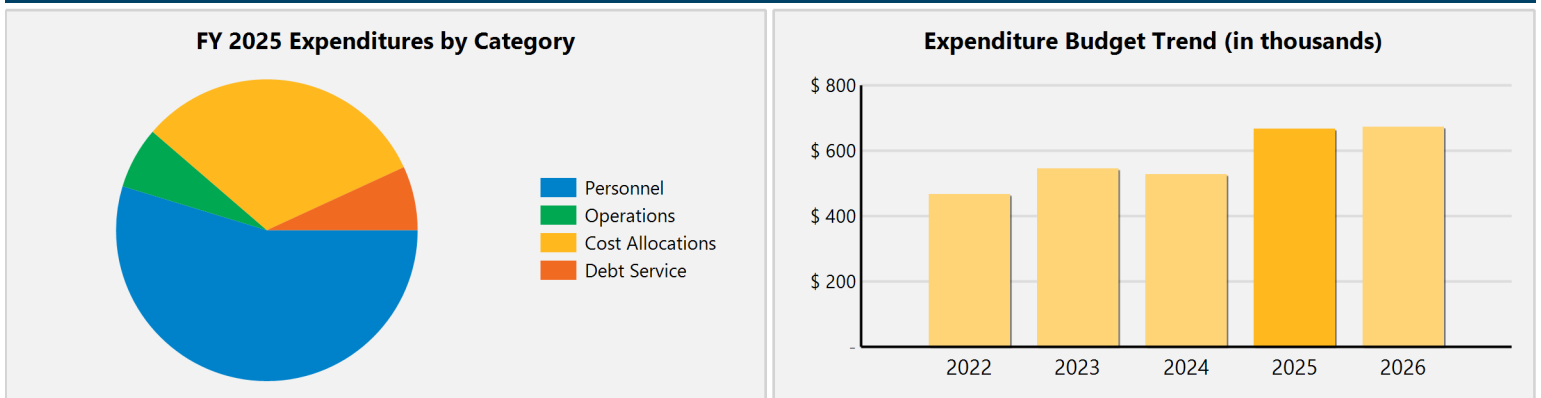
Program & Strategy Enhancements

- Staff to attend continuing education classes.
Keep City staff, elected officials, and appointed officers informed and trained on legal procedures and changing laws.
- Efficient review of contracts in a timely manner.
- Scan historic documents for general use.
- Cross-train staff for efficiency when absences occur.
- Updating CDO and COD to conform to changes in GIS to shorten and make them more user-friendly.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Contracts	Efficiently review, amend, and execute contracts in order to ensure that the City's interests are properly addressed, and that goods and services are procured in a timely manner.	Average days turnaround time to review written contracts	3	1.00	1.00	1.00	N/A
Education	Train staff, elected officials, and appointed officers in proper legal procedures and changing laws to reduce or eliminate potential liability to ensure compliance with all applicable local, state, and federal laws/regulations	% of state mandated training completed by Attorneys & staff	N/A	100%	100%	100%	100%
Real Property	Check ownership and liens on all titles for acquisition, litigation and code enforcement purposes in order to ensure that the City obtains clear property titles, and in order to name the proper parties in litigation and code enforcement actions.	# of title searches	N/A	157.00	92.00	37.00	N/A

Budget Charts



Budget By Category

Budget Unit #: 4150	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	765,178	813,411	841,655	761,982	1,005,346	1,019,526
Operations	88,429	138,199	121,140	205,739	121,458	116,925
Cost Allocations	(511,055)	(531,322)	(505,971)	(460,890)	(584,749)	(589,109)
Debt Service	125,839	125,839	112,148	22,237	126,085	125,900
Total Expenditures	\$468,391	\$546,127	\$568,972	\$529,069	\$668,140	\$673,242

*as amended

**as of 5/23/2024

Information Technology

Fund: 100 - General Fund Functional Area: General Government Budget Unit: 4160 - Information Technology

Mission

Our mission is to provide leadership, technology, and process solutions that foster City government business and functional requirements. To provide leadership in IT and GIS procurement of hardware, software, and services to maximize value. To enhance communications, collaboration, and the flow of information. To provide the public, access to city services and information in an efficient manner.

Vision

Our vision is to implement technology that allows City departments to function more efficiently, while providing for the security and integrity of City systems and data.

Major Services Provided

- Network infrastructure design, installation, and maintenance
- Cybersecurity and network firewall maintenance
- Core IT infrastructure upgrades
- IT Support Service Desk
- Computer hardware and software procurement, installation, and maintenance
- Technology project management and consulting

FTE Summary

21-22	22-23	23-24	24-25	25-26
Contract	Contract	16.00	17.00	17.00

FY 23-24 Major Accomplishments

- The Information Technology Department was made into an in-house department after many years of contracting IT services out to a 3rd party vendor. The transition took place on July 1, 2023.
- Replaced City Hall network firewalls and increased the network bandwidth from 1GB to 10GB connections.
- Implemented an IT support service desk that gives City staff a single point of contact for service requests, incident management, and transparent communications with IT technical support staff.

FY 24-25 Budget Highlights

- Centralizing IT procurement processes across all departments to ensure hardware and software standardization for the City.
- Funding a new full-time Server Engineer position to support the server and network infrastructure at the Brown Operations Center. This position would support the Transportation Department's physical and virtual network infrastructure, which includes specialized traffic signal system services, CCTV camera systems, and camera archivers.
- Migrate databases and software to cloud-based services.

FY 25-26 Planning Year Goals

- Continued infrastructure evaluations and upgrades.
- Physical server and services consolidation to virtual technologies.
- Upgrade back-up strategies to further disaster and data recovery capabilities.

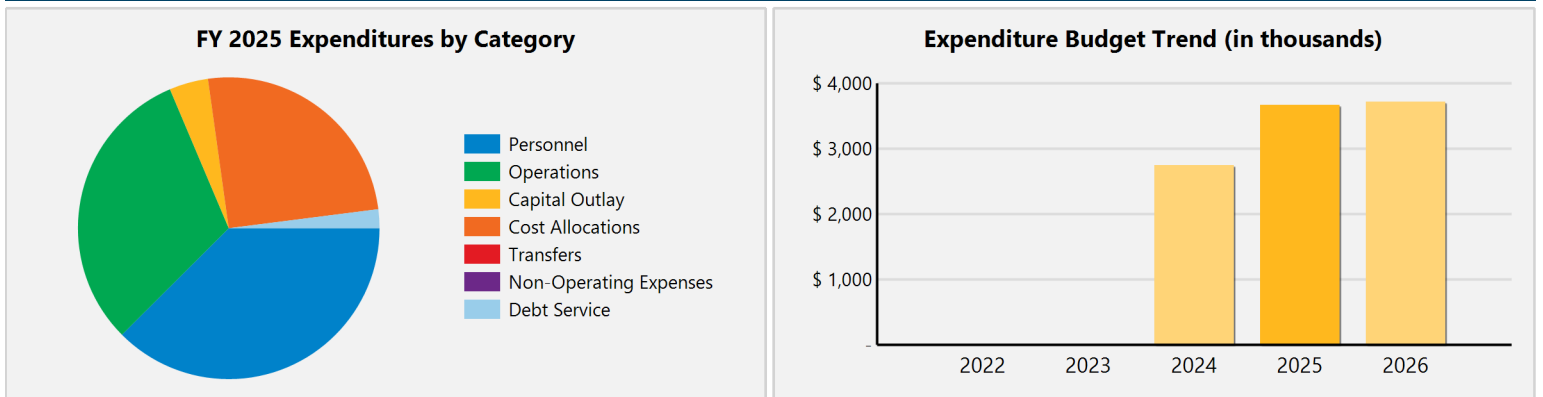
Program & Strategy Enhancements

- Consolidate GIS technology services for all City departments. This allows us to consolidate our data, standardize our software and licensing requirements, and eliminate unnecessary department specific expenditures supporting stand alone systems.
- Provide preventive maintenance programs to ensure high network availability, including capital replacements of network switches and physical servers nearing end of life.
- Continue with cybersecurity enhancements and training.
- Allocate staff resources to meet increasing demand for service requests.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Computer Hardware & Software Support	Provide the highest level of computer services to City computer users to minimize downtime and disruptions and maximize employee productivity.	# of Closed Service Calls	N/A	N/A	N/A	2,045.00	3,000.00
		% of Customers Service Surveys with Ratings of 4 Stars or Better	N/A	N/A	N/A	0%	100%
		% of Calls per SLA	N/A	N/A	N/A	100%	100%
		# of Tickets Marked as FCR	N/A	N/A	N/A	1,574.00	2,250.00
		First Call Resolution %	N/A	N/A	N/A	0.77	0.75
Cyber Security	Provide protection to and training for how to protect coworkers and City-owned information technology assets.	# of Email Threats	N/A	N/A	N/A	433,440.00	600,000.00
		# of Inbound Emails	N/A	N/A	N/A	1,233,360.00	1,800,000.00
		% of Inbound Emails Blocked Due to Content	N/A	N/A	N/A	0.35	0.33

Budget Charts



Budget By Category

Budget Unit #: 4160	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	-	-	2,069,050	1,527,237	2,431,411	2,583,788
Operations	-	-	1,901,873	1,648,022	2,014,793	1,917,899
Capital Outlay	-	-	283,692	239,425	270,000	270,000
Cost Allocations	-	-	(1,552,801)	(1,488,308)	(1,632,134)	(1,649,804)
Transfers	-	-	460,000	460,000	-	-
Non-Operating Expenses	-	-	96,171	-	-	-
Debt Service	-	-	116,251	23,051	130,698	130,528
Total Expenditures	-	-	\$3,856,271	\$2,753,631	\$3,674,021	\$3,717,041

*as amended

**as of 5/23/2024

Non-Departmental

Fund: 100 - General Fund Functional Area: General Government Budget Unit: 4190 - Non-Departmental

Mission

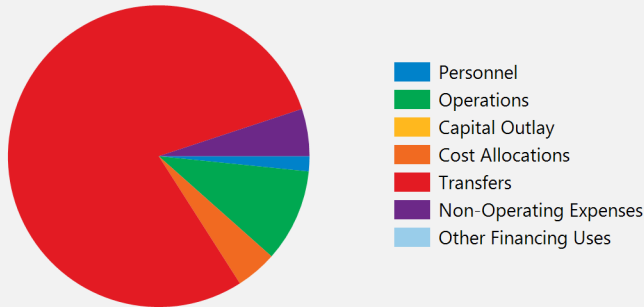
The Non-Departmental budget unit includes expenses that are unable to or are not required to be assigned to a specific General Fund City department.

FTE Summary

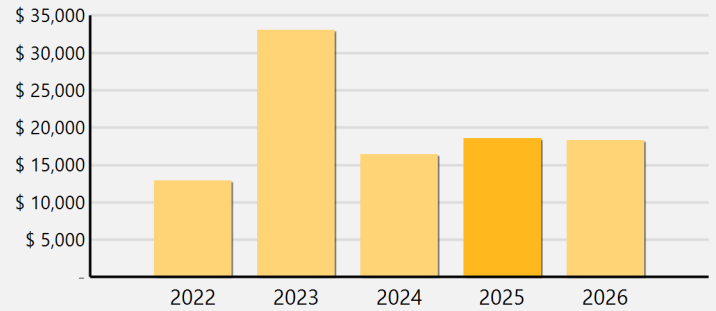
21-22	22-23	23-24	24-25	25-26
0.00	0.00	0.00	0.00	0.00

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4190	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	-	15,952	300,000	42,210	300,000	30,000
Operations	1,748,463	3,977,811	1,814,009	1,895,455	1,849,214	1,767,077
Capital Outlay	85,946	-	-	-	-	-
Cost Allocations	1,738,829	407,082	626,918	595,691	818,851	836,572
Transfers	9,162,318	28,377,311	4,792,250	4,375,908	14,693,311	15,093,324
Non-Operating Expenses	166,440	301,599	1,252,720	9,476,603	943,764	568,367
Other Financing Uses	97	(97)	-	-	-	-
Total Expenditures	\$12,902,092	\$33,079,658	\$8,785,897	\$16,385,867	\$18,605,140	\$18,295,340

*as amended

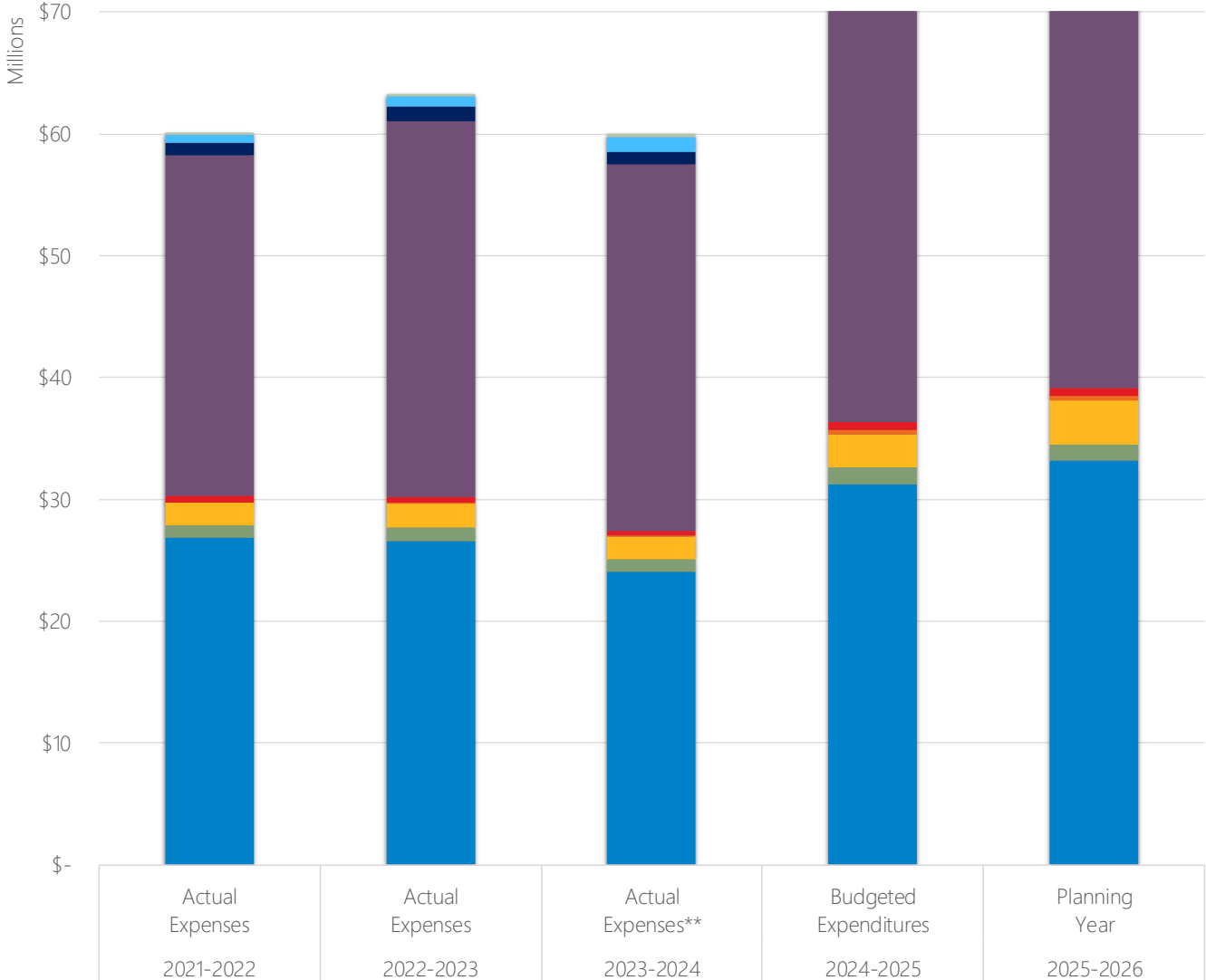
**as of 5/23/2024

Public Safety Expenditures

Budget Unit (General Fund)	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Budgeted Expenditures	2024-2025 Percentage by Budget Unit	2025-2026 Planning Year
Police	26,862,692	26,539,044	30,198,320	24,079,363	31,263,313	39.4%	33,173,804
Code Enforcement	982,527	1,119,520	1,213,326	996,212	1,326,988	1.7%	1,277,711
Emergency Communications	1,862,963	1,935,796	2,716,167	1,862,474	2,758,909	3.5%	3,672,334
Fiber Network Management	15,906	152,238	737,111	91,455	300,036	0.4%	357,788
Radio Shop	579,172	467,010	499,877	358,101	653,608	0.8%	657,428
Fire	27,898,018	30,843,566	37,238,084	30,103,429	40,235,781	50.7%	41,357,439
Fire Prevention	1,062,009	1,148,179	1,261,478	1,051,399	1,589,577	2.0%	1,765,015
Fire Training	661,456	878,367	1,195,776	1,184,692	1,007,913	1.3%	1,115,667
Emergency Management	183,731	176,882	333,346	295,338	213,543	0.3%	278,145
Total Expenditures	\$ 60,108,474	\$ 63,260,601	\$ 75,393,486	\$ 60,022,464	\$ 79,349,668	100.0%	\$ 83,655,331

* as amended

**as of 5/23/2024



Police

Fund: 100 - General Fund *Functional Area: Public Safety Budget Unit: 4310 - Police*

Mission

In partnership with the community, we will reduce the levels of crime, fear, and disorder through evidence-based community policing strategies. We embrace transparency and accountability, provide exceptional service, and are committed to a culture of excellence.

Core Values

Competence | Courage | Integrity | Leadership | Respect | Restraint

Major Services Provided

- Evidence-based community policing, including:
 - o Geographically assigned patrol
 - o Criminal and forensic investigations
 - o Community outreach and education
 - o Airport security and customer service
 - o Tactical and strategic planning
 - o Community engagement

FTE Summary

21-22	22-23	23-24	24-25	25-26
226.00	226.92	227.00	227.00	227.00

FY 23-24 Major Accomplishments

- Completed the first phase of archiving physical records into digital form.
- Implemented psychological wellness exams for officers assigned to crime scene, sex crimes, and crimes against children specialties.
- Reclassified a position for a specialized Detective position that works with the National Integrated Ballistics Information Network to compare bullets and ammunition casings used in violent crimes and to work on cases involving internet crimes against children.

FY 24-25 Budget Highlights

- Replace SWAT Team ballistic vests that were nearing expiration.
- Increase recruiting capabilities through the use of videos and social media.
- Purchase 24 Ford Explorer Interceptors to replace aging patrol vehicles.

FY 25-26 Planning Year Goals

- Add two new Park Patrol Officers for increased presence in parks and greenways.
- Add a Lieutenant and two Sergeants to be assigned to the Public Safety Training Facility.
- Add four Patrol Officers to increase staffing in the Center City patrol area when the new Streetscape is completed.

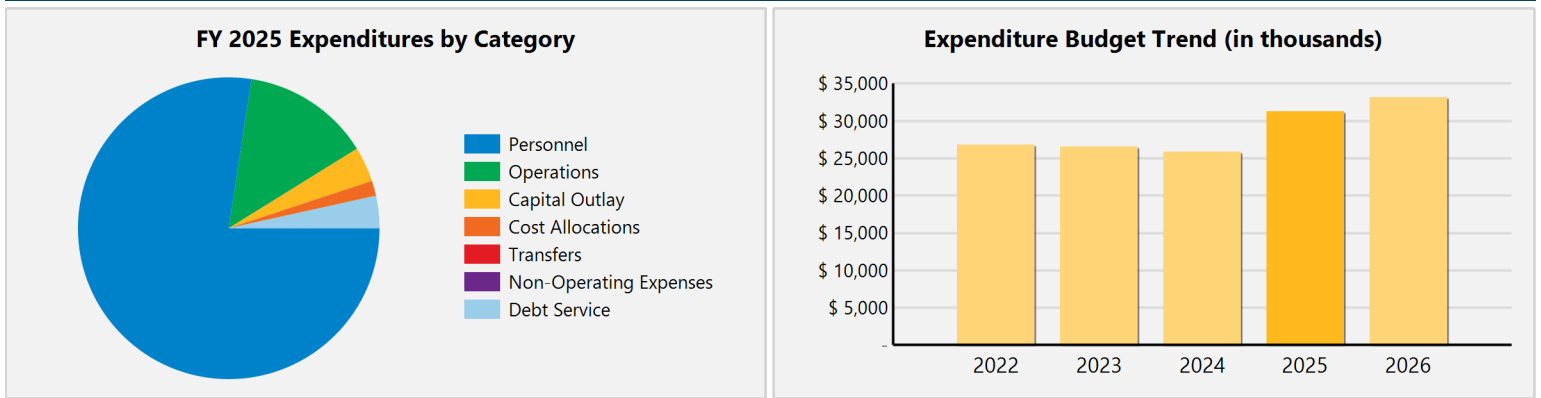
Program & Strategy Enhancements

- Continue utilization of data performance indicators at the city, district, and team levels.
- Evidence-based community policing philosophy with emphasis on partnerships, problem-solving, transparency and accountability, and customer service.
- Continue to expand capacity of digital forensic investigators and crime scene investigators.
- Expand training beyond the classroom environment to provide staff with more relevant hands-on experiences.
- Continue to host Youth Police Academy and Crime & Safety Sessions and use social media to enhance community engagement.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Community Oriented Police Service (COPS)	Achieve the highest standards of public safety. The Concord Police Department seeks to reduce the levels of crime, fear, and disorder through evidence-based community policing strategies.	# of dispatched calls per officer	807	1,180.00	1,235.00	653.00	1,250.00
		Average monthly staffing level	99%	93.00%	91.00%	90.00%	95.00%
		Part I crimes per 1,000 population	55	5.60	10.75	5.80	30.00
		% of Part I cleared of those reported	40%	40.00%	33.00%	32.00%	40.00%
		# of crashes at top five intersections	150	162.00	143.00	68.00	200.00
		Average response time to high priority calls in minutes	5	4.63	4.47	4.73	5.00

Budget Charts



Budget By Category

Budget Unit #: 4310	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	19,300,299	19,760,685	20,948,299	18,081,953	24,201,535	24,525,013
Operations	4,423,880	3,985,842	4,713,951	4,376,581	4,299,902	4,683,736
Capital Outlay	1,397,645	830,185	1,487,600	1,493,710	1,176,000	2,393,000
Cost Allocations	921,935	1,201,771	514,531	488,352	504,552	518,343
Transfers	-	-	270,000	270,000	-	-
Non-Operating Expenses	20,816	16,991	1,091,815	1,090,179	-	-
Debt Service	771,416	743,570	1,172,124	79,402	1,081,324	1,053,712
Total Expenditures	\$26,835,991	\$26,539,044	\$30,198,320	\$25,880,178	\$31,263,313	\$33,173,804

*as amended

**as of 5/23/2024

Code Enforcement

Fund: 100 - General Fund *Functional Area:* Public Safety *Budget Unit:* 4312 - Code Enforcement

Mission

Maximize the quality of life for the citizens of the City and its visitors by protecting property and the natural, historic, and economic environment. Code Enforcement combats crime and the fear of crime while upholding the law fairly, firmly, and respectfully. This is accomplished with teamwork, building community partnerships, solving problems, and being accountable to those we serve. We will do this with integrity, common sense, sound judgment, and respect for cultural diversity and high ethical standards.

Major Services Provided

- Enforcement of codes related to disorder issues
- Enforcement of established zoning codes
- Enforcement of minimum housing codes

FTE Summary

21-22	22-23	23-24	24-25	25-26
9.00	9.00	9.00	9.00	9.00

FY 23-24 Major Accomplishments

- Completed construction of a standalone office for the Code Enforcement Manager.
- Implemented Verizon GPS software on each Code Enforcement vehicle to give each officer access to their own travel patterns within their assigned zone and to provide data as to what areas need additional patrols or attention. The self-accountability tool is designed to reduce customer complaints on Code Enforcement issues and increase efficiency.
- Replaced outdated computer tablets.

FY 24-25 Budget Highlights

- Continue to fund Axon body camera program for Code Enforcement.
- Continue to fund Verizon GPS software for accountability purposes.
- Continue education towards maintaining existing certifications with North Carolina Housing Code Officials, (NCACO), North Carolina Association of Zoning Officials (NCAZO), North Carolina Building Level 1 Standard Certification, and maintaining up to date knowledge on issues related to Code Enforcement.

FY 25-26 Planning Year Goals

- Continue to review and revise performance measures to ensure we are measuring the appropriate measures that make the division more efficient.
- Continue to fund Axon body camera program for Code Enforcement.
- Continue to fund Verizon GPS software for accountability purposes.

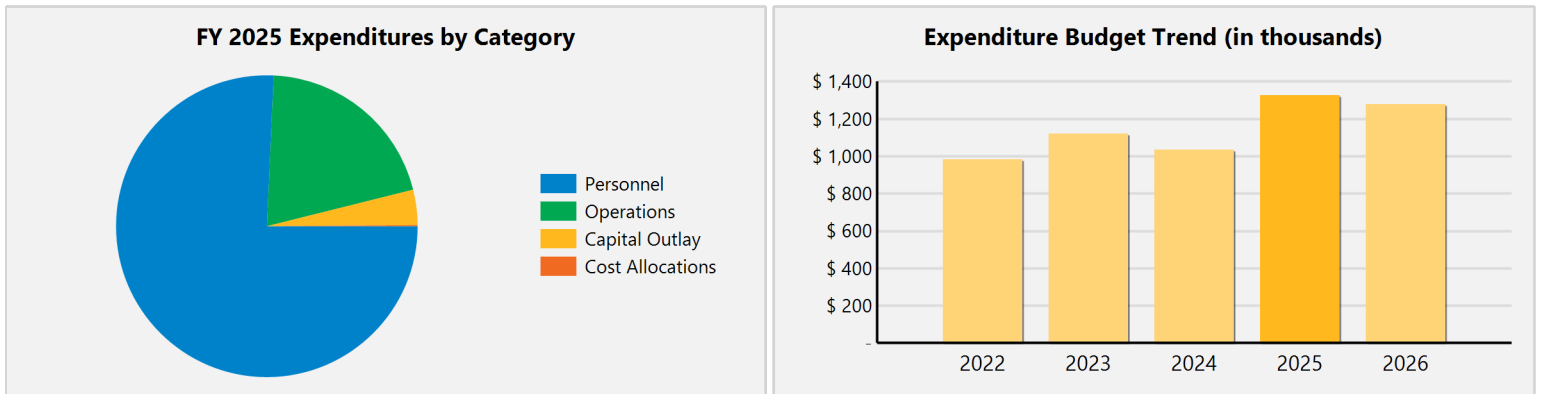
Program & Strategy Enhancements

- Continued improvement in consistency and efficiency of daily operations while being able to track stats and work trends.
- Review processes to continue improvement or determine if they are as efficient and effective as allowed by law.
- Code Enforcement will continue to focus on the division's statistics to direct where an emphasis of enforcement is needed the most and use targeted enforcement or education and compliance efforts in those areas, placing a greater emphasis on minimum housing standards.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Code Enforcement	Provide citizens comprehensive and consistent enforcement of zoning and City code regulations to improve neighborhood appearance, quality of life, and reduce the fear of crime.	# of targeted enforcement sweeps conducted by Code Enforcement	6	52.00	45.00	16.00	45.00
		Average # of cases per Code Enforcement Officer per year (Changed in '17)	N/A	932.00	898.00	522.00	950.00
		Average monthly Code Case % closed	N/A	2.30	2.58	81.00	90.00

Budget Charts



Budget By Category

Budget Unit #: 4312	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	786,339	814,317	874,868	788,210	1,004,902	963,017
Operations	146,724	209,021	275,211	190,188	270,445	262,868
Capital Outlay	23,403	57,968	50,000	42,174	50,000	50,000
Cost Allocations	26,061	38,213	13,247	12,146	1,641	1,826
Total Expenditures	\$982,527	\$1,119,520	\$1,213,326	\$1,032,717	\$1,326,988	\$1,277,711

*as amended

**as of 5/23/2024

Emergency Communications

Fund: 100 - General Fund *Functional Area:* Public Safety *Budget Unit:* 4315 - Emergency Communications

Mission

Provide, through partnerships with other departments, a high level of customer service to citizens in their time of need by quick and efficient handling of calls and providing information to responding departments.

Major Services Provided

- Call-taking
- Dispatching
- Alarm Billing
- Dispatching calls for the Town of Harrisburg

FTE Summary

21-22	22-23	23-24	24-25	25-26
25.50	25.50	26.42	26.50	26.50

FY 23-24 Major Accomplishments

- Created and filled a new Administrative Assistant position.
- Upgraded console monitors and replaced console chairs.
- Implemented new Enhanced 911 location services for increased accuracy.
Replaced Domain Controllers and completed CAD server migration.

FY 24-25 Budget Highlights

- Identify recruitment and retention strategies to help alleviate current staffing challenges.
- Work with Finance to identify new False Alarm Reduction record management and billing software.
- Upgrade 911 recording services.

FY 25-26 Planning Year Goals

- Fund the design and construction of the new Emergency Communications & Emergency Operations Facility.
- Replace current MCC7500 radio consoles with new AXS Dispatch consoles.
- Compete the TDMA radio system upgrade with Cabarrus County and the City of Kannapolis.

Program & Strategy Enhancements

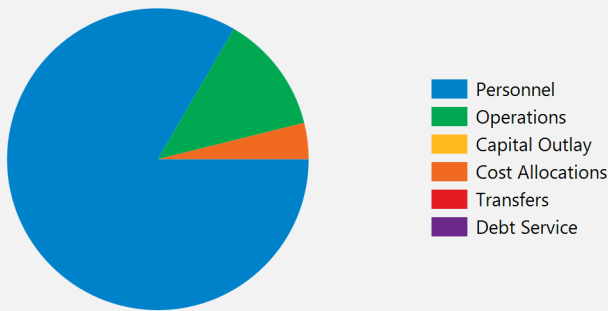
- Continue to focus on staff recruitment and retention.
- Continue monitoring industry trends in emerging technology, best practices and training.
- Continue monitoring and analyzing fire dispatch practices to improve response times and to provide a high level of customer service to responders.
- Work closely with Police on changing response procedures and districting within the department.
- Continue analyzing procedures and practices within the False Alarm Reduction Program with a focus on customer service, public education, and program success.

Performance Summary

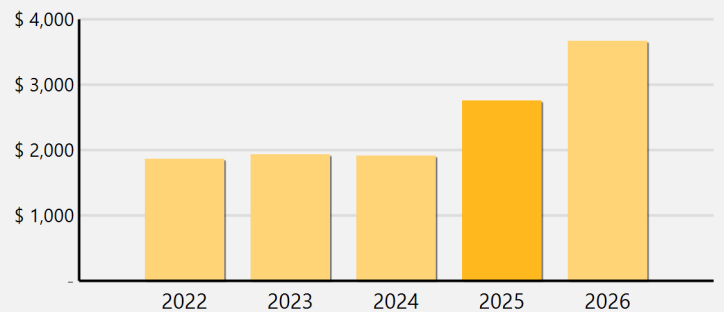
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Call-taking	Provide timely call-taking to the residents of Concord to reduce call building time and ensure the prompt responses to inquiries and requests for service.	Average # of seconds from ring to answer	5	4.40	4.37	N/A	5.00
		% of initial call-taking entry for emergency calls within 30 seconds	90%	97.80%	98.70%	98.10%	90.00%
		Average # calls answered per Telecommunicator	8,000	4,408.00	4,563.00	N/A	6,000.00
		Average # of calls dispatched per Telecommunicator	N/A	6,689.00	6,736.00	3,393.00	8,000.00
		Average # of calls dispatch for the Town of Harrisburg	N/A	2,094.00	2,355.00	1,282.00	N/A
		% of emergency calls dispatched within 60 seconds	90%	91.30%	93.47%	91.57%	90.00%
		Cost per call for service	\$12.00	\$11.85	\$12.16	N/A	\$12

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4315	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	1,600,039	1,568,783	1,945,824	1,506,629	2,301,074	2,559,496
Operations	132,647	217,476	395,735	361,876	350,802	350,925
Capital Outlay	-	71,407	-	-	-	46,000
Cost Allocations	130,277	78,130	52,858	50,084	107,033	114,163
Transfers	-	-	-	-	-	-
Debt Service	-	-	321,750	-	-	601,750
Total Expenditures	\$1,862,963	\$1,935,796	\$2,716,167	\$1,918,590	\$2,758,909	\$3,672,334

*as amended

**as of 5/23/2024

Fiber Network Management

Fund: 100 - General Fund Functional Area: Public Safety Budget Unit: 4320 - Fiber Network Management

Mission

Provide reliable and cost-effective service through partnerships with other governmental entities and departments, by maintaining GIS mapping and asset management of the City's existing fiber optic network infrastructure along with the planning and design of new fiber expansions for growth and diversity.

Major Services Provided

- Fiber Network Management and Planning
- Internet Connectivity Through Fiber Optics
- Intranet Connectivity Through Fiber Optics

FTE Summary

21-22	22-23	23-24	24-25	25-26
	1.00	1.00	1.00	1.00

FY 23-24 Major Accomplishments

- Started the Fiber Network Inventory and Asset Management project. This project is expected to be completed in FY2025.
- Signed an annual contract with a fiber contractor to assist with fiber infrastructure maintenance and new fiber installations.
- Purchased a new bucket truck and new fiber optic test gear to streamline troubleshooting and to improve in-house fiber maintenance.

FY 24-25 Budget Highlights

- Provide a new fiber path at Concord Padgett Regional Airport to supply the Fire Station #6 & David District Offices as well as to provide additional redundancy.
- Work with Parks & Recreation to supply fiber to their future bond project locations.
- Complete Highway 29 fiber move and enhancement.
- Continue to identify City facilities in need of new or enhanced redundant fiber network paths.

FY 25-26 Planning Year Goals

- Identify areas within the fiber network to add additional redundancy.
- Add a full-time Fiber Technician to assist with the maintenance of the City's growing fiber optic network.
- Expand the fiber network to include a new fiber path from Highway 29 & Davidson Dr. to Highway 73 & International Dr.

Program & Strategy Enhancements

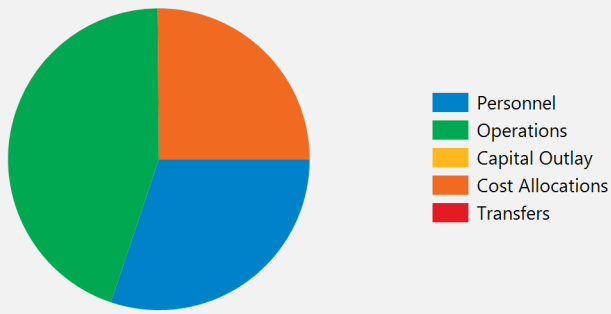
- Continue to ensure connectivity to all City facilities with fiber optics.
- Work with other City departments when developing plans for future fiber network connectivity needs.
- Monitor inventory and future projects to allow cost effective procurement of materials.
- Continue to identify areas of potential cost savings by working with internal departments on fiber splicing and installation projects.
- Work with the IT department to develop automatic route redundancy within the network.

Performance Summary

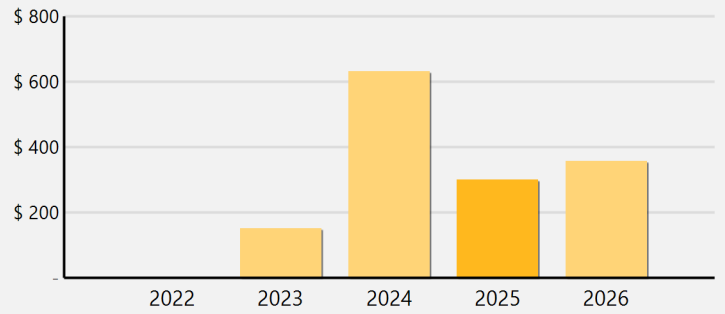
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Fiber System	Provide system maintenance of fiber equipment to ensure constant network connectivity	Number of outages caused by fiber breaks or cuts.	N/A	N/A	0.00	0.00	1.00
Network Availability	Provide timely and preventative maintenance service to the City's fiber infrastructure to minimize down time or disruption to users	Minutes of network downtime due to unplanned fiber outage.	N/A	N/A	0.00	0.00	480.00

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4320	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	-	138,020	147,514	129,409	182,023	258,501
Operations	-	59,692	681,364	650,504	269,760	280,483
Capital Outlay	-	-	223,568	223,025	-	-
Cost Allocations	-	(45,474)	(315,335)	(370,046)	(151,747)	(181,196)
Transfers	-	-	-	-	-	-
Total Expenditures	-	\$152,238	\$737,111	\$632,892	\$300,036	\$357,788

*as amended

**as of 5/23/2024

Radio Shop

Fund: 100 - General Fund Functional Area: Public Safety Budget Unit: 4330 - Radio Shop

Mission

Provide, through partnerships with other governmental entities and departments, reliable and cost-effective maintenance to the communications infrastructure that links our citizens, employees, and services together.

Major Services Provided

- Maintain the City's Telephone System
- Maintain the City's Radio System
- Install Vehicle Electronics & Lighting
- Network Data Installation

FTE Summary

21-22	22-23	23-24	24-25	25-26
5.50	5.50	5.50	5.50	5.50

FY 23-24 Major Accomplishments

- Continued replacement of 5300 series IP telephones with upgraded 6900 series IP telephones. Established an additional radio cache for event use by non-public safety staff.
- Continued annual radio maintenance for Police, Fire & Transit. Completed replacement of all the XTS/XTL model radios for Police.
- Began interior fiber splicing and completed several data network projects throughout the City.

FY 24-25 Budget Highlights

- Identify and transition the City's current fax service to a new IP-based service.
- Work with internal departments to ensure compliance with upcoming TDMA radio system upgrades.
- Upgrade the current DVS Encore recording server to provide enhanced service for internal departments.
- Continue to identify ways to streamline communication and Radio Shop services for internal departments.
- Provide data installation for newly-constructed City facilities and for multiple upcoming Parks & Recreation bond projects.

FY 25-26 Planning Year Goals

- Planning and design for the Radio Shop move to the current Fleet Services facility.
- Streamline ordering of emergency lighting and equipment for non-public safety vehicles.
- Continue to monitor data infrastructure needs within the City and identify potential new systems and/or upgrades as a solution.

Program & Strategy Enhancements

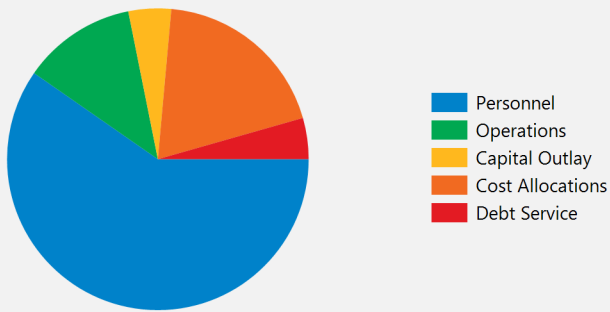
- Annual tuning of radios to identify deficiencies and reduce equipment downtime.
- Continued analysis of connectivity within City facilities to increase efficiency while reducing dependency and fiscal obligations to outside telecommunications vendors.
- Enhance the current radio infrastructure to create a more robust system to ensure adequate radio signal strength to cover the expanding west side of the city to benefit both public safety and public works personnel.
- Expand fiber optic capabilities to include troubleshooting and internal/external splicing that improves response times and reduces cost.
- Continued focus on coworkers career development and teambuilding.

Performance Summary

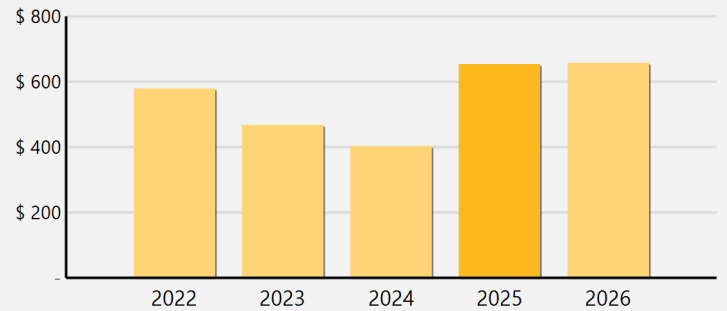
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Radio System	Oversee preventative maintenance service to county-wide radio system and microwave backbone to minimize down time or disruption to users	# of field radios maintained/Total Count of Radios	900	1,274.00	1,274.00	1,274.00	N/A
		% of field radios receiving annual preventative maintenance	90%	30.00%	20.00%	N/A	90.00%
Telephone System	Provide timely and preventative maintenance service to the City's telephone and voice mail systems to minimize down time or disruption to users.	Total Annual Telephone System Downtime (in minutes)	5	0.00	0.00	N/A	5.00
Vehicle System	Provide timely installations of radios, emergency lighting, and other related equipment in the City fleet to have new vehicles ready to provide service to citizens	% of installations within the last three months not needing corrections or repairs	95%	97.00%	95.00%	N/A	95.00%
		# of Vehicle Installations	40	191.00	54.00	N/A	N/A

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4330	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	419,501	462,321	482,857	436,041	632,361	643,155
Operations	81,012	112,935	152,246	129,546	129,071	121,419
Capital Outlay	14,330	-	-	-	48,535	52,000
Cost Allocations	11,583	(159,088)	(184,164)	(167,644)	(203,073)	(203,972)
Debt Service	52,746	50,842	48,938	5,429	46,714	44,826
Total Expenditures	\$579,172	\$467,010	\$499,877	\$403,372	\$653,608	\$657,428

*as amended

**as of 5/23/2024

Mission
Support high performance living for our customers and shareholders through preparation, prevention, education, and emergency responses.

Vision
To meet the growing needs of our city, we will continuously improve our personnel, resources and capabilities through our strategic initiatives.

- Major Services Provided**
- Fire, Rescue, and Medical Assistance Response
 - Special Operations
 - o Hazardous Materials
 - o Urban Search and Rescue
 - o Aircraft Rescue-Firefighting Protection

FTE Summary

21-22	22-23	23-24	24-25	25-26
239.30	245.90	261.55	272.80	272.80

- FY 23-24 Major Accomplishments**
- Enhanced deployment through implementing Ladder 10.
 - Introduced an innovative hiring process for lateral firefighters by condensing recruit training for certified firefighters from 7-8 months to 3-4 weeks.
 - Created a joint training program with the Concord Police Department for mass-violence events.

- FY 24-25 Budget Highlights**
- Replacing Hazardous Materials detection equipment with a new hand-held chemical identifier, called HazMatID.
 - Replacing aging communications and breathing equipment for Confined Space Rescue.
 - Begin the design of the new Fire Station #13 on Flowes Store Road.

- FY 25-26 Planning Year Goals**
- Continue progress towards the FY18 Staffing Study.
 - Construction of the new Fire Station #6 at Concord-Padgett Regional Airport.

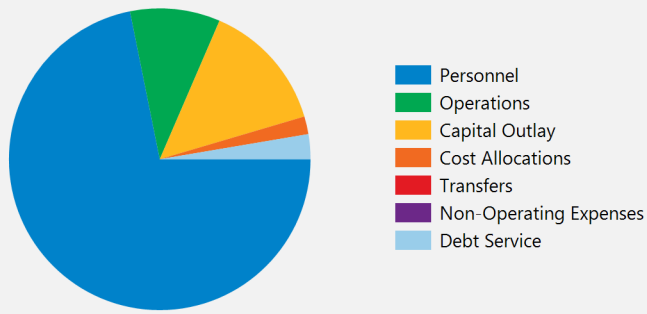
- Program & Strategy Enhancements**
- Plan for future growth through fulfilling strategic plan initiatives and reporting KPIs and benchmarks to internal/external customers.
 - Complete the comprehensive strategic plan and master plan for the department.
 - Focus on personnel development and mentorship to plan for future growth and development of employees.

Performance Summary

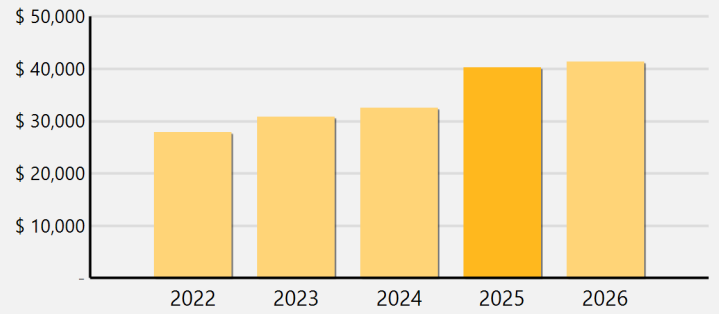
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Operations & Administration	Provide effective and timely response to fire/rescue/medical assistance incidents within the City in order to minimize loss of life and destruction of personal property.	% of 1710 initial company response on the scene in less than 320 seconds	80%	N/A	97.00%	96.50%	80.00%
		% of 1710 Full Alarm Response on scene less 520 seconds	80%	N/A	70.00%	92.80%	80.00%
		% of first unit arrival within 4 mins (EMS)	100%	N/A	81.00%	98.00%	100%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4340	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	19,476,688	20,955,382	23,422,674	19,964,216	28,902,341	29,852,213
Operations	3,511,728	3,607,593	4,628,330	4,598,070	3,885,109	3,544,087
Capital Outlay	2,652,823	3,590,208	5,814,647	5,653,289	5,611,000	6,113,000
Cost Allocations	1,237,280	1,689,520	872,629	824,579	764,043	786,782
Transfers	-	-	585,000	585,000	-	-
Non-Operating Expenses	-	-	21,931	-	-	-
Debt Service	1,019,500	1,000,862	1,892,874	892,801	1,073,288	1,061,357
Total Expenditures	\$27,898,018	\$30,843,566	\$37,238,084	\$32,517,956	\$40,235,781	\$41,357,439

*as amended

**as of 5/23/2024

Fire Prevention

Fund: 100 - General Fund *Functional Area:* Public Safety *Budget Unit:* 4341 - Fire Prevention

Mission

Regulate and inspect the construction of new buildings and inspection of existing buildings for compliance with the State of North Carolina Building Codes and ISO Inspection Schedules. Furthermore, State laws mandate fire origin and cause be determined to protect the public from crimes, hazardous materials releases, and improperly designed equipment and/or appliances.

Major Services Provided

- Fire Inspections
- Fire Investigations
- Plan Review
- Fire and Life Safety Education
- Fire Code Enforcement

FTE Summary

21-22	22-23	23-24	24-25	25-26
10.20	10.20	12.20	12.50	12.50

FY 23-24 Major Accomplishments

- Adopted the Insurance Services Office (ISO) inspection schedule.
- Hired two new Assistant Fire Marshals.
- Created a residential Knox Box program that provides seniors and non-ambulatory persons with a key box that emergency personnel can access in order to gain entry to a home without forcing entry.

FY 24-25 Budget Highlights

- Adoption of the 2024 Fire and Building Code standards.
- Maintain a strong presence in fire education programs, inspections and investigations.
- Expanding the residential Knox Box program by providing more seniors and non-ambulatory persons with a key box.

FY 25-26 Planning Year Goals

- Hire 2 Assistant Fire Marshals for Phase 2 of the staffing plan implemented in FY24.
- Move towards 100% completion of conducting fire inspections on all commercial occupancies annually.

Program & Strategy Enhancements

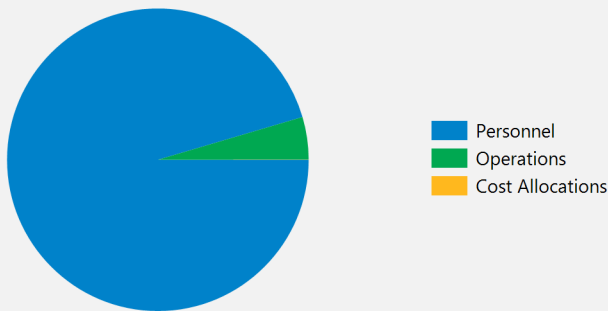
- Participate in the departments comprehensive strategic planning and master planning processes to identify more efficient and effective methods for division roles and responsibilities.
- Continue to evaluate performance measurements, workload analysis, and impacts of growth and development regarding occupancy/inspector ratios and fire prevention and education programs delivered in the City.
- Explore opportunities to partner with NGOs to expand fire education delivery within the City.

Performance Summary

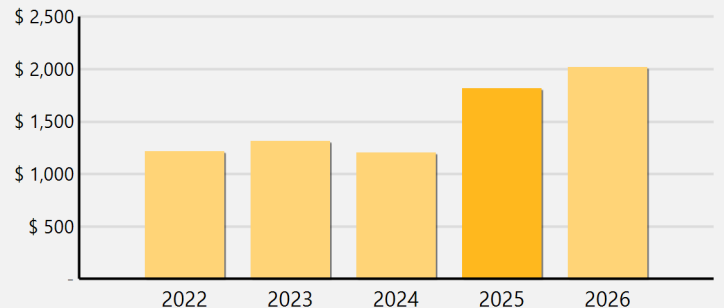
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Education	To provide educational programs to the community that stress total life safety in order to aid in the prevention of accidents and injuries.	% of fires where juveniles are involved in ignition	2.5%	0%	0%	5%	2.50%
		% of residential fires where the dwelling has no working smoke alarms	0%	N/A	18.00%	13.30%	0.00%
Existing Construction	Provide and maintain a fire inspection and code enforcement program that meets all local, state, and federal requirements to reduce the potential for future fires.	Completion of annual inspections based on ISO schedule	100%	N/A	27.00%	40.00%	100%
		Completion of periodic inspections based on NC Fire Code schedule	100%	N/A	100%	65%	100%
		% of fire code violations cleared within 90 days	95%	N/A	60.00%	35.00%	95.00%
		% of Specialty Technicians per Shift (A,B,C)	N/A	N/A	80.00%	100.00%	100%
New Construction	To provide and maintain a fire inspection and code enforcement program that meets all local, state, and federal requirements in order to reduce the potential for future fires.	% of 1st submittals being reviewed within 14 days	100%	N/A	N/A	90%	100%
		% of plans being approved with no more than two submittals	80%	N/A	98.20%	90.50%	80.00%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4341	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	989,691	1,088,899	1,192,196	1,004,613	1,517,024	1,688,814
Operations	37,570	38,069	68,674	49,947	72,143	75,743
Cost Allocations	34,748	21,210	608	558	410	458
Total Expenditures	\$1,213,725	\$1,312,204	\$1,441,689	\$1,205,849	\$1,816,659	\$2,017,160

*as amended

**as of 5/23/2024

Fire Training

Fund: 100 - General Fund Functional Area: Public Safety Budget Unit: 4342 - Fire Training

Mission

Provide all initial recruit training and certification; Fire, Rescue and EMS continuing education training and recertification. The division also facilitates specialty training such as collapse/trench rescue training, Confined Space, Haz-Mat, Technical Rescue, Emergency Vehicle Driving, Driver operator training, Incident Command training and Emergency Medical Technician training.

Major Services Provided

- Manage Department Safety Program
- Manage, Deliver, and Facilitate the Departments Training, Recruitment, and Developmental Programs (Continuing Education, Recruit Training Program, Specialized Training, Licensing, and Vital Records)

FTE Summary

21-22	22-23	23-24	24-25	25-26
5.00	6.00	6.00	6.00	6.00

FY 23-24 Major Accomplishments

- Facilitated two recruit classes, for a total of 20 people.
- Implemented a new in-house training program for aspiring emergency vehicle drivers. The training program has been successful with a 98% pass rate.
- Conducted department-wide performance evaluations.

FY 24-25 Budget Highlights

- Maintain training programs and courses focused on Insurance Services Office (ISO), OSHA and industry best practices.
- Increased funding to provide virtual training software used throughout the Fire Department.

FY 25-26 Planning Year Goals

- Implement a new Training Captain for Professional Development Standards.
- Focus on personal and professional development programs.

Program & Strategy Enhancements

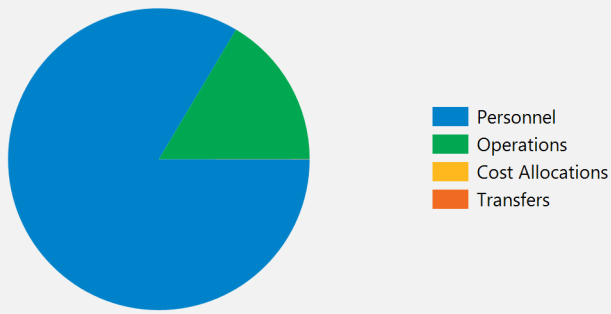
- Continue to monitor and evaluate program enhancements.
- Increased efforts toward safety training to curtail accidents and reduce injuries.
- Increased emphasis on wellness activities to increase number of personnel reaching an acceptable level of fitness.
- Deliver more company evaluations to improve deficiencies through the NIST critical fire ground tasks analysis and annual Company evaluations testing.

Performance Summary

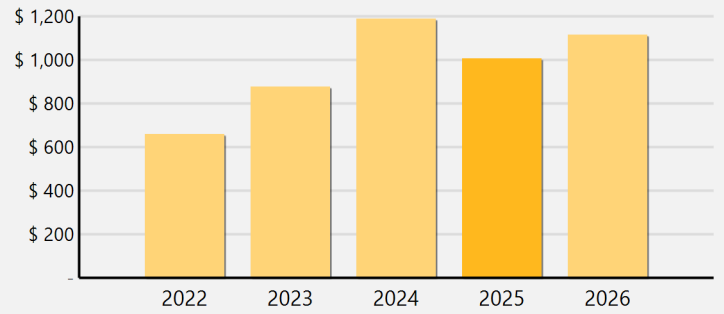
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Fire Training	To provide and maintain a work environment that meets and exceeds all safety standards to include station safety, incident safety, employee health, apparatus, and equipment safety in order to ensure optimal physical fitness of Fire personnel. To provide comprehensive continuing education, recruit training, and specialized training to ensure personnel are prepared for incident response.	Injuries per 100 firefighters	4	N/A	3.20	3.60	4.00
		% of recruits passing block skills test the first time	N/A	N/A	99.00%	99.00%	90.00%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4342	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	529,047	723,065	754,510	792,263	842,136	949,854
Operations	120,826	146,523	165,506	122,157	165,451	165,451
Cost Allocations	11,583	8,779	760	697	326	362
Transfers	-	-	275,000	275,000	-	-
Total Expenditures	\$661,456	\$878,367	\$1,195,776	\$1,190,117	\$1,007,913	\$1,115,667

*as amended

**as of 5/23/2024

Emergency Management

Fund: 100 - General Fund Functional Area: Public Safety Budget Unit: 4343 - Emergency Management

Mission

Lead the planning and coordination of homeland security and emergency management efforts to ensure that the City of Concord is prepared to prevent, protect against, respond to, mitigate, and recover from risks and hazards that affect our community.

Major Services Provided

- Emergency Management function for the City, including preparedness, response, recovery, and mitigation
- Coordination of a joint Public Safety response during large scale incidents and planned events
- Environmental response, inspection, and follow-up
- Emergency Management Education
- Risk Assessments for critical infrastructure facilities

FTE Summary

21-22	22-23	23-24	24-25	25-26
1.00	1.00	1.00	1.00	1.00

FY 23-24 Major Accomplishments

- Purchased deployable road barriers and trailers to utilize during special events and emergency situations.
- Contracted with outside instructors to teach several Incident Command System (ICS) and FEMA Incident Management Team (IMT) courses for City employees.
- Implemented SARTOPO mapping software to aid in search, rescue, and emergency management operations.

FY 24-25 Budget Highlights

- Transitioning the internal AlertUS system to a cloud based server, to eliminate technician overhead, maintenance, continuous updating, server replacements, OS upgrades, and staff time addressing related issues.
- Continue contracting with outside instructors to provide additional ICS and IMT trainings for City staff.
- Replace expiring bleeding control kits that have been distributed throughout the City and to provide for additional kits that have been requested by departments.
- Replace two outdated computers located in both Emergency Operations Center (EOC) locations.
- Install open door alarms in identified secure areas to deter individuals from propping doors open, when they should be left closed to prevent unauthorized access to secure areas.

FY 25-26 Planning Year Goals

- Continue to implement WebEOC City-wide and train applicable staff.
- Continue to schedule IMT-related courses for City staff and fully implement the Concord IMT.
- Identify ways to increase capacity through collaboration and expand preparedness and planning efforts for staff and the community.

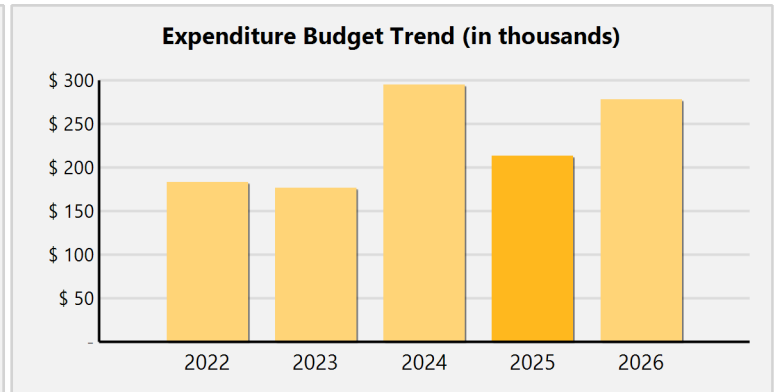
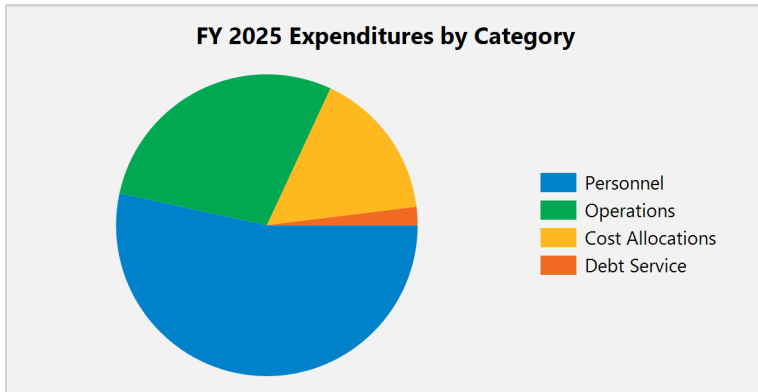
Program & Strategy Enhancements

- Increase awareness to the public on community preparedness, resiliency, and emergency management.
- Ensure that the City of Concord's overall emergency management objectives are addressed and maintain positive relations with State and Federal agencies by attending seminars, workshops, and other training opportunities.
- Ensure a common operating picture during emergencies to facilitate informed decision making and response.
- Coordinate and integrate all activities necessary to build, sustain, and improve the City's capability to mitigate against, prepare for, respond to, and recover from threatened or actual natural disasters, acts of terrorism, or other man-made disasters.
- Establish a standardized planning system that delineates the structure, plans, processes, and personnel needed to execute the City's preparedness planning activities.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Emergency Management	Promote public protective actions and domestic preparedness through a comprehensive and effective emergency management program to mitigate against, prepare for, respond to, and quickly recover from the multi-hazards that may impact the residents of the City of Concord.	% of emergency plans updated based on the plan updates schedule	100%	100%	100%	50%	100%
		# of emergency drills at City facilities	3	3.00	3.00	2.00	3.00
		% of responsible parties billed within a 20 day window of Hazmat incident	75%	100%	100%	100%	100%
		% of required emergency exercises completed based on the required exercise schedule	100%	100%	100%	50%	100%
		Conduct 2 emergency training sessions for City employees	2	2.00	2.00	2.00	2.00
		% of annual risk assessments conducted on required critical infrastructures within City limits	100%	100%	100%	100%	100%

Budget Charts



Budget By Category

Budget Unit #: 4343	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	129,840	139,088	145,149	129,922	168,246	242,839
Operations	44,856	75,922	270,141	244,722	89,914	95,864
Cost Allocations	2,896	(44,266)	(87,414)	(80,390)	(50,767)	(66,699)
Debt Service	6,138	6,138	5,470	1,085	6,150	6,141
Total Expenditures	\$183,731	\$176,882	\$333,346	\$295,338	\$213,543	\$278,145

*as amended

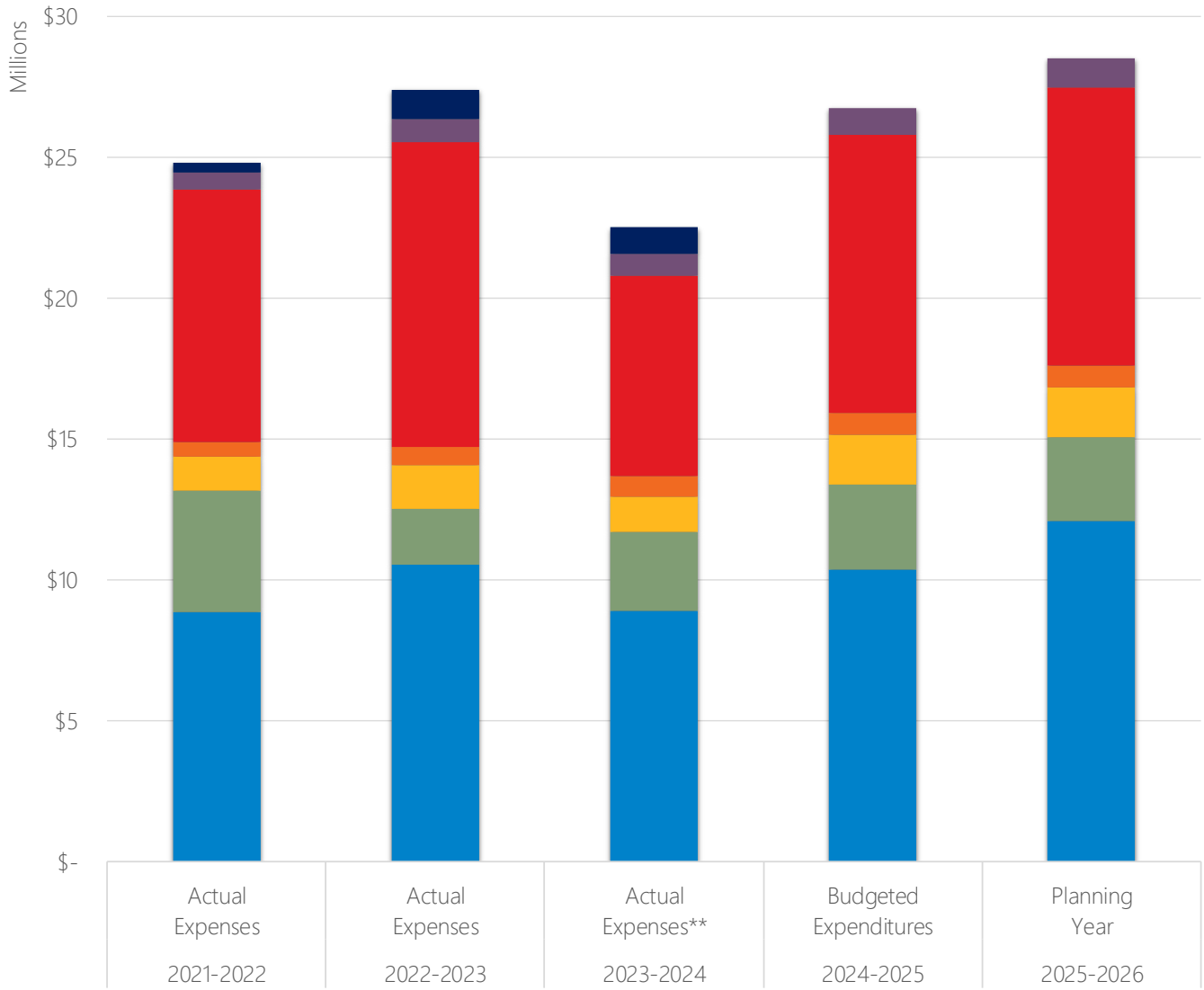
**as of 5/23/2024

Public Works Expenditures

Budget Unit (General Fund)	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Budgeted Expenditures	2024-2025 Percentage by Budget Unit	2025-2026 Planning Year
Streets & Traffic	8,853,213	10,556,143	10,208,822	8,922,980	10,383,803	38.8%	12,077,319
Powell Bill	4,319,658	1,970,639	3,072,927	2,806,132	3,000,248	11.2%	3,000,248
Traffic Signals	1,199,465	1,568,202	1,754,932	1,231,845	1,788,910	6.7%	1,746,894
Traffic Services	524,180	626,072	1,003,791	712,736	777,855	2.9%	798,964
Solid Waste & Recycling	8,956,990	10,837,332	8,827,013	7,145,106	9,846,692	36.8%	9,869,091
Cemeteries	623,126	796,570	1,089,236	773,169	945,739	3.5%	1,004,128
Fleet Services	333,368	1,033,252	150,085	951,852	-	0.0%	-
Total Expenditures	\$ 24,810,000	\$ 27,388,210	\$ 26,106,805	\$ 22,543,818	\$ 26,743,247	100.0%	\$ 28,496,644

* as amended

**as of 5/23/2024



Streets

Fund: 100 - General Fund Functional Area: Public Works Budget Unit: 4510 - Streets

Mission

Manage, inspect, perform maintenance, and enhance the safety and serviceability of the City of Concord's Street, Bike, and Pedestrian systems for the benefit and welfare of the traveling public.

Major Services Provided

- Roadway Maintenance
- Minor Construction or Enhancement Projects
- Emergency Response and Inclement Weather Mitigation
- Traffic Engineering, Technical Support, Contract, and Customer Service
- Infrastructure Inspection, Quality Assurance, and Asset Management

FTE Summary

21-22	22-23	23-24	24-25	25-26
36.00	36.00	36.00	36.00	36.00

FY 23-24 Major Accomplishments

- Completed the Lincoln Street bridge replacement design and began construction phase.
- Resurfaced 20.6 lane miles with Powell Bill funds for the continuation of the Streets Preservation program.
- Began construction on Spring Street to replace the concrete road structure with standard asphalt sections.

FY 24-25 Budget Highlights

- Start the construction of sidewalk projects on Cedar, Crowell, Glenn and Elm Streets as part of the Pedestrian Improvement Plan (PIP).
- Complete a full pavement evaluation using vehicles equipped with LiDAR (Light Detection and Ranging) equipment to rate the condition of City roads to determine their Pavement Condition Index.
- Utilize an engineering firm to perform bi-annual City bridge inspections to ensure the structural integrity of bridges.
- Purchase Automated External Defibrillators (AEDs) for crew trucks.

FY 25-26 Planning Year Goals

- Identify and design additional PIP projects to continue growing the City's sidewalk network.
- Evaluate and perform maintenance on City roads to enhance the durability, safety, and to increase the average pavement rating.
- Continue to participate in funding of sidewalk and multi-use paths along NCDOT roadway projects.

Program & Strategy Enhancements

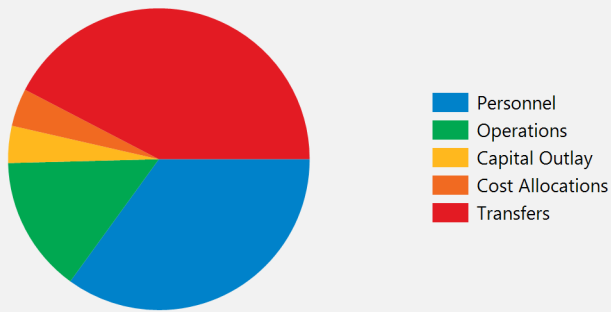
- Explore new methods for improved operational procedures to achieve higher benefit-cost ratios for all programs, services, and activities performed.
- Evaluate performance and effectiveness of operations using asset-resource management software.
- Participate in UNC School of Government's Benchmarking Project.
- Utilize data from consulting firm for Pavement Evaluation and Maintenance Budget Optimization to increase the effectiveness of current maintenance practices and ensure the best value is obtained for every dollar spent.
- Continue to work on Sidewalk Inventory and Prioritization Project to identify key connections and gaps in the network to budget and plan projects that create a more complete pedestrian network throughout the City.

Performance Summary

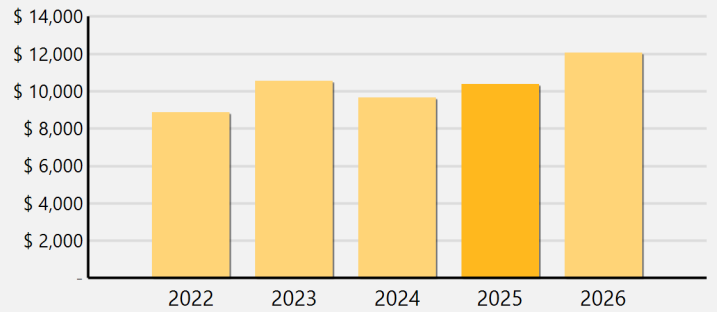
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Infrastructure Inspection & Quality Assurance	Provide a system of regular inspections and project quality control on a continuing, systematic basis to serve both internal and external customers and to ensure Council Goals are met within the limits of fiscal constraints.	% of repairs to utility cuts and other non-pothole repair customer requests completed within 24-hrs.	95%	95.00%	97.00%	98.00%	95.00%
Roadway Maintenance & Construction	Provide maintenance and small construction enhancements on all streets within the City of Concord to benefit citizens and the traveling public to facilitate the movement of people, goods, and services.	Average response / analysis time (in days) for traffic safety and speeding complaints	15	24.00	10.00	14.00	30.00
		% of reported potholes repaired within 24-hours	95%	95.00%	98.00%	98.00%	95.00%
Traffic Engineering, Technical & Customer Services	Investigate traffic inquires, complaints, and service requests, apply technical expertise, and administer departmental work plans to provide excellent service to both internal and external customers to ensure Council Goals are met and to provide for an adequate, safe local transportation system.	% of customer inquiries responded to within 24-hrs	97%	95.00%	95.00%	95.00%	95.00%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4510	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	896,392	2,703,984	3,012,171	2,652,717	3,633,328	3,712,445
Operations	3,919,403	3,288,953	1,426,444	1,287,726	1,516,129	1,404,384
Capital Outlay	159,976	205,122	1,220,532	1,215,455	413,000	644,706
Cost Allocations	342,396	752,339	589,675	543,256	421,346	450,335
Transfers	3,535,045	3,605,745	3,960,000	3,960,000	4,400,000	5,865,449
Total Expenditures	\$8,853,213	\$10,556,143	\$10,208,822	\$9,659,154	\$10,383,803	\$12,077,319

*as amended

**as of 5/23/2024

Powell Bill

Fund: 100 - General Fund *Functional Area:* Public Works *Budget Unit:* 4511 - Powell Bill

Mission

Maintain and enhance the City of Concord's Street, Bike, and Pedestrian systems for the benefit and welfare of the traveling public through the restricted local use of state-shared motor vehicle fuel taxes.

Major Services Provided

- Powell Bill Eligible Roadway Maintenance
- Minor Construction or Enhancement Projects
- Emergency Response and Inclement Weather Mitigation
- Traffic Engineering, Technical Support, Contract and Customer Service
- Infrastructure Inspection, Quality Assurance and Asset Management

FTE Summary

21-22	22-23	23-24	24-25	25-26
0.00	0.00	0.00	0.00	0.00

FY 23-24 Major Accomplishments

- Expended Powell Bill funds to resurface 20.6 eligible lane miles within the City as part of the Streets Preservation program.
- Accepted 6.19 lane miles into the City's system for a total 383.74 lane miles.
- Developed a new state reporting strategy in collaboration with Finance.

FY 24-25 Budget Highlights

- Examine eligible streets to determine areas in need of improvement that can be completed with available funding.

FY 25-26 Planning Year Goals

- Focus on reducing the current street repaving cycle by maximizing the number of lane miles resurfaced and/or preserved with available Powell Bill funds.

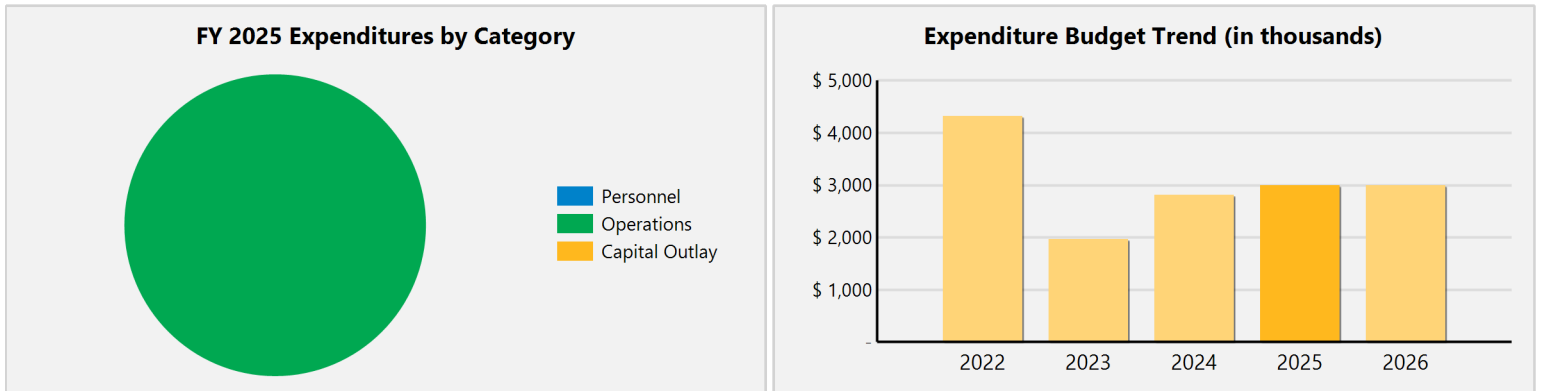
Program & Strategy Enhancements

- Explore new methods to improve operational procedures to achieve higher benefit-cost ratios for all programs, services, and activities performed under Powell Bill line items.
- Use asset-resource management software to evaluate and maximize effectiveness and efficiency of Powell Bill operations.
- Monitor and quickly identify potential expenditure problems and improve management of assets through the use of quarterly budget and work plan review meetings.
- Participate in the UNC School of Government's Benchmarking Project to measure service profiles against other NC cities of comparable population size.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Bridge Maintenance & Upkeep	Provide regular bridge maintenance on City bridges for the traveling public to keep this infrastructure in acceptable condition.	% of City bridges rated as "Not Deficient" on a bi-annual basis	100%	100%	100%	94%	100%
Right-of-Way Operations	Provide maintenance of City street rights-of-way for citizens and the traveling public to provide clean, visually appealing, and safe roadways.	% of mowing routes rated monthly at satisfactory or better during growing season	100%	100%	100%	100%	100%
Roadway Maintenance & Enhancement	Provide maintenance and small construction enhancements on all streets within the City of Concord to benefit citizens and the traveling public in order to facilitate the movement of people, goods, and services at a safe, acceptable, and cost-effective level of service.	Cost of asphalt maintenance per lane mile	\$2,400	\$5,174	\$9,070	\$8,009	\$3,400
		% of lane miles rated 85% or better	68%	43.00%	43.00%	48.00%	40.00%
		% of lane miles rated below 45%	1%	11.00%	11.00%	8.00%	10.00%
		Average Pavement Rating % of Entire System (street-lane-miles)	85%	70.00%	70.00%	78.00%	70.00%

Budget Charts



Budget By Category

Budget Unit #: 4511	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	1,736,891	-	-	-	-	-
Operations	2,366,386	1,796,697	3,072,927	2,806,132	3,000,248	3,000,248
Capital Outlay	216,381	173,942	-	-	-	-
Total Expenditures	\$4,319,658	\$1,970,639	\$3,072,927	\$2,806,132	\$3,000,248	\$3,000,248

*as amended

**as of 5/23/2024

Traffic Signals

Fund: 100 - General Fund Functional Area: Public Works Budget Unit: 4513 - Traffic Signals

Mission

Maintain, optimize, and enhance traffic control signals, intersection control beacons, and school zone flashers owned by the City of Concord and the NCDOT for the benefit and welfare of the traveling public. Additionally, the Signal Division assists in maintenance of the City's fiber optic communications and camera network.

Major Services Provided

- Maintain 176 Traffic Control Signals, 6 Intersection Control Beacons, 22 School Zone Flashers, and 106 Intersection Pedestrian Signals
- Maintain and operate 85 PTZ Traffic Cameras and 89 Security Cameras
- Signal diagnostic and optimization services
- Maintenance of the City's 102+ mile fiber optic network
- Emergency response and resolution of service area signal problems

FTE Summary

21-22	22-23	23-24	24-25	25-26
8.00	8.00	9.00	9.00	9.00

FY 23-24 Major Accomplishments

- Purchased equipment to protect the traffic signals server and mitigate lag time between loss of power and generator start up.
- Added a Utility Locator position dedicated to performing mandated fiber locate tickets.
- Acquired an electric vehicle to reduce emissions from idling during emergency responses and signal timing runs.

FY 24-25 Budget Highlights

- Engage with an engineering consultant to begin upgrading our Advanced Traffic Management software to meet NCDOT's requirements.
- Complete the upgrade signal detection system for the remaining signals from the outdated system to be cost effective.
- Purchase a trailer to stock with cones and other safety equipment to prepare a safe work zone in the event of a traffic signal outage.

FY 25-26 Planning Year Goals

- Continue funding to supplement NCDOT requirements for regular and routine signal maintenance on City and NCDOT area signals.
- Provide regularly scheduled maintenance service on signals systems to enhance the traveling public on City streets.
- Electrify bucket and line trucks to reduce and/or eliminate idling emissions.

Program & Strategy Enhancements

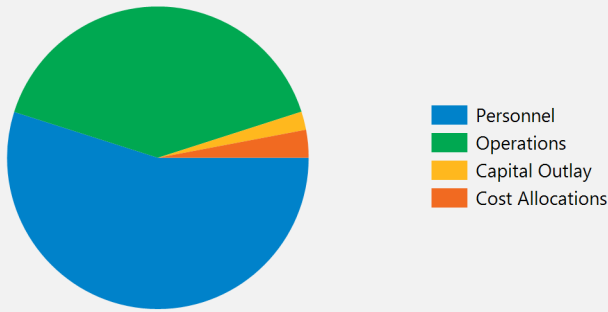
- Expand integrated signal communication and traffic management software to improve efficiency of operations at the Traffic Management Center.
- Explore new methods to improve operational procedures to achieve higher benefit cost ratios for all programs, services, and activities.
- Focus on advancing skill level by continuing education and attending training opportunities through NCDOT and ISMA courses.
- Plan for additional staff and equipment required for maintenance of projected Traffic Signal growth due to planned City, NCDOT and development projects from 163 current Traffic Signals to an estimated 170 in the next 5 years and 200 in the next 10 years.
- Monitor and identify potential expenditure problems and improve management of assets using quarterly budget and work plan review meetings.

Performance Summary

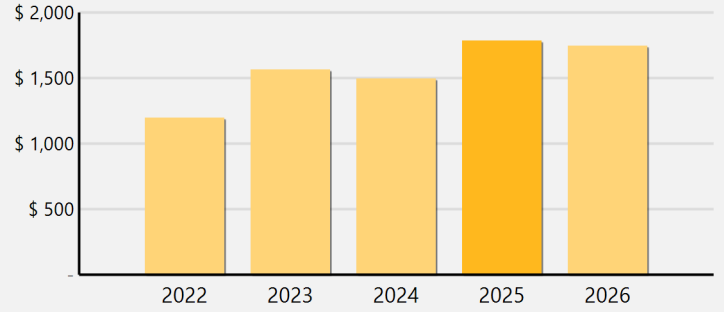
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Signal Optimization	Provide regular, scheduled maintenance service on non-coordinated system signals to the traveling public to meet or exceed NCDOT Schedule C standards.	% of NCDOT signals checked on time to meet Schedule C requirement (once/year)	100%	100%	100%	30%	100%
	Provide regular, scheduled optimization service on eight area coordinated system signals to the traveling public to meet or exceed NCDOT Schedule D standards.	% of NCDOT signals optimized on time to Schedule D maintenance (once/year)	100%	44.00%	50.00%	6.00%	66.00%
Signal, Beacon, & Flasher Maintenance	Provide programmed maintenance and emergency service to signals, beacons and flashers in order to ensure public confidence in the Concord area's signalized traffic control system.	% on-site response to malfunctioning signals made within 2 -hrs or less	100%	100%	100%	100%	100%
		% of repairs to indication failures within 24-hrs or less	100%	100%	100%	100%	100%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4513	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	724,673	755,814	814,949	699,078	982,206	999,504
Operations	451,627	444,221	772,926	634,968	718,512	664,313
Capital Outlay	-	281,258	105,775	106,482	35,000	28,000
Cost Allocations	23,165	86,909	61,282	57,829	53,192	55,077
Total Expenditures	\$1,199,465	\$1,568,202	\$1,754,932	\$1,498,357	\$1,788,910	\$1,746,894

*as amended

**as of 5/23/2024

Traffic Services

Fund: 100 - General Fund Functional Area: Public Works Budget Unit: 4514 - Traffic Services

Mission

Maintain, evaluate, and enhance traffic control signs, pavement markings, and traffic safety measures on the City of Concord's Street, Bike, and Pedestrian Systems for the benefit and welfare of the traveling public.

Major Services Provided

- Maintenance of Traffic Control Signage and Pavement Markings
- Traffic Services Technical Assistance as related to Work Zone, Detour Routing, and Special Events signage
- Emergency response and resolution of service area signage problems
- Design and install custom signs and decals for internal customers and for recognized neighborhoods

FTE Summary

21-22	22-23	23-24	24-25	25-26
5.00	5.00	5.00	5.00	5.00

FY 23-24 Major Accomplishments

- Increased safety and reduced congestion to surrounding roadways by collaborating with two schools to reconfigure car rider pickup.
- Added two crosswalks with pedestrian signals to Branchview Dr. and Cabarrus Ave. intersection to provide a more safe crossing.
- Installed 275 street signs and 86 street blades throughout the City.

FY 24-25 Budget Highlights

- Purchase an Automatic Flagger Device to improve the safety of workers and reduce the workforce needed to perform work zone safety measures.
- Acquire a new plotter to expand the capability and efficiency of making decals and signs.
- Coordinate with other departments to support traffic and pedestrian control associated with special events and City activities.

FY 25-26 Planning Year Goals

- Explore new methods to improve operational procedures to achieve cost savings for all programs, services, and activities.
- Identify and perform in-house striping throughout the City as needed.
- Continue maintaining regulatory and warning sign maintenance programs.

Program & Strategy Enhancements

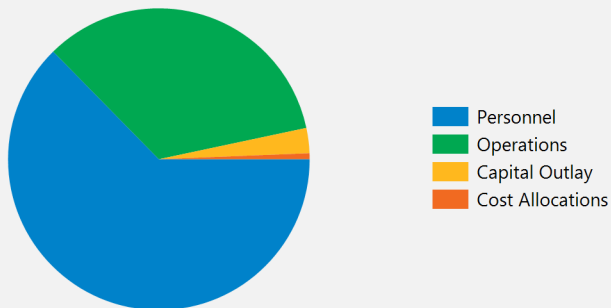
- Explore new methods to improve operational procedures to achieve cost savings for all programs, services, and activities.
- Use asset-resource management programs to provide prompt replacement of deficient or missing regulatory and warning signs and to evaluate performance effectiveness.
- Monitor and identify potential expenditure problems and improve management of assets using quarterly budget and work plan review meetings.

Performance Summary

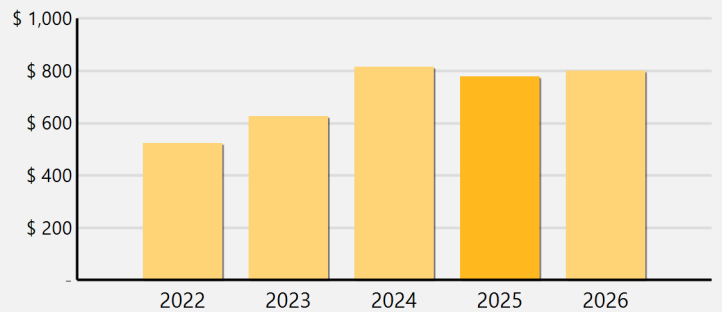
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Custom Signs & Decals	Provide custom sign and decal services to internal customers and Recognized Neighborhoods to support emergency vehicle identification and recognition goals.	% of custom sign requests completed within 2 weeks for internal customers	100%	100%	100%	95%	100%
	Provide signing of Zoning Public Hearing Notices for Concord Development Services Department to meet time posting requirements under the NC General Statues.	% of rezoning/special use notice postings made accurately within the legal time requirement	N/A	100%	100%	100%	100%
Traffic Control Signage & Pavement Markings	Maintain and provide traffic control signs and pavement markings for the traveling public to promote safety and the orderly movement of traffic.	% of STOP sign knock downs responded to within 1 hour	100%	100%	100%	100%	100%
		% of in-field work orders for regulatory or warning sign replacements made within 72 hours	95%	100%	100%	90%	100%
		% of programmed sign replacements made within one week of scheduling	100%	100%	100%	75%	100%
		% of identified pavement marking issues mitigated within 1 year	N/A	100%	80.00%	50.00%	100%
Traffic Services Technical Assistance	Provide technical assistance to internal customers to support their work operations where temporary traffic control set-ups or pavement markings are warranted.	% of on-call assistance for utility emergency or incident operations made within two hours	N/A	100%	100%	100%	100%
		% of Streets QC'd with regards to Sign Washing	N/A	100%	80.00%	0.01%	100%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4514	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	411,652	435,083	450,325	392,001	487,272	496,624
Operations	98,050	117,627	333,414	218,831	264,693	246,918
Capital Outlay	-	23,330	207,550	191,546	21,000	50,000
Cost Allocations	14,478	50,032	12,502	11,575	4,890	5,422
Total Expenditures	\$524,180	\$626,072	\$1,003,791	\$813,954	\$777,855	\$798,964

*as amended

**as of 5/23/2024

Solid Waste & Recycling

Fund: 100 - General Fund Functional Area: Public Works Budget Unit: 4520 - Solid Waste & Recycling

Mission

Provide residential garbage, recycling, and yard waste collection/disposal. Solid Waste & Recycling also provides residential and businesses with waste reduction and recycling opportunities to protect, preserve, and enhance public health, safety, and the physical environment.

Major Services Provided

- Residential Garbage, Bulky, and Recycling Collection
- Yard Waste Collection
- White Goods, Metal, Tires, Electronic Waste and Building Material Collection
 - Small Business Garbage and Recycling Collection
 - Cart Management Activities

FTE Summary

21-22	22-23	23-24	24-25	25-26
40.60	60.60	62.10	62.10	62.10

FY 23-24 Major Accomplishments

- Implemented garbage and recycling collection, along with bulk waste collection in 2022, to fully complete the transition to City-provided services.
- Redesigned the Solid Waste Resource Guide with a new look and addressed changes made to the collection process for affected commodities.
- Added one route for yard and bulk waste, which included a knuckleboom truck and two employees. This addition was due to new collection points, additional stops made, and increased tonnage.

FY 24-25 Budget Highlights

- Begin onboarding and training a second Compliance Inspector position through reallocation of existing resources in order to address increased workload in the Compliance and Contamination areas. With all services in-house, this second Compliance Inspector will help to ensure guidelines are followed and educational materials are distributed to those who need it the most.
- Continue to use data from Rubicon to identify and address areas throughout the City where recycling contamination is highest and set out rates are lowest, in order to improve overall service delivery and cleanliness of our waste streams. As a result, education and outreach opportunities will be expanded, more neighborhood-based, and translated to multiple languages.
- Place restrictions on yard waste limb piles to 6 cubic yards (CY) or less at no cost to the resident. Limb piles over 6 CY will incur a collection and disposal fee based on size.
- Explore opportunities to replace the outdated Mobile 311 system with a similar product to locate and direct collection of daily yard waste and bulk waste.

FY 25-26 Planning Year Goals

- Replace the outdated Mobile 311 system with another application that will continue its functionality in locating and directing yard waste and bulk waste collection, without losing the variety of data captured.
- Ensure all education and outreach materials are translated to Spanish and Hindi and posted for easy access.

Program & Strategy Enhancements

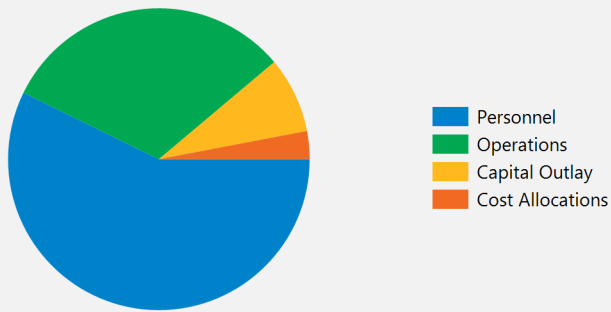
- Monitor the new collection routes for efficiency and effectiveness as designed.
- Promote recycling participation using CARTology, website enhancements, social media, direct mail, neighborhood, and other practical outreach measures to grow recycling participation and collect "clean" annual tons of recyclables.
- Utilize data driven decision making in all aspects of waste collection and resource allocation.

Performance Summary

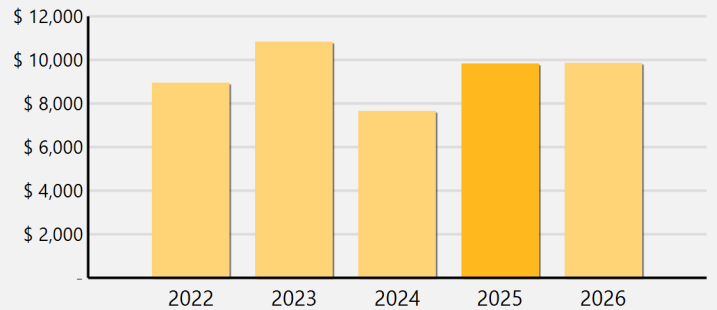
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Outreach & Education	Provide residents and businesses with outreach and education on garbage, bulky, and recycling collection.	% of collection points who are signed up for CARTology app	50%	29.00%	35.00%	37.80%	40.00%
Residential Garbage/ Bulky/ Recycling Collection	Provide residential garbage, bulky, and recycling collection to City residents to maintain a safe and healthy living environment for present and future generations to live, grow, and work.	All complaints per 1,000 collection points (Garbage, Recycling, and Bulky)	50	86.00	82.00	42.00	50.00
		Tons per 1,000 population (Garbage)	N/A	327.00	299.00	163.00	300.00
		% of customers participating in curbside recycling program	70%	57.00%	47.00%	49.00%	65.00%
		Avg. pounds of recyclables collected per household in curbside recycling	400	296.00	247.00	127.00	400.00
Yard Waste Collection	Provide yard waste collection to City residents to keep neighborhoods clean and attractive.	Complaints Per 10,000 Collection Points (City)	50	73.00	150.00	63.00	100.00
		Yard Waste Pounds per Collection Point (excludes loose leaf)	N/A	386.00	345.00	195.00	475.00
		Yard Waste Tons collected per collection FTE (excludes loose leaf)	350	265.00	202.00	132.00	300.00

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4520	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	2,446,892	2,835,672	4,531,061	4,103,154	5,638,080	5,771,737
Operations	5,735,704	7,034,759	3,170,874	2,486,383	3,112,582	3,060,603
Capital Outlay	617,754	636,103	896,404	850,560	800,620	730,000
Cost Allocations	156,639	330,798	228,674	210,031	295,410	306,751
Total Expenditures	\$8,956,990	\$10,837,332	\$8,827,013	\$7,650,128	\$9,846,692	\$9,869,091

*as amended

**as of 5/23/2024

Cemeteries

Fund: 100 - General Fund Functional Area: Public Works Budget Unit: 4540 - Cemeteries

Mission

Provide efficient, professional, and comprehensive care and maintenance of the City cemeteries.

Major Services Provided

- Cemetery Operations

FTE Summary

21-22	22-23	23-24	24-25	25-26
9.10	9.00	9.00	9.00	9.00

FY 23-24 Major Accomplishments

- Established wayfinding at Oakwood, Rutherford Memorial Park, and West Concord Cemeteries.
- Responded to requests from citizens for an area to be established at Rutherford Memorial Park Cemetery for the in-ground burial of cremains. This improvement provides another burial option for citizens.
- Rebuilt the gazebo at West Concord Cemetery to keep the structure safe and accessible.

FY 24-25 Budget Highlights

- Expand the existing columbarium at Oakwood Cemetery.
- Construct the approved expansion at Rutherford Memorial Park Cemetery.
- Determine if wayfinding signage at cemeteries has been helpful to the public.
- Provide learning and professional development opportunities for staff.

FY 25-26 Planning Year Goals

- Continue to develop staff skills with a focus on customer service.
- Continue to correct erosion in cemeteries.

Program & Strategy Enhancements

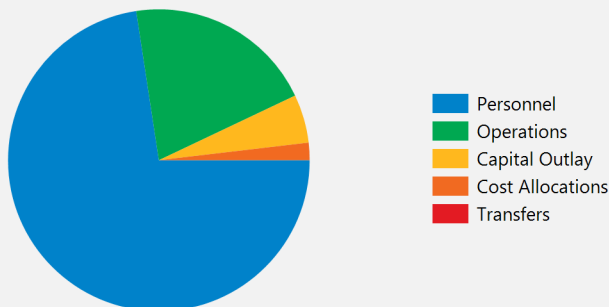
- Continue beautification efforts at all three cemeteries, enhancing these City assets for the citizens of Concord.

Performance Summary

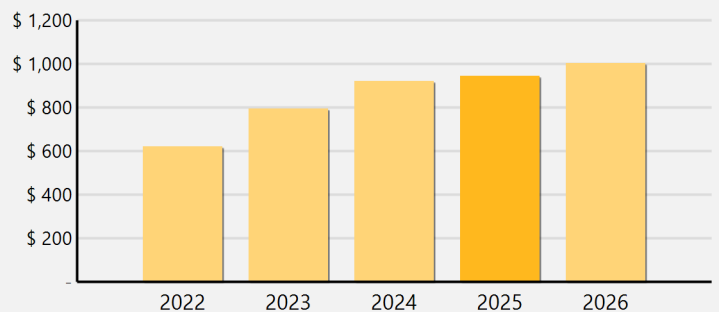
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Cemetery Operations	Provide efficient, accurate, and professional burial services. Maintain the Cemetery grounds to the highest standards to meet or exceed visitor expectations.	% of Cemetery mowing completed on time	100%	97.00%	97.00%	95.00%	100%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4540	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	429,760	533,434	588,808	440,585	686,584	705,679
Operations	158,529	151,652	191,679	147,409	192,527	178,249
Capital Outlay	8,776	49,677	148,810	174,006	49,000	102,000
Cost Allocations	26,061	61,807	21,939	20,777	17,628	18,200
Transfers	-	-	138,000	138,000	-	-
Total Expenditures	\$623,126	\$796,570	\$1,089,236	\$920,778	\$945,739	\$1,004,128

*as amended

**as of 5/23/2024

Fleet Services

Fund: 100 - General Fund Functional Area: Public Works Budget Unit: 4550 - Fleet Services

Mission

Provide City departments with the most timely and cost-effective vehicle/equipment maintenance, repair, and fueling services. Our focus is to maintain a competitive advantage by providing the best value to our customers, which will in turn allow for a greater level of service to Concord citizens.

Vision

Fleet Services seeks to provide the most efficient management of City assets and resources in an environmentally responsible manner. We fully recognize that if we are not customer driven, our vehicles won't be either.

Major Services Provided

- Vehicle / Equipment Maintenance
- Fueling Services
- Vehicle / Equipment Specifications / Purchasing
- Vehicle / Equipment Disposal
- CDL and other driver training

FTE Summary

21-22	22-23	23-24	24-25	25-26
14.00	15.00	15.00	15.00	15.00

FY 23-24 Major Accomplishments

- Successfully maintained the new fleet of refuse trucks without hiring additional staff or impacting service delivery.
- Added a variety of in-house trainings to cover City policy requirements for operating City vehicles and equipment.
- Began offering Commercial Drivers License (CDL) training in-house.
- Cross-trained additional staff to support the increased work volume needed by Concord Fire. Fire leadership has noticed and complimented on the progress we have made to eliminate the backlog of work.

FY 24-25 Budget Highlights

- Increasing maintenance costs are driven by the rising cost of parts, refuse truck tire usage, and damage to fire trucks from motorists.
- Continue to monitor the new Fleet building's construction.

FY 25-26 Planning Year Goals

- Complete the planning and transition to the new Fleet building.
- Finalize bringing CDL testing and licensure 100% in-house by becoming a state-recognized third-party CDL tester.
- Have all customer provided items for new Fleet building ordered or delivered before end of fiscal year.

Program & Strategy Enhancements

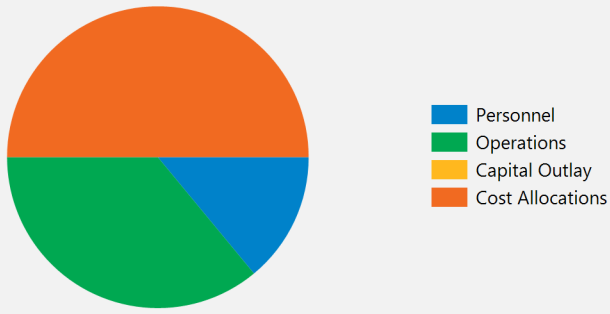
- Encourage participation in team career development by using additional means of training and certification.
- Further empower team leadership to make independent decisions that support departmental goals.
- Continue to fine tune the parameters for vehicle replacement to increase useful life from those vehicles where appropriate.

Performance Summary

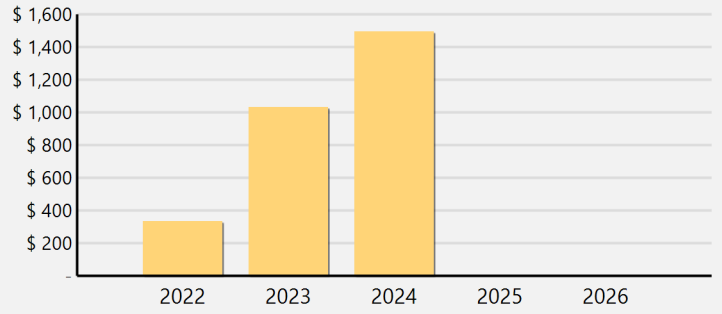
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Maintenance	Provide high quality and timely vehicle maintenance for City departments to achieve maximum fleet availability and high customer satisfaction.	% of work orders completed within 24 hours	98%	99.00%	99.00%	99.00%	99.00%
		% of work orders that require repeat repairs within 30 days	0.40%	0.41%	0.54%	0.49%	0.40%
		Fleet Availability Rate	99%	99.00%	99.00%	99.00%	99.00%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4550	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	1,179,734	1,234,334	1,318,707	1,171,017	1,597,065	1,632,327
Operations	2,916,526	3,540,415	3,985,831	3,933,965	4,107,364	4,384,502
Capital Outlay	-	1,737	28,263	28,263	-	-
Cost Allocations	(3,762,891)	(3,743,234)	(5,182,716)	(3,638,513)	(5,704,429)	(6,016,829)
Total Expenditures	\$333,368	\$1,033,252	\$150,085	\$1,494,732	-	-

*as amended

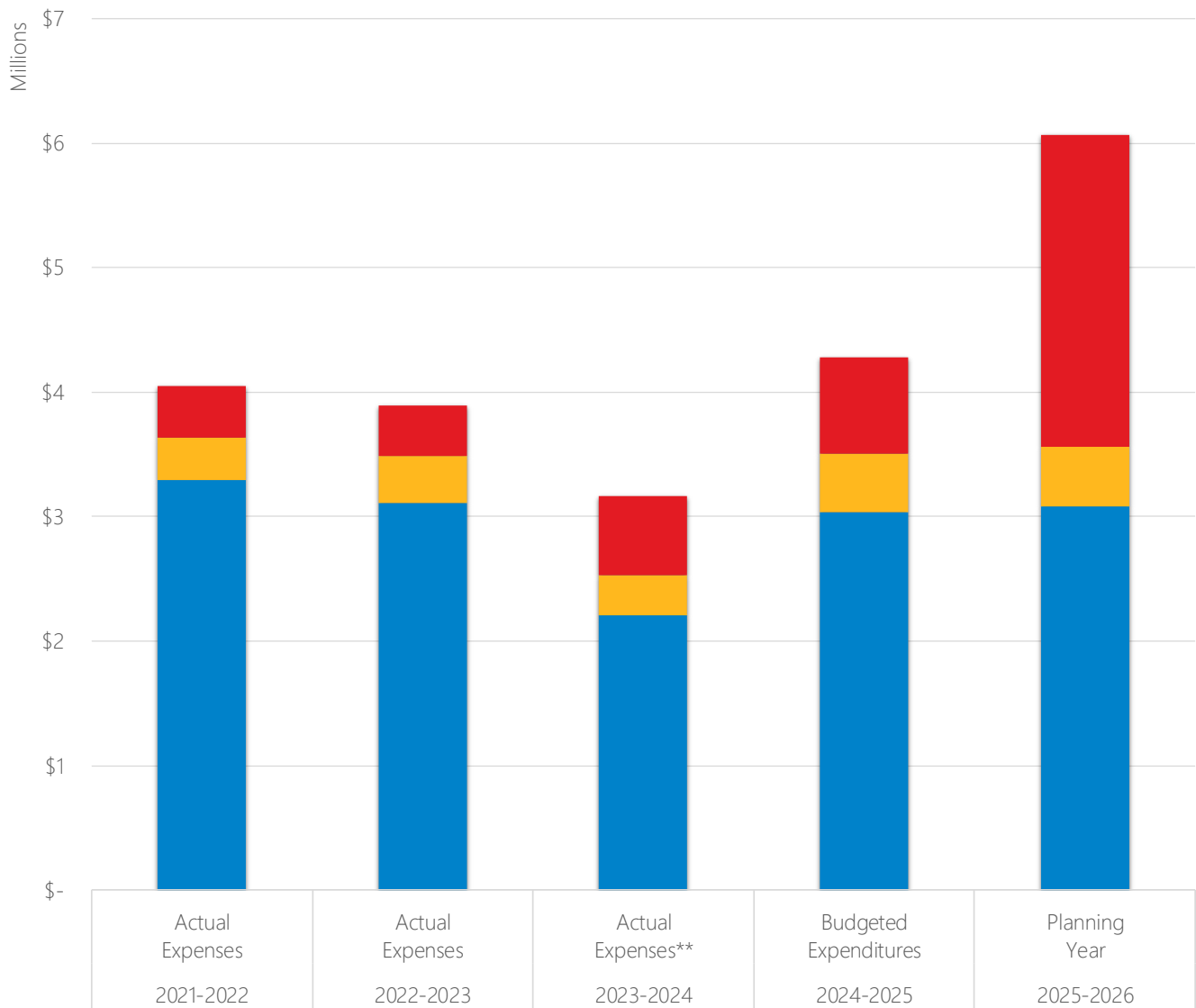
**as of 5/23/2024

Economic Development Expenditures

	2021-2022	2022-2023	2023-2024	2023-2024	2024-2025	2024-2025	2025-2026
Budget Unit (General Fund)	Actual Expenses	Actual Expenses	Council Approved*	Actual Expenses**	Budgeted Expenditures	Percentage by Budget Unit	Planning Year
Planning & Neighborhood Developm	3,290,984	3,105,735	2,874,660	2,205,818	3,033,641	71.0%	3,085,077
Transportation Planning	346,477	381,688	495,889	327,574	471,775	11.0%	471,775
Economic Development	414,186	404,950	898,489	632,278	769,765	18.0%	2,509,699
Total Expenditures	\$ 4,051,646	\$ 3,892,374	\$ 4,269,038	\$ 3,165,669	\$ 4,275,181	100.0%	\$ 6,066,551

* as amended

**as of 5/23/2024



Planning & Nbhd Devlpmnt

Fund: 100 - General Fund *Functional Area:* Economic Development *Budget Unit:* 4910 - Planning & Nbhd Devlpmnt

Mission

Provide courteous, effective, and accurate planning, development, and inspection services to City of Concord residents and development community to build a thriving, prosperous, and safe community that enhances the quality of life for all residents of the City of Concord.

Core Values

The Planning Department will actively engage with internal and external stakeholders to inclusively and effectively accomplish its mission of strengthening communication and partnerships within the community.

Major Services Provided

- Development Plan Review and Permitting
- Public Hearings: Planning & Zoning Commission, Board of Adjustment, and the Historic Preservation Commission
- Downtown Development
- CDBG/HOME Program
- Long-range planning in partnership with citizens
- Coordinate Economic Development in partnership with Economic Development Corp.
- Small Area and Corridor Plans

FTE Summary

21-22	22-23	23-24	24-25	25-26
19.00	19.00	18.00	18.43	18.43

FY 23-24 Major Accomplishments

- Worked on four area and corridor plans as recommended by the 2030 Land Use Plan and City Council.
- Continued community development and affordable housing efforts by constructing two affordable homes for sale, renovation of numerous existing housing units, working with the developer of the Coleman Mill redevelopment, pursuing the purchase of land for affordable housing, and partnering with the Housing Department on the redevelopment of the public housing properties.
- Improved the Accela permitting system through continuous collaboration with Cabarrus County and by developing user guides to simplify the submission process for customers.

FY 24-25 Budget Highlights

- Continue to work on major economic development and downtown projects including Eli Lilly and Red Bull/Rauch and complete Union Streetscape improvements.
- Continue historic preservation efforts including work on the Logan Community Historic designation study and work with the Historic Preservation Commission and a joint citizen/commission committee to conduct a wholesale rewrite of the Historic Handbook and Guidelines.

FY 25-26 Planning Year Goals

- Complete the Bruton Smith/Concord Mills Small Area Plan (The Boulevards).
- Conduct weekly staff meetings to discuss all upcoming projects including those that appear before various boards and commissions regarding design, site plan layout, and other issues.
- Improve coordination with other departments to ensure that projects stay on track and problems are identified and solved early.

Program & Strategy Enhancements

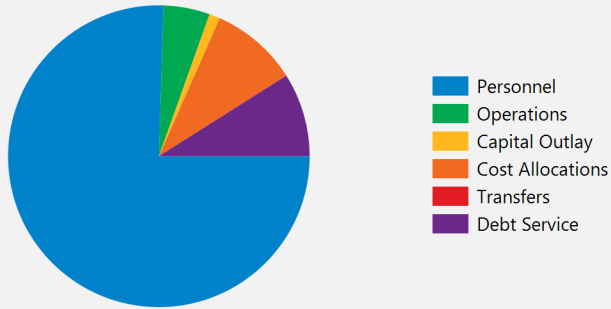
- Explore options to market the City's mission statement and identity to department employees.
- Continue to evaluate, improve and refine the plan review process to make it more efficient and customer friendly.
- Continue to improve Accela in conjunction with Cabarrus County.

Performance Summary

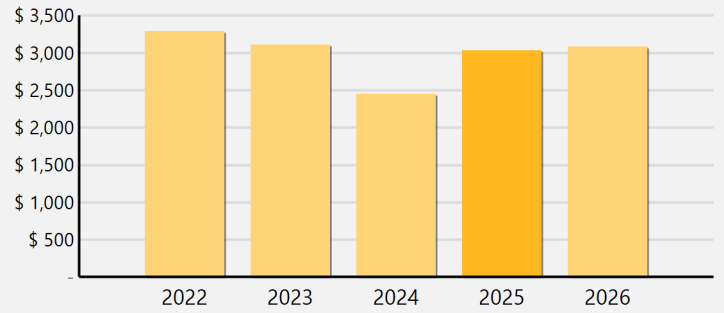
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Annexations	Ensure that the City grows in a controlled and orderly manner and that City services can be provided.	Areas Annexed into City Limits	N/A	7.00	5.00	5.00	5.00
Development Plan Review	Provide an accurate and timely review for the development community to ensure that requirements of the ordinance are met and quality development in the City is achieved.	# of plans submitted	N/A	1,617.00	1,166.00	709.00	305.00
Permitting	Provide accurate and timely issuance of development permits to developers and citizen to ensure compliance with local ordinances.	Single Family Residential Permits	N/A	597.00	349.00	242.00	202.00
		Single Family Residential Attached (units)	N/A	112.00	168.00	154.00	55.00
		Two, Three, or Four-Family Residential (units)	N/A	3.00	81.00	3.00	2.00
		Multi-Family Residential (units)	N/A	355.00	216.00	0.00	15.00
		Commercial Buildings	N/A	153.00	138.00	56.00	52.00
		Industrial Buildings	N/A	6.00	6.00	2.00	2.00
		Sign Permits	N/A	150.00	151.00	65.00	60.00
		Certificates of Compliance	N/A	410.00	355.00	238.00	150.00
		Permits for Additions/Accessories	N/A	446.00	46.00	10.00	10.00
		Temporary Use Permits (construction trailers, etc.)	N/A	40.00	40.00	19.00	19.00
		Temporary Power Permits	N/A	306.00	1.00	0.00	0.00
Subdivisions of Land	Ensure that land in the City is subdivided in a manner that provides for quality of life and orderly growth, and that natural resources are protected.	Major Subdivision Plats	N/A	8.00	13.00	5.00	5.00
		Preliminary Subdivision Plats	N/A	13.00	4.00	3.00	4.00
Zoning Cases & Public Hearing	Provide due process for the community so that zoning requests are processed in accordance with state and local laws; and that complete, factual, and accurate information is provided to City boards so that board members can make well-educated decisions pertaining to zoning and development.	Certificates of Appropriateness (in Historic Districts)	N/A	26.00	20.00	12.00	5.00
		Site Plans	N/A	3.00	1.00	0.00	1.00
		Special Use Permits	N/A	4.00	1.00	2.00	1.00
		Text Amendments to Concord Development Ordinance	N/A	12.00	6.00	2.00	2.00
		Variances	N/A	4.00	1.00	0.00	0.00
		Zoning Map Amendments (Rezoning)	N/A	23.00	27.00	10.00	12.00

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4910	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	1,882,328	1,853,362	1,938,677	1,729,667	2,289,650	2,313,900
Operations	215,634	303,250	371,760	345,751	151,273	123,147
Capital Outlay	-	212,774	108,644	119,321	35,000	80,000
Cost Allocations	921,394	464,722	213,503	201,964	285,559	296,270
Transfers	-	-	-	1,100	-	-
Debt Service	271,628	271,628	242,076	48,000	272,159	271,760
Total Expenditures	\$3,290,984	\$3,105,735	\$2,874,660	\$2,445,803	\$3,033,641	\$3,085,077

*as amended

**as of 5/23/2024

Transportation Planning

Fund: 100 - General Fund *Functional Area:* Economic Development *Budget Unit:* 4915 - Transportation Planning

Mission

Transportation Planning is accomplished through local urban design efforts and a cooperative partnership with the Cabarrus-Rowan Metropolitan Planning Organization (CRMPO). CRMPO plans for regional transportation needs including highway, transit, air, bicycle, and pedestrian facilities within both Cabarrus and Rowan counties as well as connections to the greater Metrolina Area. Concord is the lead agency and Transportation Department staff serves as members and alternates to the CRMPO's Technical Coordinating Committee.

Major Services Provided

- Support for local urban design efforts
- MPO transportation planning
- Regional coordination on transportation issues in the Charlotte metro area

FTE Summary

21-22	22-23	23-24	24-25	25-26
0.00	0.00	0.00	0.00	0.00

FY 23-24 Major Accomplishments

- Assisted in the latest update of the NCDOT's Comprehensive Transportation Plan (CTP) for the CRMPO in coordination with the City's latest revisions.
- Participated in the Regional Model maintenance, including updates to socioeconomic base year data and changes to the Model network (s).
- Continued to work with City infrastructure departments, consulting engineers, the CRMPO, and contracted agents to complete construction of local approved projects on the STIP.

FY 24-25 Budget Highlights

- Continue to assist in the latest update of the NCDOT's CTP for the CRMPO in coordination with the City's latest revision of its CTP.
- Continue participation in the Regional Model maintenance, including updates to socioeconomic base year data and changes to the Model network(s).
- Continue to work with City infrastructure departments, consulting engineers, the CRMPO and contracted agents to complete construction of local approved projects on the STIP.

FY 25-26 Planning Year Goals

- Partner with the CRMPO members to secure grant funding for future transportation projects.
- Work with City infrastructure departments, consulting engineers, the CRMPO and contracted agents to complete construction of local approved projects on the STIP.
- Identify special studies for potential improvements on corridors for regional transportation needs including highway, transit, air, bicycle, and pedestrian facilities within the city.

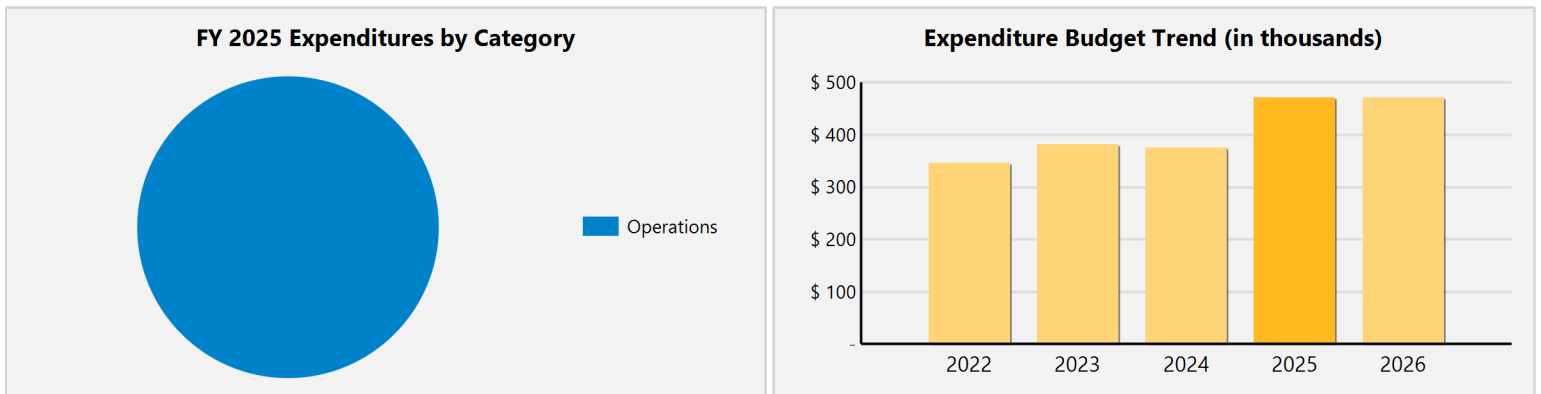
Program & Strategy Enhancements

- Improve communication efforts between the City and fellow jurisdictions within the CRMPO.
- Support efforts and interagency communications for ranking STIP Projects using data driven criteria.
- Coordinate and work within the CRMPO and with the NCDOT on the State's CTP and the Regional Model for the metropolitan area.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
MPO Transportation Planning	Provide active representation in the MPO transportation planning process through representation on the Technical Coordinating Committee to address issues to increase transportation choices, reduce road congestion, increase traffic flow, and improve traffic safety.	% of TCC meetings attended	100%	100%	100%	100%	100%
Regional Coordination	Provide regional representation to coordinate and cooperate with partners in the Charlotte metro area, as outlined and required by USDOT and NCDOT, and to provide a significant presence in any regional discussions about transportation planning and project/service delivery.	% of Regional Model Executive Committee meetings attended	100%	100%	100%	100%	100%

Budget Charts



Budget By Category

Budget Unit #: 4915	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Operations	346,477	381,688	495,889	375,829	471,775	471,775
Total Expenditures	\$346,477	\$381,688	\$495,889	\$375,829	\$471,775	\$471,775

*as amended

**as of 5/23/2024

Economic Development

Fund: 100 - General Fund Functional Area: Economic Development Budget Unit: 4920 - Economic Development

Mission

Administer local, state, and federal funds to stabilize neighborhoods, improve infrastructure, and create jobs through economic development opportunities.

Core Values

The economic development team will promote a connected city by working with the Economic Development Corporation to implement the new strategic plan and actively recruit new business to the Concord area.

Major Services Provided

- Recruit, retain, and help expand businesses
- Facilitate redevelopment to assist developers through complex renovation/reuse projects

FTE Summary

21-22	22-23	23-24	24-25	25-26
1.00	1.00	1.00	1.00	1.00

FY 23-24 Major Accomplishments

- Facilitated permitting and construction for economic development projects such as: Red Bull, Ball, Rauch, Eli Lilly, Kroger/Ocado, Hendrick/GM Performance, Novi Buildings, Philip Morris Building, and the Nascar Building. Actively participated with the Economic Development Corporation (EDC) in recruiting a significant number of projects to Concord.
- Worked on Streetscape mitigation plans and assisted with design solutions on Market Street. Actively recruited new businesses like Benny's Pizza and Hawthorne's to downtown. Worked to identify and capture top tenants for the spaces that will be coming online.
- Participated in developing the sewer policy with an emphasis on preserving allocations for economic development.

FY 24-25 Budget Highlights

- Continue coordinated economic development efforts with Cabarrus EDC and Downtown Development staff.
- Updated the downtown façade grant program.
- Facilitate the permitting and construction of economic development projects.
- Worked with local non-profits so they could find less expensive office rentals to complete their work.
- Researched and created a policy for funding outdoor dining furniture for the new Union Streetscape.

FY 25-26 Planning Year Goals

- Continue engagement with the Cabarrus Center's entrepreneurship council to promote small business growth in Concord.
- Continue to work with non-profits in the community so they can rent an inexpensive office space to complete their work.
- Develop a City-wide restaurant and retail recruitment plan. Celebrate and market the opening of Union Streetscape.

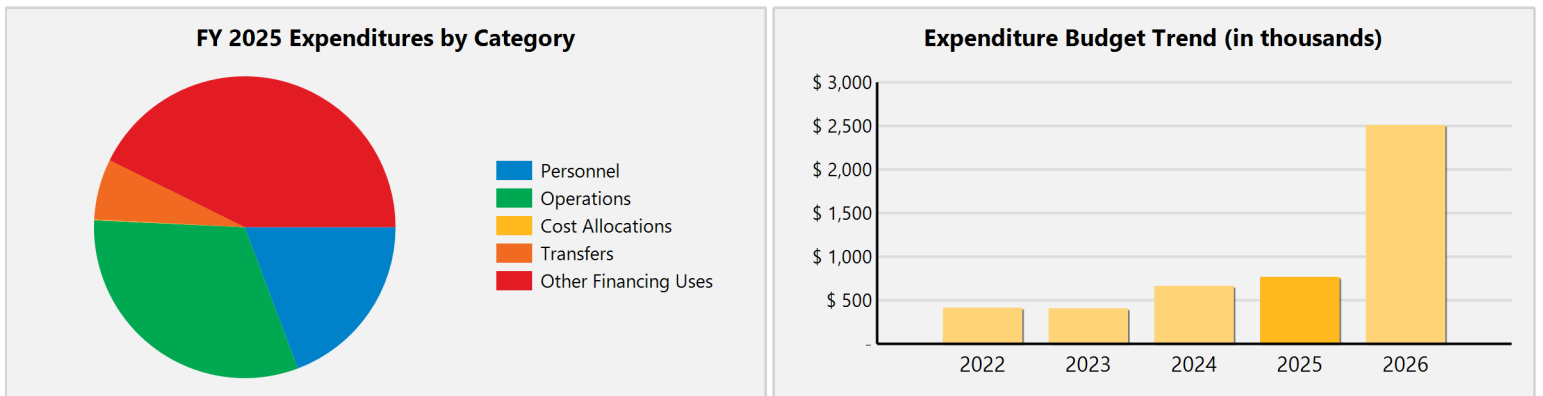
Program & Strategy Enhancements

- Work with Cabarrus EDC on implementing the new Strategic Plan and actively recruit new businesses.
- Engage economic development partners on cost-sharing opportunities and sponsorships.
- Review economic development incentive programs in the context of changing the economic development environment and update as needed.
- Continue support for City-wide economic development recruitment, expansion, and construction and coordinated marketing strategy with Cabarrus EDC that emphasizes quality of life.
- Maintain strong communication among departments and partners to achieve quick and effective responses for economic development projects.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Investment Tracking	Provide accurate information in a timely manner to developers, elected officials, and City management regarding public and private investment throughout the City of Concord.	Total Industrial Investment	N/A	N/A	N/A	\$52,082,915	\$30,500,000
		Total Commercial Investment	N/A	N/A	N/A	\$48,047,396	\$20,000,000
		Total Downtown MSD Investment	N/A	N/A	N/A	\$703,627	\$250,000
		Union St. Investment - Streetscape Impact	N/A	N/A	N/A	\$16,200	\$25,500
		Cabarrus EDC - Concord Projects/RFIs	N/A	N/A	N/A	41.00	25.00

Budget Charts



Budget By Category

Budget Unit #: 4920	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	108,383	112,392	114,231	29,241	148,402	150,942
Operations	164,866	108,695	384,184	210,172	242,194	251,227
Cost Allocations	7,821	2,469	1,808	1,680	579	639
Transfers	75,000	75,000	71,266	71,266	50,007	126,180
Other Financing Uses	58,115	106,395	327,000	354,796	328,583	1,980,711
Total Expenditures	\$414,186	\$404,950	\$898,489	\$667,154	\$769,765	\$2,509,699

*as amended

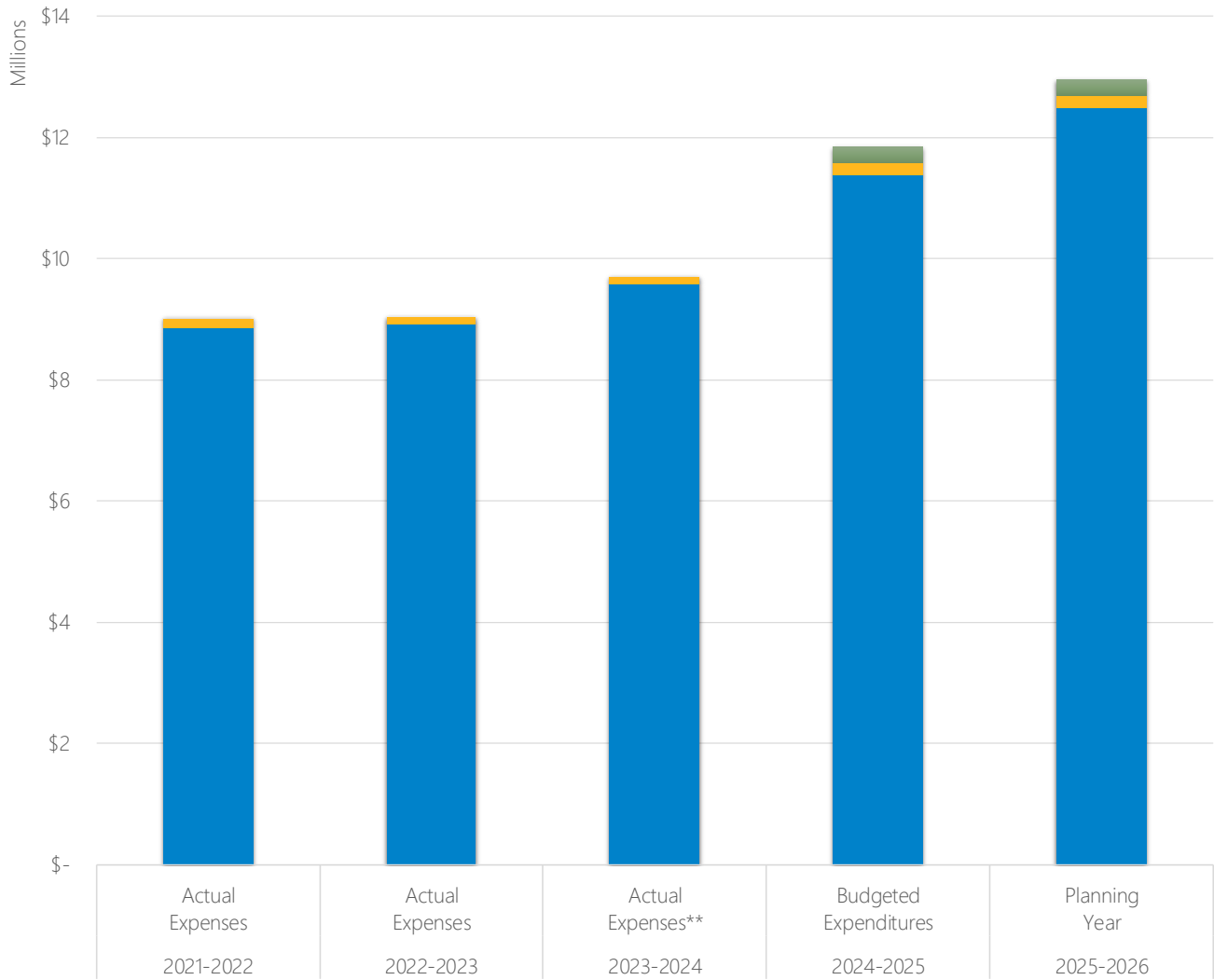
**as of 5/23/2024

Recreation & Culture Expenditures

Budget Unit (General Fund)	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Budgeted Expenditures	2024-2025 Percentage by Budget Unit	2025-2026 Planning Year
Parks & Recreation	8,873,301	8,925,840	11,957,617	9,581,881	11,379,073	98.2%	12,493,744
Parks & Recreation - Aquatics	137,707	110,603	227,105	103,515	209,124	1.8%	209,124
ClearWater	-	-	-	-	259,125	2.2%	261,465
Total Expenditures	\$ 9,011,008	\$ 9,036,443	\$ 12,184,722	\$ 9,685,396	\$ 11,588,197	100.0%	\$ 12,702,868

* as amended

**as of 5/23/2024



Parks & Recreation

Fund: 100 - General Fund *Functional Area:* Recreation & Culture *Budget Unit:* 6120 - Parks & Recreation

Mission

Provide recreation services, parks, and facilities that enrich the lives of all residents and promote the opportunity for a healthy lifestyle.

Major Services Provided

- Facility & Greenway Development
- Festivals, Events, and Programs
- Athletics
- Recreation Center Operations and Programming
- Facility Operations
- Customer Service

FTE Summary

21-22	22-23	23-24	24-25	25-26
36.50	37.25	39.00	37.70	37.70

FY 23-24 Major Accomplishments

- Developed Spanish Leisure Times to improve citizen access to programs offered.
- Continue to manage GO bond funding for the 9 park projects. Dorton Park is currently under construction.
- Replaced a bus to accommodate wheelchair access.
- Added AED's to fields for access for an emergency.

FY 24-25 Budget Highlights

- Continue progress on 3 GO bond projects (Dorton Park, Caldwell Park, & J.E. Jim Ramseur Park).
- Update trail and park pedestrian counters on City greenways.
- Improve registration and reservation access for the department.

FY 25-26 Planning Year Goals

- Improve reservation point of contact for citizens to improve customer service.
- Develop operational manual for new splash pads.
- Provide greenway connectivity from Wilkinson Court to the McEachern Greenway.

Program & Strategy Enhancements

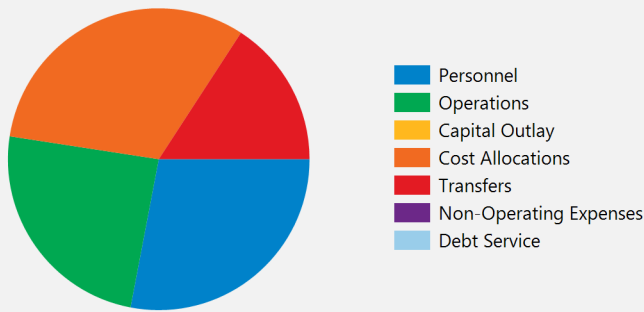
- Continue to manage GO funding for 5 park renovations and 4 new park development projects while providing citizen update meetings throughout the process.
- Be proactive in customer service and outreach to the public through social media, website updates, and face-to-face meetings.
- Emphasize connectivity following the recommendations of the adopted Open Space Connectivity Analysis and programming following the recommendations of the adopted Comprehensive Master Plan.

Performance Summary

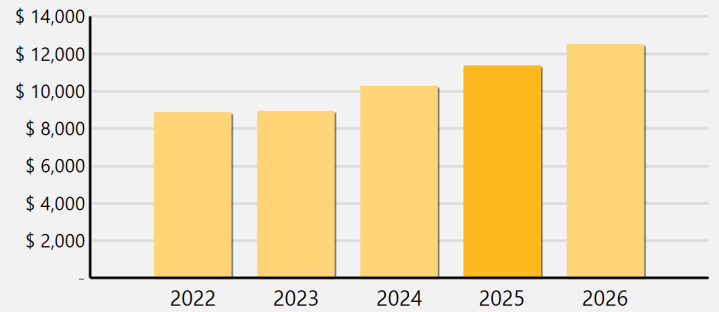
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Facility Operations	Operate park facilities that are positive destination points for residents. Provide safe leisure experiences in a cost-effective manner.	Dept's revenue as % of operating expenditures	15%	17.00%	17.65%	N/A	16.00%
Festivals, Events, Programs & Athletics	Provide basic, extended, and special leisure/athletic programming to youth and adults that are cost effective and engaging to provide social, educational, athletic, and mentally stimulating experiences.	# of adults participating in adult programs	3,000	13,326.00	19,600.00	20,985.00	14,000.00
		% of program participants reporting being "very" satisfied with their experience	100%	98.00%	91.00%	91.00%	98.00%
		# of youth participating in youth programming	15,000	17,265.00	24,200.00	25,843.00	18,000.00
Recreation Center Operations & Programming	Operate recreation centers that are positive destination points for the residents of Concord. Market the recreation centers by providing programs and activities that are popular with the communities served.	# of youth and teens participating in recreation center programs	3,000	1,206.00	3,172.00	N/A	1,000.00

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 6120	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	1,986,890	2,147,749	2,816,851	2,081,487	3,186,071	3,306,954
Operations	2,915,541	2,454,294	3,742,044	3,073,745	2,779,393	3,013,873
Capital Outlay	-	17,820	136,627	136,627	-	100,000
Cost Allocations	2,556,851	2,863,680	3,593,845	3,399,598	3,613,609	3,726,737
Transfers	1,414,018	1,442,298	1,584,000	1,584,000	1,800,000	2,346,180
Non-Operating Expenses	-	-	84,250	7,174	-	-
Debt Service	-	-	-	-	-	-
Total Expenditures	\$8,873,301	\$8,925,840	\$11,957,617	\$10,282,632	\$11,379,073	\$12,493,744

*as amended

**as of 5/23/2024

Parks & Rec Aquatics

Fund: 100 - General Fund *Functional Area:* Recreation & Culture *Budget Unit:* 6121 - Parks & Rec Aquatics

Mission

Provide recreation services, parks, and facilities that enrich the lives of all residents and promote the opportunity for a healthy lifestyle.

Major Services Provided

- Aquatic Facility Operations
- Customer Service

FTE Summary

21-22	22-23	23-24	24-25	25-26
	1.50		1.50	1.50

FY 23-24 Major Accomplishments

- Replaced aging deck chairs.
- Improved ADA Exits at the McInnis Aquatic Center.

FY 24-25 Budget Highlights

- Update chlorinators at the McInnis Aquatic Center.
- Propose updates to the Pool Fee Structure.
- Schedule replacement for 4 picnic tables.
- Begin construction on the GO bond project at the Aquatics Center. This project includes adding a water feature and a zero entry to the pool.

FY 25-26 Planning Year Goals

- Improve processes for pool reservations.

Program & Strategy Enhancements

- Focus on customer satisfaction including discussion of complaint resolution.
- Update Operations Manual for improved customer service.
- Improve processes for pool memberships, financial documentation with collection of fees, and facility forms.
- Continue to collect customer satisfaction data through bi-weekly surveys.

Performance Summary

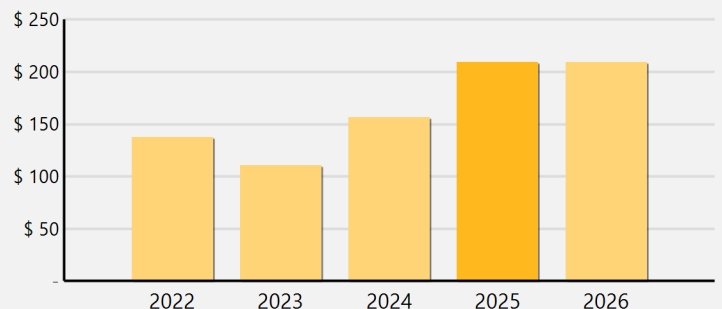
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Pool Operations	Operate aquatic facilities for the residents of Concord in a cost-effective manner to provide patrons with a pleasant and safe leisure experience.	% of pool patrons reporting being "somewhat" or "very" satisfied with their experience	100%	98.00%	98.00%	98.00%	98.00%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 6121	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	26,146	16,817	44,876	13,745	53,488	53,488
Operations	111,561	93,786	182,229	143,055	155,636	155,636
Total Expenditures	\$137,707	\$110,603	\$227,105	\$156,800	\$209,124	\$209,124

*as amended

**as of 5/23/2024

ClearWater

Fund: 100 - General Fund Functional Area: Recreation & Culture Budget Unit: 6122 - ClearWater

Mission

ClearWater Arts Center & Studios enables inspiration, creative expression and community connections through providing access to top-notch artists, their teaching and their works; as well as affordable space for working artists to build their practice and community, and for the community to hold private or public events and to gather.

Vision

For public art to be a unifying feature that strengthens Concord's overall identity, uplifts authentic community stories and resources, and add beauty and meaning to public places and facilities.

Major Services Provided

- Art Exhibits
- Special Events
- Facility Operations
- Ceramic, Art Programming, and Classes

FTE Summary

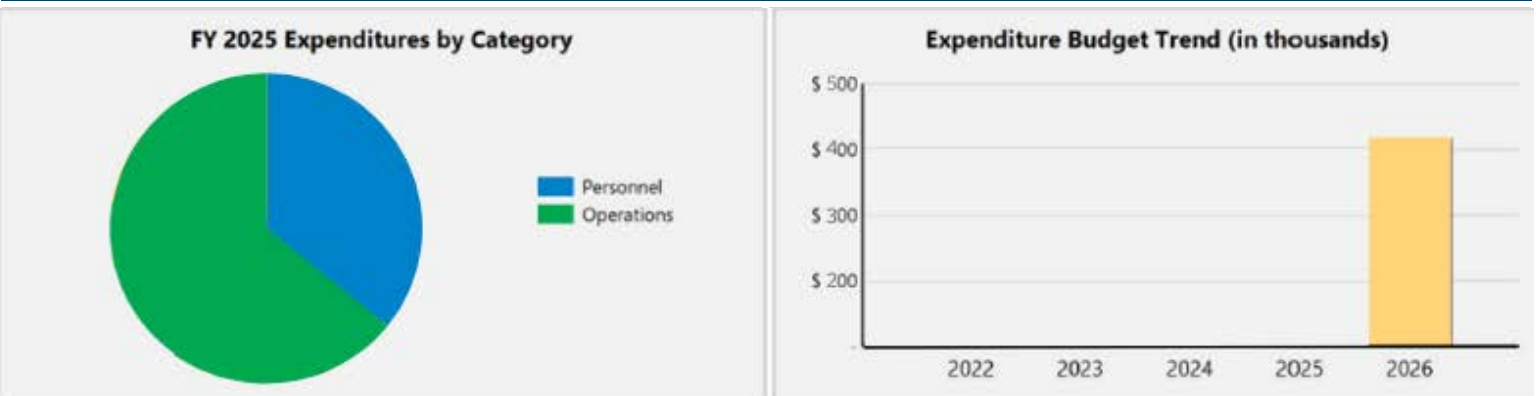
21-22	22-23	23-24	24-25	25-26
			1.50	1.50

FY 23-24 Major Accomplishments

- Opened the new ClearWater Ceramic Center.
- Appointment of the first Public Art Commission Membership, approved by City Council.

Program & Strategy Enhancements

Budget Charts



Budget By Category

Budget Unit #: 6122	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel					143,827	146,167
Operations					115,298	115,298
Total Expenditures					\$259,125	\$261,465

*as amended

**as of 5/23/2024



SPECIAL REVENUE FUNDS

SECTION CONTENTS



Municipal Service District



HOME Consortium



Housing Choice Vouchers



Market Rate Units

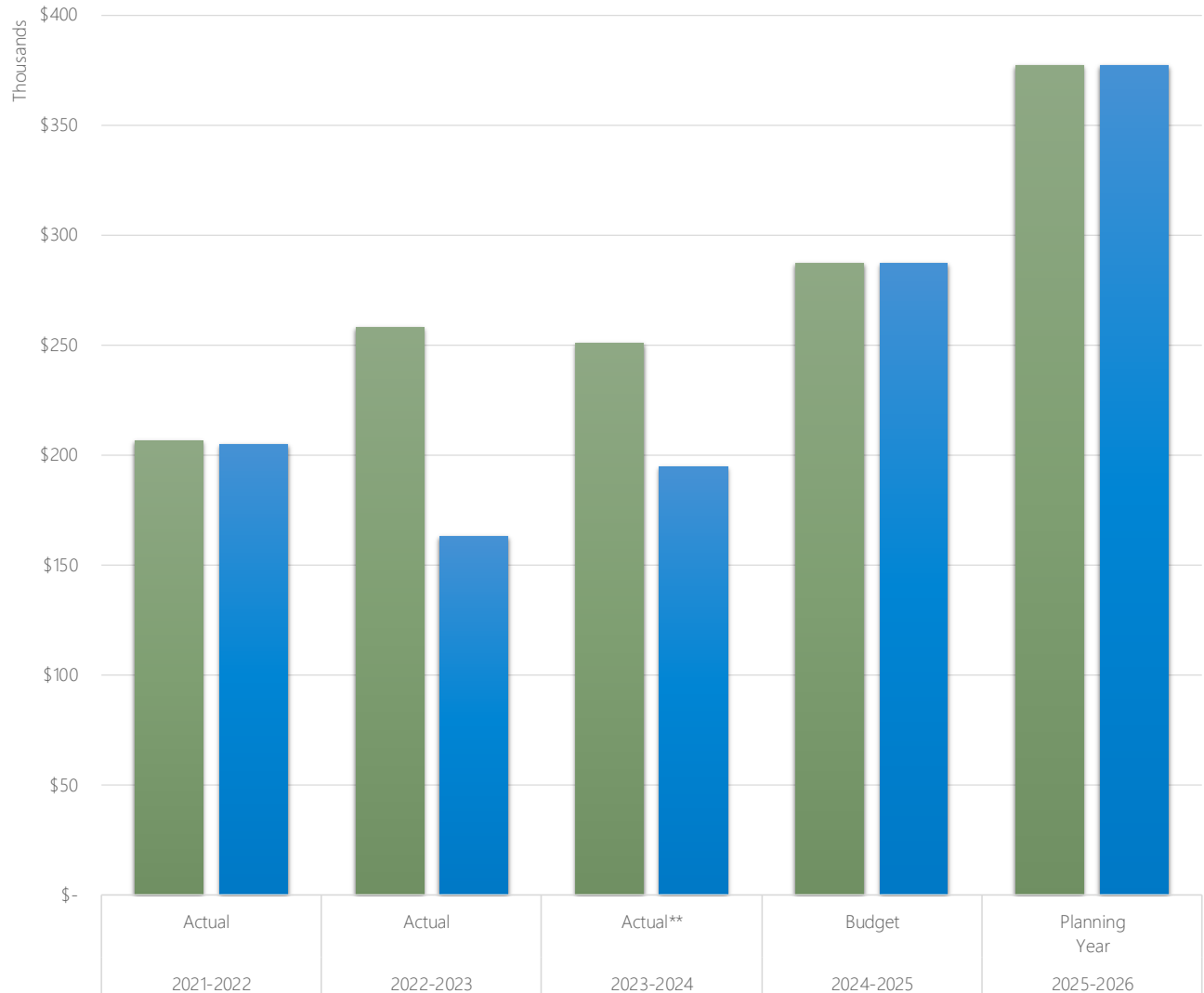


Community Development Block Grant



Affordable Housing Revolving

Municipal Service District



	2021-2022 Actual	2022-2023 Actual	2023-2024 Council Approved*	2023-2024 Actual**	2024-2025 Budget	2024-2025 Percentage by Source	2025-2026 Planning Year
Fund 201							
Restricted Intergov'tl Revenue	132,722	186,351	164,679	176,296	236,889	82.43%	250,423
Operating Revenues	128	389	500	310	500	0.17%	500
Other Financing Sources	75,000	75,000	71,266	71,266	50,007	17.40%	126,180
Investment Earnings	(1,564)	(3,812)	-	2,582	-	0.00%	-
Total Revenues	\$ 206,286	\$ 257,929	\$ 236,445	\$ 250,454	\$ 287,396	100.0%	\$ 377,103
Munisipal Service District Fund - Expenditures	205,013	163,084	236,445	194,222	287,396	100.00%	377,103
Total Expenditures	\$ 205,013	\$ 163,084	\$ 236,445	\$ 194,222	\$ 287,396	100.0%	\$ 377,103

*as amended

**as of 5/23/2024

Downtown Development

Fund: 201 - Municipal Service District | Budget Unit: 5000 - Downtown Development

Mission

Enhance the economic, social, and aesthetic values of Historic Downtown Concord through business development, business recruitment, and design by leveraging public and private partnerships.

Vision

Located at the intersection of high performance living and historic charm, Downtown Concord features an affordable urban lifestyle within the historic fabric of the center city. It is a goldmine of walkability and connectivity within Cabarrus County.

Core Values

The City of Concord will be a regional destination known for its unique neighborhoods, attractions and vibrant downtown.

Major Services Provided

- Enhance Historic Downtown Concord
- Business development, recruitment, and design
- Leverage public and private partnerships
- Market and promote Downtown Concord

FTE Summary

21-22	22-23	23-24	24-25	25-26
2.00	2.00	2.00	2.00	2.00

FY 23-24 Major Accomplishments

- Hosted quarterly Art Walks in partnership with Cabarrus Arts Council and continued communication with downtown stakeholders regarding Streetscape and other new construction projects.
- Hosted several downtown Concord events in FY23 including: Christmas in July, Small Business Saturdays, Social Saturdays, First Fridays, and the Streetlight 5K.
- Developed a mitigation strategy for businesses impacted by the Streetscape and new construction projects.
- Engaged businesses and facilitated applications for façade grant projects (e.g. Lofts at 14th, Press and Porter, 2Gals, Goldberry Books, etc.) and marketed projects including Union Streetscape, new construction, renovations, events, business updates, and announcements. Secured tenants for vacant spaces downtown (i.e. Hawthorne's Pizza, Benny's Pizza).

FY 24-25 Budget Highlights

- Begin a branding and marketing initiative that incorporates the new Downtown environment.
- Recruiting new businesses for retail space in new construction and redevelopment projects. Working with the private sector on future projects for Downtown.
- Focusing on driving more businesses downtown during the Streetscape mitigation.
- Increasing visibility by posting event updates and Streetscape mitigation information to the Downtown Concord webpage and through social media.

FY 25-26 Planning Year Goals

- Begin new public-private partnerships for upcoming residential and commercial projects and continue the façade grants program.
- Celebrate and promote Downtown as major events or projects are completed.
- Partner with Cabarrus Arts Council to increase the number of performances and attendance, drawing more visitors to Downtown.

Program & Strategy Enhancements

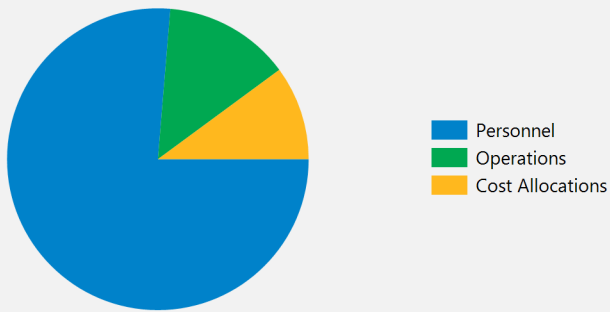
- Reinstate monthly mixers with business owners and increase sponsorship for events and programming.
- Continue education and training through the North Carolina Main Street Program.
- Increase volunteerism for events and programs and increase community engagement in downtown projects.
- Work with community partners to implement new downtown events.
- Recruitment of restaurant and retail tenants.

Performance Summary

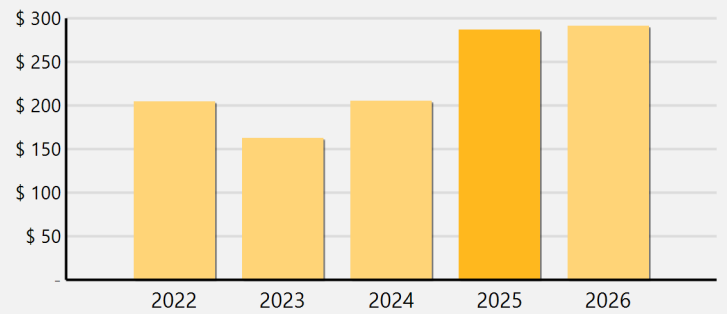
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Building Vacancy Rate	Reduce and maintain vacancy rates for available properties both ground floor and upper story.	Identify the number of vacant ground floor spaces are available in the MSD	N/A	N/A	N/A	2.00	2.00
Communication	Communicate and engage with all downtown stakeholders and the public sector.	Percentage of businesses, property owners, and residents reporting they received communications	N/A	N/A	N/A	70%	16.00%
Economic Development	Work in an open and transparent partnership with public and private partners to recruit and retain businesses.	Number of businesses who have received support from Downtown staff annually	N/A	N/A	N/A	94.00	66.00
		Ratio of business openings to closings in Downtown	N/A	N/A	N/A	40.00	6.00
Marketing	Provide effective marketing services for Downtown events, businesses, venues, and available real estate.	Annual increase in social media followers	N/A	N/A	N/A	14%	5.00%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



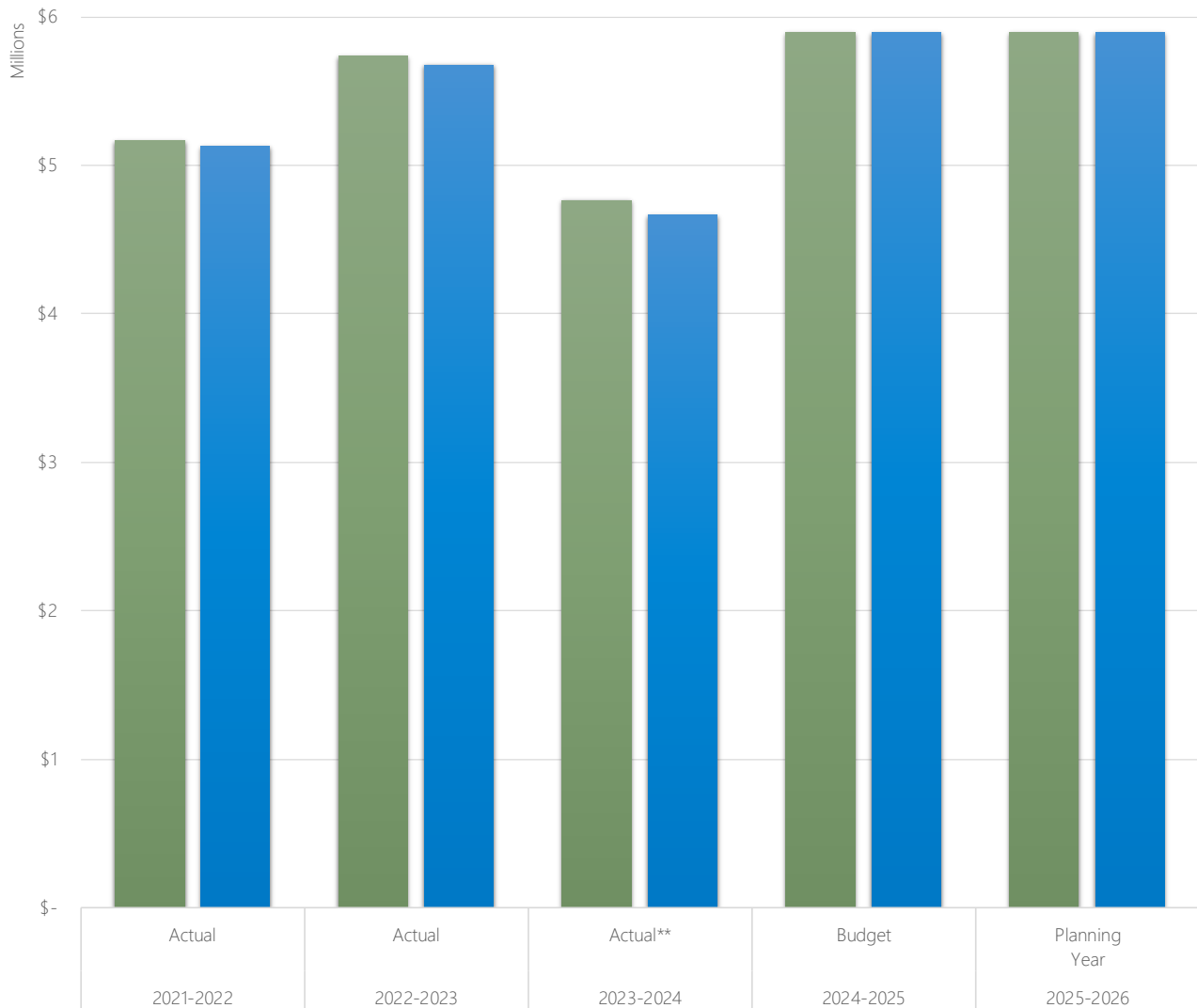
Budget By Category

Budget Unit #: 5000	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	163,722	86,902	177,836	156,508	219,349	223,992
Operations	34,731	47,251	33,898	25,090	39,039	37,830
Cost Allocations	6,561	28,931	24,711	23,521	29,008	29,354
Total Expenditures	\$205,013	\$163,084	\$236,445	\$205,120	\$287,396	\$291,176

*as amended

**as of 5/23/2024

Housing Choice Voucher Program



	2021-2022 Actual	2022-2023 Actual	2023-2024 Council Approved*	2023-2024 Actual**	2024-2025 Budget	2024-2025 Percentage by Source	2025-2026 Planning Year
Fund 210							
Restricted Intergov'tl Revenue	-	-	-	-	-	0.00%	-
Other Revenue	-	-	16,946	-	-	0.00%	-
Other Financing Sources	1,518	58,537	59,277	6,811	5,123	0.09%	5,123
Housing Revenue	5,162,150	5,676,998	5,732,556	4,760,946	5,886,132	99.91%	5,886,132
Total Revenues	\$ 5,163,668	\$ 5,735,534	\$ 5,808,779	\$ 4,767,758	\$ 5,891,255	100.0%	\$ 5,891,255
HCV Fund - Expenditures	5,124,011	5,673,964	5,808,779	4,666,228	5,891,255	100.00%	5,891,255
Total Expenditures	\$ 5,124,011	\$ 5,673,964	\$ 5,808,779	\$ 4,666,228	\$ 5,891,255	100.0%	\$ 5,891,255

*as amended

**as of 5/23/2024

HCV Admin

Fund: 210 - Voucher Program | Budget Unit: 1500 - HCV Admin & 1501 - HCV HAP

Mission

The City of Concord's Housing Department serves low-income families for whom conventional housing is unaffordable. Our mission is to provide these families with decent, safe, and sanitary housing while supporting their efforts to achieve economic independence and self-sufficiency.

Major Services Provided

- Decent, Safe, and Sanitary Housing
- Family Self-Sufficiency (FSS)
- Education

FTE Summary

21-22	22-23	23-24	24-25	25-26
3.40	3.46	4.89	4.90	4.90

FY 23-24 Major Accomplishments

- Completed workshops for new and existing landlords.
- Worked with Douglas Development on the Project-Based Vouchers (PBV) contract renewal for Logan Villas.
- Continued to lease up specialty vouchers for the Emergency Housing Vouchers program, Veterans Affairs Supportive Housing program, and the Family Unification Program.

FY 24-25 Budget Highlights

- Implement new marketing efforts to recruit new landlords for Housing Choice Vouchers (HCV) program.
- Explore new voucher opportunities as made available by the U.S. Department of Housing and Urban Development (HUD) and improve voucher utilization rates.
- Review payment standards to increase lease up success.
- Seek funding opportunities specific to HCV programs.

FY 25-26 Planning Year Goals

- Continue to creatively recruit new landlords and partner with WeBuild and other non-profits and private developers to expand market rate rental units and units participating in the HCV program.
- Work to improve voucher utilization rates.
- Add a new Housing Specialist position improve departmental efficiency and compliance.

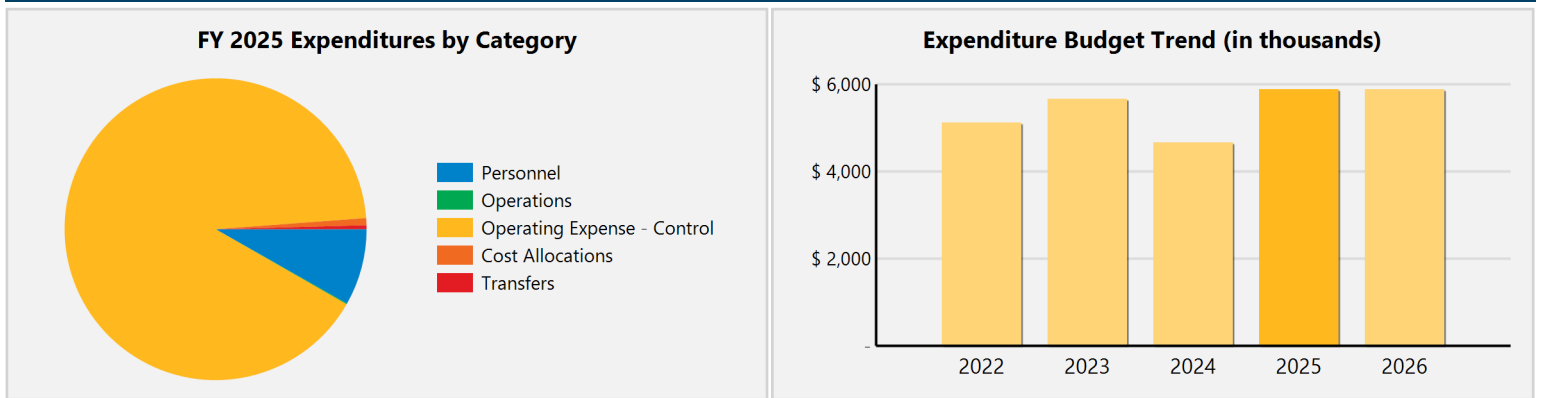
Program & Strategy Enhancements

- Continue to provide education on policies and procedures through annual Landlord workshops.
- Promote fair housing and encourage participation in the Housing Choice Vouchers program and its services.
- Attain and maintain a high level of standards and professionalism in day-to-day management of all program components.
- Provide decent, safe & sanitary housing in good repair to comply with program uniform physical condition standards for very low/low-income families.
- Provide opportunity for very low-income/low-income families of all races, ethnicities, national origins, religions, ethnic backgrounds & disabilities.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Decent, Safe, & Sanitary Housing	Provide high quality housing to residents/clients to obtain a safe & enjoyable living environment.	% Utilization of Units Under Lease based on Voucher Funding (not total # of vouchers)	98%	104.00%	108.00%	N/A	98.00%
		% of initial Inspections completed prior to lease-up	N/A	N/A	0%	N/A	100%
		% of life safety issues resolved within 24 hours	N/A	N/A	0%	N/A	100%
		% of bi-annual Housing Quality Standards (HQS) inspections completed	N/A	N/A	0%	N/A	100%
Family Self-Sufficiency	Provide Family Self-Sufficiency support resources to our housing residents to promote the goal of homeownership.	# of Family Self-Sufficiency (FSS) Program participants	25	35.00	30.00	N/A	80.00
Task Tracking		% of HCV Participants Recertified by Due Date	100%	100%	104.00%	N/A	100%
		% of waitlist status update completed	N/A	N/A	0%	N/A	100%

Budget Charts



Budget By Category

Budget Unit #: 1500	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	299,484	331,900	401,565	331,003	482,091	493,077
Operations	3,145	3,436	5,131	5,439	5,769	5,769
Operating Expense - Control	673,303	370,625	282,491	269,345	263,131	253,680
Cost Allocations	-	53,522	48,660	46,249	44,730	45,227
Transfers	-	-	-	-	24,602	22,770
Total Expenditures	\$975,932	\$759,483	\$737,847	\$652,036	\$820,323	\$820,523

*as amended

**as of 5/23/2024

Budget By Category

Budget Unit #: 1501	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Operating Expense - Control	4,148,078	4,914,481	5,070,932	4,015,240	5,070,932	5,070,732
Total Expenditures	\$4,148,078	\$4,914,481	\$5,070,932	\$4,015,240	\$5,070,932	\$5,070,732

*as amended

**as of 5/23/2024

Community Development Block Grant (CDBG)



	2021-2022 Actual	2022-2023 Actual	2023-2024 Council Approved*	2023-2024 Actual**	2024-2025 Budget	2024-2025 Percentage by Source	2025-2026 Planning Year
Fund 310							
Restricted Intergov'tl Revenue	1,378,874	507,471	(2,069,595)	(2,280,816)	528,389	52838.90%	528,389
CARES Act***	83,494	59,521	-	98,847	-	0.00%	-
Other Revenue	4,554	90,001	39,518	(94,534)	1,000	100.00%	1,000
Other Financing Sources	-	-	-	-	-	0.00%	-
Investment Earnings	-	-	-	-	-	0.00%	-
Total Revenues	\$ 1,466,922	\$ 656,994	\$ (2,030,077)	\$ (2,276,503)	\$ 529,389	52938.9%	\$ 529,389
CDBG Fund - Expenditures	1,466,922	656,994	(2,030,077)	(2,256,406)	529,389	100.00%	529,389
Total Expenditures	\$ 1,466,922	\$ 656,994	\$ (2,030,077)	\$ (2,256,406)	\$ 529,389	100.0%	\$ 529,389

*as amended

**as of 5/23/2024

*** CARES Act is one time funding placed in a separate budget unit from normal departmental units reported.

Note: FY 2023-2024 actual revenues and expenditures display as negative values due to accounting clean up.

CDBG Admin 24/25

Fund: 310 - Community Development Block Grant | Budget Unit: 3122 - CDBG Admin 24/25 & 3123 - CDBG Projects 2024

Mission

The CDBG program for the City of Concord provides individual citizens, neighborhoods, non-profit organizations and other government agencies with neighborhood revitalization assistance, housing rehabilitation, new home construction, job creation, infrastructure improvements, code enforcement, and blight clearance to enhance the vitality, safety, and attractiveness of Concord's neighborhoods.

Core Values

Communication, Teamwork, and Transparency

Major Services Provided

- Emergency Repair Program and Substantial Repair Program Assisting Low and Moderate-Income (LMI) Homeowners
- Provide funding for infrastructure needs (i.e. sidewalks, road repairs) in LMI neighborhoods
- Identify and partner on Community Development efforts in LMI communities
- CDBG Admin and Sub-Recipient Program Management

FTE Summary

21-22	22-23	23-24	24-25	25-26
			0.95	0.95

FY 23-24 Major Accomplishments

- Staff began work on the McGill reuse project, which will assist LMI entrepreneurs to build the foundation of their own successful food and beverage-based business and will help address the food desert needs within the Gibson Village Community.
- Staff hosted 12 housing education classes for the community, including Spanish only options for the Hispanic community. These classes are designed to help residents, non-profits, and partners understand their rights to fair housing, as renters/landlords/property owners, and educate about services provided through Concord's federal funds.
- Staff completed a full update to the CDBG manual to ensure compliance with HUD and better details of services provided to residents.
- Staff worked with the Parks & Recreation department to fully transfer ClearWater operations to Parks & Recreation. Staff continues to assist with designs for various park upgrades and new construction throughout Concord and with greenway additions to ensure safe walkability for residents in the Logan and Gibson neighborhoods.
- Staff is also working with the Parks & Recreation, Transportation, Engineering, and Electric departments to ensure their efforts are incorporated into the design for the McGill project.
- Staff continues working with CMO staff on marketing and partnership options within the community such as the SoilSHOP event and educational outreach to underserved residents.

FY 24-25 Budget Highlights

- Staff will continue to work with the Transportation department to complete the sidewalk project on Old Charlotte Road and on the reconstruction of the Lincoln Street Bridge. Staff will engage with the community to provide updates and to respond to questions about these projects.
- Continue work on both the McGill reuse project and the next phase of work at ClearWater with Parks & Recreation department.
- Address community engagement and education needs for LMI residents of Concord.
- Continue to address the length of time residents who are seeking rehabilitation assistance are on the waiting list.
- Continue partnering with Cabarrus County and Habitat for Humanity to address client needs when the needs of the community exceed funding limits.
- Work to identify new community development efforts which can revitalize LMI communities or open opportunities for LMI residents in Concord.

FY 25-26 Planning Year Goals

- Begin site work and construction for the McGill Reuse campus. Also continue work with Parks & Recreation for the next phase of work at ClearWater.
- Partner with other City departments and WeBuild to address infrastructure needs, community engagement, housing opportunities, and education opportunities for LMI residents.
- Seek grant opportunities for future Community Development activities.

Program & Strategy Enhancements

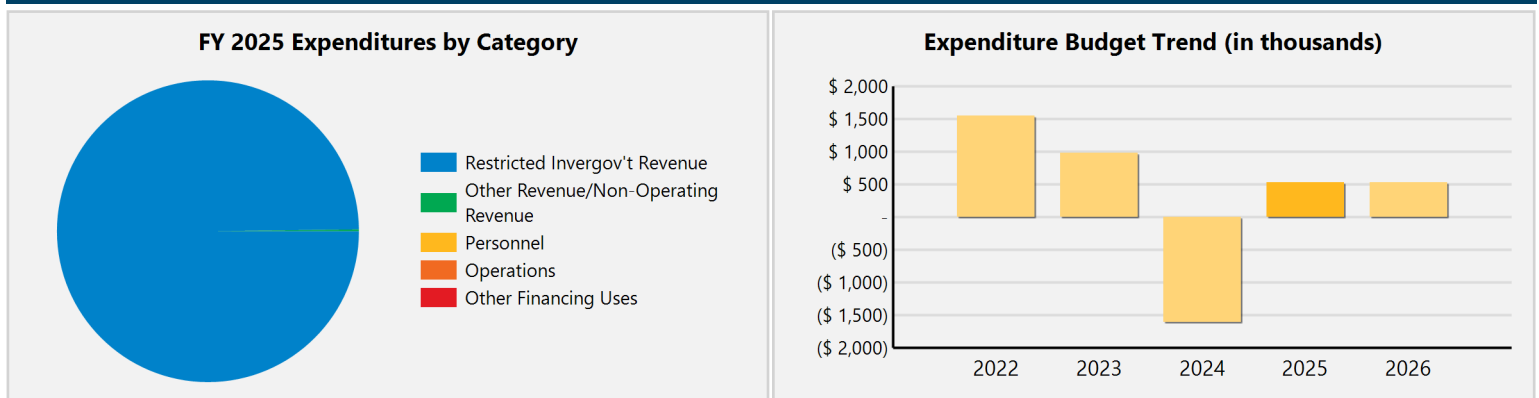
- Work to increase citizen knowledge of community development efforts through workshops and/or presentations such as Fair Housing, Heir Property, and rehab education. Also partner with other groups to educate about area needs, individual housing rights, and service contacts.

- Work to increase the number of contractors on the bid list to help maintain a waiting list of 5 or fewer clients.
- Seek education options for staff, which will benefit personal growth within CDBG related programs.
- Work with subrecipients to educate on the regulations of the CDBG program, thus ensuring compliance. Continue education/training for CDBG subrecipients to ensure compliance.
- Hold monthly meetings with Habitat, Cabarrus County, Independent Living, and others to better assist residents needing home rehab. Encourage the partnerships with the Housing Department, Habitat Cabarrus, Cabarrus Health Alliance and other agencies to work towards goals of more affordable housing, greater access to food, and elimination of barriers to benefit residents throughout Concord.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Administrative/Public Services	Provide on-going technical assistance, on-site monitoring visits and program support to CDBG sub-recipients to achieve full regulatory compliance through effective program administration.	% of sub-recipients that are in full compliance	100%	100%	100%	100%	100%
		% of Allowable Administrative funds expended	100%	92.00%	92.72%	43.83%	100%
Emergency/Substantial Rehabilitation	Provide timely assistance to low and moderate-income homeowners with emergency repairs to achieve program objectives and expend grant funds in a timely manner.	# of households assisted with emergency needs	13	2.00	1.00	2.00	10.00
		% of emergency/substantial rehab funds expended	90%	92.00%	35.98%	55.39%	45.00%

Budget Charts



Budget By Category

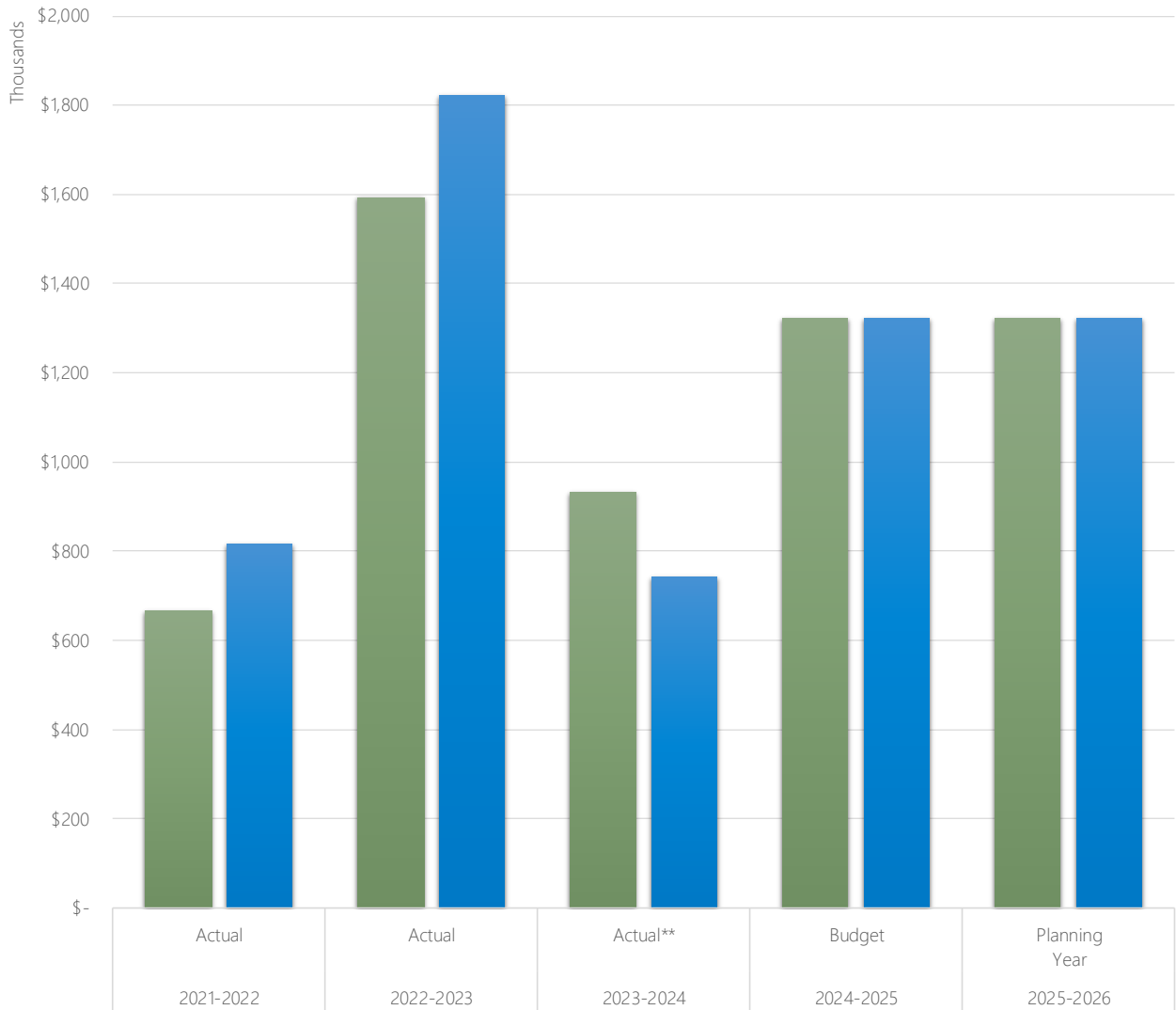
Budget Unit #: 310-0000	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Restricted Invergov't Revenue	1,462,368	566,992	(2,069,595)	(2,181,969)	528,389	528,389
Other Revenue/Non-Operating Revenue	4,554	90,001	39,518	(94,534)	1,000	1,000
Personnel	-	115,566	91,576	80,375	-	-
Operations	-	156,013	602,373	493,656	-	-
Other Financing Uses	83,494	59,521	-	98,847	-	-
Total Expenditures	\$1,550,416	\$988,094	(\$1,336,128)	(\$1,603,625)	\$529,389	\$529,389

*as amended

**as of 5/28/2024

Note: CDBG budgets are 'project' budgets and remain in use over multiple fiscal years

HOME Consortium



	2021-2022 Actual	2022-2023 Actual	2023-2024 Council Approved*	2023-2024 Actual**	2024-2025 Budget	2024-2025 Percentage by Source	2025-2026 Planning Year
Fund 320							
Restricted Intergov'tl Revenue	556,019	1,512,286	1,315,523	663,152	1,091,698	3520.92%	1,091,698
Other Revenue	87,293	39,485	43,996	241,656	200,000	645.04%	200,000
Transfers	31,006	31,006	31,006	24,354	31,006	100.00%	31,006
Investment Earnings	(8,364)	10,957	-	1,749	-	0.00%	-
Total Revenues	\$ 665,955	\$ 1,593,734	\$ 1,390,525	\$ 930,912	\$ 1,322,704	4266.0%	\$ 1,322,704
HOME Fund - Expenditures	814,434	1,822,455	1,390,525	742,943	1,322,704	100.00%	1,322,704
Total Expenditures	\$ 814,434	\$ 1,822,455	\$ 1,390,525	\$ 742,943	\$ 1,322,704	100.0%	\$ 1,322,704

*as amended

**as of 5/23/2024

HOME Admin 2024

Fund: 320 - Home Grant | Budget Unit: 3219 - HOME Admin 2024 & 3220 - HOME Projects 2024

Mission

Provide low and moderate-income citizens with major housing rehabilitation, new home construction, and homebuyer assistance to improve their quality of life and enhance the vitality, safety, and attractiveness of neighborhoods.

Core Values

Communication, Teamwork, and Transparency

Major Services Provided

- Lead Agency Administration of the Cabarrus/Iredell/Rowan HOME Consortium
- Down Payment Assistance to Low and Moderate-Income (LMI) Homebuyers
- New Construction of Affordable Housing Units
- Renovation of existing homes

FTE Summary

21-22	22-23	23-24	24-25	25-26
			0.62	0.62

FY 23-24 Major Accomplishments

- Completed construction on 2 new homes and began the process of building 2 more homes. There are currently 6 substantial rehabilitation projections in various stages of progress.
- Staff continued efforts with the repositioning of Wilkinson Homes.
- Staff hosted 12 education classes for the community, including Spanish only options for the Hispanic community, to help residents, non-profits, and partners understand their rights to fair housing, as renters/landlords/property owners, and to educate them about services provided through Concord's federal funds.
- Staff completed full updates to the HOME and HOME Consortium manual to ensure compliance with HUD and better details of services provided to residents.
- Hosted the second annual Contractor meeting that included current contractors, contractors seeking to better understand the process of working with the City, vendors, and City staff. The meeting resulted in 4 new contractors that were added to the City's bid list and 5 additional contractors that expressed interest.
- Staff hosted the annual Lender and Realtor meetings with the goal of bringing attention to construction job opportunities and the Down Payment Assistance program available through Community Development.

FY 24-25 Budget Highlights

- Continue working with the Housing Department and the consultant to complete the repositioning of the public housing units. This will be a multi-year, multi-funded, high-impact project for Housing.
- Work to provide all educational opportunities in both English and Spanish to meet the needs of LMI residents within Concord.
- Staff will continue to address the length of time that residents are held on the waiting list for rehabilitation assistance.
- Continuing educational opportunities and assistance to HOME members to ensure HOME-ARP compliance for prospective projects in all jurisdictions.
- Continuing to seek partnerships with developers and grant options for affordable housing options within the City.

FY 25-26 Planning Year Goals

- Continue working on the repositioning of the public housing units.
- Continue to address residents on the waiting list to limit time on the list. Continue partnering with Cabarrus County and Habitat to address client needs when work amount exceeds funding limits.
- Seek grant opportunities for future Community Development activities.

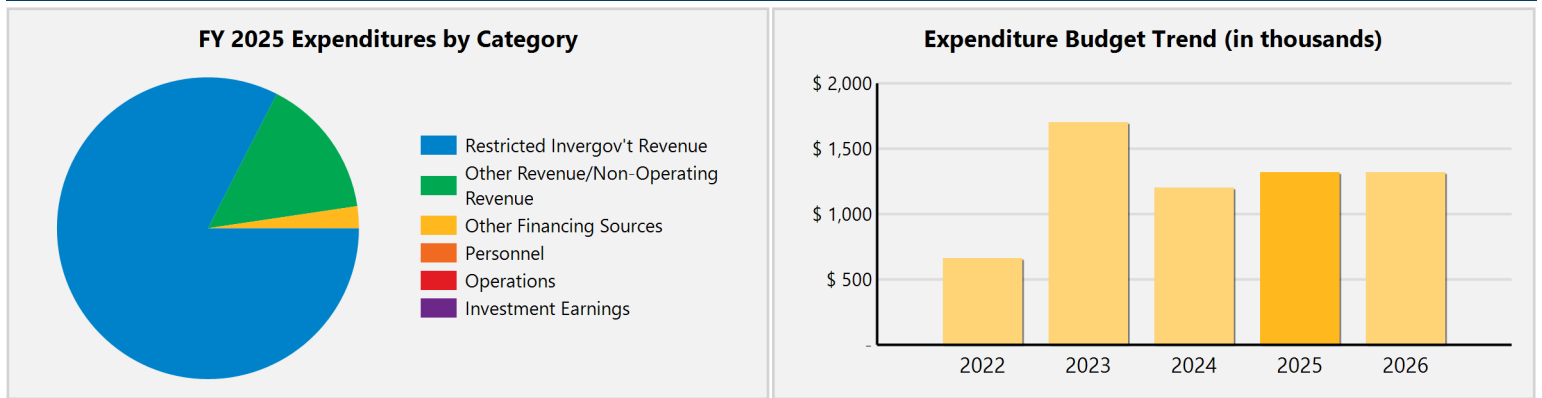
Program & Strategy Enhancements

- Work to increase citizen knowledge of community development work through workshops, presentations, and other trainings opportunities to educate about area needs, individual housing rights, how to navigate the application process, and how to report issues.
- Work to increase the number of contractors on the bid list to help maintain a waiting list of five (5) or fewer clients.
- Seek education options for staff, which will benefit personal growth within RAD, HOME and HOME-ARP related programs.
- Seek partnerships with developers and grant options for affordable housing options within the City.
- Hold monthly meetings with Habitat, Cabarrus County, Independent Living, and others to better assist residents needing home rehab.
- Encourage the partnerships with the Housing Department, WeBuild, Habitat Cabarrus, and other agencies to work towards goals of; more affordable housing and elimination of barriers to residents throughout Concord.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Down Payment Assistance	Offer down payment assistance and homebuyer education to provide homeownership opportunities to qualified buyers.	# of households who received downpayment assistance	5	1.00	0.00	1.00	5.00
Home Rehabilitation	Rehabilitation assistance for qualified low- and moderate-income homeowners to maintain a safe and healthy living environment.	# of households assisted with whole house rehabilitation	9	8.00	6.00	6.00	3.00
Lead Agency Administration	Provide Home Consortium members and participating CHDO's technical assistance and regular monitoring to maintain compliance with program regulations.	% of HOME consortium members and participating CHDOs that are in full compliance	100%	100%	90.00%	100%	100%
		% of allowable administrative funds expended	95%	50.00%	43.51%	5.66%	40.00%

Budget Charts



Budget By Category

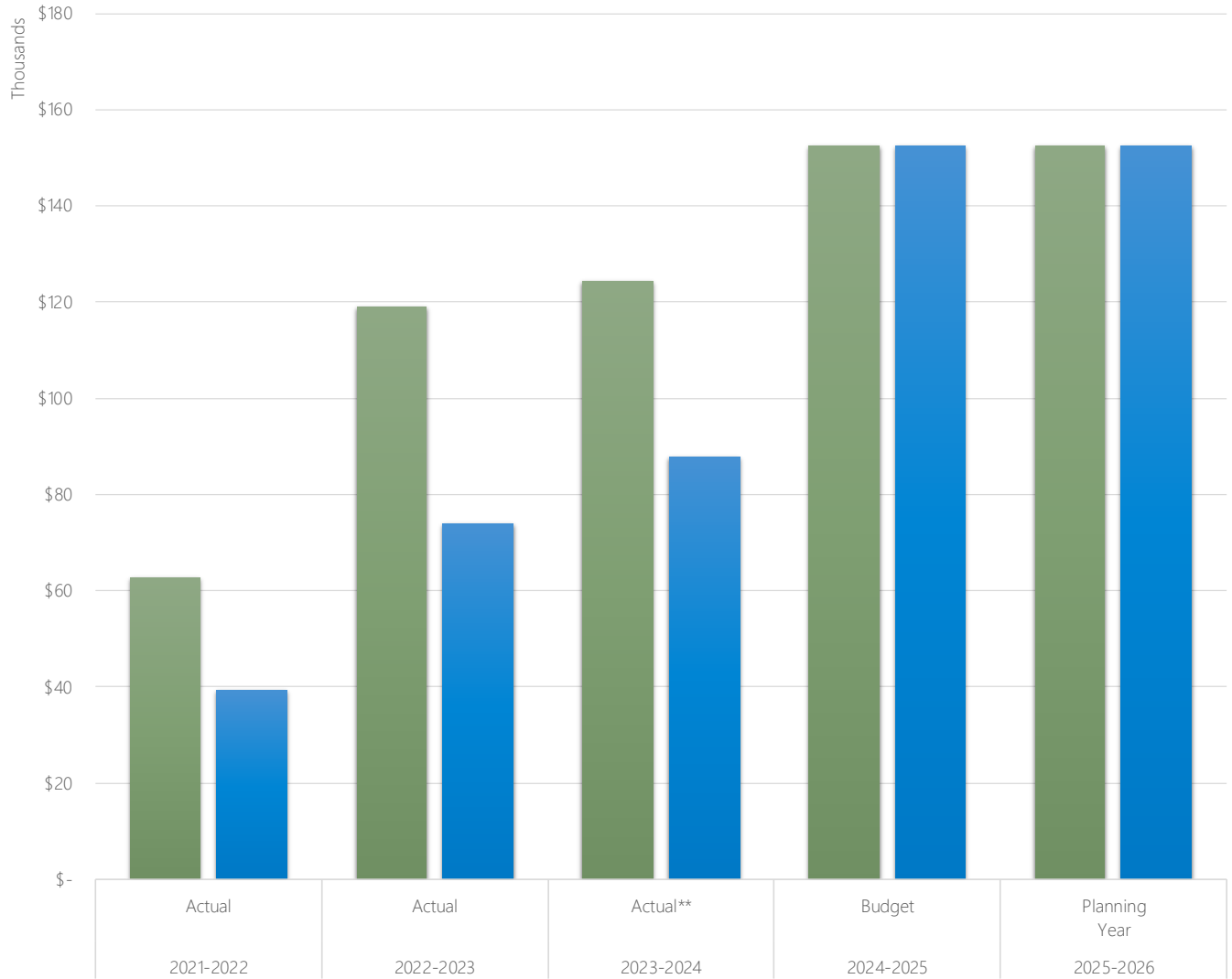
Budget Unit #: 320-0000	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Restricted Invergov't Revenue	556,019	1,512,286	1,315,523	663,152	1,091,698	1,091,698
Other Revenue/Non-Operating Revenue	87,293	39,485	43,996	242,015	200,000	200,000
Other Financing Sources	31,006	31,006	31,006	24,354	31,006	31,006
Personnel	-	42,966	-	-	-	-
Operations	-	65,001	1,390,525	273,785	-	-
Investment Earnings	(8,364)	10,957	-	1,749	-	-
Total Expenditures	\$665,955	\$1,701,701	\$2,781,051	\$1,205,056	\$1,322,704	\$1,322,704

*as amended

**as of 5/28/2024

Note: HOME budgets are 'project' budgets and remain in use over multiple fiscal years

Market Rate Units



	2021-2022 Actual	2022-2023 Actual	2023-2024 Council Approved*	2023-2024 Actual**	2024-2025 Budget	2024-2025 Percentage by Source	2025-2026 Planning Year
Fund 350							
Housing Revenue	62,594	119,105	152,844	124,360	152,488	100.00%	152,488
Investment Earnings	(5,924)	(90)	-	3,045	-	0.00%	-
Total Revenues	\$ 62,594	\$ 119,105	\$ 152,844	\$ 124,360	\$ 152,488	100.0%	\$ 152,488
Market Rate Units Fund - Expenditures	39,266	73,890	152,844	87,810	152,488	100.00%	152,488
Total Expenditures	\$ 39,266	\$ 73,890	\$ 152,844	\$ 87,810	\$ 152,488	100.0%	\$ 152,488

*as amended

**as of 5/23/2024

Market Rate Units

Fund: 350 - Market Rate Units Fund | Budget Unit: 3500 - Market Rate Units

Mission

The City of Concord’s Housing Department serves low-income families for whom conventional housing is unaffordable. Housing will promote fair housing and the opportunity for families of all races, ethnicities, national origins, religions, ethnic backgrounds, and with all types of disabilities, to participate in the public housing program and its services. Our mission is to provide these families with decent, safe, and sanitary housing while supporting their efforts to achieve economic independence and self-sufficiency.

Major Services Provided

- Decent, Safe, and Sanitary Housing for our Citizens
- Affordable Housing
- Property Maintenance and Grounds

FTE Summary

21-22	22-23	23-24	24-25	25-26

Major Accomplishments and Performance Goals

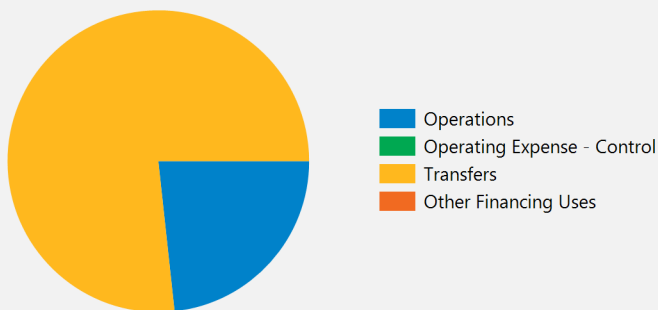
- Maintain housing stock above quality requirements.
- Continue to explore new funding through grant opportunities being made available locally, statewide, & nationally.
- Provide decent, safe, & sanitary housing in good repair – in compliance with program uniform physical condition.
- Attain & maintain a high level of standards and professionalism in day-to-day management of all program components.
- Increase the stock of Market Rate Units by exploring new opportunities & developing innovative ways to encourage more units.

Performance Summary

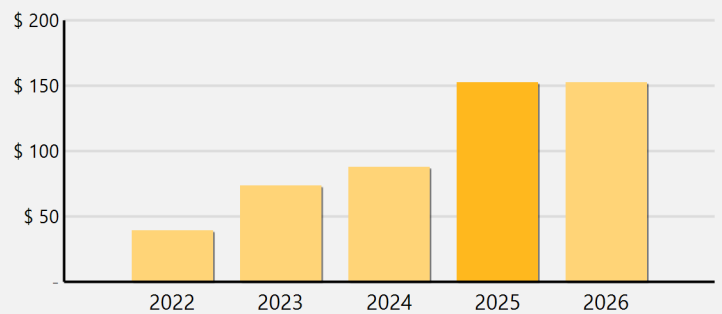
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Accounting	Provide accurate financial information, in a timely manner, to the City and HUD to comply with local/state/ federal laws, governmental accounting, & regulatory requirements.	% of Tenant Accounts Collected	98%	84.00%	91.00%	N/A	100%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



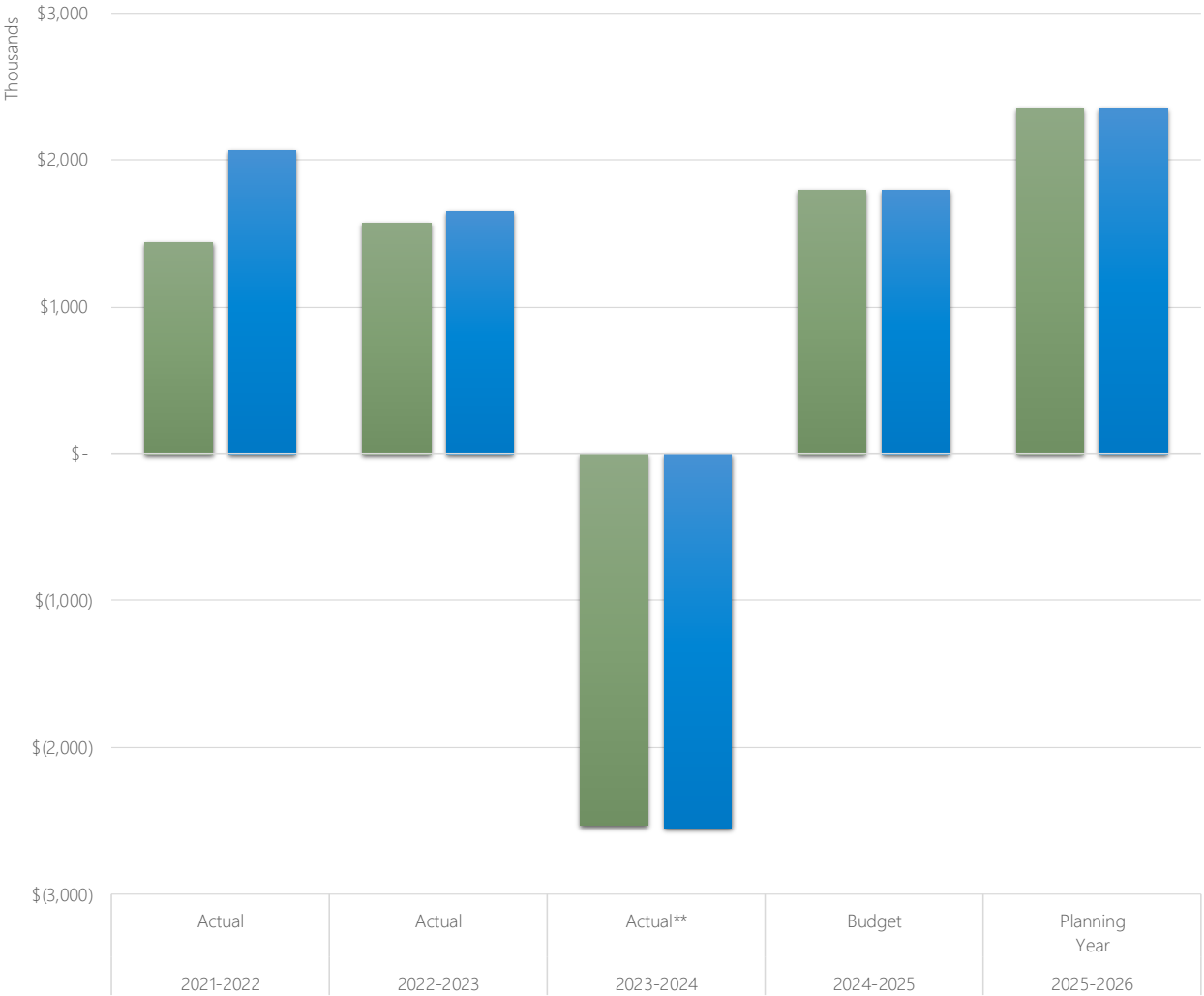
Budget By Category

Budget Unit #: 3500	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Operations	41	18,977	28,000	27,346	35,500	35,500
Operating Expense - Control	1,580	11,986	10,000	(1,208)	-	-
Transfers	37,646	42,927	114,844	61,673	116,988	116,988
Other Financing Uses	-	-	-	-	-	-
Total Expenditures	\$39,266	\$73,890	\$152,844	\$87,810	\$152,488	\$152,488

*as amended

**as of 5/28/2024

Affordable Housing Revolving Fund



	2021-2022 Actual	2022-2023 Actual	2023-2024 Council Approved*	2023-2024 Actual**	2024-2025 Budget	2024-2025 Percentage by Source	2025-2026 Planning Year
Fund 370							
Affordable Housing Revolving fund - Revenues	1,445,543	1,574,670	(2,475,846)	(2,529,895)	1,800,000	100.00%	2,346,180
Total Revenues	\$ 1,445,543	\$ 1,574,670	\$ (2,475,846)	\$ (2,529,895)	\$ 1,800,000	100.0%	\$ 2,346,180
Affordable Housing Revolving Fund - Expenditures	2,067,715	1,650,251	(2,475,846)	(2,544,602)	1,800,000	100.00%	2,346,180
Total Expenditures	\$ 2,067,715	\$ 1,650,251	\$ (2,475,846)	\$ (2,544,602)	\$ 1,800,000	100.0%	\$ 2,346,180

*as amended

**as of 5/23/2024

Note: FY 2023-2024 actual revenues and expenditures display as negative values due to accounting clean up.

Revolving Housing Projects Fund

Fund: 370 - Revolving Housing Fund | Budget Unit: 3700 - Revolving Housing Projects Fund

Mission

Major Services Provided

- Revolving funds related to Affordable Housing within the City
- Supported through dedicated priority funding allocated by City Council

FTE Summary

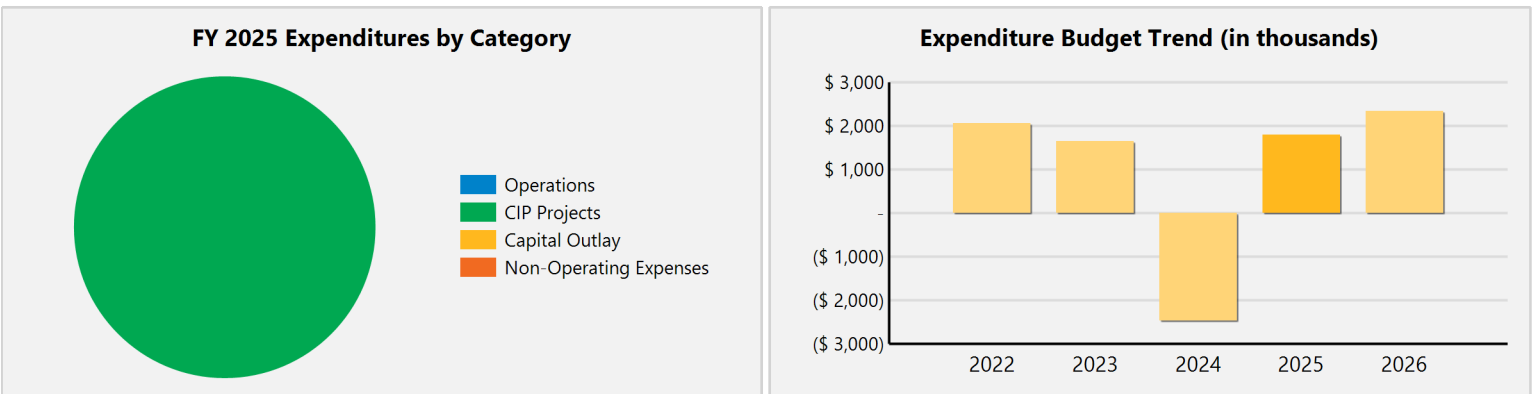
21-22	22-23	23-24	24-25	25-26

FY 24-25 Budget Highlights

- Prior to FY 2025, the allocation to the Revolving Housing Projects Fund was based on the value of 1¢ of the property tax rate. In FY 2025, the allocation was increased and was changed to a fixed dollar amount. This change gives City Council greater flexibility to adjust the amount allocated to this fund each year.

Program & Strategy Enhancements

Budget Charts



Budget By Category

Budget Unit #: 3700	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Operations	1,000,047	1,404,370	(762,667)	(961,837)	-	-
CIP Projects	-	-	(212,016)	-	1,800,000	2,346,180
Capital Outlay	-	-	(15,200)	(15,200)	-	-
Non-Operating Expenses	1,067,669	245,881	(1,485,963)	(1,481,805)	-	-
Total Expenditures	\$2,067,715	\$1,650,251	(\$2,475,846)	(\$2,458,842)	\$1,800,000	\$2,346,180

*as amended

**as of 5/23/2024



ENTERPRISE FUNDS

SECTION CONTENTS



Stormwater



Wastewater



Electric



Rocky River Golf Course



Water



Concord-Padgett Regional Airport



CK Rider Transit



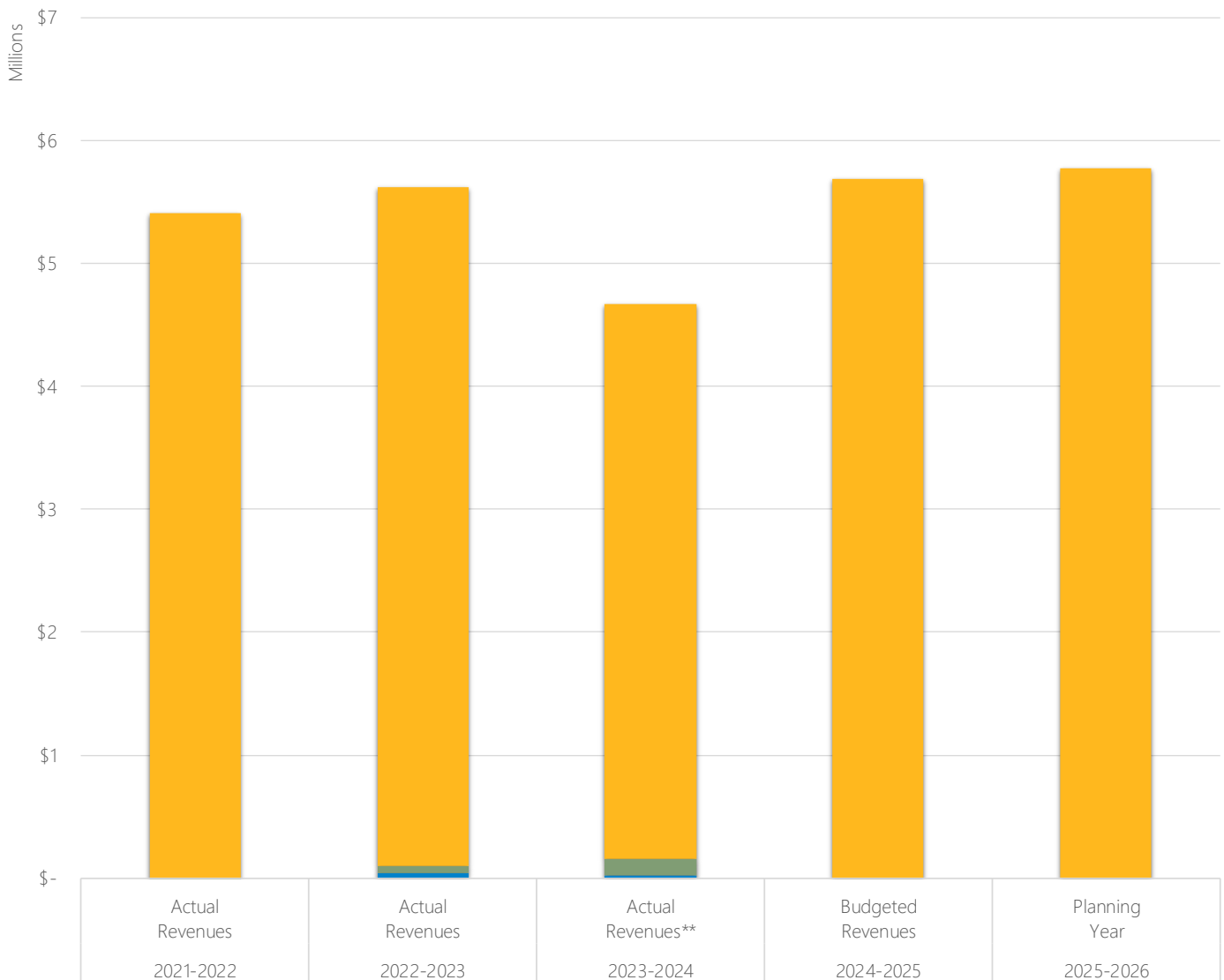
Public Housing

Stormwater Fund Revenues

	2021-2022	2022-2023	2023-2024	2023-2024	2024-2025	2024-2025	2025-2026
	Actual	Actual	Council	Actual	Budgeted	Percentage by	Planning
Fund 600	Revenues	Revenues	Approved*	Revenues**	Revenues	Source	Year
Non-Operating Revenues	-	35,151	-	22,394	-	0.00%	-
Investment Earnings	(333,702)	58,955	-	134,715	-	0.00%	-
Operating Revenues	5,412,500	5,523,166	5,673,049	4,513,872	5,692,428	100.00%	5,777,469
Retained Earnings Appropriated	-	-	465,162	-	-	0.00%	-
Total Revenues	\$ 5,078,799	\$ 5,617,272	\$ 6,138,211	\$ 4,670,981	\$ 5,692,428	100.0%	\$ 5,777,469

* as amended

**as of 5/23/2024

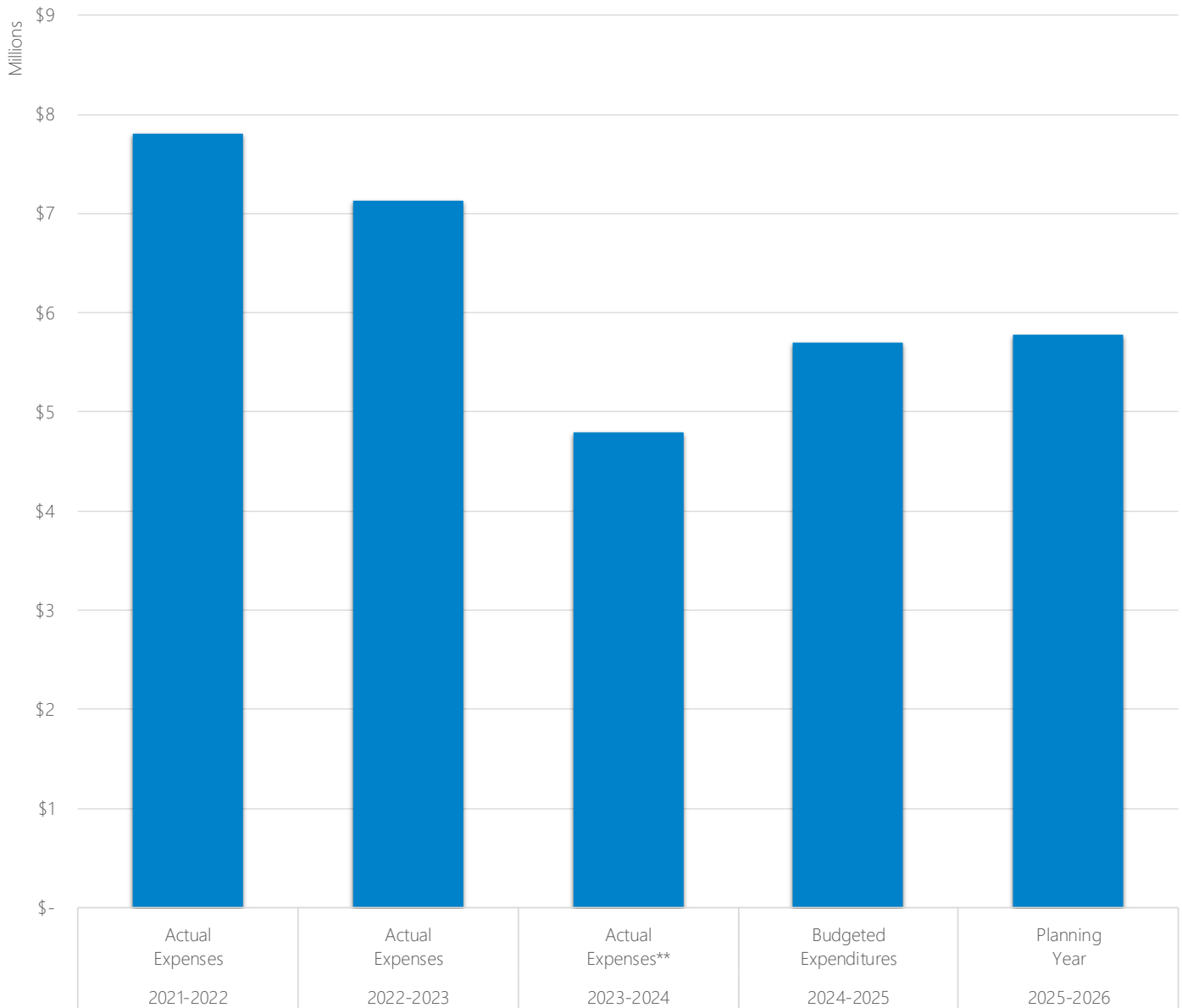


Stormwater Fund Expenditures

Budget Unit	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Budgeted Expenditures	2024-2025 Percentage by Budget Unit	2025-2026 Planning Year
Stormwater Operations	7,807,534	7,130,689	6,138,211	4,787,916	5,692,428	100.0%	5,777,469
Total Expenditures	\$ 7,807,534	\$ 7,130,689	\$ 6,138,211	\$ 4,787,916	\$ 5,692,428	100.0%	\$ 5,777,469

* as amended

**as of 5/23/2024



Stormwater Oper & Maint

Fund: 600 - Stormwater Fund | Budget Unit: 7100 - Stormwater Oper & Maint

Mission

Provide timely response to customer inquiries concerning drainage, water quality, and stormwater utility; maintain the existing stormwater infrastructure within City maintained rights-of-way and easements; implement the National Pollutant Discharge Elimination System (NPDES) Phase II Stormwater Permit requirements; and ensure new development meets or exceeds development standards in an effort to reduce potential losses to property owners during flooding rains and to reduce pollutants entering streams and lakes.

Major Services Provided

- Respond to customer inquiries related to drainage and stormwater quality in a timely manner
- Maintain drainage system within City maintained rights-of-way
- Maintain compliance with the City's NPDES Phase II Stormwater Permit
- Assist in development plan review to ensure compliance with City ordinances that address floodplain protection, water quality, and water quantity from stormwater runoff
- Provide scheduled street sweeping within City limits to enhance water quality

FTE Summary

21-22	22-23	23-24	24-25	25-26
21.59	21.59	21.26	21.26	21.26

FY 23-24 Major Accomplishments

- Completed the Country Club Dr. Culvert replacement project. This project was necessary due to ongoing maintenance issues with the old culvert. This project constructed a new and larger concrete box culvert underneath Country Club Dr. to ensure a successful long-term investment for the community.
- Completed the Mall North (LePhilip) Culvert replacement and began design of the Farmwood Culvert replacement project. The Mall North project replaced a small, aging metal pipe with a new, larger concrete box culvert. The Farmwood Culvert project will replace three existing metal pipes with larger capacity concrete box culverts.
- Began the Main St. Culvert rehabilitation project. Upon inspection, the Main St. culvert was beginning to show signs of failure. The road was closed and the design of the project began immediately.

FY 24-25 Budget Highlights

- Bid and begin construction of the Farmwood Culvert replacement project.
- Complete construction of the Main St. Culvert rehabilitation project.

FY 25-26 Planning Year Goals

- Complete the Farmwood Culvert replacement project.
- Begin the Miramar Culvert replacement project. The project will be built concurrently with the adjacent greenway extension project to ensure that projects are complementary of each other.

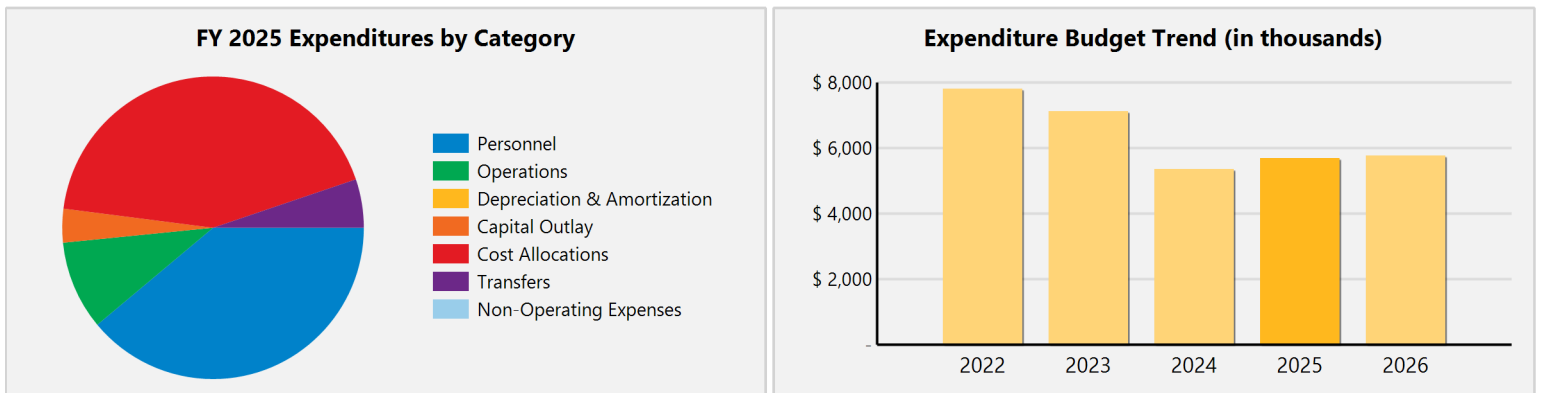
Program & Strategy Enhancements

- Monitor potential regulatory changes that impact the City's NPDES Phase II Stormwater Permit.
- Leverage GIS capabilities & deploy new technology to help identify issues or solutions, improve database accuracy, & enhance customer service.
- Coordinate with Engineering staff to collect GIS data for newly-installed stormwater infrastructure.
- Develop and design projects recommended by the Stormwater Master Plan & related studies.
- Evaluate the Ditch Maintenance Program to maximize efficiencies and develop educational programs related to the Utility Credit & Adjustment Manual.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Customer Service	Respond to inquiries within 2 working days and schedule meetings with customers or initiate investigations to evaluate customer concerns and identify necessary corrective actions.	% of service requests investigated/responded to within 2 working days	100%	99.00%	98.50%	98.00%	100%
Maintain NPDES Phase II Compliance	Implement required NPDES Phase II Stormwater program elements to reduce pollution and erosion caused by stormwater runoff.	Total # of Phase II education outreach touchpoints	N/A	N/A	52.00	63.00	50.00
		% of major City facilities inspected	100%	100%	100%	33%	100%
		% of minor City facilities inspected	100%	20.00%	100%	18%	20.00%
		% of SCM (Stormwater Control Measures) inspections audited by staff annually	30%	37.00%	47.00%	13.50%	30.00%
Scheduled Street Sweeping	Complete established sweeping routes on schedule to reduce pollution from streets reaching streams and degrading water quality.	Total # of times streets swept	12	12.00	12.00	6.00	12.00

Budget Charts



Budget By Category

Budget Unit #: 7100	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	1,582,955	1,851,320	1,956,745	1,624,424	2,215,859	2,264,266
Operations	641,234	741,453	651,402	448,999	540,640	479,458
Depreciation & Amortization	1,841,100	1,970,761	-	-	-	-
Capital Outlay	4,619	-	634,484	561,635	205,000	397,000
Cost Allocations	738,133	2,051,717	2,295,890	2,132,400	2,435,553	2,527,695
Transfers	3,058,646	516,500	599,689	599,689	295,376	109,050
Non-Operating Expenses	(59,152)	(1,062)	-	-	-	-
Total Expenditures	\$7,807,534	\$7,130,689	\$6,138,211	\$5,367,147	\$5,692,428	\$5,777,469

*as amended

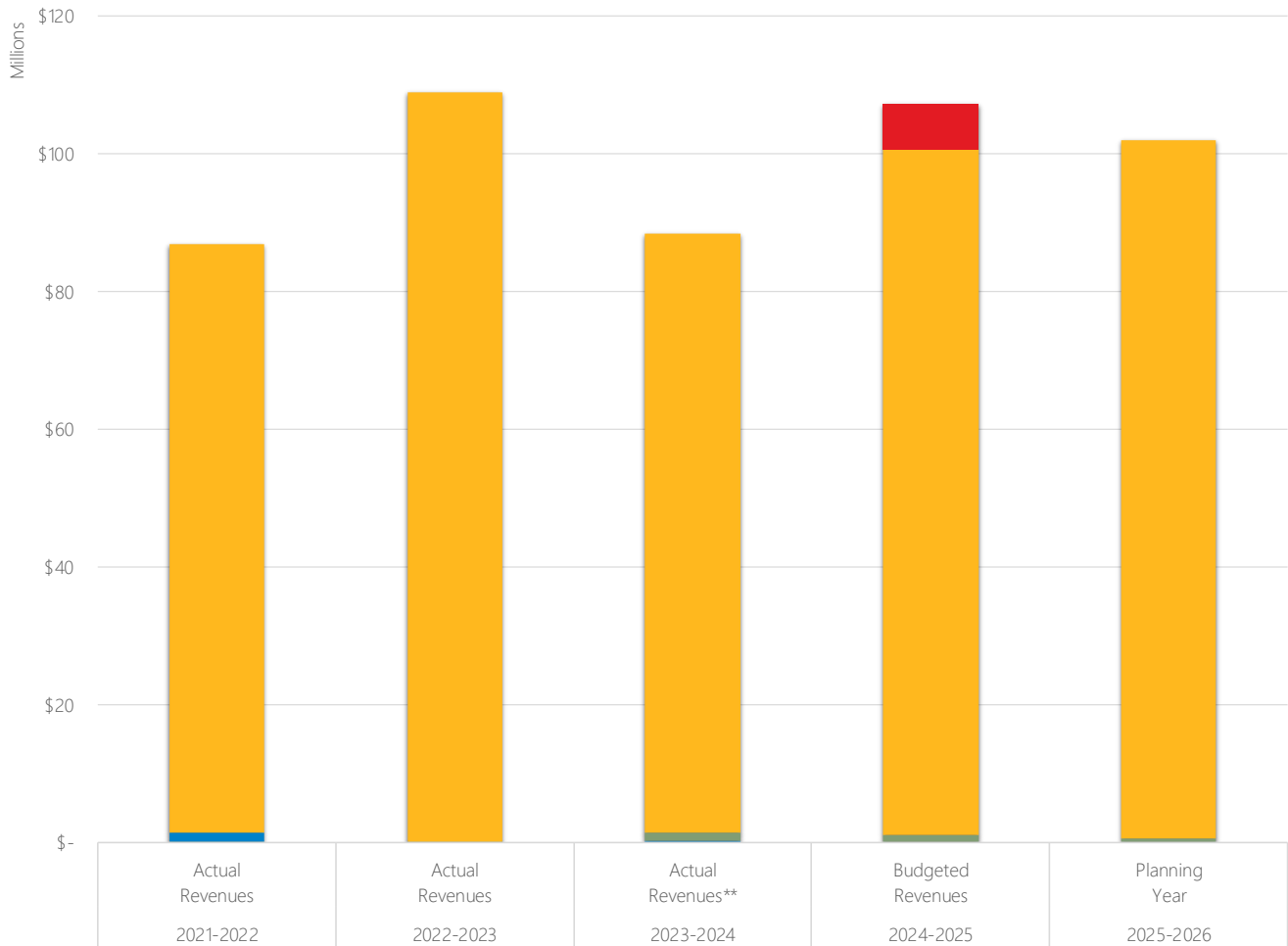
**as of 5/23/2024

Electric Systems Revenue

Fund 610	2021-2022 Actual Revenues	2022-2023 Actual Revenues	2023-2024 Council Approved*	2023-2024 Actual Revenues**	2024-2025 Budgeted Revenues	2024-2025 Percentage by Source	2025-2026 Planning Year
Non-Operating Revenues	1,463,433	48,031	25,000	168,384	-	0.00%	-
Investment Earnings	(1,967,997)	(45,840)	-	1,169,161	1,000,000	0.93%	500,000
Operating Revenue	85,491,233	108,860,841	105,414,000	87,112,630	99,600,000	92.87%	101,560,000
Retained Earnings Appropriated	-	-	4,260,955	-	6,648,939	6.20%	-
Total Revenues	\$ 84,986,670	\$ 108,863,032	\$ 109,699,955	\$ 88,450,176	\$ 107,248,939	100.0%	\$ 102,060,000

* as amended

**as of 5/23/2024

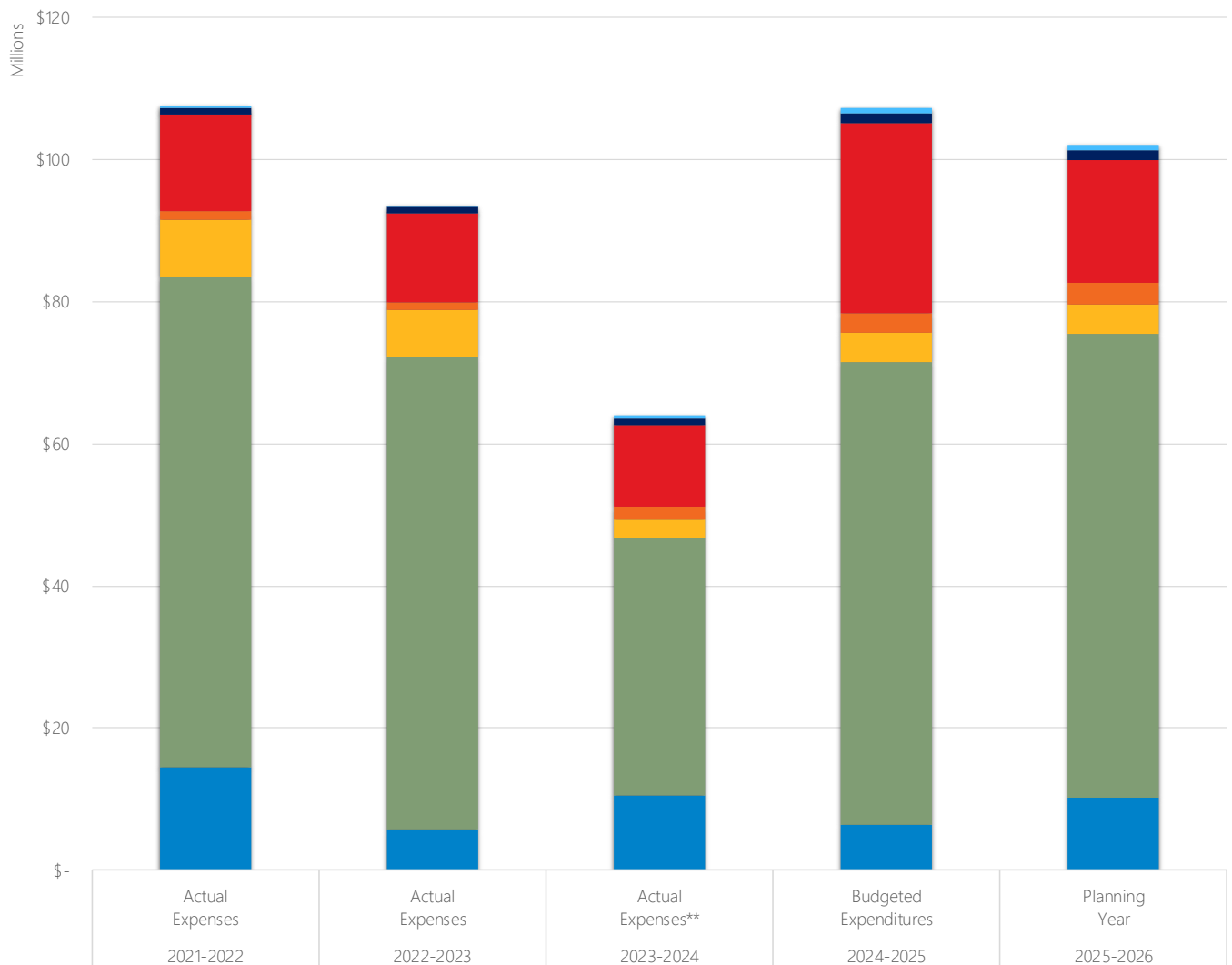


Electric Systems Expenditures

Budget Units	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Budgeted Expenditures	2024-2025 Percentage by Budget Unit	2025-2026 Planning Year
Electric Administration	14,531,809	5,691,621	13,903,484	10,454,366	6,315,634	5.9%	10,243,674
Purchased Power	68,857,364	66,595,595	71,549,349	36,286,854	65,214,279	60.8%	65,214,279
Maintenance Powerlines	8,099,132	6,600,694	3,648,651	2,610,527	4,125,956	3.8%	4,181,523
Tree Trimming	1,216,208	1,062,988	2,810,004	1,784,717	2,750,305	2.6%	2,977,792
Electric Construction	13,586,111	12,421,529	15,793,544	11,492,486	26,748,149	24.9%	17,353,141
Peak Shaving	690	690	-	-	-	0.0%	-
Electric Engineering	983,531	954,541	1,260,520	912,825	1,327,872	1.2%	1,324,798
Utility Locate Services	240,762	161,788	815,507	414,222	766,744	0.7%	764,793
Total Expenditures	\$ 107,515,606	\$ 93,489,447	\$ 109,781,059	\$ 63,955,996	\$ 107,248,939	100.0%	\$ 102,060,000

* as amended

**as of 5/23/2024



Electric Systems Administration

Fund: 610 - Electric Systems Fund | Budget Unit: 7200 - Electric Systems Administration

Mission

Ensure that the City of Concord's Electric System Department operates in a manner that provides a reliable source of electric power to the City's customers in a fiscally responsible manner that is safe for employees, customers, and the general public.

Major Services Provided

- Safety
- Electric System Management

FTE Summary

21-22	22-23	23-24	24-25	25-26
4.00	5.00	5.00	5.00	5.00

FY 23-24 Major Accomplishments

- Moved into the new Electric Systems Operations Center building and installed fire extinguishers and safety placards throughout the new building in conjunction with the Fire and Buildings & Grounds departments.
- Completed an Arc Flash study to ensure the safety of Electric Department employees.
- Developed renewable energy profiles to support advancements in technology.

FY 24-25 Budget Highlights

- Continue development of a robust natural gas hedging strategy.
- Continue development of renewable energy profiles to support advancements in technology.

FY 25-26 Planning Year Goals

- Continue efforts to ensure safe and efficient work practices are followed.

Program & Strategy Enhancements

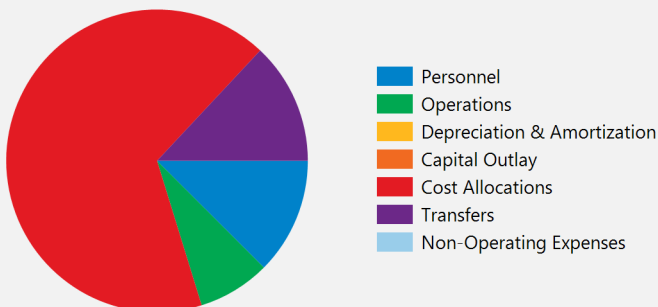
- Continuous efforts will be made to ensure proper selection of legal and engineering consultants.
- Bi-monthly staff meetings to ensure clear understanding of departmental objectives and individual roles.
- Hold regular departmental safety meetings to ensure personnel are trained and understand expectations for safe working practices.
- Staff will monitor the power supply contract to ensure all the obligations are met and power takeoff remains successful.

Performance Summary

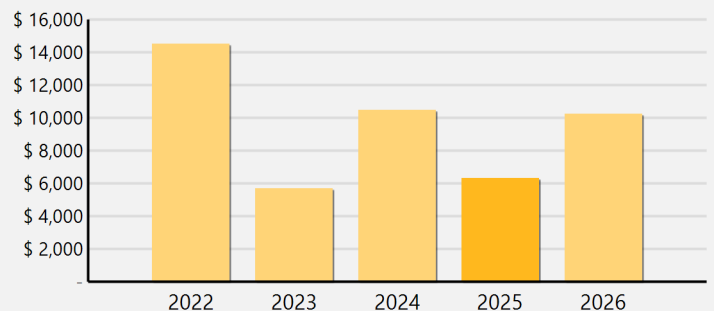
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Safety	Provide a safe work environment for employees to minimize the safety risk.	OSHA 300 reportable incidents	5	3.52	5.72	2.00	0.00

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 7200	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	443,816	773,910	833,190	655,510	787,352	791,142
Operations	245,575	460,615	440,333	367,893	489,663	485,235
Depreciation & Amortization	-	8,982	-	-	-	-
Capital Outlay	-	-	-	-	-	-
Cost Allocations	3,019,527	3,461,200	3,536,578	3,371,021	4,217,188	4,296,000
Transfers	10,950,025	650,377	9,093,383	6,093,383	821,431	4,671,297
Non-Operating Expenses	(127,133)	336,537	-	-	-	-
Total Expenditures	\$14,531,809	\$5,691,621	\$13,903,484	\$10,487,806	\$6,315,634	\$10,243,674

*as amended

**as of 5/23/2024

Purchased Power

Fund: 610 - Electric Systems Fund | Budget Unit: 7210 - Purchased Power

Mission

Maintain a dependable, reliable, and affordable source of electricity for resale to customers of the City of Concord's Electric System.

Major Services Provided

- Purchase Wholesale Power
- Monitor current contracts for the City's purchase of wholesale power to ensure economic and operational integrity, reliability, and fair/equitable cost distribution
- Closely analyze monthly wholesale power bills for accuracy
- Analyze anticipated electric system peaks and determine load ratio share calculations for annual billing projections
- Explore opportunities for renewable resource inclusion

FTE Summary

21-22	22-23	23-24	24-25	25-26
0.00	0.00	0.00	0.00	0.00

Major Accomplishments and Performance Goals

- Research programs to enhance demand management and to help reduce capacity charges.
- Closely monitor purchase power contracts to reduce costs and for adherence to terms and conditions.
- Closely monitor pre-pay natural gas contracts for potential opportunities to reduce fuel costs and to identify options for supply hedging.

Performance Summary

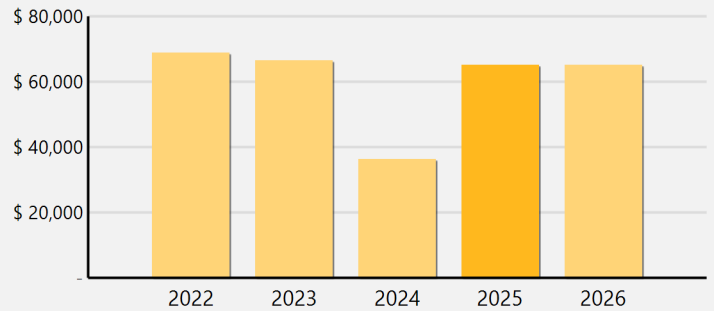
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Purchased Power	Provide efficient utilization of resources to limit or reduce costs of electric system operation.	Average cost of purchased power in cents	7¢	6.69	6.24	4.73	6.50

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 7210	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Operations	68,857,364	66,595,595	71,549,349	36,286,854	65,214,279	65,214,279
Total Expenditures	\$68,857,364	\$66,595,595	\$71,549,349	\$36,286,854	\$65,214,279	\$65,214,279

*as amended

**as of 5/23/2024

Maintenance Powerlines

Fund: 610 - Electric Systems Fund | Budget Unit: 7220 - Maintenance Powerlines

Mission

Ensure that the City's electric customers receive safe and reliable electric service by maintaining, measuring, and monitoring the City's power grid.

Major Services Provided

- System Monitoring
- Electric Equipment Maintenance
- Testing/Installation

FTE Summary

21-22	22-23	23-24	24-25	25-26
19.00	19.00	19.00	20.00	20.00

FY 23-24 Major Accomplishments

- Completed Delivery #4 construction project.
- Completion of Substation Q project.
- Changed out circuit breakers for Substation L to improve system reliability.

FY 24-25 Budget Highlights

- Complete the transmission loop to Substation E.
- Finish the 100kV transmission line from Delivery #3 to Delivery #4.
- Anticipated completion of Substations W and V.

FY 25-26 Planning Year Goals

- Continue to improve back-haul communication for Advanced Metering Infrastructure.
- Property acquisition for Substations R and S.

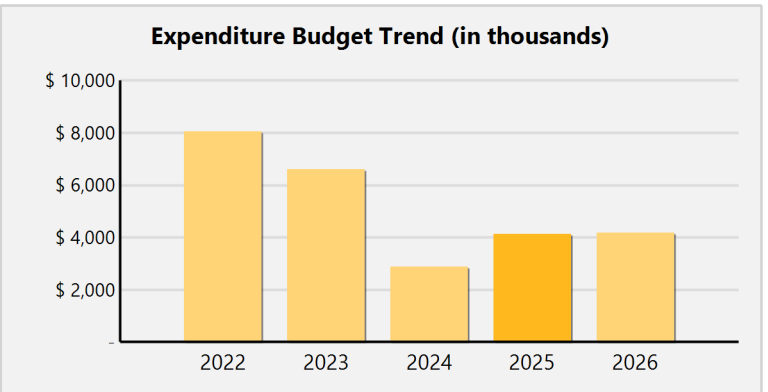
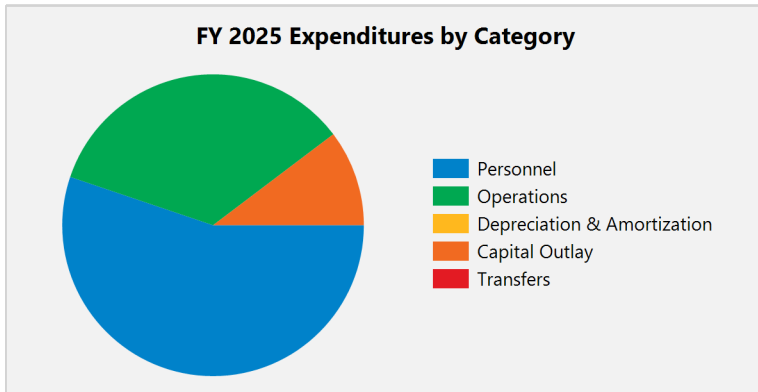
Program & Strategy Enhancements

- Maintain a routine of preventive maintenance & emergency repair programs for effective power lines, substations, power delivery stations, electric metering, & SCADA.
- Staff will continue to evaluate outage data to improve system reliability.
- Career development training will continue to enhance the skill set of internal employees.
- The SCADA department will work with GIS to update and ensure a viable and reliable mapping database.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Electric Equipment Maintenance	Provide system maintenance of electrical equipment to ensure constant flow of power.	% of outages caused by mechanical failure	3%	7.00%	12.31%	10.41%	5.00%
System Monitoring	Provide timely response to power outages for business and residential customers to minimize power disruptions.	System Average Interruption Duration Index (SAIDI) in minutes	110	185.50	34.54	94.28	110.00
		System Average Interruption Frequency Index (SAIFI)	1.10	1.69	0.52	1.00	1.10
		Customer Average Interruption Duration Index (CAIDI)	80	110.10	66.44	94.21	80.00
Testing/Installation	Ensure the accuracy and integrity of all electric meter systems to maintain compliance with State regulations and proper billing.	# of watt-hour meters tested and/or calibrated	N/A	3,381.00	3,105.00	316.00	3,000.00

Budget Charts



Budget By Category

Budget Unit #: 7220	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	1,730,699	1,856,162	1,994,427	1,631,568	2,276,957	2,342,642
Operations	520,397	605,664	1,046,705	742,712	1,423,949	1,352,831
Depreciation & Amortization	792,485	773,467	-	-	-	-
Capital Outlay	-	-	607,519	515,767	425,050	486,050
Transfers	4,996,500	3,365,401	-	-	-	-
Total Expenditures	\$8,040,081	\$6,600,694	\$3,648,651	\$2,890,047	\$4,125,956	\$4,181,523

*as amended

**as of 5/23/2024

Tree Trimming

Fund: 610 - Electric Systems Fund | Budget Unit: 7230 - Tree Trimming

Mission

Maintain tree clearance and plant growth in power line rights-of-way and easements in a manner that provides more reliable electric service to the City's electric customers.

Major Services Provided

- Line Clearance Tree Trimming
- Educate citizens on proper practices for right-of-way clearance

FTE Summary

21-22	22-23	23-24	24-25	25-26
10.00	10.00	10.00	10.00	10.00

Major Accomplishments and Performance Goals

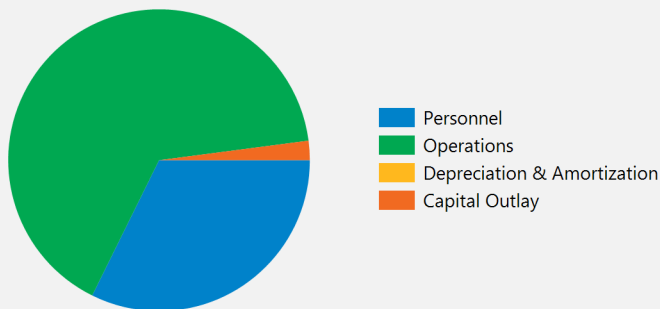
- Utilize both contract labor and internal resources to reach the industry benchmark of 33% by year end.
- Use contract labor during peak growth times to increase levels of service.
- Train and educate new crew members to enhance skills and safety.
- Find training opportunities to enhance the service provided to customers by increasing the proficiency of crew members.

Performance Summary

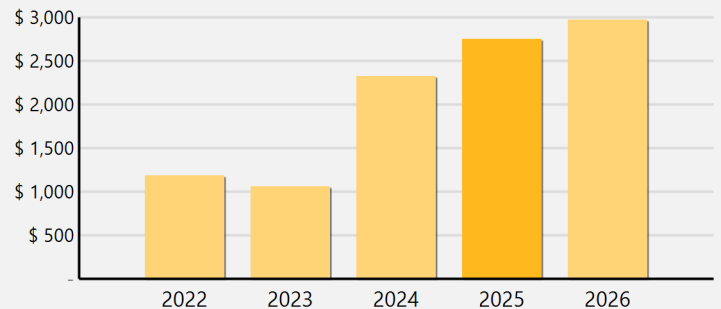
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Tree Trimming	Provide thorough tree trimming and timely response to customer tree maintenance to minimize potential or further damage to electrical infrastructure and property.	% of customers receiving personal notification of service on their property within 24 hours	100%	100%	100%	100%	100%
		% of main circuit right-of-way trimmed and/or maintained	33.3%	10.00%	12.00%	20.00%	33.00%
		% of power outages caused by trees or tree limbs	10%	15.12%	19.75%	30.00%	10.00%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 7230	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	710,717	615,355	798,025	541,254	888,638	901,398
Operations	327,391	301,834	1,731,979	1,531,925	1,804,667	1,776,394
Depreciation & Amortization	145,295	145,799	-	-	-	-
Capital Outlay	-	-	280,000	252,258	57,000	300,000
Total Expenditures	\$1,183,402	\$1,062,988	\$2,810,004	\$2,325,437	\$2,750,305	\$2,977,792

*as amended

**as of 5/23/2024

Electric Construction

Fund: 610 - Electric Systems Fund | Budget Unit: 7240 - Electric Construction

Mission

Extend, construct, and install major overhead and underground electric facilities for current and future City of Concord electric customers to meet the needs for electric system capacity.

Major Services Provided

- Underground Utility Construction
- Overhead Utility Construction

FTE Summary

21-22	22-23	23-24	24-25	25-26
37.00	37.00	37.00	37.00	37.00

FY 23-24 Major Accomplishments

- Continued installation of services throughout the construction phases for Eli Lilly. Electric Construction also worked on completing Substation V.
- Installation of underground wire and streetlights on the west side of George Liles Pkwy. and installed underground fiber from Fire Station 9 to Derita Rd.
- Relocate overhead facilities on Concord Pkwy. and McGill Ave. for NCDOT bridge construction. Electric Construction also relocated overhead and underground facilities at the intersection of Poplar Tent Rd. and Eva Dr. for a different NCDOT project.

FY 24-25 Budget Highlights

- Maintain a routine maintenance and repair program for transmission and distribution lines.
- Continue developing, training, and progressive promotion of employees.

Program & Strategy Enhancements

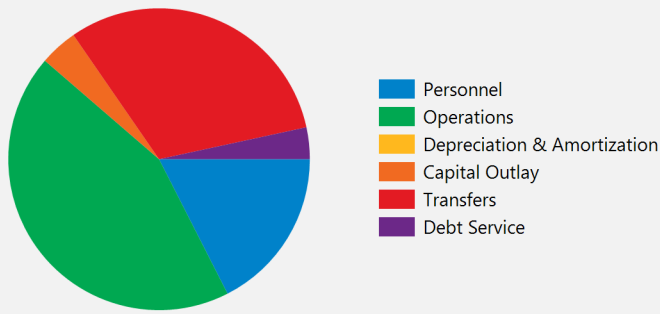
- Maintain truck/equipment replacement schedule to ensure maximum fleet availability and responsiveness to customer needs.
- Utilize contract labor as a means of providing high levels of service in periods of increased service demand.
- Regularly inspect wooden poles on the system to protect against disruptions in the system.
- Provide career development training to increase the knowledge and performance of employees.

Performance Summary

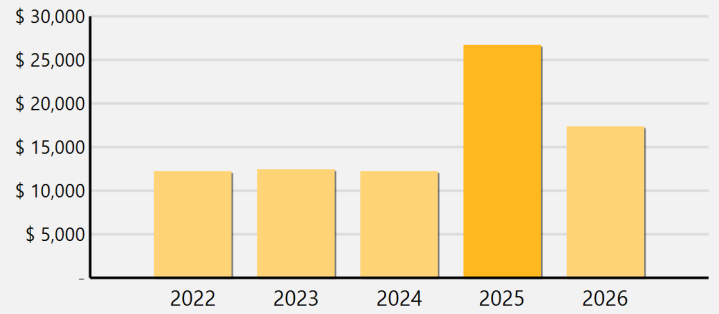
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Electric Construction	Provide timely response to calls for service to ensure that citizens obtain proper electrical service in a reasonable period.	% of service installations completed within 10 working days of receiving final inspection	99%	99.00%	99.00%	99.00%	99.00%
		% of outdoor lights installed within 5 working days	99%	99.00%	99.00%	99.00%	99.00%
		% of street lights repaired within 2 working days	99%	99.00%	99.00%	99.00%	99.00%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 7240	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	3,926,420	3,687,579	4,136,822	3,507,682	4,679,791	4,757,084
Operations	6,516,354	6,230,714	9,631,396	6,988,480	11,724,674	11,485,452
Depreciation & Amortization	3,021,907	3,146,730	-	-	-	-
Capital Outlay	(1,640,982)	(995,644)	615,556	521,720	1,085,000	200,000
Transfers	-	-	500,000	500,000	8,350,000	-
Debt Service	388,708	352,150	909,770	754,910	908,684	910,605
Total Expenditures	\$12,212,407	\$12,421,529	\$15,793,544	\$12,272,791	\$26,748,149	\$17,353,141

*as amended

**as of 5/23/2024

Electric Engineering Services

Fund: 610 - Electric Systems Fund | Budget Unit: 7250 - Electric Engineering Services

Mission

Provide the highest level of service to both internal and external customers of the City's electric grid, through engineering and design of new and existing electric services, along with documenting City assets through GIS mapping technology.

Major Services Provided

- Electric engineering and design services
- Compliance with NESC, NEC, and other industry codes
- GIS mapping services

FTE Summary

21-22	22-23	23-24	24-25	25-26
8.00	8.00	8.00	8.00	8.00

FY 23-24 Major Accomplishments

- Worked towards a paperless work system.
- Maintained an ARC GIS Field Map application to collect data for pole inspections.
- Evaluated Milsoft Fieldsyte software as a replacement of the Partner software.

FY 24-25 Budget Highlights

- Continue maintenance of the data in the electric GIS system database by completing the system wide inventory of assets and refine database maintenance techniques.
- Update annual labor and material costs in the Partner Software to provide financial reporting from the staking software to carefully track installed assets and develop NCDOT cost tracking.
- Research and develop a method for tracking after-hours map changes to be corrected within the GIS system.
- Manage the Electric Heat Pump Rebate program.

Program & Strategy Enhancements

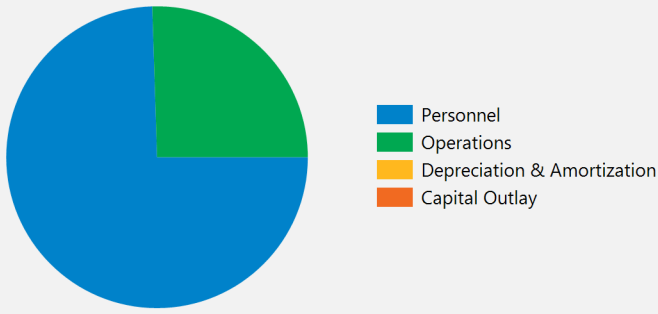
- Promote training opportunities by using cost-effective training courses.
- Refine database maintenance techniques.
- Manage the Electric Heat Pump Rebate program.
- Manage our Key Accounts program to maintain the relationship between the Electric Systems and Key Accounts.
- Update staking software with updated labor and material costs.

Performance Summary

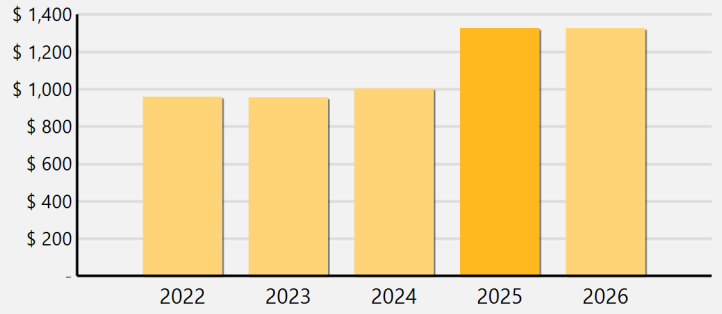
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
GIS Application Service	Identify and address internal customer needs such as calculations and maps promptly to maintain construction and service schedules.	% of requested GIS data provided within 5 working days	N/A	100%	94.97%	91.67%	95.00%
Planning & Design	Provide prompt response to customers to determine their needs and desires for electric service.	% of Jobs designed and released to construction within 10 working days	N/A	100%	100%	98%	95.00%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 7250	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	796,410	798,439	872,671	759,290	989,195	1,008,161
Operations	129,362	127,828	337,849	190,982	338,677	316,637
Depreciation & Amortization	31,515	28,275	-	-	-	-
Capital Outlay	-	-	50,000	51,770	-	-
Total Expenditures	\$957,286	\$954,541	\$1,260,520	\$1,002,042	\$1,327,872	\$1,324,798

*as amended

**as of 5/23/2024

Utility Locator Service

Fund: 610 - Electric Systems Fund | Budget Unit: 7260 - Utility Locator Service

Mission

Ensure that Electric utilities are accurately located in adequate time to comply with the N.C. Underground Damage Prevention Act.

Major Services Provided

- Utility Location services for Electric infrastructure assets.
- All underground utilities are located upon request to prevent possible damage and service interruptions.

FTE Summary

21-22	22-23	23-24	24-25	25-26
3.00	3.00	3.00	3.00	3.00

FY 23-24 Major Accomplishments

- Kept ticket response times down with the use of City crews and contract locators.
- Stayed up to date on new technology to allow the City to provide better, more accurate service to our customers.
- Replaced the existing Ticket Management System (TMS) with a new software program (Thinking Hats Technologies) for managing daily NC 811 tickets.

FY 24-25 Budget Highlights

- Continue to invest in new technology to make our utility locate services more efficient and accurate.
- Keeping ahead of locates for the Google project.

FY 25-26 Planning Year Goals

- Review and analyze technology investments made for any efficiencies.

Program & Strategy Enhancements

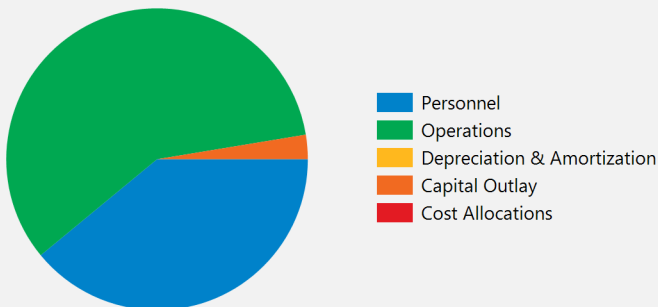
- Staff is researching available techniques, programs, & technical support to stay current with standard practices to protect the City's utility investment.
- Continue to train assigned personnel to handle locating tasks accurately and more efficiently.

Performance Summary

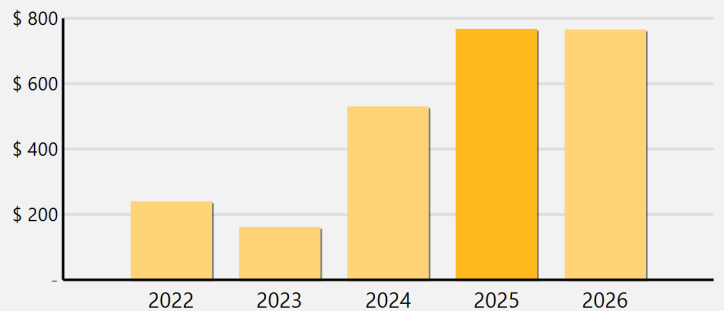
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Utility Location	Locate all utilities in compliance with the NC Underground Damage Prevention Act guidelines of accuracy and time requirements to prevent damage to the Electric department's infrastructure.	% of locates completed within 72 hours	99%	99.00%	99.23%	99.00%	100%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 7260	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	401,718	260,391	307,519	229,045	299,207	305,628
Operations	285,870	291,363	430,988	282,769	447,537	439,165
Depreciation & Amortization	18,652	26,061	-	-	-	-
Capital Outlay	-	-	77,000	17,640	20,000	20,000
Cost Allocations	(465,479)	(416,027)	-	-	-	-
Total Expenditures	\$240,762	\$161,788	\$815,507	\$529,453	\$766,744	\$764,793

*as amended

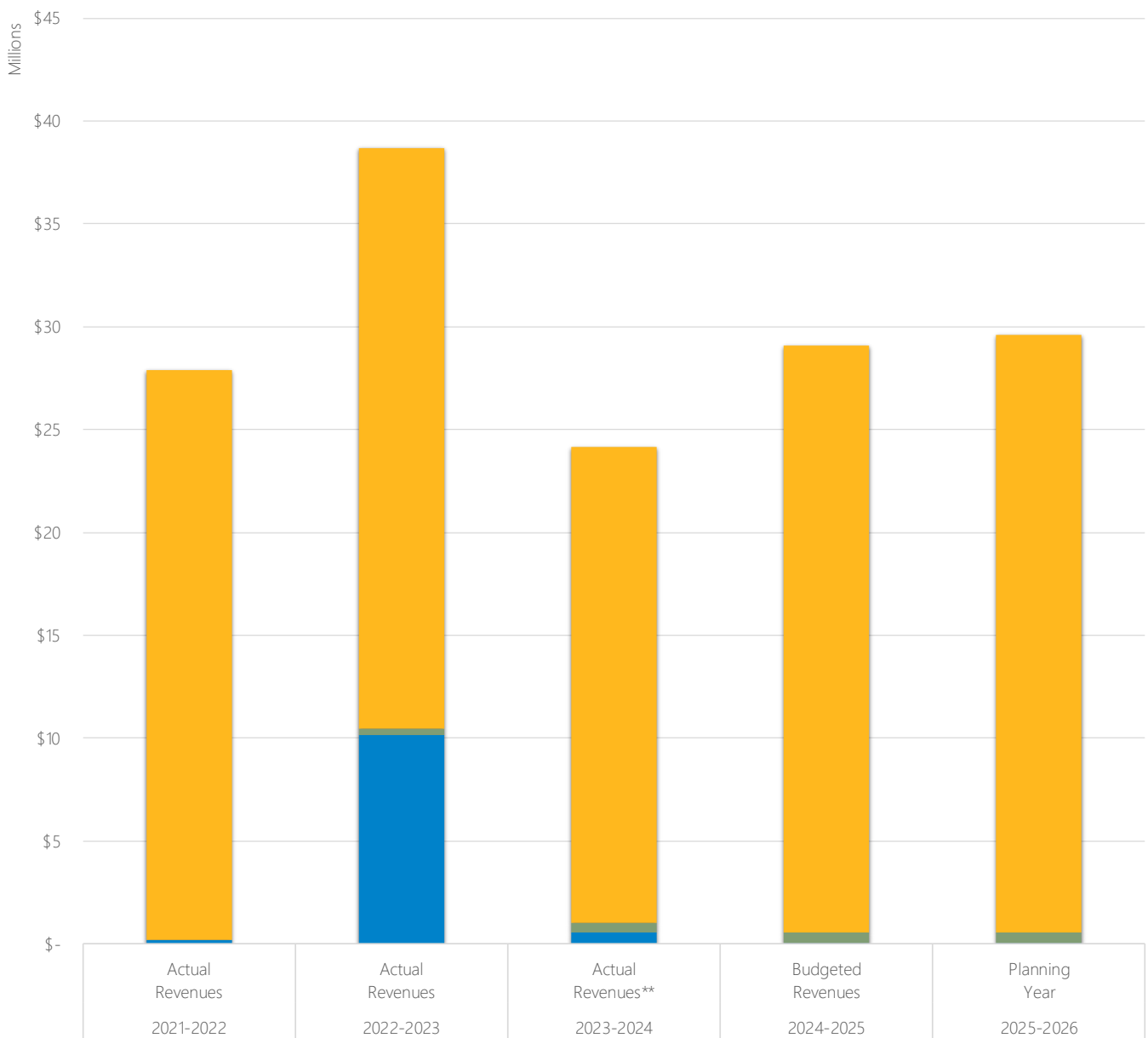
**as of 5/23/2024

Water Resources Revenue

Fund 620	2021-2022 Actual Revenues	2022-2023 Actual Revenues	2023-2024 Council Approved*	2023-2024 Actual Revenues**	2024-2025 Budgeted Revenues	2024-2025 Percentage by Source	2025-2026 Planning Year
Non-Operating Revenues	167,272	10,145,393	50,000	528,571	50,000	0.2%	50,000
Investment Earnings	(1,325,965)	325,565	-	505,450	500,000	1.7%	500,000
Operating Revenue	27,718,361	28,220,828	28,437,724	23,141,722	28,522,785	98.1%	29,076,421
Retained Earnings Appropriated	-	-	2,687,613	-	-	0.0%	-
Total Revenues	\$ 26,559,667	\$ 38,691,786	\$ 31,175,337	\$ 24,175,743	\$ 29,072,785	100.0%	\$ 29,626,421

* as amended

**as of 5/23/2024

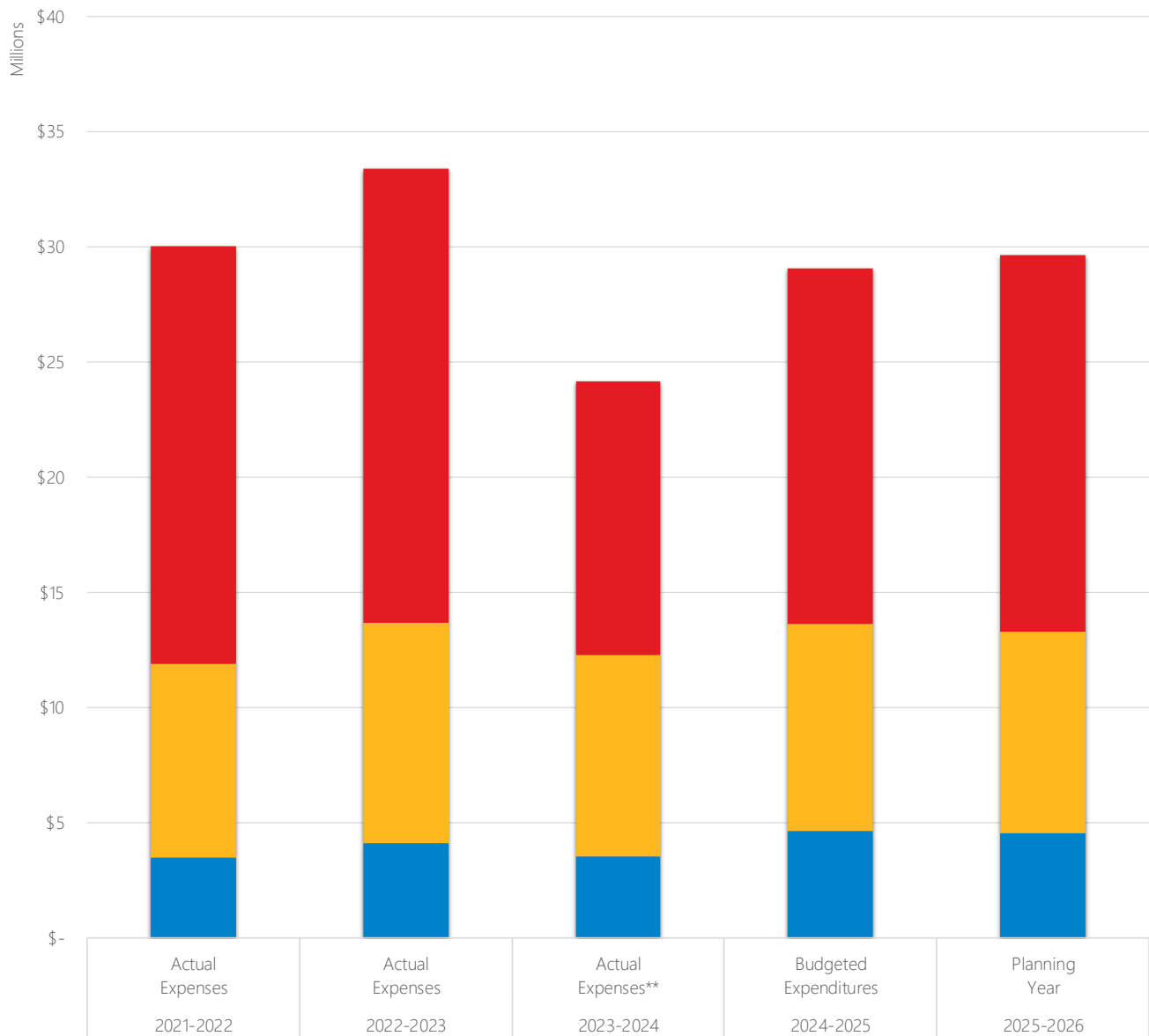


Water Resources Expenditures

Budget Units	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Budgeted Expenditures	2024-2025 Percentage by Budget Unit	2025-2026 Planning Year
Hillgrove Water Treatment Plant	3,480,064	4,105,471	4,453,319	3,506,219	4,634,497	15.9%	4,545,077
Coddle Creek Water Treatment Plant	8,398,390	9,573,877	10,606,981	8,769,716	8,966,986	30.8%	8,761,930
Waterlines Operation & Maintenance	18,149,560	19,719,782	16,115,037	11,865,932	15,471,302	53.2%	16,319,414
Total Expenditures	\$ 30,028,014	\$ 33,399,130	\$ 31,175,337	\$ 24,141,867	\$ 29,072,785	100.0%	\$ 29,626,421

* as amended

**as of 5/23/2024



Hillgrove Water Treatment Plant

Fund: 620 - Water Resources Fund | Budget Unit: 7330 - Hillgrove Water Treatment Plant

Mission

Provide safe, sufficient drinking water at the most economical rate, meeting all state and federal regulations for customers of the City of Concord, Cabarrus County, and our neighboring municipalities of Harrisburg, Kannapolis, and Midland.

Major Services Provided

- Water Treatment and Analysis

FTE Summary

21-22	22-23	23-24	24-25	25-26
15.50	15.50	15.50	15.50	15.50

FY 23-24 Major Accomplishments

- Bid out and began construction of the sedimentation basin repair and Granular Activated Carbon (GAC) project. This project will provide a renovation of the sedimentation basins by repairing structural elements, installing plate settlers, and improving underground piping to provide operational efficiencies and improved water quality. The GAC will provide additional organic compound removal resulting in increased water quality and decreased disinfection by-products within the distribution system.
- Continued to make strategic maintenance improvements to ensure plant reliability.

FY 24-25 Budget Highlights

- Make substantial progress on the sedimentation basin repairs and GAC projects. The construction will be well underway by the end of FY 2025.
- Complete the roof replacement project at the Hillgrove Water Treatment Plant to ensure the longevity of the facility and to protect internal components from weather.

FY 25-26 Planning Year Goals

- Complete and get certification for sedimentation basin repairs and GAC project. This process will include intensive staff training and data collection to ensure its effectiveness.

Program & Strategy Enhancements

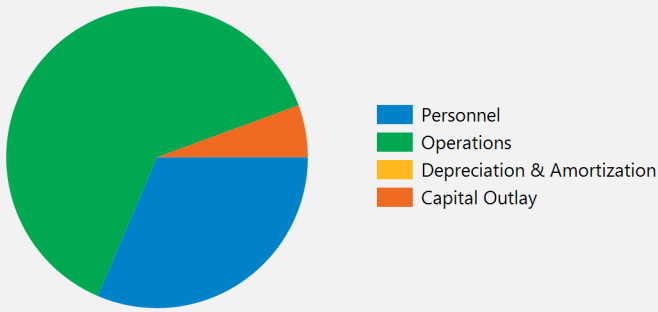
- Attend training sessions to obtain knowledge on new regulations and water treatment processes.
- Attend training on OSHA safety programs.
- Plan for upgrades and technology enhancements to address future regulations and to provide high quality water for years to come.

Performance Summary

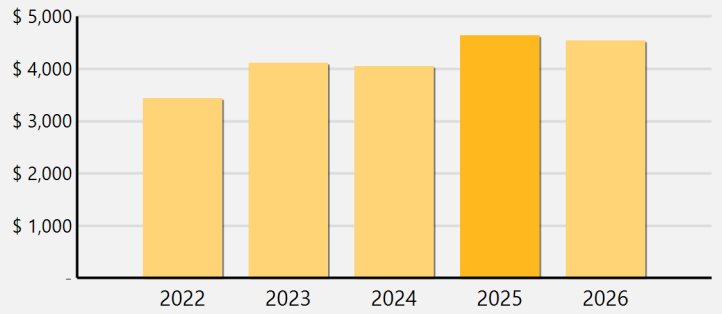
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Water Treatment & Analysis	Comply with and exceed state/federal regulations to provide safe drinking water. Provide efficient production of treated water to reduce the total treatment cost per 1,000 gallons.	% of treated water turbidity at or below 0.10 NTU	87%	98.00%	99.00%	99.00%	100%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 7330	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	1,137,874	1,194,069	1,248,952	1,045,070	1,456,516	1,479,184
Operations	1,941,184	2,500,280	2,955,867	2,907,571	2,918,481	3,041,393
Depreciation & Amortization	351,798	411,123	-	-	-	-
Capital Outlay	-	-	248,500	98,370	259,500	24,500
Total Expenditures	\$3,430,856	\$4,105,471	\$4,453,319	\$4,051,011	\$4,634,497	\$4,545,077

*as amended

**as of 5/23/2024

Coddle Creek Water Treatment Plant

Fund: 620 - Water Resources Fund | Budget Unit: 7331 - Coddle Creek Water Treatment Plant

Mission

Provide safe, sufficient drinking water at the most economical rate, meeting all state and federal regulations for customers of the City of Concord, Cabarrus County, and our neighboring municipalities of Harrisburg, Kannapolis, and Midland.

Major Services Provided

- Water Treatment and Analysis

FTE Summary

21-22	22-23	23-24	24-25	25-26
15.50	15.50	15.50	15.50	15.50

FY 23-24 Major Accomplishments

- Bid out and began construction of the Chlorine Room Rehabilitation project. This project will provide a complete renovation of the Chlorine Room to assure proper storage and dosing of chlorine into plant processes.
- Completed the Charlotte Water interconnect at Highway 73. This connection will allow the Coddle Creek pressure zone to be supplemented by purchased water from Charlotte Water, as needed.
- Continued to make strategic maintenance and operations improvements to ensure plant reliability.

FY 24-25 Budget Highlights

- Begin multi-year replacement of valves and actuators to ensure plant reliability. These items are critical in the avoidance of plant downtime and potential service interruption.
- Complete final series of chemical pump panel replacements and replace chemical feed pumps to continue the modernization of aging equipment that is becoming difficult to maintain.

FY 25-26 Planning Year Goals

- Completion of the replacement of valves and actuators project. This project is critical in the avoidance of plant downtime and potential service interruption.

Program & Strategy Enhancements

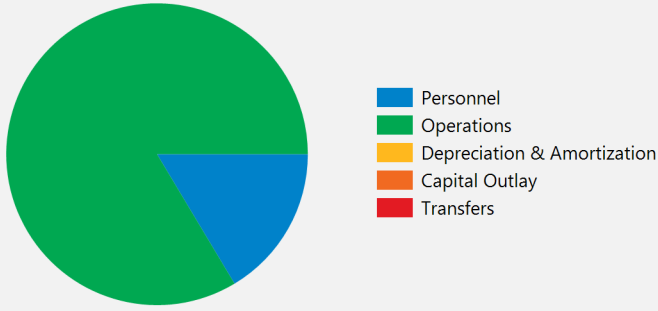
- Attend training sessions to obtain knowledge on new regulations and treatment processes.
- Network with our peers in the industry, state, and regulatory personnel.
- Plan for upgrades and technology enhancements to address future regulations and to provide high quality water for years to come.
- Work to meet more stringent voluntary programs such as the Area Wide Optimization Program (AWOP).

Performance Summary

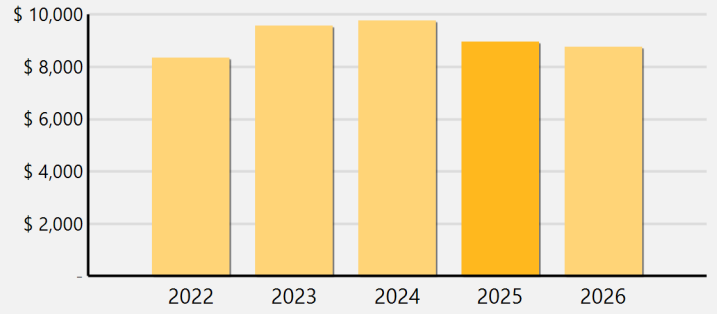
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Water Treatment & Analysis	Comply with and exceed state/federal regulations to provide safe drinking water. Provide efficient production of treated water to reduce the total treatment cost per 1,000 gallons.	% of treated water turbidity at or below 0.10 NTU	87%	99.00%	99.00%	99.00%	100%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 7331	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	1,151,338	1,222,126	1,257,256	1,148,514	1,470,996	1,495,369
Operations	6,687,240	7,985,242	7,488,574	6,728,782	7,495,990	7,230,561
Depreciation & Amortization	307,324	366,510	-	-	-	-
Capital Outlay	-	-	611,151	645,703	-	36,000
Transfers	200,000	-	1,250,000	1,250,000	-	-
Total Expenditures	\$8,345,902	\$9,573,877	\$10,606,981	\$9,772,999	\$8,966,986	\$8,761,930

*as amended

**as of 5/23/2024

Waterlines Operations & Maintenance

Fund: 620 - Water Resources Fund | Budget Unit: 7340 - Waterlines Operations & Maintenance

Mission

Provide quality drinking water, accountability, respect, continuous improvement, and trust to our customers including the planning of long-range water needs to meet future growth and demands on our water distribution system.

Major Services Provided

- Maintenance
- New Construction
- Water Quality
- Water Meters

FTE Summary

21-22	22-23	23-24	24-25	25-26
40.10	41.10	41.26	41.76	41.76

FY 23-24 Major Accomplishments

- Began design work on the Poplar Tent Area pump station project and the Old Charlotte Road water line replacement project. The pump station will allow water to be pumped from west to east inside the distribution system to provide backup supply and redundancy to large areas of the system. The Old Charlotte Road water line replacement will replace a section of pipe that has had several large breaks in recent years.
- Worked with consultants on the Automated Metering Infrastructure (AMI) project. The consultant phase of the AMI project will ensure the City's approach is well thought out by providing specialized assistance in project design, vendor selection, and implementation.
- Added a new Utility Locate Supervisor to the Water Resources Locate Team. This additional supervisor allows for a well-organized and managed approach to utility locating in the Water Resources Department.

FY 24-25 Budget Highlights

- Begin construction on the Poplar Tent area pump station project.
- Bid and begin deployment of Automated Metering Infrastructure (AMI) metering project.
- Complete construction of the Old Charlotte Road water line replacement.

FY 25-26 Planning Year Goals

- Continue deployment of AMI metering project. Significant progress is expected to be made on the deployment of the new AMI system in FY 2026.
- Substantial completion of the Poplar Tent area pump station project.

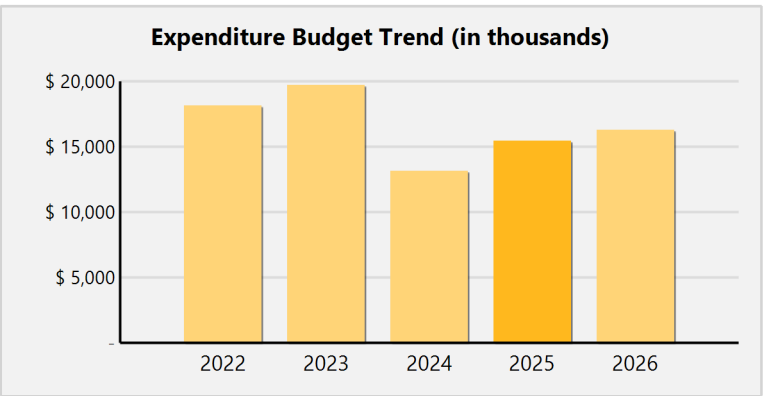
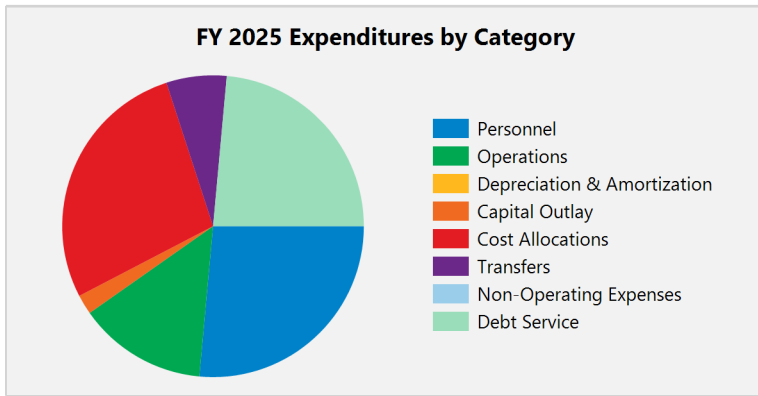
Program & Strategy Enhancements

- Perform leak detection of 10% of the existing water system to facilitate repair of small leaks before they become major water main breaks.
- Reduce water quality complaints by replacing older water mains and by installing automatic flushing devices on dead end mains.
- Monitor potential regulatory changes to water distribution and treatment permits and enhance the current water quality procedures.
- Leverage GIS capabilities in the field and in the office by utilizing new GIS technologies to help identify issues and solutions in addition to improving database accuracy.
- Program system changes and develop/design projects recommended by the Water Master Plan and related studies.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Maintenance	Conduct leak detection surveys on the 10% of the water distribution system annually to reduce the number of leaks and reduce un-accounted water loss.	% of system leak detection surveys completed	10%	10.00%	10.00%	N/A	10.00%
New Construction	Provide more efficient water service installations for residential, commercial, and industrial customers to help expedite the construction of development projects.	Average # of working days to install 3/4" through 2" water service	8	6.00	6.00	5.00	6.00

Budget Charts



Budget By Category

Budget Unit #: 7340	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	2,749,518	2,968,792	3,505,339	2,812,665	4,092,201	4,189,391
Operations	1,958,615	2,054,899	3,563,981	3,363,923	2,136,186	2,059,343
Depreciation & Amortization	3,859,830	4,166,752	-	-	-	-
Capital Outlay	4,619	-	1,110,322	431,477	326,000	551,000
Cost Allocations	3,896,411	4,048,738	3,950,886	3,707,857	4,274,155	4,427,163
Transfers	5,163,528	5,548,665	1,348,694	1,230,363	1,000,000	1,441,964
Non-Operating Expenses	(145,478)	341,244	-	-	-	-
Debt Service	662,517	590,691	2,635,815	1,633,308	3,642,760	3,650,553
Total Expenditures	\$18,149,560	\$19,719,782	\$16,115,037	\$13,179,592	\$15,471,302	\$16,319,414

*as amended

**as of 5/23/2024

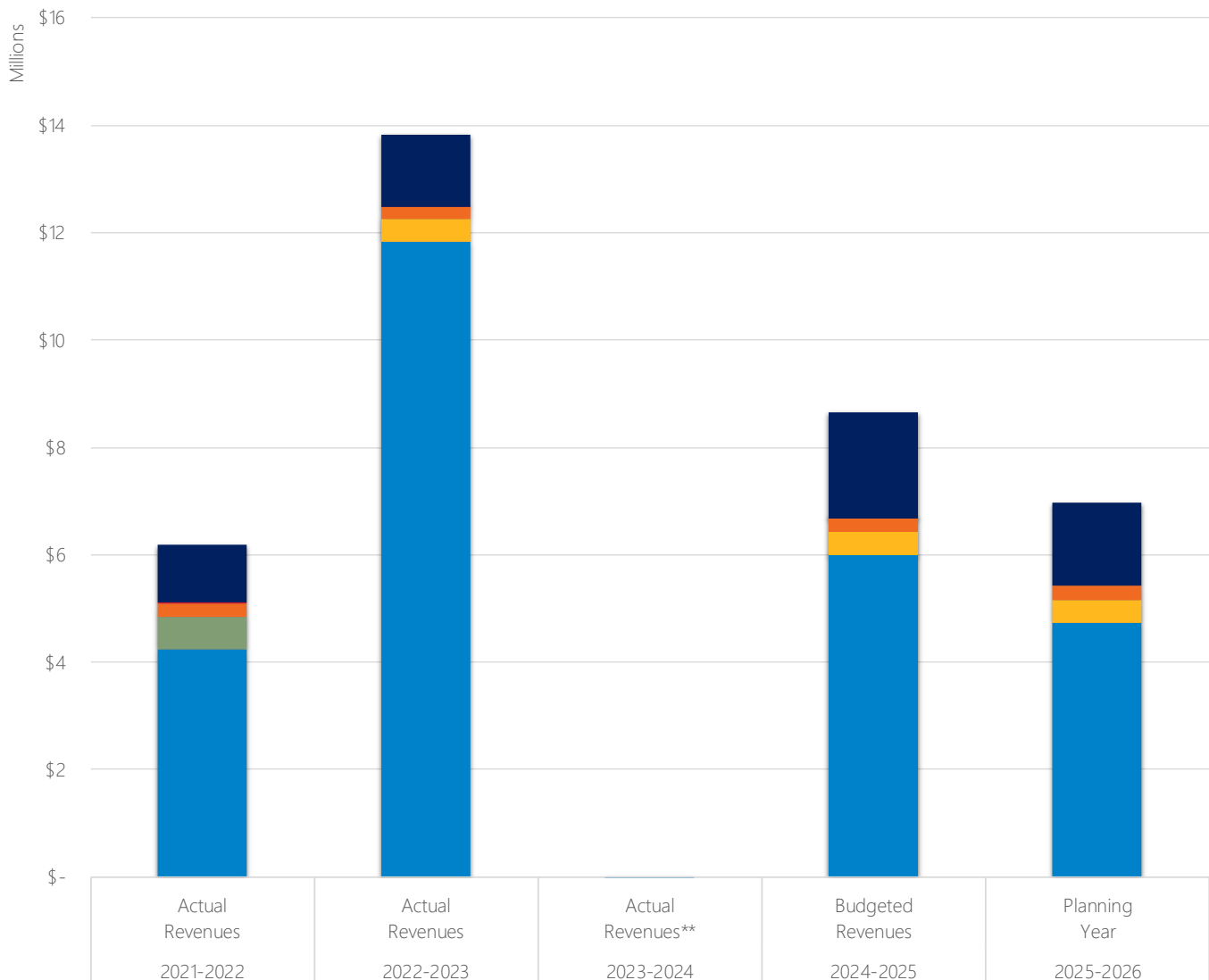
Transit System Revenue

	2021-2022 Actual Revenues	2022-2023 Actual Revenues	2023-2024 Council Approved*	2023-2024 Actual Revenues**	2024-2025 Budgeted Revenues	2024-2025 Percentage by Source	2025-2026 Planning Year
Fund 630							
Restricted Intergov't Revenue	4,238,858	11,824,724	1,838,414	(16,996,807)	5,988,236	69.25%	4,719,973
CARES Act Funding	610,264	(2,322,206)	-	-	-	0.00%	-
\$5 Vehicle Fee	-	439,693	425,000	(115,700)	435,000	5.03%	435,000
Operating Revenues	228,434	218,491	264,208	(1,460,992)	264,209	3.06%	264,208
Non-Operating Revenue	42,012	1,092	-	(106,888)	-	0.00%	-
Appropriated Retained Earnings	-	-	365,415	-	-	0.00%	-
Transfers	1,059,696	1,338,831	1,355,708	(1,762,135)	1,960,444	22.67%	1,546,609
Total Revenues	\$ 6,179,265	\$ 11,500,624	\$ 4,248,745	\$ (20,442,522)	\$ 8,647,889	100.0%	\$ 6,965,790

* as amended

**as of 5/23/2024

Note: FY 2023-2024 actual revenues and expenditures display as negative values due to accounting clean up.



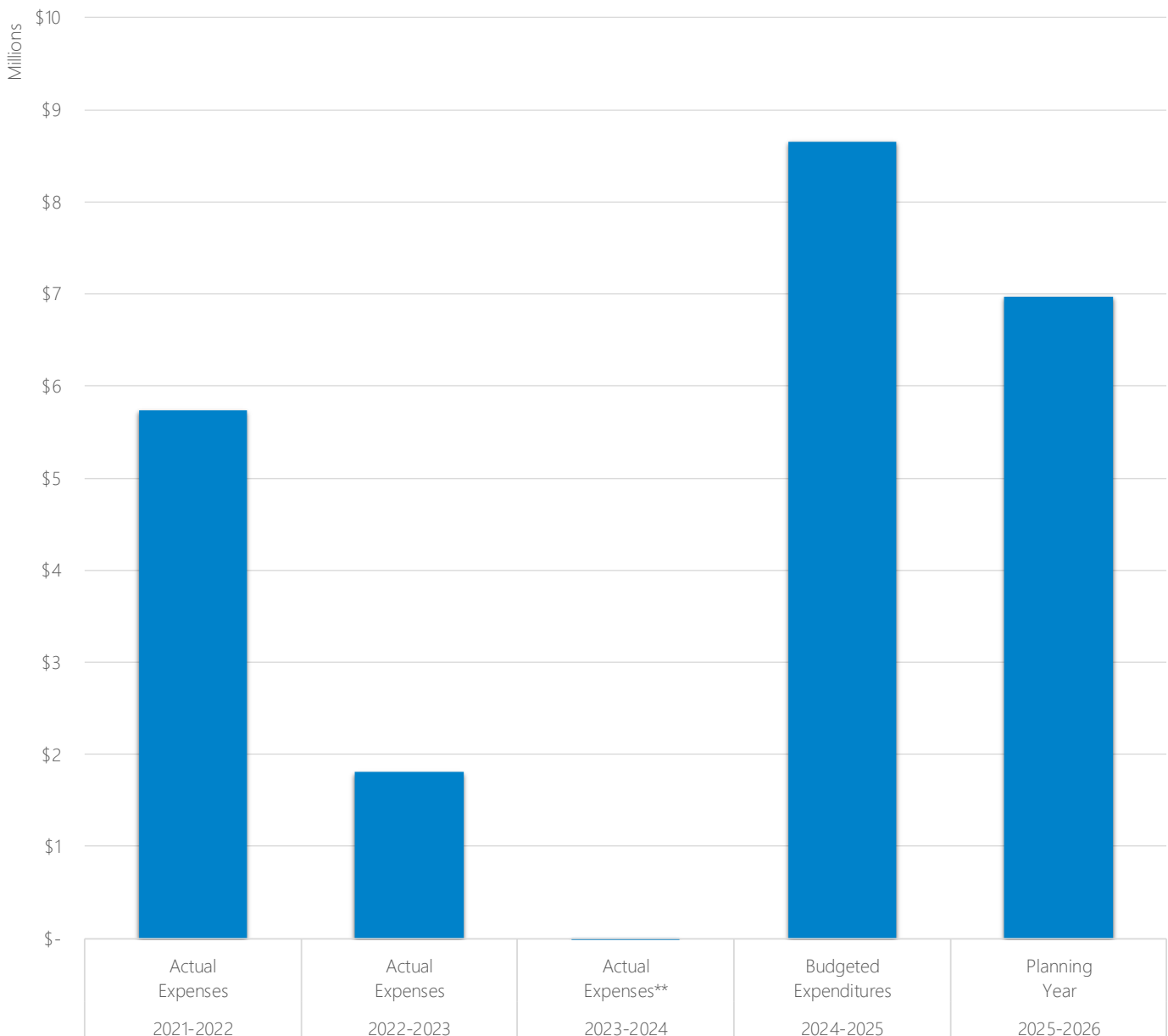
Transit System Expenditures

Budget Unit	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Budgeted Expenditures	2024-2025 Percentage by Budget Unit	2025-2026 Planning Year
Transit - Rider	5,733,094	1,812,072	4,248,745	(11,737,004)	8,647,889	100.0%	6,965,790
Total Expenditures	\$ 5,733,094	\$ 1,812,072	\$ 4,248,745	\$(11,737,004)	\$ 8,647,889	100.0%	\$ 6,965,790

* as amended

**as of 5/23/2024

Note: FY 2023-2024 actual revenues and expenditures display as negative values due to accounting clean up.



Transit Farebox/Local Expense

Fund: 630 - Public Transit Fund | Budget Unit: 7650 - Transit Farebox/Local Expense & 7690 - Transit Grant Expense

Mission

Provide safe, dependable, and user-friendly transportation services to the citizens of Concord and Kannapolis with the desire to operate at the highest level of rider satisfaction.

Vision

To continue to improve and enhance our delivery of service to the community, advance the major components of our Long Range Plan, improve, expand and create new regional mobility connections, make public transit more competitive with other modes of travel, while expanding the portfolio of mobility options we provide.

Major Services Provided

- Fixed-route bus service
- Door-to-door Paratransit service to Concord and Kannapolis

FTE Summary

21-22	22-23	23-24	24-25	25-26
6.50	6.50	6.50	6.50	6.50

FY 23-24 Major Accomplishments

- Utilized federal aid to replace the fixed-route fleet with 8 new diesel-hybrid buses, improving passenger experience, improving operator satisfaction, and improving safety.
- Staff also researched and found a contract available to that uses federal funds to purchase 3 replacement Transit Vans.
- Completed renovations to the Transit Center including the metal skeleton of the busway canopy, the translucent panels of the canopy system, repair of damage to the concrete busway underway, and renovations to the Transit Center restrooms.
- ADA Paratransit services saw a 23% increase in ridership and increase efficiency with the use of a new software, which launched in February 2023. The projected savings from the new software is expected to be around \$150,000 annually, which will pay for the new software over the life of the contract.

FY 24-25 Budget Highlights

- Replacement of several Light Transit Vehicles (LTVs) that have exceeded their useful life and the continuation of the Microtransit pilot program to serve passengers who are affected by the Lincoln Street bridge closure.
- Complete Phase 1 of the Bus Stop Amenity Plan and begin land acquisition for Phase 2. The plan includes the replacement of pole lights at 60 bus stops, installing 20 new pole lights, replacing batteries at shelters, and replacing the remaining bus stop signs for improved branding and readability.
- Continued staff education and training by attending the North Carolina Public Transportation Association Conference in Cherokee, NC.
- Successful completion of Transit's Triennial Review.
- Continue the collaboration with the ReEntry Program of Cabarrus County to provide transportation for program participants to work or to vocational training by purchasing two new vehicles to allow for future expansion of the ReEntry Program.
- Apply for federal funds to resume transportation to the Salisbury VA Medical Center for the aging and disabled population and the general public. Currently, there is not a connection to get to the Salisbury VA on public transit through Rider Transit or Cabarrus County Transportation Services (CCTS).
- Update the Cabarrus County Long Range Public Transportation Master Plan.

FY 25-26 Planning Year Goals

- Continue to work towards the consolidation of Rider Transit and CCTS through the implementation of the Cabarrus County Long Range Public Transportation Master Plan.
- Continually analyze and implement new service options including vanpooling, microtransit, on-demand transit, and additional fixed route services to fully leverage economic development and employment opportunities.
- Complete the design study and cost estimate for a new operations, training, and maintenance facility for Rider Transit. The scope of the project will depend on whether of not Rider Transit and CCTS consolidate into a single organization. Once a design and cost estimate is developed, staff will seek opportunities to fund the construction of the new facility using federal funds.
- Continue work on the High Capacity Transit and Transit Oriented Development study.
- Actively participate in the implementation of the CONNECT Beyond Regional Transit Plan while preparing for the first 5-year update to the Cabarrus County Long Range Public Transportation Master Plan.

Program & Strategy Enhancements

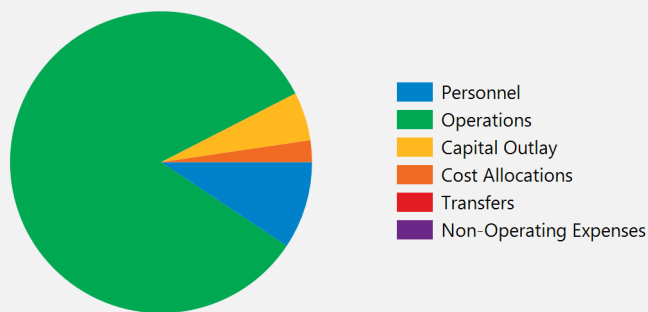
- Investigate, implement, monitor and manage technological options to improve passenger experience and system performance.
- Ongoing monitoring of development, cost, and utilization of the ADA Paratransit program.
- Implementation of Long-Range Transit Plan recommendations specifically transit system consolidation process.
- Research the Bipartisan Infrastructure Bill while seeking new ways to effectively utilize the increased level of transit.
- Oversight and management of our Service Provider contractor to ensure the delivery of safe, customer focused, and efficient service delivery to our customers.

Performance Summary

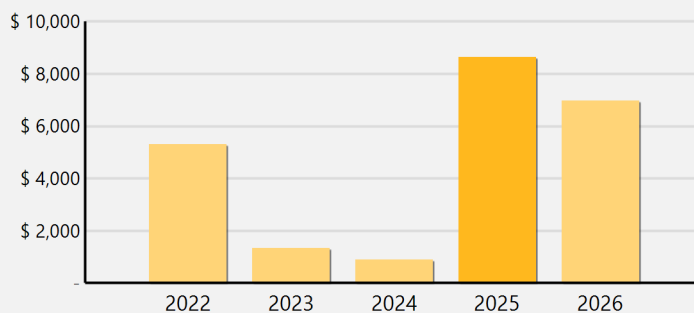
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Fixed Route Transit	To provide safe, quality service to riders to attract new and retain existing riders, prevent roadway injuries and property damage, keep costs low, and maintain bus trip and ADA Paratransit schedules.	# of Bus Riders	500,000	305,157.00	318,315.00	170,783.00	300,000.00
		# of bus riders per revenue hour	15	7.70	7.83	8.45	8.00
		# of verified bus rider complaints per 100,000 riders/trips	0.6	8.52	8.17	13.46	10.00
		# of fixed-route preventable accidents per 100,000 miles	0.6	0.14	0.42	2.29	0.60
		On-time performance: Bus	95%	86.00%	74.00%	87.40%	95.00%
		% of Farebox Recovery	15%	3.96%	3.62%	N/A	5.00%
Paratransit	To provide safe, quality service to riders to attract new and retain existing riders, prevent roadway injuries and property damage, keep costs low, and maintain bus trip and ADA Paratransit schedules.	# of paratransit riders	20,000	15,306.00	19,759.00	9,873.00	19,500.00
		# of verified paratransit rider complaints per 10,000 riders/trips	20	N/A	3.03	2.03	10.00
		On-time performance: Paratransit	92%	85.00%	92.00%	97.00%	92.00%
		# of paratransit preventable accidents per 25,000 miles	.6	0.72	0.16	0.00	0.60

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 7650	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	538,324	597,177	686,587	(1,078,852)	809,908	823,777
Operations	843,173	989,492	1,259,620	(1,066,475)	1,756,347	1,267,263
Cost Allocations	50,630	194,466	210,909	(89,758)	201,740	204,274
Transfers	-	-	25,148	25,148	-	-
Non-Operating Expenses	(6,853)	26,672	-	(13,694)	-	-
Total Expenditures	\$1,425,274	\$1,807,808	\$2,182,264	(\$2,223,631)	\$2,767,995	\$2,295,314

*as amended

**as of 5/23/2024

Budget By Category

Budget Unit #: 7690	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Operations	3,732,460	(407,946)	2,064,680	1,470,996	5,429,894	4,670,476
Capital Outlay	-	-	-	1,658,692	450,000	-
Non-Operating Expenses	140,629	(57,106)	1,801	(5,826)	-	-
Total Expenditures	\$3,873,089	(\$465,053)	\$2,066,481	\$3,123,862	\$5,879,894	\$4,670,476

*as amended

**as of 5/23/2024

Wastewater Resources Revenue

	2021-2022 Actual Revenues	2022-2023 Actual Revenues	2023-2024 Council Approved*	2023-2024 Actual Revenues**	2024-2025 Budgeted Revenues	2024-2025 Percentage by Source	2025-2026 Planning Year
Fund 640							
Non-Operating Revenues	(5,081)	4,789,779	-	59,250	-	0.0%	-
Investment Earnings	(972,844)	127,525	-	403,104	800,000	3.7%	800,000
Operating Revenues	19,030,040	19,210,823	19,379,116	15,550,977	19,584,353	90.7%	19,970,150
Retained Earnings Appropriated	-	-	1,813,612	-	-	0.0%	455,158
Transfers	1,000,000	-	-	-	1,200,000	5.6%	-
Total Revenues	\$ 19,052,114	\$ 24,128,127	\$ 21,192,728	\$ 16,013,331	\$ 21,584,353	100.0%	\$ 21,225,308

* as amended

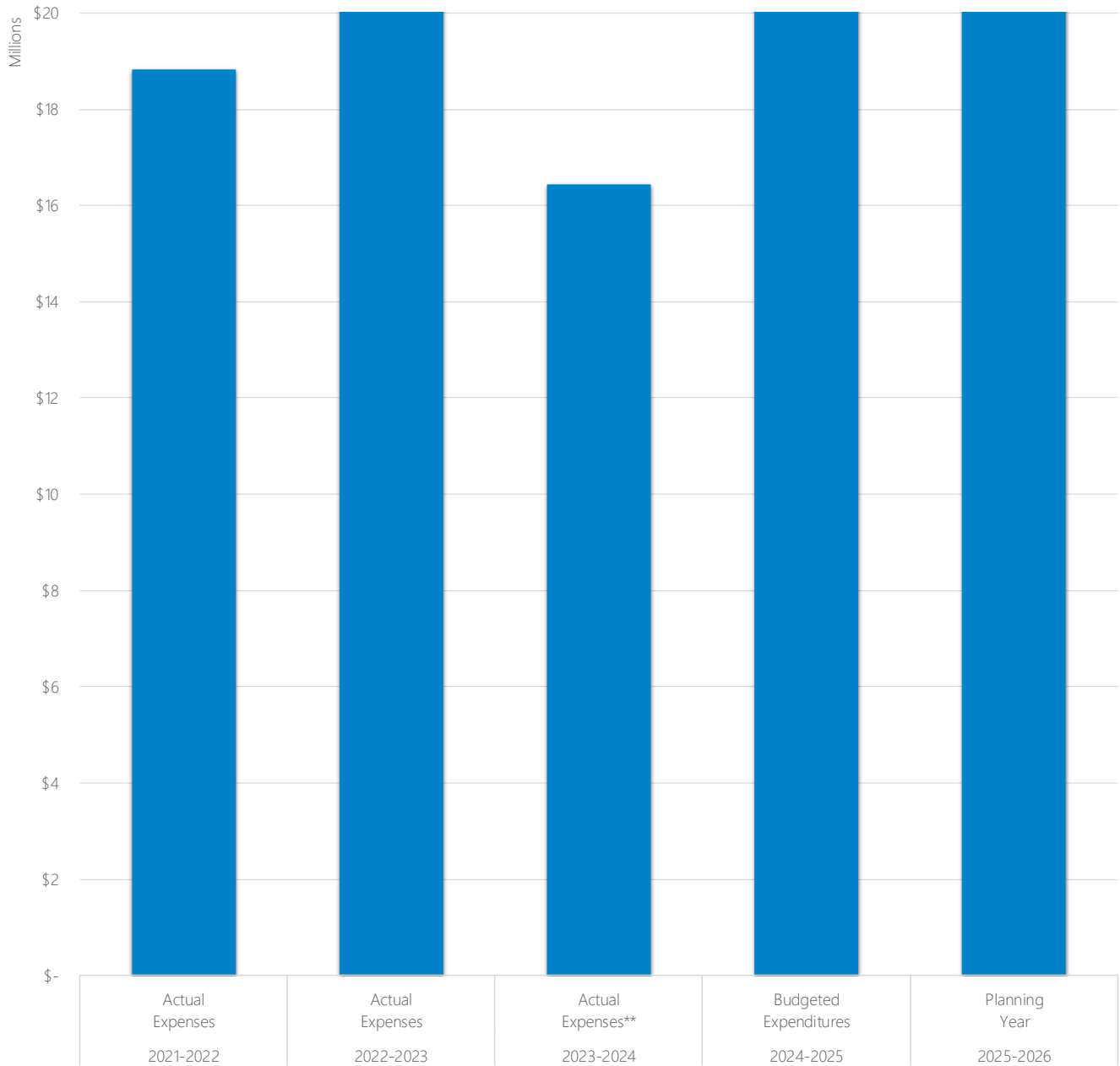
**as of 5/23/2024



Wastewater Resources Expenditures

Budget Unit	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Budgeted Expenditures	2024-2025 Percentage by Budget Unit	2025-2026 Planning Year
Wastewaterlines Operations & Maint.	18,816,843	20,510,641	21,192,728	16,439,993	21,584,353	100.0%	21,225,308
Total Expenditures	\$ 18,816,843	\$ 20,510,641	\$ 21,192,728	\$ 16,439,993	\$ 21,584,353	100.0%	\$ 21,225,308

* as amended
**as of 5/23/2024



Wastewaterlines Operations & Maintenance

Fund: 640 - Wastewater Resources Fund | Budget Unit: 7420 - Wastewaterlines Operations & Maintenance

Mission

Provide efficient and timely sanitary sewer collection service to residential, commercial, and industrial customers, while building the integrity of our system to enhance water quality and protect the environment for future generations.

Major Services Provided

- Sanitary Sewer Collection Service
- Lining & Manhole Rehabilitation
- Inflow/infiltration Testing & Flow Monitoring
- Fats, Oils, & Grease (FOG) Program

FTE Summary

21-22	22-23	23-24	24-25	25-26
31.81	31.81	32.94	32.48	32.48

FY 23-24 Major Accomplishments

- Continued substantial investment in trenchless rehabilitation to assist in reduced maintenance costs and Inflow and Infiltration (I&I) reduction. Cure-in-place lining was utilized as an effective structural repair and I&I reduction method.

FY 24-25 Budget Highlights

- Continued investment in trenchless rehabilitation to assist in reduced maintenance cost and I&I reduction. Cure-in-place lining will continue to be utilized as an effective structural repair and I&I reduction method.
- The Wastewater Department will partner with the Water and Sewer Authority of Cabarrus County (WSACC) on their systemwide I&I study. This process will systematically measure sewer flows during normal conditions and rain events to detect high priority areas for I&I reduction.

FY 25-26 Planning Year Goals

- Continued investment in trenchless rehabilitation to assist in reduced maintenance cost and I&I reduction. Cure-in-place lining will continue to be utilized as an effective structural repair and I&I reduction method.
- Upon the completion of the WSACC I&I study, the department will begin to target the areas identified in the study for I&I reduction efforts.

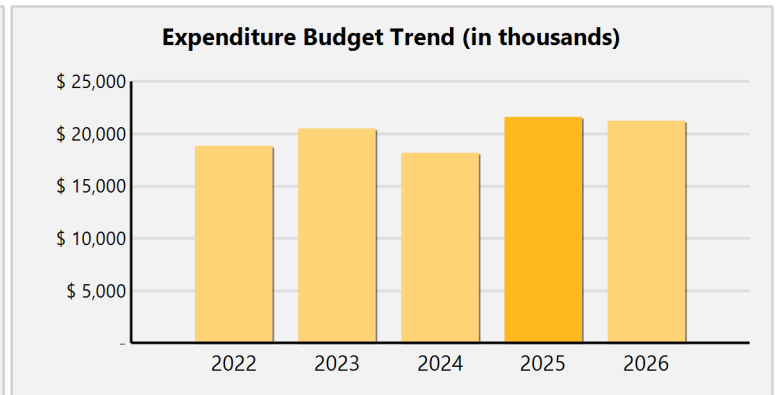
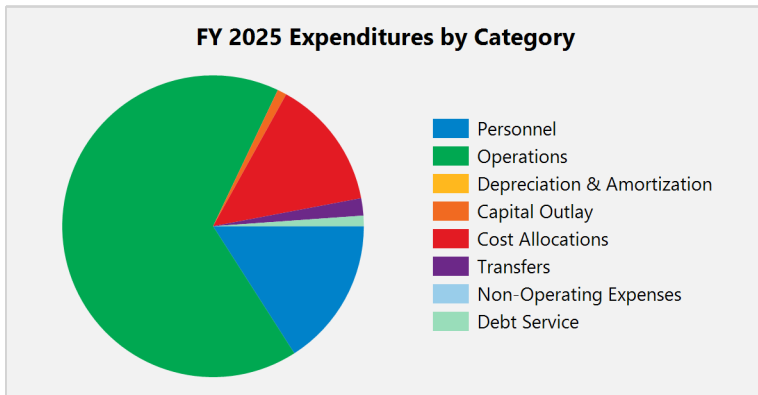
Program & Strategy Enhancements

- Identify and resolve inflow and infiltration issues through field-testing and sewer flow monitoring. This includes adding various existing sewer lines that have these issues to the lining projects. Perform lining and manhole rehabilitation programs to address the oldest or most defective system areas.
- Evaluate projects from the sewer master planning effort based on results from field inflow and infiltration testing and sewer flow monitoring.
- Deploy new GIS technology in the field to enhance the overall customer service and efficiency of the department.
- Coordinate with Engineering Department staff in collecting GIS data for newly installed wastewater infrastructure. Program system changes and develop/design projects recommended by the Wastewater Master Plan and related studies.
- Enhance right-of-way maintenance program through new equipment and procedures, including updated GIS mapping.
- Revamp the Fats, Oils, and Greases (FOG) Program by completing more in-depth inspections performed by System Protection and Wastewater personnel, and then integrate the field results within the GIS system.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Emergency Response Calls	Provide timely response to all emergency calls (line or service blockages) to quickly correct system disruptions and potential damage to the system and personal property.	% of emergency call on-site evaluations within 120 minutes	100%	100%	100%	100%	100%
Manage & Maintain the Sewer System	Provide quality and cost-efficient management and maintenance of the City's sewer system to maximize resources and ensure the health and safety of the community.	% of repairs completed within 8 working days	80%	100%	100%	80%	80.00%
		% of high-priority lines inspected	N/A	100%	100%	85%	100%
		% of fats, oils, & grease (FOG) devices inspected	N/A	100%	100%	18%	100%
		# of reportable SSOs	0	4.00	3.00	2.00	0.00

Budget Charts



Budget By Category

Budget Unit #: 7420	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	2,408,642	2,648,958	3,027,531	2,393,703	3,439,234	3,514,603
Operations	7,922,965	10,772,518	13,000,511	11,231,714	14,274,313	13,807,524
Depreciation & Amortization	3,862,242	3,949,081	-	-	-	-
Capital Outlay	(9,239)	-	828,801	513,004	215,000	146,000
Cost Allocations	2,275,408	2,593,368	2,605,182	2,425,488	3,012,484	3,113,657
Transfers	2,250,314	410,041	1,487,177	1,392,892	400,000	400,000
Non-Operating Expenses	(36,301)	15,161	-	-	-	-
Debt Service	142,811	121,513	243,527	191,011	243,322	243,524
Total Expenditures	\$18,816,843	\$20,510,641	\$21,192,728	\$18,147,811	\$21,584,353	\$21,225,308

*as amended

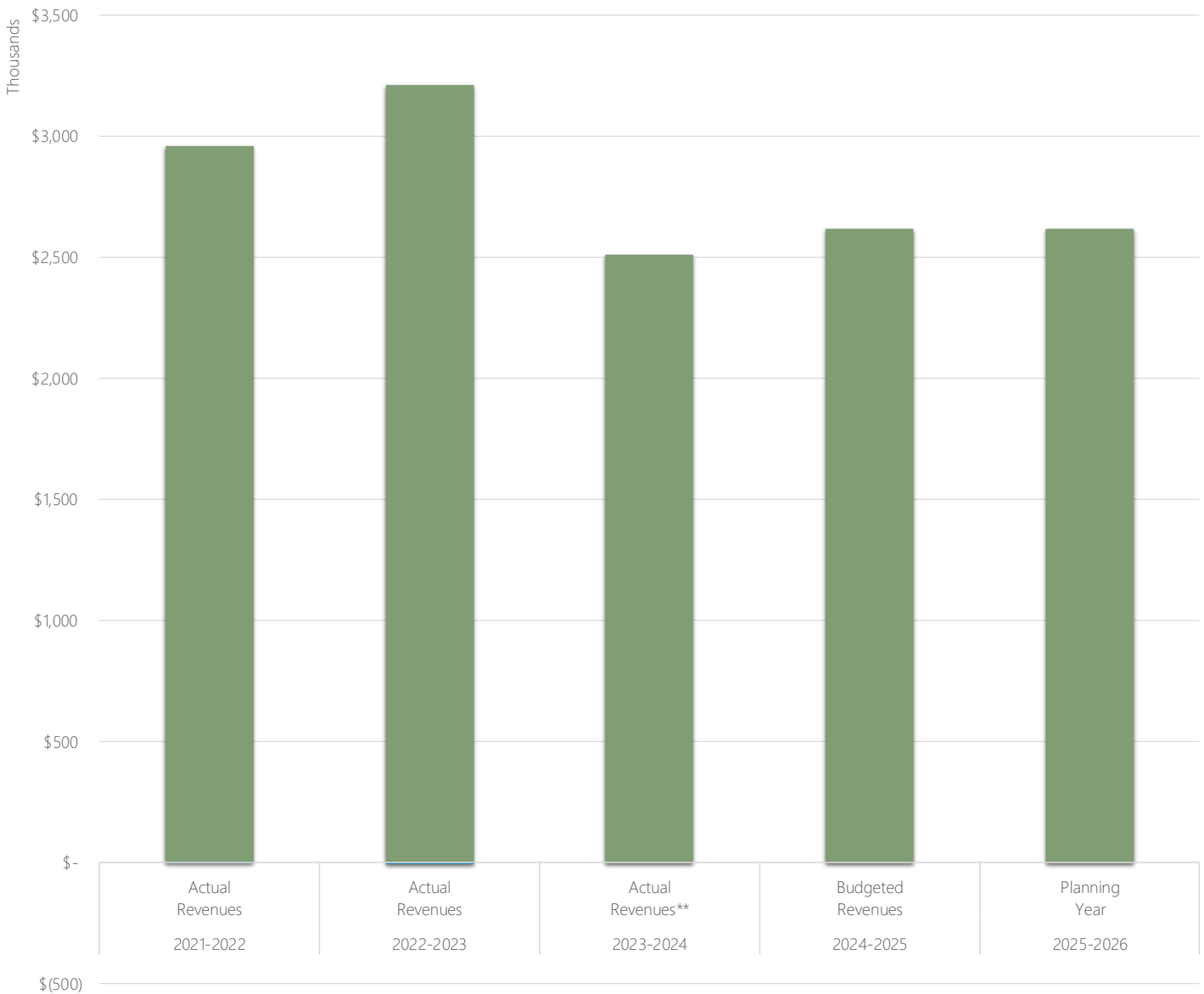
**as of 5/23/2024

Rocky River Golf Course Revenue

	2021-2022 Actual Revenues	2022-2023 Actual Revenues	2023-2024 Council Approved*	2023-2024 Actual Revenues**	2024-2025 Budgeted Revenues	2024-2025 Percentage by Source	2025-2026 Planning Year
Fund 650							
Other Revenue	1,325	(2,000)	-	-	-	0.00%	-
Operating Revenues	2,958,591	3,210,892	2,479,349	2,509,614	2,618,152	100.00%	2,619,249
Appropriated Retained Earnings	-	-	72,734	-	-	0.00%	-
Transfer from Gen Fund	-	-	-	-	-	0.00%	-
Total Revenues	\$ 2,959,916	\$ 3,208,892	\$ 2,552,083	\$ 2,509,614	\$ 2,618,152	100.0%	\$ 2,619,249

* as amended

**as of 5/23/2024

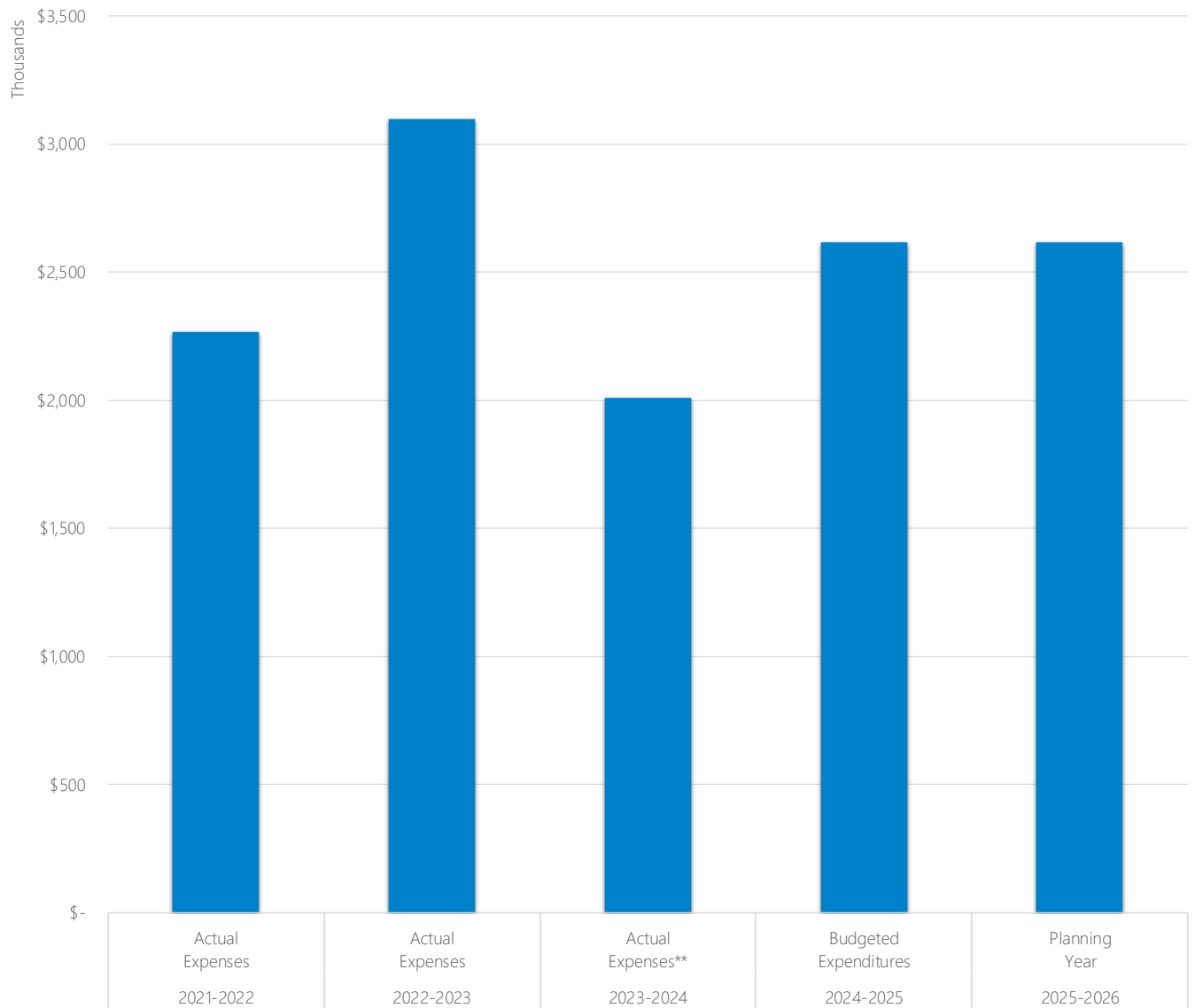


Rocky River Golf Course Expenditures

Budget Unit	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Budgeted Expenditures	2024-2025 Percentage by Budget Unit	2025-2026 Planning Year
Rocky River Golf Club	2,266,762	3,100,377	2,552,083	2,008,619	2,618,152	100.0%	2,619,249
Total Expenditures	\$ 2,266,762	\$ 3,100,377	\$ 2,552,083	\$ 2,008,619	\$ 2,618,152	100.0%	\$ 2,619,249

* as amended

**as of 5/23/2024



Rocky River Golf Club

Fund: 650 - Golf Course Fund | Budget Unit: 7501 - Rocky River Golf Club

Mission

The Golf Course is committed to excellence in offering a full-service quality golf facility and consistently providing high quality course conditions and customer service.

Major Services Provided

- Full-Service Golf Facility:
 - o Bar and grill, banquet facilities, and associated catering services
 - o Practice range with putting green and target greens
 - o Complete instructional programs by PGA professionals through clinics and individual golf lessons
 - o Retail merchandising of golf-related apparel and equipment
 - o Maintenance of Clubhouse landscaping and irrigation

FTE Summary

21-22	22-23	23-24	24-25	25-26
Contract	Contract	Contract	Contract	Contract

FY 23-24 Major Accomplishments

- Pump House Replacement Project - Replaced entire pump house structure to provide better support and security to the heart of the property's irrigation system. The new structure guards against flooding, utilizes solar powered exhaust fans for climate control, and possesses two roof hatches to ease with future repair and replacement.
- Parking Lot Concrete Project - The Golf Maintenance Team worked with the City's Transportation Department to add concrete to all parking lot medians and Clubhouse entrance sidewalk. This greatly improved aesthetics while also making both areas low maintenance.
- Bag Drop - Engineering and Building & Grounds departments assisted with repairing the existing bag drop structure to provide longevity and avoid the cost of a replacement.

FY 24-25 Budget Highlights

- 5.6% increase in total revenue.
- 8.5% increase in Pro Shop revenue.
- Decreased Food & Beverage revenue in anticipation of Clubhouse construction and renovation.
- Purchase a new skid steer to assist with golf course maintenance.

FY 25-26 Planning Year Goals

- Continue to evaluate market/comp set in order to appropriately structure fees.
- Leverage Food & Beverage operations and facilities for "non-golf" revenue.
- Focus on outing and event operations to steadily increase the average daily rate of revenue.

Program & Strategy Enhancements

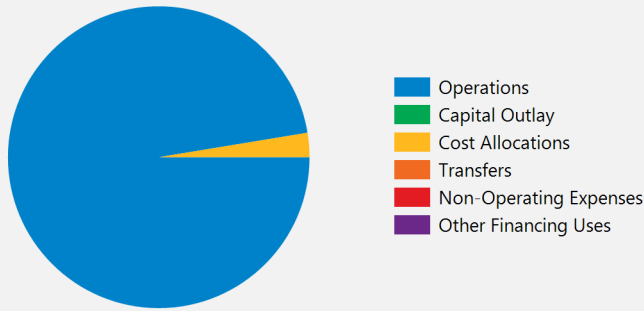
- Continue to host local high school teams and promote the game to new players.
- Emphasis on player/community development and engagement through clinics, leagues, event marketing, and junior golf.
- Increase F&B revenue capture and enhance overall operations.
- Leverage growing customer database and social media presence to keep consumers up-to-date on Rocky River GC content and services.

Performance Summary

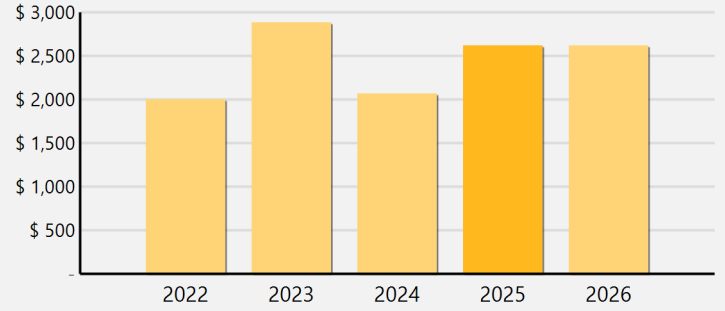
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Full Service Golf Facility	Consistently provide a quality golf facility at an affordable rate with superlative customer service to both residents and non-residents of the City of Concord to provide the best possible golf experience and maximize both recreational use and revenue.	# of rounds played: 18-hole equivalent	34,000	44,712.00	43,078.00	23,449.00	37,840.00
		# of pass-holder rounds played: 18-hole equivalent	5,000	3,387.00	3,276.00	1,485.00	3,450.00
		Average Golf + Food/Beverage revenue per 18-hole round	N/A	\$65.62	\$72.75	\$73.55	\$65.52
		Average operating cost per 18-hole round	N/A	\$46.15	\$51.98	\$46.84	\$54.80

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 7501	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Operations	2,085,776	2,543,758	2,323,972	1,926,377	2,550,101	2,549,501
Capital Outlay	-	-	-	63,442	-	-
Cost Allocations	-	52,813	88,286	82,242	68,051	69,748
Transfers	2,745	399,532	139,825	-	-	-
Non-Operating Expenses	(88,683)	(108,666)	-	-	-	-
Other Financing Uses	82	899	-	-	-	-
Total Expenditures	\$1,999,919	\$2,888,336	\$2,552,083	\$2,072,061	\$2,618,152	\$2,619,249

*as amended

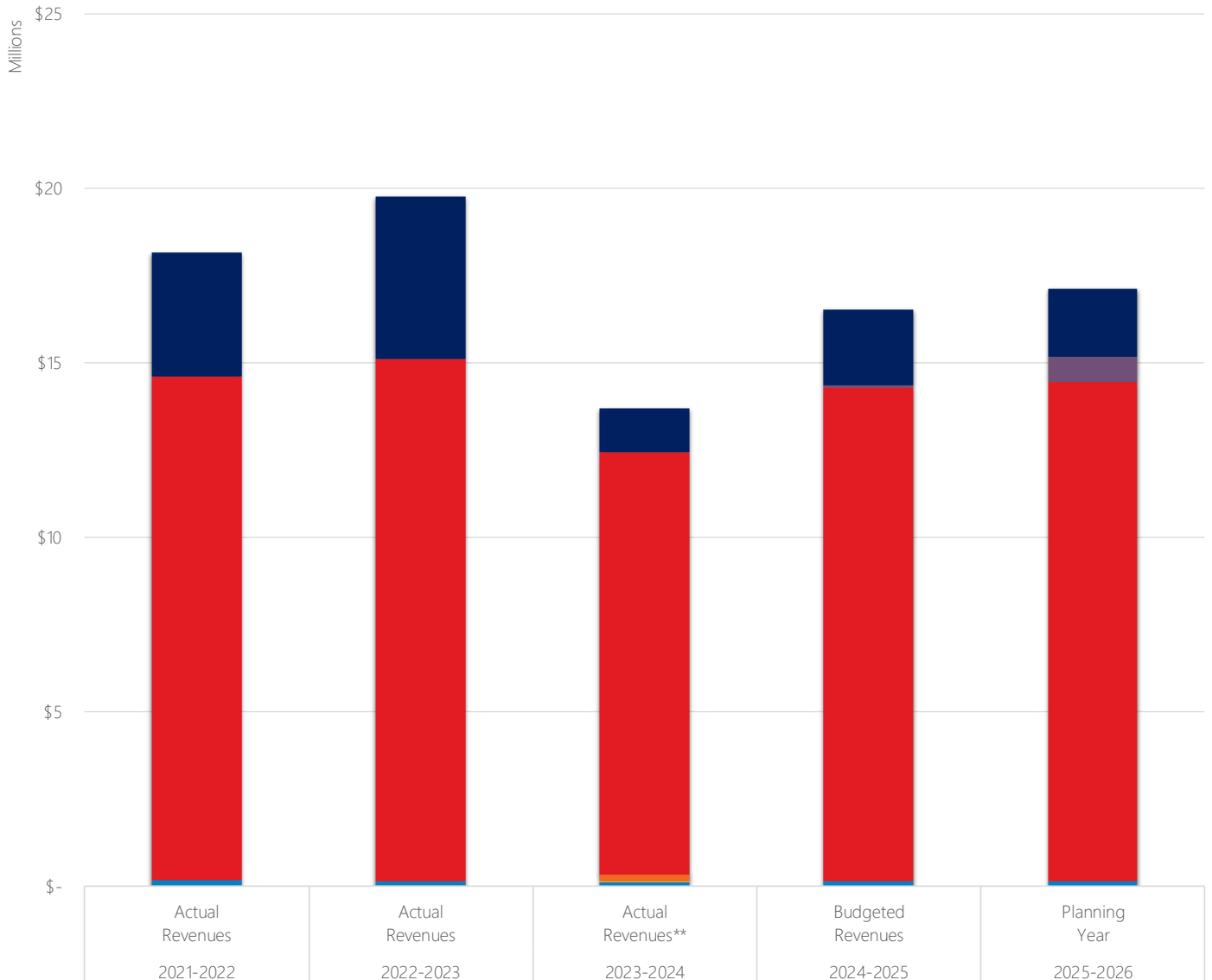
**as of 5/23/2024

Aviation Revenue

	2021-2022	2022-2023	2023-2024	2023-2024	2024-2025	2024-2025	2025-2026
	Actual	Actual	Council	Actual	Budgeted	Percentage by	Planning
Fund 680	Revenues	Revenues	Approved*	Revenues**	Revenues	Source	Year
Licenses	161,189	147,403	115,000	113,847	140,000	0.85%	140,000
Restricted Intergovt Revenue	-	-	-	-	-	0.00%	-
Non-Operating Revenue	(139,391)	(687)	-	21,350	-	0.00%	-
Investment Earnings	(380,239)	(54,665)	-	179,857	-	0.00%	-
Operating Revenue	14,434,372	14,965,320	15,886,106	12,104,532	14,130,680	85.53%	14,310,787
Appropriated Retained Earnings	-	-	1,313,524	-	81,566	0.49%	722,471
Transfers	3,551,156	4,660,058	1,664,120	1,266,120	2,168,703	13.13%	1,954,278
Total Revenues	\$ 17,627,086	\$ 19,717,430	\$ 18,978,750	\$ 13,685,706	\$ 16,520,949	100.0%	\$ 17,127,536

* as amended

**as of 5/23/2024

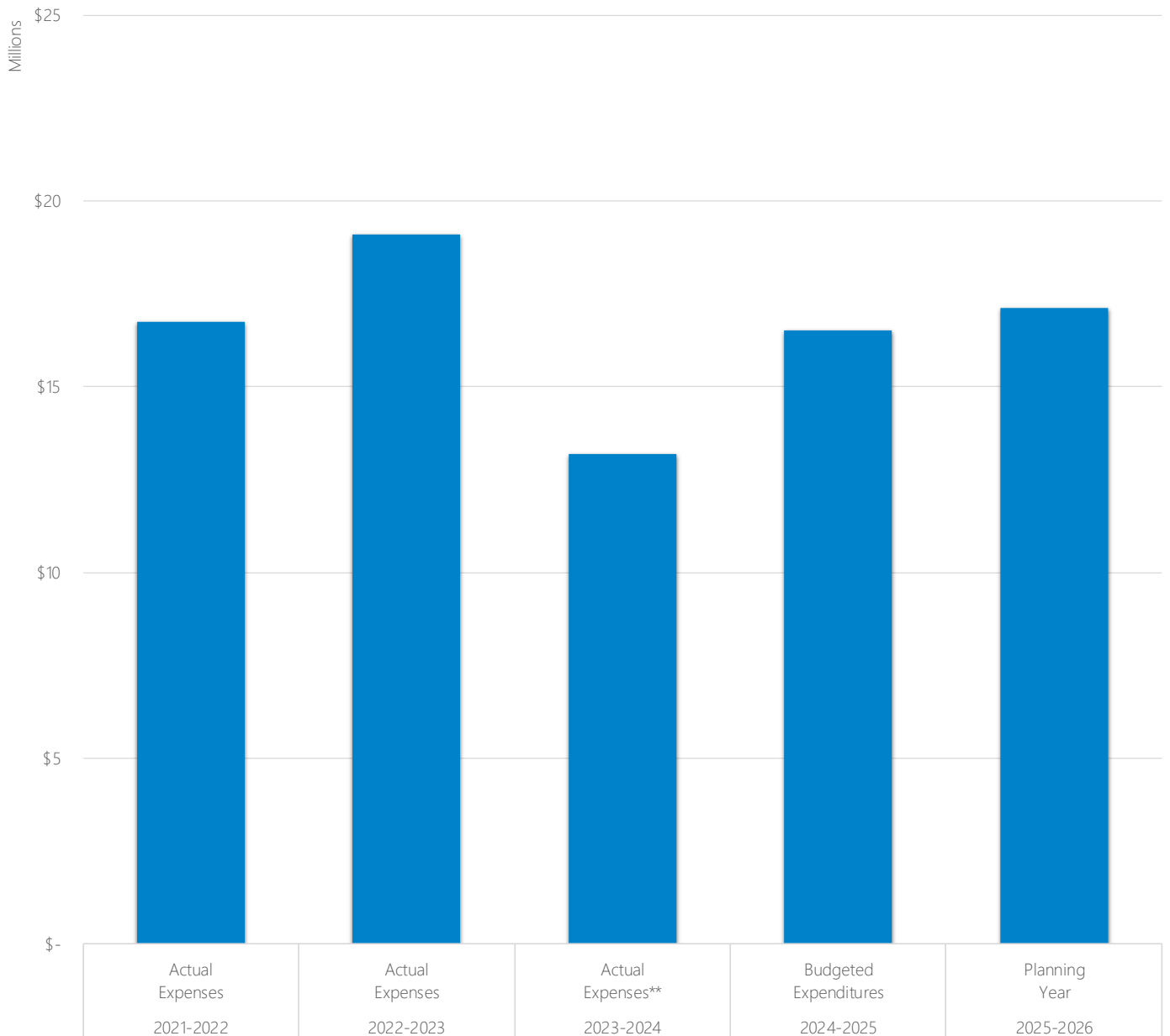


Aviation Expenditures

Budget Unit	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Budgeted Expenditures	2024-2025 Percentage by Budget Unit	2025-2026 Planning Year
Aviation Operations	16,740,230	19,107,586	18,978,750	13,190,909	16,520,949	100.0%	17,127,536
Total Expenditures	\$ 16,740,230	\$ 19,107,586	\$ 18,978,750	\$ 13,190,909	\$ 16,520,949	100.0%	\$ 17,127,536

* as amended

**as of 5/23/2024



Aviation Operations

Fund: 680 - Aviation Fund | Budget Unit: 4530 - Aviation Operations

Mission

The Aviation Department's mission is to provide services in a safe and secure manner that exceed expectations for the corporate, business, and general aviation communities with the desire to increase and support economic development in the City of Concord and the region.

Major Services Provided

- Airport Management, Operation, Development, Community Outreach, and Marketing
- Airport Facility Maintenance, Safety, and Security
- Aviation Fixed Base Operation (Aircraft Fueling & Line Services, Hangar Rental, etc.)
- Continued working with Federal Aviation Administration and NC Department of Transportation-Aviation to identify eligible projects

FTE Summary

21-22	22-23	23-24	24-25	25-26
47.50	51.50	51.50	51.50	51.50

FY 23-24 Major Accomplishments

- Hosted the American Association of Airport Executives (AAAE) General Aviation conference.
- Earned the International Standard for Business Aircraft Handling (ISBAH) Stage 3 Certification, which is the highest level of certification and is only held by 28 Fixed Base Operators (FBOs) worldwide.
- Completed the North Apron expansion and was awarded an earmark for the North Apron roadway extension.

FY 24-25 Budget Highlights

- Design and begin construction of the new Corporate Hangar.
- Conduct a rent study to determine the market value of rents for hangars, office space, tiedowns, and ground space.
- Complete the Hangar Taxilane Rehabilitation project.
- Complete the paving of the North and South gravel lots, which are now used for long-term parking.
- Replace furniture in the FBO conference room, the FBO lobby, and tables and chairs used for events at the FBO.

FY 25-26 Planning Year Goals

- Develop a PFC (passenger facility charge) program. Funds generated from PFCs are applied to eligible projects to help pay for projects that are needed for the improvement or expansion of commercial service.
- Expand the commercial airline complex, which includes the parking deck.
- Continue making improvements to aging buildings and upgrading airfield infrastructure.

Program & Strategy Enhancements

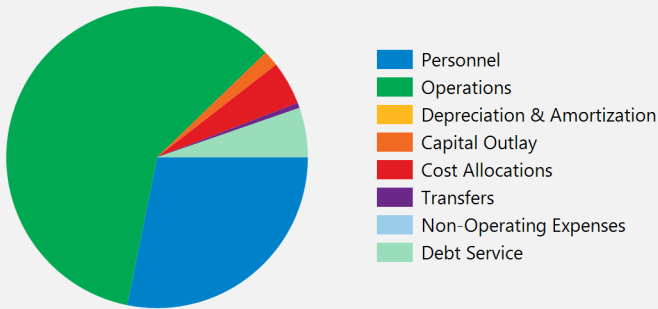
- Working towards the GA complex through land acquisitions.
- ISBAH Stage 3 certification.
- Implementing an airport strategic business plan and airport/FBO branding.
- Runway widening project.
- Continuing on updating airport rules and regulations along with the minimum standards.

Performance Summary

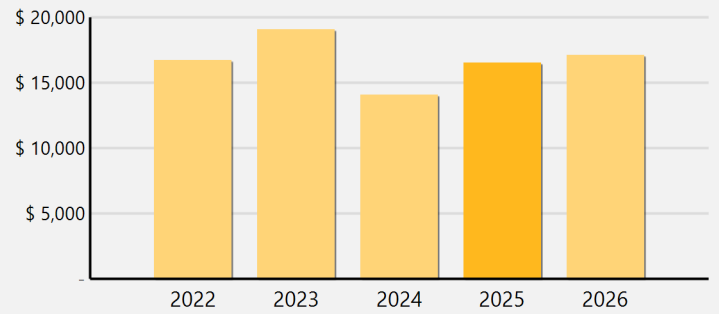
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Airport Management & Development	Operate and develop the City's Airport in the most fiscally responsible way to ensure aeronautical and facility needs are met to support growth and the related economic development of the City, County, and region.	# of based aircraft	200	226.00	222.00	206.00	200.00
		% of office space leased	100%	100%	100%	100%	100%
		# of 139 Inspection discrepancies	0	0.00	0.00	0.00	0.00
Fixed Base Operations & Customer Service	Provide outstanding aviation services, amenities, and customer service to visiting aviation users and based customers, realizing that the Concord Regional Airport is the first and last impression many people get of our City and community.	% of airfield inspections completed	100%	100%	100%	100%	100%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4530	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	3,318,254	3,341,483	3,882,171	3,095,637	4,655,860	4,759,255
Operations	9,478,770	10,934,651	12,329,346	8,957,169	9,852,001	9,904,428
Depreciation & Amortization	3,353,320	3,677,236	-	-	-	-
Capital Outlay	-	(33,019)	683,810	686,189	276,000	232,700
Cost Allocations	496,903	753,594	697,307	660,594	767,312	780,317
Transfers	10,650	91,550	256,583	256,583	93,000	590,000
Non-Operating Expenses	(102,772)	199,381	-	-	-	-
Debt Service	185,104	142,710	1,129,533	439,491	876,776	860,836
Total Expenditures	\$16,740,230	\$19,107,586	\$18,978,750	\$14,095,662	\$16,520,949	\$17,127,536

*as amended

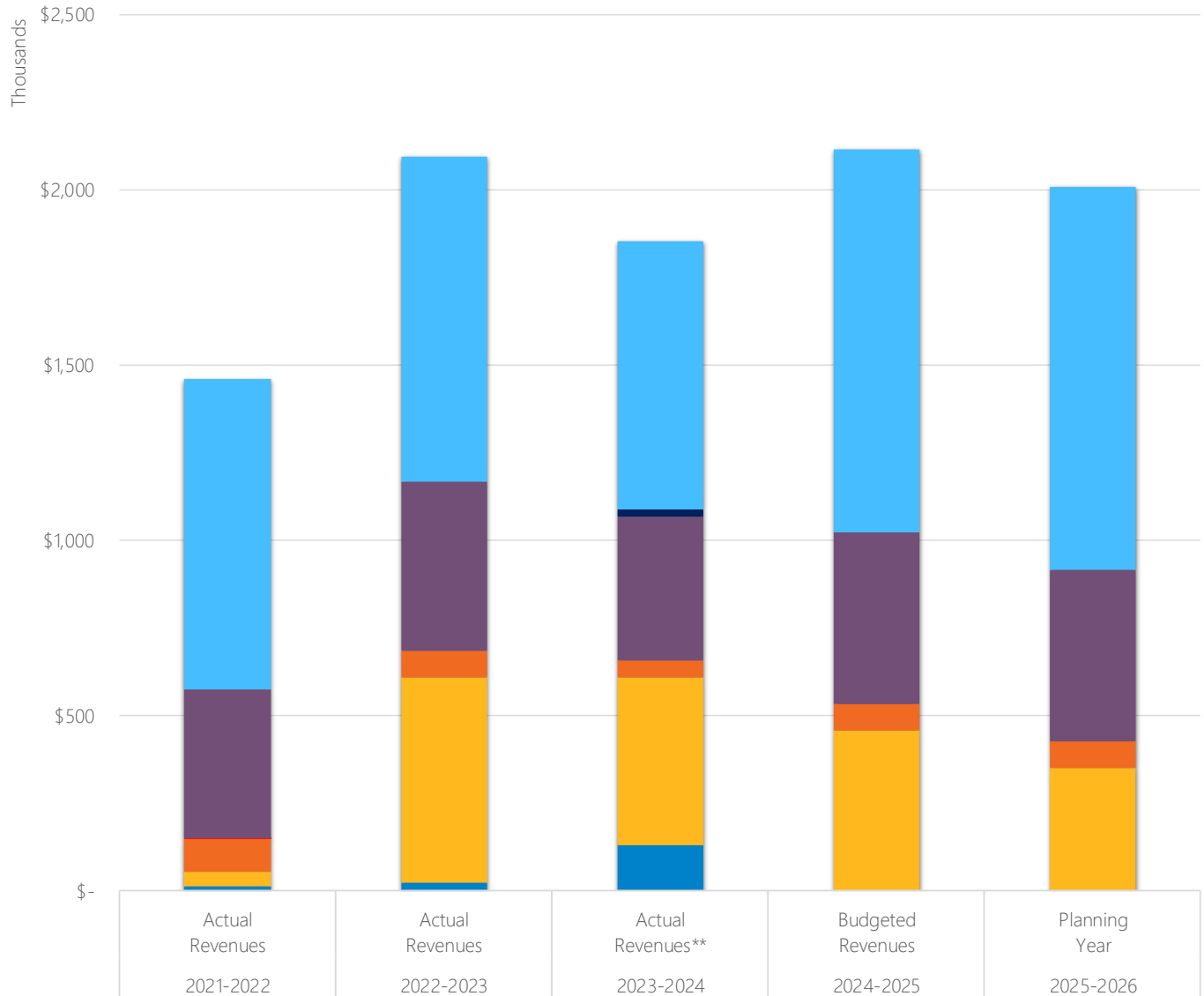
**as of 5/23/2024

Public Housing Operations Revenue

	2021-2022 Actual Revenues	2022-2023 Actual Revenues	2023-2024 Council Approved*	2023-2024 Actual Revenues**	2024-2025 Budgeted Revenues	2024-2025 Percentage by Source	2025-2026 Planning Year
Fund 690							
Non-Operating Revenue	12,388	21,210	130,299	130,289	-	0.0%	-
Cares Act Funding	-	-	-	-	-	0.0%	-
Transfers	40,211	586,457	436,356	476,552	457,585	21.6%	350,601
Other Income	94,774	75,548	75,000	48,714	75,000	3.5%	75,000
FSS Escrow Forfeitures	1,296	-	-	-	-	0.0%	-
Dwelling Rental	426,374	482,730	490,000	411,794	490,000	23.2%	490,000
Interest	(46,083)	(1,824)	-	20,327	-	0.0%	-
Contrib Op Subsidy Curren	885,762	926,824	1,003,865	766,131	1,093,224	51.7%	1,093,224
Total Revenues	\$ 1,414,721	\$ 2,090,945	\$ 2,135,520	\$ 1,853,807	\$ 2,115,809	100.0%	\$ 2,008,825

* as amended

**as of 5/23/2024

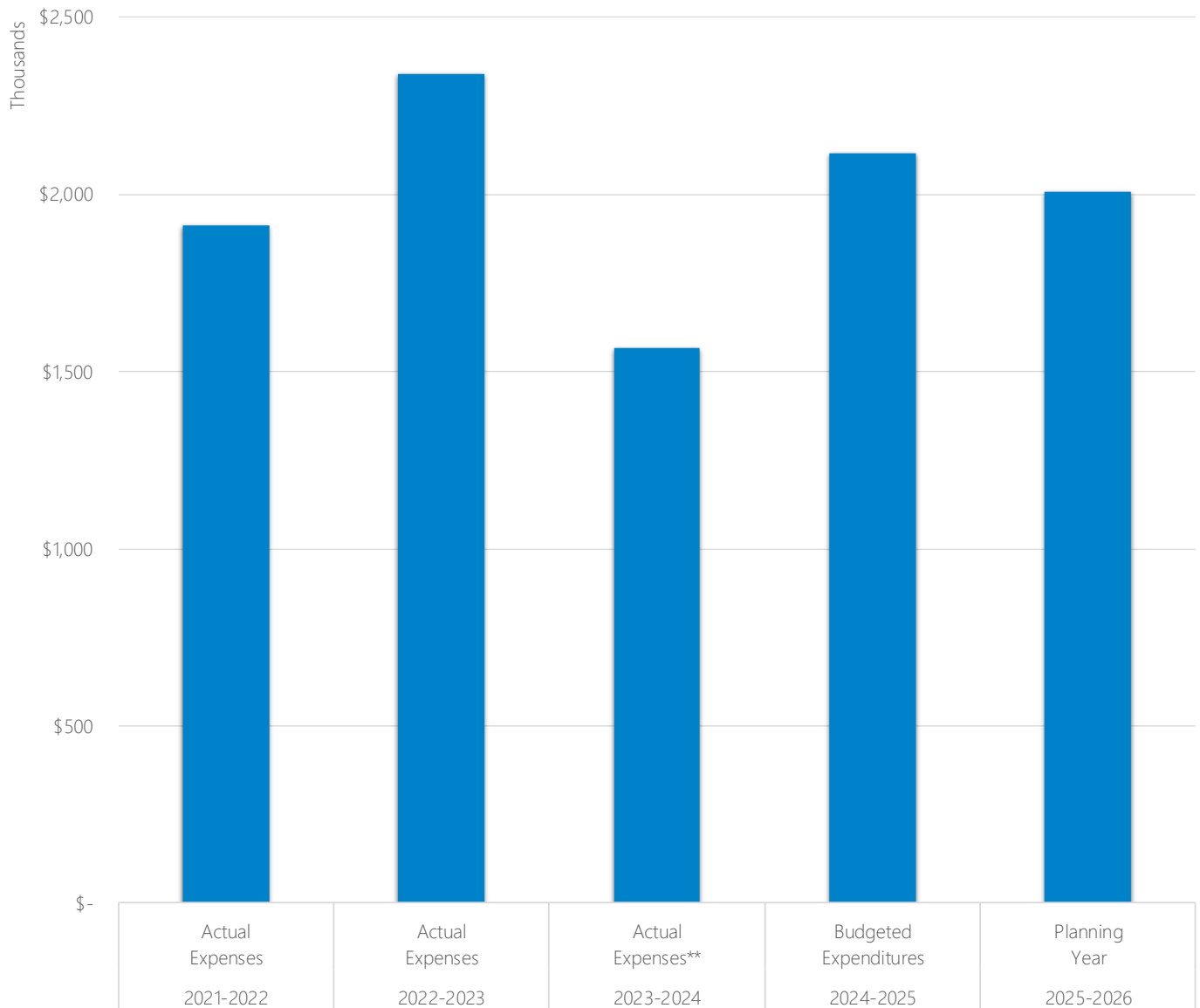


Public Housing Operations Expenditures

Budget Unit	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Budgeted Expenditures	2024-2025 Percentage by Budget Unit	2025-2026 Planning Year
Public Housing Operations	1,912,351	2,340,820	2,171,938	1,568,226	2,115,809	100.0%	2,008,825
Total Expenditures	\$ 1,912,351	\$ 2,340,820	\$ 2,171,938	\$ 1,568,226	\$ 2,115,809	100.0%	\$ 2,008,825

* as amended

**as of 5/23/2024



Public Housing Operations

Fund: 690 - Public Housing Fund | Budget Unit: 1000 - Public Housing Operations

Mission

The City of Concord's Housing Department serves low-income families for whom conventional housing is unaffordable. Our mission is to provide these families with decent, safe, and sanitary housing while supporting their efforts to achieve economic independence and self-sufficiency.

Major Services Provided

- Decent, Safe, and Sanitary Housing for our Residents
- Administer the Family Self-Sufficiency program

FTE Summary

21-22	22-23	23-24	24-25	25-26
8.60	8.66	8.17	8.10	8.10

FY 23-24 Major Accomplishments

- Maintained housing stock in accordance with U.S. Department of Housing & Urban Development (HUD) standards. Applied for and was awarded the Family Self-Sufficiency (FSS) grant for another year.
- Continued to promote self-sufficiency through educational programming, credit repair, resident programming and participation activities. Installed additional security using grant funds in the Mary Chapman and Logan Homes communities. Continued to manage market rate rentals owned by the City; added 4 units on Vance Street and 1 unit on Allison Street to our portfolio.
- Worked with the Fire Department and City Manager's Office on a new Firefighter Affordable Housing Program.

FY 24-25 Budget Highlights

- Begin the repositioning study using Selenium Consulting Partners to determine options for repositioning Public Housing units.
- Enhance programming efforts through engagement with the Resident Services Coordinator and Resident Council.
- Remediate tree issues that impact Real Estate Assessment Center (REAC) scores and continue to invest in appliance and HVAC replacements.

FY 25-26 Planning Year Goals

- Seek additional grant opportunities to support Housing's mission (Jobs Plus, ROSS).
- Continue the repositioning process while seeking HUD approval and securing financing options.
- Create a new position to assist with administrative and compliance responsibilities.

Program & Strategy Enhancements

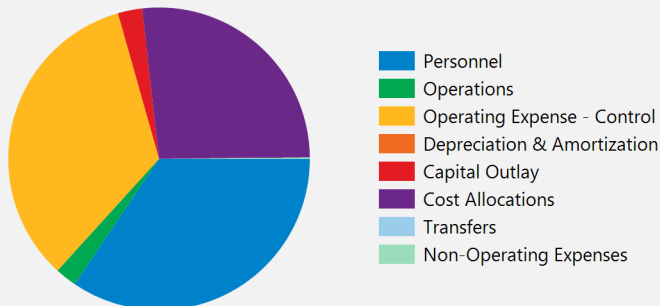
- Promote fair housing.
- Attain and maintain a high level of standards and professionalism in day-to-day management of all program components.
- Provide opportunity for very low-income/low-income families of all races, ethnicities, national origins, religions, ethnic backgrounds & disabilities.
- Provide decent, safe, & sanitary housing in good repair to comply with program uniform physical condition standards for very low/low-income families.

Performance Summary

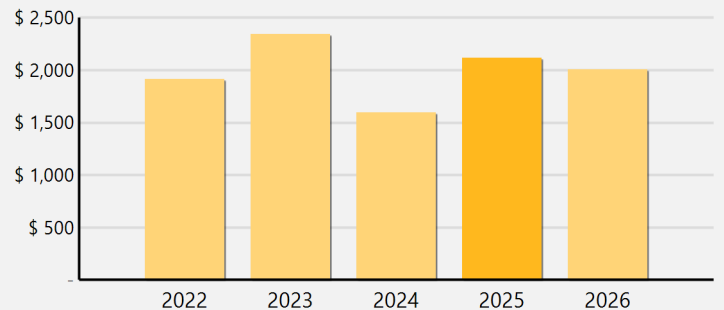
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Accounting	Provide accurate financial information, in a timely manner, to Housing & Urban Development to comply with local/state/federal laws, governmental accounting, & regulatory requirements.	% Tenant Accounts Collected	98%	80.00%	77.00%	N/A	98.00%
		% of Tenant Accounts Receivables Balance	N/A	65.95%	12.90%	N/A	2.50%
		% of Tenant Accounts Collected by Due Date	N/A	61.00%	53.00%	N/A	90.00%
Decent, Safe, & Sanitary Housing	Provide high quality housing to residents/clients to obtain a safe & enjoyable living environment.	% of leased up units	100%	97.00%	96.00%	N/A	100%
		Average # of Days to Turnover Unit for Move-In	15	174.00	95.00	N/A	15.00
		% of Maintenance Requests completed within 5 days of request	N/A	97.00%	99.00%	N/A	95.00%
Family Self-Sufficiency	Provide Family Self-Sufficiency support resources to our housing residents to promote the ultimate goal of homeownership.	# of FSS participants under program	30	33.00	29.00	N/A	30.00
Public Image	Continue to improve our public image through enhanced communication, coordination & accountability with outside agencies, among the staff & with our residents	# of Participants Using Tech Center Monthly	N/A	59.00	103.00	N/A	130.00
Task Tracking	Continue Task Tracking/Management by objectives, which incorporates appropriate elements of PHAS, SEMPA, MASS, & similar measures.	% of participants recertified under program	N/A	99.00%	100%	N/A	100%

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 1000	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	626,955	511,389	623,899	436,415	729,052	745,244
Operations	34,599	45,189	42,419	43,691	48,724	15,755
Operating Expense - Control	799,785	751,793	857,779	533,243	716,109	672,398
Depreciation & Amortization	550,233	553,143	-	-	-	-
Capital Outlay	-	-	36,418	-	55,000	-
Cost Allocations	-	449,461	571,314	543,304	563,929	575,428
Transfers	-	-	36,756	36,756	-	-
Non-Operating Expenses	(99,222)	29,844	3,353	2,841	2,995	-
Total Expenditures	\$1,912,351	\$2,340,820	\$2,171,938	\$1,596,248	\$2,115,809	\$2,008,825

*as amended

**as of 5/23/2024

INTERNAL SERVICE FUND

SECTION CONTENTS



Utilities Collections



Engineering



Billing



Purchasing



Customer Care



Buildings & Grounds

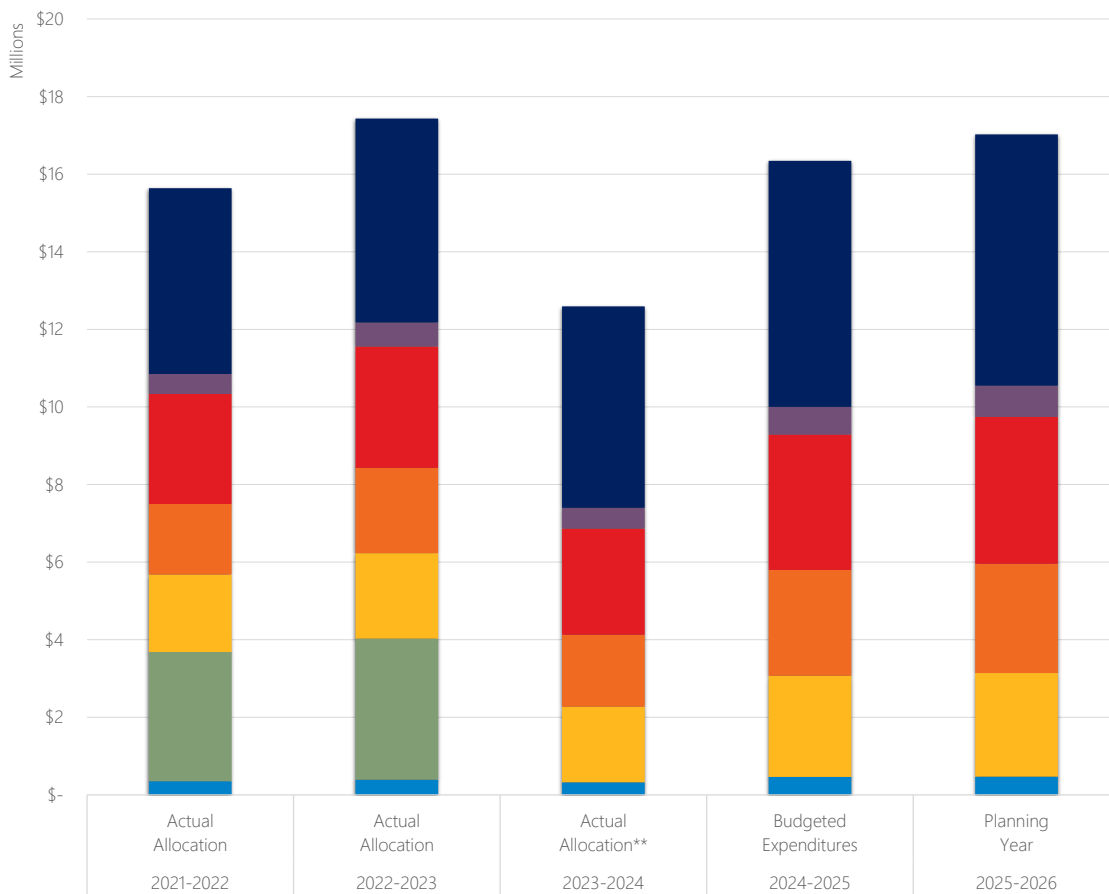
Internal Services Fund Allocated Costs

	2021-2022	2022-2023	2023-2024	2023-2024	2024-2025	2024-2025	2025-2026
	Actual	Actual	Council	Actual	Budgeted	Percentage by	Planning
Fund 800	Allocation	Allocation	Approved*	Allocation**	Expenditures	Budget Unit	Year
Budget Units							
Utilities Collections	354,436	393,031	435,724	320,998	463,630	2.8%	469,801
Data Services	3,329,981	3,636,765	-	9,422	-	0.0%	-
Billing	1,996,561	2,200,360	2,381,949	1,942,373	2,606,620	15.9%	2,670,989
Customer Care	1,816,253	2,199,387	2,405,711	1,855,152	2,728,642	16.7%	2,815,081
Engineering	2,835,823	3,130,888	3,157,566	2,736,044	3,489,530	21.3%	3,788,711
Purchasing	516,932	615,844	645,854	534,632	712,151	4.4%	804,032
Buildings & Grounds	4,788,686	5,255,953	6,339,503	5,192,706	6,344,371	38.8%	6,475,925
Total Allocated Costs to other City	\$ 15,638,672	\$ 17,432,228	\$ 15,366,307	\$ 12,591,327	\$ 16,344,944	100.0%	\$ 17,024,539
Departments							

* as amended

**as of 5/28/2024

Note: All Internal Service Department costs are allocated, or charged out, to other departments.



Utilities Collections

Fund: 800 - Internal Service Fund | Budget Unit: 4200 - Utilities Collections

Mission
Provide timely and accurate posting of utility payments for the citizens of Concord with the desire to uphold the highest level of customer service.

- Major Services Provided**
- Timely & Accurate Utility Payment Processing

FTE Summary

21-22	22-23	23-24	24-25	25-26
3.75	3.75	3.75	3.75	3.75

- FY 23-24 Major Accomplishments**
- Changed lockbox providers to Central Depository bank to expedite funding.
 - Implemented Smart Safe for cash collections to allow for instant provisional credit at the bank.
 - Began the transition process to a new online payment provider that will provide enhanced interactive voice response (IVR) services.

- FY 24-25 Budget Highlights**
- Replace an aging document scanner for remittance processing.

- FY 25-26 Planning Year Goals**
- Implement enhanced features on payment kiosks to better assist customers during use.

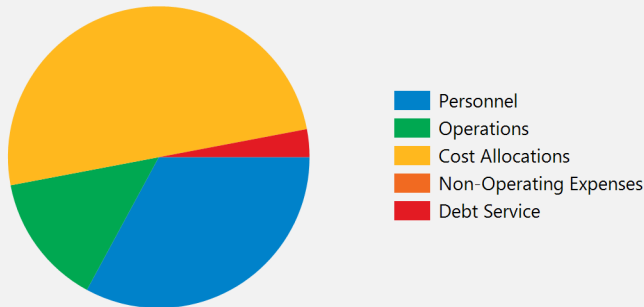
- Program & Strategy Enhancements**
- Transition to SilverBlaze customer portal software to replace eCare.
 - Research and/or modify online payment options for better access, more efficiency, and increased ease of use.
 - Continue to address PCI compliance standards by creating separate payment portals on the City's website.

Performance Summary

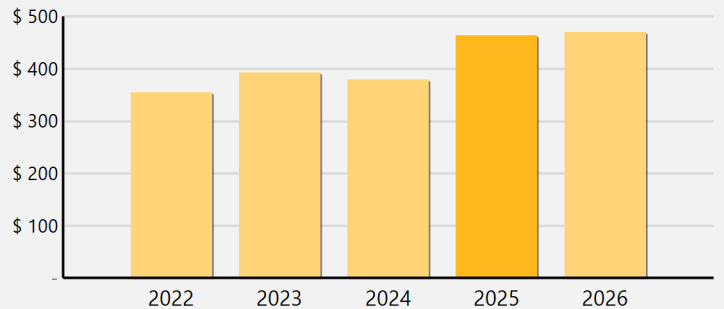
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Utility Payment Processing	Provide accurate posting of utility payments to maintain customer satisfaction and reduce corrections.	# of monthly adjustments for incorrect postings	5	4.60	2.00	1.70	5.00

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4200	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	347,452	240,009	269,913	247,667	305,088	313,134
Operations	105,034	108,572	127,911	127,231	130,865	118,767
Cost Allocations	(354,436)	(393,031)	(435,724)	(397,827)	(463,630)	(469,801)
Non-Operating Expenses	(125,673)	16,827	-	-	-	-
Debt Service	27,623	27,623	37,900	4,881	27,677	37,900
Total Expenditures	-	-	-	(\$18,048)	-	-

*as amended

**as of 5/28/2024

Billing

Fund: 800 - Internal Service Fund | Budget Unit: 4215 - Billing

Mission

Provide accurate and on-time monthly meter readings and utility billing statements for all Residential, Commercial, Industrial, Institutional, and Municipal utility customers serviced by the City of Concord. The Billing Department exemplifies the highest level of customer service to both our external and internal customers.

Vision

To be unsurpassed in providing excellent service reliability and billing accuracy.

Major Services Provided

- Utility Billing Services
- Meter Reading Services for Electric, Water, and Wastewater
- Residential Electric and Water meter installs
- Residential, commercial, and industrial move order completion

FTE Summary

21-22	22-23	23-24	24-25	25-26
16.25	16.25	16.25	16.25	16.25

FY 23-24 Major Accomplishments

- Manually read approximately 15,000 AMR (automatic meter reading)/AMI (advanced metering infrastructure) combined monthly meter counts while maintaining a 100% performance goal of completion by bill date.
- Electronic bill enrollment increased to 19.7%. 95 new customers enrolled in Budget Billing.
- Increased AMR meter reading efficiency with Itron FCS software installation.

FY 24-25 Budget Highlights

- Streamline billing processes by utilization of AMI functions. Reporting accuracy of the Smart Metering system will eliminate several current manual processes.
- Realign and continue to reassign duties and responsibilities of the Billing department as the Smart Metering system implementation continues to progress.

FY 25-26 Planning Year Goals

- Increase the frequency of billing statement processing to allow due date flexibility to optimize customer options.
- Review and implement bill cycle initialization automation processes once AMI system is merged with CIS system.
- Continue promoting products and services offered by City of Concord to enhance customer billing experience such as E-billing, pre-authorized payment, Budget billing and real-time monitoring.

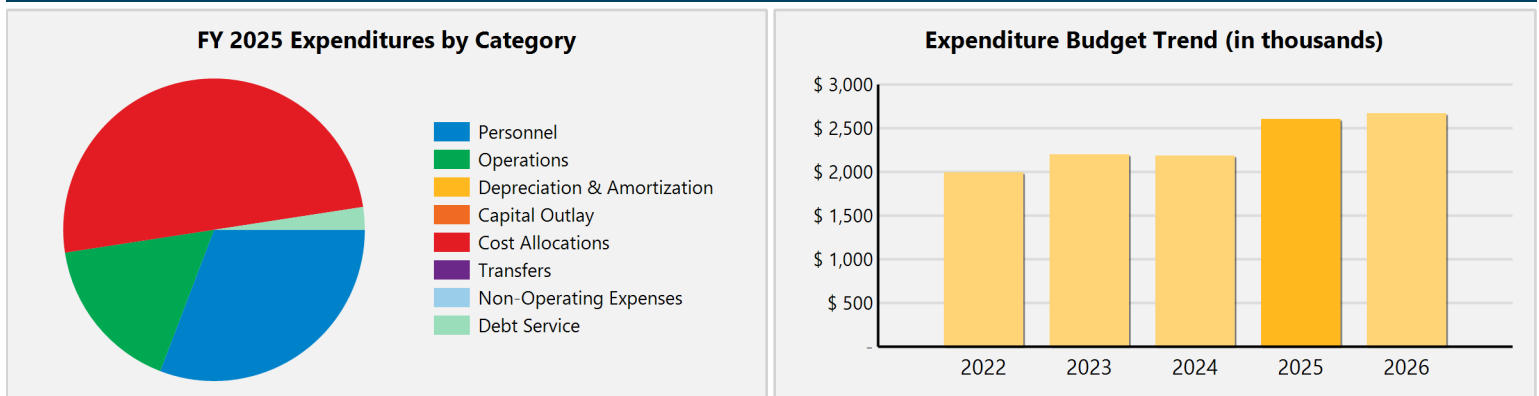
Program & Strategy Enhancements

- The combined manual & automated process to exchange water meters to AMI is still in progress with continued efforts towards 100% automated process.
- Work closely with both Water and Electric departments as we continue with meter installation.
- Attend trainings & meetings about our utility software to gain current updates, which will help us better serve our utility customers.
- Remain focused on the integrity and quality of the information delivered in the bills as we work through the AMI deployment.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Billing	Provide on-time and accurate billing statements to our utility customers to encourage on-time remittance of payments.	% of Utility Bills Mailed Within 24 Hours of Bill Date	100%	100%	100%	100%	100%
Key Accounts	Provide on-time and accurate reporting to our monthly key account customers.	% of external reporting deadlines met	100%	100%	100%	100%	100%
Meter Reading	Provide timely and accurate meter readings to all utility customers to ensure accurate billing with minimal re-reads, no reads, or errors.	Average # of Meter Re-Reads per Month	800	76.00	126.00	161.00	350.00

Budget Charts



Budget By Category

Budget Unit #: 4215	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	1,659,383	1,292,127	1,300,373	1,186,437	1,606,217	1,640,433
Operations	632,031	673,656	699,372	782,892	874,318	859,656
Depreciation & Amortization	25,947	35,206	-	-	-	-
Capital Outlay	-	-	140,000	129,694	-	45,000
Cost Allocations	(1,996,561)	(2,200,360)	(2,381,949)	(2,176,816)	(2,606,620)	(2,670,989)
Transfers	-	-	69,551	69,551	-	-
Non-Operating Expenses	(446,639)	73,532	-	-	-	-
Debt Service	125,839	125,839	172,653	22,237	126,085	125,900
Total Expenditures	-	-	-	\$13,995	-	-

*as amended

**as of 5/28/2024

Customer Care

Fund: 800 - Internal Service Fund | Budget Unit: 4220 - Customer Care

Mission

Provide quality service to City departments and utility customers. By providing timely and accurate information on existing and new accounts, we will continue to establish quality work, good communication, and trusting relationships.

Major Services Provided

- Process Service Requests:
 - Connect/Disconnect Utility Services
 - Install Electric and Water Meters
 - Disconnect Unpaid Accounts/Reconnect after Payment Received
 - Leak Adjustments: Research, Calculate, and Advise Customer
- Research Customer Inquiries:
 - Issue Service Order/Contact Customer when Completed

FTE Summary

21-22	22-23	23-24	24-25	25-26
25.00	24.00	24.00	24.00	24.00

FY 23-24 Major Accomplishments

- Reclassified a Customer Care Specialist position to a Customer Care Specialist II position for a total of 5 Specialist II positions. Customer Care Specialist II's are multi-media phone and live web chat agents with additional duties.
- Learned new processes to assist live Web Chat customers with questions for several other City departments. Agents are now able to assist citizens with questions about rates and availability for room rentals, Parks & Recreation summer programs, team sports, finding Police department accident reports, and providing current flight information with Allegiant Air via Concord-Padgett Regional Airport.
- After bringing Solid Waste services in-house, Customer Care implemented new software that allows staff to see the location of trucks, addresses that have been serviced, and other pertinent information to respond to customer inquiries. Trained all Customer Care staff on the new processes and changes resulting from the Solid Waste Department's transition in-house.

FY 24-25 Budget Highlights

- Replace six desktops to laptops with docking stations and soft headsets for staff to use for emergencies and/or remote capabilities.
- Installation of a customer self-service workstation in the Customer Care lobby to ensure convenience to citizens who may not have access to apply for utility service from home.
- Add MiCollab license/software for the availability of 10 employees to train and learn to answer phone calls and live web chat from a remote location.

FY 25-26 Planning Year Goals

- Develop an digital training manual that can be easily accessed and updated as changes in policy and procedures occur so Customer Care staff can stay current with changing information.
- Complete desktop replacement with laptops and docking stations to allow more Customer Care staff to be prepared for emergencies and or telework.
- Continue to add MiCollab license and training as needed.

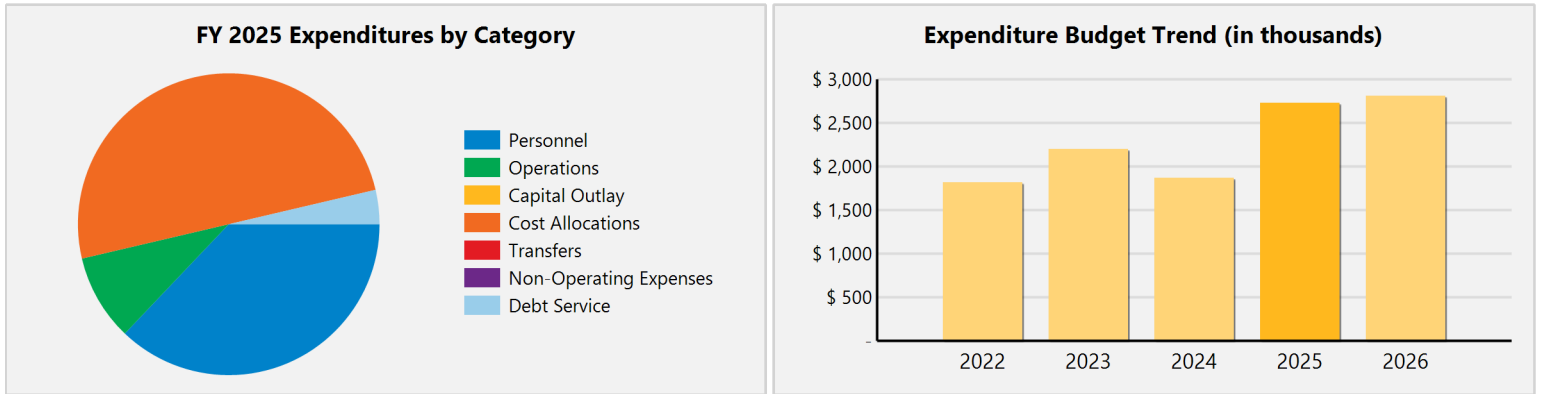
Program & Strategy Enhancements

- Continue to incorporate Customer Service training.
- Monitor and provide coaching/feedback to staff to ensure quality and improved service levels.
- Dedicated staff to be trained as multimedia Customer Care agents.

Performance Summary

Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Customer Service Delivery	Provide excellent service and information to residential and commercial customers while efficiently assisting a high number of customers daily.	Average # of Customers seen per day by each Customer Service Representative	>17	6.25	6.00	6.00	10.00
		% of Total Calls Abandoned	15%	4.00%	8.00%	13.00%	15.00%
		% of Calls Answered	85%	96.00%	92.00%	87.00%	85.00%
		Average # of Re-Queued Calls	<50	42.00	25.00	31.00	50.00
		% of Meter Tampering Charges Recovered	25%	53.00%	61.50%	62.00%	68.00%

Budget Charts



Budget By Category

Budget Unit #: 4220	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	2,228,799	1,597,069	1,738,845	1,498,706	2,024,767	2,076,528
Operations	119,933	313,074	373,868	312,414	503,985	493,955
Capital Outlay	-	-	17,000	19,024	-	45,000
Cost Allocations	(1,816,253)	(2,199,387)	(2,405,711)	(2,195,906)	(2,728,642)	(2,815,081)
Transfers	-	-	2,280	2,280	-	-
Non-Operating Expenses	(731,980)	89,745	-	-	-	-
Debt Service	199,500	199,500	273,718	35,254	199,890	199,598
Total Expenditures	-	-	-	(\$328,229)	-	-

*as amended

**as of 5/28/2024

Engineering

Fund: 800 - Internal Service Fund | Budget Unit: 4230 - Engineering

Mission

Provide quality, innovative, and cost-effective engineering consulting services in a timely manner to the various departments of the City for the preservation and continuous enhancement of the safety, health, and quality of life of our citizens, businesses, and guests.

Major Services Provided

- Design
- Construction Inspection
- Surveying

FTE Summary

21-22	22-23	23-24	24-25	25-26
26.00	26.00	26.00	26.00	26.00

FY 23-24 Major Accomplishments

- Monitored the construction of 52,798 feet of water distribution system extension with an estimated value of \$16 million; 35,404 feet of wastewater collection system extension for an estimated value of \$5.1 million; and 6.19 miles of new roads, for an estimated value of \$53.3 million.
- Designed, inspected, and managed the Country Club Culvert Replacement, which came in ahead of schedule and under budget.
- Created a new module in our Project Management Software for Customer Care. Their staff can now see live status updates on water meter installation and other project information.

FY 24-25 Budget Highlights

- Reclassify a CAD Technician position to CAD Supervisor.
- Purchase a survey grade drone to perform aerial surveys that we are presently contracting out. This will save the city money by doing the work in-house and will allow us to perform surveys more efficiently.

FY 25-26 Planning Year Goals

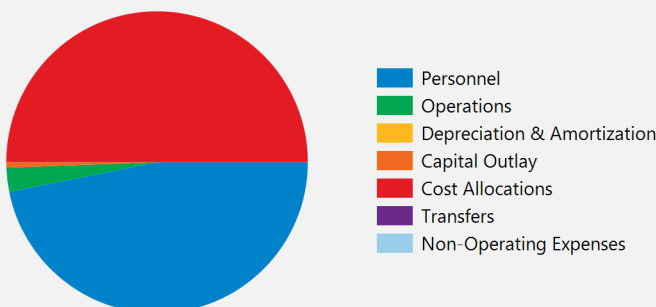
- Request a new CAD Technician position for the survey branch of the department. This position will be dedicated to drafting plats for the two registered professional land surveyors (PLS) that we have on staff. At the present time the PLS's are spending a large portion of their time drafting when they should be doing calculations and researching properties.
- Planning to request a new Staff Engineering Position to assist the Engineering Manager in reviewing plats, rezoning, stormwater calculations, and subdivision compliance with city, state, and federal regulations.
- Work on Engineering office renovations. We have received complaints from our staff that our workspace is dark and lacks natural light. The proposed renovation will bring more light into the building and create more open space.

Program & Strategy Enhancements

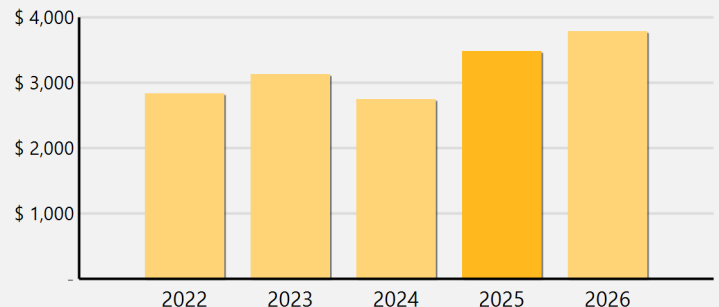
- Make improvements to the Civil 3D template so the software can be used more efficiently by the Design & Survey divisions.
- Continue making improvements to the Project Management Software (Project Tracker) to include a new module for the materials and submittals forms to improve efficiency and reduce paperwork.
- Also add a new module Project Tracker to make the pay application process completely electronic.

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4230	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	2,852,047	2,686,428	2,892,377	2,444,320	3,269,431	3,484,434
Operations	295,151	288,497	208,769	254,426	179,324	160,571
Depreciation & Amortization	60,242	44,770	-	-	-	-
Capital Outlay	-	-	26,775	19,540	40,775	143,706
Cost Allocations	(2,835,823)	(3,130,888)	(3,157,566)	(2,884,126)	(3,489,530)	(3,788,711)
Transfers	-	-	29,645	29,645	-	-
Non-Operating Expenses	(371,618)	111,194	-	-	-	-
Total Expenditures	-	-	-	(\$136,195)	-	-

*as amended

**as of 5/28/2024

Purchasing

Fund: 800 - Internal Service Fund | Budget Unit: 4250 - Purchasing

Mission

To effectively and efficiently provide the highest level of support to all City Departments through policy guidance, process assistance, product accuracy, availability, and the safe receipt and storage of the materials delivered for daily operations.

Major Services Provided

- Vendor Record Maintenance
- Purchase Order Processing
- Monitor, Order, Receive, Stock, and Process Utility Material and PPE Requests
- Receive and Store City UPS, FedEx, and Freight Deliveries
- Process USPS Mail Citywide
- Review and Advertise Invitations for Bids
- Process Non-Wheeled City Surplus Property
- Administer the City Uniform Rental and Copier Leasing Contracts

FTE Summary

21-22	22-23	23-24	24-25	25-26
7.00	7.00	7.00	7.00	7.00

Major Accomplishments and Performance Goals

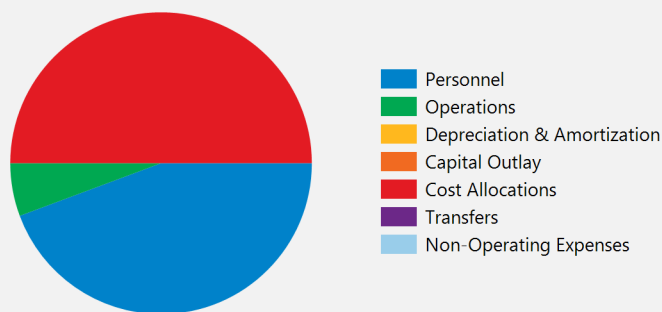
- Continue to identify surplus property and stagnant inventory.
- Continue to streamline purchase order process for maximum efficiency.
- Monitor the uniform and copier service contracts for improving internal customer service.
- Assist City Departments with Purchasing Policy and N.C. General Statute compliance.
- Establish processes that encourage participation from a broad and diverse vendor pool.

Performance Summary

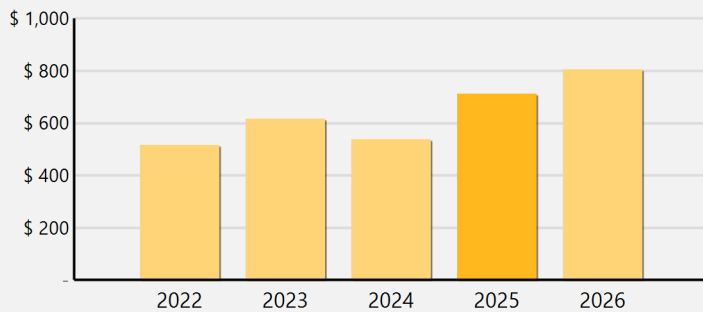
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Procurement & Warehouse Management	To effectively and efficiently provide the highest level of support to all City Departments through policy guidance, process assistance, product accuracy, availability, and the safe receipt and storage of the materials delivered for daily operations.	Lines of material per warehouse coworker	N/A	3,758.75	4,591.75	9,070.00	3,700.00
		Number of bids/RFQs per administrative coworker	N/A	21.00	16.00	22.00	20.00
		Freight items processed per warehouse coworker	N/A	310.25	169.25	777.00	300.00
		Number of surplus property auctions per administrative coworker	N/A	22.33	34.00	45.00	22.00
		Number of vendor creations or changes per administrative coworker	N/A	N/A	163.67	258.00	10.00
		Average cost per purchase order processed	N/A	\$283.41	\$446.23	N/A	\$285

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4250	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	661,370	539,804	557,502	475,150	631,357	646,682
Operations	35,994	39,432	74,670	49,767	80,794	71,350
Depreciation & Amortization	5,455	7,668	-	-	-	-
Capital Outlay	-	-	-	-	-	86,000
Cost Allocations	(516,932)	(615,844)	(645,854)	(588,308)	(712,151)	(804,032)
Transfers	-	-	13,682	13,682	-	-
Non-Operating Expenses	(185,886)	28,940	-	-	-	-
Total Expenditures	-	-	-	(\$49,709)	-	-

*as amended

**as of 5/28/2024

Buildings & Grounds Maintenance

Fund: 800 - Internal Service Fund | Budget Unit: 4270 - Buildings & Grounds Maintenance

Mission

Maintain City-owned buildings, parks, and greenways to the highest standards with the goal of delivering the best possible facilities for use by the Public and City employees.

Major Services Provided

- Building Maintenance
- Custodial Services
- Grounds Maintenance
- Urban Forestry

FTE Summary

21-22	22-23	23-24	24-25	25-26
56.50	58.83	59.50	59.50	59.50

FY 23-24 Major Accomplishments

- Developed a project tracker to track special projects worked on by the Buildings Division. The system organizes detailed information that can be referenced as projects progress to completion.
- Custodial Services established and filled the first Crew Supervisor position in the division. This position provides support and supervision in the field, giving the Manager the opportunity to focus on administrative and managerial duties not previously possible.
- Planted 50 Milkweed plants this Spring. These native plants provide a needed food source to the declining Monarch Butterfly population and is an annual goal for the Grounds Division.

FY 24-25 Budget Highlights

- Restructure the Grounds Division in response to the growth in Parks and Recreation from the voter approved bond projects.
- Update the Building & Grounds work-order system allowing for a better flow of information and data. These improvements will be of use to the Department and to Finance and will improve customer service.
- Provide learning and professional development opportunities for staff across divisions.

FY 25-26 Planning Year Goals

- Measure effectiveness of Grounds Restructuring.
- Measure effectiveness of improved work-order system.

Program & Strategy Enhancements

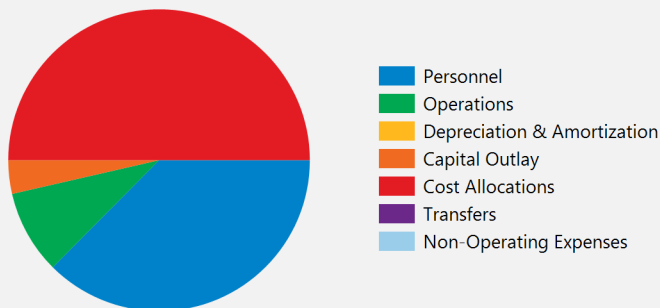
- Encourage staff to participate in career development.
- Identify and present topics specific to the work of each division to increase skill and trade knowledge.

Performance Summary

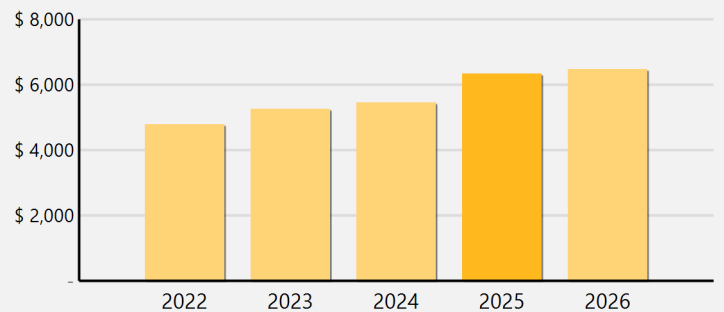
Major Service Area	Program Goal	Performance Measure	Industry Benchmark	FY 22 Actual	FY 23 Actual	FY 24 Mid-Year	FY 25 Obj.
Building Maintenance	Provide timely responses to and completion of routine and emergency maintenance calls to ensure safe and productive working environments. Provide quality custodial services to City employees/customers to provide a clean and safe working environment.	% of HVAC Requests Completed Within 24 Hours	96%	96.00%	194.00%	97.00%	96.00%
		% of Electrical Maintenance Requests Completed Within 2 Days	98%	90.00%	90.00%	90.00%	88.00%
		% of Routine Building Maintenance Requests Completed Within 2 Days	99%	N/A	95.00%	95.00%	96.00%
		% of Custodial Requests Responded to/Completed Within 4 Hours	100%	97.00%	99.00%	99.00%	100%
		% of City employees rating satisfaction with custodial services as "very good" or "good"	99%	N/A	N/A	99%	96.00%
Grounds Maintenance	Provide professional turf care and timely mowing service to the various departments and citizens to meet aesthetic and performance expectations of recreational turf areas. Provide the highest level of public park facility maintenance to meet or exceed expectations of visitors.	% of landscaped medians + assigned facilities maintained/mowed according to schedule and on-time	90%	96.00%	98.00%	98.00%	95.00%
		% of mowing schedules completed on-time	95%	98.00%	98.00%	98.00%	96.00%
Urban Forestry	Have well-maintained forest space in our communities, City facilities, parks, and greenways that will allow residents to enjoy all the benefits that trees provide and will create attractive venues to improve business traffic and increase property value.	# of trees replaced per tree removed	2.00	5.10	5.02	3.57	2.00
		% of tree acreage planted of total land permitted for development	N/A	N/A	-1%	2%	N/A
		Spending on trees per capita	\$2.00	N/A	N/A	N/A	\$2

Budget Charts

FY 2025 Expenditures by Category



Expenditure Budget Trend (in thousands)



Budget By Category

Budget Unit #: 4270	2021-2022 Actual Expenses	2022-2023 Actual Expenses	2023-2024 Council Approved*	2023-2024 Actual Expenses**	2024-2025 Expenditure Budget	2025-2026 Planning Year
Personnel	3,529,917	3,673,768	4,270,350	3,516,801	4,751,296	4,953,983
Operations	1,069,978	1,096,451	1,114,410	979,593	1,138,075	1,047,942
Depreciation & Amortization	216,085	209,259	-	-	-	-
Capital Outlay	-	-	324,219	323,850	455,000	474,000
Cost Allocations	(4,788,686)	(5,255,953)	(6,339,503)	(5,795,115)	(6,344,371)	(6,475,925)
Transfers	-	-	630,524	630,524	-	-
Non-Operating Expenses	(27,295)	276,475	-	-	-	-
Total Expenditures	-	-	-	(\$344,347)	-	-

*as amended

**as of 5/28/2024



FY 2025-2029

CAPITAL IMPROVEMENT
PLAN (CIP)





OVERVIEW

SECTION CONTENTS



How to Read Pages

A guide to understanding CIP Project Pages



Citywide CIP Expenditures

A cost summary of planned capital projects for the next 5 fiscal years



CIP Process

Read about the process and view a calendar with important dates.



Listing of Capital Projects

A list of all CIPs projected for the next 5 fiscal years



Manager's CIP Message

The City Manager's CIP highlights

Guide to the Capital Improvement Plan

The Capital Improvement Plan (CIP) outlines the City's plan for achieving the goals, objectives, and service delivery levels desired by the Mayor and City Council. The purpose of this plan is to forecast and match projected revenues and major capital needs over a five-year period. Capital planning is an important management tool that strengthens the linkages between community infrastructure needs and the financial capacity of the City.

The City defines CIP activity as any project expenditure of major value that occurs irregularly, results in the acquisition of a fixed asset, and has a useful life greater than one (1) year. As a rule of thumb, items included in the CIP are those which involve:

- acquisition, renovation, and/or construction of a single fixed asset greater than \$100,000 - excluding vehicle or equipment purchases,
- any land purchases not associated with another CIP project, or
- capital road maintenance or construction greater than \$100,000 - excluding recurring or routine maintenance projects

The CIP is updated annually to ensure that it addresses new and changing priorities within the City.

Overview: Consists primarily of the Manager's Message - an executive summary of the CIP from the City Manager to the Mayor and City Council. It discusses the major factors impacting the CIP and provides a summary of first-year projects and funding sources. The overview also includes the How to Read Individual Project Pages, organizational and financial summary charts, and the CIP Ordinance.

Operating Impacts and Year 1 Projects: Begins with a discussion of capital project impacts on operating budgets and includes summary of the City's capital improvement projects that were approved for funding in the first fiscal year of the CIP. For each of these capital projects, the CIP includes an expenditure description, a justification of the expenditure and how it addresses a City goal, proposed funding levels and sources, and, if applicable, an estimate of the five-year impact of ongoing personnel and operating costs

Detailed CIP Project Information: Includes a summary of the City's capital improvement projects approved in the budget. For each capital expenditure, the CIP includes an expenditure description, a justification of the expenditure and how it addresses a City goal, proposed funding levels and sources, and, if applicable, an estimate of ongoing operating costs.

How to Read Individual Project Pages

Section 1(a):

Includes the CIP title, budget unit associated with the project (ex. If the project is a transportation project the budget unit would be 8600), functional area, and the priority rank, which shows the importance of a particular project.

Section 1(b):

Includes the total cost of the CIP, which is the expected cost of the project plus the appropriations to date, annual project costs, and the type of project.

Section 2(b):

This section explains what has already been done and what would happen if the project were to be delayed.

Section 3:

This section details the costs that can be capitalized with the project the specific use of the funds, and which year(s) they will affect.

Section 5:

This section details how the specific project will be paid for. Just like the operating budget, the revenues must match all expenditures.

Section 6:

If a department has provided any visuals about the project, they will be here.

Section 7:

If this project involves working with other departments or has implications on another department, a department will indicate it here.

Section 2(a):

This section allows departments to describe the project in detail.

Section 2(c):

This section explains the importance of the project, why it is being requested, and how it fits into the City's goals.

Section 4:

This section outlines any known operating impacts a project might have and which year(s) they will affect.

Section 1		CIP Title					Budget Unit #	
Budget Unit	Functional Area				Priority Rank			
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2020-21	Year 2 FY2021-22	Year 3 FY2022-23	Year 4 FY2023-24	Year 5 FY2024-25	Total Requested Funds	
Type of Project: <input type="checkbox"/> New <input type="checkbox"/> Expansion <input type="checkbox"/> Replacement <input type="checkbox"/> Renovation <input type="checkbox"/> Land/ROW Acq. Required								
Section 2								
Description								
History, Status, or Impact if Delayed								
Justification or Link to City Goals								
Section 3								
Capital Costs								
Activity	FY 2020-21	FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25	Future\$\$	Total	
Prelim Design/ Plans								
Engineering / Arch Serv								
Land/ ROW/ Acquisition								
Clear/ Grade/ Site Prep								
Building/ Utility Construction								
Heavy Equip/ Apparatus								
Light Equip/ Furniture								
Hardware/Software								
Total Capital Cost								
New or Additional Impact on Operating Budget								
Type of Expenditure	FY 2020-21	FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25	Future\$\$	Total	
Total								
Section 5								
Method(s) of Financing								
Funding Sources(s)	FY 2020-21	FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25	Future\$\$	Total	
Total								
Section 6				Section 7				
Maps / Charts / Tables / Pictures				Comments for Other Depts.				

CIP Process & Calendar

Capital Improvement Plan

The capital improvement plan is simply that – a *plan*. As such, projects are subject to change based on new or shifting service needs, financing opportunities, emergency needs, or other directives established by the Mayor and City Council. City priorities may change, therefore projects included in outward planning years are not guaranteed for funding.

Purpose and Definitions

The purpose of the capital improvement plan (CIP) is to forecast and match major capital needs with projected revenues over a five-year period. Capital planning is an important management tool that strengthens the linkages between community infrastructure needs and the financial capacity of the City.

The City defines a CIP project as an expenditure of major value that recurs irregularly, results in the acquisition of a fixed asset, and has a useful life greater than one year. Projects included in the CIP are those which involve:

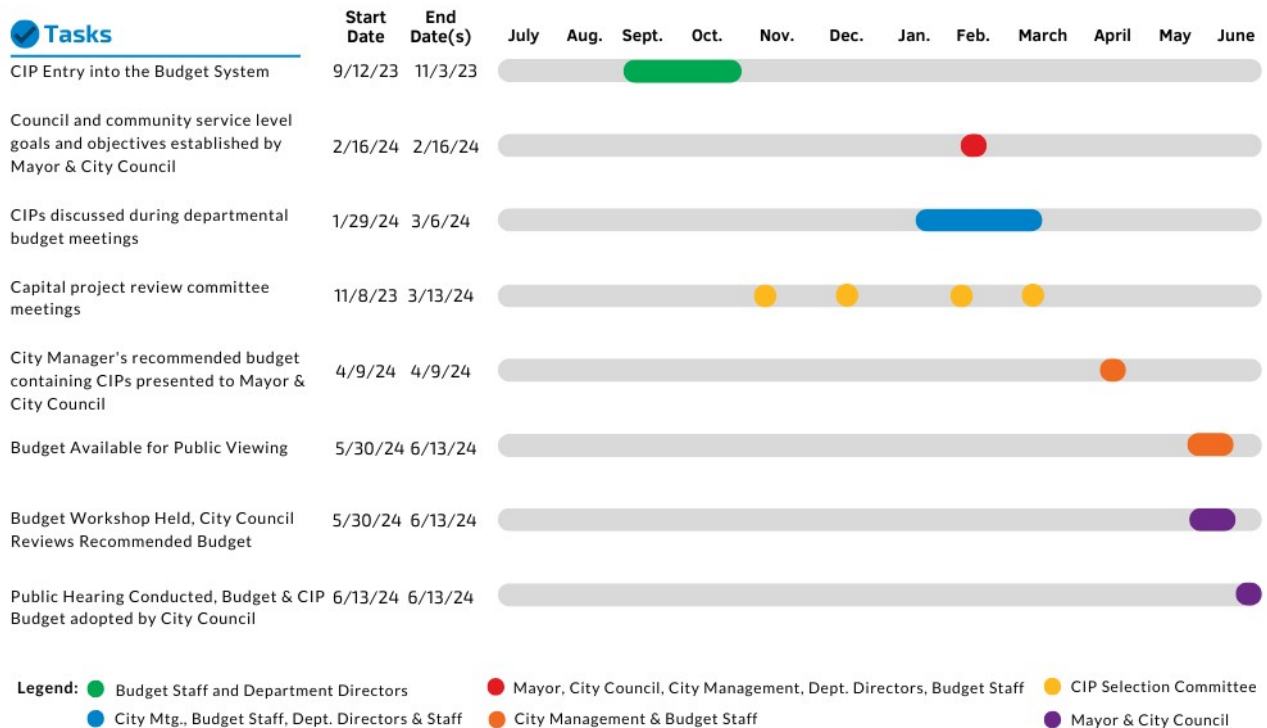
- acquisition, renovation, and/or construction of a single fixed asset greater than \$100,000 – excluding vehicle or equipment purchases,
- any land purchases not associated with another CIP project, or
- capital road maintenance or construction greater than \$100,000 – excluding recurring or routine maintenance projects

Development of the CIP

The CIP is updated annually as part of the budget process. After departments submit their CIP requests to the Budget team, the City’s capital project review committee evaluates the proposed projects based on Strategic Plan alignment, infrastructure needs, financial capacity, and potential impact on operating budgets.

Next, the committee recommends the selection and timing of capital projects in future fiscal years to the City Manager. First-year projects are incorporated into the City Manager’s recommended annual operating budget. Projects for which funding and expenditures cross multiple fiscal years are included in a separate Capital Project ordinance, which is approved by City Council when the budget is adopted in June. The Mayor and City Council are also presented the future, unappropriated, planning years for their consideration, review, and endorsement so that staff can proceed with planning and evaluation of potential capital projects.

FY 2025-29 Capital Improvement Plan (CIP) Development Calendar



CIP Message

May 30, 2024

The Honorable William C. "Bill" Dusch, Mayor
Members of the City Council
Concord, North Carolina

Dear Mayor Dusch and Members of the City Council:

I'm pleased to present you with the Capital Improvement Plan (CIP) for the fiscal years 2025-2029. The CIP serves as a long-range planning tool to help the City match revenues with major capital (items or projects with a cost over \$100,000) needs over a five-year period. Projects in the CIP are derived from Council's priorities, citizen requests, master planning efforts, and departmental recommendations. This CIP book is provided with my recommended budget.

Fiscal year (FY) 2025 projects are included in the operating budget for City Council approval. Subsequent fiscal year projects are unfunded and presented for planning purposes only. Capital projects are prioritized so that available funds are allocated based on need, Council priority, and their impact on service provision. FY 2025 includes funding for a variety of City projects that help enhance our community and maintain our infrastructure.

Project Highlights

Greenways: While work continues on the voter approved GO Bond projects, the City is also moving forward with greenway construction to meet City Council's goal of 30 miles by 2030. Construction will begin on the Clarke Creek Greenway: Cox Mill Loop in FY 2025.

Facility Improvements and Expansions: As Concord continues to grow, it is crucial that we continue to maintain our existing facilities and construct new ones. This CIP funds necessary parking lot repairs at the Logan Multipurpose Center. Design will begin on a new Fire Station #13, located in the Flowes Store Road area. Concord-Padgett Regional Airport will increase capacity for plane storage through the construction of a new Community Hangar.

Streets: Our Transportation department continues to actively identify projects throughout the City to improve roadway conditions and reduce congestion. For FY 2025, Transportation will continue funding resurfacing and patch work in the Lake Concord Road corridor. Working on this corridor now will save the City from having to spend money on more costly, extensive repairs in the future. Transportation will also perform repairs to the Weddington Road Bridge and begin design work for both the White Street Bridge and a roundabout at Weddington Road and Rock Hill Church Road.

Utilities: Reliable infrastructure is an important tenet of the City's CIP. In FY 2025, the Water and Electric departments will begin funding the replacement of our Automated Metering Infrastructure (AMI). AMI is metering technology that will allow for live meter reading updates and connectivity across both systems. The City's Water department will finish funding the Union Cemetery Road Realignment project and begin a waterline replacement on Old Charlotte Road. The CIP also includes multiple Electric projects from the construction of Substation N to other delivery or circuit replacements.

First Year CIP Project Listing

A total of \$25,305,875 in capital projects has been identified for FY 2025. A list of all first-year projects and their primary funding sources (in parenthesis) can be found below. Project costs listed below include both the amounts listed in the Capital Project Ordinance as well as the operating expenses included with each project. Additional project details are available on the following pages of this document.

Parks & Recreation Capital Projects Fund

- Clarke Creek Greenway Development - Cox Mill Loop: \$3,050,845 (*CMAQ, P&R Reserve, General Capital Reserve*)
- Parking Improvements at the Logan Multipurpose Center: \$230,029 (*Future Projects Reserves*)

Fire Station Projects Fund

- Fire Station 13: \$300,000 (*Financing Proceeds*)

Transportation Capital Projects Fund

- Major Corridor Resurfacing - Lake Concord: \$1,300,000 (*Designated Transportation Reserve*)

- Weddington Bridge Repair: \$130,000 (*Designated Transportation Reserve*)
- White Street Bridge: \$100,000 (*Designated Transportation Reserve*)
- Weddington at Rock Hill Church Roundabout: \$100,000 (*Designated Transportation Reserve*)

Electric Projects Fund

- 100kV Interconnect Between Delivery #4 and Sub E: \$2,000,000 (*Transfer from Electric*)
- Delivery #1 Replacement: \$300,000 (*Transfer from Electric*)
- AMI System Replacement: \$500,000 (*Transfer from Electric*)
- Substation N: \$4,500,000 (*Transfer from Electric*)
- Delivery #3 Replacement of Metering, Main, and Circuit Breakers: \$850,000 (*Transfer from Electric*)
- 100 kV Tie Line - George Liles to Sub O: \$200,000 (*Transfer from Electric*)

Stormwater Projects Fund

- Farmwood Boulevard Culvert Replacement: \$1,500,000 (*Future Projects Reserves*)

Water Projects Fund

- AMI System Replacement: \$6,000,000 (*Future Projects Reserves*)
- Union Cemetery Road Realignment: \$100,000 (*Future Projects Reserves*)
- Old Charlotte Road Waterline Replacement: \$1,000,000 (*Utility Capital Reserve*)

Aviation Capital Projects Fund

- Mistywood Land Acquisition: \$1,965,000 (*Transfer from Aviation, Future Grants*)
- Vehicle Gates #1-6 Rehabilitation: \$180,000 (*Transfer from Aviation, Future Grants*)
- Community Hangar: \$1,000,000 (*Future Grants*)

First Year Revenue Sources

Pay-as-you-go: Whenever possible, pay-as-you-go ("Transfer from - Fund") is the preferred method for funding CIP projects.

Designated Transportation Reserve: City Council has designated \$4,400,000 of the revenue generated by the property tax to be set aside for Transportation Projects. Of this allocation, a portion is earmarked for concrete street replacement.

Capital Reserve Funds: These funds have been set aside for use in funding capital projects. Currently, the City uses three separate Capital Reserve Funds: General Capital Reserve, Utility Capital Reserve, and Parks & Recreation (P&R) Capital Reserve.

Future Projects Reserves: In some instances, capital projects are completed at a lower cost than originally budgeted. Any remaining funding from such projects can be reallocated to new capital projects within the same fund.

Financing Proceeds: The City has the ability to take out debt for capital assets and projects. The main way debt is issued to the City is through bonds. The City follows a strict policy on when to take out debt. However, it is sometimes a necessary tool to finance capital projects.

Grant/Future Grant Funds: The City continues to aggressively pursue state and federal grant funding and has been successful in many of these efforts. Examples of grant funding include NCDOT reimbursements, Congestion Mitigation and Air Quality (CMAQ) grants, and Parks & Recreation Trust Fund (PARTF) grants.

Conclusion

The following pages of this document provide additional detail on the projects listed above as well as those in future planning years. This document is considered a "living" document that serves as a planning guide and is continuously adjusted as projects change and new needs arise.

Respectfully submitted,



Lloyd Wm. Payne, Jr. ICMA-CM
City Manager

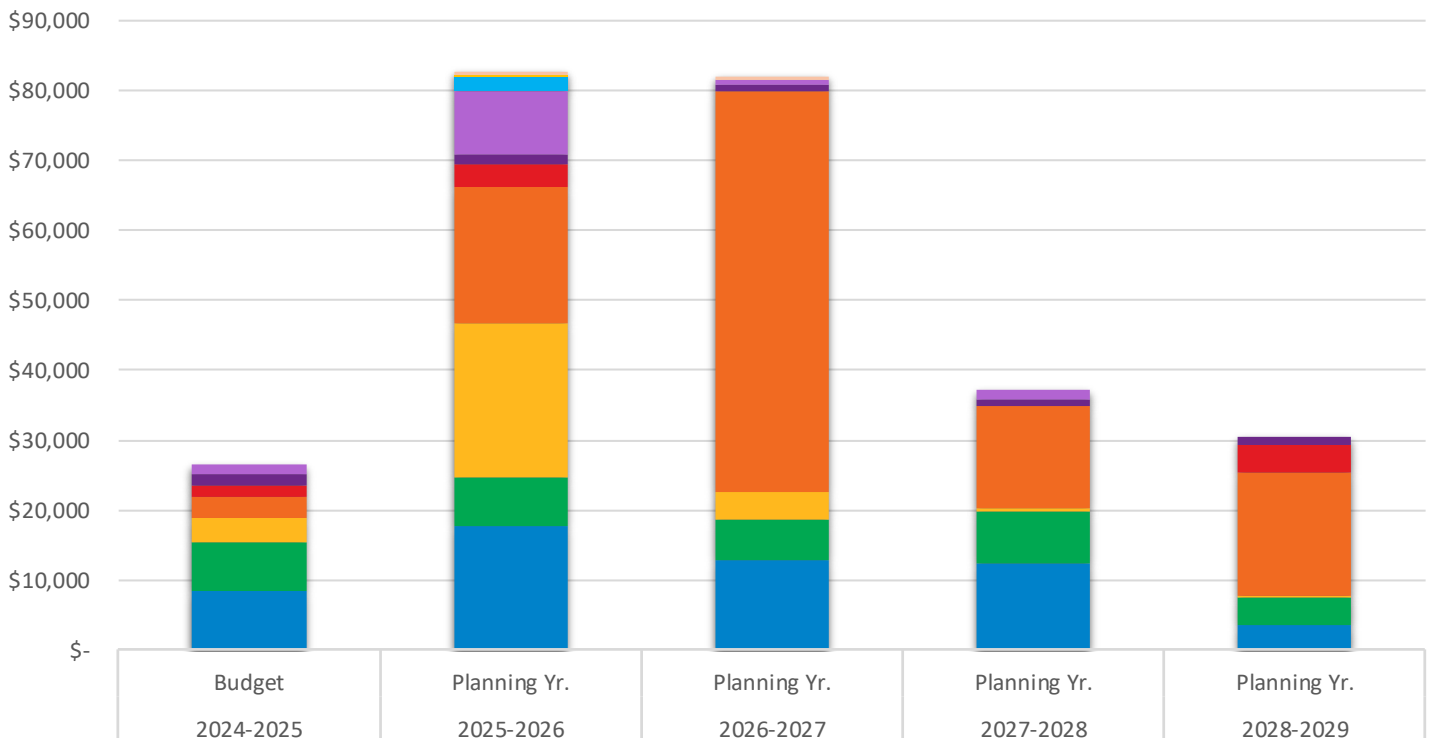
Summary of City CIP Expenditures

	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
By Fund					
Electric Capital Projects	8,350,000	17,750,000	12,750,000	12,350,000	3,500,000
Water Capital Projects	7,100,000	7,001,500	5,951,500	7,500,000	4,000,000
Parks & Recreation Capital Projects	3,334,144	22,016,399	3,902,937	371,536	219,318
Airport Projects	3,145,000	19,317,050	57,231,766	14,549,700	17,679,300
Transportation Capital Projects	1,630,000	3,300,000	-	-	4,000,000
Stormwater Capital Projects	1,500,000	1,500,000	1,000,000	1,000,000	1,000,000
Fire Capital Projects	1,350,000	9,018,000	629,965	1,335,985	-
Wastewater Capital Projects	-	2,000,000	-	-	-
General Capital Projects	-	2,001,608	-	582,528	-
Golf Course Projects	-	225,751	-	-	-
Transit Projects	-	500,000	500,000	-	-
Total Expenditures	\$ 26,409,144	\$ 84,630,308	\$ 81,966,168	\$ 37,689,749	\$ 30,398,618

Note: Funds may include operating expenditures that are not included in the capital project ordinance.

Five Year City-wide Planned Expenditures

Thousands



Capital Improvement Plan Listing (CIP)

Functional Area / Budget Units	Project Title	Funding Source(s)	Total Appropriations to Date	FY 2025 Budget	Impact on FY 2025 Operating Budget	FY 2026 Budget	Impact on FY 2026 Operating Budget	FY 2027 Budget	Impact on FY 2027 Operating Budget	FY 2028 Budget	Impact on FY 2028 Operating Budget	FY 2029 Budget	Impact on FY 2029 Operating Budget	Future (remainder of project)	Total Budget Impact
6300 - AIRPORT PROJECTS	South Development Apron Expansion Phase 2	Transfer from Aviation, Future Grants	-	-	-	1,100,000	-	4,740,589	-	250,000	-	5,914,000	-	-	12,004,589
	Commercial Passenger Terminal Parking Phase 2	Transfer from Aviation	-	-	-	600,000	-	6,000,000	-	-	-	-	-	-	6,600,000
	Rental Car Facility	Transfer from Aviation	-	-	-	100,000	-	1,000,000	-	-	-	-	-	-	1,100,000
	Runway 20 EMAS	Transfer from Aviation, Future Grants	-	-	-	-	-	938,676	-	3,754,700	-	-	-	-	4,693,376
	Myrint Lane Airport Access Road	Transfer from Aviation	-	-	-	-	-	-	-	70,000	-	700,000	-	-	770,000
	Myrint Lane Airport Apron Development	Transfer from Aviation, Future Grants	-	-	-	-	-	-	-	150,000	-	1,200,000	-	-	1,350,000
	North Internal Service Road	Transfer from Aviation, Future Grants	-	-	-	-	-	-	-	325,000	-	1,824,300	-	-	2,149,300
	General Aviation (GA) Complex	Transfer from Aviation	-	-	-	-	-	-	-	2,000,000	-	8,000,000	-	10,000,000	20,000,000
	Airport Heliports	Transfer from Aviation, Future Grants	-	-	-	-	-	-	-	-	-	41,000	-	310,000	351,000
	East Side Airport Land Acquisition Area	Transfer from Aviation, Future Grants	-	-	-	-	-	-	-	-	-	-	-	5,255,000	5,255,000
	Ivey Cline Land Acquisition	Transfer from Aviation, Future Grants	-	-	-	-	-	-	-	-	-	-	-	3,565,000	3,565,000
Aviation Blvd./Zephyr Pl. Connecting Road	Future Grants	-	-	-	-	-	-	4,000,000	-	-	-	-	-	4,000,000	
Airport Capital Projects Fund Total - Expense			887,672	3,145,000	-	19,317,050	-	57,231,766	-	14,549,700	-	17,679,300	-	19,130,000	131,940,488
Airport Capital Projects Fund - Revenue Sources & Totals															
	Transfer from Aviation	-	93,000	-	3,332,050	-	9,483,493	-	2,287,735	-	9,001,115	-	10,237,000	-	34,434,393
	Future Grants	-	3,052,000	-	15,710,000	-	30,383,273	-	11,511,965	-	8,678,185	-	8,893,000	-	78,228,423
	Transfer from Capital Projects	-	-	-	200,000	-	2,000,000	-	-	-	-	-	-	-	2,200,000
	Financing Proceeds	-	-	-	75,000	-	15,365,000	-	750,000	-	-	-	-	-	16,190,000
	Federal Aid	887,672	-	-	-	-	-	-	-	-	-	-	-	-	887,672
Airport Capital Projects Fund Total - Revenue			887,672	3,145,000	-	19,317,050	-	57,231,766	-	14,549,700	-	17,679,300	-	19,130,000	131,940,488
475 - Rocky River Golf Course Projects															
7550 - GOLF COURSE PROJECTS	Bunker Restoration	Transfer from Golf	-	-	-	225,751	-	-	-	-	-	-	-	-	225,751
Rocky River Golf Course Projects Fund Total - Expense			-	-	-	225,751	-	-	-	-	-	-	-	-	225,751
Rocky River Golf Course Projects Fund - Revenue Sources & Totals															
	Transfer from Golf	-	-	-	225,751	-	-	-	-	-	-	-	-	-	225,751
Rocky River Golf Course Projects Fund Total - Revenue			-	-	-	225,751	-	-	-	-	-	-	-	-	225,751
630 - Public Transit Fund															
PUBLIC TRANSIT PROJECTS	Bus Stop Amenities	Local Shared Revenue, Federal Aid, Transfer from General Fund	-	-	-	500,000	-	500,000	-	-	-	-	-	-	1,000,000
Public Transit Fund Total - Expense			-	-	-	500,000	-	500,000	-	-	-	-	-	-	1,000,000
Public Transit Fund - Revenue Sources & Totals															
	Local Shared Revenue	-	-	-	50,000	-	50,000	-	-	-	-	-	-	-	100,000
	Federal Aid	-	-	-	400,000	-	400,000	-	-	-	-	-	-	-	800,000
	Transfer from General Fund	-	-	-	50,000	-	50,000	-	-	-	-	-	-	-	100,000
Public Transit Fund Total - Revenue			-	-	-	500,000	-	500,000	-	-	-	-	-	-	1,000,000
CITY OF CONCORD CAPITAL IMPROVEMENT PLAN TOTALS			55,178,526	25,305,875	1,103,269	83,005,315	1,124,993	80,533,266	932,902	35,982,228	1,707,521	30,179,300	219,318	94,729,598	410,002,111

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OPERATING IMPACTS & YEAR 1 PROJECTS

SECTION CONTENTS



Operating Impacts

The costs associated with Capital Projects in this Plan.



First Year Project Detail

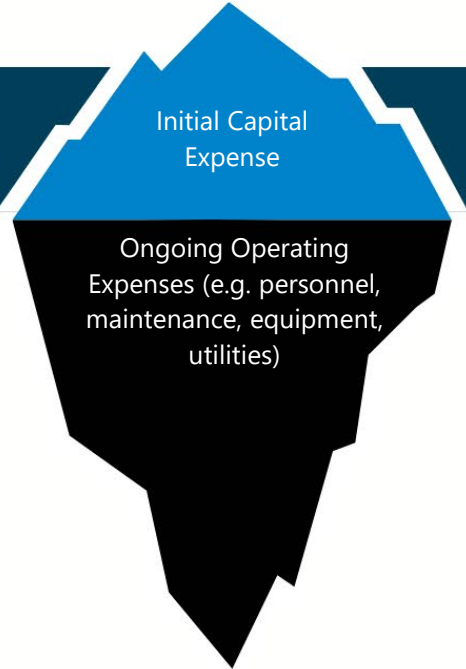
Learn more about the Projects that are funded in the first year of the Plan

Operating Impacts

Related to Capital Projects

Capital Projects are significant, non-recurring, multi-year projects with an overall cost greater than \$100,000. These projects may come with ongoing operating costs for their maintenance or to keep them running (examples below).

Similar to an iceberg, Capital Projects may have additional expenses are not easily seen - like the underside of an iceberg. Within the CIP, staff tries to anticipate and estimate operating impacts of Capital Projects so they do not come as a surprise when they are needed.



GENERAL IMPACTS EXPECTED WITH PROJECT TYPES



Transportation Projects:

Little to No Operational Impacts



Infrastructure Projects:

Annual Maintenance
Revenue Possibilities



Parks Projects:

Annual Maintenance
New Personnel
Utilities
Equipment



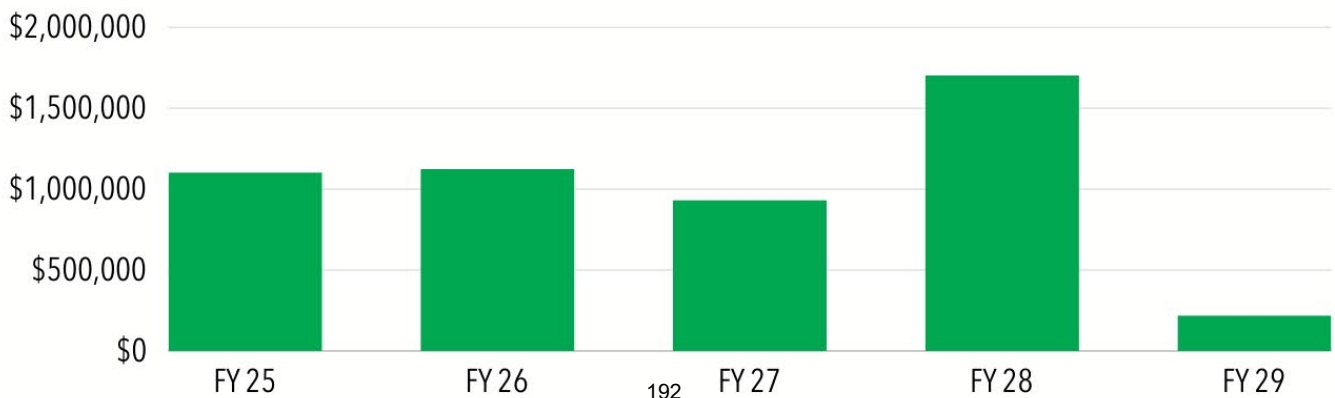
Building Projects:

Annual Maintenance
New Personnel
Utilities
Equipment



Bars depict the level of operating impacts by project type.

FY 25-29 KNOWN OPERATING IMPACTS



Operating Impacts of First-Year Projects

Capital improvement project revenues are budgeted at the fund level and associated direct expenses are budgeted in capital project budget units. Projects may also have indirect one-time or continuing impacts on operating expenses or revenues. The examples below highlight direct and indirect impacts for many projects. However, this is not a comprehensive list. Other projects may have impacts that cannot be anticipated at this time.

Direct Impacts:

Transfers from Operating Budgets

A portion of funding for FY 2025 capital improvement projects comes from transfers from operating budgets. Revenues are generated through sources such as user fees and/or utility rates. The following amounts will be transferred from Operating funds to Capital Project funds:

Electric Fund:	\$ 8,350,000
Aviation Fund:	\$ 93,000

Financing Projects

Debt financing proceeds allow for the full cost of a project to be absorbed over multiple years instead of in one year. This debt service has a significant operating impact that can come from capital projects. For FY 25, there is a new debt financing for Fire Station 13 (Flowes Store Road), with an expected interest payment in the budget and principal and interest payments in the future.

Direct Impacts: Additional Operating Impacts for First Year CIPs

General Fund

Parks

There are multiple factors to consider when determining operational impacts for adding a new park or updating existing parks facilities. These factors include the addition of City-owned property, buildings/shelters, miles of greenways within the parks, maintenance/upkeep, and potential staffing needs. In general, adding or expanding parks and their amenities will increase operational costs.

J.E. "Jim" Ramseur Park Development: The J.E. "Jim" Ramseur Park will be 28.6 acres and located in the Northwest portion of Concord. Included in this project are many amenities that will have some type of operational impact, such as a splash pad, pickleball courts, and event space. Operational costs included in this project are for miscellaneous park supplies, ongoing/recurring maintenance, and utilities. Total budgeted operational costs for FY 25 are \$53,269.

Fire:

Fire Station 13 (Flowes Store Rd.): This project will add a Fire Station to the Flowes Store Road area to address growth in and keep response times low. With the lead time on fire engines over 36 months, the City has to purchase the fire truck well before opening the fire station. FY 25's operating impacts include the cost of a fire engine for \$1,050,000. Personnel staffing is not anticipated until FY 27 totaling \$323,465 with full year costs of \$1.3 million in subsequent years. Along with personnel, there are other equipment and staffing items planned in FY 27.

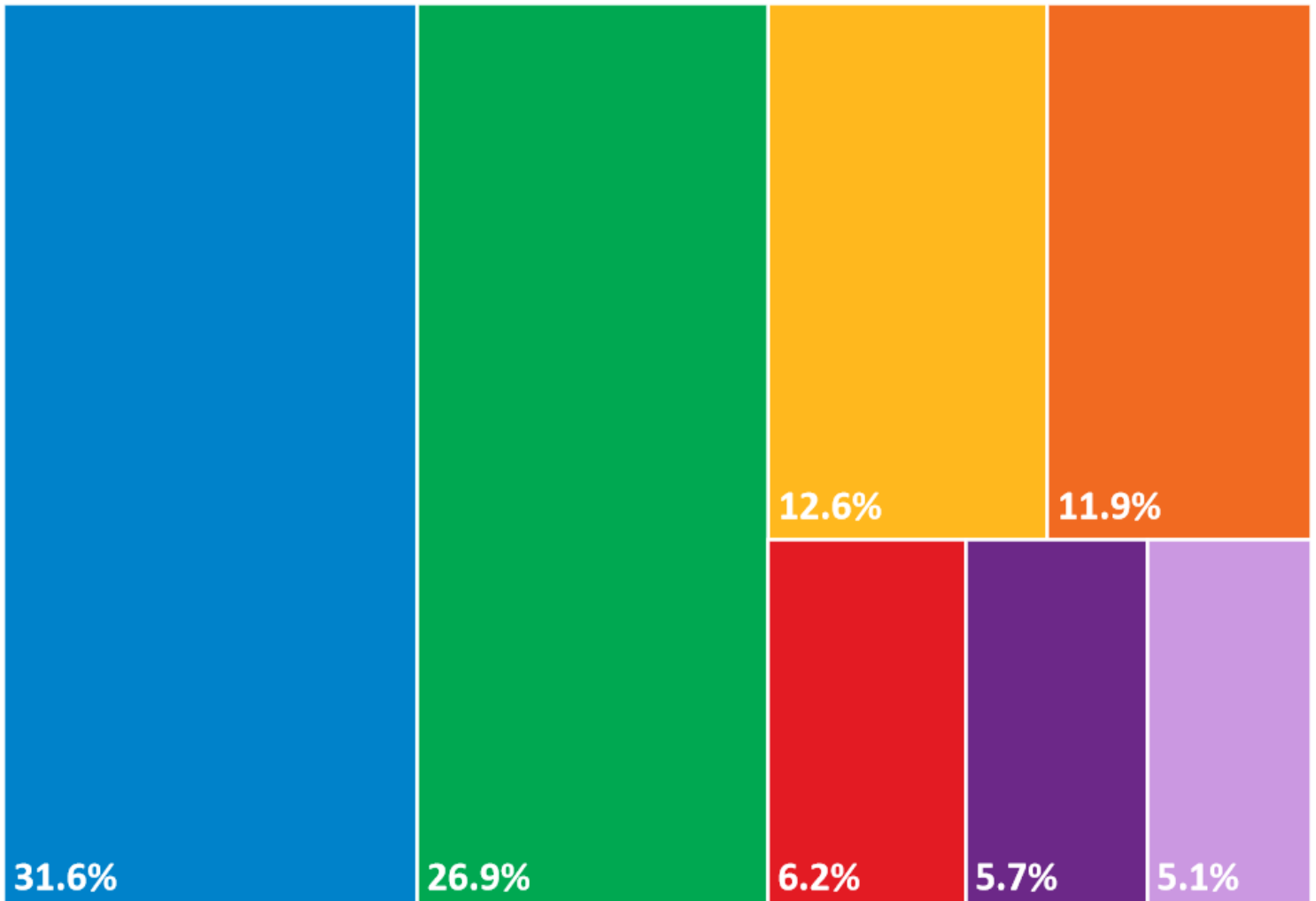
Indirect Impacts: Additional Operating Impacts for First Year CIPs

When reviewing CIPs, the City also considers the impact of projects on our Buildings & Grounds (B&G) team. They are responsible for providing services to all departments at some capacity, and the need for their services increases as departments grow. For example, as Parks & Recreation increases park acreage and greenway mileage, B&G must increase staffing to maintain these assets. As other departments add facility space, they will continue to evaluate the need for custodians, supplies, and maintenance costs. Changes to utility usage are also evaluated as new projects come online.

Year 1 CIP Expenditures

By Fund	Project Costs
Electric Projects	8,350,000
Water Projects	7,100,000
Parks & Recreation Projects	3,334,144
Airport Projects	3,145,000
Transportation Projects	1,630,000
Stormwater Projects	1,500,000
Fire Projects	1,350,000
Wastewater Projects	-
General Capital Projects	-
Golf Projects	-
Total Expenditures	\$ 26,409,144

FY 25 Expenditures by Fund



First Year CIP Project Detail

The boxes below provide summary detail for CIP projects scheduled for funding in year 1, or FY 2025, of the CIP. For additional description and cost information, please see each project's individual page.

How To Read Example:

Department:	
Project Title:	FY25 Cost
Project Description	<i>Total Capital Cost:</i> Total Cost of Capital Project <i>Total Operating Cost:</i> Total Impact on Operating Budget <i>Funding Source(s):</i> Project's Funding Source

Parks & Recreation Capital Projects:

J.E. "Jim" Ramseur Park Development **\$ 53,269**

<p>This project further develops the J.E. "Jim" Ramseur Park in Northwest Concord, located at 1252 Cox Mill Road, to serve City recreational needs. The master plan was adopted in August 2021 and the firm Woolpert is completing design of the 28.6 acre park. Overall this project consists of a wide range of park amenities and will be completed in multiple phases with greenway connectivity to Clarke Creek Greenway.</p> <p>Phase I: Consists of playgrounds, a splash pad, pickle ball courts, dog park, shelters, open/event space, and other needs based on the results from the public survey. Within the park, additional amenities such as the controlled adjacent fields will help provide programming needs and expand the park.</p> <p>Future Phases: May consist of a recreation center with gymnasiums, classrooms, fitness opportunities, and multi-purpose space.</p>	<i>Total Capital Cost:</i>	\$72,802,587
	<i>Total Operating Cost:</i>	\$2,779,856
	<i>Funding Source(s):</i>	Transfer from General Capital Reserve, Bond Proceeds

Parking Improvements at Logan Multi-Purpose Center **\$ 230,029**

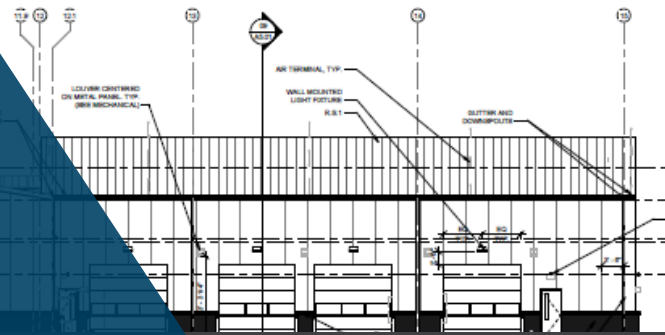
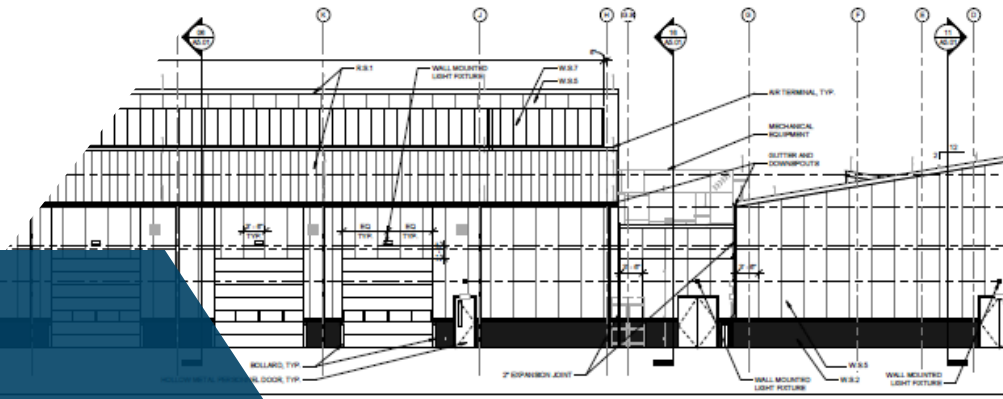
<p>This project is to develop parking at the city owned property on Booker and Lincoln, extending the existing lot. Additional funding is being requested based on current cost estimates. The acquisition of property and design has taken longer than anticipated. The project began in 2021 and now anticipated completion based on funding FY25.</p>	<i>Total Capital Cost:</i>	\$519,029
	<i>Total Operating Cost:</i>	\$0

Clarke Creek Greenway Development, Cox Mill Loop **\$ 3,050,846**

<p>This project includes acquisition of site control, design and construction of the Clarke Creek Greenway, as part of the Cox Mill Loop. The full Loop includes Phases A, B & C of the greenway; coupled with connections to current and future multi-use path/side path along Cox Mill Road that will be constructed as part of private development, City sidewalk project(s), and/or future NCDOT expansion project(s).</p> <p>Phase A: 10-ft wide asphalt greenway trail running parallel to Clarke Creek from Falling Leaf Drive to Aragorn Lane in the Highland Creek neighborhood, including two direct neighborhood connectors to the neighborhoods via Aragon Lane and Elrond Drive. The project connects this mainline trail across Clarke Creek with two pedestrian boardwalk and bridge structures that connect to the Allen Mills neighborhood and the future J.E. 'Jim' Ramseur Park. The project totals 1.5 miles and includes: paved trail/boardwalk: \$4,700,000; and two prefabricated truss bridges: \$1,200,000. Current Cost estimate for construction: \$5.9 million (\$3.9 Million per mile)</p> <p>Phase B: 10-ft wide asphalt greenway trail connecting Phase A to Falling Leaf Drive and Millstream Ridge Drive, as well as a connection from Allen Mills neighborhood to Poplar Tent Road. The project includes a trailhead parking area on Cox Mill Road. The project totals 2.54 miles of greenway that will be paved trail and boardwalk. Current Cost estimate for construction: \$6.9 million (\$2.76 million per mile)</p> <p>Phase C: 10-ft wide asphalt greenway replacing the existing trail along the Christenbury neighborhood, connecting Phase B parking trailhead to the phase A and B trail. The project totals 1.32 miles that will include: paved trail/boardwalk: \$2,150,000; and two prefab truss bridges: \$400,000 Current Cost estimate for construction: \$2.55 million (\$1.93 million per mile)</p>	<i>Total Capital Cost:</i>	\$14,031,632
	<i>Total Operating Cost:</i>	\$604,178
	<i>Funding Source(s):</i>	CMAQ Grant, Transfer from P&R Reserve, Transfer from General Capital Reserve

Water Capital Projects:	
Old Charlotte Road Waterline Replacement \$ 1,000,000	
Replacement of approximately 2,000 feet of 12 inch waterline	<i>Total Capital Cost:</i> \$1,000,000 <i>Total Operating Cost:</i> \$0 <i>Funding Source(s):</i> Transfer from Utility Capital Reserve
Union Cemetery Road Realignment \$ 100,000	
This project consists of providing water infrastructure replacements and/or relocations as necessary due to the realignment of Union Cemetery Road as described in the proposed NCDOT project (TIP No. U-5956).	<i>Total Capital Cost:</i> \$130,000 <i>Total Operating Cost:</i> \$0 <i>Funding Source(s):</i> Future Projects - Reserves
AMI System Replacement \$ 6,000,000	
This project is for installation of a new advanced metering infrastructure (AMI) system which will improve communication up-time, significantly increase data availability for operations, increase the efficiency of billing reads, and reduce the amount of manual meter reads required.	<i>Total Capital Cost:</i> \$15,885,000 <i>Total Operating Cost:</i> \$0 <i>Funding Source(s):</i> Transfer from Water, Future Projects - Reserves
Airport Projects	
Community Hangar \$ 1,000,000	
This would be to build a new community hangar of about 35,000 sq ft.	<i>Total Capital Cost:</i> \$16,500,000 <i>Total Operating Cost:</i> \$0
Vehicle Gates #1-6 Rehabilitation \$ 180,000	
This rehab will include all new mechanisms, gates, in-ground loops, signage and repaving at the 6 vehicle gates located on the GA side of the airport.	<i>Total Capital Cost:</i> \$180,000 <i>Total Operating Cost:</i> \$0 <i>Funding Source(s):</i> Transfer from Aviation, Future Grants
Mistywood Land Acquisition \$ 1,965,000	
In the FAA approved Master Plan, along with the Airport Layout Plan, updated in 2019, 9 parcels were identified to acquire in support of the proposed new GA complex. Discussions with the FAA have shown that we can use the BIL grant funding to cover 90% of the land acquisition, which we plan to use across FY24-FY28.	<i>Total Capital Cost:</i> \$5,925,000 <i>Total Operating Cost:</i> \$0 <i>Funding Source(s):</i> Transfer from Aviation, Future Grants
Electric Capital Projects:	
AMI System \$ 500,000	
This project is for installation of a new Smartgrid metering infrastructure which will improve communication methods, increase the amount of data collected and improve billing efficiency.	<i>Total Capital Cost:</i> \$12,500,000 <i>Total Operating Cost:</i> \$0 <i>Funding Source(s):</i> Transfer from Electric
Delivery 3 Replacement of Metering, Main and Circuit Breakers \$ 850,000	
The final phase of upgrades of Delivery 3 equipment will provide new 100kV circuit breakers and switches, as well as a main circuit breaker with upgraded metering equipment for protection of the delivery bus and breakers.	<i>Total Capital Cost:</i> \$850,000 <i>Total Operating Cost:</i> \$0 <i>Funding Source(s):</i> Transfer from Electric
Delivery #1 Replacement \$ 300,000	
This project will update the connection point between Duke Energy and the City of Concord at Delivery #1 with new protective, monitoring and metering equipment, strengthening Concord's electric infrastructure..	<i>Total Capital Cost:</i> \$300,000 <i>Total Operating Cost:</i> \$0 <i>Funding Source(s):</i> Transfer from Electric
Construction of New Electric Substation N in Copperfield Blvd Location \$ 4,500,000	
This project will provide an additional 100kV/12.4kV distribution substation to handle growing capacity needs in the City's Northeast service area and enhance the integrity of the current and future electric service to our customers.	<i>Total Capital Cost:</i> \$7,500,000 <i>Total Operating Cost:</i> \$0 <i>Funding Source(s):</i> Transfer from Electric
100 kV Tie Line - Liles Blvd to Sub O \$ 200,000	
This project will close a loop feed from Sub O to the 100kV line at the intersection of George Liles and Poplar Tent Road. Total project distance is 2.5 miles. The tie line will provide an alternate route of electric power to all substations on the western side of the City's service area.	<i>Total Capital Cost:</i> \$7,550,000 <i>Total Operating Cost:</i> \$0 <i>Funding Source(s):</i> Transfer from Electric
100 kV Interconnect Between Delivery #4 and Sub E \$ 2,000,000	
This project provides an interconnection between Delivery #4 and Substation E on Rock Hill Church Road. This tie line will provide an alternative route of electric power to substations E, J, and K. The total project distance is 2.5 miles.	<i>Total Capital Cost:</i> \$7,000,000 <i>Total Operating Cost:</i> \$0 <i>Funding Source(s):</i> Transfer from Electric
Stormwater Capital Projects:	
Farmwood Boulevard Culvert Replacement \$ 1,500,000	
This culvert replacement and upsizing under Farmwood Boulevard is to reduce flooding risk to neighborhood homes and replace aging infrastructure.	<i>Total Capital Cost:</i> \$1,864,000 <i>Total Operating Cost:</i> \$0 <i>Funding Source(s):</i> Future Projects - Reserves

DETAILED PROJECT INFORMATION



SECTION CONTENTS



Parks & Recreation Projects



Water Projects



Fire Station Projects



Wastewater Projects



Transportation Projects



Aviation Projects



General Capital Projects



Rocky River Golf Course Projects



Electric Projects



CK Rider Transit Projects



Stormwater Projects

Fund 420: Parks & Recreation Capital Projects

Parks & Recreation Capital Projects are accounted for using this fund. It is comprised of the Parks & Recreation Capital Projects, Hector H. Henry II Greenway, McEachern Greenway, and Parks budget units. Beginning in FY 21, City Council set aside dedicated funding for Parks & Recreation land or right-of-way (ROW) needs.

Expenses By Project	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
J.E. "Jim" Ramseur Park Development	53,269	800,969	-	-	-
McEachern Greenway Development - Hospital Phase	-	3,845,135	-	-	-
Dorton Park Improvements	-	1,162,536	2,850	-	-
Irish Buffalo Creek Greenway	-	-	-	-	219,318
Academy Recreation Center/Gibson Village Complex Development	-	4,018,374	106,654	-	-
Hartsell Park Improvements	-	7,273,385	13,385	-	-
Coddle Creek Greenway Development	-	-	3,600,000	89,622	-
Parking Improvements at Logan Multi-Purpose Center	230,029	-	-	-	-
WW Flowe Park Phase One Improvements (Phase I)	-	2,656,000	-	5,300	-
Clarke Creek Greenway Development, Cox Mill Loop	3,050,846	1,300,000	180,048	122,041	-
Wilson Street Park Development	-	960,000	-	154,573	-
Total	\$ 3,334,144	\$ 22,016,399	\$ 3,902,937	\$ 371,536	\$ 219,318



FY 2025 Parks & Recreation Capital Projects



- J.E. "Jim" Ramseur Park Development
- Parking Improvements at Logan Multi-Purpose Center
- Clarke Creek Greenway Development, Cox Mill Loop

Revenues by Funding Source	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Transfer from P&R Reserve	2,663,558	3,992,856	1,222,428	-	-
Transfer from General Fund	-	645,572	2,377,572	-	-
Transfer from General Capital Reserve	387,288	361,572	-	-	-
Bond Proceeds	-	15,891,406	-	-	-
Transfer from Capital Projects	230,029	-	-	-	-
Operating Revenue (for CIP)	53,269	1,124,993	302,937	371,536	219,318
Total	\$ 3,334,144	\$ 22,016,399	\$ 3,902,937	\$ 371,536	\$ 219,318

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	McEachern Greenway Development - Hospital Phase				Budget Unit #	8300	
Budget Unit	P&R - Capital Projects	Functional Area	Parks & Recreation			Priority Rank	1	
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		
10,315,162	1,270,027	0	3,845,135	0	0	0	9,045,135	

Section 2 **Description**

This project completes the McEachern Greenway in two phases by connecting to Lake Concord at Atrium Health. The City of Concord has site control from exiting greenway to Miramar. P&R has contracted with TELICS to assist with the acquisition of the nine (9) parcels needed to make the greenway connection for Phase II. TELICS will analyze fee simple vs. easement/donation for everything between the creek and the road to assist with site control. The design for this greenway will be completed internally by Engineering for cost savings.

Phase I: A pedestrian bridge will be constructed to access the Branchview side of Three Mile Branch. Additionally, the design and construction of approximately 1 mile of greenway at \$3.7 million per mile for the greenway alignment and the cost of a pedestrian steel bridge and culvert at Miramar for a pedestrian crossing. The location is near where the current greenway ends behind the Shell Station to Miramar with an at grade crossing at Brookwood and a new culvert at Miramar. This project timeline matches a CIP for Water Resources for the culvert replacement at Miramar for pedestrian access. The culvert replacement will be critical for pedestrian access/connectivity to Beverly Hills Park. The CIP timing for the Miramar culvert and the greenway will need to happen at the same time. Currently planned for FY25.

Phase II: This will include the design and construction of the greenway from Miramar to David Phillips Activity Center (DPAC), approximately 1 mile at \$1.7 million per mile. This connection is planned through the neighborhood.

Phase III: The connectivity to the Senior Center with a culvert when NCDOT widens Highway 3. The the connection from DPAC to Hospital on Lake Concord.

History, Status, or Impact if Delayed

The McEachern Greenway is identified in the Parks & Recreation Master Plan to extend from Les Myers Park to Atrium Health including neighborhood connectivity for Beverly Hills. A portion of the McEachern Greenway corridor from McGee Park to the McCachern Ave. are part of the Carolina Thread Trail. This will be future connectivity to the Irish Buffalo Creek Greenway.

Justification or Link to City Goals

This project aligns with Council Goals, the Comprehensive Master Plan, Open Space Connectivity Analysis (OSCA), and Land Use Plan. Once completed, the McEachern Greenway to Hospital phase will provide an additional 2.0 miles of greenway and provide connectivity from Les Myers Park to the Hospital. The completion of this project would provide a total of 7.2 miles of greenway including the Downtown Loop. This greenway is identified in the Parks & Recreation Master Plan as a priority greenway corridor because it creates connectivity to the Hospital campus, Carolina Mall, DPAC, local schools, McGee Park, Les Myers Park, Downtown, Senior Center, Beverly Hills Park and future Wilson Street Park. There are approximately 2,492 households within a quarter-mile of this greenway trail system.

Section 3 **Capital Costs**

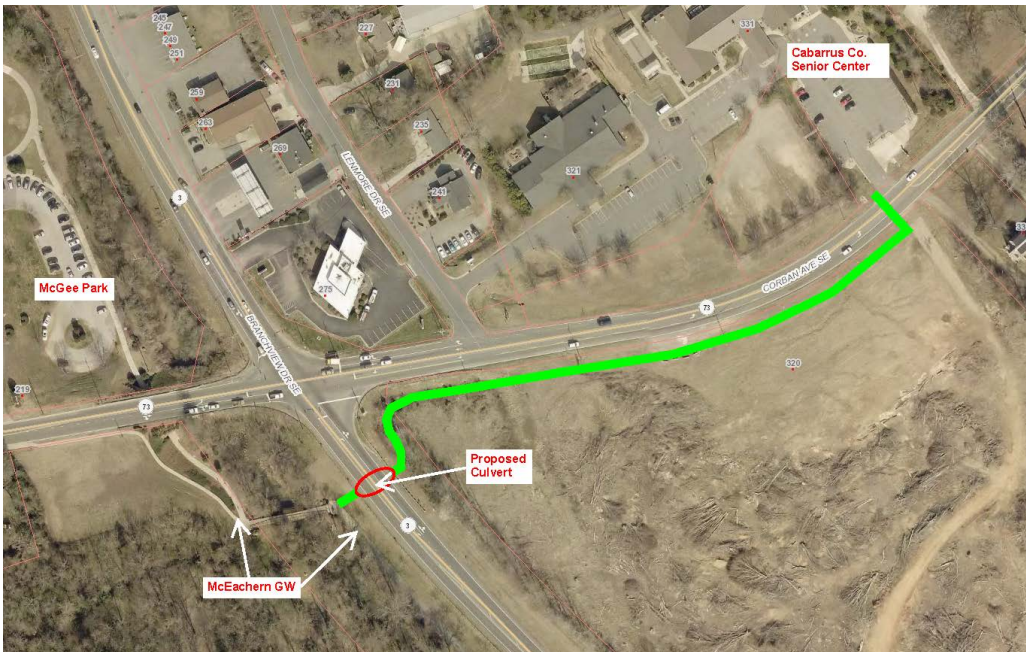
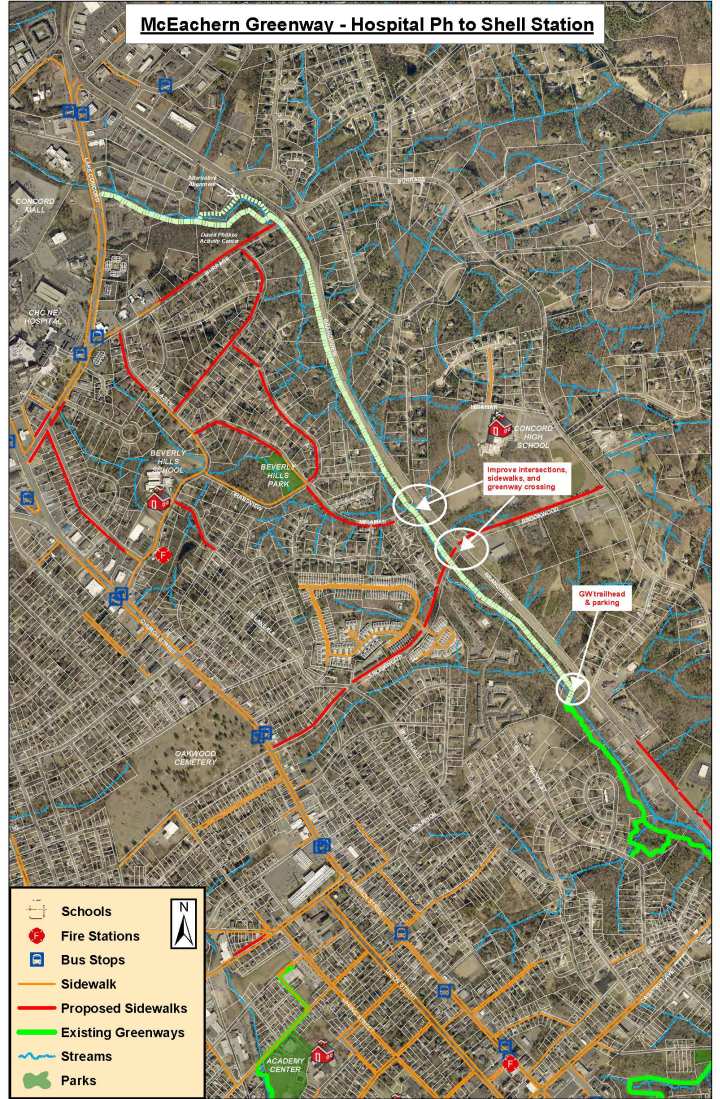
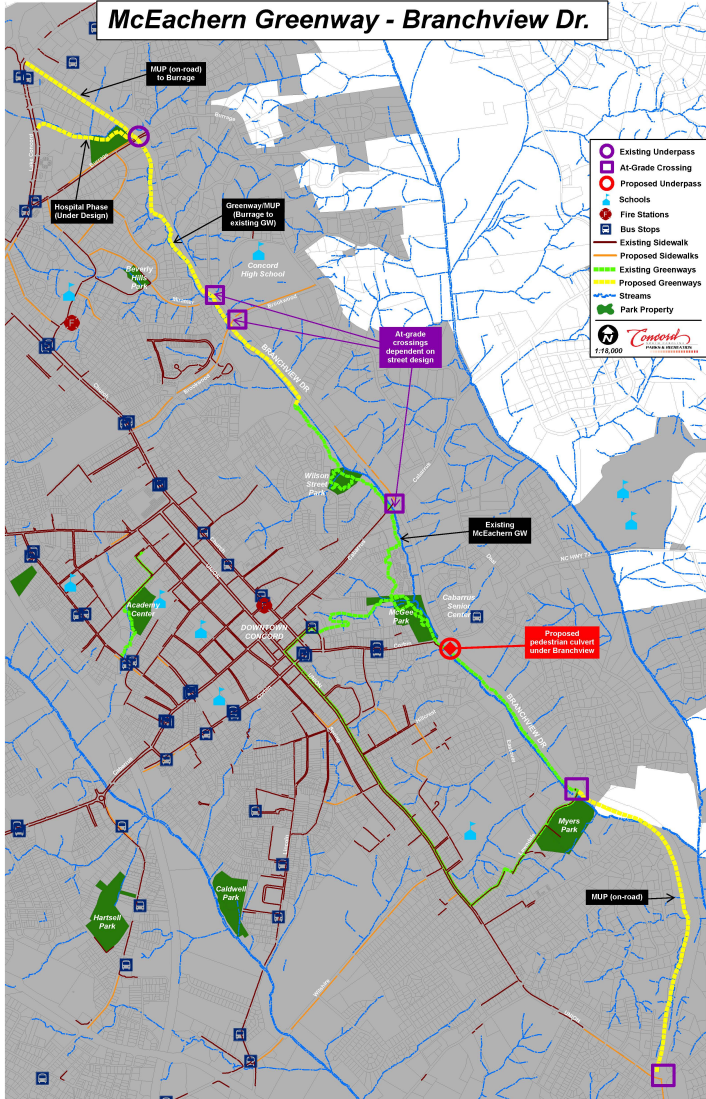
Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction Phase I (Existing Greenway to Miramar)	0	3,700,000	0	0	0	0	3,700,000
Construction Phase II (Miramar to DPAC)	0	0	0	0	0	1,700,000	1,700,000
Construction Phase III (Senior Center) (Hospital)	0	0	0	0	0	3,500,000	3,500,000
Fiber at key intersections	0	0	0	0	0	0	0
Total Capital Cost	0	3,700,000	0	0	0	5,200,000	8,900,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
B&G Staff 1 Grounds Staff (Grounds Maint. Worker @ New Grade)	0	61,135	0	0	0	0	61,135
Equipment	0	30,000	0	0	0	0	30,000
F250 Crew Truck	0	54,000	0	0	0	0	54,000
Total	0	145,135	0	0	0	0	145,135

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Capital Reserve or GF	0	645,572	0	0	0	5,200,000	5,845,572
Transfer Park & Recreation Reserve	0	3,054,428	0	0	0	0	3,054,428
Operating Revenue	0	145,135	0	0	0	0	145,135
Total	0	3,845,135	2000	0	0	5,200,000	9,045,135



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Clarke Creek Greenway Development, Cox Mill Loop					Budget Unit #	8300
Budget Unit	P&R - Capital Projects	Functional Area	Parks & Recreation			Priority Rank	2	
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		
16,883,721	2,366,786	3,050,846	1,300,000	180,048	122,041	0	14,516,935	

Section 2 **Description**

This project includes acquisition of site control, design and construction of the Clarke Creek Greenway, as part of the Cox Mill Loop. The full Loop includes Phases I, II & III of the greenway; coupled with connections to current and future multi-use path/side path along Cox Mill Road that will be constructed as part of private development, City sidewalk project(s), and/or future NCDOT expansion project(s).

Phase I: 10-ft wide asphalt greenway trail running parallel to Clarke Creek from Falling Leaf Drive to Aragorn Lane in the Highland Creek neighborhood, including two direct neighborhood connectors to the neighborhoods via Aragon Lane and Elrond Drive. The project connects this mainline trail across Clarke Creek with two pedestrian boardwalk and bridge structures that connect to the Allen Mills neighborhood and the future J.E. 'Jim' Ramseur Park. The project totals 1.5 miles and includes: paved trail/boardwalk: \$4,700,000; and two prefabricated truss bridges for \$1,200,000.

Phase II: 10-ft wide asphalt greenway trail connecting Phase I to Falling Leaf Drive and Millstream Ridge Drive, as well as a connection from Allen Mills neighborhood to Poplar Tent Road. The project includes a trailhead parking area on Cox Mill Road. The project totals 2.54 miles of greenway that will be paved trail and boardwalk.

Phase III: 10-ft wide asphalt greenway replacing the existing trail along the Christenbury neighborhood, connecting Phase II parking trailhead to the Phase I and II trail. The project totals 1.32 miles that will include: paved trail/boardwalk: \$2,150,000; and two prefabricated truss bridges: \$400,000.

History, Status, or Impact if Delayed

The Comprehensive Parks & Recreation Master Plan and the Open Space Connectivity Analysis (OSCA) identifies the northwestern/western area of Concord as the highest priority for greenway/recreational need. The citizens of Concord and Council support greenways, trails and connectivity. Phase I of the Clarke Creek Greenway is partially-funded by a federal Congestion Mitigation & Air Quality (CMAQ) grant, which requires construction in FY 2025; delays in construction would lead to loss of federal funds currently allocated. Delay in development of Phases II & III will lead to increased construction cost and make acquisition of property more difficult.

Justification or Link to City Goals

Continue greenway development to address bicycle and pedestrian needs identified in the Parks & Recreation Master Plan and the OSCA. This project creates connectivity to Cox Mill elementary and high schools, Carolina International School, several neighborhoods; and provides cross-connectivity from the Clarke Creek basin and greenway system to the Rocky River (Hector Henry II) greenway system. All of this connectivity will provide transportation and recreational opportunities throughout the entire northwestern part of Concord. This project would provide greenway alignment to the 5,000+ households within walking distance of this greenway. The 2030 Future Land Use Plan (LUP) has multiple goal areas that are reflected in this project such as Goals 2, 5.5, and 6.2.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction Phase I	3,050,846	1,300,000	0	0	0	0	4,350,846
Construction Phase II	0	0	0	0	0	7,314,000	7,314,000
Construction Phase III	0	0	0	0	0	2,550,000	2,550,000
Total Capital Cost	3,050,846	1,300,000	0	0	0	9,864,000	14,214,846

Section 4 **New or Additional Impact on Operating Budget**

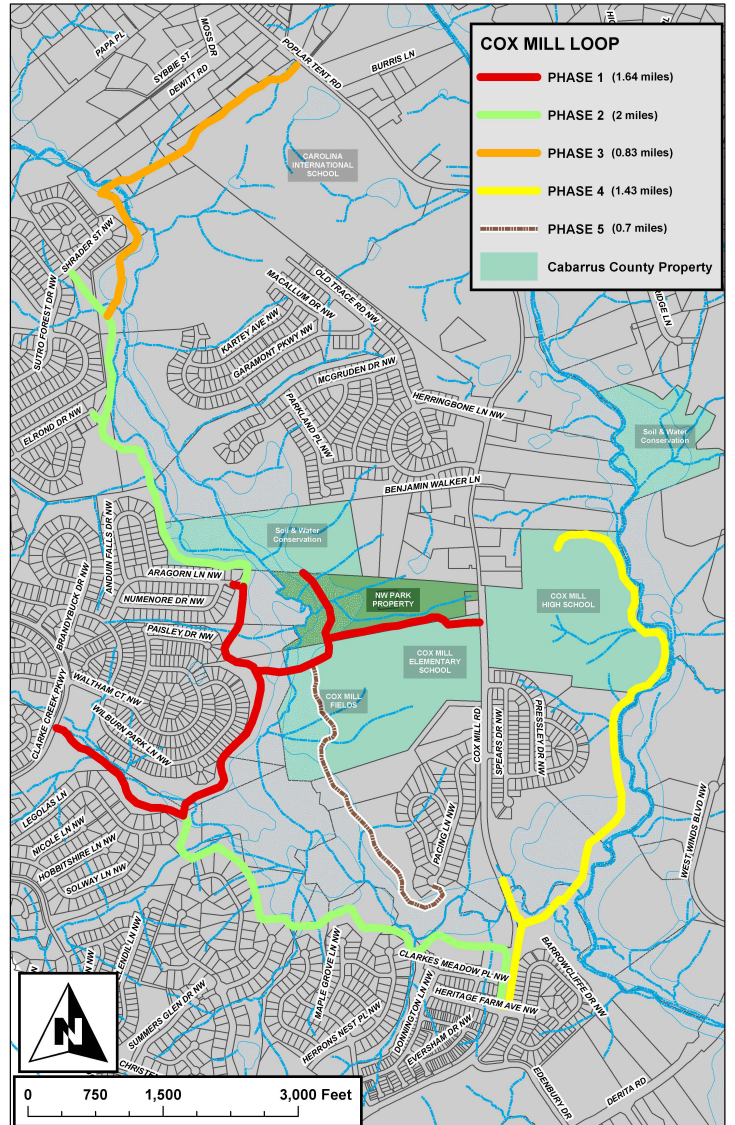
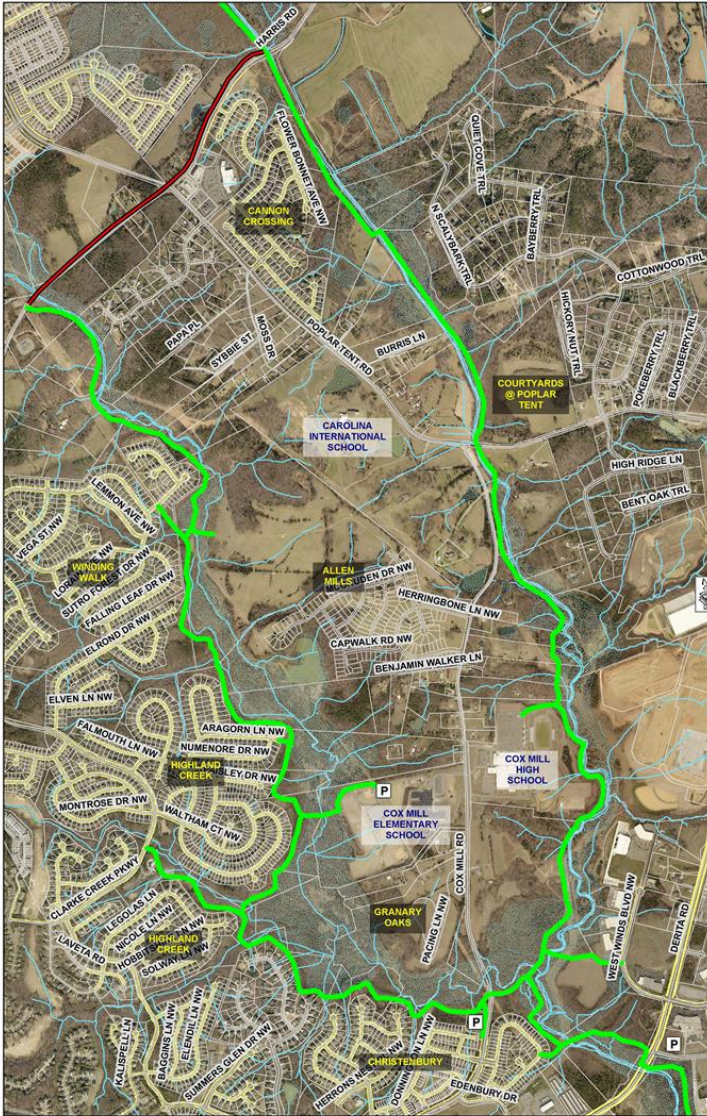
Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
B&G Staff (2 Ground Workers @ Grade 51)	0	0	116,448	119,941	0	0	236,389
One-Time Cost Equipment	0	0	26,500	0	0	0	26,500
One-Time Cost Truck	0	0	35,000	0	0	0	35,000
Recurring Annual Cost Maintenance	0	0	2,100	2,100	0	0	4,200
Total	0	0	180,048	122,041	0	0	302,089

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Capital Reserve	387,288	361,572	0	0	0	9,864,000	10,612,860
P&R Capital Reserve	2,663,558	938,428	0	0	0	0	3,601,986
Operating Revenue	0	0	180,048	122,041	0	0	302,089
Total	3,050,846	1,300,000	180,048	122,041	0	9,864,000	14,516,935

Section 6 **Section 7**
Maps / Charts / Tables / Pictures Comments for Other Depts.

City of Concord, North Carolina
Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Parking Improvements at Logan Multi-Purpose Center				Budget Unit #	8300	
Budget Unit	P&R - Capital Projects	Functional Area	Parks & Recreation			Priority Rank	3	
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New <input type="checkbox"/> Replacement <input checked="" type="checkbox"/> Land/ROW Acq. Required <input type="checkbox"/> Expansion <input checked="" type="checkbox"/> Renovation
519,029	289,000	230,029	0	0	0	0	230,029	

Section 2 **Description**

This project creates a parking at the City-owned property on Booker and Lincoln, extending the existing lot at the Logan Multi-Purpose Center. The project began in 2021 and now anticipated completion based on funding FY25. With property acquisition and design taking longer than anticipated, additional funding is being requested based on updated cost estimates.

History, Status, or Impact if Delayed

The existing parking lot at Logan does not meet the needs of the center. In FY21 \$242,000 was given to the project. The acquisition of property and design took longer than anticipated. We did have cost savings from the design is being completed in-house.

Justification or Link to City Goals

The current parking lot has 30 spaces and 2 handicap spaces, which is not enough parking to handle the existing programming at the Logan Multi-Purpose Center.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Parking improvements	230,029	0	0	0	0	0	230,029
Total Capital Cost	230,029	0	0	0	0	0	230,029

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Stormwater Projects Fund	230,029	0	0	0	0	0	230,029
Total	230,029	0	0	0	0	0	230,029

Section 6 **Section 7**
 Maps / Charts / Tables / Pictures Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Hartsell Park Improvements				Budget Unit #	8300		
Budget Unit	P&R - Capital Projects	Functional Area	Parks & Recreation			Priority Rank	4		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New	<input type="checkbox"/> Expansion
			<input type="checkbox"/> Replacement	<input checked="" type="checkbox"/> Renovation					
			<input type="checkbox"/> Land/ROW Acq. Required						
8,206,258	919,488	0	7,273,385	13,385	0	0	7,286,770		

Section 2 **Description**

This project includes renovations and development of the park property around Hartsell Recreation Center. Renovations include an open space at upper parking lot, the lower parking lot, the ball field complex, and the adjacent Hartsell Park. The project will look at connectivity within the Silver Hill Community and surrounding neighborhoods as well as accessibility between Hartsell Park and the Hartsell Recreation Center complex. We plan to develop the complex and park according to recommendations from the master plan.

Phase I: The redevelopment of the open space in front of recreation center including upper and lower parking lots.

Phase II: The renovation of the ball field complex including buildings and storage area.

Phase III: Renovations to Hartsell Park restroom building and park.

History, Status, or Impact if Delayed

Hartsell Recreation Center was renovated in 2017. The next step in the project will be based on the master plan and include redevelopment and renovations to the grounds and adjacent park. This is consistent with Department Goals to operate safe facilities and maintain existing facilities that may be dated.

Justification or Link to City Goals

The Comprehensive Parks and Recreation Master Plan identified the need to master plan existing facilities to address safety, accessibility, and amenities.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction Phase I	0	5,260,000	0	0	0	0	5,260,000
Construction Phase II	0	1,200,000	0	0	0	0	1,200,000
Construction Phase III	0	700,000	0	0	0	0	700,000
Fiber	0	100,000	0	0	0	0	100,000
Total Capital Cost	0	7,260,000	0	0	0	0	7,260,000

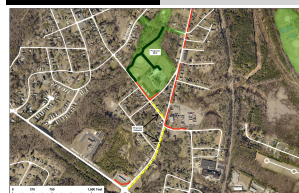
Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Additional Utilities	0	2,875	2,875	0	0	0	5,750
Splash Pad	0	3,810	3,810	0	0	0	7,620
Splash Pad/Playground	0	6,700	6,700	0	0	0	13,400
Total	0	13,385	13,385	0	0	0	26,770

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Bond Proceeds	0	7,260,000	0	0	0	0	7,260,000
Operating Revenue	0	13,385	13,385	0	0	0	26,770
Total	0	7,273,385	13,385	0	0	0	7,286,770

Section 6 **Section 7**



Maps / Charts / Tables / Pictures

Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Dorton Park Improvements				Budget Unit #	8300		
Budget Unit	P&R - Capital Projects	Functional Area	Parks & Recreation			Priority Rank	5		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New	<input type="checkbox"/> Expansion
							<input type="checkbox"/> Replacement	<input checked="" type="checkbox"/> Renovation	
							<input type="checkbox"/> Land/ROW Acq. Required		
6,784,673	5,619,287	0	1,162,536	2,850	0	0	1,165,386		

Section 2 **Description**

This project consists of the renovations for Dorton Park according to the September 2020 Master Plan adopted by Council. Recommendations include a parking lot expansion, new playground, improvements to existing trails, and connectivity through the Coddle Creek Greenway. This project will also provide additional space for B&G equipment to service Dorton Park, George Liles Greenway, Weddington Road Bark Park, and Hector H. Henry Greenway - Riverwalk. The NCDOT Poplar Tent widening may impact the parking improvements for this project and the phasing timeline.

Phase I: Currently underway competition anticipated FY 25.

Phase II - Expanded parking as well as upgrades to B&G building access and parking lot planned for FY 26.

History, Status, or Impact if Delayed

A lack of parking and the current layout hinder programming and trailhead greenway parking.

Justification or Link to City Goals

The Dorton Park Master Plan was adopted by City Council on September 10, 2020. This project aligns with the Park Master Plan, the Comprehensive Master Plan, Land Use Plan Goal 11, Council Strategic Plan for Recreation and Culture, and the Open Space Connectivity Analysis as part of the Coddle Creek Greenway. Re-development will address safety, accessibility, and amenities.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction Phase II	0	1,159,686	0	0	0	0	1,159,686
Total Capital Cost	0	1,159,686	0	0	0	0	1,159,686

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Playground Inspections	0	2,200	2,200	0	0	0	4,400
Utilities	0	650	650	0	0	0	1,300
Total	0	2,850	2,850	0	0	0	5,700

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Bond Proceeds	0	1,159,686	0	0	0	0	1,159,686
Operating Revenue	0	2,850	2,850	0	0	0	5,700
Total	0	1,162,536	2,850	0	0	0	1,165,386

Section 6 **Section 7**

Maps / Charts / Tables / Pictures

Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Coddle Creek Greenway Development				Budget Unit #	8300		
Budget Unit	P&R - Capital Projects	Functional Area	Parks & Recreation			Priority Rank	6		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New	<input type="checkbox"/> Expansion
							<input type="checkbox"/> Replacement	<input type="checkbox"/> Renovation	
							<input type="checkbox"/> Land/ROW Acq. Required		
11,763,142	788,520	0	0	3,600,000	89,622	0	10,974,622		

Section 2 Description

The design for the Coddle Creek Greenway will be completed by Engineering, and then the development will be done in three phases.

Phase I: Includes greenway within Dorton Park along Coddle Creek, connectivity downstream to Poplar Crossing, and a bridge connection to the multi-use path along the south side of Poplar Tent Road (Poplar Tent Road widening), approximately 75 miles at \$1.7 million per mile plus bridge costs. The project then extends the trail to Weddington Road and provides a multi-use path along Weddington Road to George Liles Pkwy, work is approximately 1.45 miles at \$1.7 million per mile as identified in the Open Space Connectivity Analysis (OSCA).

Phase II: Extends the trail from Weddington Road to Concord Parkway/Concord Farms Road along Coddle Creek. Total of 1.75 miles at \$3.1 million per mile. Total \$5,425,000 FY 35

Phase III: Extends the trail from Dorton Park to Kannapolis (Afton Ridge) along Coddle Creek. Total of .60 miles at \$3.1 million per mile. Total \$1,860,000.

History, Status, or Impact if Delayed

The development of these phases is contingent upon acquisition of trail easements. This greenway trail would connect Western Concord residential areas, retail areas, schools, and recreational facilities in a multi-modal transportation network as identified in the Comprehensive Parks and Recreation Master Plan and the OSCA.

Justification or Link to City Goals

This project begins development of a greenway and sidewalk loop in Western Concord. This project addresses bicycle and pedestrian needs identified as priorities in the Comprehensive Parks and Recreation Master Plan and creates connectivity in the west side of the City as identified in the OSCA.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction Phase I	0	0	3,600,000	0	0	0	3,600,000
Construction Phase II	0	0	0	0	0	5,425,000	5,425,000
Construction Phase III	0	0	0	0	0	1,860,000	1,860,000
Total Capital Cost	0	0	3,600,000	0	0	7,285,000	10,885,000

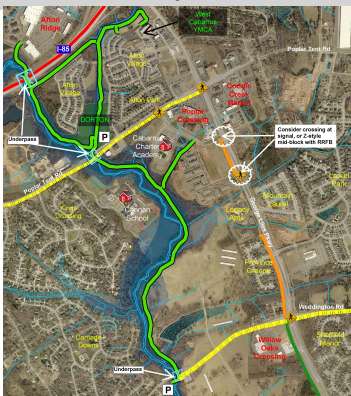
Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
B&G 1 staff / Dorton Park coverage (Grounds Worker)	0	0	0	63,622	0	0	63,622
Equipment for greenway (mower)	0	0	0	26,000	0	0	26,000
Total	0	0	0	89,622	0	0	89,622

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
P&R Reserve	0	0	1,222,428	0	0	0	1,222,428
Transfer from Capital Reserve	0	0	2,377,572	0	0	7,285,000	9,662,572
Operating Revenue	0	0	0	89,622	0	0	89,622
Total	0	0	3,600,000	89,622	0	7,285,000	10,974,622

Section 6 Maps / Charts / Tables / Pictures **Section 7 Comments for Other Depts.**



Operating Impact B&G

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Academy Recreation Center/Gibson Village Complex Development				Budget Unit #	8300	
Budget Unit	P&R - Capital Projects	Functional Area	Parks & Recreation			Priority Rank	7	
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		
11,077,799	6,944,080	0	4,018,374	106,654	0	0	4,133,719	

Section 2 **Description**

This project will explore the creation of a new "Gibson Village Park" concept and includes master plan based development and redevelopment for the Academy Recreation Center, Academy Complex (including existing park and City facilities), McInnis Aquatic Center, Historic Webb Field, McAllister Field, Gibson Field, Village Greenway corridor, and Kerr Street open space. The plan will explore alternatives and cost estimates for park amenities with a major focus on connectivity within the neighborhood. We plan to develop the above properties using master plan recommendations; identify connectivity opportunities; and develop new programming for athletics and cultural arts. This would include evaluating whether to add turf to the multi-purpose Webb Field. Adding turf to the field would allow for increased usage without limiting play.

Phase I: Includes properties on Kerr Street like the open space beside Clearwater Art Studios and at the corner of Kerr & Cedar Street. We will develop this property based on the adopted master plan for a pump track, skate park, open art event space, and restrooms. The property at the corner of Kerr and Academy includes the development of community space.

Phase II: Includes the renovations to the existing Webb Field, McAllister Field and surrounding buildings and Gibson Field according to the master plan developing into a neighborhood park.

Phase III: Renovations to the existing McInnis Aquatic Center.

Phase IV: Renovations at Academy Recreation Center.

History, Status, or Impact if Delayed

The Academy Recreation Center facilities including Webb Field, McInnis Aquatic Center, McAllister Field, and Gibson Field are dated. All buildings need to be evaluated for renovation, removal, or replacement. This work will serve to make the facilities ADA compliant, allow us the opportunity to preserve the Gibson Ball Field history, and improve connectivity within the neighborhood.

Residents who lived in Gibson Village during the "glory days" of the Tobacco League may be able to contribute to archiving the history of the place. Outreach to the senior residents of Gibson Village would be one way to start that process.

Justification or Link to City Goals

The revitalization of the existing facility will create connectivity with a signature park close to Downtown that incorporates a new vision of existing facilities into an overall park concept. The Comprehensive Parks & Recreation Master Plan identifies the need to master plan existing facilities to address amenities, safety, and accessibility based on community input. This project is also consistent with Department Goals to operate safe facilities and maintain existing facilities. Additionally, the OSCA addresses connectivity within the City and is a Council goal for recreation and culture. It will address the bicycle and pedestrian needs in the Gibson Village Community as well as connectivity with recreation facilities to the community, retail, future Irish Buffalo Creek Greenway, Village Greenway, McEachern Greenway, Downtown and Clearwater Artist Studio.

Consider adding turf to the existing Webb field (turning 100-years old 2024) will provide player safety, reduce maintenance, add longevity, and provide the ability to add programming opportunities. Currently, the Cabarrus County school system and CVB are investing in turf to attract and increase usage while reducing maintenance. We plan on exploring funding opportunities with CVB and Cabarrus County for retrofitting Webb field to attract additional use. Currently, the school system estimates the cost savings to be \$20,000 on each field annually.

This project will expand the footprint of Clearwater Art Studios to add pump track, skate park and community open space to future art garden event area.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Fiber for Cameras	0	20,000	0	0	0	0	20,000
Phase IV: Academy Recreation Center	0	3,835,720	0	0	0	0	3,835,720
Total Capital Cost	0	3,855,720	0	0	0	0	3,855,720

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
B&G Staff (Grounds Maint. Worker)	0	58,224	58,224	0	0	0	116,448
Equipment One-Time Cost	0	71,000	15,000	0	0	0	86,000
Recurring Contract Expenses	0	23,120	23,120	0	0	3,251	49,491
Recurring Operational Maintenance	0	3,700	3,700	0	0	5,440	12,840
Utility Cost Restroom/Lights/Community Space	0	6,610	6,610	0	0	0	13,220
Total	0	162,654	106,654	0	0	8,691	277,999

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 5	Method(s) of Financing						
Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Bond Proceeds	0	3,855,720	0	0	0	0	3,855,720
Operating Revenue	0	162,654	106,654	0	0	8,691	277,999
Total	0	4,018,374	106,654	0	0	8,691	4,133,719
Section 6	Maps / Charts / Tables / Pictures		Section 7	Comments for Other Depts.			



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title Wilson Street Park Development					Budget Unit #	8300	
Budget Unit	P&R - Capital Projects		Functional Area	Parks & Recreation		Priority Rank	8	
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		
1,204,573	90,000	0	960,000	0	154,573	0	1,114,573	

Y	<input type="checkbox"/> New	<input type="checkbox"/> Expansion
	<input type="checkbox"/> Replacement	<input type="checkbox"/> Renovation
	<input type="checkbox"/> Land/ROW Acq. Required	

Section 2 Description

This project consists of completing the Wilson Street Park according to the adopted master plan. The master plan was adopted July 2020. This site provides a unique neighborhood park experience along an urban and heavily used greenway. It also supports the council goal to expand programming on the greenways and cultural arts programming.

History, Status, or Impact if Delayed

A delay will prevent or inhibit full programming capabilities for the park and greenway.

Justification or Link to City Goals

This project will provide connectivity to the McEachern Greenway and additional space for an outdoor classroom, nature and folklore-themed playground elements, pollinator garden, trail improvements, bridge crossings, tunnels, fairy door path, labyrinth maze, and educational signage. A delay will prevent or inhibit full programming capabilities for the park and greenway.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	900,000	0	0	0	0	900,000
Fiber for security/cameras	0	60,000	0	0	0	0	60,000
Total Capital Cost	0	960,000	0	0	0	0	960,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
F250 Truck	0	0	0	54,000	0	0	54,000
Grounds Worker (Grade 51 with assumed 3% band change)	0	0	0	63,622	0	0	63,622
One-Time Cost Equipment	0	0	0	31,000	0	0	31,000
Playground Inspections	0	0	0	2,700	0	0	2,700
Recurring annual Maintenance Cost	0	0	0	3,251	0	0	3,251
Total	0	0	0	154,573	0	0	154,573

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Bond Proceeds	0	960,000	0	0	0	0	960,000
Operating Revenue	0	0	0	154,573	0	0	154,573
Total	0	960,000	0	154,573	0	0	1,114,573

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Irish Buffalo Creek Greenway					Budget Unit #	8300
Budget Unit	P&R - Capital Projects	Functional Area	Parks & Recreation				Priority Rank	11
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		
19,967,998	198,480	0	0	0	0	219,318	19,769,518	

Section 2 **Description**

The greenway project will be developed in several phases. Cost estimates per mile based on consultant preliminary design study (2023) and approved Open Space Connectivity Analysis.

Phase I – Marvin Caldwell Park to Transport Place:

10-ft wide asphalt greenway trail beginning at Marvin Caldwell Park that runs north through City of Concord-owned property and unused street right-of-way near Irish Buffalo Creek before becoming an overland connector facility to reach the City-owned property on Transport Place. Multi-use side path facility types have been identified for Corban Avenue, Powder Street, and Cabarrus Avenue. This phase totals approximately 1.00 mile. This section provides non-motor vehicle connectivity for residents between Caldwell Park and downtown; and greenway connectivity using the existing network between the Brown Mill Mountain Bike Trail park and Caldwell Park.

Current Cost estimate for construction:

(Near Term Overland Connector)

- (A) 2023 Baseline Cost Estimate = \$1,206,000
- (B) Escalated Construction Cost Estimate to Build Year 2028 = \$1,540,000
- (C) Estimated Construction Engineering + Inspection (CEI) Costs = \$185,000
- (D=B+C) Total Estimated Construction Phase Cost = \$1,725,000
- (E) Estimated Design Cost = \$134,000
- (F) Additional Project Contingency = \$177,000
- (G=D+E+F) Total Project Budget Estimate = \$1,936,000

Phase II – Marvin Caldwell Park to Warren Coleman Boulevard (US 601):

10-ft wide asphalt greenway trail beginning at Marvin Caldwell Park that runs south on the northeast side of Irish Buffalo Creek and provides grade-separated crossings underneath the roadway bridges at Lincoln Street, Wilshire Avenue, and Warren Coleman Boulevard (US-601) totaling 0.91 miles. At-grade connector trails provided at each of the bridge underpasses tie to the overland pedestrian street network. This section adds connectivity from Caldwell Park and the Logan and Silver Hill residential communities to US 601; and non-vehicular connectivity from the Alfred Brown Center to the downtown core of Concord.

Current Cost estimate for construction:

- (A) 2023 Baseline Cost Estimate = \$2,504,000
- (B) Escalated Construction Cost Estimate to Build Year 2028 = \$3,200,000
- (C) Estimated Construction Engineering + Inspection (CEI) Costs = \$384,000
- (D=B+C) Total Estimated Construction Phase Cost = \$3,584,000
- (E) Estimated Design Cost = \$279,000
- (F) Additional Project Contingency = \$160,000
- (G=D+E+F) Total Project Budget Estimate = \$4,023,000

Phase II – Transport Place to McGill Avenue at Gibson Depot Mill (Stricker Branch) and from Stricker Branch to US 29 (Irish Buffalo Creek

10-ft wide asphalt greenway trail from proposed Transport Place trailhead parking lot with restrooms north along Irish Buffalo Creek to Gibson Depot Mill at McGill Avenue along Stricker Branch (1.3 miles) at \$1.7 million per mile (\$2.21 million); and from Stricker Branch confluence along Irish Buffalo Creek to US 29 including (.95 miles) at \$3.5 million per mile (\$3.33 million) and dependent upon NCDOT bridge replacement project B-5808. Total Estimated Cost \$5,540,000.

Phase IV – US 29 to Vietnam Veterans Park (Kannapolis)

10-ft. wide greenway will extend north approximately 2.35 miles along Irish Buffalo Creek from US 29 to Vietnam Veterans Park in Kannapolis. Not only will this phase provide connectivity to neighborhood development (some currently underway may provide trailhead parking and restroom facilities), but it will connect Kannapolis to Concord for non-motorized transportation system users. This trail is estimated to cost approximately \$2.4 million/mile (\$5.64 million); and may be separated into two sub-phases: US 29 to NC 73 (Davidson Hwy) and NC 73 to Vietnam Veterans Park.

History, Status, or Impact if Delayed

The development of these phases is contingent upon land acquisition, the renovation of Caldwell Park as a connector between phases, and on NCDOT and City transportation projects. This greenway system will connect neighborhoods, parks and recreational facilities in a multi-modal transportation network as identified in the Comprehensive Parks & Recreation Master Plan and Open Space Connectivity Analysis (OSCA).

Justification or Link to City Goals

This project aligns with the Parks & Recreation Master Plan, OSCA, and 2030 Future Land Use Plan (LUP). The development of the Irish Buffalo Creek Greenway will address bicycle & pedestrian needs prioritized in the P&R Master Plan, creating connectivity among Concord neighborhoods via a primary section of the Carolina Thread Trail network, and between the cities of Concord and Kannapolis. Additionally, it creates connectivity and non-motor vehicle access to daily needs for underserved residents of the Gibson Village, Logan, Silver Hill neighborhoods. LUP Goal 2 notes that the City should enhance mobility for all modes of transportation between the places where people live, work, shop and play. LUP Objective 5.5 calls for the City to "coordinate the expansion and development of greenways...(and) secure and improve greenways as vital transportation improvements through the development and capital improvements processes..."

Section 3	Capital Costs						
Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction Phase I	0	0	0	0	0	1,936,000	1,936,000
Construction Phase II	0	0	0	0	0	6,434,200	6,434,200
Construction Phase III	0	0	0	0	0	5,540,000	5,540,000

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Construction Phase IV	0	0	0	0	0	5,640,000	5,640,000
Total Capital Cost	0	0	0	0	0	19,550,200	19,550,200

Section 4

New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
2 Grounds Maint Workers	0	0	0	0	131,063	0	131,063
F250 Truck	0	0	0	0	40,000	0	40,000
Greenway Maintenance	0	0	0	0	4,255	0	4,255
One-Time Purchase Equipment	0	0	0	0	44,000	0	44,000
Total	0	0	0	0	219,318	0	219,318

Section 5

Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from General Fund	0	0	0	0	0	19,550,200	19,550,200
Operating Revenue	0	0	0	0	219,318	0	219,318
Total	0	0	0	0	219,318	19,550,200	19,769,518

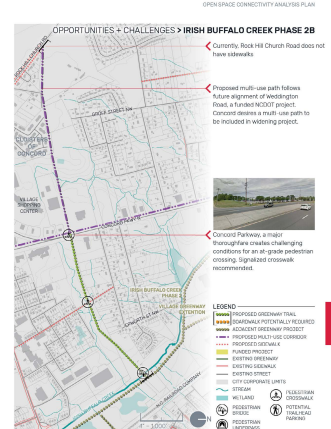
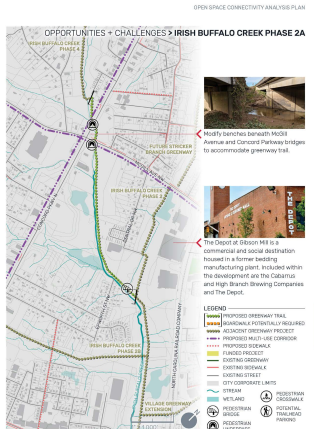
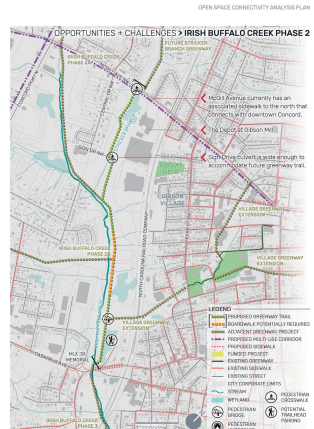
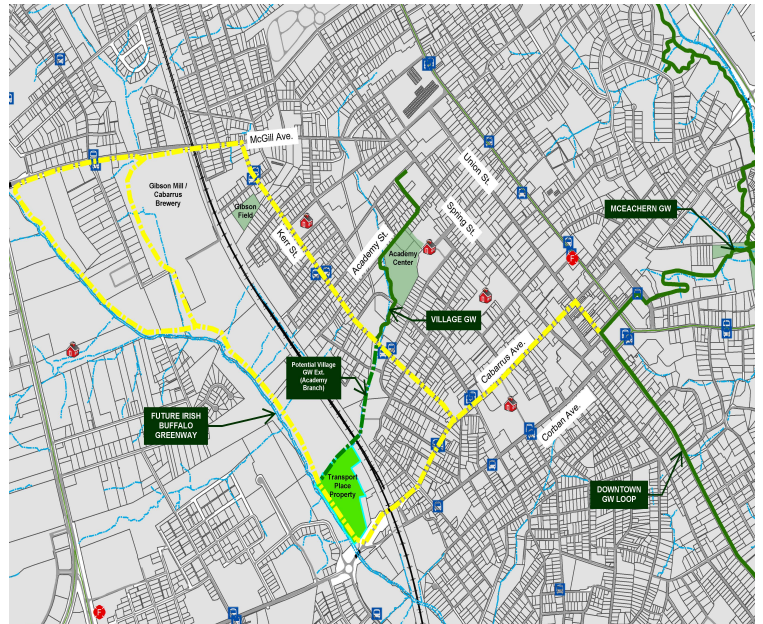
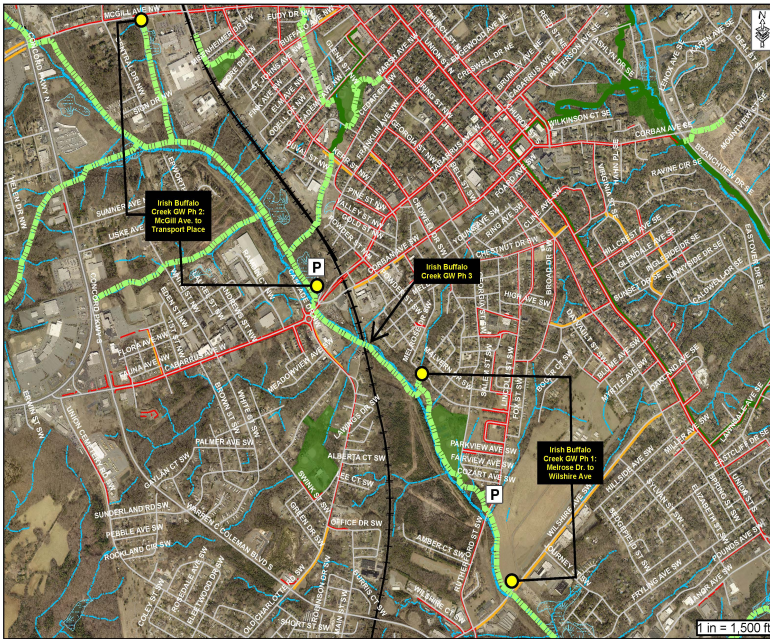
Section 6

Maps / Charts / Tables / Pictures

Section 7

Comments for Other Depts.

Operating Impacts listed on CIP for McEachern Greenway, Hospital Phase.



Fund 421: Wastewater Capital Projects

Wastewater Capital Projects Fund serves as the fund for Wastewater capital projects. This fund is comprised of Wastewater Projects budget unit.

Expenses By Project	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Rocky River Tributary Outfall to near John Q. Hammonds Drive	-	2,000,000	-	-	-
Total	\$ -	\$ 2,000,000	\$ -	\$ -	\$ -

Revenues by Funding Source	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Transfer from Sewer	-	2,000,000	-	-	-
Total	\$ -	\$ 2,000,000	\$ -	\$ -	\$ -



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Rocky River Tributary Outfall to near John Q. Hammonds Drive					Budget Unit #	8402
Budget Unit	Wastewater Projects	Functional Area	Wastewater				Priority Rank	1
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New <input checked="" type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required <input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
2,240,000	240,000	0	2,000,000	0	0	0	2,000,000	

Section 2 Description

This project will include the replacement of approximately 2,040' of 12" diameter gravity sewer line in the Rocky River Basin with a 15" diameter gravity sewer line.

History, Status, or Impact if Delayed

Justification or Link to City Goals

The proposed gravity sewer replacement outfall line is called for in the recently completed Sewer Master Plan and will provide sewer service to future anticipated development within the drainage basin. This project will replace existing infrastructure that does not appear to have sufficient capacity to accommodate future projected wastewater flows near the Charlotte Motor Speedway area.

Section 3	Capital Costs							
Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total	
R/W and Construction	0	2,000,000	0	0	0	0	0	2,000,000
Total Capital Cost	0	2,000,000	0	0	0	0	0	2,000,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
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Total

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Sewer	0	2,000,000	0	0	0	0	2,000,000
Total	0	2,000,000	0	0	0	0	2,000,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

Could be system development fees

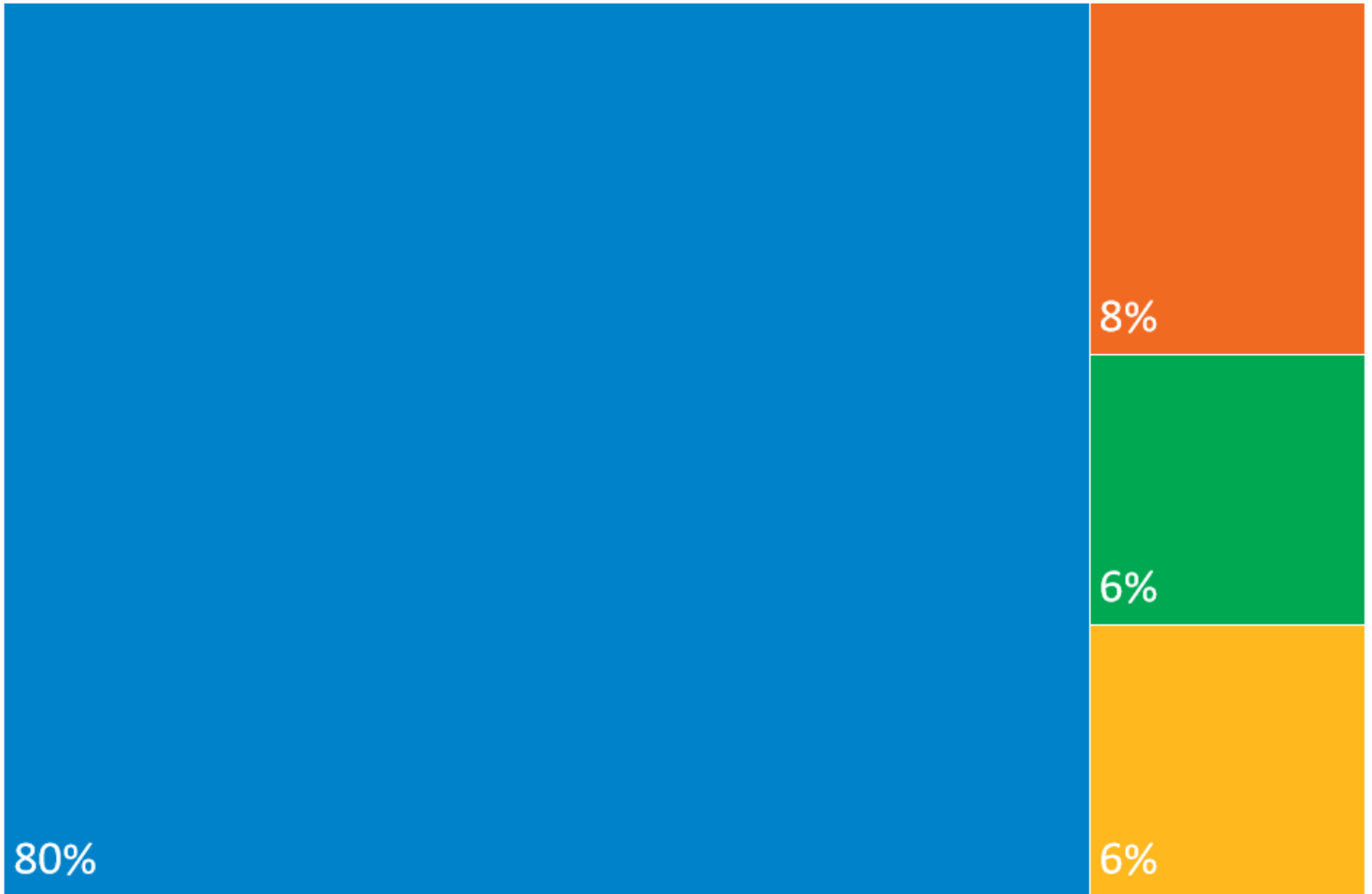
Fund 423: Transportation Capital Projects

Specified transportation projects are funded by the City's dedicated Transportation Fund. \$4.4M of the ad valorem tax rate and other specified revenues are designated by the City Council towards improving roadway capacity and safety on area streets and extending pedestrian infrastructure. The fund is composed of the Streets budget unit.

Expenses By Project	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Concord Farms Road Realignment	-	-	-	-	4,000,000
Major Corridor Resurfacing - Lake Concord	1,300,000	-	-	-	-
White Street Bridge	100,000	400,000	-	-	-
Weddington @ Rock Hill Church Roundabout	100,000	2,900,000	-	-	-
Weddington Bridge Repair	130,000	-	-	-	-
Total	\$ 1,630,000	\$ 3,300,000	\$ -	\$ -	\$ 4,000,000



FY 2025 Transportation Capital Projects



- Major Corridor Resurfacing - Lake Concord
- White Street Bridge
- Weddington @ Rock Hill Church Roundabout
- Weddington Bridge Repair

Revenues by Funding Source	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Dedicated Transportation Reserve	1,630,000	500,000	-	-	4,000,000
CMAQ Grant	-	2,400,000	-	-	-
NCDOT Share	-	400,000	-	-	-
Total	\$ 1,630,000	\$ 3,300,000	\$ -	\$ -	\$ 4,000,000

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Major Corridor Resurfacing - Lake Concord				Budget Unit #	8600		
Budget Unit	Street Projects	Functional Area	Transportation			Priority Rank	1		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New	<input type="checkbox"/> Expansion
			<input type="checkbox"/> Replacement	<input checked="" type="checkbox"/> Renovation					
			<input type="checkbox"/> Land/ROW Acq. Required						
1,300,000	0	1,300,000	0	0	0	0	1,300,000		

Section 2 **Description**

This is the first CIP in a series which consists of the necessary repairs, patching, and resurfacing of major corridor city streets throughout Concord. These streets include Lake Concord Rd., NE, McGill Ave., NW, Union St., and Weddington Rd.(from Bruton Smith Blvd. to Pitts School Rd.) This particular portion is focused on Lake Concord Rd., NE from NC 3 to Church St.

History, Status, or Impact if Delayed

Delaying patching and/or routine resurfacing can lead to more extensive repairs needed which can be exponentially more expensive.

Justification or Link to City Goals

These major corridors have been identified to be in need of resurfacing and/or other extensive maintenance in the very near future. Most of these streets are a larger cross section and more costly to resurface than the typical streets throughout the City. The estimated cost to resurface Lake Concord Rd. from NC 3 to Church St. including some anticipated patching, and the needed re-striping is \$1,300,000. This amount represents just under 50% of the annual resurfacing budget and would greatly reduce the areas that would be able to be addressed if included in a typical contract.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Resurfacing	1,300,000	0	0	0	0	0	1,300,000
Total Capital Cost	1,300,000	0	0	0	0	0	1,300,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Dedicated Transportation Reserve	1,300,000	0	0	0	0	0	1,300,000
Total	1,300,000	0	0	0	0	0	1,300,000

Section 6 **Section 7**

Maps / Charts / Tables / Pictures

Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Weddington Bridge Repair				Budget Unit #	8600		
Budget Unit	Street Projects	Functional Area	Transportation			Priority Rank	2		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New	<input type="checkbox"/> Expansion
			<input type="checkbox"/> Replacement	<input checked="" type="checkbox"/> Renovation					
			<input type="checkbox"/> Land/ROW Acq. Required						
130,000	0	130,000	0	0	0	0	130,000		

Section 2 Description

Priority maintenance repair of bridge joints on Weddington Road bridge over Rocky River.

History, Status, or Impact if Delayed

Justification or Link to City Goals

The need for repairs to the joints on the Weddington Road Bridge was identified in the latest bi-annual bridge inspections. While this repair is not immediately safety critical, it is still necessary to ensure that the issues are addressed and do not lead to further issues which would further compromise the bridge. We are also required to address any issues identified by the inspections. After seeking out quotes to have the repairs performed, it turns out to be a much more expensive repair than was anticipated and has led to the need for this CIP.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Design & Construction	130,000	0	0	0	0	0	130,000
Total Capital Cost	130,000	0	0	0	0	0	130,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
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Total

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Dedicated Transportation Reserve	130,000	0	0	0	0	0	130,000
Total	130,000	0	0	0	0	0	130,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	White Street Bridge				Budget Unit #	8600		
Budget Unit	Street Projects	Functional Area	Transportation			Priority Rank	3		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New <input checked="" type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required	<input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
500,000	0	100,000	400,000	0	0	0	500,000		

Section 2 **Description**

Replacement or potential repair of the bridge on White St. pending in-depth inspection and recommendation from consultant engineers.

History, Status, or Impact if Delayed

Justification or Link to City Goals

The White Street bridge is a non-NHS (National Highway System) bridge because it has a span of less than 20'. Due to this status, the bridge is not eligible or included in the agreement with NCDOT which contracts the bi-annual inspection of bridges within the city. Transportation staff have identified some deterioration of the bridge which will likely warrant that the structure be replaced. An inspection is being arranged and will be followed by a recommendation of replacement or repair along with an associated more accurate estimate. \$500,000 is a very rough, general estimate for replacement if that does indeed end up being the best option.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Bridge Design & Construction	100,000	400,000	0	0	0	0	500,000
Total Capital Cost	100,000	400,000	0	0	0	0	500,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Dedicated Transportation Reserve	100,000	400,000	0	0	0	0	500,000
Total	100,000	400,000	0	0	0	0	500,000

Section 6 **Section 7**

Maps / Charts / Tables / Pictures

Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Concord Farms Road Realignment					Budget Unit #	8600
Budget Unit	Street Projects	Functional Area	Transportation				Priority Rank	4
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		
4,000,000	0	0	0	0	0	4,000,000	4,000,000	

Y	<input type="checkbox"/> New	<input type="checkbox"/> Expansion
	<input type="checkbox"/> Replacement	<input type="checkbox"/> Renovation
	<input type="checkbox"/> Land/ROW Acq. Required	

Section 2 Description

This project realigns Concord Farms Rd. to connect with Windswept Rd. and establishes a 4-lane divided typical section with bike lanes, sidewalk, enhanced plantings, lighting, and signage to promote development opportunities in line with the Small Area Plan.

History, Status, or Impact if Delayed

Justification or Link to City Goals

The Concord Farms Rd. realignment will provide safer access to US 29 at a signalized intersection. The project will be designed as a median divided facility with sidewalk and bicycle accommodations. This corridor is currently a largely undeveloped, agricultural area in the geographic center of Concord. The project will provide better access for economic development.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	0	0	0	4,000,000	0	4,000,000
Total Capital Cost	0	0	0	0	4,000,000	0	4,000,000

Section 4 New or Additional Impact on Operating Budget

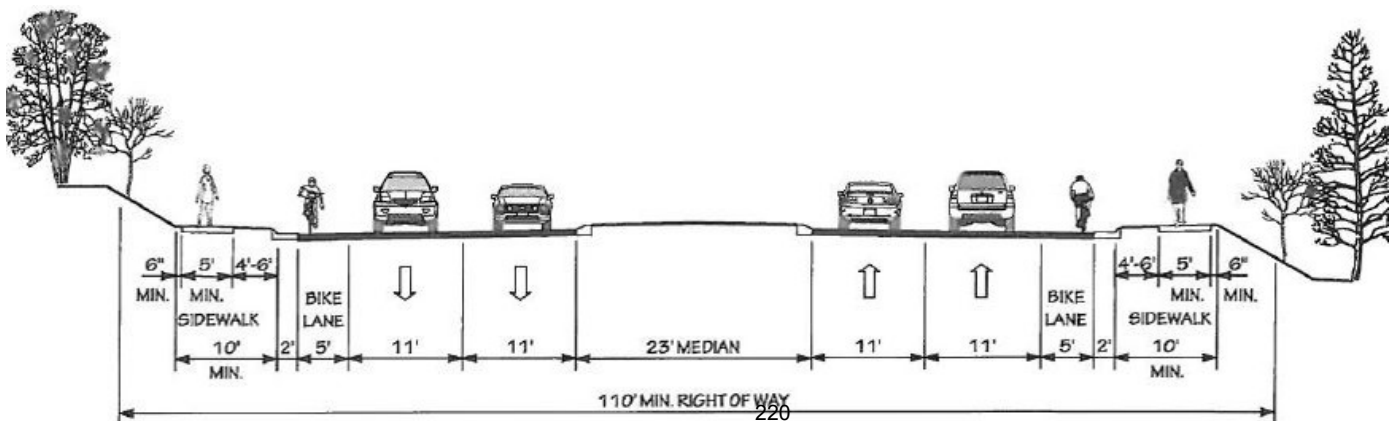
Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
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Total

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Dedicated Transportation Reserve	0	0	0	0	4,000,000	0	4,000,000
Total	0	0	0	0	4,000,000	0	4,000,000

Section 6 Maps / Charts / Tables / Pictures **Section 7 Comments for Other Depts.**



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Weddington @ Rock Hill Church Roundabout				Budget Unit #	8600	
Budget Unit	Street Projects	Functional Area	Transportation			Priority Rank	5	
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New <input type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required <input checked="" type="checkbox"/> Expansion <input type="checkbox"/> Renovation
3,000,000	0	100,000	2,900,000	0	0	0	3,000,000	

Section 2 **Description**

Project consists of engineering, right-of-way acquisition, and construction of a roundabout at the intersection of Weddington Road and Rock Hill Church Road.

History, Status, or Impact if Delayed

Given the awkward geometry of the existing intersection of Weddington Road and Rock Hill Church Road it has long been a potential candidate for a roundabout. A recent study by NCDOT has confirmed that converting the intersection to a roundabout would increase the efficiency and safety of the intersection. Staff will be applying for various grants to help fund the rough estimate of \$3,000,000 for the total cost of the project. Given that estimate, the City's 20% would be approximately \$600,000. If the project is confirmed as an NCDOT Spot safety project then NCDOT may provide up to \$400,000 towards the local match which would bring the City's estimated responsibility to \$200,000.

Justification or Link to City Goals

NCDOT performed a study which determined that a single lane roundabout is the best option to improve the efficiency and safety of this intersection.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Design & Construction	100,000	2,900,000	0	0	0	0	3,000,000
Total Capital Cost	100,000	2,900,000	0	0	0	0	3,000,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
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Total

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
CMAQ	0	2,400,000	0	0	0	0	2,400,000
Dedicated Transportation Reserve	100,000	100,000	0	0	0	0	200,000
Total	100,000	2,500,000	0	0	0	0	2,600,000

Section 6 **Section 7** **Comments for Other Depts.**

Maps / Charts / Tables / Pictures

Fund 426: Fire Capital Projects

Fire projects are accounted for using this fund. This fund is comprised of Fire Projects budget unit.

Expenses By Project	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Fire Station 13 (Flowes Store Rd.)	1,350,000	6,418,000	629,965	1,335,985	-
SCBA Replacements	-	2,600,000	-	-	-
Total	\$ 1,350,000	\$ 9,018,000	\$ 629,965	\$ 1,335,985	\$ -



FY 2025 Fire Capital Projects



■ Fire Station 13 (Flowes Store Rd.)

Revenues by Funding Source	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Transfer from General Capital Reserve	-	2,600,000	-	-	-
Financing Proceeds	300,000	6,418,000	-	-	-
Operating Revenue (for CIP)	1,050,000	-	629,965	1,335,985	-
Total	\$ 1,350,000	\$ 9,018,000	\$ 629,965	\$ 1,335,985	\$ -

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Fire Station 13 (Flowes Store Rd.)					Budget Unit #	8670
Budget Unit	Fire Station Projects	Functional Area	Public Safety				Priority Rank	1
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		
9,733,950	0	1,350,000	6,418,000	629,965	1,335,985	0	9,733,950	

Section 2 Description

New Fire Station 13 (Flowes Store Rd.)

History, Status, or Impact if Delayed

As this area continues to grow, a station will be needed to deliver emergency services. The department worked with Legal and Planning to secure property that was suitable for a new fire station in future years. The City has approved annexation in this area and there are several larger subdivisions that are outside the response capabilities of existing fire stations. To deliver emergency services, as well as maintain ISO ratings, a new fire station will need to be constructed and staffed.

Justification or Link to City Goals

This project falls within the Strategic Goal to support public safety facility, equipment, and personnel needs to meet service demands.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction (design-build Process)	0	5,800,000	0	0	0	0	5,800,000
Engineering/Architecture	300,000	0	0	0	0	0	300,000
Fiber to FS 13	0	418,000	0	0	0	0	418,000
Owner provided (furnishing, inspections)	0	200,000	0	0	0	0	200,000
Total Capital Cost	300,000	6,418,000	0	0	0	0	6,718,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Engine 13	1,050,000	0	0	0	0	0	1,050,000
Equipment for Engine 13	0	0	85,000	0	0	0	85,000
Fire Captain x3 (includes benefits @ \$110,534.67 per position) NEW GRADE (April start date)	0	0	82,901	341,552	0	0	424,453
Fire Engineer x3 (includes benefits @ \$87,745.97 per position) NEW GRADE APRIL START	0	0	65,809	271,135	0	0	336,944
Fire Fighter x6 (includes benefits @ \$69,088 per position) NEW GRADE APRIL START	0	0	103,681	430,472	0	0	534,153
Fire Lieutenant x3 (includes benefits @ \$94,765.67 per position) NEW GRADE (April start date)	0	0	71,074	292,826	0	0	363,900
PPE for Engine 13 Personnel	0	0	147,000	0	0	0	147,000
Radios for Engine 13	0	0	43,000	0	0	0	43,000
Uniforms for Engine 13 Personnel	0	0	31,500	0	0	0	31,500
Total	1,050,000	0	629,965	1,335,985	0	0	3,015,950

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Financing Proceeds	300,000	6,418,000	0	0	0	0	6,718,000
General Fund Operating Revenues	1,050,000	0	629,965	1,335,985	0	0	3,015,950
Total	1,350,000	6,418,000	629,965	1,335,985	0	0	9,733,950

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 6

Maps / Charts / Tables / Pictures

Section 7

Comments for Other Depts.

This will involve the following departments: Engineering, Buildings & Grounds, Legal, City Manager's Office, and Electric.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	SCBA Replacements				Budget Unit #	8670		
Budget Unit	Fire Station Projects	Functional Area	Public Safety			Priority Rank	2		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New <input checked="" type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required	<input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
2,600,000	0	0	2,600,000	0	0	0	2,600,000		

Section 2 Description

Current Self Contained Breathing Apparatus (SCBA) equipment is at the end of its life cycle.

History, Status, or Impact if Delayed

At the end of the manufacturer's life cycle, which coincides with the replacement schedule, the SCBAs will no longer be covered under warranty and any issues with the SCBAs will not be covered. Therefore, a great expense will be incurred by the department to replace damaged equipment from normal use as well as other issues, such as electronic components, that can cost thousands of dollars per unit to repair. With new units, a new 10-15 year manufacture warranty is provided which can save the department tens of thousands of dollars over the lifespan of the equipment.

Justification or Link to City Goals

Self Contained Breathing Apparatus (SCBA), also known as air packs, are critical equipment that firefighters use when battling fires and other immediately dangerous to life and health (IDLH) environments. SCBAs have a life span and are bench tested on an annual basis. Additionally, the National Fire Protection Agency (NFPA) conducts updates to standards on roughly a five year cycle. These updates require the current SCBAs to be updated to meet the new standards for things such as alarm limits, universal fittings (for interoperability with other agencies) and other items. At the time of replacement, the current SCBAs will be roughly 15 years old and three versions of NFPA behind the standard.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
SCBA replacements	0	2,600,000	0	0	0	0	2,600,000
Total Capital Cost	0	2,600,000	0	0	0	0	2,600,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
General Capital Reserve	0	2,600,000	0	0	0	0	2,600,000
Total	0	2,600,000	0	0	0	0	2,600,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** **Comments for Other Depts.**

Fund 429: Water Capital Projects

Water projects are accounted for using this fund. It is comprised of the Water Projects budget unit.

Expenses By Project	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
South/West Water Capacity Improvements	-	-	4,950,000	7,500,000	4,000,000
Old Charlotte Road Waterline Replacement	1,000,000	-	-	-	-
Union Cemetery Road Realignment	100,000	-	-	-	-
Poplar Tent Road Widening - East of I-85 to George Liles Boulevard	-	1,001,500	1,001,500	-	-
AMI System Replacement	6,000,000	6,000,000	-	-	-
Total	\$ 7,100,000	\$ 7,001,500	\$ 5,951,500	\$ 7,500,000	\$ 4,000,000



FY 2025 Water Capital Projects



■ Old Charlotte Road Waterline Replacement
 ■ Union Cemetery Road Realignment
 ■ AMI System Replacement

Revenues by Funding Source	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Future Projects - System Development Fees	-	-	1,900,000	-	4,000,000
Transfer from Water	-	7,001,500	4,051,500	7,500,000	-
Transfer from Utility Capital Reserve	1,000,000	-	-	-	-
Future Projects - Reserves	6,100,000	-	-	-	-
Total	\$ 7,100,000	\$ 7,001,500	\$ 5,951,500	\$ 7,500,000	\$ 4,000,000

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	South/West Water Capacity Improvements					Budget Unit #	8700
Budget Unit	Water Projects	Functional Area	Water			Priority Rank	1	
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New <input type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required <input checked="" type="checkbox"/> Expansion <input type="checkbox"/> Renovation
21,350,000	900,000	0	0	4,950,000	7,500,000	4,000,000	20,450,000	

Section 2 **Description**

The South/West Water Capacity Project include a group of projects that were recommended in the Water Master Plan. This group of projects will assist with redundancy and capacity management between water treatment plants, as well as allowing a higher volume of water to be provided to Harrisburg and Midland as needed. This group of projects includes: 1) a 5 million gallon per day (MGD) pump station in the vicinity of the intersection of Stough Rd and Hwy 49, 2) upsizing the current 8" water main along Stough Rd (future George Liles Pkwy) to a 24" water main, 3) installing a new 16" cross-country water main between Stough Rd and Rocky River Rd, 4) upsizing the current 12" water main along Rocky River Road to a 16" water main, and 5) extension of a 24" water main along Hwy 49 from Zion Church Rd to the area of Stough Rd.

History, Status, or Impact if Delayed

Justification or Link to City Goals

To further enhance system pressure and enable greater volumes of water to be distributed throughout our system more efficiently as outlined in the completed Water Master Plan.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
5 MGD Booster Pump Station - Design	0	0	450,000	0	0	0	450,000
5 MGD Booster Pump Station - R/W & Construction	0	0	0	3,000,000	0	0	3,000,000
Cross Country - R/W & Construction	0	0	0	0	4,000,000	0	4,000,000
Rocky River - R/W & Construction	0	0	0	0	0	4,000,000	4,000,000
Stough Road - Design, R/W, & Construction	0	0	4,500,000	4,500,000	0	0	9,000,000
Total Capital Cost	0	0	4,950,000	7,500,000	4,000,000	4,000,000	20,450,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
5 MGD Booster Pump Station - Transfer from Water	0	0	450,000	3,000,000	0	0	3,450,000
Cross Country - Future Project Reserves (SDF)	0	0	0	0	4,000,000	0	4,000,000
Rocky River - Future Project Reserves (SDF)	0	0	0	0	0	4,000,000	4,000,000
Stough Road - Future Water Projects Reserves (SDF)	0	0	1,900,000	0	0	0	1,900,000
Stough Road - Transfer from Water	0	0	2,600,000	4,500,000	0	0	7,100,000
Total	0	0	4,950,000	7,500,000	4,000,000	4,000,000	20,450,000

Section 6 **Section 7**
 Maps / Charts / Tables / Pictures Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	AMI System Replacement					Budget Unit #	8700
Budget Unit	Water Projects	Functional Area	Water				Priority Rank	2
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New <input checked="" type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required <input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
15,885,000	3,885,000	6,000,000	6,000,000	0	0	0	12,000,000	

Section 2 **Description**

This project is for installation of a new advanced metering infrastructure (AMI) system which will improve communication up-time, significantly increase data availability for operations, increase the efficiency of billing reads, and reduce the amount of manual meter reads required.

History, Status, or Impact if Delayed

The existing Water AMI meters rely on the electric meters in areas to be data transfer points. As Electric undertakes the upgrade to their Smartgrid system, the entirety of the remaining operable water AMI system will become inoperable when they switch to a new system. The Water AMI system must be on the same track as the Electric changes or it will decrease the level of service of the existing Water AMI system.

Justification or Link to City Goals

The current AMI system's effectiveness is less than ideal, and there are a significant number of meters that need to be replaced. This new system will be innovative and will increase productivity and transparency when fully implemented.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
AMI Project	6,000,000	6,000,000	0	0	0	0	12,000,000
Total Capital Cost	6,000,000	6,000,000	0	0	0	0	12,000,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Future Project Reserves	6,000,000	0	0	0	0	0	6,000,000
Transfer from Water	0	6,000,000	0	0	0	0	6,000,000
Total	6,000,000	6,000,000	0	0	0	0	12,000,000

Section 6 **Section 7**

Maps / Charts / Tables / Pictures

Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Union Cemetery Road Realignment				Budget Unit #	8700		
Budget Unit	Water Projects	Functional Area	Water			Priority Rank	3		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New <input checked="" type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required	<input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
130,000	30,000	100,000	0	0	0	0	100,000		

Section 2 Description

This project consists of providing water infrastructure replacements and/or relocations as necessary due to the realignment of Union Cemetery Road as described in the proposed NCDOT project (TIP No. U-5956).

History, Status, or Impact if Delayed

Justification or Link to City Goals

These water infrastructure replacements and/or relocations within the project area described above will further enhance/improve the overall hydraulics of the water system and provide continued service to existing water customers.

Section 3	Capital Costs							
Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total	
Construction	100,000	0	0	0	0	0	0	100,000
Total Capital Cost	100,000	0	0	0	0	0	0	100,000

Section 4	New or Additional Impact on Operating Budget							
Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total	
Total								

Section 5	Method(s) of Financing							
Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total	
Future Projects Reserves	100,000	0	0	0	0	0	0	100,000
Total	100,000	0	0	0	0	0	0	100,000

Section 6	Maps / Charts / Tables / Pictures	Section 7	Comments for Other Depts.
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City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Poplar Tent Road Widening - East of I-85 to George Liles Boulevard				Budget Unit #	8700		
Budget Unit	Water Projects	Functional Area	Water			Priority Rank	4		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New <input checked="" type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required	<input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
2,203,000	200,000	0	1,001,500	1,001,500	0	0	2,003,000		

Section 2 **Description**

This project consists of providing water infrastructure replacements and/or relocations as necessary due to the widening of Poplar Tent Road from East of I-85 to George Liles Boulevard as described in the proposed NCDOT project (TIP No. U-3415).

History, Status, or Impact if Delayed

Justification or Link to City Goals

These water infrastructure replacements and/or relocations within the project area will further enhance/improve the overall hydraulics of the water system and provide continued service to existing water customers.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	1,001,500	1,001,500	0	0	0	2,003,000
Total Capital Cost	0	1,001,500	1,001,500	0	0	0	2,003,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Water	0	1,001,500	1,001,500	0	0	0	2,003,000
Total	0	1,001,500	1,001,500	0	0	0	2,003,000

Section 6 **Section 7**

Maps / Charts / Tables / Pictures Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Old Charlotte Road Waterline Replacement				Budget Unit #	8700		
Budget Unit	Water Projects	Functional Area	Water			Priority Rank	5		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New <input checked="" type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required	<input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
1,000,000	0	1,000,000	0	0	0	0	1,000,000		

Section 2 Description

Replacement of approximately 2,000 feet of 12" waterline

History, Status, or Impact if Delayed

Justification or Link to City Goals

Because of repeated maintenance needs, we have identified this section of waterline to be replaced.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Easements, Construction	1,000,000	0	0	0	0	0	1,000,000
Total Capital Cost	1,000,000	0	0	0	0	0	1,000,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Capital Reserve	1,000,000	0	0	0	0	0	1,000,000
Total	1,000,000	0	0	0	0	0	1,000,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

Fund 430: General Capital Projects

General Fund Capital Projects that are not Parks & Recreation or Fire projects are accounted for using this fund. This fund is comprised of the General Projects and the Brown Operations Complex Projects budget units.

Expenses By Project	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
BOC Expanded Parking at Old Fuel Station	-	-	-	582,528	-
Fleet Facility Redesign for Radio Shop	-	350,000	-	-	-
TDMA Radio System Upgrade	-	720,000	-	-	-
Dispatch Radio Console Replacements	-	681,608	-	-	-
Fiber Network Expansion HWY 73	-	250,000	-	-	-
Total	\$ -	\$ 2,001,608	\$ -	\$ 582,528	\$ -

Revenues by Funding Source	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Transfer from General Fund	-	1,651,608	-	-	-
Transfer from General Capital Reserve	-	350,000	-	-	-
Future Projects - Reserves	-	-	-	582,528	-
Total	\$ -	\$ 2,001,608	\$ -	\$ 582,528	\$ -



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	BOC Expanded Parking at Old Fuel Station				Budget Unit #	8800		
Budget Unit	BOC Admin Projects	Functional Area	Public Works			Priority Rank	1		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New	<input checked="" type="checkbox"/> Expansion
							<input type="checkbox"/> Replacement	<input type="checkbox"/> Renovation	
							<input type="checkbox"/> Land/ROW Acq. Required		
582,528	0	0	0	0	582,528	0	582,528		

Section 2 Description

Remove old fueling station and expand Brown Operations Center parking.

History, Status, or Impact if Delayed

Justification or Link to City Goals

Additional parking (55 spaces) will allow for future employee growth and accommodate visitors for training at the BOC.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Parking Lot Expansion	0	0	0	582,528	0	0	582,528
Total Capital Cost	0	0	0	582,528	0	0	582,528

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Future Projects Reserve	0	0	0	582,528	0	0	582,528
Total	0	0	0	582,528	0	0	582,528

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Fiber Network Expansion HWY 73				Budget Unit #	8804	
Budget Unit	General Projects	Functional Area	General Capital			Priority Rank	1	
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		
250,000	0	0	250,000	0	0	0	250,000	

<input checked="" type="checkbox"/>	New	<input checked="" type="checkbox"/>	Expansion
<input type="checkbox"/>	Replacement	<input type="checkbox"/>	Renovation
<input type="checkbox"/>	Land/ROW Acq. Required		

Section 2 Description

This project will provide more fiber redundancy for Concord-Padgett Regional Airport, Fire stations 5, 7 and 9. It will also provide fiber redundancy for several Water, Electric and Signals circuits out on this end of the city and provide more available fiber. This will be a new 4 mile fiber run on existing City of Concord electric poles.

History, Status, or Impact if Delayed

This will provide a redundant path for several City facilities on the western side of Concord and will also give more fiber availability overall.

Justification or Link to City Goals

This project meets the City Council goal to strengthen the City's fiber infrastructure and ensure all City facilities have fiber capability. This is needed to be able to add redundancy to various City facilities on the western side of the city. This will help prevent outages in the event of a damaged or cut fiber on this side of the city.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Fiber Network Expansion - Hwy 73	0	250,000	0	0	0	0	250,000
Total Capital Cost	0	250,000	0	0	0	0	250,000

Section 4 New or Additional Impact on Operating Budget

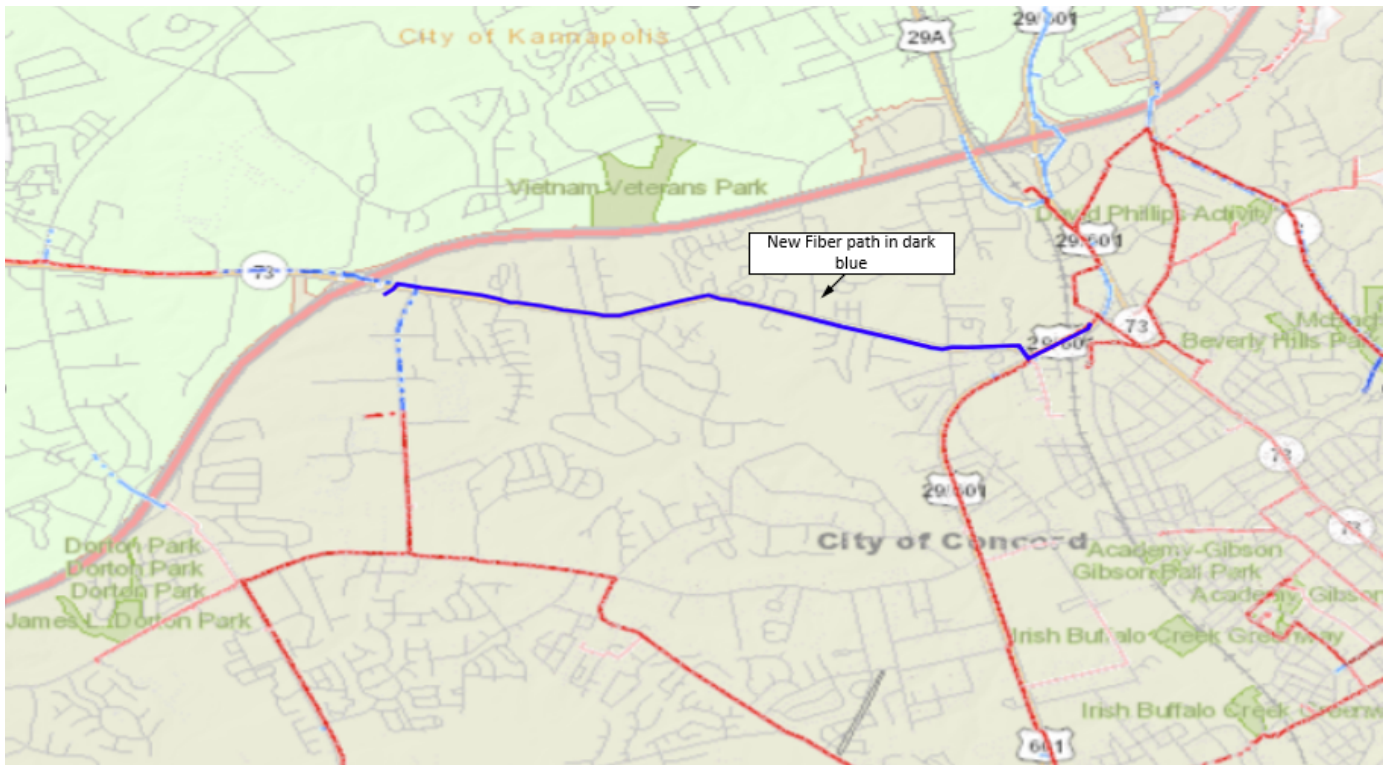
Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
---------------------	------------	------------	------------	------------	------------	-------------	-------

Total

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from General Fund	0	250,000	0	0	0	0	250,000
Total	0	250,000	0	0	0	0	250,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	TDMA Radio System Upgrade				Budget Unit #	8804		
Budget Unit	General Projects	Functional Area	Public Safety			Priority Rank	2		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New	<input checked="" type="checkbox"/> Expansion
							<input type="checkbox"/> Replacement	<input type="checkbox"/> Renovation	
							<input type="checkbox"/> Land/ROW Acq. Required		
720,000	0	0	720,000	0	0	0	720,000		

Section 2 **Description**

The City of Concord, Cabarrus County, and the City of Kannapolis will need to transition the Cabarrus radio frequency tower equipment from its current FDMA system to a TDMA system as other UASI systems and the VIPER state system also make the transition to TDMA. The upgrade from FDMA to TDMA will double the amount of frequency usage per channel. As with many other technologies, radio system technology is being used in more advanced ways than just transmitting voice. Data is now regularly pushed through the radio system back into CAD and other systems providing real-time information. The ability to double the amount of voice and data traffic pushed through the radio system will help eliminate system busyness.

The project will be split 40/40/20 with Concord and Cabarrus County each carrying 40% of the cost and Kannapolis carrying the remaining 20%. The timing of the transition will have to be coordinated between all three agencies. VIPER and City of Charlotte are aiming toward a July 2025 upgrade for their systems. Cabarrus agencies agree to monitor these projects and their timeline over the coming year and will adjust the Cabarrus timeline if needed. Current estimates provided to Cabarrus from Motorola estimate a cost of \$1.8 million to complete the Cabarrus upgrade.

History, Status, or Impact if Delayed

Failure to upgrade the radio system to TDMA could cause radio system busies for users and require agencies to limit the amount of data allowed to cross through the radio system thus not allowing them to utilize available industry technology. The project will need to be coordinated with Cabarrus and Kannapolis. All three agencies agree to monitor the City of Charlotte and their transition to TDMA before moving forward with any Cabarrus system upgrade.

Justification or Link to City Goals

Support the projected Public Safety facility, equipment, and personal needs to meet service demands.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Radio System Upgrade	0	720,000	0	0	0	0	720,000
Total Capital Cost	0	720,000	0	0	0	0	720,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from General Fund	0	720,000	0	0	0	0	720,000
Total	0	720,000	0	0	0	0	720,000

Section 6 **Section 7**

Maps / Charts / Tables / Pictures

Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Dispatch Radio Console Replacements				Budget Unit #	8804		
Budget Unit	General Projects	Functional Area	Public Safety			Priority Rank	3		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New <input checked="" type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required	<input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
681,608	0	0	681,608	0	0	0	681,608		

Section 2 **Description**

City of Concord Communications currently has six MCC7500 dispatch radio consoles in operation. This model is no longer available for purchase and will be end of support as of December 21, 2028; however, UASI will continue to support this model up until the release of the ASTRO25 system release A2026.x which is scheduled for December 1, 2026. Once the Cabarrus network is upgraded with the new release, MCC7500s will no longer be supported on the UASI system. Concord Communications will need to replace these radio consoles with AXS Dispatch Consoles.

History, Status, or Impact if Delayed

If replacement radios are not purchased, current console radios will be inoperable once the 2026 system upgrade is completed. If a new 911 Center is constructed, this CIP will be removed.

Justification or Link to City Goals

Support the projected Public Safety facility, equipment, and personal needs to meet service demands.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Consoles	0	681,608	0	0	0	0	681,608
Total Capital Cost	0	681,608	0	0	0	0	681,608

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from General Fund	0	681,608	0	0	0	0	681,608
Total	0	681,608	0	0	0	0	681,608

Section 6 **Section 7**

Maps / Charts / Tables / Pictures

Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Fleet Facility Redesign for Radio Shop				Budget Unit #	8804		
Budget Unit	General Projects	Functional Area	Public Safety			Priority Rank	4		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New	<input type="checkbox"/> Expansion
							<input type="checkbox"/> Replacement	<input checked="" type="checkbox"/> Renovation	
							<input type="checkbox"/> Land/ROW Acq. Required		
350,000	0	0	350,000	0	0	0	350,000		

Section 2 **Description**

The construction of a new Fleet facility is scheduled to be completed late summer of 2025, at which time the current fleet facility will undergo renovation in preparation for the Radio Shop relocation. The renovation will include updating and configuring the administrative office area to add additional individual offices, communal spaces and adding HVAC to the bay area along with warehouse storage to house fiber reels, fiber supplies and vehicle installation components.

History, Status, or Impact if Delayed

Radio Shop is currently operating out of a single, one-sided bay for vehicle builds. The bay will hold two smaller SUV or pick-up type vehicles, or a single large vehicle, such as bucket truck, fire truck or large service truck. Staff will have two drive through bays at the new location along with several one-sided bays. Renovation will include creating a tech room, storage rooms and individual office for Communications staff to include Communications Shop Manager, Network Manager, Administrative Assistant, and Communications/Network Technicians. Fiber Network supplies will be moved from the warehouse to the new location to free up warehouse space and allow for better inventory distribution and control.

Justification or Link to City Goals

Support the projected Public Safety facility, equipment, and personal needs to meet service demands.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Facility Redesign	0	350,000	0	0	0	0	350,000
Total Capital Cost	0	350,000	0	0	0	0	350,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
General Capital Reserve	0	350,000	0	0	0	0	350,000
Total	0	350,000	0	0	0	0	350,000

Section 6 **Section 7**

Maps / Charts / Tables / Pictures

Comments for Other Depts.

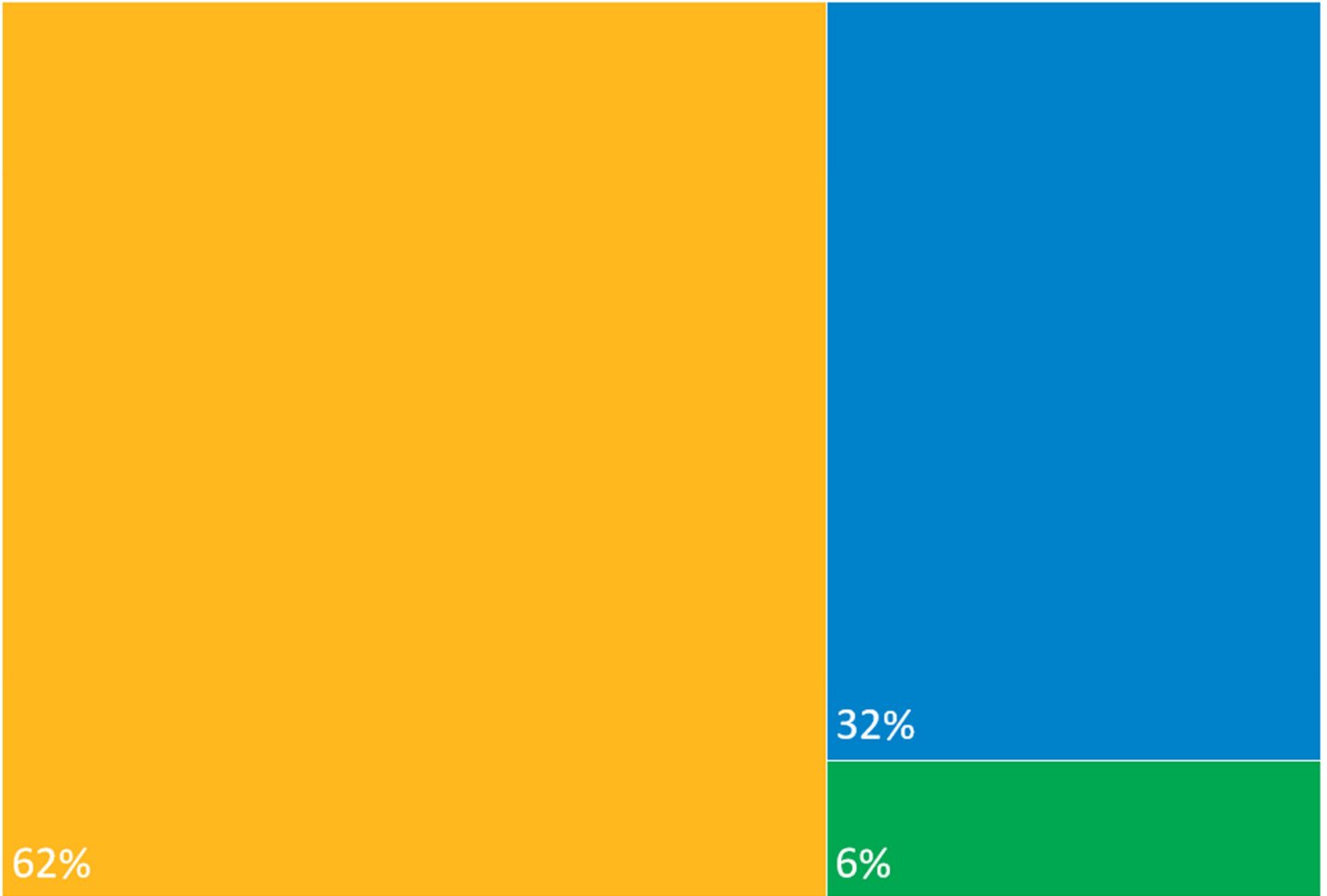
Utilities will stay connected but transferred to the Radio Shop.

Fund 451: Aviation Capital Projects

Aviation projects are accounted for using this fund. It is comprised of the Airport Projects budget unit.

Expenses By Project	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Airport Ops/Security Center	-	-	500,000	-	-
FBO Terminal Building Rehabilitation	-	200,000	2,000,000	-	-
SDA Commercial Passenger Terminal Building Phase 2	-	1,500,000	7,300,000	8,000,000	-
South Development Apron Expansion Phase 2	-	1,100,000	4,740,589	250,000	5,914,000
Runway 20 EMAS	-	-	938,676	3,754,700	-
Myint Lane Airport Access Road	-	-	-	70,000	700,000
Myint Lane Airport Apron Development	-	-	-	150,000	1,200,000
North Internal Service Road	-	-	-	325,000	1,824,300
Airport Helipads	-	-	-	-	41,000
Commercial Passenger Terminal Parking Phase 2	-	600,000	6,000,000	-	-
Aviation Blvd./Zephyr Pl. Connecting Road	-	-	4,000,000	-	-
General Aviation (GA) Complex	-	-	-	2,000,000	8,000,000
Community Hangar	1,000,000	500,000	15,000,000	-	-
Vehicle Gates #1-6 Rehabilitation	180,000	-	-	-	-
Fire Suppression Upgrades	-	500,000	-	-	-
Tiedown and South Ramp Rehabilitation	-	100,000	1,200,000	-	-
Rental Car Facility	-	100,000	1,000,000	-	-
Aviation Fiber/Natural Gas	-	737,050	572,501	-	-
Runway Widening	-	12,000,000	12,000,000	-	-
Mistywood Land Acquisition	1,965,000	1,980,000	1,980,000	-	-
Total	\$ 3,145,000	\$ 19,317,050	\$ 57,231,766	\$ 14,549,700	\$ 17,679,300

FY 2025 Aviation Capital Projects



■ Community Hangar
 ■ Vehicle Gates #1-6 Rehabilitation
 ■ Mistywood Land Acquisition

Revenues by Funding Source	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Transfer from Capital Projects	-	200,000	2,000,000	-	-
Financing Proceeds	-	75,000	15,365,000	750,000	-
Transfer from Aviation	93,000	3,332,050	9,483,493	2,287,735	9,001,115
Future Grants	3,052,000	15,710,000	30,383,273	11,511,965	8,678,185
Total	\$ 3,145,000	\$ 19,317,050	\$ 57,231,766	\$ 14,549,700	\$ 17,679,300

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Mistywood Land Acquisition					Budget Unit #	6300
Budget Unit	Airport Projects	Functional Area	Aviation				Priority Rank	1
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New <input type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required <input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
5,925,000	0	1,965,000	1,980,000	1,980,000	0	0	5,925,000	

Section 2 **Description**

In the FAA approved Master Plan, along with the Airport Layout Plan, updated in 2019, 9 parcels were identified to acquire in support of the proposed new General Aviation (GA) complex. Discussions with the FAA have shown that we can use grant funding from the Bipartisan Infrastructure Law to cover 90% of the land acquisition, which we plan to use across FY24-FY28.

History, Status, or Impact if Delayed

This project would provide the land for the GA complex, Myint Lane Airport Access Road, and Myint Lane Airport Apron Development.

Justification or Link to City Goals

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Appraisal, Environmental & Re-location Assistance	165,000	0	0	0	0	0	165,000
Mistywood Land Acquisition	1,800,000	1,980,000	1,980,000	0	0	0	5,760,000
Total Capital Cost	1,965,000	1,980,000	1,980,000	0	0	0	5,925,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
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Total

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Federal Grant	1,800,000	1,800,000	1,800,000	0	0	0	5,400,000
State Grants	90,000	90,000	90,000	0	0	0	270,000
Transfer from Aviation	75,000	90,000	90,000	0	0	0	255,000
Total	1,965,000	1,980,000	1,980,000	0	0	0	5,925,000

Section 6 **Section 7**

Maps / Charts / Tables / Pictures

Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Runway Widening					Budget Unit #	6300
Budget Unit	Airport Projects	Functional Area	Aviation				Priority Rank	2
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New <input type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required
24,889,172	889,172	0	12,000,000	12,000,000	0	0	24,000,000	<input checked="" type="checkbox"/> Expansion <input type="checkbox"/> Renovation

Section 2 Description

This project is to accommodate commercial traffic by expanding the existing runway from 100' to 150' wide.

History, Status, or Impact if Delayed

The design for this project was previously funded in FY2022.

Justification or Link to City Goals

FAA guidance advises a runway width of 150' for the type of aircraft operating out of Concord-Padgett Regional Airport.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	12,000,000	12,000,000	0	0	0	24,000,000
Total Capital Cost	0	12,000,000	12,000,000	0	0	0	24,000,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Federal Grant	0	10,800,000	10,800,000	0	0	0	21,600,000
Transfer from Aviation	0	1,200,000	1,200,000	0	0	0	2,400,000
Total	0	12,000,000	12,000,000	0	0	0	24,000,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Airport Ops/Security Center					Budget Unit #	6300	
Budget Unit	Airport Projects	Functional Area	Aviation			Priority Rank	3		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New	<input type="checkbox"/> Expansion
							<input type="checkbox"/> Replacement	<input checked="" type="checkbox"/> Renovation	
							<input type="checkbox"/> Land/ROW Acq. Required		
562,500	62,500	0	0	500,000	0	0	500,000		

Section 2 Description

This project renovates the current Fire Station #6 after the new station is built so that it can house an airport operations/security center with space for offices.

History, Status, or Impact if Delayed

The current space for the safety/security office and badging office has been expanded already, but the need for more space will continue to grow as operations continue to increase at the airport. This project is contingent on Fire constructing the new Fire Station #6.

Justification or Link to City Goals

The current Fire Station #6 is being relocated to a new building, which will leave the current building empty. We would like to use this space to house an airport operations/security center. A centralized operations/security center would allow staff to better monitor airport activities and enhance security.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Architectural Review & Design	0	0	0	0	0	0	0
Renovation Costs for Airport Fire Station & Security Center	0	0	500,000	0	0	0	500,000
Total Capital Cost	0	0	500,000	0	0	0	500,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Federal Grant	0	0	0	0	0	0	0
State Grant	0	0	500,000	0	0	0	500,000
Transfer from Aviation	0	0	0	0	0	0	0
Total	0	0	500,000	0	0	0	500,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Vehicle Gates #1-6 Rehabilitation					Budget Unit #	6300	
Budget Unit	Airport Projects	Functional Area	Aviation				Priority Rank	4	
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New	<input type="checkbox"/> Expansion
							<input type="checkbox"/> Replacement	<input checked="" type="checkbox"/> Renovation	
							<input type="checkbox"/> Land/ROW Acq. Required		
180,000	0	180,000	0	0	0	0	180,000		

Section 2 Description

This rehabilitation will include all new mechanisms, gates, in-ground loops, signage and repaving at 6 vehicle gates located on the General Aviation (GA) side of the airport.

History, Status, or Impact if Delayed

A majority of these gates have been repaired from damages by vehicles (buses and heavy trucks). Pavement has suffered under construction vehicles accessing the airside through many of these gates as well.

Justification or Link to City Goals

Years of vehicle traffic, including construction traffic, have taken their toll on these gates, including the asphalt and the loops. Numerous repairs have been made over time, but the condition of the gates and pavement are making these repairs more difficult.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Vehicle Gates Rehab Costs	180,000	0	0	0	0	0	180,000
Total Capital Cost	180,000	0	0	0	0	0	180,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
State Grant	162,000	0	0	0	0	0	162,000
Transfer from Aviation	18,000	0	0	0	0	0	18,000
Total	180,000	0	0	0	0	0	180,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Fire Suppression Upgrades				Budget Unit #	6300		
Budget Unit	Airport Projects	Functional Area	Aviation			Priority Rank	5		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New	<input type="checkbox"/> Expansion
							<input type="checkbox"/> Replacement	<input checked="" type="checkbox"/> Renovation	
							<input type="checkbox"/> Land/ROW Acq. Required		
500,000	0	0	500,000	0	0	0	500,000		

Section 2 Description

Upgrades are needed to address the aging fire suppression system at the airport, including the installation of a new fire suppression system in a hangar that does not currently have fire suppression.

History, Status, or Impact if Delayed

The fire suppression systems were initially installed with the construction of the hangars. As the hangars age, this system needs to be upgraded.

Justification or Link to City Goals

The fire suppression system is aging and there are needed repairs and upgrades to make it function more effectively and efficiently. Additionally, fire suppression is needed in a hangar that does not currently have it, per the fire inspector.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Fire Suppression Upgrades Costs	0	500,000	0	0	0	0	500,000
Total Capital Cost	0	500,000	0	0	0	0	500,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
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Total

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
State Grant	0	450,000	0	0	0	0	450,000
Transfer from Aviation	0	50,000	0	0	0	0	50,000
Total	0	500,000	0	0	0	0	500,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Community Hangar					Budget Unit #	6300
Budget Unit	Airport Projects	Functional Area	Aviation				Priority Rank	6
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		
16,500,000	0	1,000,000	500,000	15,000,000	0	0	16,500,000	

Section 2 Description

This project is to build a new community hangar around 35,000 square feet in size.

History, Status, or Impact if Delayed

In the spring of 2023, construction began on the North Apron expansion project which has expanded the ramp north past Hendrick Motorsports. There is also another project, the North Apron Access Road, that will provide streetside access to the hangar.

Justification or Link to City Goals

One of the City goals is to increase the number of based aircraft and this would allow more aircraft to come to the Airport. More aircraft would also increase the tax base revenue. Additionally, there is a lengthy wait list for hangar space at the airport, in addition to a few different companies that are interested in more hangar and office space.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Community Hangar Construction	0	0	15,000,000	0	0	0	15,000,000
Hangar Design	1,000,000	500,000	0	0	0	0	1,500,000
Total Capital Cost	1,000,000	500,000	15,000,000	0	0	0	16,500,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Financing Proceeds	0	0	15,000,000	0	0	0	15,000,000
State Grant	1,000,000	0	0	0	0	0	1,000,000
Transfer from Aviation	0	500,000	0	0	0	0	500,000
Total	1,000,000	500,000	15,000,000	0	0	0	16,500,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Tiedown and South Ramp Rehabilitation				Budget Unit #	6300		
Budget Unit	Airport Projects	Functional Area	Aviation			Priority Rank	7		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New	<input type="checkbox"/> Expansion
							<input type="checkbox"/> Replacement	<input checked="" type="checkbox"/> Renovation	
							<input type="checkbox"/> Land/ROW Acq. Required		
1,300,000	0	0	100,000	1,200,000	0	0	1,300,000		

Section 2 **Description**

Rehabilitate the apron where the tiedowns are located along with the ramp in front of the Hendrick Motorsports hangar. Additionally, this project would rehabilitate the ramp on the south end in front of the corporate hangars.

History, Status, or Impact if Delayed

With the pending completion of the hangar taxilane rehab project, all other non-movement surface areas (ramp areas) have been rehabilitated in the last few years. This pavement is the last section that needs rehabilitation.

Justification or Link to City Goals

When the ramp rehabilitation and strengthening project was completed a few years ago, it did not include the tiedowns and the ramp on the south end of the airport. Thus, these areas are older and in need of rehabilitation.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	0	1,200,000	0	0	0	1,200,000
Rehab Design	0	100,000	0	0	0	0	100,000
Total Capital Cost	0	100,000	1,200,000	0	0	0	1,300,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Federal Grant	0	0	1,000,000	0	0	0	1,000,000
State Grant	0	100,000	100,000	0	0	0	200,000
Transfer from Aviation	0	0	100,000	0	0	0	100,000
Total	0	100,000	1,200,000	0	0	0	1,300,000

Section 6 **Section 7**

Maps / Charts / Tables / Pictures

Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Aviation Fiber/Natural Gas				Budget Unit #	6300		
Budget Unit	Airport Projects	Functional Area	Aviation			Priority Rank	8		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New	<input type="checkbox"/> Expansion
			<input type="checkbox"/> Replacement	<input type="checkbox"/> Renovation			<input type="checkbox"/> Land/ROW Acq. Required		
1,309,551	0	0	737,050	572,501	0	0	1,309,551		

Section 2 **Description**

This project is for phased fiber implementation at Concord-Padgett Regional Airport. The Airport has experienced fiber outages before and needs additional fiber capacity for redundancy and disaster recovery. Based on recommendations from consultants, this project would be conducted in three phases:

Phase I: Additional fiber to the current Fire Station #6 (future operations/security building), Aviation's maintenance shed, and the virtual tower project. This provides for the immediate service needs for City personnel and upcoming projects.

Phase II: Corporate hangars would have a fiber connection. This works in connection with other mid-range Aviation CIPs meant to promote economic development at the Airport.

Phase III: Far north portion of the Airport. This works in conjunction with other long-range Aviation CIPs meant to promote economic development and revenue growth.

Additionally, fiber from the Commercial Service Terminal to the old Gate#7 located on Zephyr Place. There would also be an Aiphone, IP cameras and card reader access. This would allow this gate to be closed at night to provide enhanced security for the commercial terminal and parking deck.

Lastly, add natural gas lines to the Airport to replace propane usage.

History, Status, or Impact if Delayed

Last year, a consultant put together a preliminary master fiber plan for the Aviation Department's fiber needs. This was based on looking at the current Airport and future CIPs. The consultants emphasized the need for a second, alternate fiber path to the Airport for disaster recovery.

Justification or Link to City Goals

The Airport has experienced fiber outages before and they disrupt operations. Since existing fiber connections are inadequate for current Airport needs, any anticipated growth within the Airport will continue to exacerbate these issues.

Adding natural gas lines will allow the Airport to move away from propane usage, thereby reducing costs to the Airport.

Section 3	Capital Costs						
Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Fiber Phase I, II, and III	0	337,050	172,501	0	0	0	509,551
Natural Gas	0	400,000	400,000	0	0	0	800,000
Total Capital Cost	0	737,050	572,501	0	0	0	1,309,551

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Aviation	0	737,050	572,501	0	0	0	1,309,551
Total	0	737,050	572,501	0	0	0	1,309,551

Section 6 **Section 7** **Comments for Other Depts.**

Maps / Charts / Tables / Pictures

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	FBO Terminal Building Rehabilitation				Budget Unit #	6300		
Budget Unit	Airport Projects	Functional Area	Aviation			Priority Rank	9		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New	<input type="checkbox"/> Expansion
							<input type="checkbox"/> Replacement	<input checked="" type="checkbox"/> Renovation	
							<input type="checkbox"/> Land/ROW Acq. Required		
2,200,000	0	0	200,000	2,000,000	0	0	2,200,000		

Section 2 **Description**

This project would renovate and expand the existing Fixed Base Operation (FBO) General Aviation Passenger Terminal Building to provide additional space.

History, Status, or Impact if Delayed

The terminal building is becoming outdated and its capacity exceeds design when NASCAR teams depart for races each week. Our FBO is a gateway into the community for general aviation and businesses essential to economic development for our area. While other projects have been placed on a higher priority, the need to expand and rehabilitate the FBO building remains a strategic goal for the Airport.

Justification or Link to City Goals

The FBO terminal building is at full capacity. More office space is needed for both the Aviation department and existing tenants as the Airport continues to grow.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	0	2,000,000	0	0	0	2,000,000
FBO Terminal Building Rehabilitation Design	0	200,000	0	0	0	0	200,000
Total Capital Cost	0	200,000	2,000,000	0	0	0	2,200,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Capital Reserve	0	200,000	2,000,000	0	0	0	2,200,000
Public-Private Partnership	0	0	0	0	0	0	0
Total	0	200,000	2,000,000	0	0	0	2,200,000

Section 6 **Section 7**

Maps / Charts / Tables / Pictures

Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	SDA Commercial Passenger Terminal Building Phase 2					Budget Unit #	6300
Budget Unit	Airport Projects	Functional Area				Aviation	Priority Rank	10
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New <input type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required <input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
16,823,564	23,564	0	1,500,000	7,300,000	8,000,000	0	16,800,000	

Section 2 Description

This project involves expanding the passenger processing and baggage screening building (Commercial Service Terminal) in the airport's South Development Area (SDA). The facility will be large enough to handle passengers for four large aircraft and is anticipated to be constructed in conjunction with other South Development Area projects.

History, Status, or Impact if Delayed

This is proposed in conjunction with two other projects that will assist the Airport with numerous problems created by the increase in large aircraft operations (charter and scheduled service). The Passenger Terminal building provides a secure indoor area for required security screening and streamlines the boarding process.

Justification or Link to City Goals

This project has been added to the Airport Layout Plan and will meet the Aviation Department's goals for customer service, safety, and revenue generation. An environmental assessment (EA) was completed as the first step in this phase in 2020.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction - Building/Utility	0	0	7,300,000	8,000,000	0	0	15,300,000
Preliminary Design	0	1,500,000	0	0	0	0	1,500,000
Total Capital Cost	0	1,500,000	7,300,000	8,000,000	0	0	16,800,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Federal Grant	0	1,350,000	6,570,000	6,500,000	0	0	14,420,000
Financing Proceeds	0	75,000	365,000	750,000	0	0	1,190,000
State Grant	0	75,000	365,000	750,000	0	0	1,190,000
Total	0	1,500,000	7,300,000	8,000,000	0	0	16,800,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** **Comments for Other Depts.**

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	South Development Apron Expansion Phase 2				Budget Unit #	6300	
Budget Unit	Airport Projects	Functional Area	Aviation			Priority Rank	11	
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New <input type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required
12,004,589	0	0	1,100,000	4,740,589	250,000	5,914,000	12,004,589	

Section 2 Description

This project would complete the South Development Area build out by filling in the remaining unused area and constructing an aircraft apron that would connect the South Development Area Phase I Apron to the existing south ramp of the main terminal ramp at Concord-Padgett Regional Airport.

History, Status, or Impact if Delayed

This capital project was included in the 5-year Transportation Improvement Program (TIP) submitted to the State of North Carolina DOT Aviation Division. The project would help with efficiency, allow growth, and keep space available for airline operations that are separate from general aviation operations, which is a DHS-TSA security requirement.

Justification or Link to City Goals

This project would help with the expansion of scheduled airline and large aircraft charter operations by expanding the designated ramp area available for these activities. An environmental assessment (EA) was completed as the first step in this phase in 2021.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	0	4,740,589	250,000	5,914,000	0	10,904,589
Preliminary Design	0	1,100,000	0	0	0	0	1,100,000
Total Capital Cost	0	1,100,000	4,740,589	250,000	5,914,000	0	12,004,589

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Federal Grant	0	990,000	3,792,472	237,500	5,618,300	0	10,638,272
State Grant	0	55,000	474,059	6,250	147,850	0	683,159
Transfer from Aviation	0	55,000	474,058	6,250	147,850	0	683,158
Total	0	1,100,000	4,740,589	250,000	5,914,000	0	12,004,589

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Commercial Passenger Terminal Parking Phase 2					Budget Unit #	6300
Budget Unit	Airport Projects	Functional Area	Aviation				Priority Rank	12
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New <input type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required <input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
6,600,000	0	0	600,000	6,000,000	0	0	6,600,000	

Section 2 **Description**

This project adds additional parking for the increase in flights and demand for parking. This project would be in conjunction with Phase 2 of the Commercial Terminal.

History, Status, or Impact if Delayed

This is proposed in conjunction with two other projects that will assist the Airport with numerous problems created by the increase in large aircraft operations - both charter and scheduled service.

Justification or Link to City Goals

This project has been added to the Airport Layout Plan and will meet the Aviation Department's goals for customer service, safety, and revenue generation.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	0	6,000,000	0	0	0	6,000,000
Preliminary Design	0	600,000	0	0	0	0	600,000
Total Capital Cost	0	600,000	6,000,000	0	0	0	6,600,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
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Total

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Aviation	0	600,000	6,000,000	0	0	0	6,600,000
Total	0	600,000	6,000,000	0	0	0	6,600,000

Section 6 **Section 7**

Maps / Charts / Tables / Pictures

Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Rental Car Facility					Budget Unit #	6300
Budget Unit	Airport Projects	Functional Area	Aviation				Priority Rank	13
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		
1,100,000	0	0	100,000	1,000,000	0	0	1,100,000	

Section 2 Description

This rental car facility would be used by the onsite car rental companies for their use for rental operations, including storing and cleaning cars.

History, Status, or Impact if Delayed

The current rental lot is exceeding the capacity it was designed for. Both rental car tenants struggle with moving vehicles around to accommodate passengers. A larger area for them to operate in would help them better organize their operation and continue their growth.

Justification or Link to City Goals

Since the Commercial Services terminal was opened, the airport started collecting rental car facility fees to be used towards the addition of a rental car facility for their operations.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	0	1,000,000	0	0	0	1,000,000
Preliminary Design	0	100,000	0	0	0	0	100,000
Total Capital Cost	0	100,000	1,000,000	0	0	0	1,100,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
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Total

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Aviation	0	100,000	1,000,000	0	0	0	1,100,000
Total	0	100,000	1,000,000	0	0	0	1,100,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Runway 20 EMAS					Budget Unit #	6300
Budget Unit	Airport Projects	Functional Area				Aviation	Priority Rank	14
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New <input type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required <input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
4,693,376	0	0	0	938,676	3,754,700	0	4,693,376	

Section 2 Description

Engineered Materials Arresting Systems (EMAS) is crushable material that is placed at the end of a runway that is designed to absorb the forward momentum of an aircraft that overshoots the runway. Runway 20 does not meet the current FAA standard for Runway Safety Area and the EMAS would meet the requirement. The FAA has requested this situation be evaluated.

History, Status, or Impact if Delayed

With larger aircraft now using the airport, the FAA is mandating an increased runway safety area. The FAA would fund the project at 90% funding level as a safety priority project.

Justification or Link to City Goals

Safety and economic development are the primary goals from the FAA for this project. Runway 20 currently only has 600' of safety area beyond the runway pavement end and the FAA requires at least 1,000'. An EMAS is an efficient way of providing 1,000' of overrun area without actually having the entire area available. Having the EMAS would give the airport additional runway length for takeoffs to the south.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction - Building/Utility	0	0	0	3,754,700	0	0	3,754,700
Engineering/Arch Design	0	0	938,676	0	0	0	938,676
Total Capital Cost	0	0	938,676	3,754,700	0	0	4,693,376

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Federal Grant	0	0	844,808	3,379,230	0	0	4,224,038
State Grant	0	0	46,934	187,735	0	0	234,669
Transfer from Aviation	0	0	46,934	187,735	0	0	234,669
Total	0	0	938,676	3,754,700	0	0	4,693,376

Section 6 Maps / Charts / Tables / Pictures **Section 7** **Comments for Other Depts.**

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Myint Lane Airport Access Road					Budget Unit #	6300
Budget Unit	Airport Projects	Functional Area	Aviation				Priority Rank	15
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New <input type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required <input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
770,000	0	0	0	0	70,000	700,000	770,000	

Section 2 **Description**

This project creates a second access point from the end of Myint Lane to the new North Myint Hangar Area Development. This project is a starting point for the Airport Perimeter Service Road that is in the Airport Master Plan.

History, Status, or Impact if Delayed

This project has been included in the CIP since Taxiway "G" was constructed. The access road would be to the proposed General Aviation Complex and provide access to a future fuel farm area that the City will use to service the North Myint Hangar Area and other developments along the new North Taxiway.

Justification or Link to City Goals

With the completion of the new North Taxiway, access to development along that area is needed. Property around the south and east sides of Myint Lane is currently owned by the City and constructing an access road would allow that area to be opened up for private and small aircraft hangar development.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	0	0	0	700,000	0	700,000
Preliminary Design	0	0	0	70,000	0	0	70,000
Total Capital Cost	0	0	0	70,000	700,000	0	770,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Aviation	0	0	0	70,000	700,000	0	770,000
Total	0	0	0	70,000	700,000	0	770,000

Section 6 **Section 7**

Maps / Charts / Tables / Pictures

Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Myint Lane Airport Apron Development					Budget Unit #	6300
Budget Unit	Airport Projects	Functional Area	Aviation				Priority Rank	16
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		
1,350,000	0	0	0	0	150,000	1,200,000	1,350,000	

Y	<input type="checkbox"/> New	<input type="checkbox"/> Expansion
	<input type="checkbox"/> Replacement	<input type="checkbox"/> Renovation
	<input type="checkbox"/> Land/ROW Acq. Required	

Section 2 Description

This project is for the development of a public aircraft apron and hangar sites that connect to the new North Taxiway. The ramp areas may be eligible for FAA grant funding.

History, Status, or Impact if Delayed

With the North Taxiway now complete, this project would help meet the need for additional sites for small aircraft hangars at the airport and help utilize the new taxiway.

Justification or Link to City Goals

With the City's major investment in the North Taxiway project, development is needed that would access the taxiway and generate additional revenues for the airport. This project will provide sites for small hangars of about 5,000 square feet or T-hangars for smaller general aviation aircraft. A self-service AVGAS fueling area may also be provided.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	0	0	0	1,200,000	0	1,200,000
Preliminary Design	0	0	0	150,000	0	0	150,000
Total Capital Cost	0	0	0	150,000	1,200,000	0	1,350,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Federal Grant	0	0	0	135,000	1,080,000	0	1,215,000
State Grant	0	0	0	7,500	60,000	0	67,500
Transfer from Aviation	0	0	0	7,500	60,000	0	67,500
Total	0	0	0	150,000	1,200,000	0	1,350,000

Section 6 Maps / Charts / Tables / Pictures **Section 7 Comments for Other Depts.**

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	North Internal Service Road					Budget Unit #	6300
Budget Unit	Airport Projects	Functional Area	Aviation				Priority Rank	17
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		
2,149,300	0	0	0	0	325,000	1,824,300	2,149,300	

Section 2 Description

This project consists of constructing an internal service road from the north apron to the North Myint Access Road.

History, Status, or Impact if Delayed

If unable to construct this roadway, airport fuel trucks and other vehicles would need to travel taxiways, which is a safety issue with the FAA. The road would also provide a secondary access to the airport improving safety and emergency response. This roadway may be eligible for federal funding assistance.

Justification or Link to City Goals

Safety and customer service are primary reasons why this road is needed. The road will allow internal access from the main airport area to the new hangar development area adjacent to Taxiway "G". It would also allow vehicles to avoid going near an active runway or a taxiway, which can be dangerous and create potential conflicts with aircraft.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	0	0	0	1,824,300	0	1,824,300
Preliminary Design	0	0	0	325,000	0	0	325,000
Total Capital Cost	0	0	0	325,000	1,824,300	0	2,149,300

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
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Total

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Federal Grant	0	0	0	292,500	1,641,870	0	1,934,370
State Grant	0	0	0	16,250	91,215	0	107,465
Transfer from Aviation	0	0	0	16,250	91,215	0	107,465
Total	0	0	0	325,000	1,824,300	0	2,149,300

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	General Aviation (GA) Complex					Budget Unit #	6300
Budget Unit	Airport Projects	Functional Area				Aviation	Priority Rank	18
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New <input type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required <input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
20,000,000	0	0	0	0	2,000,000	8,000,000	20,000,000	

Section 2 Description

This project consists of some land acquisition on the northwest side of the airport, planning, engineering and, ultimately, the construction of a General Aviation (GA) complex. The GA T-hangars, flight schools, etc. would be relocated to this complex.

History, Status, or Impact if Delayed

This GA complex has been identified in the Airport Master Plan. This project is in connection with the Mistywood Land Acquisition Project.

Justification or Link to City Goals

Relocating the T-hangar customers would make way for more room for corporate hangars in the T-hangar's current location. Relocating flight schools also frees up more space for corporate customers. Having one area for the smaller GA traffic allows the corporate side of the airport to continue to grow, while also giving the smaller GA traffic more room for growth.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	0	0	0	8,000,000	10,000,000	18,000,000
Planning & Engineering	0	0	0	2,000,000	0	0	2,000,000
Total Capital Cost	0	0	0	2,000,000	8,000,000	10,000,000	20,000,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
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Total

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Aviation	0	0	0	2,000,000	8,000,000	10,000,000	20,000,000
Total	0	0	0	2,000,000	8,000,000	10,000,000	20,000,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Airport Helipads				Budget Unit #	6300		
Budget Unit	Airport Projects	Functional Area	Aviation			Priority Rank	19		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New	<input type="checkbox"/> Expansion
							<input checked="" type="checkbox"/> Replacement	<input type="checkbox"/> Renovation	
			Land/ROW Acq. Required						
451,000	0	0	0	0	0	41,000	451,000		

Section 2 **Description**

This project would construct permanent concrete helipads at Concord-Padgett Regional Airport to replace helipads lost due to expansion projects. Helipad locations would be determined after a space analysis is completed and would be constructed when funding becomes available.

History, Status, or Impact if Delayed

Helipads are needed for current and future helicopter traffic growth. This project replaces helipads that were lost as a result of recent construction projects. The Airport is currently using several mobile pads called dollies, but they do not work for larger helicopters.

Justification or Link to City Goals

Safety and economic development are the primary reasons for this project. With the recent completion of the North Apron Expansion and South Development area, the Airport lost an existing helipad and areas where helicopters would park at the airport. For safety reasons, it is critical to have a designated area for helicopter activity that is obstacle free and away from other aircraft. During race operations, the Airport sees several hundred helicopter operations and does not have sufficient landing areas for these aircraft.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	0	0	0	0	410,000	410,000
Preliminary Design	0	0	0	0	41,000	0	41,000
Total Capital Cost	0	0	0	0	41,000	410,000	451,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Federal Grant	0	0	0	0	36,900	289,500	326,400
State Grant	0	0	0	0	2,050	10,250	12,300
Transfer from Aviation	0	0	0	0	2,050	10,250	12,300
Total	0	0	0	0	41,000	310,000	351,000

Section 6 **Section 7**

Maps / Charts / Tables / Pictures

Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Aviation Blvd./Zephyr Pl. Connecting Road				Budget Unit #	6300		
Budget Unit	Airport Projects	Functional Area	Aviation			Priority Rank	20		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New	<input type="checkbox"/> Expansion
							<input type="checkbox"/> Replacement	<input type="checkbox"/> Renovation	
							<input type="checkbox"/> Land/ROW Acq. Required		
4,000,000	0	0	0	4,000,000	0	0	4,000,000		

Section 2 **Description**

This project consists of constructing a connecting road between Aviation Blvd. and Zephyr Pl.

History, Status, or Impact if Delayed

This road will be near the current south gravel lot and will provide easier access to that lot in the event of overflow parking operations, which usually occur in the summer months and around the holidays.

Justification or Link to City Goals

Adding a direct connection from Aviation Blvd. to Zephyr Pl. will help traffic flow going to the commercial service terminal from clogging up on Roush Pl., where there are other businesses that receive delivery trucks several times during the day.

Section 3	Capital Costs						
Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	0	3,400,000	0	0	0	3,400,000
Preliminary Design	0	0	600,000	0	0	0	600,000
Total Capital Cost	0	0	4,000,000	0	0	0	4,000,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Federal Grant	0	0	3,600,000	0	0	0	3,600,000
State Grant	0	0	400,000	0	0	0	400,000
Total	0	0	4,000,000	0	0	0	4,000,000

Section 6 **Section 7**

Maps / Charts / Tables / Pictures

Comments for Other Depts.

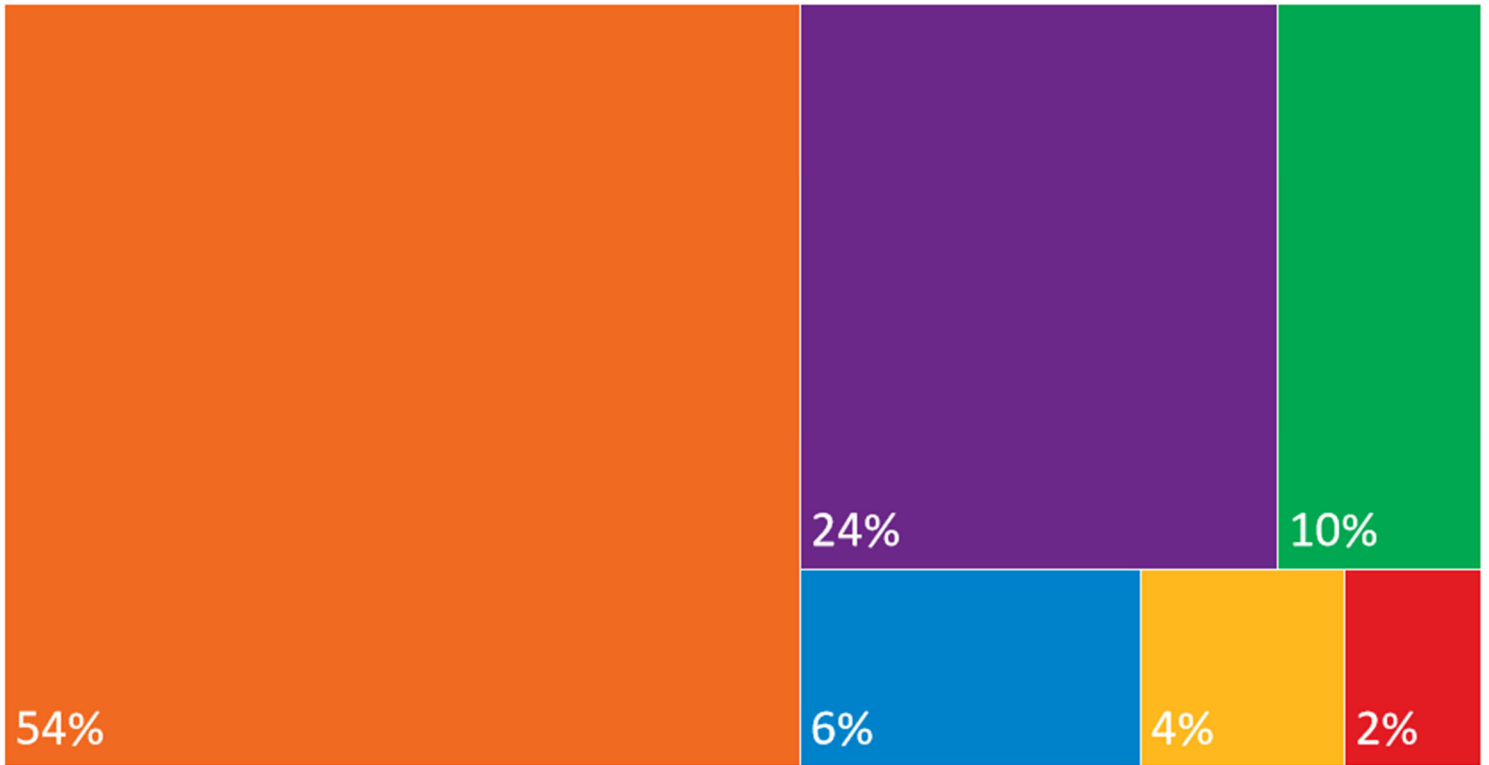
Fund 473: Electric Capital Projects

Electric projects are accounted for using this fund. It is comprised of the Electric Projects budget unit.

Expenses By Project	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
AMI System	500,000	8,000,000	4,000,000	-	-
Construction of New Secondary Control Center	-	-	-	2,000,000	-
Delivery #3 Replacement of Metering, Main and Circuit Breakers	850,000	-	-	-	-
Delivery #1 Replacement	300,000	-	-	-	-
Construction of New Electric Substation N in Copperfield Blvd. Location	4,500,000	2,000,000	1,000,000	-	-
100 kV Tie Line - Liles Blvd to Sub O	200,000	750,000	1,000,000	5,600,000	-
Construction of New Electric Substation R on Poplar Tent Road	-	500,000	-	4,750,000	2,000,000
Construction of New Electric Substation S on US Highway 601 South	-	1,500,000	6,750,000	-	-
100 kV Interconnect Between Delivery #4 and Sub E	2,000,000	5,000,000	-	-	-
Construction of New Electric Substation U near Cabarrus Arena	-	-	-	-	1,500,000
Total	\$ 8,350,000	\$ 17,750,000	\$ 12,750,000	\$ 12,350,000	\$ 3,500,000



FY 2025 Electric Capital Projects



- AMI System
- Delivery 3 Replacement of Metering, Main and Circuit Breakers
- Delivery #1 Replacement
- Construction of New Electric Substation N in Copperfield Blvd Location
- 100 kV Tie Line - Liles Blvd to Sub O
- 100 kV Interconnect Between Delivery #4 and Sub E

Revenues by Funding Source	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Transfer from Electric	8,350,000	17,750,000	12,750,000	12,350,000	3,500,000
Total	\$ 8,350,000	\$ 17,750,000	\$ 12,750,000	\$ 12,350,000	\$ 3,500,000

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	100 kV Interconnect Between Delivery #4 and Sub E					Budget Unit #	6949
Budget Unit	Electric Projects	Functional Area	Electric				Priority Rank	1
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New <input type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required <input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
7,500,000	500,000	2,000,000	5,000,000	0	0	0	7,000,000	

Section 2 Description

This project provides an interconnection between Delivery #4 and Substation E on Rock Hill Church Road. This tie line will provide an alternative route of electric power to substations E, J, and K. The total project distance is 2.5 miles.

History, Status, or Impact if Delayed

Substations J, K, and E are currently fed from a radial 100kV transmission line from Delivery #3. When Delivery #4 is complete, an interconnect line to Substation E will increase reliability by creating a loop feed for these substations and provide tying capability on the 100kV transmission system.

Justification or Link to City Goals

This project will utilize the new Delivery #4 to improve reliability and tying capacity on the 100kV transmission system.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	1,720,000	5,000,000	0	0	0	0	6,720,000
Engineering	280,000	0	0	0	0	0	280,000
Fiber	0	0	0	0	0	0	0
Total Capital Cost	2,000,000	5,000,000	0	0	0	0	7,000,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Electric	2,000,000	5,000,000	0	0	0	0	7,000,000
Total	2,000,000	5,000,000	0	0	0	0	7,000,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Delivery #1 Replacement				Budget Unit #	6949		
Budget Unit	Electric Projects	Functional Area	Electric			Priority Rank	2		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New <input checked="" type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required	<input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
1,000,000	700,000	300,000	0	0	0	0	300,000		

Section 2 **Description**

This project will update the connection point between Duke Energy and the City of Concord at Delivery #1 with new protective, monitoring and metering equipment, strengthening Concord's electric infrastructure.

History, Status, or Impact if Delayed

During this project, relay package, breakers, and the control house have been upgraded. With the completion of Concord Delivery #4, we can now take Concord Delivery #1 off line and finish the project by adding a main breaker.

Justification or Link to City Goals

This project will replace an existing station that was built 45 years ago and has reached its end of expected life. This new station will provide greater reliability as well as additional loading capabilities.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	250,000	0	0	0	0	0	250,000
Engineering	50,000	0	0	0	0	0	50,000
Fiber	0	0	0	0	0	0	0
Total Capital Cost	300,000	0	0	0	0	0	300,000

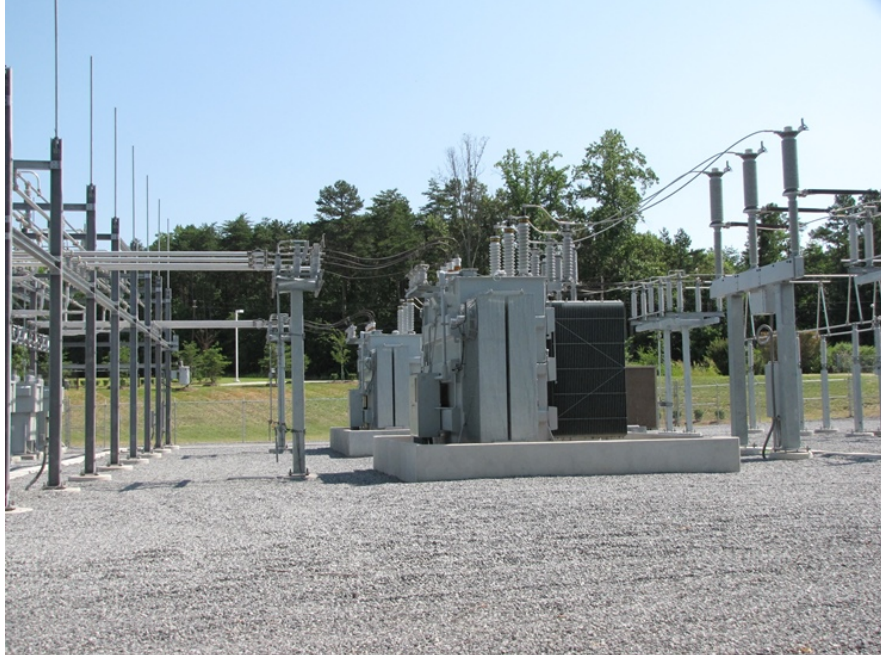
Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Electric	300,000	0	0	0	0	0	300,000
Total	300,000	0	0	0	0	0	300,000

Section 6 **Section 7**
Maps / Charts / Tables / Pictures Comments for Other Depts.



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	AMI System				Budget Unit #	6949		
Budget Unit	Electric Projects	Functional Area	Electric			Priority Rank	3		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New	<input type="checkbox"/> Expansion
							<input type="checkbox"/> Replacement	<input type="checkbox"/> Renovation	
			<input type="checkbox"/> Land/ROW Acq. Required						
12,500,000	0	500,000	8,000,000	4,000,000	0	0	12,500,000		

Section 2 Description

This project is for the installation of a new Smartgrid metering infrastructure, which will improve meter communication methods, increase the amount of data collected, and improve billing efficiency.

History, Status, or Impact if Delayed

Many meters on the grid will be reaching the end of life expectancy soon. Aging meters must be replaced to prevent meter failures and potential loss of revenue.

Justification or Link to City Goals

The current Smartgrid system is nearing end of life and needs replacement. Replacement with meters that have better communication and provide the ability to record more data will deliver a more efficient AMI (Advanced Metering Infrastructure) system. More granular meter data is needed for future rate updates including Plug-In Electric Vehicle (PEV) rates.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	8,000,000	4,000,000	0	0	0	12,000,000
Engineering	500,000	0	0	0	0	0	500,000
Total Capital Cost	500,000	8,000,000	4,000,000	0	0	0	12,500,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Electric	500,000	8,000,000	4,000,000	0	0	0	12,500,000
Total	500,000	8,000,000	4,000,000	0	0	0	12,500,000

Section 6 Maps / Charts / Tables / Pictures **Section 7 Comments for Other Depts.**



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Construction of New Electric Substation N in Copperfield Blvd. Location				Budget Unit #	6949	
Budget Unit	Electric Projects	Functional Area	Electric			Priority Rank	4	
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New <input type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required <input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
9,546,500	2,046,500	4,500,000	2,000,000	1,000,000	0	0	7,500,000	

Section 2 **Description**

This project will provide an additional 100kV/12.4kV distribution substation to handle growing capacity needs in the City's northeast service area and enhance the integrity of the current and future electric service to our customers.

History, Status, or Impact if Delayed

Another substation is required to address growth in the northeast section of the City's electric service area. Development in the N/northeast service area is pushing the capacity of existing Substation F to its service limit. The new substation will relieve the loading on Sub F and address future growth expected in the area. It will also provide additional reliability within the system as it will have a unique feed from Duke allowing for more switching capabilities if Delivery #1 or Delivery #2 is offline.

Justification or Link to City Goals

This is a component in a ten year plan to update and improve our electric infrastructure. The northeastern portion of the City's service area is now growing at an accelerated pace and a new substation is needed to meet the demand expected. Delaying this project will limit the City's ability to serve new customers.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	4,320,000	1,920,000	960,000	0	0	0	7,200,000
Engineering	180,000	80,000	40,000	0	0	0	300,000
Total Capital Cost	4,500,000	2,000,000	1,000,000	0	0	0	7,500,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Electric	4,500,000	2,000,000	1,000,000	0	0	0	7,500,000
Total	4,500,000	2,000,000	1,000,000	0	0	0	7,500,000

Section 6 **Section 7**

Maps / Charts / Tables / Pictures

Comments for Other Depts.



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Delivery #3 Replacement of Metering, Main and Circuit Breakers				Budget Unit #	6949		
Budget Unit	Electric Projects	Functional Area	Electric			Priority Rank	5		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New <input checked="" type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required	<input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
850,000	0	850,000	0	0	0	0	850,000		

Section 2 **Description**

The final phase of upgrades of Delivery #3 equipment will provide new 100kV circuit breakers and switches, as well as a main circuit breaker with upgraded metering equipment for protection of the delivery bus and breakers.

History, Status, or Impact if Delayed

The control house and some protection devices have been upgraded at this delivery point in recent years. With the commissioning of Delivery #4, the circuit breakers, switches and main circuit breaker can now be replaced/installed at Delivery #3 to strengthen the power delivery system.

Justification or Link to City Goals

This project is a part of a ten-year plan to upgrade and improve electric system infrastructure and modernize the electric grid in Concord. The delay of this project jeopardizes the reliability of the electric grid on the entire western side of the system including eight substations and one 100kV feed to the Eli Lilly manufacturing plant.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	815,000	0	0	0	0	0	815,000
Engineering	35,000	0	0	0	0	0	35,000
Total Capital Cost	850,000	0	0	0	0	0	850,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer From Electric	850,000	0	0	0	0	0	850,000
Total	850,000	0	0	0	0	0	850,000

Section 6 **Section 7**



Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Construction of New Electric Substation S on US Highway 601 South				Budget Unit #	6949	
Budget Unit	Electric Projects	Functional Area	Electric			Priority Rank	6	
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New <input type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required <input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
9,485,000	1,235,000	0	1,500,000	6,750,000	0	0	8,250,000	

Section 2 Description

This project will provide an additional 44kV/12.4kV distribution substation to handle growing capacity needs in the City's southern service area and enhance the integrity of the current and future electric service to our customers.

History, Status, or Impact if Delayed

The southern portion of the City's service area is now growing and has the potential to grow extremely quickly as there are large tracts of undeveloped land for sale in the area. A new substation is needed to meet the demand expected. Delaying this project will severely limit the City's ability to serve new customers in this area.

Project was funded in prior years, but funds were moved to build Substation T. This CIP replaces funds moved so that Substation S can be built.

Justification or Link to City Goals

This project is required to address growth in the southern section of the City's electric service area. Development in the southern service area is pushing the capacity of existing Substation D. The new substation will relieve the loading on Sub D and address the future load growth expected in the area. It will eliminate voltage issues in the area and will also provide additional reliability on the system as it will provide tying capability with three existing substations.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	1,455,000	6,522,500	0	0	0	7,977,500
Engineering	0	45,000	202,500	0	0	0	247,500
Fiber	0	0	25,000	0	0	0	25,000
Total Capital Cost	0	1,500,000	6,750,000	0	0	0	8,250,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Electric	0	1,500,000	6,750,000	0	0	0	8,250,000
Total	0	1,500,000	6,750,000	0	0	0	8,250,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	100 kV Tie Line - Liles Blvd to Sub O				Budget Unit #	6949		
Budget Unit	Electric Projects	Functional Area	Electric			Priority Rank	7		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New	<input checked="" type="checkbox"/> Expansion
			<input type="checkbox"/> Replacement	<input type="checkbox"/> Renovation					
			<input type="checkbox"/> Land/ROW Acq. Required						
7,550,000	0	200,000	750,000	1,000,000	5,600,000	0	7,550,000		

Section 2 **Description**

This project will close a loop feed from Sub O to the 100kV line at the intersection of George Liles Blvd. and Poplar Tent Road. Total project distance is 2.5 miles. The tie line will provide an alternate route of electric power to all substations on the western side of the City's service area.

History, Status, or Impact if Delayed

This is a component of a 10-year plan to improve the City's electric system infrastructure. Canceling or delaying this project could result in longer wait times for power restoration for our customers during major outages.

Justification or Link to City Goals

This tie line will provide an alternate route for the power supply to substations on the western side of the City's electric service area during major power outages and/or system maintenance. Without the tie line, substations on Weddington Rd., in the International Business Park, Ivey Cline Rd., and Rock Hill Church Rd. are served via one radial feed transmission circuit with no alternate power sources.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	0	0	5,432,000	0	0	5,432,000
Engineering	200,000	0	0	168,000	0	0	368,000
Land/ROW	0	750,000	1,000,000	0	0	0	1,750,000
Total Capital Cost	200,000	750,000	1,000,000	5,600,000	0	0	7,550,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Electric	200,000	750,000	1,000,000	5,600,000	0	0	7,550,000
Total	200,000	750,000	1,000,000	5,600,000	0	0	7,550,000

Section 6 **Section 7**

Maps / Charts / Tables / Pictures Comments for Other Depts.



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Construction of New Electric Substation R on Poplar Tent Road				Budget Unit #	6949	
Budget Unit	Electric Projects	Functional Area	Electric			Priority Rank	8	
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New <input type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required <input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
8,250,000	1,000,000	0	500,000	0	4,750,000	2,000,000	7,250,000	

Section 2 Description

This project will provide an additional 100kV/12.4kV distribution substation to handle growing capacity needs in the City's western service area and enhance the integrity of current and future electric service for our customers.

History, Status, or Impact if Delayed

This project is required to address the load growth in the western section of the City's electric service area. Development surrounding Concord-Padgett Regional Airport and in the I-85 corridor is pushing the capacity of existing Substation O. The new substation will relieve the loading on Sub O and address future growth expected in the area. It will also provide additional reliability on the system by tying capability with three existing substations and offering more switching capacity to backup Substation K in the industrial park on International Dr.

Justification or Link to City Goals

The western portion of the City's service area is growing at an accelerated rate and a new substation is needed to meet the expected demand. Delaying this project will limit the City's ability to serve new customers in this area.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	500,000	0	4,607,500	1,915,000	0	7,022,500
Engineering	0	0	0	142,500	60,000	0	202,500
Fiber	0	0	0	0	25,000	0	25,000
Total Capital Cost	0	500,000	0	4,750,000	2,000,000	0	7,250,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Electric	0	500,000	0	4,750,000	2,000,000	0	7,250,000
Total	0	500,000	0	4,750,000	2,000,000	0	7,250,000

Section 6 Maps / Charts / Tables / Pictures **Section 7 Comments for Other Depts.**



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Construction of New Electric Substation U near Cabarrus Arena				Budget Unit #	6949	
Budget Unit	Electric Projects	Functional Area	Electric			Priority Rank	9	
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		
1,500,000	0	0	0	0	0	1,500,000	<input checked="" type="checkbox"/> New <input type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required <input type="checkbox"/> Expansion <input type="checkbox"/> Renovation	

Section 2 Description

This project will provide an additional 44kV/12.4kV distribution substation to handle growing capacity needs in the City's eastern service area and enhance the integrity of the current and future electric service to our customers.

History, Status, or Impact if Delayed

Development of the area surrounding Cabarrus Arena including the NC HWY 49 corridor and the Cold Springs Rd. area will require more capacity than currently available from Substation G and Substation P. The new substation will address the future growth expected as the Arena becomes a focal point for commercial and residential growth. It will also provide additional reliability on the system as it will provide tying capability with Substation G and Substation P offering more switching capacity and alternate power sources on the distribution system.

Justification or Link to City Goals

The eastern portion of the City's service area is expected to grow substantially in the next few years. A new substation is needed to meet the expected demand. Delaying this project will limit the City's ability to serve new customers in this area.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	0	0	0	0	0	0
Engineering	0	0	0	0	0	0	0
Fiber	0	0	0	0	0	0	0
Land/ROW	0	0	0	0	1,500,000	0	1,500,000
Total Capital Cost	0	0	0	0	1,500,000	0	1,500,000

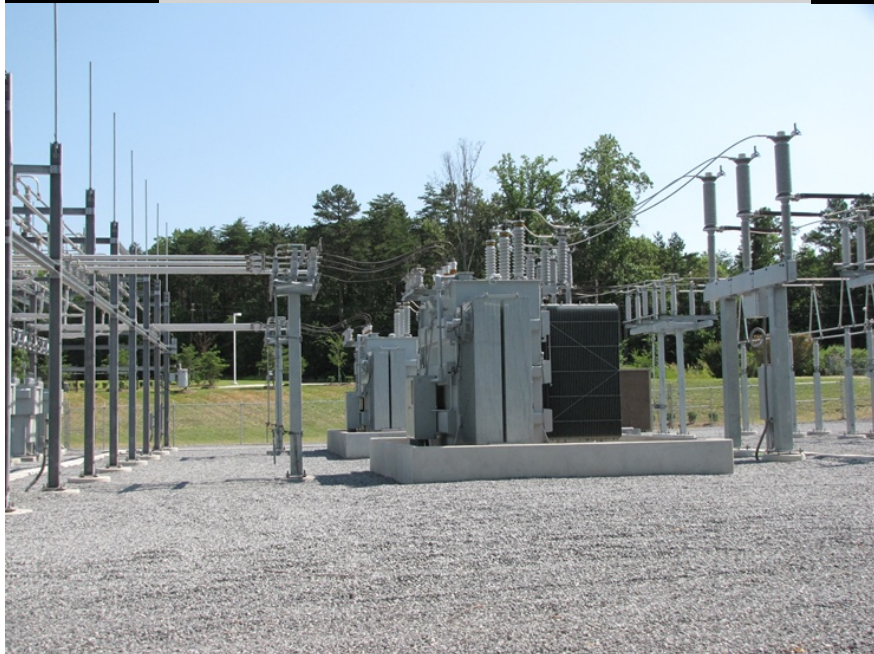
Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Electric	0	0	0	0	1,500,000	0	1,500,000
Total	0	0	0	0	1,500,000	0	1,500,000

Section 6 Maps / Charts / Tables / Pictures **Section 7 Comments for Other Depts.**



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Construction of New Secondary Control Center				Budget Unit #	6949		
Budget Unit	Electric Projects	Functional Area	Electric			Priority Rank	10		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New	<input type="checkbox"/> Expansion
							<input type="checkbox"/> Replacement	<input type="checkbox"/> Renovation	
							<input type="checkbox"/> Land/ROW Acq. Required		
2,000,000	0	0	0	0	2,000,000	0	2,000,000		

Section 2 **Description**

This project will provide an offsite secondary electric control center to be used if the Electric Systems Operation Center is inoperable for any reason.

History, Status, or Impact if Delayed

As a part of City goals to ensure business continuity, this remote control site will provide Electric Systems staff a facility in which to control and monitor the electric grid if the primary control center is offline.

Justification or Link to City Goals

This project is part of Electric Systems' business continuity plan to provide uninterrupted electric service in the event of a major disaster.

Section 3 **Capital Costs**

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	0	0	0	1,925,000	0	0	1,925,000
Engineering	0	0	0	75,000	0	0	75,000
Total Capital Cost	0	0	0	2,000,000	0	0	2,000,000

Section 4 **New or Additional Impact on Operating Budget**

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 **Method(s) of Financing**

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Electric	0	0	0	2,000,000	0	0	2,000,000
Total	0	0	0	2,000,000	0	0	2,000,000

Section 6 **Section 7**

Maps / Charts / Tables / Pictures

Comments for Other Depts.



Fund 474: Stormwater Capital Projects

Stormwater projects are accounted for using this fund. It is comprised of the Stormwater Master Plan, Stream Restoration Projects, and Stormwater Projects budget units.

Expenses By Project	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Miramar Culvert Replacement - Miramar Drive	-	1,500,000	-	-	-
Asset Inventory Culvert Replacement	-	-	1,000,000	1,000,000	1,000,000
Replacement	1,500,000	-	-	-	-
Total	\$ 1,500,000	\$ 1,500,000	\$ 1,000,000	\$ 1,000,000	\$ 1,000,000



FY 2025 Stormwater Capital Projects



■ Farmwood Boulevard Culvert Replacement

Revenues by Funding Source	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Future Projects - Reserves	1,500,000	500,000	-	-	-
Transfer from Stormwater	-	1,000,000	1,000,000	1,000,000	1,000,000
Total	\$ 1,500,000	\$ 1,500,000	\$ 1,000,000	\$ 1,000,000	\$ 1,000,000

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Farmwood Boulevard Culvert Replacement				Budget Unit #	7103		
Budget Unit	Stormwater Projects	Functional Area	Stormwater			Priority Rank	1		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New <input checked="" type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required	<input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
1,864,000	364,000	1,500,000	0	0	0	0	1,500,000		

Section 2 Description

This culvert replacement and upsizing under Farmwood Boulevard is to reduce flooding risk to neighborhood homes and to replace aging infrastructure.

History, Status, or Impact if Delayed

Justification or Link to City Goals

This project is identified in the Coddle Creek Master Plan.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Construction	1,500,000	0	0	0	0	0	1,500,000
Total Capital Cost	1,500,000	0	0	0	0	0	1,500,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Future Project Reserves	1,500,000	0	0	0	0	0	1,500,000
Total	1,500,000	0	0	0	0	0	1,500,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Miramar Culvert Replacement - Miramar Drive				Budget Unit #	7103		
Budget Unit	Stormwater Projects	Functional Area	Stormwater			Priority Rank	2		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input checked="" type="checkbox"/> New <input checked="" type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required	<input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
1,500,000	0	0	1,500,000	0	0	0	1,500,000		

Section 2 Description

This culvert replacement and upsizing under Miramar Drive is to reduce flooding risk to neighborhood homes and replace aging infrastructure.

History, Status, or Impact if Delayed

Justification or Link to City Goals

This project is identified in the Three Mile Branch Master Plan.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Design, R/W and Construction	0	1,500,000	0	0	0	0	1,500,000
Total Capital Cost	0	1,500,000	0	0	0	0	1,500,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Future Project Reserves	0	500,000	0	0	0	0	500,000
Transfer from Stormwater	0	1,000,000	0	0	0	0	1,000,000
Total	0	1,500,000	0	0	0	0	1,500,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

Note - this project is tied to the McEachern Greenway - Hospital Phase CIP. Both projects must be in the same year.

City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Asset Inventory Culvert Replacement					Budget Unit #	7103
Budget Unit	Stormwater Projects	Functional Area	Stormwater				Priority Rank	3
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New <input checked="" type="checkbox"/> Replacement <input type="checkbox"/> Land/ROW Acq. Required <input type="checkbox"/> Expansion <input type="checkbox"/> Renovation
3,000,000	0	0	0	1,000,000	1,000,000	1,000,000	3,000,000	

Section 2 Description

The Stormwater Department is going through a process to inventory and evaluate the condition of all culverts larger than 36 inches. From this process, there will be culvert replacement projects that need to be completed. Once specific projects are identified from the condition assessment, the department will move forward with creating specific CIP projects.

History, Status, or Impact if Delayed

Justification or Link to City Goals

Over the last few years, there have been several emergency culvert projects. This process should identify future problems before they get to the point of being emergencies.

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Infrastructure Upgrades/Replacements	0	0	1,000,000	1,000,000	1,000,000	0	3,000,000
Total Capital Cost	0	0	1,000,000	1,000,000	1,000,000	0	3,000,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Stormwater	0	0	1,000,000	1,000,000	1,000,000	0	3,000,000
Total	0	0	1,000,000	1,000,000	1,000,000	0	3,000,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

Fund 475: Golf Capital Projects

Rocky River Golf Course projects are accounted for using this fund. It is comprised of the Golf Course budget unit.

Expenses By Project	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Bunker Restoration	-	225,751	-	-	-
Total	\$ -	\$ 225,751	\$ -	\$ -	\$ -

Revenues by Funding Source	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Transfer from Golf	-	225,751	-	-	-
Total	\$ -	\$ 225,751	\$ -	\$ -	\$ -



City of Concord, North Carolina
Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Bunker Restoration				Budget Unit #	7550		
Budget Unit	Golf Projects	Functional Area	Golf Course			Priority Rank	1		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New	<input type="checkbox"/> Expansion
							<input type="checkbox"/> Replacement	<input checked="" type="checkbox"/> Renovation	
							<input type="checkbox"/> Land/ROW Acq. Required		
225,751	0	0	225,751	0	0	0	225,751		

Section 2 Description

Reshape 2 bunkers into 1 at hole #12 and the renovation of bunkers across the course by installing Capillary Concrete bunker liners.

History, Status, or Impact if Delayed

Justification or Link to City Goals

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Clear/Grade/Site Prep	0	20,895	0	0	0	0	20,895
Construction	0	195,038	0	0	0	0	195,038
Engineering	0	9,818	0	0	0	0	9,818
Total Capital Cost	0	225,751	0	0	0	0	225,751

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
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Total

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Transfer from Golf Course Fund	0	225,751	0	0	0	0	225,751
Total	0	225,751	0	0	0	0	225,751

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.

Fund 630: Transit Capital Projects

Transit projects are accounted for using this fund. It is comprised of the Transit Farebox/Local and the Transit Grant Expense budget units.

Expenses By Project	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Bus Stop Amenities	-	500,000	500,000	-	-
Total	\$ -	\$ 500,000	\$ 500,000	\$ -	\$ -

Revenues by Funding Source	2024-2025 Budget	2025-2026 Planning Yr.	2026-2027 Planning Yr.	2027-2028 Planning Yr.	2028-2029 Planning Yr.
Transfer from General Fund	-	50,000	50,000	-	-
Local Shared Revenue	-	50,000	50,000	-	-
Federal Aid	-	400,000	400,000	-	-
Total	\$ -	\$ 500,000	\$ 500,000	\$ -	\$ -



City of Concord, North Carolina

Fiscal Year 2024-25 through 2028-29 Capital Improvement Plan

Section 1	CIP Title	Bus Stop Amenities				Budget Unit #	7690		
Budget Unit	Transit Grant Expense		Functional Area	Public Transit		Priority Rank	1		
Total CIP Cost	Total Appropriations to date	Budget Year 1 FY2024-25	Unappropriated Subsequent Years				Total Requested Funds	Type of CIP	
			Year 2 FY2025-26	Year 3 FY2026-27	Year 4 FY2027-28	Year 5 FY2028-29		<input type="checkbox"/> New	<input checked="" type="checkbox"/> Expansion
			<input type="checkbox"/> Replacement	<input type="checkbox"/> Renovation					
			<input type="checkbox"/> Land/ROW Acq. Required						
1,000,000	0	0	500,000	500,000	0	0	1,000,000		

Section 2 Description

Transit has a contract for a Bus Stops Amenities Plan which helps determine where the most strategic locations are for placing bus stop amenities and what kinds of amenities should be placed. This funding will continue previous work in implementing new bus stop amenities such as shelters and seating.

History, Status, or Impact if Delayed

Justification or Link to City Goals

Section 3 Capital Costs

Activity	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Bus Stop Amenities	0	500,000	500,000	0	0	0	1,000,000
Total Capital Cost	0	500,000	500,000	0	0	0	1,000,000

Section 4 New or Additional Impact on Operating Budget

Type of Expenditure	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Total							

Section 5 Method(s) of Financing

Funding Source(s)	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	Future \$\$	Total
Concord Local Share	0	50,000	50,000	0	0	0	100,000
FTA 5307 and 5339 Bus Shelter	0	400,000	400,000	0	0	0	800,000
Kannapolis Share	0	50,000	50,000	0	0	0	100,000
Total	0	500,000	500,000	0	0	0	1,000,000

Section 6 Maps / Charts / Tables / Pictures **Section 7** Comments for Other Depts.



SUPPLEMENTAL INFORMATION

SECTION CONTENTS



Policies

The City's policies for debt management, reserves, and capital projects



Position Information

A detailed listing of authorized City positions by budget unit and fund



Glossary

An alphabetical list of terms and abbreviations found in this document with definitions

Debt Management Policy

Purpose

The City of Concord (City) maintains conservative financial policies to assure strong financial health. One of the keys to sound financial management is the development of a debt policy, which includes methods for determining debt affordability. This need is recognized by bond rating agencies, and development of a debt policy is a recommended practice by the Government Finance Officers Association.

The objectives of a debt policy are as follows:

- establish conditions for the use of debt vs. pay-as-you-go, by providing guidelines for consistency in decision making;
- create policies that minimize the City's debt service and issuance costs;
- retain a high credit rating and maintaining full and complete financial disclosure and reporting;
- demonstrates a commitment to long term financial planning;
- aids in development of capital budgets, taking into account financial and economic resources as well as infrastructure needs.

Capital Improvement Plan (CIP)

- A formal CIP is essential to intelligent planning of debt issuance and management and therefore, commits the City to developing and maintaining a long-term plan that identifies and prioritizes potential capital investments, their costs and benefits, and potential funding sources for each item. The City will prepare and update annually a five-year CIP for consideration and adoption by City Council as part of the City's budget process. First-year projects are incorporated in the City Manager's recommended annual budget that is presented to City Council for adoption. The CIP will include possible debt issuance to fund future projects. The Finance Department is responsible for coordinating and analyzing the debt requirements, including timing of debt, analysis of outstanding debt, debt limitations and compliance, forecast of future debt obligations, and current revenue requirements.
- The CIP is updated annually as part of the City's regular budget process. After departments submit their CIP requests to the Finance Department, the City's Capital Project Selection Committee reviews and evaluates the proposed projects based on Mayor and City Council service priorities, infrastructure needs, the financial capacity of the City, and the impact the projects could have on the City's operating budget.
- Debt financing will be considered in conjunction with the approval by the City Council of the CIP. Additionally, debt financing will be considered for large capital items that normally do not go through the CIP process but are included in departmental requests and not considered operating expenditures.

Legal and Regulatory Requirements

Management responsibility for the City's debt program is hereby delegated to the Finance Director, who will establish procedures for the operation of the debt program consistent with the Debt Policy and in full compliance with the North Carolina General Statutes, Local Government Finance Act. It will be the sole responsibility of the Finance Director to issue debt on behalf of the City. The Finance Director may assign another employee to assist in the duties of debt issuance, debt payments, and other debt-related activities. The City Manager will direct the Finance Director in all debt issuance, and the City Council will approve all debt agreements. Where applicable, debt issuances will be approved by the North Carolina Local Government Commission.

The City will provide on-going disclosure information to established national information repositories and maintain compliance with disclosure standards. When applicable, the City will receive an opinion acceptable to market from a law firm that any financing transactions complies with applicable law, and all agreements in connection with any financing are legal, valid, and binding obligations of the City.

Guidelines for Debt Issuance

- Evaluation of Market Conditions: High interest rates increase total debt issuance costs, so the City may consider debt issuance rather than pay-as-you-go when interest rates are lower. It is important that all market conditions are considered before issuance of debt; therefore, this policy allows for flexibility when recommendations are made to the City Manager. Low interest rates are not always the supporting factor for issuing debt.
- Debt should only be incurred for financing capital assets/projects that, because of their long-term nature or because of budgetary restraints, cannot be acquired from current budgeted resources.
- Limitations on Debt Issuance: The City will evaluate the financial ratios as explained in the section titled, *Debt Affordability - Limits on Debt Issued & Outstanding*. The legal debt margin will also be reviewed before any new debt is proposed.
- City Council Authority: Staff will follow all N.C. General Statutes regarding debt issuance. All debt issuance will be approved by City Council and all proceeds from debt issuance for the City of Concord shall be appropriated by City Council.
- Permissible Debt Instruments: The City will follow the N.C. General Statutes in regards to what type of debt a municipality is allowed to issue.
- Pay-As-You-Go Alternative: Staff will use an objective, analytical approach to determine if the City will benefit from pay-as-you-go vs. debt financing. This process involves comparisons of generally accepted standards of affordability to current City values.
- The City will follow all requirements set in the *Fiscal Policy - Reserve Funds Policy* when determining resources available for

debt service and pay-as-you-go recommendations.

- When the North Carolina Local Government Commission (LGC) is required to approve the debt issuance, a complete application should be filed four weeks prior to the LGC meeting date (first Tuesday of every month). When applicable, a letter should be submitted to the LGC Joint Legislative Committee in advance to ensure the debt issuance will be supported by the committee.

Arbitrage Requirements and Bond Issuance

If a credit rating is necessary for an issuance, the purpose of the debt issuance will support an investment grade credit rating. The City will comply with all applicable U.S. Internal Revenue Service and U.S. Treasury arbitrage requirements for bonded indebtedness. The City will maintain a system of record keeping and reporting to meet arbitrage rebate compliance requirements. Bond issues should be planned to minimize the frequency of issuance, thereby ensuring the lowest possible costs of issuance. When determining the size of a bond issue, consideration should be given to the need for construction, debt service, and capitalized interest funds. Construction fund draw schedules shall be prepared, and projection of conservative earnings on unspent bond funds should be made in conjunction with planning of the City's CIP. The decision to use bond proceeds to pay interest during construction for revenue-producing projects shall be made on a case by case basis and shall be based on an evaluation of the opportunity cost of funds and the availability of other sources of funds to pay interest costs. General obligation bonds will be amortized on a level principal basis to the extent practical, and revenue bonds will be amortized on a level debt service basis to the extent practical considering the forecasted available pledged revenues.

Restrictions on Debt Issuance

- The City will not issue long-term debt for operations.
- Debt will not be issued with a longer amortization period than the life of the asset it is financing.
- Debt structures that result in significant principal payments at the back end of the debt life, instead of equalized over the life of the debt, should be avoided.
- Variable rate debt will not be issued without proper analysis and evaluation to determine that the issuance is in the best interest of the City.
- Debt will not be issued when the limits on debt are exceeded or when the legal debt margin is not met.
- The City will not enter into any debt agreement that is not approved by the N.C. General Statutes.

Requirements for Pay-As-You-Go

The use of current resources and accumulated reserves to purchase capital items or to fund capital projects/improvements is used to keep the debt burden of the City low and because the net benefits derived from the asset are likely to be greater in the early years of the asset's life. The City also maintains a reserve fund so that capital project items may be funded with cash upon recommendation of the City Manager and City Council approval. The City's conservative financial policies enable the City to minimize the use of debt by increasing the use of cash to fund projects over time. The following should be evaluated when a recommendation for Pay-As-You-Go is being considered.

- The City will strive to fund at least 10% of the project costs in the current year CIP with cash when the following apply:
 - The asset/project life is less than 10 years.
 - The amount of the asset/project is less than \$5,000,000.
 - The Fiscal Policy - Reserve Funds Policy is maintained.

Professional Services

The City of Concord has authority, subject to review and approval by the Local Government Commission, to select and retain the financial consultants, underwriters, and bond attorneys to be associated with the bond issue, and selection is made in accordance with G.S. 159-123(e).

- **Bond Counsel** - When applicable, debt issued by the City will include a written opinion by bond counsel affirming that the City is authorized to issue the proposed debt. The opinion shall include confirmation that the City has met all city and state constitutional and statutory requirements necessary for issuance, a determination of the proposed debt's federal income tax status, and any other components necessary for the proposed debt.
- **Financial Advisor** - A Financial Advisor(s) may be used to assist in the issuance of the City's debt. The Financial Advisor will provide the City with objective advice and analysis on debt issuance. This includes, but is not limited to, monitoring market opportunities, structuring and pricing debt, and preparing official statements of disclosure.
- **Underwriters** - An Underwriter(s) will be used for all debt issued in a negotiated or private placement sale method. The Underwriter is responsible for purchasing negotiated or private placement debt and reselling the debt to investors.

Constitutional and Statutory Limitations:

Debt financing can include general obligation bonds, revenue bonds, certificates of participation, limited obligation bonds, lease/purchase agreements, special obligation bonds, or any other financing instrument allowed under North Carolina statutes. The N.C. General Statutes, Chapter 159, Article 4. Local Government Bond Act establishes the authority to borrow money. The Statutes further define the types of debt allowable, the purpose and the limitations of each.

Debt Affordability - Limits on Debt Issued and Outstanding

Debt Capacity-General Fund & Governmental Fund Types- the City considers the following factors:

- Annual debt service should not exceed 15% of operating expenditures.
This ratio reflects the City's budgetary flexibility to change spending and respond to economic downturns.
- Net general obligation debt per capita will not exceed \$1,000. All debt per capita will not exceed \$3,000.
This ratio measures the burden of debt placed on the size of the population supporting the debt and is used to measure an issuer's ability to repay the debt.
- Total net bonded debt should not exceed 2% of assessed value.
This ratio measures debt levels against property tax base. The tax base generates the revenue that will be the main source to repay the debt. Although the legal debt margin has a statutory limit of 8%, the City's target is 2%.
- The City will compare the measures above with other units of government with an electric system and that are similar in size.
- No more than 60% of the five-year CIP will be funded from long-term debt.
- Variable rate debt may not exceed 20% of the City's total debt portfolio (includes all debt).
- The City will include a review of direct and overlapping debt in analyzing the financial condition of the City in regards to debt issuance. This analysis is included in the City's Annual Comprehensive Financial Report (Statistical Section) each year.

Legal Debt Margin - Per the N.C. General Statutes, the City's net bonded debt outstanding may not exceed 8% of the appraised value of property subject to taxation.

Debt Capacity-Enterprise Funds - There are no specific debt limits for the City's enterprise funds as utility rates are set as needed to fully cover total costs and debt service. The City will annually calculate debt coverage as required by the revenue bond rate covenant. Normal coverage is at least 1.2, but the revenue bond covenants should be reviewed to ensure coverage levels are satisfied. The standard ratio is calculated by dividing net available revenues by principal and interest requirements for the year. This measure shows the extent to which revenues are available to cover annual debt service requirements after operating costs have been paid.

Refunding of Debt

The City will refund debt when it is in the best financial interest of the City to do so.

Debt Service Savings—When a refunding is undertaken to generate interest rate cost savings, the minimum aggregate present value savings will be 3% of the refunded bond principal amount. The present value savings will be net of all costs related to the financing.

Restructuring—Refundings for restructuring purposes will be limited to restructuring to alleviate debt service during difficult budgetary years, achieve cost savings, mitigate irregular debt service payments, release reserve funds, or remove unduly restrictive bond covenants.

Arbitrage—The City shall take all necessary steps to optimize escrows and to avoid negative arbitrage in its refundings. Any resulting positive arbitrage will be rebated as necessary according to Federal guidelines.

Investor Relations, Disclosure and Communication

- The debt ratios outlined above will be computed annually and reported in the Comprehensive Annual Financial Report, along with a computation of net tax-supported debt per capita.
- The City will maintain communication with bond rating agencies to keep them abreast of its financial condition by providing them the City's Comprehensive Annual Financial Report, Annual budget, and Capital Improvement Plan. The City will seek to obtain the highest credit ratings on its debt issues.
- The City will comply with all of its undertakings in accordance with Securities and Exchange Commission Rule 15c2-21.

NOTE: ALL NUMBERS FOR EVALUATION WILL BE OBTAINED FROM THE MOST CURRENT AUDITED FINANCIAL DOCUMENTS OF THE CITY.

Glossary

Advance Refunding. A refinancing transaction in which new (refunding) bonds are issued to repay (refund) outstanding bonds prior to the first call date. The proceeds of the refunding bonds are deposited in an escrow account, invested in government securities, and used to pay debt service (interest, principal and premium, if any) on the refunded bonds through the applicable call date. For accounting purposes, refunding obligations are not considered a part of an issuer's debt.

Arbitrage. The difference between the interest paid on the tax-exempt securities and the interest earned by investing the security proceeds in higher-yielding taxable securities. IRS regulations govern arbitrage on the proceeds from issuance of municipal securities.

Bond Anticipation Notes (BANs). Notes, which are paid from the proceeds of the issuance of long-term bonds. Typically issued for capital projects.

Call Provisions. The terms of the bond giving the issuer the right to redeem all or a portion of a bond prior to its stated date of maturity at a specific price, usually at or above par.

Capitalized Interest. A portion of the proceeds of a bond issue, which is set aside to pay interest on the same bond issue for a specific period of time. Interest is commonly capitalized for the construction period of the project.

Competitive Sale. A sale/auction of securities by an issuer in which underwriters or syndicates of underwriters submit sealed bids to purchase the securities. Contrast to a negotiated sale.

Continuing Disclosure. The principle that accurate and complete information material to the transaction which potential investors would be likely to consider material in making investment decisions with respect to the securities be made available on an ongoing basis.

Debt. Any obligations of the City for the payment of money issued pursuant to the North Carolina General Statutes, Local Government Bond Act.

Debt Service Reserve Fund. The fund in which moneys are placed, which may be used to pay debt service if pledged revenues are insufficient to satisfy the debt service requirements.

Escrow. A fund established to hold moneys pledged and to be used to pay debt service on an outstanding issue.

Expenses. Compensates senior managers for out-of-pocket expenses including: underwriter's counsel, DTC charges, travel, syndicate expenses, dealer fees, overtime expenses, communication expenses, computer time, and postage.

General Obligations. Bonds issued by the City secured by the City's pledge of its full faith and credit and unlimited taxing power.

Legal Debt Margin. The amount of federal obligation bonds and certain other interest bearing obligations (other than revenue bonds) that the City may have outstanding expressed as a percentage of the assessed value of real estate in the City as shown on the last preceding assessment for taxes.

Negotiated Sale. A method of sale in which the issuer chooses one underwriter to negotiate terms pursuant to which such underwriter will purchase and market the bonds.

Option Value. Option valuation is a methodology for evaluating the efficiency of a refunding. Option valuation calculates the maximum theoretical value of refunding a bond, then expresses the current refunding savings as a percentage of the maximum theoretical savings.

Operating Expenditures. Operating expenditures are the basic expenditures that are needed for operations. Capital, transfers, and other non-operating items are not included in operating expenditures.

Overlapping Debt. The percentage of county's assessed value that is located in the city limits is used to compute overlapping debt.

Pay-As-You-Go. An issuer elects to finance a project with existing cash flow as opposed to issuing debt obligations.

Present Value. The current value of a future cash flow.

Private Placement. The original placement of an issue with one or more investors as opposed to being publicly offered or sold.

Rebate. A requirement imposed by Tax Reform Act of 1986 whereby the issuer of tax-exempt bonds must pay the IRS an amount equal to its profit earned from investment of tax-exempt bond proceeds at rates exceeding the tax-exempt borrowing rate. The tax-exempt borrowing rate (or "bond yield") is calculated pursuant to the IRS code together with all income earned on the accumulated profit pending payment.

Refunding. A transaction in which the City refinances an outstanding issue by issuing new (refunding) bonds and using the proceeds to immediately retire the old (refunded) bonds.

Revenue Bonds. Bonds issued by the City secured by a specific revenue pledge of rates, rents, or fees.

Tax-Supported Debt. Debt that is expected to be repaid from the general fund tax revenues of the City. This includes general obligation bonds, appropriation-supported bonds, and in certain circumstances, moral obligation bonds. For the purpose of this Debt Policy, net tax-supported debt includes general obligation debt for the City, and any moral obligation bonds for which the City has deposited funds to a debt service reserve fund as requested to replenish such reserve fund.

Underwriter. A dealer that purchases new issues of municipal securities from the Issuer and resells them to investors.

Underwriter's Discount. The difference between the price at which bonds are bought by the Underwriter from the Issuer and the price at which they are reoffered to investors.

Policy approved 8/1/2014 by City Manager and submitted to City Council for approval on 9/11/2014. In the future the policy will be reviewed and approved as part of the City's budget document each year.

**Last revised 5/13/2022*

Capital Improvement Plan Policy

Long-range capital planning is an important management tool which strengthens the linkages between community infrastructure needs and the financial capacity of the City. The purpose of the capital improvement plan (CIP) is to forecast and match projected revenues and major capital needs over a five (5)-year period.

I. PREPARATION OF THE CAPITAL IMPROVEMENT PLAN (CIP):

- A. All proposals for capital investment shall go through the capital planning process.
- B. Definition of appropriate capital items for inclusion on the CIP:
 1. Definition of a CIP-eligible capital expenditure:
Expenditure of major value that recurs irregularly, results in the acquisition of a fixed asset, and has a useful life greater than one (1) year.
 2. Eligible capital expenditures include:
 - (a) The acquisition, renovation, and/or construction of a single fixed asset greater than \$100,000 - excluding vehicles or equipment, OR
 - (b) Any land purchases not associated with or included in another CIP project, OR
 - (c) Capital road maintenance or construction greater than \$100,000 - excluding recurring or routine maintenance projects.
- C. The capital project selection committee shall make the final determination as to which projects are included for consideration as part of the annual CIP.
- D. Difference between departmental capital outlay items and capital projects:
 1. Departmental capital items shall not be submitted as part of the CIP. Departmental capital items include:
 - (a) equipment/tools, furniture, office equipment such as computers, minor remodeling, or other construction projects that are more than \$5,000 and less than \$100,000. Such items should be included in the "Capital Outlay" section of the operating budget request.
 - (b) all vehicles/rolling stock/machinery.
- E. Inclusion of expenditures for maintenance, operations and/or staffing in the CIP:
 1. All operating, maintenance, and personnel budget expenditures associated with the Capital Project shall be included and noted in the annual operating and planning year budgets. For reporting and future expenditure forecasting purposes, the estimated additional expenditures on operating, maintenance, and personnel during the 5-Year CIP period shall be included on all requests.

II. IDENTIFICATION & RANKING OF PROJECTS:

- A. Departments are responsible for identifying, documenting, and justifying CIP requests. Departments shall obtain project cost estimates and work with Finance to identify appropriate revenue sources for the project.
- B. Requesting departments will evaluate and rank proposed CIPs based on City Council priority, merit, and/or need.
- C. Projects should be foreseen at least 2 years ahead of the time of need to allow for planning of long-term financing strategies or methods.

III. EVALUATION & RECOMMENDATION PROCESS:

- A. The City Manager, in conjunction with the Finance Director and Budget & Performance Manager, shall be responsible for coordinating the CIP process and submission of the CIP to the Mayor and City Council.
- B. A capital project selection committee will evaluate and recommend proposed projects to the City Manager. This committee is comprised of:
City Manager, Deputy/Assistant City Managers, Director of Planning & Neighborhood Development, Finance Director, Director of Engineering, Budget & Performance Manager, and Senior/Budget Analysts.
- D. Council review, recommendation, and adoption of CIP:
 1. The City Manager's Recommended CIP shall be submitted to the Mayor and City Council for their review and recommendation during the beginning stages of the annual budget process.
 2. A Capital Projects Ordinance will be adopted by City Council with the annual budget establishing necessary project fund structures for CIP expenditures at the beginning of the fiscal year.

NOTE: Governing Body recommendation of the CIP does not authorize funding for any of the projects in the plan, but the recommendation by the Governing Body shall provide the City Manager direction to proceed with formulating the annual CIP Ordinance and inclusion of first-year CIP costs in the Recommended Budget.

IV. FUNDING SOURCES:

- A. Debt will be considered for capital projects under the following circumstances:
 1. The capital item is a long-living (useful life greater than one (1) year) asset.
 2. The asset has a useful life expectancy that equals or exceeds the length of the debt financing period.

B. The following types or combination of financing may be considered under the following circumstances:

1. *Debt methods:*

- (a) *General Obligation Bonds (G.O. Bonds)* - The capital item is used for a public facility or equipment that is a public good and that has no revenue-producing capability (e.g. streets, parks, or municipal buildings/structures). G.O. Bonds are only used for major General Fund projects.
- (b) *2/3 General Obligation Bonds* - Without voter approval, G.O. Bonds may be issued annually on 2/3 of net G.O. debt reduction (principal retirement) in the prior year.
- (c) *Revenue Bonds* - The capital item is used for a non-public good in which a revenue stream is associated with the capital item (e.g. airport, water, wastewater, and electric system capital items).
- (d) *Special Obligation Bonds (S.O. Bonds)* - S.O. Bonds may be used for solid waste management projects, which can include equipment or facilities for construction of incinerators, land for recycling facilities, drainage collection and treatment systems for landfills, land and liners for landfills, monitoring wells, recycling equipment and facilities, and volume reduction equipment; can also be used for water/sewer projects.
- (e) *Special Assessments* - The capital item benefits only immediately adjacent property. Adjacent property owners pay the special assessments after the improvement is completed and its cost is known. Therefore, special assessments are not a method of capital financing but rather, a method of eventually paying for the improvements for which they are levied. Other sources of funds are needed to finance the improvements for which the assessments are later levied.
- (f) *Property Secured Debt* - The capital item can be secured as collateral itself. Includes lease or installment purchase transactions and certificates of participation (COPS) or limited obligation bonds (LOBS).

2. *Non-debt methods (Also referred to as Pay-as-you-go, or Pay-Go)*

- (a) *Current revenues* - The capital item can be acquired through existing revenues.
- (b) *Capital reserves* - The capital item can be funded from City Council designated taxes or revenue streams that are set aside in a separate fund.
- (c) *Capital recovery, facility, or impact fees* - Capital items may be financed from charges to benefiting property owners for major infrastructure or facilities that benefit that property. Charges can be levied and collected before infrastructure is built.
- (d) *Fund Balance* - The capital item can be funded with unassigned operating or capital fund balances.
- (e) *Future Projects Reserves* - The capital item can be funded from revenues that were set aside in a separate capital fund and result from previous capital projects of that type coming in under budgeted costs.
- (f) *Future Grants* - Funding of the capital item will come from grant(s) anticipated to be awarded to the City.
- (g) *Grants* - Funding of the capital item was secured upon receipt of a governmental grant.
- (h) *Gifts* - The capital item may be purchased or acquired with restricted or non-restricted donations by citizens or corporations.

C. *Debt Limits*

- 1. The City shall not exceed N.C.G.S. 159-55(c) limiting the amount of net bonded debt outstanding to 8% of appraised value of property subject to taxation, and
- 2. Annual G.O. Bond debt service payments (principal and interest) shall not exceed 15% of the City's General Fund operating budget.

D. *Over or Underestimated Projects*

- 1. In the case of a capital project that is under or overestimated, projects will be evaluated on a case-by-case basis.

Financial Policy- Reserve Funds

Purpose:

Reserve funds will be established and maintained to ensure the continued delivery of City services. The City desires to maintain a prudent level of financial reserves to guard its citizens against service disruption in the event of unexpected temporary revenue shortfalls or unpredicted one-time expenditures. The reserves have been accumulated to provide stability and flexibility, to respond to unexpected adversity and/or opportunities, and to stabilize fluctuations in operations' cash flows and rates. Capital Reserve Funds are used to accumulate funds over time that will be used to complete capital projects, acquire major capital assets and support economic development projects.

General Fund Reserves:

Based upon GASB Statement 54, there may be up to five separate categories of fund balance, based on the extent to which the City is bound to honor constraints on the specific purposes for which amounts can be spent: *nonspendable fund balance*, *restricted fund balance*, *committed fund balance*, *assigned fund balance*, and *unassigned fund balance*. The total of the last three categories, which include only resources without a constraint on spending or for which the constraint on spending is imposed by the government itself, is termed *unrestricted fund balance*.

The City will maintain adequate reserves of General Fund balance to:

Insulate General Fund programs and current service levels from large and unanticipated one-time expenditure requirements, revenue reductions due to a change in state or federal legislation, adverse litigation or any similar unforeseen action.

- Temporarily insulate General Fund programs and current service levels from slower revenue growth that typically occurs during an economic recession.
- Maintain stable tax rates.
- Aid in long term financial and capital planning.
- Support economic development opportunities.
- Ensure creditworthiness or positive economic conditions to ensure the City maintains a high favorable bond rating.

The City recommends the following General Fund balance levels:

- The City will maintain an *unassigned* General Fund balance minimum between 30% and 35% of General Fund expenditures, which includes transfers.
- *Unrestricted* fund balance in the General Fund should be at a minimum no less than 90 days of regular general fund operating expenditures. Operating expenditures would not include capital outlay or transfers.
- The City will maintain a five-year forecast to monitor projected fund balance levels.
- Per the North Carolina Local Government Commission's recommendations, the City will compare their *unassigned* General Fund Balance to the average unassigned General Fund Balance numbers for electric cities with our population average. This amount can be found on the annual Cash, Taxes and Fund Balance Available statistical reports published by the Department of State Treasurer's office. The benchmark will be to not fall below 40% of our city group average.

The City recommends the following uses of General Fund balance reserves:

- Any amount greater than the *unassigned* General Fund balance target is deemed available for transfer to the capital reserve account for future projects listed in the City's Capital Improvement Plan, acquisition of major capital assets or to support future economic development projects. The City will evaluate each year to determine the amount available for transfer to the capital reserve fund. The City is not required to transfer the entire amount to the reserve fund. Staff will evaluate current economic conditions, the City's forecast for the operating fund, the Capital Improvement Plan and any other relevant factors to determine an acceptable amount to be transferred. The City may elect to transfer no funds to the reserve. Any transfer to the capital reserve will be approved by City Council. The transfer will be determined after the previous year audit is complete and final numbers are available for review.
- Reserves should only be used for specific circumstances: responding to extreme events or emergencies, unanticipated one-time expenditure requirements, to offset unanticipated revenue fluctuations occurring within a fiscal year, and one-time outlays that the City Manager may recommend to City Council.
- All fund balance appropriations will be approved by City Council.
- These policies will be evaluated each year during the budget process to determine if amendments to the policy are needed.

The City's plan to replenish fund balance levels that fall below the policy guidelines:

- The City will strive to replenish fund balance levels within 3 years.
- The following will be used to replenish reserve levels when available: non-recurring revenues, surplus of year-end revenues that exceed year-end expenditures, and departmental expenditure budget cuts.

Enterprise Fund Reserves - Electric, Water, Wastewater, Stormwater and Airport:

Enterprise funds distinguish between current and non-current assets and liabilities. The measure of working capital (i.e., current assets less current liabilities) indicates the relatively liquid portion of total enterprise fund capital, which constitutes a margin for meeting obligations. Working capital is a measure of available margin or buffer in enterprise funds. Enterprise funds should strive to maintain working capital equal to no less than 90 days of operating expenses.

The measure of liquidity helps to assess the ability of the City to sustain a strong financial position. The ratio of unrestricted cash and short-term investments to current liabilities will be used to calculate the liquidity position in Enterprise Funds.

The City will maintain adequate reserves in Enterprise Funds to:

- Ensure stable services and fees.
- Aid in long term financial and capital planning.
- Ensure creditworthiness or positive economic conditions to ensure the City maintains a high favorable bond rating.
- Insulate Enterprise Fund operations and current service levels from large and unanticipated one-time expenditure requirements, a revenue reduction due to a change in state or federal legislation, adverse litigation, or any similar unforeseen action.
- Temporarily insulate the Enterprise Fund operations and current service levels from slower revenue growth that typically occurs during an economic recession.

The City recommends the following Enterprise Fund reserve levels:

- The City will maintain a liquidity ratio of more than one to one.
- The City will maintain 90-days' worth of annual operating expenses.
- The City will maintain rate models to adequately forecast financial condition.

The City recommends the following uses of Enterprise Funds reserves:

- Any amount greater than the working capital target is deemed available for transfer to the capital reserve account for future projects listed in the City's Capital Improvement Plan, large capital asset purchases and economic development projects. The City will evaluate each year to determine the amount for transfer to the capital reserve fund. Staff will evaluate current economic conditions, the City's forecast, and any other relevant factor to determine an acceptable amount to be transferred. The City may elect to transfer no funds to the reserve. Any transfer to the capital reserve will be approved by City Council. The transfer will be determined after the previous year audit is complete and final numbers are available for review.
- Reserves should only be used for specific circumstances: responding to extreme events or emergencies, unanticipated one-time expenditure requirements, to offset unanticipated revenue fluctuations occurring within a fiscal year, and one-time outlays that the City Manager may recommend to City Council.
- Funds will not be available for reserve transfers if working capital targets are not met in the operating fund.
- All retained earnings appropriations will be approved by City Council.
- These policies will be evaluated each year during the budget process to determine if amendments to the policy are needed.

The City's plan to replenish reserve levels that fall below the policy guidelines:

- The City will strive to replenish reserve levels within 3 years.
- The following will be used to replenish reserve levels when available: non-recurring revenues, surplus of year-end revenues that exceed year-end expenditures, rate adjustments, and departmental expenditure budget cuts.

Capital Project Reserves:

The capital project reserve fund shall be established to maintain and accumulate funds from transfers from the projects related operating fund. These funds shall be maintained to protect the existing assets of the City and ensure public access to City facilities and information while promoting community wide economic development. Capital Project Reserves shall only be used to pay for non-routine and one-time expenditures/expenses, such as land, buildings, construction, large capital outlay, technology improvements, etc. Normally, the following guidelines may be applied to determine if an expenditure/expense is classified as a capital reserve item.

- Construction & Maintenance - 10-year life
- Capital Asset or Vehicle - 10-year life
- Technology Improvements - 5-year life.

The City will maintain adequate capital project reserves to:

- Accumulate funds to acquire large capital assets and to fund various capital projects.
- Allow continued capital improvements during an economic recession or periods of revenue declines.

- Allow for funding of preliminary activities associated with large projects, such as engineering/planning activities.
- Aid in long term capital planning.
- Fund economic development opportunities.

The City recommends the following capital project reserve levels:

- If a capital reserve fund is funded, the City will set a goal to maintain capital reserves of at least 5% of the operating revenue in each operating fund that is associated with the capital project reserve fund. This will be calculated by using the most recent audited financial report.
- The City will maintain a five year operating forecast/rate models to monitor projected reserve levels and to project future capital project funding needs.
- Reserve levels may fall below the recommended target with City Manager recommendation. This situation could arise if the City has an unexpected project that will benefit the community. The project would require City Council approval.

The City recommends the following uses of capital project reserves:

- Acquisition of a major capital asset that recurs irregularly with an estimated useful life of greater than one year. Normally, a major value is defined as greater than \$100,000.
- Major improvement that increases the value of a capital asset \$100,000, excluding reoccurring or routine maintenance projects.
- Funding for large infrastructure projects that exceed \$100,000.
- Economic development activities.
- Funding capital projects that will require longer than one year to complete. (Projects are approved by City Council.)
- The City Manager may recommend an item to City Council that may be classified as a project and funded from these reserves upon Council approval.
- All reserve appropriations will be approved by City Council.
- These policies will be evaluated each year during the budget process to determine if amendments to the policy are needed.

The City's plan to replenish capital project reserve levels that fall below the policy guidelines:

- The City will strive to replenish capital reserve levels within 3 years.
- Capital reserves are funded by transfers from their related operating funds. Surpluses above the reserve targets in each fund will be used to replenish reserve levels in the capital reserve fund.

Policy approved 6/17/2014 by City Manager and submitted to City Council for approval on 9/11/2014. In the future the policy will be reviewed and approved as part of the City's budget document each year.

Authorized Positions

Key for Reading	
	New FY 25 positions with details marked in bold
	New FY 25 changes or adjustments with details marked in bold
	Function Subtotal
	Fund Subtotal

Position	Salary Grade	FY 2022-2023 Budget			FY 2023-2024 Budget			FY 2024-2025 Budget		
		Full-time	Part-time	FTE	Full-time	Part-time	FTE	Full-time	Part-time	FTE
General Government										
<i>Public Services Administration</i>										
Assistant City Manager	E72	<u>1</u>		<u>1</u>	<u>1</u>		<u>1</u>		<u>1</u>	
		1		1.00	1		1.00		1	
<i>City Manager's Office*</i>										
City Manager	E73	1		1	1		1		1	
Assistant City Manager	E72	2		2	2		2		2	
Public Affairs & Projects Manager	64	1		1	1		1		1	
Diversity, Equity, & Inclusion Strategist (reclassified to Human Resources Analyst)	61	1		1	1		1		0	
City Clerk	59	1		1	1		1		1	
Community Outreach Coordinator	59	1		1	1		1		1	
Communications Specialist	59	1		1	1		1		1	
Sustainability Coordinator	58	-		-	0.5		0.5		0.5	
Senior Executive Assistant	58	<u>1</u>		<u>1</u>	<u>1</u>		<u>1</u>		<u>1</u>	
		9		9.00	9.5		9.50		8.5	
<i>*Note, the Mayor, Mayor Pro-tem & 6 City Council Members are not considered Authorized FTE in this table</i>										
<i>Human Resources</i>										
Human Resources Director	E69	1		1	1		1		1	
Deputy Human Resources Director	66	1		1	1		1		1	
Safety, Health & Risk Manager	64	1		1	1		1		1	
HR Benefits Manager	63	1		1	1		1		1	
Human Resources Analyst II (reclassified Human Resources Analyst)	61	-		-	-		-		1	
Human Resources Analyst (added 1 FTE, reclassified DEI Strategist)	60	6		6	6		6		6	
Human Resources Generalist (reclassified HR Technician)	59	-		-	-		-		1	
Safety, Health & Risk Coordinator	58	2		2	2		2		2	
HR Technician	58	<u>1</u>		<u>1</u>	<u>1</u>		<u>1</u>		-	
		13		13.00	13		13.00		14	
<i>Finance</i>										
Finance Director	E69	1		1	1		1		1	
Deputy Finance Director	66	1		1	1		1		1	
Budget & Performance Manager	64	1		1	1		1		1	
Accounting Operations Manager	63	1		1	1		1		1	
Senior Budget Analyst	61	2		2	2		2		2	
Senior Accountant	61	1		1	1		1		1	
Accountant	58	1		1	1		1		1	
Senior Payroll Technician	58	1		1	1		1		1	
Grants Accountant (2 positions paid 50% each by Transit & Airport)	58	2		1	2		1		2	
Accounting Technician II	55	3		3	3		3		3	
Accounts Payable Technician	55	<u>2</u>		<u>2</u>	<u>2</u>		<u>2</u>		<u>2</u>	
		16		15.00	16		15.00		16	
<i>Tax</i>										
Revenue Manager (split with Collections, Billing)	64	1		0.5	1		0.5		1	
Accounting Technician II (split with Collections)	55	<u>1</u>		<u>0.5</u>	<u>1</u>		<u>0.5</u>		<u>1</u>	
		2		1	2		1		2	
<i>Legal</i>										
City Attorney	E72	1		1	1		1		1	
Deputy City Attorney	66	1		1	1		1		1	
Assistant City Attorney	64	1		1	1		1		1	
Paralegal	59	2		2	2		2		2	
Legal Assistant	58	<u>1</u>		<u>1</u>	<u>1</u>		<u>1</u>		<u>1</u>	
		6		6.00	6		6.00		6	
Information Technology										
<i>Starting in FY 24, IT will no longer be a contracted service in the Internal Service Fund.</i>										
IT Director	E68	-		-	1		1		1	
Client Service Manager	I64	-		-	1		1		1	
Infrastructure & Network Manager	I64	-		-	1		1		1	
IT Network & Cyber Security Engineer	I64	-		-	1		1		1	
Software Development & GIS Manager	I64	-		-	1		1		1	
Senior Network Engineer	I63	-		-	1		1		1	
Senior Server Engineer	I63	-		-	1		1		1	
Senior Software Developer	I63	-		-	1		1		1	

Position	Salary Grade	FY 2022-2023 Budget			FY 2023-2024 Budget			FY 2024-2025 Budget		
		Full-time	Part-time	FTE	Full-time	Part-time	FTE	Full-time	Part-time	FTE
Server Engineer	I62	-	-	-	-	-	-	1		1
Business Systems Administrator - Applications	I61	-	-	-	1		1	1		1
Business Systems Administrator - GIS	I61	-	-	-	1		1	1		1
Senior Technical Specialist	I61	-	-	-	1		1	1		1
Technical Specialist	I59	-	-	-	4		4	4		4
Senior Support & Procurement Specialist	I58	-	-	-	1		1	1		1
		0		0.00	16		16.00	17		17.00
General Government Sub-total		47.0	0.0	45.0	63.5	0.0	61.5	64.5	0.0	62.5
Public Safety										
<i>Police*</i>										
Police Chief	E70	1		1	1		1	1		1
Deputy Police Chief	P67	1		1	1		1	1		1
Police Major	P64	3		3	3		3	3		3
Police Captain	P63	7		7	6		6	6		6
Police Lieutenant	P62	4		4	5		5	5		5
Police Sergeant	P60	29		29	30		30	30		30
Master Police Officer (Includes SRO positions)	P58	67		67	69		69	69		69
Police Officer (includes SRO positions)	P55	94		94	91		91	91		91
Senior Police Crime Analyst (non-sworn)	60	1		1	1		1	1		1
Police Administration Manager (non-sworn)	59	1		1	1		1	1		1
Evidence Custodian Supervisor	58	-		-	1		1	1		1
Senior Executive Assistant (non-sworn)	58	-		-	-		-	-		-
Police Video Technician (non-sworn)	58	1		1	1		1	1		1
Police Crime Analyst (non-sworn)	57	1		1	1		1	1		1
Executive Assistant	56	1		1	1		1	1		1
Evidence Custodian	55	-		-	1		1	1		1
Senior Customer Service Representative (non-sworn)	55	2		2	2		2	2		2
Parking Enforcement Technician (non-sworn)	54	1		1	1		1	1		1
Senior Administrative Assistant (non-sworn)	54	2		2	-		-	-		-
Administrative Assistant (non-sworn)	53	2		2	2		2	2		2
Customer Service Representative (non-sworn)	53	2		2	2		2	2		2
<i>*Note: School Crossing Guards are not included in this count. Guards are classified as seasonal PT.</i>		227		227.00	227		227.00	227		227.00
<i>Code Enforcement</i>										
Code Enforcement Manager	62	1		1	1		1	1		1
Code Enforcement Supervisor	61	1		1	1		1	1		1
Senior Code Enforcement Officer	58	2		2	3		3	3		3
Code Enforcement Officer	55	5		5	4		4	4		4
		9		9.00	9		9.00	9		9.00
<i>Emergency Communications</i>										
Communications Director (split with Radio Shop)	E68	1		0.5	1		0.5	1		0.5
Communications Center Manager	63	1		1	1		1	1		1
911 Shift Supervisor	59	4		4	4		4	4		4
Senior Administrative Assistant	54	1		1	1		1	1		1
Senior Telecommunicator	54	4		4	4		4	4		4
Administrative Assistant	53	-		-	1		1	1		1
Telecommunicator	53	14	4	15	14	4	15	14	4	15
		25	4	25.50	26	4	26.50	26	4	26.50
<i>Fiber Network Management</i>										
Network Manager	64	1		1.00	1		1.00	1		1.00
		1		1.00	1		1.00	1		1.00
<i>Radio Shop</i>										
Communications Director (split with Communications)	E68	-		0.5	-		0.5	-		0.5
Communications Shop Operations Manager	64	1		1	1		1	1		1
Senior Communications Technician	58	2		2	2		2	2		2
Communications Technician	56	2		2	2		2	2		2
		5		5.50	5		5.50	5		5.50
<i>Fire</i>										
Fire Chief	E69	1		1	1		1	1		1
Deputy Fire Chief	F67	2		2	2		2	2		2
Division Chief	F64	3		3	3		3	3		3
Battalion Chief	F63	9		9	9		9	9		9
Fire Captain	F61	48		48	54		54	51		51
Fire Lieutenant	F59	48		48	44		44	49		49
Logistics Officer II	F59	1		1	1		1	1		1
Senior Firefighter	F58	1		1	1		1	1		1
Fire Engineer	F58	48		48	56		56	45		45
Logistics Officer I	F56	1		1	1		1	1		1
Firefighter	F55	92		92	97		97	106		106
GIS Coordinator (split with Solid Waste & Cemeteries)	61	1		0.9	1		0.8	1		0.8

Position	Salary Grade	FY 2022-2023 Budget			FY 2023-2024 Budget			FY 2024-2025 Budget		
		Full-time	Part-time	FTE	Full-time	Part-time	FTE	Full-time	Part-time	FTE
Fire Administration Manager	60	1		1	1		1		1	
Administrative Assistant	53	2		2	2		2		2	
		258		257.9	273		272.8		273	
<i>Fire - Prevention</i>										
Division Chief	F64	1		1	1		1		1	
Deputy Fire Marshal	F60	3		3	3		3		3	
Assistant Fire Marshal	F59	5	3	6.2	7	3	8.2	7	3	8.5
		9	3	10.20	11	3	12.20	11	3	12.50
<i>Fire - Training</i>										
Division Chief	F64	1		1	1		1		1	
Fire Captain	F61	5		5	5		5		5	
		6		6.00	6		6.00		6	6.00
<i>Emergency Management</i>										
Division Chief	F64	-		-	-		-	1		1
Emergency Management Coordinator	62	1		1	1		1		-	-
		1.00		1.00	1.00		1.00	1.00		1.00
Public Safety Sub-total		541.0	7.0	543.1	559.0	7.0	561.0	559.0	7.0	561.3
Public Works										
<i>Streets & Traffic</i>										
Transportation Director	E68	1		1	1		1		1	1
Deputy Transportation Director	66	1		1	1		1		1	1
Project Engineer	63	1		1	2		2	2		2
Streets Superintendent	62	1		1	1		1	1		1
Senior GIS Coordinator	62	-		-	1		1	1		1
GIS Coordinator	61	1		1	-		-	-		-
Assistant Streets Superintendent	60	1		1	1		1	1		1
Staff Engineer	59	1		1	-		-	-		-
GIS Analyst	59	-		-	1		1	1		1
Streets Crew Supervisor	59	5		5	5		5	5		5
Construction Inspector	58	1		1	1		1	1		1
CAD Technician	58	1		1	-		-	-		-
Senior Equipment Operator	57	8		8	8		8	8		8
Executive Assistant	56	1		1	1		1	1		1
Equipment Operator	55	6		6	6		6	6		6
Streets Maintenance Worker	52	7		7	7		7	7		7
		36		36.00	36		36.00	36		36.00
<i>Traffic Signals</i>										
Traffic Engineer (was Engineering Manager)	64	1		1	1		1	1		1
Traffic Signal Supervisor	61	1		1	1		1	1		1
Traffic Management Center Operator	60	1		1	1		1	1		1
Staff Engineer	59	1		1	1		1	1		1
Signal Technician II	58	2		2	2		2	2		2
Signal Technician I	56	2		2	2		2	2		2
Utility Locator	53	-		-	1		1	1		1
		8		8.00	9		9.00	9		9.00
<i>Traffic Services</i>										
Transportation Coordinator	#N/A	1		1	1		1	-		-
Traffic Services Coordinator	59	-		-	-		-	1		1
Sign Technician II	57	2		2	2		2	2		2
Sign Technician I	56	2		2	2		2	2		2
		5		5.00	5		5.00	5		5.00
<i>Solid Waste & Recycling</i>										
Solid Waste Director	E68	1		1	1		1	1		1
Deputy Solid Waste & Recycling Director	65	1		1	1		1	1		1
Solid Waste Superintendent	62	1		1	1		1	1		1
GIS Coordinator (split with Fire and Cemeteries)	61	-		0.1	-		0.1	-		0.1
Solid Waste Assistant Superintendent	60	1		1	1		1	1		1
Solid Waste Administration Manager	59	1		1	1		1	1		1
Solid Waste Crew Supervisor	59	5		5	5		5	5		5
Environmental Education Specialist (moved to CMO)	#N/A	1		0.5	-		-	-		-
Senior Customer Service Specialist	57	1		1	1		1	1		1
Senior Equipment Operator	57	17		17	18		18	18		18
Executive Assistant	56	1		1	1		1	1		1
Equipment Operator	55	19		19	18		18	18		18
Cart Management Technician (2 FTE reclassified from a Solid Waste Worker)	53	-		-	2		2	2		2
Customer Service Specialist	53	1		1	1		1	1		1
Solid Waste Compliance Inspector (1 FTE reclassified from a Solid Waste Worker)	53	1		1	2		2	2		2
Solid Waste Worker	51	10		10	9		9	9		9
		61		60.60	62		62.10	62		62.10

Position	Salary Grade	FY 2022-2023 Budget			FY 2023-2024 Budget			FY 2024-2025 Budget		
		Full-time	Part-time	FTE	Full-time	Part-time	FTE	Full-time	Part-time	FTE
		<i>Cemeteries - Buildings & Grounds</i>								
GIS Coordinator (split with Fire & Solid Waste)	61	-	-	-	-	0.1	-	-	0.1	
Cemetery Maintenance Manager	59	1	1	1	1	1	1	1	1	
Cemetery Crew Supervisor	57	2	2	2	2	2	2	2	2	
Cemetery Maintenance Worker	51	6	6	6	6	6	6	6	6	
		9	9.00	9	9	9.10	9	9	9.10	
<i>Fleet Services</i>										
Fleet Services Director	E67	1	1	1	1	1	1	1	1	
Fleet Services Manager	62	1	1	1	1	1	1	1	1	
Fleet Services Training Coordinator	60	1	1	1	1	1	1	1	1	
Automotive Parts Supervisor	58	1	1	1	1	1	1	1	1	
Fleet Services Supervisor	58	1	1	1	1	1	1	1	1	
Master Mechanic	57	4	4	3	3	3	4	4	4	
Executive Assistant	56	1	1	1	1	1	1	1	1	
Fleet Mechanic	56	4	4	5	5	5	4	4	4	
Automotive Parts Clerk	53	1	1	1	1	1	1	1	1	
		15	15.00	15	15	15.00	15	15	15.00	
Public Works Sub-total		134.0	0.0	133.6	136.0	0.0	136.2	136.0	0.0	136.2
Economic Development										
<i>Planning & Neighborhood Development</i>										
Planning & Neighborhood Development Director	E69	1	1	1	1	1	1	1	1	
Deputy Director of Planning & Neighborhood Development	66	1	1	1	1	1	1	1	1	
Development Review Manager	63	1	1	1	1	1	1	1	1	
Community Development Manager	63	1	1	1	1	1	1	1	1	
Planning & Development Manager	63	1	1	1	1	1	1	1	1	
Design Manager	63	1	1	1	1	1	1	1	1	
GIS Administrator	62	1	1	1	1	1	1	1	1	
Senior Planner	60	4	4	3	3	3	3	3	3	
Clearwater Artist Studio Coordinator	60	1	1	-	-	-	-	-	-	
Grants Analyst	59	-	-	1	1	1	1	1	1	
Grant Compliance Coordinator	58	-	-	1	1	1	1	1	1	
Senior Executive Assistant	58	1	1	1	1	1	1	1	1	
Planner	57	2	2	2	2	2	2	2	2	
Urban Planner	57	1	1	1	1	1	1	1	1	
Development Services Technician II	56	-	-	1	1	1	1	1	1	
Community Development Technician (New FTE split with HOME)	53	1	1	-	-	-	1	-	0.43	
Development Services Technician	54	2	2	1	1	1	1	1	1	
		19	19.00	18	18	18.00	19	19	18.43	
<i>Economic Development</i>										
Economic Development Manager	64	1	1	1	1	1	1	1	1	
		1	1.00	1	1	1.00	1	1	1.00	
Economic Development Sub-total		20.0	0.0	20.0	19.0	0.0	19.0	20.0	0.0	19.4
Culture & Recreation										
<i>Parks & Recreation</i>										
Parks & Recreation Director	E67	1	1	1	1	1	1	1	1	
Deputy Parks & Recreation Director	65	1	1	1	1	1	1	1	1	
Facility Manager	62	1	1	1	1	1	1	1	1	
Parks & Recreation Program Manager	62	-	-	1	1	1	1	1	1	
Parks & Recreation Coordinator	61	3	3	2	2	2	2	2	2	
Senior Planner	60	1	1	1	1	1	1	1	1	
Facility Coordinator (reclassified Facility Specialist)	57	1	1	1	1	1	1	1	1	
Parks & Recreation Supervisor	57	6	6	7	7	7	7	7	7	
Senior Executive Assistant	58	1	1	1	1	1	1	1	1	
Parks & Recreation Assistant Supervisor	54	2	2	1	1	1	1	1	1	
Senior Administrative Assistant	54	2	2	2	2	2	2	2	2	
Parks & Recreation Specialist	53	3	3	3	3	3	3	3	3	
Fitness Instructor/Event Assistant	53	-	1	0.5	-	1	0.5	-	1	0.5
Administrative Assistant	53	1	1	1	1	1	1	1	1	
Programmer	53	-	2	1	-	2	1	-	2	1
Part-Time Rec Center Leader	50	-	26	13	-	26	13	-	26	13
		23	29	37.50	23	29	37.50	23	29	37.50
<i>ClearWater Artist Studio</i>										
Clearwater Artist Studio Coordinator	60	-	-	1	1	1	1	1	1	
Part-Time ClearWater Ceramic Center Programmer	55	-	-	-	1	0.5	-	1	0.5	
		0	0	0	1	1.5	1	1	1.5	
Parks & Recreation Sub-total		23.0	29.0	37.5	24.0	30.0	39.0	24.0	30.0	39.0
General Fund Sub-total		765.0	36.0	779.2	801.5	37.0	816.7	803.5	37.0	818.4

Position	Salary Grade	FY 2022-2023 Budget			FY 2023-2024 Budget			FY 2024-2025 Budget		
		Full-time	Part-time	FTE	Full-time	Part-time	FTE	Full-time	Part-time	FTE
Community Development Block Grant										
Federal Program Coordinator	59	0		0.3	-		-	-		-
Construction Coordinator	59	1		1	1		1	1		1
		1		1.30	1		1.00	1		1.00
CDBG Sub-total		1.0	0.0	1.3	1.0	0.0	1.0	1.0	0.0	1.0
Home Consortium										
Federal Program Coordinator	59	1		0.7	1		1	1		1
Community Development Technician (New FTE split with Planning)	53	-		-	-		-	0.57		1
		1		0.7	1		1	1.57		1.57
Home Consortium Sub-total		1.0	0.0	0.7	1.0	0.0	1.0	1.6	0.0	1.6
Downtown Development										
Downtown Development Manager	63	1		1	1		1	1		1
Downtown Development Specialist	59	1		1	1		1	1		1
		2		2.00	2		2.00	2		2.00
Downtown Development Sub-total		2.0	0.0	2.0	2.0	0.0	2.0	2.0	0.0	2.0
Electric Systems (Electric Administration)										
Electric Systems Director	E68	1		1	1		1	1		1
Deputy Electric Systems Director	66	1		1	1		1	1		1
Electric Operations Manager	64	1		1	1		1	1		1
Electric Systems Administration Manager	61	1		1	1		1	1		1
Executive Assistant	56	1		1	1		1	1		1
		5		5	5		5	5		5
Powerline Maintenance										
Electric Systems Coordinator II	63	2		2	2		2	2		2
Electric Systems Special Project Manager	64	1		1	1		1	1		1
Electric Systems Coordinator I	62	3		3	3		3	3		3
Electric Systems Technician II	58	7		7	7		7	7		7
Electric Systems Analyst	58	1		1	1		1	1		1
Electric Systems Line Technician I	55	1		1	-		-	-		-
Electric Systems Technician I (1 new FTE)	55	4		4	5		5	6		6
		19		19.00	19		19.00	20		20.00
Tree Trimming										
Electric Tree Trimming Supervisor	59	1		1	1		1	1		1
Electric Tree Trimming Crew Leader	56	3		3	3		3	3		3
Electric Tree Trimmer II	55	2		2	2		2	2		2
Electric Tree Trimmer I	54	4		4	4		4	4		4
		10		10.00	10		10.00	10		10.00
Electric Construction										
Electric Systems Coordinator II	63	2		2	2		2	2		2
Electric Systems Coordinator I	62	2		2	2		2	2		2
Electric Construction Supervisor	61	7		7	7		7	7		7
Electric Systems Line Technician III	60	12		12	10		10	11		11
Electric Safety Coordinator	59	1		1	1		1	1		1
Electric Systems Line Technician II	58	6		6	8		8	6		6
Electric Systems Line Technician I	55	7		7	7		7	8		8
		37		37.00	37		37.00	37		37.00
Electric Engineering										
Electrical Engineer	64	1		1	1		1	1		1
Project Engineer	63	1		1	1		1	1		1
GIS Supervisor	62	1		1	1		1	1		1
GIS Analyst	59	2		2	2		2	2		2
Electrical Engineering Technician	58	3		3	3		3	3		3
		8		8.00	8		8.00	8		8.00
Utility Locate Services										
Electric Utility Locator Supervisor	59	1		1	1		1	1		1
Utility Locator	53	2		2	2		2	2		2
		3		3.00	3		3.00	3		3.00
Electric System Sub-total		82.0	0.0	82.0	82.0	0.0	82.0	83.0	0.0	83.0
Stormwater										
Water Resources Director (split with Water & Wastewater)	E69	-		0.33	-		0.33	-		0.33
Deputy Water Resources Director (split with Water & Wastewater)	66	1		0.34	1		0.34	1		0.34
Engineering Manager (split with Water & Wastewater)	63	-		0.33	-		0.33	-		0.33
Project Engineer (split with Water & Wastewater)	63	1		0.34	1		0.34	1		0.34
Senior GIS Coordinator (split with Water & Wastewater)	62	-		0.33	-		0.33	-		0.33

Position	Salary Grade	FY 2022-2023 Budget			FY 2023-2024 Budget			FY 2024-2025 Budget		
		Full-time	Part-time	FTE	Full-time	Part-time	FTE	Full-time	Part-time	FTE
		Water Resources Superintendent	61	1		1	1		1	
Staff Engineer (split with Water & Wastewater)	59	1		0.34	1		0.34	1		0.34
Water Crew Supervisor	59	4		4	4		4		4	
Sustainability Coordinator (split with City Manager's Office & Water)	58	-		0.25	-		0.25	-		0.25
Water Safety Coordinator	58	-		0.33	-		-		-	
Technical Equipment Operator	58	3		3	3		3		3	
Senior Equipment Operator	57	5		5	5		5		5	
Equipment Operator	55	3		3	3		3		3	
Utility Service Worker	52	3		3	3		3		3	
		22		21.59	22		21.26	22		21.26
Stormwater Sub-total		22.0	0.0	21.6	22.0	0.0	21.3	22.0	0.0	21.3
Water Resources										
<i>Hillgrove Water Treatment Plant</i>										
Laboratory Coordinator (position shared with Coddle Creek WTP)	61	1		0.5	1		0.5	1		0.5
Treatment Plant Supervisor	61	1		1	1		1	1		1
Water Systems Supervisor	60	1		1	1		1	1		1
Water/Wastewater Systems Technician	56	2		2	2		2	2		2
Water Treatment Plant Operator	56	8		8	8		8	8		8
Utility Systems Technician	54	2		2	2		2	2		2
Custodian	50	1		1	1		1	1		1
		16		15.50	16		15.50	16		15.50
<i>Coddle Creek Water Treatment Plant</i>										
Laboratory Coordinator (position shared with Hillgrove WTP)	61	-		0.5	-		0.5	-		0.5
Treatment Plant Supervisor	61	1		1	1		1	1		1
Water Systems Supervisor	60	1		1	1		1	1		1
Water/Wastewater Systems Technician	56	2		2	2		2	2		2
Water Treatment Plant Operator	56	8		8	8		8	8		8
Utility Systems Technician	54	2		2	2		2	2		2
Custodian	50	1		1	1		1	1		1
		15		15.50	15		15.50	15		15.50
<i>Waterlines Operations & Maintenance</i>										
Water Resources Director (split with Stormwater & Wastewater)	E69	1		0.34	1		0.34	1		0.34
Deputy Water Resources Director (split with Stormwater & Wastewater)	66	-		0.33	-		0.33	-		0.33
Water Operations Manager	64	1		1	1		1	1		1
Engineering Manager (split with Stormwater & Wastewater)	63	1		0.34	1		0.34	1		0.34
Project Engineer (split with Stormwater & Wastewater)	63	-		0.33	-		0.33	-		0.33
Senior GIS Coordinator (split with Stormwater & Wastewater)	62	1		0.34	1		0.34	1		0.34
Water Resources Superintendent	61	1		1	1		1	1		1
System Protection Superintendent (split with Wastewater)	61	1		0.5	1		0.5	1		0.5
Water Resources Project Manager	60	1		1	1		1	1		1
Water Systems Supervisor	60	1		1	1		1	1		1
Staff Engineer (split with Stormwater & Wastewater)	59	-		0.33	-		0.33	-		0.33
Utility Locate Supervisor (moved to Wastewater)	59	-		-	1		0.5	-		-
Water Meter Service Supervisor	59	1		1	1		1	1		1
Water Crew Supervisor	59	5		5	5		5	5		5
Water Safety Coordinator	58	1		0.34	1		1	1		1
Sustainability Coordinator (split with City Manager's Office & Stormwater)	58	-		0.25	-		0.25	-		0.25
System Protection Inspector	58	1		1	1		1	1		1
Senior Customer Service Specialist	57	1		1	1		1	1		1
GIS Technician	57	1		1	1		1	1		1
Senior Equipment Operator	57	5		5	5		5	5		5
Executive Assistant	56	1		1	1		1	1		1
Equipment Operator	55	4		4	4		4	4		4
Utility Systems Technician	54	5		5	5		5	5		5
Utility Locator (no longer split with Wastewater)	53	2		2	2		1	2		2
Administrative Assistant	53	1		1	1		1	1		1
Utility Service Worker	52	7		7	7		7	7		7
		43		41.10	44		41.26	43		41.76
Water Resources Sub-total		74.0	0.0	72.1	75.0	0.0	72.3	74.0	0.0	72.8
Public Transit										
Transit Director	E68	1		1	1		1	1		1
Deputy Transit Director	65	-		-	1		1	1		1
Transit Manager	63	1		1	1		1	1		1
Transit ADA Coordinator	60	1		1	-		-	-		-
Transit Planner & Technology Coordinator	59	1		1	1		1	1		1
Grants Accountant (split with Finance)	58	-		0.5	-		0.5	-		0.5
Senior Customer Service Representative	55	2		2	2		2	2		2
		6		6.50	6		6.50	6		6.50
Transit Sub-total		6.0	0.0	6.5	6.0	0.0	6.5	6.0	0.0	6.5

Position	Salary Grade	FY 2022-2023 Budget			FY 2023-2024 Budget			FY 2024-2025 Budget		
		Full-time	Part-time	FTE	Full-time	Part-time	FTE	Full-time	Part-time	FTE
Wastewater Resources										
<i>(Wastewaterlines Operation & Maintenance)</i>										
Water Resources Director (split with Water & Stormwater)	E69	-	-	0.33	-	-	0.33	-	-	0.33
Deputy Water Resources Director (split with Water & Stormwater)	66	-	-	0.33	-	-	0.33	-	-	0.33
Engineering Manager (split with Water & Stormwater)	63	-	-	0.33	-	-	0.33	-	-	0.33
Project Engineer (split with Water & Stormwater)	63	-	-	0.33	-	-	0.33	-	-	0.33
Senior GIS Coordinator (split with Water & Stormwater)	62	-	-	0.33	-	-	0.33	-	-	0.33
System Protection Superintendent (split with Water)	61	-	-	0.5	-	-	0.5	-	-	0.5
Water Resources Superintendent	61	1	-	1	1	-	1	1	-	1
W/WW Systems Supervisor	60	1	-	1	1	-	1	1	-	1
Water Systems Supervisor	60	1	-	1	1	-	1	1	-	1
Staff Engineer (split with Stormwater & Water)	59	-	-	0.33	-	-	0.33	-	-	0.33
Utility Locate Supervisor (no longer split with Water)	59	-	-	-	-	-	0.5	1	-	1
Water Crew Supervisor	59	6	-	6	6	-	6	6	-	6
Water Safety Coordinator	58	-	-	0.33	-	-	-	-	-	-
System Protection Inspector	58	1	-	1	1	-	1	1	-	1
Technical Equipment Operator	58	8	-	8	8	-	8	8	-	8
GIS Technician	57	1	-	1	1	-	1	1	-	1
Senior Equipment Operator	57	3	-	3	3	-	3	3	-	3
Water/Wastewater Systems Technician	56	1	-	1	1	-	1	1	-	1
Equipment Operator	55	4	-	4	4	-	4	4	-	4
Utility Locator (moved to Water)	53	-	-	-	-	-	1	-	-	-
Utility Service Worker	52	2	-	2	2	-	2	2	-	2
		29	0.0	31.81	29	0.0	32.98	30	0.0	32.48
Wastewater Resources Sub-total		29.0	0.0	31.8	29.0	0.0	33.0	30.0	0.0	32.5
Aviation (Concord-Padgett Regional Airport)										
Aviation Director	E67	1	-	1	1	-	1	1	-	1
Assistant Aviation Director	64	1	-	1	1	-	1	1	-	1
Aviation Operations Manager	63	1	-	1	1	-	1	1	-	1
FBO Manager	63	-	-	-	1	-	1	1	-	1
Customer Service Manager	63	1	-	1	-	-	-	-	-	-
Aviation Project Manager	61	1	-	1	1	-	1	1	-	1
Building Maintenance Supervisor	61	1	-	1	1	-	1	1	-	1
Aviation Coordinator	59	3	-	3	3	-	3	3	-	3
Customer Service Supervisor	59	1	-	1	1	-	1	1	-	1
Airport Electrician	58	1	-	1	1	-	1	1	-	1
Grants Accountant (split with Finance)	58	-	-	0.5	-	-	0.5	-	-	0.5
Aviation Supervisor	58	4	-	4	4	-	4	4	-	4
Senior Executive Assistant	58	-	-	-	1	-	1	1	-	1
Executive Assistant	56	1	-	1	-	-	-	-	-	-
Airport Maintenance Mechanic	54	2	-	2	2	-	2	2	-	2
Aviation Service Worker	54	18	-	18	18	-	18	18	-	18
Administrative Assistant	53	3	-	3	3	-	3	3	-	3
Customer Service Representative	53	8	-	8	8	-	8	8	-	8
Grounds Maintenance Worker	51	1	-	1	1	-	1	1	-	1
Custodian	50	2	-	2	2	-	2	2	-	2
		51	0.0	51.50	51	0.0	51.50	51	0.0	51.50
Aviation Sub-total		51.0	0.0	51.5	51.0	0.0	51.5	51.0	0.0	51.5
Housing Department (HUD Funded)										
<i>Public Housing, Housing Choice Vouchers, & FSS Grant</i>										
Housing Director	E67	1	-	1	1	-	1	1	-	1
Housing Manager	62	1	-	1	1	-	1	1	-	1
Housing Inspector/ Maintenance Supervisor	61	1	-	1	1	-	1	1	-	1
Senior Executive Assistant	58	1	-	1	1	-	1	1	-	1
Building Maintenance Mechanic II	54	1	-	1	1	-	1	1	-	1
Building Maintenance Mechanic I	53	2	-	2	2	-	2	2	-	2
Family Self-Sufficiency Specialist	53	1	-	1	1	-	1	1	-	1
Housing Specialist	53	3	-	3	3	-	3	3	-	3
Housing Choice Vouchers Specialist	53	-	-	-	1	-	1	1	-	1
Resident Service Coordinator	53	1	-	1	1	-	1	1	-	1
Customer Service Representative	53	1	-	1	1	-	1	1	-	1
		13	0.0	13.00	14	0.0	14.00	14	0.0	14.00
Housing Department Sub-total		13.0	0.0	13.0	14.0	0.0	14.0	14.0	0.0	14.0
Internal Services										
<i>Utilities Collections</i>										
Revenue Manager (split with Tax & Billing)	64	-	-	0.25	-	-	0.25	-	-	0.25
Accounting Technician II (1 FTE split with Tax)	55	1	-	1.5	1	-	1.5	1	-	1.5
Accounting Technician I	53	2	-	2	2	-	2	2	-	2
		3	0.0	3.75	3	0.0	3.75	3	0.0	3.75

Position	Salary Grade	FY 2022-2023 Budget			FY 2023-2024 Budget			FY 2024-2025 Budget		
		Full-time	Part-time	FTE	Full-time	Part-time	FTE	Full-time	Part-time	FTE
<i>Data Services</i>										
<i>Previously contracted positions moved to the General Fund IT department</i>										
		-		-	-		-	-		-
		0		0.00	0		0.00	0		0.00
<i>Billing</i>										
Revenue Manager (split with Tax & Utilities Collections)	64	-		0.25	-		0.25	-		0.25
Utility Billing Manager	62	1		1	1		1	1		1
AMI Monitoring Lead	58	1		1	1		1	1		1
Senior Meter Technician	58	1		1	1		1	1		1
Utility Billing Specialist II (reclassified 1 Utility Billing Specialist)	57	-		-	-		-	1		1
Meter Technician	56	8		8	8		8	8		8
Utility Billing Specialist	56	5		5	5		5	4		4
		16		16.25	16		16.25	16		16.25
<i>Customer Care</i>										
Customer Service Manager	63	1		1	1		1	1		1
Customer Service Supervisor	59	2		2	2		2	2		2
Senior Meter Technician	58	1		1	1		1	1		1
Senior Customer Service Specialist	57	3		3	3		3	3		3
Customer Service Specialist II	55	2		2	5		5	5		5
Customer Service Specialist	55	15		15	12		12	12		12
		24		24.00	24		24.00	24		24.00
<i>Engineering</i>										
Engineering Director	E70	1		1	1		1	1		1
Deputy City Engineer	66	1		1	1		1	1		1
Engineering Manager	63	1		1	1		1	1		1
Project Engineer	63	2		2	2		2	2		2
Engineering Construction Manager	63	1		1	1		1	1		1
Surveyor / Real Estate Manager	62	1		1	1		1	1		1
Assistant Surveyor Supervisor	61	1		1	1		1	1		1
Engineering Construction Supervisor	60	1		1	1		1	1		1
Engineer Coordinator	60	1		1	1		1	1		1
Building Construction Specialist	59	1		1	1		1	1		1
Right of Way Agent	59	1		1	1		1	1		1
CAD Technician	58	2		2	2		2	2		2
Construction Inspector	58	6		6	6		6	6		6
Senior Engineering Technician	57	2		2	2		2	2		2
Survey Technician II	57	2		2	2		2	2		2
Executive Assistant	56	1		1	1		1	1		1
Engineering Technician	55	-		-	1		1	1		1
Senior Administrative Assistant (reclassified to Engineering Technician)	54	1		1	-		-	-		-
		26		26.00	26		26.00	26		26.00
<i>Purchasing</i>										
Purchasing Manager	64	1		1	1		1	1		1
Warehouse Supervisor	58	1		1	1		1	1		1
Purchasing Technician	55	2		2	2		2	2		2
Logistics Specialist & Safety Representative	54	1		1	1		1	1		1
Logistics Specialist	53	2		2	2		2	2		2
		7		7.00	7		7.00	7		7.00
<i>Buildings & Grounds Maintenance</i>										
Buildings & Grounds Director	E67	1		1	1		1	1		1
Deputy Buildings & Grounds Director	65	1		1	1		1	1		1
Building Systems & Services Manager	63	1		1	1		1	1		1
Urban Forester	62	1		1	1		1	1		1
Grounds Maintenance Manager	61	1		1	1		1	1		1
Custodial Services Manager	61	1		1	1		1	1		1
Building Maintenance Supervisor	61	3		3	3		3	3		3
Custodian Supervisor	57	1		1	1		1	1		1
Grounds Crew Supervisor	57	7		7	7		7	7		7
Executive Assistant (reclassified Administrative Assistant)	56	-		-	-		-	1		1
Tree Specialist (reclassified Grounds Maintenance Worker)	55	-		-	-		-	1		1
Maintenance Mechanic II	54	4		4	5		5	5		5
Maintenance Mechanic I	53	1		1	-		-	-		-
Administrative Assistant	53	1		1	1		1	-		-
Grounds Maintenance Worker	51	21		21	21		21	20		20
Custodian	50	13	5	15.5	13	5	15.5	13	5	15.5
		57	5	59.50	57	5	59.50	57	5	59.50
Internal Services Sub-total		133.0	5.0	136.5	133.0	5.0	136.5	133.0	5.0	136.5
TOTAL FULL-TIME EMPLOYEES		1,179			1,218			1,221		
TOTAL PERMANENT PART-TIME EMPLOYEES			41			42			42	
TOTAL FTE				1,198.2			1,237.7			1,241.0

Glossary

Accrual Basis of Accounting (or Full Accrual): Accounting method for proprietary funds that recognizes revenues in the accounting period in which they are earned and become measurable. Expenses are recognized in the period incurred, if measurable.

Ad Valorem Tax: A tax levied in proportion to the value of real property.

Amortization: Paying the principal amount of a debt issue through periodic payments either directly to bondholders or to a sinking fund for later payment to bondholders. Amortization payments include interest and any payment on principal.

Appropriation: Expenditure authority created by the City Council.

Assessed Value: The value of real estate or personal property as determined by tax assessors and used as a basis for levying taxes. (Note: the County establishes Property values.)

Assigned Fund Balance: Monies over the years that remain unspent after all budgeted expenditures have been made, but which are reserved for specific purposes.

Audit: An annual systematic review of an organization's financial accounts by an independent body.

Authorized Bond: Bonds that have been legally approved but may or may not have been sold.

Balanced Budget: Occurs when planned expenditures equal anticipated revenues. North Carolina state law requires the annual operating budget to be balanced.

Base Budget: Those resources necessary to meet an established and existing service level.

Basis of Accounting: The accounting method that determines when, for accounting purposes, expenditures, expenses, and revenues are recognized. The two bases of governmental accounting include accrual (or full accrual) and modified accrual.

Benchmarking: The systematic process of searching for best practices, innovative ideas and highly effective operating procedures that lead to superior performance. The process of identifying the best-in-class and duplicating or surpassing their performance.

Bond: A written promise to pay a specific amount of money with interest within a specific time period, usually long-term.

Bond Rating: A grade indicating a governmental unit's investment qualities. Generally, the higher the bond rating, the less risk investors assume resulting in a more favorable interest rate and lower cost of financing capital projects for the governmental unit. The three main bond-rating agencies include: Standard and Poor's, Moody's, and Fitch.

Budget: The budget translates organizational intentions into actions, allocating resources in support of organizational goals, objectives, and desired service levels.

Budget Amendment: A legal procedure used by the City staff and the City Council to revise a budget appropriation.

Budget Document: A formal document outlining the City's financial plan for a fiscal year.

Budget Message: A written overview of the proposed budget from the City Manager to the Mayor and City Council that discusses the major budget items and changes and the City's present and future financial condition.

Budget Ordinance: The official enactment by the City Council to establish legal authority for City officials to obligate and expend resources.

Budget Unit: An organizational budget / operating unit within each City department or division (e.g. Tree Trimming is a budget unit within the Electric Systems department).

Capital Improvement Program (CIP): A multi-year plan (5 years for the City) for the construction or acquisition of major capital items (over \$100,000). The plan usually outlines spending needs, the financing source or sources expected, and the impact of the CIP on future annual operating budgets.

Capital Outlay: An expenditure expected to have a useful life greater than one year or a total value of \$5,000 or more resulting in the acquisition of or addition to a fixed asset. Examples of capital outlay expenditures include vehicles, mowing equipment, and buildings. The portion of the budget pertaining to the purchase of capital outlay items.

Capital Project: A capital improvement that usually requires a major initial investment over \$100,000, and a significant and continuing financial commitment in the form of operating costs.

Capital Project Ordinance: The official enactment by the City Council to establish legal authority for City officials to obligate and expend resources for capital.

Certificates of Participation (COPS): A security created as a part of a lease-purchase agreement. The lender, the holder of the certificate, owns a right to participate in periodic lease payments (interest and return of principal) as they are paid.

City Council: A seven-member governing board elected within districts for four-year terms by the citizens of Concord.

City Manager: An individual appointed at the discretion of the Mayor and City Council to serve as the chief administrative officer of the City.

Committed Fund Balance: Used for specific purpose pursuant to constraints imposed by formal action of the government's highest level of decision-making authority

Community Development Block Grant (CDBG): An entitlement grant from the U.S. Department of Housing and Urban Development (HUD) to assist low- and moderate-income persons of the City in targeted neighborhoods. This fund is required by federal regulations to account for the use of these funds.

Cost Allocations: Portion of the budget pertaining to payments made to other departments for costs involved in supporting a primary service.

Debt Service: The portion of the budget pertaining to payment of principal and interest requirements on outstanding debts.

Debt Service Funds: Funds used for the accumulation and disbursement of financial resources that will be used to make principal and interest payments on general long-term debt.

Deficit: The amount by which expenditures exceed revenues during an accounting period.

Department: A major administrative division of the City that has overall management responsibility for an operation within a function.

Depreciation: The process of estimating and recording the lost usefulness, expired useful life, or diminution of service from a fixed asset that cannot or will not be restored by repair and must be replaced. The cost of the fixed asset's lost usefulness is the depreciation or the cost to the reserve to replace the item at the end of its useful life.

Effectiveness Measure: A performance measure identifying quality or extent to which an organization is obtaining its objectives (ex. percentage of yard waste/leaf collection points serviced on time).

Efficiency Measure: A performance measure identifying inputs used per unit of output, or unit costs (ex. cost per ton of yard waste/leaves collected).

Encumbrance: A financial commitment or earmark for services, contracts, or goods that have not yet been delivered by a specified time frame, usually the end of the fiscal year.

Enterprise Fund: A fund that accounts for a governmental activity supported wholly or partially with user fees or charges and operated using business principles.

Expenditures: The measurement focus of governmental fund accounting identifying financial resources expended during a period for operations, capital outlay, and long-term debt principal retirement and interest. Except for long-term debt principal retirement expenditures, expenditures reflect the cost incurred to acquire goods and services.

Expenses: The measurement focus of proprietary fund accounting identifying costs expired during a period, including depreciation and other allocations as in business accounting. Expenses reflect the cost of goods or services used.

External Agency: A non-governmental agency, usually of nonprofit legal status, which may request public funds for use on programs benefiting social, cultural, or economic needs of the City.

Fiscal Policy: The financial plan embracing the general goals and acceptable procedures for managing the City's financial resources.

Fiscal Year: A 12-month period of time, from July 1 through June 30, to which the annual budget applies.

Fixed Asset: An asset of long-term character. For budgetary purposes, a fixed asset is defined as an item costing \$5,000 or more with an expected life of more than one year.

Fringe Benefits: For budgeting purposes, fringe benefits include employer payments for social security, retirement, group health insurance, life insurance, dental insurance, workers compensation, and travel allowances.

Fiduciary Funds: Funds used to separate, control, and track financial resources in which the government oversees as a third party, or on behalf of, another public entity. The four fiduciary fund types include: 1) Agency Fund, 2) Pension Trust, 3) Expendable Trust, and 4) Non-Expendable Trust.

Full Cost Accounting: Type of accounting concerned with accumulating both direct and indirect costs for financial reporting and decision-making purposes. By using this accounting technique, the City is able to assess the complete total cost of providing a service and its associated benefits.

Full-time Equivalent (FTE): An FTE converts the hours worked by a position into a percentage of a full year's number of hours. Generally, one FTE equals 2080 hours per year per permanent position (based on a 40hr. work week and a 52-week work year; does not include temporary part-time staff).

Function: A group of related programs crossing organizational (departmental) boundaries and aimed at accomplishing a similar broad goal or major service. Examples of functions within the City of Concord include Public Safety, Cultural and Recreational, and General Government.

Fund: A fiscal and accounting entity that has a self-balancing set of accounts recording cash and other financial resources, as well as related liabilities and residual equity. These are segregated to carry on specific activities or objectives in accordance with special regulations, restrictions or limitations as established by State and Federal governments.

Fund Balance: Amounts shown as fund balance represent a running total of monies over the years that remain unspent after all budgeted expenditures have been made. Fund balance includes reserve or "rainy day" monies. North Carolina General Statutes require general fund balance reserves of at least 8% of General Fund expenditures at the end of the fiscal year. The City Council requires the City to maintain a minimum 30-35% General Fund's fund balance reserve.

Funding Sources: Identifies fund(s) that will provide money for project expenditures.

Goal: A broad policy statement outlining the general direction or intent of an organizational unit's major activities within a medium-range time period, usually 3-5 years.

Generally Accepted Accounting Principles (GAAP): Uniform minimum standards and guidelines for financial accounting and reporting. GAAP encompasses the conventions, rules, and procedures necessary to define accepted accounting practices.

General Obligation Bonds (GO Bonds): Bonds issued by a government that are backed by the full faith and credit of its taxing authority.

General Fund: A governmental fund used to account for all financial resources of the City, except those required to be accounted for in another fund. Revenues to support the General Fund are derived from sources such as property tax, sales tax, franchise fees, and service fees.

Governmental Funds: Funds used to separate, control, and track financial resources of general government operations. The four governmental fund types include: 1) General Fund, 2) Special Revenue Funds, 3) Capital Projects Funds, and 4) Debt Service Funds.

Grant: A contribution by a government or other organization to support a particular function.

Indirect Cost: The component of the total cost for a service that is provided by and budgeted within another department or division. Indirect costs are budgeted to better reflect the true total cost for such services such as those provided by the Administrative Departments.

Intergovernmental Revenues: Revenues from other governments (State, Federal, or local) that can be in the form of grants, shared revenues, or entitlements.

Internal Service Fund: This fund is used to account for the financing of goods or services provided by one department or agency to other departments or agencies of the governmental unit on a cost-reimbursement, or cost allocation, basis.

Lease/Installment-Purchase Financing: A method of purchasing equipment in which payments are spread over a period of time, usually 3-7 years. The purchased equipment serves as collateral.

Line-Item: A budgetary account representing a specific object of expenditure.

Mayor: An individual elected at-large for four-year terms to serve as chair the City's governing body and the City's leader.

Mission: A broad statement outlining a department's purpose for existing.

Modified Accrual Basis of Accounting: Accounting method for governmental funds that recognizes revenues in the accounting period in which they become available and measurable. Measurable expenditures are recognized in the period the fund liability is incurred, except for unmatured interest on (and principal of) general long-term debt, which should be recognized when due.

Objective: Outcome-based statements that specify - in measurable terms - what will be accomplished within the budget year.

Operating Budget: A financial plan for the provision of direct services and support functions.

Operations: The portion of the budget pertaining to the daily operations that provides basic governmental services. The operating portion of the budget contains appropriations for such expenditures as supplies, utilities, materials, and travel.

Ordinance: A formal legislative enactment by the City Council that has the full force and effect of law within the boundaries of local, State, and Federal law.

Pay-As-You-Go (or Pay-Go): Financial policy of a government unit that finances capital outlays from current revenues rather than from borrowing.

Performance Based Budget: A budget wherein expenditures, planning, and management decisions are based primarily upon measurable performance of activities.

Performance Measure: An indicator designed to determine whether a service objective has been met. It assesses the effectiveness of achieving the objective or how well the objective has been accomplished.

Performance Measurement: The regular collection of quantifiable information regarding the results of City services. It includes an assessment of the kind of job we are doing and includes the effects our efforts are having in our community

Personnel Services: Salaries and wages paid to employees for full-time, part-time, and temporary work including overtime and similar compensation. Also included in this account group are fringe benefits paid for employees.

Policy: A direction that must be followed to advance toward a goal. The direction can be a course of action or a guiding principle.

Powell Bill Funds: Funding from state-shared gasoline taxes that are restricted for use on maintenance of local streets and roads.

Productivity Measure: A performance measure combining efficiency and effectiveness measures into a single factor (ex. cost per ton of on-time yard waste/leaf collection)

Program: A well-defined portion of the operating plan for which a distinct set of goals and outcomes may be developed.

Proprietary Funds: Funds used to separate, control, and track financial resources of business-type activities carried out by a government. The two proprietary fund types include: 1) Enterprise Funds and 2) Internal Service Fund.

Reappraisal: The process of revaluing a jurisdiction's real property to adjust the tax value to the market value. By North Carolina law, a revaluation must be conducted at a minimum of every eight years.

Reserve: An account designated for a portion of the fund balance that is to be used for a specific purpose.

Retained Earnings: Amounts shown as retained earnings represent accumulated earnings of proprietary funds after all budgeted business expenses have been made.

Revenue: Funds the City receives as income. It includes tax payments, fees for services, grants, fines, forfeitures, and interest income.

Revenue Bonds: Bonds issued by a government that are backed by a specific revenue source – such as special assessments, water/sewer fees, and electric fees.

Special Revenue Fund: A fund used to account for the proceeds from specific revenue sources that are restricted or committed to expenditure for specified purposes other than debt service or capital projects.

Surplus: The amount by which revenues exceed expenditures.

Taxes: Compulsory charges levied by a government for the purpose of financing services performed for the common benefit of the people. This term does not include specific charges made against persons or property for current or permanent benefit, such as special assessments. This term, also, does not refer to user charges for enterprise type services (i.e. water, wastewater, electricity) or special or enhanced services

or products benefiting a single party. See also "User Fee/Charge."

Tax Levy: The product when the tax rate per one-hundred dollars valuation is multiplied by the total taxable valuation, or tax base.

Unassigned Fund Balance/Undesignated Retained Earnings: The portion of a fund's unspent monies, or reserves, that is not restricted for a specific purpose and is available for general appropriation.

User Fee/Charge: The payment for direct receipt of a service by the party benefiting from the service.

Working Capital: The result of Current Assets minus Current Liabilities, which is considered a good measure of both an organization's efficiency and its financial health.

Workload Measure: A performance measure identifying how much or how many products or services were produced.

Common Budget & Performance Measurement Acronyms

- BOC** = Alfred M. Brown Operations Center
- CDBG** = Community Development Block Grant
- CDO** = Concord Development Ordinance
- CHDO** = Community Housing Development Organization
- COD** = Code of Ordinances
- CIP** = Capital Improvement Plan
- COPS** = Certificates of Participation
- FAA** = Federal Aviation Administration
- FTE** = Full-time Equivalent
- FY** = Fiscal Year
- GAAP** = Generally Accepted Accounting Principles
- GASB** = Governmental Accounting Standards Board
- GFOA** = Government Finance Officers Association
- GO Bonds** = General Obligation Bonds
- HCV** = Housing Choice Vouchers
- LMI** = Low and Moderate Income as defined by HUD.
- MPO** = Metropolitan Planning Organization
- NCGS** = North Carolina General Statute
- OSCA** = Open Space Connectivity Analysis
- PIP** = Pedestrian Improvement Plan
- PM** = Performance Measurement
- ROW** = Right-of-Way
- UDO** = Unified Development Ordinance
- WSACC** = Water & Sewer Authority of Cabarrus County
- WTP** = Water Treatment Plant



FY 2025

PROPOSED FEES, RATES, & CHARGES SCHEDULE

Effective July 1, 2024, unless otherwise noted, or first applicable billing cycle for Utilities. Fees subject to change by Council.

Administrative

Aviation

Cemeteries

ClearWater Artist Studios

Electric

Engineering

Fire

Parks & Recreation

Police & Code Enforcement

Rocky River Golf Club

Solid Waste Services

Stormwater Utility

Tax

Transit Services - CK Rider

Transportation

Utility Billing & Collections

Water & Wastewater Utility

Administrative

City Code	\$ 100.00 Bound Copy
	\$ 75.00 Unbound Copy
	\$ 20.00 Renewal Subscription
Consideration of Utility, Solid Waste or Other Franchise Ordinance	\$ 500.00
Laser Printer Copies / Photocopies	
1st 10 Copies	Free
11 or more Copies	\$ 0.25 per photocopy or page printed

A special service charge may be required for extensive information technology or personnel required to respond to a public records request. Such charge shall be based on cost incurred by the City in generating the particular response in accordance with N.C.G.S. § 132-6.2(b).

Child Support Payroll Administrative Fee	\$ 2.00 each
Duplicate W-2s	\$ 5.00 each
Official Public Budget Document	\$ 50.00 per book
Attorney's Fee	\$ 250.00 per hour or reimbursement of contract actual cost
Paralegal Fee	\$ 95.00 per hour
Parking Deck Fee (Levels 2 - 4)	\$ 180.00 per fiscal year (July - June)
Late Fee on Past Due Payments	\$ 5.00
Parking Deck Permit (City Employees Only)	First parking permit free \$ 10.00 Replacement Parking Permit
Encroachment/Permit for Sidewalk Dining	\$ 175.00
Encroachment/Banner Attachment	\$ 15.00 per banner
Payment by Credit Card	May be assessed a convenience fee by a third-party vendor for using this service.

Civil Penalty for Violating City Code, "(a)(1) Unless otherwise specifically provided, violation of any provision of this Code or any other city ordinance shall subject the offender to a civil penalty in the amount of \$500.00 or as specified in the then current Fees, Rates and Charges Schedule adopted as part of the City of Concord Annual Operating Budget; except, that where the General Statutes of North Carolina provide specific remedies for violations of provisions of this Code adopted pursuant to such statutes, such remedies available to the city for enforcement of this Code shall be in addition to the remedies hereinafter stated. (4) Except as otherwise specifically provided, each day's continuing violation of any provision of this Code or any other city ordinance shall be a separate and distinct offense. (f)(3)(3) Any willful failure to pay any civil penalty imposed within this Code is a misdemeanor under N.C.G.S. § 14-4 and punishable by a fine of \$500.00 or 30 days in jail, or both."

Excerpts from Section 1.6, Code of Ordinances of the City of Concord.

Aviation

DAILY RATES

Category I: All Cessna 100/200 Series Models, Tripacer, Colt, Comanche, Cherokee, Pacer, Musketeer, Bonanza, Mooney, Rockwell Commander, Lance, Arrow, Cirrus, **Saratoga**, and Diamond Star.

Category I Rates

\$ ~~45.00~~ **17.00** Single Engine RON
(Remain Over Night)
Fuel purchase of 10 gallons will waive the RON
\$ ~~12.00~~ **13.00** Landing
\$ ~~35.00~~ **38.00** Hangar in Common (HIC)
\$ 255.00 Monthly HIC

Category II: All 300's/400's, Aztec, Apache, Navajo, Twin Comanche, Duke, Baron, Duchess, Seminole, Seneca, Aerostar, ~~Saratoga~~, Malibu, Diamond Twin Star, T-28, TBM, and DA62.

Category II Rates

\$ ~~20.00~~ **22.00** Multi Engine Piston RON
Fuel purchase of 25 gallons will waive the RON
\$ ~~20.00~~ **22.00** Landing
\$ ~~40.00~~ **44.00** HIC
\$ 353.00 Monthly HIC

Category III: Kingair, Twin Beech (D-18), Queenair, Aero/Grand Commander, Cheyenne, Turbo-Commander, Conquest, MU-2, Metroliner, Merlin, Caravan, Jetstream, and Palatus.

Category III Rates

\$ ~~35.00~~ **38.00** Twin Turbine RON
Fuel purchase of 50 gallons will waive the RON
\$ ~~50.00~~ **55.00** Landing
\$ ~~75.00~~ **83.00** HIC
\$ 636.00 Monthly HIC

Category IV: Lear, Citation Mustang, Excel, Encore, CJ1-4, Jet-Commander, Westwind, Falcon 10, Premier Beach 1900, Beachjet 400, Hawker 700, Hawker 800, Hawker 1000, Piaggio Avanti, Pilatus Jet, HondaJet, CirrusJet, and Phenom.

Category IV Rates

\$ ~~75.00~~ **83.00** Light Jet RON
Fuel purchase of 100 gallons will waive the
RON/Ramp Fees
\$ ~~75.00~~ **83.00** Landing
\$ ~~75.00~~ **83.00** Ramp
\$ ~~125.00~~ **132.00** HIC
\$ 755.00 Monthly HIC

Category V: Citation Sovereign, Latitude, Longitude, X, XLS, Embraer Lineage, Falcon 20, 50, 200, 900, G-1, II, III, IV, V, Jetstar, DC-3, DH-8, Shorts 360, SAAB 340, Challenger, Twin Otter Challenger 601, Challenger 604, Regional Jet, EMB 120, ERJ 135, 145, Galaxy, ATR 42, and Fokker 50.

Category V Rates

\$ ~~110.00~~ **120.00** Medium Jet RON
Fuel purchase of 200 gallons will waive the
RON/Ramp Fees

\$ ~~115.00~~ **126.00** Landing
 \$ ~~110.00~~ **120.00** Ramp
 \$ ~~175.00~~ **192.00** Hangar in Common (HIC)
 \$1,395.00 Monthly HIC

Category VI: DC-8, DC-9, 727, 737, BAC1-11, Convair 440, 640, 580, MD80, Global Express, and SAAB 2000.

Category VI Rates

\$ ~~150.00~~ **165.00** Large Jet RON
 Fuel purchase of 300 gallons will waive the
 RON/Ramp Fees
 Landing: based on aircraft gross landing weight
 (\$2 **2.50** per 1,000 LBS) minimum \$~~200.00~~ **220.00**
 \$ ~~150.00~~ **165.00** Ramp
 \$ ~~300.00~~ **330.00** HIC
 \$1,700.00 Monthly HIC

Helicopter Rates

\$ ~~25.00~~ **27.00** RON
 Fuel purchase of 10 gallons will waive the RON
 \$ ~~25.00~~ **27.00** Landing
 \$ ~~75.00~~ **83.00** HIC
 \$ 300.00 Monthly HIC (Jet Ranger,
 Hughes 500, Astar)
 \$ 375.00 Monthly HIC (S-76, Bell 222)

Ground Handling Fee

A320/737-400/700/800 \$2,000.00
 CRJ/Saab/Global \$1,000.00

Aircraft Registered and paying tax in the City of Concord, but not based at CPRA, will receive based tenant landing/ramp fees and fuel discount.

T-Hangar

Single Engine \$ ~~50.00~~ **55.00**/day
 Twin Engine - piston \$ ~~60.00~~ **66.00**/day
 King Air 90 and 100 series \$ ~~75.00~~ **83.00**/day

MONTHLY RATES

Open Tie-Down

Category I \$ 80.00/month
 Category II \$ 105.00/month
 Category III \$ 175.00/month
 Category IV \$ 250.00/month
 Category V \$ 300.00/month
 Category VI Negotiated

T-Hangars

T-10 \$ 280.00/month
 T-40 \$ 310.00/month
 T-50 \$ 415.00/month

Other Monthly Rates

Terminal Office Space \$ 1.60 month/sq. ft

HIC Office Space	\$ 1.55 month/sq. ft
Modular Building Office Space	\$ 1.50 month/sq. ft
Terminal Counter Space	\$ 200.00/month plus % of gross
Terminal General Merchandise	Negotiated Rate plus % of gross
Mailbox Rental	\$ 20.00 22.00 /month
Advertising Agency Fee	Negotiated
Lobby Advertising	Negotiated
Ground Lease	\$ 0.35 month/sq. ft

PRIVILEGE / OPERATING FEES

(ALL COMMERCIAL AERONAUTICAL OPERATORS MUST ALSO HAVE WRITTEN AGREEMENT WITH CITY)

Fixed Base Operation

Full Service (excluding fueling)	\$2,000.00 2,200 /month
Aircraft Airframe / Engine Maintenance	\$ 350.00 385.00 /month
Specialized Repair (i.e., Avionics)	\$ 350.00 385.00 /month
Aircraft Charter & Air Taxi	\$ 350.00 385.00 /month
Air Cargo	\$ 250.00 275.00 /month
Flight Training	\$ 325.00 360.00 /month
Ground Classroom or Sim. Training	\$ 325.00 360.00 /month
Banner Tow / Aerial Advertising	\$ 50.00 55.00 /day or \$25.00 27.00 per banner
Aircraft Management / Fractional	\$ 300.00 330.00 /month
Pilot Check Ride	\$ 50.00 55.00 /month
Aircraft Sales	\$ 300.00 330.00 /month
Aircraft Cleaning	\$ 50.00 55.00 /day or \$300.00 330.00 /month or 10% Gross Revenue
Medical Services (Physicals)	\$ 100.00 110.00 /month
Pilot Services	\$ 300.00 330.00 /month
Aircraft Rental	\$ 300.00 330.00 /month
Aircraft Ground Services	\$ 300.00 330.00 /month
Aircraft Line Services	\$ 300.00 330.00 /month
Aerial Photography	\$ 225.00 250.00 /month
Sightseeing Flights	\$ 100.00 110.00 /month
Other	Negotiated

Non-Based Operations (no based aircraft or office space lease) \$ ~~400.00~~ **440.00**/month minimum. Actual fee negotiated after review of proposed operations.

MISCELLANEOUS FEES

Commercial Aircraft Terminal Fee	\$ 300.00 330.00 /operation
Commercial Aircraft Ramp Fee	\$ 350.00 385.00 /aircraft arrival
Baggage Handling Fee	\$ 4.00 5.00 /passenger (\$200.00 250.00 minimum charge)
Aircraft Tow	
Category I and Category II	\$ 10.00 11.00
Category III and IV	\$ 14.00 15.00
Category V	\$ 20.00 22.00
Exclusively Leased or Private Owned Hangar Aircraft Tow	
Category I and II	\$ 15.00 17.00
Category III and IV	\$ 20.00 22.00
Category V	\$ 25.00 27.00

Auxiliary Power Unit	\$ 15.00 17.00 Engine Start Only
Wash Rack	\$ 10.00 11.00 per 15 min. of Continuous Use
Self-Maintenance Hangar	\$ 10.00 11.00 /single and \$ 15.00 17.00 /twin
	\$ 5.00 6.00 /hour (Reservations required - more than 24 continuous hours requires Aviation Director approval.)
Lavatory Service	\$ 65.00 70.00
De-icing Service	\$ 20.00 22.00 /gallon
T-Hangar Cleaning	\$ 75.00 83.00
Defueling Cart	\$ 15.00 17.00 /day (No charge for first day use)
Aircraft Defueling	\$ 250.00 275.00
Re-coring tenant locks on T-Hangars	\$ 75.00 83.00 (when tenant loses keys)
Extra keys	\$ 5.00 6.00 each for tenants
Helicopter Platforms	\$ 75.00 83.00 /month or \$ 10.00 11.00 /day
Blimp Mooring	\$ 100.00 110.00 /day
Commercial Helicopter Shuttle	\$ 50.00 55.00 /trip or \$ 100.00 110.00 /day per helicopter
Terminal Admin Conference Room	
Full Room	\$ 225 250.00 /day or \$ 115 125.00 /half day; Includes coffee service (can accommodate 24)
Half Room	\$ 125 133.00 /day or \$ 75 83.00 /half day; Includes coffee service (can accommodate 12)
Terminal Small Conference Room	\$ 75.00 83.00 /day or \$ 50.00 55.00 /half day
Catering Delivery	10% surcharge added to retail price of catering order
Catering Pick-Up	\$ 25 27.00
Escorting Fee	\$ 85.00/hour
Set Up Fee and Clean Up Fee	\$ 150 165.00 (Set Up); \$ 150 165.00 (Clean Up)
Hangar Rental Special Events	\$ 1,500 1,650.00 /day
Special Event Site Fee	\$ 500.00 550.00 /day
Video Conferencing	\$ 50.00 55.00 /hour
Xerox Copies	\$ 0.25 .30 /page
Fax Service	\$ 1.00 1.10 /page (Local)
	\$ 2.00 2.20 /page (Long-Distance)
Notary Public	\$ 5.00
Audio/Visual	\$ 20.00 22.00 /day
Off-Site Rent-a-Car Pick-Up / Drop-Off	Negotiated rate of at least \$ 500.00 550.00 per month and/or % of gross
Limousine	\$ 10.00/load or \$ 50.00 55.00 /car/month
Shuttle Bus	\$ 10.00/load or \$ 50.00 55.00 /car/month
Taxi Cab	\$ 10.00/load or \$ 50.00 55.00 /car/month
Rideshare (Uber, Lyft, etc.)	\$ 1.50 1.65 for each trip
Annual operating decal fee for all limousine taxicab shuttle companies (fee is for unscheduled carrier)	\$ 50.00 55.00
City Assistance	\$ 25.00 27.00 /hour minimum (includes administrative research and document preparation, site escorts, event help)
Aircraft Debris Removal (Accident)	\$ 200.00 300.00 /hour minimum + \$ 75.00 hour
Loss Revenue (Accident)	TBD
Outside Vendor	Per event (% of gross or set fee)
Office Janitorial Service	\$ 10.00/day or \$100.00 110.00 /month (vacuum, dust, and trash disposal)
Vacuum Rental	\$ 20.00 22.00

Fuel & Oil	Per fuel policy of minimum margin as set in budget
Self-Fueling Flowage Fees	Determined by an accounting study of Airport expenses
Terminal Lots Parking	One hour free for pickups/drop-offs only, if longer than 1 hr. daily rate applies of \$ 12.00 14.00 per day/per vehicle
Lost Parking Ticket Fee	\$ 100.00
Long-Term Lot Parking Remote Area	\$ 5.00 10.00 per day
Remote Parking Shuttle	\$ 5.00 per passenger/round trip
Rental Vehicle Facility Fee	\$ 3.00 per day per transaction
Concessions	% of gross or set fee

BADGING / SECURITY PROCESSING FEES

Initial Airport ID Badge Fee and Renewal Fee	\$ 30.00
Airport Flight School Student ID Badge Fee	\$ 20.00
Lost or Damaged Badge Replacement	\$ 25.00
Airport Proximity Access Card Fee	\$ 10.00
CHRC Processing for SIDA Badges	\$ 50.00 initial/renewal
Digital Fingerprinting	\$ 10.00
AOA Vehicle Inspection / Decal Fee	\$ 12.00/annually
Penalties for Non-Return of ID Card	

i: A \$250.00 fee will be charged per badge against any Employer / Sponsor who fails to collect a Concord-Padgett Regional Airport SIDA card from an employee or contractor that is no longer employed or working in the airport.

ii: A \$25.00 fee will be charged per badge against any Employer / Sponsor who fails to collect a Concord-Padgett Regional Airport ID (Non-SIDA) card from an employee, aircraft owner, or contractor that is no longer employed or working at the airport.

OTHER

Late Charge

A late charge of 1 ½ percent is charged on all unpaid balances. A late fee applies if payment is not paid by the 26th day, in accordance with City of Concord Policy.

Security Deposits

All hangar rentals are required to deposit an amount equal to one month's rental.

On Account (Monthly Fuel Billing)

All Customers wishing to bill fuel on account must sign a "Guarantee of Payment" and complete a "City of Concord Padgett Regional Airport Credit Application." Only those customers having satisfactory credit rating are allowed to bill fuel on account.

Partial Payment Application

Partial payments are applied first to the oldest invoices or any delinquent charges first, unless otherwise specified. Customer is responsible for remaining past due amounts and is subject to any liens or lease termination per Aircraft Storage Permit.

Check Cashing

- i: Checks are not accepted for accounts terminated due to non-payment and/or returned checks
- ii: No third-party checks will be cashed.

Returned Check Charge

There is a \$ 25.00 service charge for returned checks. It is the City of Concord's Policy to process Non-sufficient Funds (NSF) checks twice before being returned from the bank. If the City receives two (2) NSF checks in a sixty-day (60) period, accounts are placed on and marked "CASH-ONLY" for a one (1) year period. "CASH-ONLY" status is reviewed after one year.

Credit Card Processing Fee for customers will be 3% charge on total credit card receipts.

Cemeteries

BURIAL OPTIONS

Oakwood Cemetery

Traditional In-Ground Burial Lots	Sold Out
Columbarium Niche for Inurnment of Cremains	\$1,500.00 (Resident); \$1,800.00 (Non-Resident)

Rutherford Cemetery Single Lot 4' x 10'

Traditional In-Ground Burial Lots	\$ 350.00 (Resident); \$ 500.00 (Non-Resident)
In-Ground Burial Lots for Cremains	\$ 300.00 (Resident); \$ 400.00 (Non-Resident)

West Concord Cemetery Single Lot 5' x 10'

Traditional In-Ground Burial Lots	\$ 450.00 (Resident); \$ 600.00 (Non-Resident)
In-Ground Burial Lots for Cremains	Increased cost due to larger lot size \$ 300.00 (Resident); \$ 400.00 (Non-Resident)

OPENING & CLOSING FEES ALL CEMETERIES

Weekdays Before 3:00 pm

Traditional In-Ground Burial	\$ 525.00
In-Ground Burial of Cremains	\$ 350.00
In-Ground Burial of Infant (Site preparation of up to 3ft.)	\$ 300.00
Inurnment of Cremains in Columbarium	\$ 100.00

Weekdays After 3:00 pm

Traditional In-Ground Burial	\$ 625.00
In-Ground Burial of Cremains	\$ 450.00
In-Ground Burial of Infant (Site preparation of up to 3ft.)	\$ 400.00
Inurnment of Cremains in Columbarium	\$ 100.00

Weekends / Holidays

Traditional In-Ground Burial	\$1,400.00
In-Ground Burial of Cremains	\$ 750.00
In-Ground Burial of Infant (Site preparation of up to 3ft.)	\$ 750.00
Inurnment of Cremains in Columbarium	\$ 150.00

ADDITIONAL INFORMATION

Oversized burial vaults containing oversized coffins require a minimum burial lot size of 5' x 10'. Burial lots measuring 4' x 10' will require the purchase of a second lot to accommodate an oversized vault containing an oversized coffin. An additional preparation fee of \$200.00 will also be required.

Burial or inurnment services are not available on Thanksgiving day, Christmas day, New Year's day or Easter Sunday as the Cemeteries will be closed in observance of the Holidays. Graveside services can be scheduled up to 3:00pm weekdays and 3:00pm on weekends and holidays. All lots must be marked within a year from the date of burial.

Clearwater Artist Studios

CLEARWATER GALLERY (2,249 SQ FT)

Hourly Event Rental Rates

1 - 3 Hours	\$ 95.00/hour (2-hour minimum)
4 - 6 Hours	\$ 90.00/hour
7 or more Hours	\$ 85.00/hour
Refundable Cleaning Deposit	\$ 250.00
Refundable Security Deposit	Half of calculated rental amount
Artwork Exhibit Takedown Fee (optional)	\$ 300.00

CLEARWATER MARKET AND/OR GREENSPACE

Half-Day (4-6 Hours)	\$ 250.00
Full Day (8-10 Hours)	\$ 500.00

Definitions

Market: covered, outdoor "market" space = all paved parking areas.

Greenspace: green space between greenway and buildings for events; plus green lot on Cedar/Kerr Street for parking (if needed) and all paved parking areas. No access to indoor spaces or restrooms.

Note: If using BOTH the Market Space and Greenspace(s), fees double.

Porta-Jon Rental Fee:	\$ 100.00/per (1 minimum required). Clearwater/City Arranges
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GREENWAY GALLERY (LOWER LEVEL)

Hourly Event Rental Rates

1 - 3 Hours	\$ 95.00/hour (2-hour minimum)
4 - 6 Hours	\$ 90.00/hour
7 or more Hours	\$ 85.00/hour
Refundable Cleaning Deposit	\$ 250.00
Refundable Security Deposit	Half of calculated rental amount

CERAMIC CENTER

Services and Programs	\$ 30.00 to 500.00
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STUDIO LEASE RATES

Up to 250 sq ft	\$ 5.75/sq ft per year
251-600 sq ft	\$ 5.50/sq ft per year
601-1,499 sq ft	\$ 5.25/sq ft per year
1,500+ sq ft	\$ 3.75/sq ft per year

Note: Monthly Lease Rates will be rounded up to the nearest whole dollar amount. For example, the rent calculation for 225 sq ft studio at \$5.75/sq ft would equal \$1,293.75 or \$107.81 monthly. That amount would be rounded up to \$108.00. A 10% discount will be given to any tenant artist who pays for the full year in advance.

Electric

Please reference Chapter 59, Electric Systems and Services, Article II of the City's Code of Ordinances; Concord Technical Standards Manual, Chapter 6, and Customer Service Policies and Procedures for specific requirements, availability, and eligibility.

REBATES OFFERED

Residential High Efficiency Electric Heat Pump Rebate Program

The City offers a \$400.00 rebate to residential customers who install a new or replace an existing heating/air conditioning system with a high efficiency electric heat pump. For information on how to qualify for this rebate, contact the City's Electric Department at 704-920-5303.

RIDERS TO THE ELECTRIC RATES

The City Manager is authorized to approve periodic adjustments to the Purchase Power Adjustment, the Portfolio Standard Renewable Energy Rider, and the Renewable Energy Generation Rider when such adjustments are received from the City's wholesale energy provider(s).

Purchase Power Adjustment Rider

Availability: The City reserves the right to charge a Purchase Power Adjustment at such time as the average cost of purchased power to the City deviates from the base cost of purchased power used in the design of the City's rate schedules and/or rider. This rider applies across all rate categories.

Portfolio Standard Renewable Energy Rider (REPS)

Availability: Service supplies to the City's retail customers is subject to a REPS monthly charge applied to each customer agreement for service on a residential, general service, or industrial service rate schedule. This charge is adjusted annually, pursuant to N.C.G.S. § 62-133.8 and North Carolina Utilities Commission Rate R8-67. This Rider is applicable to all rate categories with exception to agreements for the City's outdoor lighting rate schedules OL, PL, or FL, and shall not apply to electric service(s) that are auxiliary to another contract between the City and the customer. An auxiliary service is defined as a non-demand metered non-residential service for the same customer at the same location.

The North Carolina Utilities Commission has ordered effective for service rendered on or after September 1, 2009 that a REPS Monthly charge be included in the customer's bill. The current rates are as follows:

REPS Monthly Charge

Residential Service Agreements	\$ 0.98
General Service Agreements	\$ 3.79
Industrial Service Agreements	\$ 15.21

Extra Facilities Charge Rider

Availability: This Rider is applicable to any electric service(s) requiring the installed cost of extra facilities necessary to provide electric services.

A monthly "Extra Facilities" charge equal to 1.7% of the installed cost of extra facilities necessary to provide electric service, but not less than \$ 25.00, shall be billed to the Customer in addition to the bill under the appropriate rate schedule and this Rider, when applicable.

Economic Development Rider

Availability: This Rider is available only at the option and approval by the City Manager to nonresidential establishments receiving service from the City under Schedules 5-G, 6-GA, 7-I, or TOU (as stated below). Customers must create a minimum new load of 300 kW with a load factor of 55% or greater at one delivery point.

Application of Credit: Beginning with the Operational Date, a credit based on the percentages below will be applied to the total bill for the New Load contracted for under this Rider, calculated on the applicable rate schedule, including the Basic Facilities, Demand Charge, Energy Charge, or Minimum Bill excluding other applicable Riders, and excluding extra Facilities Charges.

Months 01 - 12	20%
Months 13 - 24	15%
Months 25 - 36	10%
Months 37 - 48	5%
After Month 48	0%

Renewable Energy Generation Rider

Availability: Upon completion and the City's acceptance of an Interconnection Agreement and Purchase Power Agreement, this schedule is available for electrical energy supplied by Eligible Qualifying Facilities located in the City of Concord, North Carolina service territory which have non-hydroelectric qualifying facilities fueled by trash or methane derived from landfills, hog waste, poultry waste, solar, wind, and non-animal forms of biomass which are interconnected directly with the City's system and which are qualifying facilities as defined by the Federal Energy Regulatory Commission pursuant to Section 210 of the Public Utility Regulatory Policies Act of 1978.

Rate¹

Administrative Charge	
Residential Rate Classes	\$ 12.00 per month 15.00
Commercial Rate Classes	\$ 28.00 per month 38.00
All kWh production	5.10 ¢ per kWh 6.01

¹ Unless otherwise specified in the City's contract with the Customer, payment of credits under this Schedule do not convey to the City the right to renewable energy credits (RECs) associated with the energy delivered to the City by the Customer.

Renewable Energy Generator Application Fees

These fees are applicable for anyone who wishes to interconnect renewable energy generating facilities to the City of Concord's Electric System.

Small Inverter Process: a request to interconnect a certified inverter-based Generating Facility no larger than 20kW for residential and no larger than 100kW for non-residential.

Residential	\$100.00
Non-residential	\$250.00

Fast Track Process: a request to interconnect a certified Generating Facility no larger than 2 MW, which meets the Fast Track Process Criteria.

Generating Facilities larger than 20kW but no larger than 100kW \$250.00
 Generating Facilities larger than 100kW but no larger than 2 MW \$500.00

Study Process: a request to interconnect a certified Generating Facility that does not meet the criteria for the Fast Track Process or is larger than 2 MW. The City will provide an estimate of the Study Process Fees once it receives and reviews a completed Interconnection Request form.

Study Deposit	\$1,000.00
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Change in Ownership of a Renewable Generator

Application Fee (non-refundable)

\$ 50.00

RESIDENTIAL RATES

Residential Service (RS)

Availability: This schedule is available only to customers dwelling in residences, condominiums, mobile homes, or individually metered apartments which provide independent and permanent facilities complete for living, sleeping, eating, cooking, and sanitation.

This schedule is also applicable to detached garages, barns, or other structures that are separately metered (require an auxiliary/secondary meter) and are primarily used for residential purposes. These structures are located on the same premise as the separate residential dwelling unit and may be served under this applicable Residential Service Schedule as of July 01, 2024.

The auxiliary/secondary meter is limited to a kilowatt demand of 15 kW or less:

- a) **If demand exceeds 15 kW at least twice in any twelve (12) consecutive month period, the customer (auxiliary/secondary meter) will be moved to the applicable General Service schedule.**
- b) **If demand exceeds 30 kW at least once in any twelve (12) consecutive month period, the customer (auxiliary/secondary meter) will be moved to the applicable General Service schedule.**

Basic Charges	\$ 12.00 15.00
Energy Charges per kWh	
First 350*	9.9583¢ 10.0894
Over 350	9.9583¢ 10.0894

*For customers receiving Supplemental Security Income (SSI) and who are blind, disabled, or 65 years of age or over, the rate for the first 350 kWh used per month shall be ~~8.5297¢~~ **8.6608** per kWh. The present maximum discount to customers being served under this provision is \$5.00 per month.

Residential Service (RE) (Electric Water Heating and Space Conditioning)

Availability: This rate is available only to customers dwelling in residences, condominiums, mobile homes, or individually metered apartments that provide independent and permanent facilities for living, sleeping, eating, cooking, and sanitation. In addition, all energy required for water heating, cooking, clothes drying, and environmental space conditioning must be supplied electrically, and all electric energy used in such dwelling must be recorded through a single meter.

Basic Charges	\$ 12.00 15.00
Energy Charges per kWh (July-October)	
First 350*	10.0466¢ 10.0894
Over 350	10.0466¢ 10.0894
Energy Charges per kWh (November - June)	
First 350*	10.0466¢ 10.0894
Over 350	9.1466¢ 9.5243

*For customers receiving Supplemental Security Income (SSI) and who are blind, disabled, or 65 years of age or over, the rate for the first 350 kWh used per month shall be ~~8.5297¢~~ **8.6608** per kWh. The present maximum discount to customers being served under this provision is \$5.00 per month.

Residential Service Energy Star (ES)

Availability: Available only to customers dwelling in residences, condominiums, mobile homes, or individually metered apartments that provide independent and permanent facilities complete for living, sleeping, eating, cooking, and sanitation, and are certified to meet the standards of the Energy Star program of the United States Department of Energy and Environmental Protection Agency. To qualify for service under this Schedule, compliance with the Energy Star standards must be verified by a third-party independent Home Energy Rating System (HERS) rater working for an approved HERS provider. See Chapter 59, Section 48 of the City Code of Ordinance for qualification guidelines.

	Standard*	All-Electric**
Basic Facilities Charges per month	\$ 12.00 15.00	\$ 12.00 15.00
Energy Charges (July-October)		
First 350 kWh used	10.0636¢ per kWh 10.0894	10.1210¢ per kWh 10.0894
Over 350 kWh used	9.6011¢ per kWh 9.8965	9.6585¢ per kWh 9.8965
Energy Charges (November-June)		
First 350 kWh used	10.0636¢ per kWh 10.0894	10.1210¢ per kWh 10.0894
Over 350 kWh used	9.6011¢ per kWh 9.8965	8.8485¢ per kWh 9.2815

*Standard rate above is applicable to residences where the Energy Star standards are met, irrespective of the source of energy used for water heating or environmental space conditioning.

**All-Electric rate above is applicable to residences where the Energy Star standards are met and all energy required for all water heating, cooking, clothes drying, and environmental space conditioning is supplied electrically, except that which may be supplied by non-fossil sources such as solar.

OUTDOOR, STREET, AND TRAFFIC SIGNAL LIGHTING RATES

Outdoor Lighting Service (OL) - Rental

Availability: This monthly rental service is available to light outdoor areas, private streets, and private driveways by means of light emitting diode (LED) or other area lighting units only, as supplied by the City. This rental service is not available to light public, dedicated streets or highways.

LED Lumens	Rate Existing Wooden Pole	Rate New Wooden Pole	Rate New Wood Pole Served Underground
3,500 - 6,000	\$ 8.00 8.20	\$ 14.71 14.91	\$ 19.48 19.68
6,001 - 7,500	\$ 9.00 9.25	\$ 15.71 15.96	\$ 20.48 20.73
7,501 - 9,300	\$ 9.65 9.90	\$ 16.36 16.61	\$ 21.13 21.38
9,301 - 18,200	\$ 10.55 10.85	\$ 17.26 17.56	\$ 21.96 22.26
18,201 - 22,000	\$ 11.25 11.55	\$ 17.96 18.26	\$ 22.73 23.03
22,001 - 36,000	\$ 13.85 14.20	\$ 20.56 20.91	\$ 25.33 25.68
36,001 - 47,000	\$ 19.95 20.45	\$ 26.72 27.22	\$ 31.49 31.99
47,001 - 56,000	\$ 33.05 33.90	\$ 39.76 40.61	\$ 44.53 45.38

Flood Lighting (FL) Service

Availability: This monthly rental service is available to light outdoor areas, private streets, and private driveways by means of light emitting diode (LED) or other area lighting units only, as supplied by the City. This rental service is not available to light public, dedicated streets or highways.

LED Lumens	Rate Existing Wooden Pole	Rate New Wooden Pole	Rate New Wood Pole Served Underground
18,000 - 30,000	\$ 16.60 17.05	\$ 23.31 23.76	\$ 28.08 28.53
30,001 - 45,000	\$ 18.60 19.10	\$ 25.31 25.81	\$ 30.08 30.58

Special Conditions: Rental fees include a 30-foot-high Class 5 pole supplied by the City. Customers requesting a pole more than 30 feet high shall pay in advance the actual difference in cost between the 30-foot Class 5 pole and the pole requested. Luminaires installed remain the property of the City, which will maintain all Luminaires.

Additional monthly charges for underground conductors (OL/FL Rate) This fee will be added to the base rate.
150-250 feet \$1.50

Additional monthly charges pertaining to Outdoor Lighting Rates
Wooden Pole without Luminaire \$ ~~7.77~~ **8.00**

Public Lighting (PL) Service Rate Schedule

Availability: Available only for the purposes of lighting streets, highways, parks, and other public places for municipal, county, state, and federal governments at locations inside the municipal limits on the City's distribution system. This schedule is not available for service to non-governmental entities.

LED Lumens	Rate Existing Wooden Pole	Rate New Wooden Pole	Rate New Wood Pole Served Underground
3,500 - 6,000	\$ 7.10 7.30	\$ 13.81 14.01	\$ 18.58 18.78
6,001 - 7,500	\$ 8.15 8.40	\$ 14.86 15.21	\$ 19.63 19.98
7,501 - 9,300	\$ 8.95 9.20	\$ 15.66 15.91	\$ 20.43 20.68
9,301 - 18,200	\$ 10.10 10.40	\$ 16.81 17.11	\$ 21.58 21.88
18,201 - 22,000	\$ 10.70 11.00	\$ 17.41 17.71	\$ 22.18 22.48
22,001 - 36,000	\$ 12.80 13.15	\$ 19.51 19.86	\$ 24.28 24.63
36,001 - 47,000	\$ 18.75 19.25	\$ 25.46 25.96	\$ 30.23 30.73
47,001 - 56,000	\$ 30.75 31.55	\$ 37.46 38.26	\$ 42.23 43.03

Flood Lighting (PL-FL) Service

Availability: This monthly rental service is available to light outdoor areas, private streets, and private driveways by means of light emitting diode (LED), metal halide, or other area lighting units only, as supplied by the City. This rental service is not available to light public, dedicated streets or highways.

HID Lighting	Rate Existing	Rate New Wooden Pole	Rate New Wood Pole Served Underground
400w (Metal Halide) ^(†)	\$ 18.60	\$ 25.31	\$ 30.08

~~(†) These units are no longer available for repair, replacement, or new installations. Rate applies to existing installations. At the time of failure, HID lighting fixtures will be replaced with the most comparable LED fixture. If the comparable LED fixture results in a rate increase, the customer will have the option to discontinue service without penalty.~~

LED Lumens	Rate Existing Wooden Pole	Rate New Wooden Pole	Rate New Wood Pole Served Underground
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18,000 - 30,000	\$ 16.60 17.05	\$ 23.31 23.76	\$ 28.08 28.53
30,001 - 45,000	\$ 18.60 19.10	\$ 25.31 25.81	\$ 30.08 30.58

Special Conditions: Rental fees include a 30-foot-high Class 5 pole supplied by the City. Customers requesting a pole more than 30 feet high shall pay in advance the actual difference in cost between the 30-foot Class 5 pole and the pole requested. Luminaires installed remain the property of the City, which will maintain all Luminaires.

Additional monthly charges for underground conductors (PL/FL Rate) This fee will be added to the base rate.
 150-250 feet \$ 1.50

Additional monthly charges pertaining to Outdoor Lighting Rates
 Wooden Pole without Luminaire \$ ~~7.77~~ **8.00**

Decorative Luminaires and/or Poles: The City has a defined selection of decorative luminaires and/or poles available. Decorative luminaires and/or poles can be installed upon customer request, at the City’s option, at the basic rates plus an extra monthly decorative added charge equal to 1.4% of the installed cost difference between the luminaire and pole requested and the equivalent standard base rate luminaire and pole. The calculated monthly rate will be in effect for the life of the service.

Contract periods and terms for all luminaires/pole installations

- a) Three years for all luminaires designated as standard by the City and bracket mounted on standard poles.
- b) Ten years for all luminaires designated as decorative by the City and for all standard luminaires mounted on supports other than standard wooden poles.
- c) All luminaires, poles, apparatus, and associated wiring remain the property of the City during the lifetime of the contract and during any length of service after the contractual period. As defined in City ordinance, additional lights, cameras, wireless devices, and other customer owned apparatus are not permitted on City owned poles. If lighting service is terminated either by the City or the customer, the City will remove all its facilities from customer’s property and return the items to City inventories. City installed luminaires and/or poles are not available for sale to any customer, either during or at the discontinuance of lighting service.

Personnel and Equipment Charges/Fees

Request for relocation of existing facilities or damage to existing facilities will be charged at the following rates:

- a) All personnel will be billed at salary cost including 32% benefits and overhead.
- b) All equipment will be billed at prevailing FEMA rates in effect at the time of work order completion.
- c) Engineering/Project Management costs for all jobs will be billed as a flat 10% of the project cost.
- d) Warehousing costs will be billed as a flat fee of 10% of all materials used in the project.

Traffic Signal Service

Availability: Available only to municipalities in which the City owns and operates the electric distribution system, and to county, state, and federal authorities in areas served by the City, for the energy requirements of traffic and safety signal systems.

Basic Facilities Charge	\$ 8.00 8.50
First 50 kWh	18.85 22.00 ¢ per kWh 19.0716
Over 50	8.65 8.75 ¢ per kWh 8.7505

NON-RESIDENTIAL RATES

Unless otherwise noted under each rate schedule, all categories under Non-Residential Rates are subject to a Billing Demand, a Minimum Bill requirement and a Power Factor Correction charge as outlined below:

Billing Demand: The Billing Demand each month shall be the largest of the following:

- The maximum integrated thirty-minute demand in the previous 12 months including the month for which the bill is rendered
- Fifty percent (50%) of the contract demand

Minimum Bill: The minimum bill shall be the bill calculated on the applicable rate including the Basic Facilities Charge, Demand Charge and Energy Charge, but the bill shall not be less than the amount determined as shown below according to the type of minimum selected by the City. Some rate schedules have different minimum bills, as noted below.

- Monthly - \$1.90 per kW per month of Contract Demand
If the customer's measured demand exceeds the contract demand, the City may, at any time establish the minimum based on the maximum integrated demand in the previous 12 months including the month for which the bill is rendered, instead of the contract demand.
- Annual - \$38.00 per kW per year of Contract Demand
The City may choose the Annual charge option if the customer's service is seasonal or erratic; or it may offer the customer a monthly minimum option. Unless otherwise specified in the contract, the billing procedure for annual minimums will be as follows:

For each month of the contract year when energy is used, a monthly bill will be calculated on the rate above.

For each month of the contract year when no energy is used, no monthly amount will be billed. The bill for the last month of the contract year will be determined as follows:

- If the total of the charges for 12 months exceeds the annual minimum, the last bill of the contract year will include only the charge for that month.
- If the total of the charges for 12 months is less than the annual minimum, the last bill of the contract year will include an amount necessary to satisfy the annual minimum.

Power Factor Correction: When the average monthly power factor of the Customer's power requirements is less than 85%, the City may correct the integrated demand in kilowatts for that month by multiplying by 85% and dividing by the average power factor percent for that month.

General Service 5-G

Availability: Available to contracting Customer(s) in a single enterprise, located entirely on a single, contiguous premise. This Schedule is not available to the individual customer that qualifies for a residential or industrial schedule, nor for auxiliary or breakdown service.

Basic Facilities Charge	\$ 28.00 38.00
Plus Demand Charge	
First 30 kW of billing demand	\$ 3.85 per kW 4.90
For all over 30 kW of billing demand	\$ 7.60 per kW 8.65
Plus Energy Charge	
First 125 kWh per kW billing demand per month	
First 3,000	11.4709¢ per kWh 11.1132
Next 87,000	6.9091¢ per kWh 6.5514
Over 90,000	6.6782¢ per kWh 6.3205

Next 275 kWh per kW billing demand per month	
First 6,000	6.5972¢ per kWh 6.2395
Next 134,000	5.8693¢ per kWh 5.5116
Over 140,000	5.6383¢ per kWh 5.2806
All order 400 kWh per kW billing demand	
All kWh	5.5228¢ per kWh 5.1651

Rates subject to Billing Demand, Minimum Bill requirement, and Power Factor Correct as outlined above.

General Service 5-GB (not available to new customers)

Basic Facilities Charge	\$ 29.00 39.00
Plus Energy Charge	
First 125 kWh per kW billing demand per month	General Service
First 3,000	13.3120¢ per kWh 13.2838
Next 87,000	11.9572¢ per kWh 11.9290
Over 90,000	10.8975¢ per kWh 10.8693
Next 275 kWh per kW billing demand per month	
First 6,000	9.1270¢ per kWh 9.0988
Next 134,000	7.7051¢ per kWh 7.6769
Over 140,000	6.7126¢ per kWh 6.6844
All over 400 kWh per kW billing demand	
All kWh	6.4577¢ per kWh 6.4295

The Power Factor Correction applies as outlined above. The calculation of Minimum Bill for Service 5-GB shall be the bill calculated on the applicable rate including the Basic Facilities Charge, and Energy Charge, but the bill shall not be less than the Basic Facilities Charge.

General Service, All Electric 6-GA

Availability: Available only to establishments in which environmental space conditioning is required and all energy for all such conditioning (heat and cooling) is supplied electrically through the same meter as all other electric energy used in the establishment. However, if any such establishment contains residential housekeeping units, all energy for all water heating and cooking for such units is also supplied electrically.

Basic Facilities Charge	\$ 28.00 38.00	
Plus Demand Charge		
All kW of billing demand per month	\$ 6.68 per kW 7.93	
Plus Energy Charge		
First 125 kWh per kW billing demand per month	April - Nov	December - March
First 3,000	11.3165 11.5588¢ per kWh	11.2356¢ per kWh 10.9933
Next 87,000	6.7547 6.9970¢ per kWh	6.8090¢ per kWh 6.5667
Over 90,000	6.5238 6.7661¢ per kWh	6.5851¢ per kWh 6.3428
Next 275 kWh per kW billing demand per month		
First 6,000	6.4428 6.6851¢ per kWh	6.5065¢ per kWh 6.2642
Next 134,000	5.7149 5.9572¢ per kWh	5.8002¢ per kWh 5.5579
Over 140,000	5.4839 5.7262¢ per kWh	5.5761¢ per kWh 5.3338
All order 400 kWh per kW billing demand		
All kWh	5.3684 5.6107¢ per kWh	5.4639¢ per kWh 5.2216

This rate is subject to the Minimum Bill requirement and the Power Factor Correction as outlined above. The Billing Demand each month for this rate schedule shall be the largest of the following:

- The maximum integrated thirty-minute demand measured during the month for which the bill is rendered

Industrial Service 7-I

Availability: Available only to establishments classified as “Manufacturing Industries” by the North American Industrial Classification System (NAICS) Manual published by the Executive Office of the President, Office of Management and Budget, National Technical Information Service, and the U.S. Department of Commerce (most current edition).

Basic Facilities Charge	\$ 77.00 135.00
Plus Demand Charge	
All kW of billing demand per month	\$ 7.20 per kW 8.40
Plus Energy Charge	
First 125 kWh per kW billing demand per month	
First 3,000	11.2657¢ per kWh 11.1316
Next 87,000	6.8317¢ per kWh 6.6976
Over 90,000	6.6557¢ per kWh 6.5216
Next 275 kWh per kW billing demand per month	
First 140,000	5.7877¢ per kWh 5.6536
Over 140,000	5.6057¢ per kWh 5.4716
Over 400 kWh per kW billing demand per month	
All kWh	5.4157¢ per kWh 5.2816

This rate is subject to the Minimum Bill requirement and the Power Factor Correction as outlined above. The Billing Demand each month for this rate schedule shall be as follows:

The Billing Demand each month shall be the largest of the following:

- The maximum integrated thirty-minute demand in the previous 12 months including the month for which the bill is rendered
- Fifty percent (50%) of the Contract Demand

Building Construction Service 9-BC

Availability: Available only as temporary service to builders for use in construction of buildings or other establishments, which will receive, upon completion, permanent electric service from the City. This schedule is not available for permanent service to any building or other establishment, or for service to construction projects of types other than those described above. This Schedule is not available to owner-occupied dwellings. This Schedule is not available to rock crushers, asphalt plants, carnivals, fairs, or other non-permanent connections. Such service will be provided on the City’s General Service Schedule.

Basic Facilities Charge	\$ 21.00 24.00
First 50 kWh per month	9.9708¢ per kWh 10.4782
Over 50 kWh per month	8.0873¢ per kWh 8.5947

This rate is not subject to Billing Demand or Power Factor Correction. The Minimum Bill requirement is ~~\$21.00~~ **24.00** per month.

Other Charges: There will be no charge for connection and disconnection of the temporary service if the builder accepts delivery at a point where the City deems such delivery feasible; otherwise, there will be a charge as follows: Overhead service conductors, transformers, and line extensions as necessary to serve such requirements will be erected and dismantled at actual cost subject to credit for facilities which may remain in permanent service. The actual cost shall include payroll, transportation, and miscellaneous expense for both the erection and dismantling of the temporary facilities, plus cost of material used, less the salvage value of the material removed.

TIME OF USE AND MISCELLANEOUS RATES

General Service TOU

Availability: This schedule is available only to non-residential customers requiring electrical loads having a demand greater than or equal to 100kW during at least three months of a twelve-month period and an average annual load factor of at least 55%. Service under this Schedule should be used for a customer with a single enterprise located entirely on a single, contiguous premise.

Basic Facilities Charge		\$ 75.00 104.00	
Demand Charge		June - September	October - May
On-Peak Demand Charge per month	16.30	\$ 15.55 per kW	\$ 10.90 per kW 11.65
Economy Demand Charge	4.15	\$ 3.40 per kW	\$ 3.40 per kW 4.15
Energy Charge			
All On-Peak Energy per month	8.5410	8.588¢ per kWh	8.331¢ per kWh 8.2850
All Off-Peak Energy per month	5.0770	5.124¢ per kWh	4.867¢ per kWh 4.8210
On-Peak and Off-Peak Hours		June - September	October - May
On-Peak Period Hours	Monday - Friday	1:00 p.m. - 7:00 p.m.	6:00 a.m.- 9:00 a.m.
Off-Peak Period Hours		All other weekday hours and all Sunday and Saturday hours.	

This rate is subject to Billing Demand, Minimum Bill and Power Factor Correction as outlined below. The Billing Demand each month for this rate schedule shall be calculated by combining the following two Billing Demands: Economy and On-Peak.

The On-Peak Billing Demand each month shall be the largest of the following:

- The maximum integrated thirty-minute demand measured during the on-peak period during the month for which the bill is rendered.

The monthly Economy Demand shall be defined as the difference between the monthly off-peak demand the monthly on-peak demand. The monthly Economy Demand shall not be less than zero.

Minimum Bill: The Minimum Bill shall be the bill calculated on the rate above, including the Basic Facilities Charge, Demand Charge, and Energy Charge.

Power Factor Correction: When the average monthly power factor of the Customer's power requirements is less than 85%, the City may correct the integrated demand in kilowatts for that month by multiplying by 85% and dividing by the average power factor in percent for that month.

Industrial Service TOU

Availability: This schedule is available only to Industrial Customers requesting electric service having loads with a demand greater than or equal to 100kW during at least three months of a twelve-month period and an average

annual load factor of at least 55%. Service under this Schedule should be used for a Customer with a single enterprise located entirely on a single, contiguous premise.

Basic Facilities Charge		\$ 76.00 105.00	
Demand Charge		June - September	October - May
On-Peak Demand Charge per month	16.00	\$ 15.25 per kW	\$ 10.50 per kW 11.25
Economy Demand Charge	4.20	\$ 3.45 per kW	\$ 3.45 per kW 4.20
Energy Charge			
All On-Peak Energy per month	8.822	8.873¢ per kWh	8.731¢ per kWh 8.680
All Off-Peak Energy per month	4.988	5.038¢ per kWh	4.896¢ per kWh 4.845
On-Peak and Off-Peak Hours		June - September	October - May
On-Peak Period Hours	Monday - Friday	1:00 p.m. - 7:00 p.m.	6:00 a.m.- 9:00 a.m.
Off-Peak Period Hours		All other weekday hours and all Sunday and Saturday hours.	

This rate is subject to Billing Demand, Minimum Bill, and Power Factor Correction as outlined below.

The Billing Demand each month for this rate schedule shall be calculated by combining the following two Billing Demands: Economy and On-Peak:

The On-Peak Billing Demand each month shall be the largest of the following:

- The maximum integrated thirty-minute demand measured during the on-peak period during the month for which the bill is rendered.

Minimum Bill: The minimum bill shall be the bill calculated on the rate above, including the Basic Facilities Charge, Demand Charge, and Energy Charge.

Power Factor Correction: When the average monthly power factor of the Customer's power requirements is less than 85 percent, the City may correct the integrated demand in kilowatts for that month by multiplying by 85 percent and dividing by the average power factor in percent for that month.

Large General Industrial Service TOU

Availability: Available only to non-residential loads with a demand greater than or equal to 2000kW during at least four months of a twelve-month period. Service under this Schedule should be used for a Customer with a single enterprise located on a single, contiguous premise.

Basic Facilities Charge		\$ 224.00 401.00
Plus Demand Charge		
On-Peak Demand Charge per month		\$ 12.40 per kW 12.50
Economy Demand Charge		\$ 3.90 per kW 4.00
Energy Charge		3.9245¢ per kWh per month 4.0899
On-Peak Hours		April 1 - October 31 November 1 - March 30
Monday - Friday		2:00 p.m. to 6:00 p.m. 7:00 a.m. to 10:00 a.m.
Off-Peak Period Hours		All hours except the hours of:
Monday - Friday		1) 2 p.m. to 6 p.m. from April 1 - October 31
Monday - Friday		2) 7 a.m. to 10 a.m. from November 1 - March 30

The rate is subject to Billing Demand, Minimum Bill, Power Factor Correction, Annual Demand Surcharge, and Rate Adjustment as outlined below.

The Billing Demand each month for this rate schedule shall be calculated by combining the following two Billing Demands: Economy and On-Peak.

The On-Peak Billing Demand each month shall be the largest of the following:

- The maximum integrated one-hour demand measured during the on-peak period during the month for which the bill is rendered.

The monthly Economy Demand shall be defined as the difference between the monthly off-peak demand and the monthly on-peak demand. The monthly Economy Demand shall not be less than zero. In the winter months where there is no peak demand charge, the charge for demand during these months will be at the economy demand rate.

Minimum Bill: The Minimum Bill shall be the bill calculated on the rate above, including the Basic Facilities Charge, Demand Charge and Energy Charge.

Power Factor Correction: When the average monthly power factor of the Customer's power requirements is less than 85 percent, the City may correct the integrated demand in kilowatts for that month by multiplying by 85 percent and dividing by the average power factor in percent for that month.

Reserve Capacity Rate

Availability: Applicable for any Customer who wishes to sell energy produced by a qualifying renewable energy generator to a Utility other than the City of Concord. Customers who utilize any part of the City of Concord's delivery system to wheel the Customer's renewable energy must comply with the City of Concord's Interconnection Policy and shall pay this Rate for Reserved Capacity on the City's system. The Customer shall compensate the City of Concord each month for Reserved Capacity at the sum of the applicable charge set forth below.

Monthly Delivery	\$ 1.15/kW of Reserved Capacity per month
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Underground Installation Fees

Secondary Services (Up to 480v)	
Service to Mobile Home	\$299.68
Underground Secondary installed to a second service on the same lot	\$26.30 per ft (100 ft minimum)

Change of Service from overhead to underground is \$26.30 per foot plus cost of early retirement of overhead facilities.

Primary Services (Up to 12,470v)	
Single phase primary service installed to a single residential customer	\$31.88 per ft
Three phase primary service installed to a single residential customer	\$48.85 per ft

Commercial and Industrial Energy Assessment Program

Through a partnership with ElectricCities, the City of Concord can provide an energy assessment program for our commercial and industrial customers. Fees for each assessment will vary depending on the scope of work. Please contact the Electric Systems Department at 704-920-5303 for more information.

Electric Meter Test

Test within 12-month period of any prior tests
and no abnormality detected \$ 50.00

Electric Meter Base Fee

The City of Concord will only connect to electric meter enclosures that are furnished by the City of Concord. All descriptions and fees that are affected are listed below. Payments for meter enclosure will be made at Alfred M. Brown Operations Center located at 635 Alfred Brown Jr Court SW (Purchasing Department). Payment must be made by credit or debit card.

200 amp single-phase overhead/underground	\$118.50
400 amp single-phase overhead/underground	\$297.20
200 amp poly-phase (3 phase) overhead/underground	\$230.29
400 amp poly-phase (3 phase) overhead/underground	\$402.22
200 amp single-phase underground mobile home pedestal	\$295.00

Downtown Event Power Service Fee

Organizations sponsoring events in the downtown area may use the electric service point(s) to power equipment. The fee covers the cost of power and labor to cut the service on and off. Payment should be submitted to the Chief of Police with the Parade/Demonstration/Assembly Permit Application.

Use fee for downtown event service point(s) \$ 40.00

For billing questions, contact Customer Care at 704-920-5555.

For questions about rates, contact the Electric Department at 704-920-5316.

Engineering

Water Permit Application Review	\$200.00 250.00
Wastewater Permit Application Review	\$480.00 550.00
Driveway Permit Application Fee (Commercial Applications and Residential Additional Driveway or Relocation)	\$ 50.00
PSA Application Extension Fee	\$500.00
Master Utility Permit Fee	\$500.00

Fire

REQUIRED CERTIFICATE OF COMPLIANCE

Certificate of Compliance

1 - 20,000 sq ft	\$ 50.00
20,000 - 50,000 sq ft	\$100.00
50,000 - 70,000 sq ft	\$200.00
Greater than 70,000 sq ft	Calculated by Total sq ft multiplied by .0025 plus \$50.00

Certificate of Compliance Re-Inspections	\$ 50.00
Plans Review	\$ 50.00 + .025/ sq. ft
Upfit Review	\$ 50.00 + .025/ sq. ft
Site Plan	\$ 50.00
Re-Review Fee (applied on 3 rd submittal & each resubmittal thereafter)	\$ 50.00

Hydrant Flow Test (fee per hydrant)	\$150.00
Temporary Power Inspection	\$ 50.00
Load Merchandise Inspection	\$ 50.00

Notes

- (1) For multi-tenant building, fees are per tenant.
- (2) For multiple buildings owned by the same owner(s)/developer(s), fees are assessed per building.
- (3) Individuals or companies that have no secured permits or Certificates of Compliance prior to beginning work or occupying the structure shall be charged double the listed amount.
- (4) Re-Inspections of the Sprinkler System, Fire Alarm System, or building for Certificate of Compliance will result in an additional fee per inspection.

REQUIRED CONSTRUCTION PERMIT

	Permit Fee	Test Fee
Automatic Fire Extinguishing Systems (Ansul/Sprinkler)	\$ 150.00	\$ 150.00**
Compressed Gases	\$ 150.00	\$ 150.00
Fire Alarm & Detection Systems	\$ 150.00	\$ 150.00**
ERRCS / BDA SYSTEM	\$ 150.00	\$ 150.00**
Fire Pumps	\$ 150.00	\$ 150.00
Flammable & Combustible Liquids	\$ 150.00	\$ 150.00
Hazardous Materials	\$ 150.00	\$ 150.00
Industrial Ovens	\$ 150.00	\$ 150.00
Private Fire Hydrants	\$ 150.00	\$ 150.00
Spraying or Dipping Operations	\$ 150.00	\$ 150.00
Standpipe Systems	\$ 150.00	\$ 150.00

Note: Any system installation prior to plan review and/or permit being issued will incur a double fee.

** Any structure over 70,000 sq ft x .002 + \$150.00 (Does not include Hood System/Ansul)

REQUIRED OPERATIONAL PERMIT

Amusement Buildings	\$ 150.00
Carnivals, Fairs, and Outdoor Concerts	\$ 300.00
Covered Mall Buildings	\$ 150.00
Exhibits and Trade Shows	\$2,500.00/year or \$150.00/event
Explosives (Blasting)	\$ 100.00/1-day or \$300.00/90-days
Liquids Use, Dispensing, Storage, Transportation	\$ 150.00
UGST/AGST Install, Alter, Remove, Abandon	\$ 250.00/site
Change in Liquid in Tanks	\$ 150.00
Manufacture or Process Liquids	\$ 150.00
Liquid Dispensing - AGST/UGST to Vehicles	\$ 150.00
Liquid Dispensing - Tanker to Vehicles	\$ 150.00
Fumigation and Insecticidal Fogging	\$ 300.00
Vehicles in Assembly Buildings	\$ 150.00
Racking and Shelving (High Piled) Storage	\$ 50.00 plus Linear foot of Racking x .025
Private Fire Hydrants	\$ 150.00
Pyrotechnic Special Effects Material/Fireworks	\$ 300.00/day & site
Spraying or Dipping	\$ 150.00
Tents and Canopies	\$ 50.00 + .01/ sq. ft

REQUIRED OTHER CHARGES/FEEES

Emergency and Non-Emergency Services of Fire Personnel and Equipment: Appropriate personnel and apparatus necessary for a requested or required service will be determined by the Fire Chief.

Fire Personnel: Rank/Bank Required for Duty (Hourly rate or portion of any hour, two-hour minimum charge)

Firefighter	\$ 17.21 24.11 /hour per person
Lieutenant	\$ 21.21 32.80 /hour per person
Engineer	\$ 19.47 30.37 /hour per person
Fire Captain	\$ 37.89 38.26 /hour per person
Battalion Chief (Operations)	\$ 42.98 62.66 /hour per person
Division Chief	\$ 48.40 67.67 /hour per person
Assistant Fire Marshal	\$ 25.48 46.06 /hour per person
Deputy Fire Marshal	\$ 28.55 49.74 /hour per person
Deputy Chief	\$ 50.82 85.25 /hour per person
Fire Chief	\$ 67.94 99.44 /hour per person

Equipment*

Ladder Truck (Aerial or Platform)
 Engine (Pumper)
 Hazardous Material Unit
 Decon Unit
 ARFF Unit
 Heavy Rescue
 Mobile Command Unit/Bus
 USAR Unit
 Light Vehicles (Pick-ups)
 Trailers
 UTVs/ATVs

*All equipment rates in this section are determined by the most recent FEMA Schedule of Equipment Rates located here: <https://www.fema.gov/assistance/public/tools-resources/schedule-equipment-rates>

Other Services

Fire Flow Request/Special Request (fee per hydrant)	\$100.00 per hydrant
After Hours Inspection Review - Special Request	\$ 35.00 per hour (minimum of 2 hours)
Expedited Plan Review - Special Request	\$150.00 per submittal
Other Inspections by Request - Special Request	\$100.00
Re-Inspections (3 rd visit or additional inspections)	\$ 50.00
State License Inspection Fee	\$100.00
Daycare License Inspection Fee	\$ 75.00
Group Home License Inspection Fee	\$ 75.00 annually
Community Rooms (Fire Stations 7, 8, 9, and 12) Rental Fee	\$ 35.00 per hour City Resident; \$ 70.00 per hour Non-City Resident
Community Rooms Refundable Deposit/Clean-Up Fee	\$ 50.00 - 500.00 deposit
Charitable, Non-Profit, Governmental - Exempt, Refundable Deposit/Clean-Up Fee	\$ 50.00 - 500.00 deposit
Extinguisher Recharge Use for Class	Current Market Rate per Extinguisher
Fire Extinguisher Program (Training Class)	\$ 50.00 On-Site Class at Fire Station #3
Fire Extinguisher Program (Training Class)	\$ 75.00 Off-Site Class at Requested Business

FINES BY VIOLATION

Knox Box	\$ 500.00 per day (may be issued after 75 days and 3 written notices)
Burning Without a Permit - Residential	
1 st Offense	\$ 50.00
2 nd Offense (may be issued after one written notice)	\$ 100.00
Burning Without a Permit - Commercial	
1 st Offense	\$ 500.00 per stack or pile
2 nd Offense (no notice required)	\$1,000.00 per stack or pile
Code of Ordinances - Chapter 10 Violation	\$ 500.00 per day (may be issued without notice, usual practice is after 75 days and 3 written notices)
Locked Exit / Exit Obstruction	
1 st Offense	\$ 500.00
2 nd Offense (may be issued without notice, in usual practice, verbal and written warnings precede citation)	\$1,000.00
Fire Detection / Protection	
1 st Offense	\$ 250.00
Any Recurring Violation (may be issued without notice, in usual practice, verbal and written warnings precede citation)	\$ 500.00 per day for any recurring violation
<p>Note: Assembly, Hazardous, Institutional Systems must be in service at all times or immediate fire watch provided or shut down and fine; all others a fire watch must be provided in a reasonable period of time and maintained.</p>	
Access During Construction	\$1,000.00 per day (May be issued without notice, in usual practice, verbal and written warnings precede citation.)
Occupancy without COC	\$1,000.00 per day (May be issued without notice, in usual practice, verbal and written warnings precede citation.) (Issued immediately for new structures and after 45 days for existing, disconnection of utility service may be used in lieu of fines.)
General Violation	\$ 100.00 (Issued after 45 days and 3 written notices. Notices issued per item and not violation)
False Alarm > 3 per 90 Days	\$ 250.00 (May be issued without notice, in usual practice issued on violation within 90 days after one written notice on the third violation. Alarms in rapid succession are considered an individual occurrence.)
Fire Lane Parking Violations	\$ 100.00 (May be issued without notice when vehicle is not occupied.)

Key Box Maintenance	\$ 100.00 (May be issued without notice when Knox Box is found to contain no key or incorrect key. In usual practice, one written warning precedes citation.)
Overcrowding	
1 st Offense	\$ 500.00
2 nd Offense (Issued at the time of violation after occupancy overcrowding conditions have been corrected. Third offense may constitute court proceedings. Offenses run calendar year.)	\$1,000.00
Permits	Double Permit Fee (Charged when any permit for which work has been done prior to permit being issued.)
Assault on a Fire Official	The subsection of any authorized fire inspector to physical abuse during an inspection shall be fined \$1,000.00 or a criminal offense of assault of \$1,000.00
Matters Not Provided For	Any other violation of the Fire Code not specifically codified in Ch. 34 shall be fined \$250.00 (The Bureau Chief shall be consulted prior to the levying of any fine using this as the reference.)

HAZARDOUS MATERIALS STORAGE FEES

Solids (lbs)	Liquids (gals)	Gases (SCF)	Fee
< 501	< 56	< 201	\$ 50.00
501 - 5,000	56 - 550	201 - 2,000	\$150.00
5,001 - 25,000	551 - 2,750	2,001 - 10,000	\$200.00
25,001 - 50,000	2,751 - 5,500	10,001 - 20,000	\$250.00
50,001 - 75,000	5,501 - 10,000	20,001 - 40,000	\$300.00
> 75,000	> 10,000	> 40,000	\$300.00 per lbs. + \$0.01 additional gal or SCF

Note: Excludes LPG / Medical Gases

LPG (Excluding LPG used only for heating and cooking)	\$150.00 per tank
Medical Gases	\$150.00 per tank
Radioactive Materials (any amount)	\$125.00

Hazardous Materials Reimbursement or Response fees are based on time and materials used per incident and as referenced in the rate table on page 24. Additional fees may be charged as recommended by the Emergency Management Coordinator.

FIRE INSPECTION PROGRAM: TIME PERIODS AND PENALTIES

1 st Inspection (Initial)	\$ 0.00
2 nd Visit (After 30 days)	Potential Civil Penalties
3 rd Visit (After 30 days)	Potential Civil Penalties
4 th Visit (After 10 days)	Civil Penalties and Fines Issued
5 th Visit (After 10 days)	Civil Penalties, Fines Issued, plus Civil Action,

Misdemeanor Charges

Note: Imminent danger or life safety violation citation will be issued at the time of inspection.

Parks and Recreation

Returned check charge based on City of Concord's Policy.

Credit Card Processing Fee for customers will be 3% charge on the total credit card receipts with a minimum processing fee of \$2.00.

RECREATION FEES

Recreation Fees for Adult

League Basketball	(8 Games)	\$500.00 \$650.00 per team
League Softball	(8 Games)	\$400.00 per team
Adult League Soccer	(8 Games)	\$500.00 per team
Flag Football Co-Ed	(8 Games)	\$400.00 \$450.00 per team
Volleyball	(8 Games)	\$300.00 \$375.00 per team
Couch to 5K		\$ 15.00 per session
½ Marathon Training		\$ 75.00 per session
Road Races Registration - 5K		\$ 20.00; \$30.00 Early Registration \$15.00 \$20.00
Road Races Registration - 10K		\$ 30.00; \$40.00 Early Registration \$25.00 \$30.00
Road Race Sponsorship - Tiers ranging from \$100 to \$2,500		

Recreation Fees for Youth

Program	City Resident	All Others
3 & 4 Clinics	\$ 40.00 per child	\$ 80.00 \$40.00 per child
Basketball	\$ 50 per child	\$100 per child
Baseball / Softball (Spring / Fall)	\$ 50 per child	\$100 per child
Soccer (Spring / Fall)	\$ 50 per child	\$100 per child
Youth Sports Sponsorship	Tiers ranging from \$100 to \$2,500	
Program	Fee(s) All Users	
Golf	Contact Rocky River Golf Club for Pricing	
Tennis	\$ 20.00 - 310.00 per class	

Various Programs

Program	City Resident	All Others
Summer Playground (Camp Dates based on Cabarrus County School calendar)		
Summer Camp (8 Week Program)	\$ 400.00 per session	\$ 550.00 per session
Summer Camp (4 Week Program)	\$ 215.00 per session	\$ 290.00 per session
Summer Camp	up to \$550.00 (City Resident and All Others)	
Summer Playground Deposit	\$ 100.00 (City Resident and All Others)	
Program	Fee(s) All Users	
Special Recreation Classes Various Levels - Youth to Adult	Free to \$ 40.00 per class	
Youth to Adult Classes	Free to \$120.00 per class	
Fitness - City Employees (Any Fitness Class \$45.00 or less)	\$ 15.00 per employee per session	
Trips	Free - \$100.00 per person per trip	

Identification Card

First Card

City Resident	All Others
Free	\$10.00

Replacement Card for 18 Years and Older	\$ 3.00 each	\$10.00
Replacement Card for 17 Years and Under	\$ 1.00 each	\$ 1.00

Note: Session equals a class period.

McINNIS AQUATICS CENTER

Admissions Fee	City Residents	All Others
Youth (17 and Under)	\$2.00	\$4.00
Adults (18 and Older)	\$5.00	\$10.00

Group Admission (1½ Hour of Use) \$ 2.00 per person

Pool Passes	City Residents	All Others
Season Pass Individual (Unlimited Visits)	\$60 per pass	\$120 per pass
*Season Pass Family (Unlimited Visits)	\$100 per pass	\$200 per pass
Season Senior Individual Pass 55+ (Unlimited Visits)	\$ 30 per pass	\$60 per pass
* Maximum Family 6 per household		

Program	City Residents	All Others
Parent and Child (2 years and Under)	\$ 15.00 per lesson	\$ 30 per lesson
Water Aerobics (6 Weeks) Drop-In Available \$5.00 to \$10.00	\$ 25.00 - \$50.00	\$ 35.00 - \$70.00
Swimming Lessons per Session	\$ 35.00 to \$70.00 per session (All Users)	

Note: Payment must be made at time of registration.

The John F. McInnis Aquatic Center can be rented for private parties and special events.

Option #1: Private Rentals (during closed hours), Fee is \$100 for one hour (City Resident Rate) or \$150 for one hour (All Others) and includes two lifeguards, which safely covers up to 50 guests. Additional lifeguards for numbers over 50 are \$25.00 for each additional guard per hour; ratio of 1 guard to 25 patrons. Additional facility hours are ~~\$25.00~~ **\$50** (City Resident) or \$75 (All Others) per hour with a 2 hour maximum for private parties. In addition, a \$50.00 Refundable Deposit will be required.

RENTAL FEES

Deposits per Reservation Date and Facility \$ 50.00 - \$500.00

Please reference the Rules and Regulations for additional information.

Facilities a maximum of 2 dates reserved at one time.

Note: Fees waived for **8 6** dates for 501 non-profit organizations, deposit required.

Rental Location	City Residents Hourly Rate	All Others Hourly Rate
Meeting Room	\$ 15.00	\$ 30.00
Gym	\$ 75.00	\$150.00
Recreation Center	\$150.00	\$300.00
Community Buildings / Rooms	\$ 35.00	\$ 70.00
Fire Station Community Rooms	\$ 35.00	\$ 70.00
Picnic Shelters and Amphitheaters		
Half Day (Time Periods are Parking Opening to 2 p.m. OR 3 p.m. to Park Closing)	\$ 15.00	\$ 30.00
Full Day (Time Period is Parking Opening to Park Closing)	\$ 30.00	\$ 60.00
Pickleball or Tennis Court Reservations* (with or without lights)	\$ 2.00	\$ 4.00
Outdoor Basketball Courts**	\$ 2.00	\$ 4.00

After Hours Staff Charge (All Facilities)

\$25.00 per staff person per hour (All Users)

Note: Fees are due in full when making reservation. Rentals will require a refundable cleaning deposit of at least \$50.00 - \$500.00 (as stated in policy). Police security could be required at some functions.

*Tennis Courts are available on a first come, first serve basis. These are available at no charge. However, reservations are recommended. ~~Two One Tennis Courts~~ **and Pickleball Court must be available to the Public at all times is always available to the public.** Reservations for any league **or tournament** should be made through the Athletic Office.

**Outdoor Basketball Courts are available on a first come, first serve basis. These are available at no charge. However, reservations are recommended. Reservations for any league should be made through the Athletic Office.

ATHLETIC FIELD RENTAL

Outdoor Athletic Fields reservations are based on season and facility availability, not per individual date.

Deposits per Reservation Date and Field \$ 50.00 - 200.00

Diamond Ballfields included are: *Les Myers, McAllister, Gibson, WW Flowe, Hartsell, Caldwell and Webb

Soccer / Multi-Purpose Fields included are: *Dorton, *Caldwell, *WW Flowe, and Webb

* Denotes fields without lights

Note: Fees waived for **8 6** dates for 501 non-profit organizations, deposit required.

Please reference the Rules and Regulations for additional information.

	City Residents Hourly Rate	All Others Hourly Rate
Reserve Field (No Line-Off / No Lights)	\$ 15.00 \$20.00 per hour	\$ 30.00 \$40.00 per hour
Reserve Field (with Lights)	\$ 35.00 \$40.00 per hour	\$ 70.00 \$80.00 per hour
Line Off Fee for Baseball / Softball	\$ 20.00 One-Time Charge (All Users)	
Line Off Fee for Soccer / Football	\$ 50.00 One-Time Charge (All Users)	
Reserve for Tournaments or Spectator Event**	\$200.00 per field (All Users)	

Note: Rates are the same regardless of weekday or weekend.

To reserve a field for either a Tournament or a Spectator Event requires a Cleaning Deposit ranging from ~~\$50.00-~~ **\$100.00 \$500.00, depending on the nature of the event and recommendation of the Parks & Recreation Director, and a ~~15%~~ **20%** commission paid to the City of Concord from any revenues from the event. To be considered a Tournament Reservation, you must have a minimum of two consecutive full day facility reservations. A single tournament will not exceed three consecutive days.

LAKE FISHER

Boat Rental Fees

	City Residents Per Person Rate	All Others Per Person Rate
Children Under 12	Free with a licensed, paying fishermen (All Users)	
Youth Ages 12 - 16	\$ 4.00	\$ 8.00
Adults 17-59	\$ 5.00	\$ 10.00
Senior Citizens (Age 60+)	\$ 4.00	\$ 8.00

Planning and Neighborhood Development

APPLICATIONS FOR COMMISSIONS AND / OR COUNCIL REVIEW

Voluntary Annexation Petition

Less than 3 Acres

~~\$200.00~~ **\$300.00**

3 - 5 Acres	\$300.00 \$400.00
Over 5 Acres and less than 10 Acres	\$400.00 \$500.00
10 Acres and Greater	\$500.00 \$1,000.00
Text Amendment Fee	\$400.00
Vested Rights Certification	\$400.00
Appeal from a Final Order, Decision, or Interpretation	\$500.00
Certificate of Appropriateness	\$ 20.00 \$40.00
Appeal from a Code Enforcement Decision	\$50.00
In House Trees	\$ 20.00
After-the-Fact Certificate of Appropriateness	\$100.00 \$120.00
Variance and Appeals	\$500.00
Rezoning / Amendments to Conditional District	\$600.00 \$800.00
Second Rezoning / Amendment in less than 12 months	\$800.00
Land Use Plan Amendment	\$400.00
Conditional District	\$800.00 \$1,000.00
Special Use Permit	\$600.00
Historic District Map Amendment	\$350.00
Street, Alley, or Right-of-Way Closing	\$300.00 \$500.00
Certification of Non-Conformity Adjustment	\$400.00
Re-Advertisement Fee	\$300.00
Small Cell Wireless Facility	\$100.00 application fee for first 5 + \$50.00 per application for each additional (up to 25 may be submitted as a bundled application)
Small Cell Attachment Fee	\$ 50.00 per pole per year
Eligible Facilities Request	\$100.00 Commercial Upfit
Substantial Modification	\$300.00 Commercial Zoning Compliance Permit
New Wireless Tower	\$600.00 Special Use Permit
Technical Consulting Fee	
Small Wireless Facilities	Up to \$500.00
Eligible Facilities Requests and Co-locations	Up to \$1,000.00

PUBLICATIONS

Historic Handbook & Guidelines	\$ 10.00
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PERMITS

Note: a 5% technology fee is added to each of the following permit fees

New Construction (Zoning Clearance Approval/Permit)	
Single Family	\$100.00
Multi-Family (5 Units or Less)	\$100.00 + \$10.00 per unit
Multi-Family (More than 5 Units)	\$300.00 or \$0.04/ sq. ft whichever is greater
Commercial	\$300.00 or \$0.04/ sq. ft whichever is greater
Industrial	
1 st Acre Impervious	\$ 75.00
Every Additional Impervious Acre	\$500.00
Every Pervious Acre	\$100.00
Grading / Paving / Land Disturbing Approval Permit	
Less than 1 Acre	\$200.00
1 - 5 Acres	\$400.00
Over 5 Acres	\$600.00

Flood Study Review Permit	\$500.00
Additions, Accessory, Upfits (Zoning Clearance Approval / Permit)	
Residential	\$ 40.00
Commercial Addition / Accessory	\$100.00 or \$0.03/ sq ft whichever is greater
Commercial Upfit	\$100.00
Industrial Addition / Accessory	\$225.00 or \$0.03/ sq ft whichever is greater
Industrial Upfit	\$100.00
Certificate of Compliance (Final Approval / Acceptance for all Non-Residential Projects)	\$100.00
Temporary Permits	
Temporary Construction Trailer	\$100.00
Temporary Use Permit	\$100.00
Temporary Power Compliance	\$ 50.00 (Fire fee may apply)
Sign Permits	
Wall Mounted, Projecting, or Canopy	\$ 60.00
Temporary Sign or Banner	\$ 25.00
Ground Mounted	\$140.00
Outdoor Advertising	\$500.00
Change of Panel	\$ 40.00
Miscellaneous	
Home Occupation Permit	\$ 50.00
Change of Use Permit	\$ 50.00
Architectural Review Permit (Shopping Centers)	\$ 50.00
Re-Review (After 3 Submittals)	\$ 50.00 + \$0.01/ sq. ft of site
Zoning Verification Permit / ABC Letter	\$ 50.00
Certificate of Non-Conformity Permit	\$100.00
Fine for Construction Without a Permit	Double Permit Fee
Permit Renewal	\$ 40.00

PERMITS

Subdivisions

Preliminary Plat (New Submittals)	
Less than 2 Acres	\$100.00
2 - 10 Acres	\$200.00
10 - 25 Acres	\$300.00
Over 25 Acres	\$400.00
Preliminary Plat Extensions	\$100.00
Construction Plans	
Less than 2 Acres	\$175.00
2 - 10 Acres	\$400.00
10 - 25 Acres	\$500.00
Each Additional Acre Over 25 Acres	\$ 50.00
RTAP Fee (Revision to approved plans each time)	\$ 75.00

Final Plat Review

Less than 2 Acres	\$ 80.00
2 - 10 Acres	\$125.00
10 - 25 Acres \$	\$200.00
Over 25 Acres	\$300.00

GIS FEES

Digital Files

GIS Data on CD (ESRI Format)	\$ 20.00
GIS Layers (ESRI Format)	\$ 5.00

Maps

GIS Map - 11" X 17" or 18" X 24"	\$ 1.00
GIS Map - 24" Wide	\$ 5.00
GIS Map - 30" Wide	\$ 10.00
GIS Map - 36" Wide	\$ 15.00
GIS Map - 42" Wide	\$ 20.00
Folded Road Map	\$ 3.00 each

Printing

Subdivision Listing	\$ 3.00 each
Street Listing	\$ 3.00 each

GIS Miscellaneous

Custom Request	\$ 40.00 per hour
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Note: Prices include sales tax.

NON-PROFIT OFFICE RENTAL RATES - 66 UNION STREET SOUTH

Office #	Unit SF	Notes (if applicable)	Monthly Rental Rate
1	175		\$390.00 401.00
2	221		\$495.00 510.00
3	177		\$395.00 407.00
4	128		\$285.00 294.00
5	317	Two offices with one access	\$710.00 731.00
6	153		\$345.00 355.00
7	153		\$345.00 355.00
8	253		\$565.00 582.00
9	297	Small sink and closet	\$665.00 685.00
10	129		\$290.00 299.00

Note: Rates are subject to an annual 3% increase or a greater percentage based on the increase in the Consumer Price Index for all Urban Consumers.

MISCELLANEOUS

House Plans for Homes Constructed by the City	\$ 50.00 per set
Land Use Plans	\$ 30.00

Police and Code Enforcement

POLICE

Parking Fine

Single Violation	\$ 10.00
1 - 5 Violations Annually	\$ 10.00 each
6 - 10 Violations Annually	\$ 20.00 each
Over 10 Violations Annually	\$ 40.00 each

Cruising Fine

\$ ~~50.00~~ 25; please refer to City Ordinance for delinquency charges or subsequent violations

Copy Fee

\$ 1.00

Fingerprinting Fee (Includes 1 Card)

\$ 10.00

Additional Cards

\$ 5.00 each

Application processing Fee for City-Sponsored Festival, Private Alcohol Sales

\$ 50.00

Downtown Event Power Service Fee

Events requiring electric service are subject to fee as published in Electric Department Miscellaneous Rates. Fee collected by Chief of Police at time of permit for Parade/Demonstration/Assembly Permit.

Alarm Ordinance Fees

Alarm Permit

\$ 10.00 per location

Penalty for Failure to Obtain Permit

\$200.00 for each False Alarm

Penalty for Prohibited Acts as defined by the Ordinance

\$200.00 per occurrence

Penalty for Operating an Alarm Without Permit

\$200.00

Civil Penalties for False Alarms within Permit Year

Third, Fourth, and Fifth False Alarm

\$ 50.00 per occurrence

Sixth and Seventh False Alarm

\$100.00 per occurrence

Eighth and Ninth False Alarm

\$250.00 per occurrence

Tenth and Over False Alarm

\$500.00 per occurrence and revocation of Alarm Permit

Reinstatement of a Revoked Permit

\$100.00

Return Check Service Charge

\$ 25.00

HR218 Administrative Costs

\$ 50.00

Precious Metal Dealer Permit and Fees

SBI Processing Prints

\$ 38.00

Concord Police Fingerprinting

\$ 10.00

Application/Permit Issuance

\$180.00

Employee Permit

\$ 3.00

Special Occasion Permit

\$180.00

Exemption Permit

\$ 5.00

CODE ENFORCEMENT

Civil Penalties

General Code Enforcement Penalty

\$500.00

Code Non-Compliance Penalty	\$175.00
Chronic Violator Penalty	\$275.00
Civil Penalty for Failure to Respond or Pay General Code Enforcement Penalty within 15 Days	\$100.00
CDO Violation First Offense after 7 Day	
Warning Period	\$100.00 per day
CDO Repeat Violation within 36 Months	\$300.00 per day
Livestock Violation	
	\$500.00
	\$175.00 administrative fee
30-161 Property Nuisance Violation	
	\$175.00 administrative fee plus removal cost 5 calendar days after notification
Noise Violation	
	\$500.00
Yard Sale Violation	
	\$25.00 first offense
	\$50.00 second offense
	\$250.00 third offense
Street Cleanliness	
	\$50.00
Parking and Storage of Certain Vehicles	
	\$100.00 first day
	\$100.00 a day thereafter
Graffiti Violation	
	\$100.00 per day after 5 calendar days or \$175.00 administrative fee plus cost of removal
Minimum Housing Standards Failure to Comply	
	\$200.00 per day
Debris Removal Fees	
½ Truck or Trailer Load Up to Two (2) Tons	\$200.00
One (1) Truck or Trailer Load Up to Four (4) Tons	\$400.00
Anything Over One Trailer or Over Four (4) Tons	Send out to bid request to approved contractors
Minimum Housing Fees	
Inspection Fees	
Each Inspection After First Inspection	\$100.00
Each Inspection Following Failure to Remedy a Violation After the Issuance of a Citation	\$325.00
Each Additional Inspection Disclosing Any Violations Within the Same 12-Month Period	\$625.00

Other Fees: Property owner shall be charged for any additional costs incurred in prosecuting an enforcement action on the property including but not limited to any publication for legal notices.

Civil Penalty: Civil penalty, per violation per day, for each and every subsequent day that the dwelling unit remains in violation and until such time as the responsible party schedules an inspection resulting in a finding that the violations are corrected.

Mowing, Trimming, and Collecting Misc. Loose Trash Fees	
Residential Lots One (1) Acre and Under	\$100.00
Residential Lots between One (1) and Two (2) Acres	\$200.00
Residential Lots Over Two (2) Acres	Send out bid request to approved contractors
Vacant Lots One (1) Acre and Under	\$ 90.00
Vacant Lots between One (1) and Two (2) Acres	\$180.00
Vacant Lots Over Two (2) Acres	Send out bid request to approved contractors
Taxicab Permit Fees	
New Driver Permit	\$25.00
Driver Permit Renewal	\$15.00
Driver Permit Transfer	\$ 5.00
Taxicab Violation Civil Penalty	
First Violation in 12-Month Period	\$ 50.00
Successive Penalties in 12-Month Period	\$100.00

Rocky River Golf Club at Concord

IN-SEASON RATES (~~MARCH 13—NOVEMBER 26~~ **MARCH 11 - DECEMBER 1**)

Note: ~~Discounts do not exceed \$20.00 from published rates, no promotional rate is to be less than Concord Resident rate.~~ Increases not to exceed \$5.00 from published rates, as market conditions allow.

Fee	Monday - Thursday	Friday	Saturday - Sunday
Cart Fee, included in all rates (except Walking/Juniors)	\$18	\$18	\$18
Eighteen Hole (Includes Cart)	\$54 59	\$64 69	\$74 79
Nine Hole (A)	\$34 37	\$38 42	\$42 46
Eighteen Hole - Concord Resident (B)	\$42	\$52	\$62
Nine Hole (A) - Concord Resident	\$26	\$30	\$34
Twilight (B)	\$40 42	\$45 52	\$50 55
Senior (C)/College (D)/Public Service (E)	\$39	\$44	N/A
Juniors (F) (Cart Fees Extra)	\$27	\$30	\$32
Junior Nine Hole (Cart Fees Extra)	\$15	\$16	\$17
Walking (G)	\$37 40	\$45 50	\$55 60
Replay Round (on Availability)	\$28 29	\$31 34	\$36 39
Replay Round - Nine Hole (on Availability)	\$20	\$23	\$25

WINTER RATES (~~NOVEMBER 27—MARCH 11~~ **DECEMBER 1 - MARCH 9**)

Note: ~~Discounts do not exceed \$20.00 from published rates, no promotional rate is to be less than Concord Resident rate.~~ Increases not to exceed 5.00 from published rates, as market conditions allow. Fees include cart unless noted for Walking and Juniors.

Fee	Monday - Thursday	Friday	Saturday - Sunday
Eighteen Hole (Includes Cart)	\$ 50.00 55	\$ 55.00 60	\$ 65.00 70
Nine Hole (A)	\$ 30.00 35	\$ 35.00 40	\$ 40.00 45
Eighteen Hole - Concord Resident (B)	\$ 40.00 42	\$ 45.00 50	\$ 55.00 60
Nine Hole (A) - Concord Resident	\$ 25.00 30	\$ 30.00 35	\$ 35.00 40

Twilight (B)	\$ 35.00 38	\$ 40.00 42	\$ 45.00 47
Senior (C)/College (D)/Public Service (E)	\$ 35.00 42	\$ 39.00 50	N/A
Juniors (F) (Cart Fees Extra)	\$ 25.00 27	\$ 25.00 30	\$ 30.00 32
Junior Nine Hole (Cart Fees Extra)	\$ 15.00	\$ 15.00 16	\$ 15.00 17
Walking (G)	\$ 32.00 35	\$ 37.00 40	\$ 47.00 50
Replay Round (on Availability)	\$ 28.00 29	\$ 31.00 34	\$ 36.00 39
Replay Round - Nine Hole (on Availability)	\$ 20.00	\$ 23.00	\$ 25.00

(A) On availability, 9 Holes riding must be after 1 p.m. on weekends

~~(B) Twilight Rights apply April through October after 3:30 p.m. Concord Residents receive \$5.00 off.~~

(B) City of Concord Residents receive a discount with a VALID GOVERNMENT ISSUED ID

(C) Seniors (Age 60+)

(D) College (with current valid ID)

(E) Public Service (Active duty military, police, fire, and EMS personnel with proper ID)

(F) Juniors (17 years and under with proper ID, Parent/Guardian required before 2 p.m.). Carts are not offered without a current license. ~~Concord residents receive \$3.00 off.~~

(G) Walking is permitted any time Monday thru Sunday

(H) UNC Charlotte Athletic Department and City of Concord Employees receive special pricing. Information for this rate is available directly through Rocky River Golf Club-

GROUP TOURNAMENT RATES

Group Tournament rate ranges from \$40 - \$95 applies to all seasons.

Golf Course staff will set rate dependent upon prime play times, tournament sponsor (e.g. Charity-501c, Non-Charity or Corporate) and contracted performance (e.g. food, beverages, and merchandise)

ANNUAL GOLF PLANS

Note: Annual Golf Plans expire one year from date of purchase and are non-refundable.

Annual Plan Unlimited Play Monday-Sunday	Cost
Resident	\$ 2,750.00 3,000
Non-Resident	\$ 4,200.00 4,500
Add Family Member (spouse or child in same household)	\$ 1,300.00 1,500 per person

Benefits of Annual Plan Include

- Unlimited green fees any time
- Range balls (up to 1 large basket per day).
- Priority accesses to tee-times. Plan participants may reserve tee times up to 10 days in advance.
- 10% discount on merchandise, except sale items.
- 10% discount on food purchases.
- Complimentary USGA Handicap Service.

Weekday Plan Monday-Friday excluding Federal Holidays	Cost
Resident	\$ 1,900.00 2,000
Senior (Age 60+) Concord Residents ONLY	\$ 1,500.00 1,650
Non-Resident	\$ 3,000.00 3,200
Add Family Member (spouse or child in same household)	\$ 1,050.00 1,100 per person

Benefits of Weekday Plan Include

- Unlimited green fees Monday - Friday.
- Range balls (up to 1 large basket per day) Monday - Friday.
- Priority accesses to tee-times. Plan participants may reserve tee times up to 10 days in advance.
- 10% discount on merchandise, except sale items.
- 10% discount on food purchases.

- Complementary USGA Handicap Service.

Legacy Cart Plan
Individual \$1,500.00

Requirements for Legacy Cart Plan

- Must have participated in unlimited cart plan continuously since June 30, 2018 or earlier to be eligible to continue under the Legacy Cart Plan.

Solid Waste and Recycling

RESIDENTIAL GARBAGE, RECYCLING, AND BULKY COLLECTION

Residential Solid Waste Fee	\$ 3.66 \$4.00 per residential unit per month
Residential Yard Waste Removal (Bagged Waste) (as allowed by Ordinance)	No charge
Yard Waste Limb Removal (Residential based on volume) (as allowed by Ordinance)	
< 6 Cubic Yards (CY)	No Charge
7-10 Cubic Yards (CY)	\$100.00 collection/disposal charge
11-20 Cubic Yards (CY)	\$150.00 collection/disposal charge
21+ Cubic Yards (CY)	\$200.00 per load collection/disposal charge
Yard Waste Removal (Vacant Lots Zoned Residential)	
< 2 Cubic Yards (CY)	No Charge
2 - 5 Cubic Yards	\$150.00 minimum
5+ Cubic Yards	\$150.00 + \$30.00 per Cubic Yard over 5 CY
Residential Yard Waste Removal (As allowed by City Ordinance)	No Charge
Second Chance (Scheduled fee-based loose-leaf collection is available after loose-leaf season ends)	\$ 75.00 [See Note 1]
Bulky Waste Collection (Multi-family housing, business, and residential properties exceeding collection limits)	\$ 50.00 for up to 5 items, or any portion thereof
Residential Garbage Rollout Containers	
1 st Container	No Charge
2 nd and 3 rd container (Maximum of 3 containers per residence 1 Green and 2 Brown)	\$ 12.00 per month per additional container
Residential Recycling Rollout Containers	No Charge for 1 st or 2 nd 1 to 3 containers
Residential Rollout Container Left at Curb After Collection Day	\$ 25.00 per 95 gallon rollout cart [See Note 4]
Lost or Damaged Rollout Container Replacement (Beyond wear and tear)	\$ 70.00 per 95 gallon rollout cart

CODE ENFORCEMENT REMOVAL FEES

Yard Waste Removal/Code Enforcement Collection (Fee applies only when collection is not consistent with ordinance)	\$250.00 125 minimum (≤ 10 CY), plus \$ 25.00 15 per CY if > 10 CY [see Note 2]
Special Load Collection/Code Enforcement Cleanup (Fee applies only when collection is not consistent with ordinance)	\$350.00 125 minimum (< 10 CY), plus \$35.00 15 per CY if CY > 10 CY [See Note 3]
Basketball Goal Removal from Public Right-of-Way	\$225.00 first offense \$150 each offense \$450.00 each repeat offense
Discarded TVs and Computer Equipment (Fee applies only when collection is not consistent with ordinance)	\$ 25.00 per item; \$150.00 100 minimum
White Goods & Scrap Metal Removal (Fee applies only when collection is not consistent with ordinance)	\$ 25.00 per item, \$150.00 100 minimum
Auto or Truck Tire Removal (Fee applies only when collection is not consistent with ordinance)	\$ 25.00 per tire, \$100 minimum

Note 1: Second Chance Loose-leaf Collection Program provides a limited number of scheduled appointments available to Customers for \$75.00 to collect loose leaves placed at the curb after the end of loose-leaf season. These appointments are available on a first-come, first-served basis. Everyone else who places loose leaves to the curb will be required to bag their leaves or be subject to Code Enforcement action with removal fees beginning at \$150.00 **100**

Note 2: Yard Waste Removal (where fees apply)/Code Enforcement Collection Fee applies to yard waste placed at the curb un-bagged (grass clippings, leaves after loose-leaf season has ended, etc.), improperly bagged yard waste (plastic bags, clear or any color), or trees, tree limbs, brush and other materials **that exceed established limits for curb placement or have been** cut or deposited by a commercial tree service, arborist or forester that are not to be collected by the City. **These situations are subject to Code Enforcement Actions.**

Note 3: Special Load Collection/Code Enforcement Cleanup Fee applies to bulky waste/building materials/large trash piles placed at curb that do not follow City guidelines or that exceed established limits for curb placement and do not utilize a roll-off container. Examples are loose material (clothes, insulation, or other building material, etc.) dropped at curb, failure to place materials in brown compostable yard waste bags or individually-owned containers, debris piles in excess of 4 CY or total volume of materials exceeding 10 CY size limit (10 rollout cart sized-pile). These situations are subject to Code Enforcement Action.

Note 4: Residents who place or leave their garbage containers and recycling containers on the street in violation of this policy shall receive a violation notice for the first and second offense within a one-year period. Third or future violations within one year will result in a \$25.00 civil penalty.

COMMERCIAL WASTE

This ordinance applies to all business, commercial, office, multi-family housing, industrial and institutional segments including schools, churches, day care centers, and non-profit organizations.

CITY COMMERCIAL ROLLOUT CUSTOMERS

Commercial Rollout Service	\$ 20.00 per cart per month
A. Service performed by the City's contract collector	
B. City to bill for carts on utility bills per city policy	
C. Rollout must be approved by Solid Waste Director	
D. Only City carts may be used	

- E. Residential recycling rollout cart service is available to customers subscribing to City-provided Commercial Garbage Rollout Service. Limit of three (3) recycling carts per rollout subscription. If the customer needs more than three (3) carts, then the customer shall obtain the Solid Waste Director's approval. Any business can sign up for Rollout Recycling Service.
- F. Rollout Container left at curb after Collection Day \$ 25.00 civil penalty per 95 gallon cart
[see Note 4 under Code Enforcement Fees]

Qualifications for Commercial Rollout Cart Service: Commercial generators operating out of houses or storefront buildings may request rollout container service where dumpster service is not available or practical as determined by the Solid Waste Director. Each building is limited to a minimum number of rollout containers required to meet the waste generated by the commercial occupants in the building(s). Commercial generators in "strip malls" are required to use dumpster service and are encouraged to partner with adjacent commercial generators for the service. Other dumpster exceptions granted by the Director shall receive the number of rollout containers necessary for the waste stream generated. The City-established fee for Commercial Rollout container service shall apply and commercial generators will be billed by the City monthly as part of the City utility bill and will be billed for the number of carts in their possession, not the number collected. Billing shall be in accordance with the City utility billing and collection policy. Only City of Concord rollout containers are emptied. These containers remain the property of the City of Concord. City operated public-housing facilities may utilize rollout containers and per N.C.G.S. § 160A-314 (a2) a reduced Public Housing billed by the City for such low-income customers shall apply and is adjusted annually according to the Consumer Price Index (CPI).

~~CORRUGATED CARDBOARD (OCC) RECYCLING SERVICE~~

- ~~• The City collects corrugated cardboard free of charge from commercial generators, irrespective of quantity. Small volume generators are required to flatten corrugated cardboard and store it in a location accessible to collection crews for weekly collection. Large volume generators (4 CY per week flattened or greater) will be provided an 8 CY container(s) specifically designed for corrugated collection and weekly collection service. Commercial generators generating in excess of 24 CY per week, flattened, may be required to purchase or rent compaction equipment to facilitate collection efficiency.~~
- ~~• It is the commercial generator's responsibility to ensure that contamination of the corrugated containers is kept to a minimum. Repeated contamination problems can result in removal of the container or termination of service. The City will communicate repeated contamination problems to the affected generators.~~
- ~~• Neither the City, nor its contract collector for corrugated cardboard are responsible for any damages to pavement, structures or obstructions encountered during such collection except due to gross negligence.~~
- ~~• All OCC collection service will be on a set schedule. Any additional containers or pick-ups needed by the generator will require the generator to call the City's OCC collection contractor at that time. The additional containers or pick-ups shall be paid by the generator.~~

DUMPSTER SERVICE

- Commercial generators may contract directly with any waste hauler for service.
- Except as otherwise provided herein, all commercial generators shall utilize dumpster service for their waste.

DUMPSTER SERVICE EXCEPTIONS

- In the event a commercial generator cannot comply with dumpster service policies due to logistical items including but not limited to space or access limitations or other service-related factors, the Solid Waste Director or his/her delegate has the authority to grant exceptions for good cause shown. Such exceptions are subject to the limited rollout container policies below.

MULTI-FAMILY HOUSING SERVICE

- Multi-family residence is defined by any apartment or group of apartments, townhomes, or condominiums, having seven dwelling units or more. Developments including duplexes and/or other multiple dwelling units that take indirect access from a public right-of-way and collectively exceed 6 dwelling units total are classified as a

commercial multi-family development for waste disposal purposes regardless of the number of parcels occupied, the configuration of property or zoning lines, or the number of owners.

- Single-family residence is defined by any detached dwellings designed, permitted, and built as a single-family dwelling unit, mobile home, or duplex, triplex, or quadplex, apartment or group of apartments, or townhomes having 6 or less dwelling units, or any number of condominiums will be residentially served at no charge by the City and may use rollout carts.
- Developments with 7 or more units (e.g. apartment complexes) are required to utilize dumpsters (unless an exception is granted) and pay for container rental and waste disposal. Complexes are required to provide one 8 CY container per 25 units emptied twice per week. Alternatively, the owner may provide a recycling program equal to city residential curbside recycling program with sufficient tenant participation to reduce waste production to justify once per week servicing of each dumpster.
- Multi-family housing owners/managers may use any hauling firm. The Solid Waste Director or his/her delegate may grant dumpster exceptions in the event that logistical problems prevent dumpster service from occurring at any given multi-family housing location. Such exemptions shall be subject to the limited rollout container policy above.
- The City will provide information regarding the location of recycling drop off centers to multi-family housing complexes as well as technical assistance in implementing a multi-family recycling program at the complex. The cost to implement and maintain a Multi-Family Housing recycling program will be entirely the expense of the Multi-Family Housing Complex's owner/manager.
- Multi-Family Housing Complexes are considered commercial operations for the purpose of waste disposal and are responsible to arrange for and pay for disposal of all waste generated from these facilities. The City of Concord does not provide yard waste, bulky waste, building materials, garbage collection or disposal, or recycling services to these facilities.
- Bulky item pick-up service may be requested at Multi-Family Housing who have large items, such as large household appliances (white goods) and old furniture that are too large to be placed in a commercial container. This service is provided for a fee for the collection of up to five items or any portion thereof. Collection of Bulky Items must be scheduled through the Customer Care Center and payment must be received in advance.

CONDOMINIUMS

- Condominium service shall be considered residential service and provided at no cost by the City.
- All new condominium complexes to be constructed in the City of Concord shall be designed and built to allow the use of dumpsters, providing one 8 CY container per the equivalent of 25 two-bedroom units.
- Existing condominium complexes shall utilize dumpsters wherever logistically practical as determined by the Solid Waste Director or his/her delegate. Complexes designed and built in a "townhouse" style with detached units may be serviced using rollout carts if deemed practical to do so by the Solid Waste Director.
- City of Concord will pay for residential rollout or dumpster waste removal at condominium complexes.

Stormwater Services

Equivalent Runoff Unit (ERU) Rate \$ 5.16 per month
 One Equivalent Runoff Unit (ERU) is 3,120 square feet (sq. ft.)

Single Family Residential - Including Mobile Homes

With < 1,890 sq. ft. impervious area	0.6 * ERU Rate	\$ 3.10 per month
With 1,890 to 5,507 sq. ft. impervious area	1.0 * ERU Rate	\$ 5.16 per month
With >5,507 sq. ft. impervious area	1.8 * ERU Rate	\$ 9.29 per month

Multi-Family Residential - Including Apartments, Condominiums, Townhomes

1.0 * ERU Rate per unit

Other Properties

1 ERU rate per month for each 3,120 sq. ft. of impervious surface

STORMWATER SERVICES

Construction of Stormwater Structure
Other Stormwater Services

Time and Materials
See Water and Wastewater labor and equipment schedule for pricing

Street Debris Removal

\$400.00 + \$150.00 per hour after first hour

Ditch Cleaning (applies to removal of yard waste or other waste debris obstructing drainage; not for routine ditch maintenance)

\$125.00 minimum + \$80.00 per hour after first hour or portion thereof

MAINTENANCE ASSESSMENTS

Assessments for maintenance of stormwater control facilities may periodically be made pursuant to the Code of Ordinances § 60-88 and Article 4 of the Concord Development Ordinance based on actual City costs.

Tax

TAX RATE

Ad Valorem Tax Rate

~~48~~ **42**¢ per \$100 valuation

Municipal Service District Tax Rate

~~23~~ **16**¢ per \$100 valuation

MOTOR VEHICLES

A \$25.00 General Municipal Vehicle Tax * is levied and a \$5.00 Municipal Vehicle Tax for Public Transportation** is levied for a total license tax of \$30.00 on every motor vehicle resident within the City of Concord and licensed or required to be licensed by the State of North Carolina. Of the General Municipal Vehicle Tax, \$5.00 is dedicated exclusively to Sidewalk Construction.

* N.C.G.S. § 20-97(b) General Municipal Vehicle Tax \$25.00

** N.C.G.S. § 20-97(c) Municipal Vehicle Tax for Public Transportation \$5.00

Note: These Municipal Vehicles Taxes are billed and collected by Cabarrus County.

BEER AND WINE LICENSE

Businesses operating within the City of Concord that have obtained a North Carolina ABC permit to sell beer and/or wine are required to obtain a City Beer and Wine License annually. An annual Beer and Wine License is levied on each Business selling beer or wine for on-premises or off-premises consumption based on N.C.G.S. § 105-113.77 and N.C.G.S. § 105-133.79 and by the authority of N.C.G.S. § 160A-211. Licenses expire on April 30th and must be renewed.

ABC Permit

	Tax
On-premises malt beverage	\$ 15.00
Off-premises malt beverage	\$ 5.00
On-premises wine, fortified, unfortified, or both	\$ 15.00
Off-premises wine, fortified, unfortified, or both	\$ 10.00
Wholesale malt beverage	\$ 37.50
Wholesale wine (fortified and unfortified)	\$ 37.50
Wholesale malt beverage and wine (fortified and unfortified)	\$ 62.50

Tax on additional licenses: The Tax stated above is the first license issued to a person. The tax for each additional license of the same type issued to that person for the same tax year is one hundred and ten percent (110%) of that base license tax; that increase will apply progressively for each additional license.

GARNISHMENT FEES

Fee \$ 60.00

Source: N.C.G.S § 105-368 and 7A-311

Transit System – Concord/Kannapolis Rider

LOCAL SERVICE

Regular Fare ¹	\$ 1.25 per one-way trip
ADA Paratransit Fare	\$ 2.00 per one-way trip
Senior Citizen Fare ²	\$ 0.60 per one-way trip
Disabled Fare ²	\$ 0.60 per one-way trip
Medicare Card Holders ²	\$ 0.60 per one-way trip
Student Fare ²	\$ 0.60 per one-way trip
Veteran Fare ²	\$ 0.60 per one-way trip
Children (under 5)	Free
Transfers ³	Free
1-Day Unlimited Ride Pass	\$ 4.00
1-Day Unlimited Ride Pass (Senior, Disabled, Student, Medicare, Veteran) ²	\$ 2.00
7-Day Unlimited Ride Pass	\$ 12.00
7-Day Unlimited Ride Pass (Senior, Disabled, Student, Medicare, Veteran) ²	\$ 6.00
10-Ride Electronic Fare Media	\$ 10.00
10-Ride Electronic Fare (Senior, Disabled, Student, Medicare, Veteran) ²	\$ 5.00
31-Day Pass	\$ 40.00
31-Day Pass (Senior, Disabled, Student, Medicare, Veteran) ²	\$ 20.00
1-Ride Pass Bulk ³	\$ 1.00 (80% of Regular Fare rate per ride)
Rider Pass Umo Card (new or replacement)	\$ 2.00
Fare Capping (Digital Fare Payment System Users)	\$ 40.00 per calendar month

¹ All riders shall pay this fare unless the rider qualifies under the fare policy for one of the reduced fares as listed.

² Discounted fares require a reduced-Fare ID.

³ 1-Ride Pass - minimum purchase of 100 passes; if less than 100 passes purchased, passes will be sold at regular fare rate if applicable.

Transportation

SIGNAL DIVISION

Design, Review, and Inspection Fee	\$6,000.00
Emergency Mobilization	\$5,000.00
Fiber Optic Make Ready Fee	\$ 200.00
Fiber Optic Splice Fee	\$ 85.00 per fiber
Interference and Damage to City Property	All cases will be judged on an individual basis and cost recovery on Cityworks Work Order.

STREETS AND TRAFFIC

Blocking of City controlled parking spaces (by permit) \$ 5.00 per each day or \$ 25.00 each per month

Schedule of Street Cut Repair Charges*

Size of Street Cut	Estimated Asphalt Required	Cost
4 sq. ft (minimum)	0.2 ton	\$ 152.00
8 sq. ft	0.4 ton	\$ 166.00
12 sq. ft	0.6 ton	\$ 180.00
16 sq. ft	0.8 ton	\$ 194.00
20 sq. ft	1.0 ton	\$ 345.00
24 sq. ft	1.2 tons	\$ 359.00
28 sq. ft	1.4 tons	\$ 373.00
32 sq. ft	1.6 tons	\$ 386.00
36 sq. ft	1.8 tons	\$ 400.00
40 sq. ft	2.0 tons	\$ 415.00
44 sq. ft	2.2 tons	\$ 428.00
48 sq. ft	2.4 tons	\$ 579.00
50 sq. ft	2.6 tons	\$ 593.00
> 50 sq. ft	N/A	Time and Materials
*Crew Labor and Equipment rate is per hour		\$ 300.00

Schedule of Sidewalk and Concrete Street Repair Charges*

Size of Sidewalk or Street Cut	Estimated Concrete Required	Cost
16 sq. ft (minimum)	¼ Cubic Yard	\$ 249.00
20 sq. ft	¼ Cubic Yard	\$ 249.00
21 - 50 sq. ft	½ Cubic Yard	\$ 282.00
51 - 64 sq. ft	¾ Cubic Yard	\$ 310.00
65 - 80 sq. ft	1 Cubic Yard	\$ 341.00
> 80 sq. ft	1 ¼ Cubic Yards	\$ 695.00
	1 ½ Cubic Yards	\$ 759.00
	1 ¾ Cubic Yards	\$ 790.00
	2 Cubic Yards	\$ 790.00
	2 ¼ Cubic Yards	\$ 820.00
	2 ½ Cubic Yards	\$ 850.00
	2 ¾ Cubic Yards	\$ 880.00
	3 Cubic Yards	\$1,240.00
	> 3 Cubic Yards	Time and Materials
*Crew Labor and Equipment Rate Per Hour		\$ 300.00

Schedule of Curb and Gutter Charges - per linear ft

Installation of new curb and gutter including suitable base material	\$ 30.00
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Schedule of new 4-inch Thick Sidewalk - per linear ft

Installation charges including grading and suitable base material	\$ 39.00
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Schedule for seeding and mulching - per sq. ft

Installation charges including preparing and raking area to be seeded	\$ 8.00
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Note: Fees are based on normal costs and operational estimates. If the City's costs for materials increases by 33%, all repairs for private parties will be suspended until further action of the Council.

TRAFFIC SERVICES

Signs

10 ft Channel Post with anchor	\$ 55.00
Delineator Post with base	\$ 110.00
Stop Sign 30"	\$ 55.00
Yield Sign	\$ 55.00
No Parking Sign	\$ 25.00
Speed Limit Sign	\$ 55.00
Street Marker Assembly	\$ 225.00
Street Intersection Marker Blades	\$ 100.00
Crime Watch Signs including Installation and Maintenance on Private Roads	\$ 165.00
Crime Watch Signs including Installation and Maintenance on Public Roads	\$ 66.00
Regulatory Signs, exc. Stop & Yield	\$ 55.00
Warning Sign	\$ 55.00
Information Sign	\$ 30.00
Labor for each item above	\$ 45.00
Street Sign Toppers	\$ 45.00 per sign

Pavement Markings

4-inch line	\$ 2.50 per linear foot
8-inch line	\$ 5.00 per linear foot
24-inch stop bar	\$ 13.75 per linear foot
Cross Walk	\$ 13.75 per linear foot of 24" bar
8' Character	\$ 210.00 per letter
10' Character	Cost of Special Order
Symbol Railroad Crossing	\$ 685.00
Parking Space (Parking Lot)	\$ 2.50 per linear foot
Parking Space (Parallel Roadway)	\$ 2.50 per linear foot
Turn Arrow, Standard (Right or Left)	\$ 440.00
Straight Arrow, Standard	\$ 330.00
Combination Arrow, Standard	\$ 440.00

Traffic Control Services

Traffic control services for non-profit events, parades, emergency operations, etc.

All cases will be judged on an individual basis and cost recovery based on Cityworks Work Order.

Temporary Traffic Control (Rental) for parades, block parties and special events

Barricades	\$ 5.50 each per day
Detour Signs	\$ 5.50 each per day
Traffic Cones	\$ 1.00 each per day

Note: All City-owned vehicles and equipment used in a cost-reimbursement service not listed on this fee schedule will be charged to the customer at the current FEMA rate.

Utility Billing and Collections (including City Commercial Waste Collection Billing)

Late Fee

A Utility late fee of 1 ½ percent will be charged on all unpaid balances. A late fee will apply if payment is not paid by the 26th day. New payment arrangements are subject to late fee.

Same Day Connection Fee

A connection fee will be charged for the same day service as follows:

Monday - Friday 8:00am - 3:00pm	No Charge
Monday - Friday 3:01pm - 5:00pm	\$ 100.00

*No regular connection after hours, on weekends, or holidays.

Note: Same day service will only apply to residential customers applying for new service or transferring service. Same day service is not available for meter sets.

Non-Payment Administration Fee

An Administration fee will be charged as follows:

Monday - Friday 8:00am - 4:00pm	\$ 50.00
Monday - Friday after 4:00pm, Weekends, and Holidays	\$ 100.00

Note: Once a customer has been placed on the cutoff list, administrative fees apply regardless of whether the customer has been disconnected.

Security Deposits

Commercial and Industrial customers who provide a letter of credit at the initial application for service will not be required to pay a deposit. However, if a letter of credit is not provided, a deposit equal to one month's average bill is required. Disconnection for non-payment will require a deposit equal to two months average bill for reconnection of services.

Commercial customers whose past due balance is greater than \$500.00 will be subject to the following:

Past due > \$ 500.00	Add \$ 50.00 to above stated deposit schedule
Past due > \$1,000.00	Add \$ 75.00 to above stated deposit schedule
Past due > \$2,000.00	Add \$100.00 to above stated deposit schedule

Residential customers who meet a satisfactory credit rating are not required to have a security deposit at time of initial service. Disconnection for non-payment, returned checks, or bankruptcy will subject customer to deposit schedule for reconnection of service. A credit letter will be accepted in lieu of a deposit.

Residential customers who fail to meet a satisfactory credit rating will be required to deposit the following if the customer's past due balance is less than \$200.00:

Water and/or Sewer service only	\$ 75.00
Water, Sewer and Electric	\$ 150.00

Residential customers whose past due balance is greater than \$200.00 will be subject to the following:

Past due > \$ 200.00	Add \$ 25.00 to above stated deposit schedule
Past due > \$ 500.00	Add \$ 55.00 to above stated deposit schedule
Past due > \$1,000.00	Add \$ 75.00 to above stated deposit schedule

Past due > \$2,000.00

Add \$100.00 to above stated deposit schedule

Returned Check Payment Charge

There will be a \$25.00 service charge for returned checks **payments**. Services are subject to disconnection for returned checks **payments**.

Partial Payment Application

Partial payments will be applied to services in the order of Stormwater, Commercial waste collection, Sewer, Water, and Electricity. Customer is responsible for remaining past due amounts and is subject to disconnection without further notice.

Check Cashing

Checks are not accepted for accounts disconnected due to non-payment and/or returned checks **payments**. No third-party checks will be cashed.

Involuntary Discontinuance of Service - Water and Sewer

In order to protect the City's water distribution and wastewater collection systems, to protect the consuming public, to prevent the dangerous and destructive practice of tampering with any water distribution or wastewater collection facilities of the City, the following penalties are hereby established:

- (1) Penalty of \$500.00 for altering, tampering with, removing, or replacing a City water meter. A fee of \$500.00 for jumping or by-passing of water meter.
- (2) All cases not covered by the specific situations as noted above, will be judged on an individual basis and treated accordingly.
- (3) In addition to the fees set forth above, the offending party shall pay all costs incurred by the City by reason of damage to its equipment.
- (4) In addition to the fees and costs provided in the above, such conduct described shall be subject to immediate disconnection of City water and/or sewer service if the offending party is a City water and/or sewer customer.
- (5) The penalties and costs herein provided shall be imposed by the Customer Service Manager, department(s) involved, or their designated agents.
- (6) When it becomes necessary for the City to discontinue services for any reasons listed in Section 4, *Discontinuing Services* of the City's Customer Service Policies and Procedures Manual, service will be restored after payment of (1) all past due bills due to the City, (2) any deposit as required, and (3) any material and labor costs incurred by the City, according to the current Fee Schedule. No meters will set in subdivision until all penalties and charges are paid.
- (7) Any person upon whom penalty and/or cost is imposed shall have the right of appeal from the action taken by the Customer Service Manager directly to the Finance Director.
- (8) Any person upon whom any penalty and/or cost are imposed shall have the right of appeal from the action taken by the Finance Director to the City Manager.
- (9) If it is determined that a residential customer is a first-time offender, the tampering charge may be reduced to \$100.00 plus the damages, usage, and reconnection fee.

Involuntary Discontinuance of Service (Meter Tampering) - Electric

In order to protect the City's electric distribution systems, to protect the consuming public, to prevent the theft of electric energy, and to prevent the dangerous and destructive practice of tampering with electric facilities of the City, the following fees are hereby established:

- (1) A penalty of \$50.00 for breaking, removing, or replacing a City electric meter seal or disconnecting or reconnecting City electric service for the purpose of working on the service without notice to and approval by the Customer Care Department. Any consumer who fails to have said service inspected by the County Electrical Inspector within a period of five (5) working days, or upon said inspection, such work as was done

should fail electrical inspection, shall be subject to immediate disconnection from the City electric system, and shall be liable to the City for all costs incurred during disconnection and reconnection of said service.

- (2) A penalty of \$500.00 for altering, tampering with, or removing or replacing a City electric meter for the purpose of obtaining service after service has been disconnected for non-payment of electric bills rendered.
- (3) A penalty of \$500.00 for straight wiring, jumping or by any other means obtaining electric service from an existing service pole or pedestal. A penalty of \$500.00 for altering the registration of an electric meter by use of any electronic or mechanical means or the obtaining of electric power by any means when said power is obtained by bypassing registration of the electric meter.
- (4) If metering equipment is damaged, it will be replaced or repaired according to the City's specifications. Any offending party whose electric service has been discontinued by the City pursuant to this section shall not be eligible for reconnection to the City's electric service either at the point of infringement or at any other locations on the City's electric system until the penalty imposed & all replacement/repair costs are paid in full.
- (5) If service has been disconnected from a power source for non-payment or meter tampering and the customer restores service on a non-protected circuit (i.e. mobile home pedestal, junction pedestal, transformer, etc), persons involved may face legal prosecution and penalties in the amount of \$500.00 will be required in addition to other tampering charges to reconnect service.
- (6) All cases not covered by the specific situations as noted above, will be judged on an individual basis and treated accordingly.
- (7) In addition to the penalties and cost provided in the above, such conduct described shall be subject to immediate disconnection of City electric service if the offending party is a City electric customer.
- (8) The penalties and costs herein provided shall be imposed by the Customer Service Manager or his/her designated agent.
- (9) Any person upon whom any penalties and/or costs are imposed shall have the right of appeal from the action taken by the Customer Service Manager directly to the Finance Director.
- (10) Any person upon whom any penalty and/or costs are imposed shall have the right of appeal from the action taken by the Finance Director to the City Manager.
- (11) If it is determined that a residential customer is a first-time offender, the tampering charge may be reduced to \$100 plus the damages, usage and reconnection fee.

Water and Wastewater Utilities

WATER CONNECTION CHARGES

(Applicable to Residential, Commercial, Institutional and Industrial Customers)

Residential Charges: Residential charges are comprised of a system development fee, installation fee, and meter fee. Residential charges do not apply to hotels, motels, resorts, and campgrounds; commercial charges shall apply to these facilities.

System Development Fee (SDF):	\$1,088.00 per ERU - Multi-Family
	\$1,632.00 per ERU - Single-Family

Note: A residential unit includes each dwelling separately owned, sold, or leased, regardless of if the unit is metered individually or if the residential development is master-metered. For example, a residential unit includes, and a residential system development fee applies to, each and every apartment unit, both units of a duplex, each single-family home, each mobile home, etc.

Notes:

- MULTI-FAMILY DWELLING - A structure arranged, designed, and intended to be the residence of more than one family, with each family having independent cooking and bathing facilities.

- SINGLE-FAMILY RESIDENTIAL DWELLING - A separately owned residence for use by one family as a housekeeping unit with space for eating, living, and permanent provisions for cooking and sanitation. (See NCGS § 87-15.5).

Installation and Meter Fee

Installed by Concord Utilities on existing City-owned water mains*

Meter Size	Charge
¾"	\$1,327.00 (\$1,134 installation plus \$193 264 meter)
1"	\$1,656.00 (\$1,261 installation plus \$395 meter)
2"	\$2,639.00 (\$1,865 installation plus \$774 855 meter)

Install by others on water main extensions not yet owned by the City of Concord

Meter Size	Charge
¾"	\$ 193.00 264 purchased from City of Concord
1"	\$ 395.00 purchased from City of Concord
2"	\$ 774.00 855 purchased from City of Concord
Greater than 2"	At cost - must be provided by applicant according to City Specifications

Irrigation Services: ALL Irrigation services and Meter Charges (residential, commercial, institutional, and industrial) shall be charged the same as listed under the non-residential charges below.

Non-Residential Charges

Installed by Concord Utilities on existing City-owned water mains*

Meter Size	Connection Charge
¾"	\$2,959.00 (\$1,632 SDF + \$1,134 installation + \$193 264 meter)
1"	\$4,375.00 (\$2,719 SDF + \$1,261 installation + \$395 meter)
2"	\$11,341.00 (\$8,702 SDF + \$1,865 installation + \$774 855 meter)

Install by others on water main extensions not yet owned by the City of Concord

Meter Size	Connection Charge (includes meter fee)
¾"	\$1,825.00 (\$1,632 SDF plus \$193 264 meter)
1"	\$3,114.00 (\$2,719 SDF plus \$395 meter)
2"	\$9,476.00 (\$8,702 SDF plus \$774 855 meter)

Install by others on existing City-owned water mains or on water main extensions not yet owned by the City of Concord

Meter Size	SDF Charge (excludes meter fee)
4"	\$ 27,195.00
6"	\$ 54,389.00
8"	\$ 87,023.00
10"	\$228,434.00
12"	\$288,262.00

***Notes**

- Connections installed by others must be licensed utility contractors approved by the Water Resources Director or designee.
- All meters greater than 2" must meet City of Concord specifications and should be approved by the applicant.
- Dedicated fire protection connections are exempt from water connection charges; however, potable service connections off the fire line are subject to connection charges.

WATER TREATMENT AND DISTRIBUTION FEES

Base Charge: *(Based on Water Meter Size)*

	Inside City Rate	Outside City Rate
¾"	\$ 4.04	\$ 4.54
1"	\$ 5.76	\$ 6.61
1 ½"	\$ 9.71	\$ 11.35
2"	\$ 14.66	\$ 17.29
3"	\$ 26.28	\$ 31.23
4"	\$ 42.85	\$ 51.11
6"	\$ 83.89	\$ 100.36
8"	\$ 133.34	\$ 159.70
10"	\$ 191.20	\$ 229.13
12"	\$ 355.86	\$ 426.73

Fire Service Availability

4"	\$ 52.01
6"	\$ 94.44
8"	\$ 145.09
10"	\$ 217.72
12"	\$ 334.30

Volume Charges

Residential volume charges inside city:

Block 1 (0-6,000 gallons per month)	\$ 5.47 per 1,000 gallons
Block 2 (6,001 - 8,999 gallons per month)	\$ 7.12 per 1,000 gallons
Block 3 (9,000+ gallons per month) and Irrigation Service	\$ 8.76 per 1,000 gallons

Residential volume charges outside city:

Block 1 (0-6,000 gallons per month)	\$ 6.57 per 1,000 gallons
Block 2 (6,001 - 8,999 gallons per month)	\$ 8.55 per 1,000 gallons
Block 3 (9,000+ gallons per month) and Irrigation Service	\$ 10.52 per 1,000 gallons

Commercial and institutional volume charges inside city:

Commercial/Institutional Service	\$ 5.52 per 1,000 gallons
Commercial/Institutional Irrigation Service	\$ 8.76 per 1,000 gallons

Commercial and institutional volume charges outside city:

Commercial/Institutional Service	\$ 6.63 per 1,000 gallons
Commercial/Institutional Irrigation Service	\$ 10.52 per 1,000 gallons

Industrial volume charges inside city:

Industrial Service	\$ 4.08 per 1,000 gallons
Industrial Irrigation Service	\$ 8.76 per 1,000 gallons

Industrial volume charges outside city:

Industrial Service	\$ 4.90 per 1,000 gallons
Industrial Irrigation Service	\$ 10.52 per 1,000 gallons

Other Industrial Rates set by contract:

Town of Harrisburg - Per Contract	
Monthly Reserved Capacity Charges	\$ 24,677.00
O&M Rate	\$ 3.82 3.97 per 1,000 gallons (Required base

	amount purchased month is set per contract)
City of Kannapolis	\$ 1.52 per 1,000 gallons (Base Charges N/A)
Fire Hydrant Volume Charges	\$ 8.36 per 1,000 gallons
Water Tanker	\$ 8.36 per 1,000 gallons
Water Use Permit for Tank or Tankers	\$ 50.00 annually
Other Volume Charges	
Water Usage through Detector Meters on Fire Lines	\$ 4.44 per 1,000 gallons inside rate
	\$ 5.33 per 1,000 gallons outside rate

ECONOMIC DEVELOPMENT RIDER

Availability: This rider is available only at the option and approval of the City Manager to Industrial water users receiving service from the City who average greater than 500,000 gallons per day of water usage.

Application of Credit: Beginning with the Operational Date, a credit based on the percentages below will be applied to the total bill for water use, calculated on the applicable rate schedule.

Months 1 - 12	20%
Months 13 - 24	15%
Months 25 - 36	10%
Months 37 - 48	5%
After Month 48	0%

WASTEWATER CONNECTION CHARGES

(Applicable to Residential, Commercial, Institutional and Industrial Customers)

Residential Charges: Residential charges are comprised of a system development fee and installation fee. Residential charges do not apply to hotels, motel, resorts, and campgrounds; commercial charges shall apply to these facilities.

System Development Fee (SDF):	\$ 662.00 per ERU - Multi-Family (Starting August 2023)
	\$1,159.00 per ERU - Single-Family (Starting August 2023)

Note: A residential unit includes each dwelling separately owned, sold, or leased, regardless of if the unit is metered individually or if the residential development is master-metered. For example, a residential unit includes, and a residential system development fee applies to, each and every apartment unit, both units of a duplex, each single-family home, each mobile home, etc. For mixed use master metered developments, both the per unit residential fee and the meter size fee should be calculated. The larger of these fees will be charged.

Notes:

- MULTI-FAMILY DWELLING - A structure arranged, designed, and intended to be the residence of more than one family, with each family having independent cooking and bathing facilities.
- SINGLE-FAMILY RESIDENTIAL DWELLING - A separately owned residence for use by one family as a housekeeping unit with space for eating, living, and permanent provisions for cooking and sanitation. (See NCGS § 87-15.5).

Installation Fee:	
4-inch service	\$1,000.00
6-inch service	\$1,800.00

Non-Residential Charges

Installed by Concord Utilities on existing City-owned sewer mains

4 Inch Sewer Service

Meter Size*

¾"
1"
2"
4"
6"
8"
10"
12"

Connection Fee

\$ 2,159.00 (\$1,159 SDF plus \$1,000 installation)
\$ 2,931.00 (\$1,931 SDF plus \$1,000 installation)
\$ 7,180.00 (\$6,180 SDF plus \$1,000 installation)
\$ 20,313.00 (\$19,313 SDF plus \$1,000 installation)
\$ 39,625.00 (\$38,625 SDF plus \$1,000 installation)
\$ 62,801.00 (\$61,801 SDF plus \$1,000 installation)
\$163,227.00 (\$162,227 SDF plus \$1,000 installation)
\$205,714.00 (\$204,714 SDF plus \$1,000 installation)

6 Inch Sewer Service

Meter Size*

¾"
1"
2"
4"
6"
8"
10"
12"

Connection Fee

\$ 2,959.00 (\$1,159 SDF plus \$1,800 installation)
\$ 3,731.00 (\$1,931 SDF plus \$1,800 installation)
\$ 7,980.00 (\$6,180 SDF plus \$1,800 installation)
\$ 21,113.00 (\$19,313 SDF plus \$1,800 installation)
\$ 40,425.00 (\$38,625 SDF plus \$1,800 installation)
\$ 63,601.00 (\$61,801 SDF plus \$1,800 installation)
\$164,027.00 (\$162,227 SDF plus \$1,800 installation)
\$206,514.00 (\$204,714 SDF plus \$1,800 installation)

Installed by others on sewer mains not yet owned by the City of Concord

Meter Size*

¾"
1"
2"
4"
6"
8"
10"
12"

Connection Fee (excludes installation fee)

\$ 1,159.00
\$ 1,931.00
\$ 6,180.00
\$ 19,313.00
\$ 38,625.00
\$ 61,801.00
\$162,227.00
\$204,714.00

WASTEWATER COLLECTION SYSTEM USE FEES

Base Charge: *(Based on Water Meter Size)*

¾"
1"
1 ½"
2"
3"
4"
6"
8"
10"

Inside City Rate

\$ 3.39
\$ 4.80
\$ 8.02
\$ 12.05
\$ 21.51
\$ 34.99
\$ 68.40
\$ 108.65
\$ 155.74

Outside City Rate

\$ 3.80
\$ 5.49
\$ 9.35
\$ 14.18
\$ 25.53
\$ 41.71
\$ 81.80
\$ 130.10
\$ 186.61

Volume Charges

Inside City

Water Customers of Concord Utilities	\$ 5.62 per 1,000 gallons per month
Flat-Rate Customers	\$ 27.56 per month
Outside City	
Water Customers of Concord Utilities	\$ 6.74 per 1,000 gallons per month
Flat-Rate Customers	\$ 32.78 per month

OTHER CHARGES

Water Meter Protection Plan: High bill assistance due to leaks. Opt Out is available.

Meter Size	Monthly Charge
¾"	\$.50
1"	\$ 1.25
1 ½"	\$ 2.50
2"	\$ 4.00
3"	\$ 8.75
4"	\$ 25.00
6"	\$ 40.00
8"	\$ 70.00
10"	\$ 110.00
12"	\$ 220.00

Note: Excludes Industrial meters. Irrigation meters are charged the same as regular meters.

Irrigation Services: All Irrigation Services and Meter Charges (residential, commercial, institutional, and industrial) shall be charged the same as listed under the non-residential charges.

Drought Surcharge Policy: During periods of extended and extreme drought when mandatory water usage restrictions are necessary, an additional 10% surcharge will be applied to Blocks 2 and 3 of the current residential service rates.

Fees for Violations of Mandatory Water Restrictions

Residential - First Offense	\$ 100.00
Residential - Second and subsequent offense(s)	\$ 300.00
Commercial/Institutional - First Offense	\$ 500.00
Commercial/Institutional - Second and subsequent offense(s)	\$1,500.00
Industrial - First Offense	\$ 500.00
Industrial - Second and subsequent offense(s)	\$1,500.00

Water Sense Toilet Rebate/Credit (Residential Service): \$50.00 credit on Utility Bill per qualifying toilet replacement (limit 3 per single family residential service). For more information, contact Water Resources or visit their [website](#).

Non-Emergency, After Hours, Weekend/Holiday Cut Off/On	\$ 100.00 (For Customers requesting service cut off/on for non-emergency plumbing repairs)
Move Existing Service to Another Location on Same Property	At Cost (Labor plus Equipment and Materials)
Purchase of Replacement Well Water Usage and Signs	\$ 10.00 each (for signs in excess of annual replacement)
Water Meter Testing Fees	
5/8" - 1"	\$ 50.00
1 ½" - 2"	\$ 125.00
Purchase of Rain Barrel for Water Conservation	Actual Cost (set by Purchasing), plus sales tax

Concrete Pipe

Current Market Value, plus sales tax

Concord Utilities Extension and Modification Permit Fees

Water Permit Application Review

(See "Engineering")

Wastewater Permit Application Review

(See "Engineering")

Labor and Equipment Charges

T.V. Truck	\$ 150.00/hr., 2 hr. min. charge (incl. Operator)
Jet-Vac Truck	\$ 225.00/hr., 2 hr. min. charge (incl. Operator)
Flusher/Sweeper	\$ 75.00/hr., 1 ½ hr. min. charge
Motor-Grader	\$ 40.00/hr.
Rapid Response Vehicle	\$ 100.00/hr., 2 hr. min. charge (incl. Operator)
Pick-up Truck	\$ 17.00/hr.
Crew Truck	\$ 20.00/hr.
Tandem Dump Truck	\$ 30.00/hr.
1-Ton Dump Truck	\$ 20.00/hr.
5-10 Ton Dump Truck	\$ 26.00/hr.
5-Ton Trailer	\$ 10.00/hr.
10-Ton Trailer	\$ 10.00/hr.
Landscape Trailer	\$ 10.00/hr.
Emergency Response Trailer	\$ 10.00/hr.
Shoring Trailer with Shore Material	\$ 20.00/hr.
30,000-Pound Class Track Hoe	\$ 45.00/hr.
50,000-Pound Class Track Hoe	\$ 88.00/hr.
Front End Loader	\$ 44.00/hr.
Rubber Tire Backhoe	\$ 29.00/hr.
Mini Excavator	\$ 25.00/hr.
Drum Roller Trench Compactor	\$ 27.00/hr.
185 Cubic Foot per Minute Air Compressor	\$ 60.00/hr.
Concrete Mixer	\$ 47.00/hr.
Argo All-Terrain Vehicle	\$ 12.00/hr., 2 hr. min. charge
Core Machine:	
4" to 6" core	\$ 175.00 each
8" to 10" core	\$ 250.00 each
Hand Whacker Tamp	\$ 5.00/hr.
Small Centrifugal and Diaphragm Pumps	\$ 5.00/hr.
Chainsaw	\$ 5.00/hr.
By-Pass Pump:	
4" pump	\$ 15.00, \$25.00/hr. 2 hr. min. charge
6" pump	\$ 19.00, \$33.00/hr. 2 hr. min. charge
8" pump	\$ 25.00, \$50.00/hr. 2 hr. min. charge
Small Generator (<7,000 watts)	\$ 20.00/hr.
Large Generator (>7,000 watts)	\$ 40.00/hr.
Trip Charge	\$ 30.00*
Smoke Machine	\$ 5.00/hr.
¾" Water Meter	\$ 193.00
1" Water Meter	\$ 395.00
2" Water Meter	\$ 774.00
Sewer Service Trailer	\$ 15.00/hr.
Low-boy Tractor & Trailer	\$ 32.00/hr.
Hydroseeder	\$ 10.00/hr.
Straw Blower	\$ 6.00/hr.

Skid Steer

\$ 18.00/hr.

*Applicable when more than two (2) trips are made to the same location to install water meters and applicable to all after hours calls for turning water services off or on to accommodate customer repairs.

All City-owned vehicles and equipment used in a cost - reimbursement service not listed on this schedule will be charged to the customer at the current FEMA rate.